



Drupal Business Days, Frankfurt, 19.05.17

To the moon and back

Customer Identity and Access Management in a global Drupal setup

Ground Control





We support and advise customers with consultancy, customized software solutions and state-of-the-art technologies for the web.

1

Vision

5

Offices

130

Employees

11,8

Million EUR revenue in 2016

The Team



The Team

Drupal Development & Operations

- Drupal Core Team located in Düsseldorf
- 10+ consultants, senior developers and architects
- Nearshoring teams
- Organizational Member of Drupal Association
- Sponsor of multiple Drupal camps and European Drupal Business Days
- Active community work through contributions

Acquia®





The Platform

Global marketing platform for international corporation

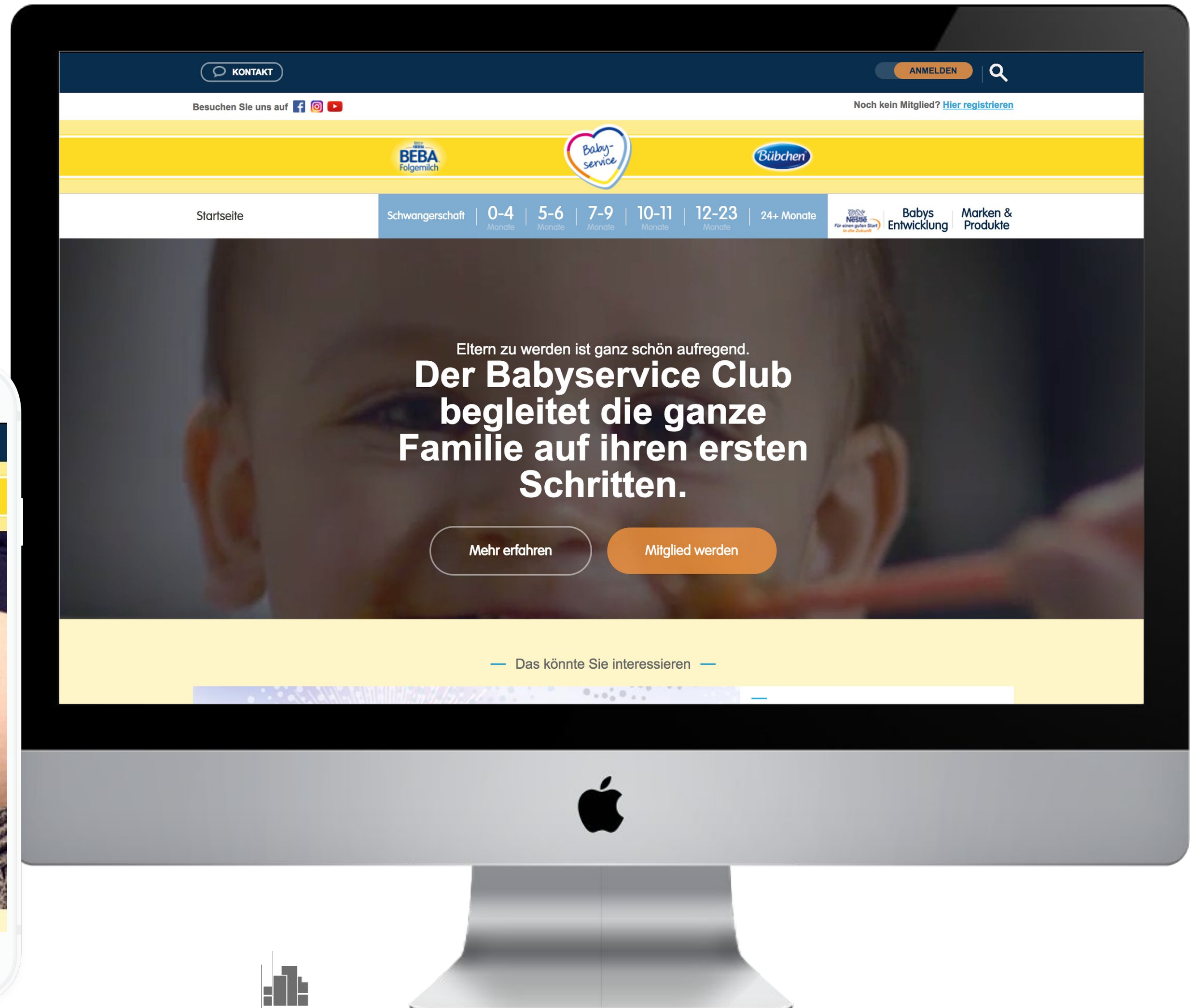
1 **MASTER** - on Acquia Cloud Site Factory

33 **MARKET SITES** - sharing the same codebase

2.529.784 **REGISTERED USERS** - worldwide

∞ **POSSIBILITIES** - features, integrations, campaigns

Multi-market website for global brand group

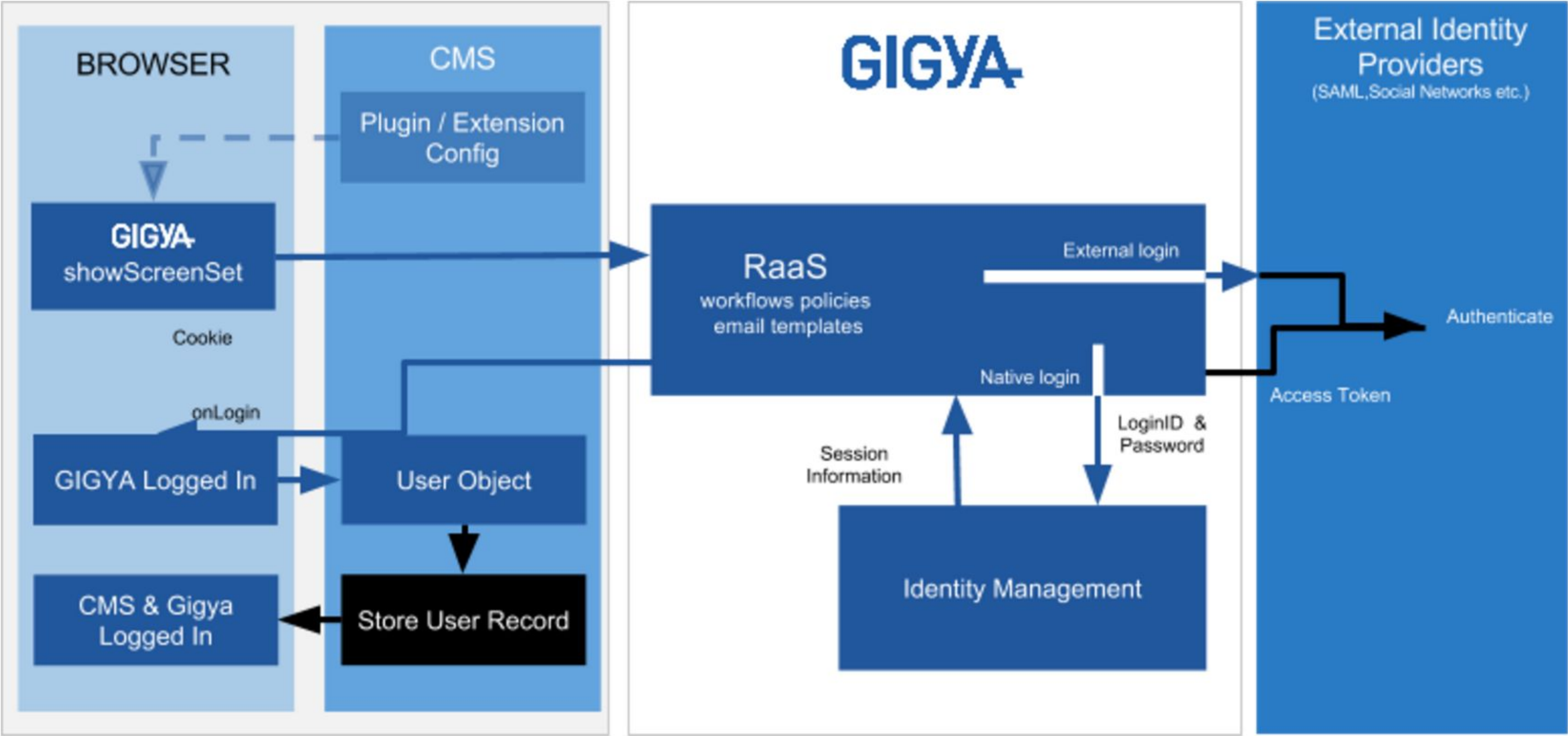


The Mission



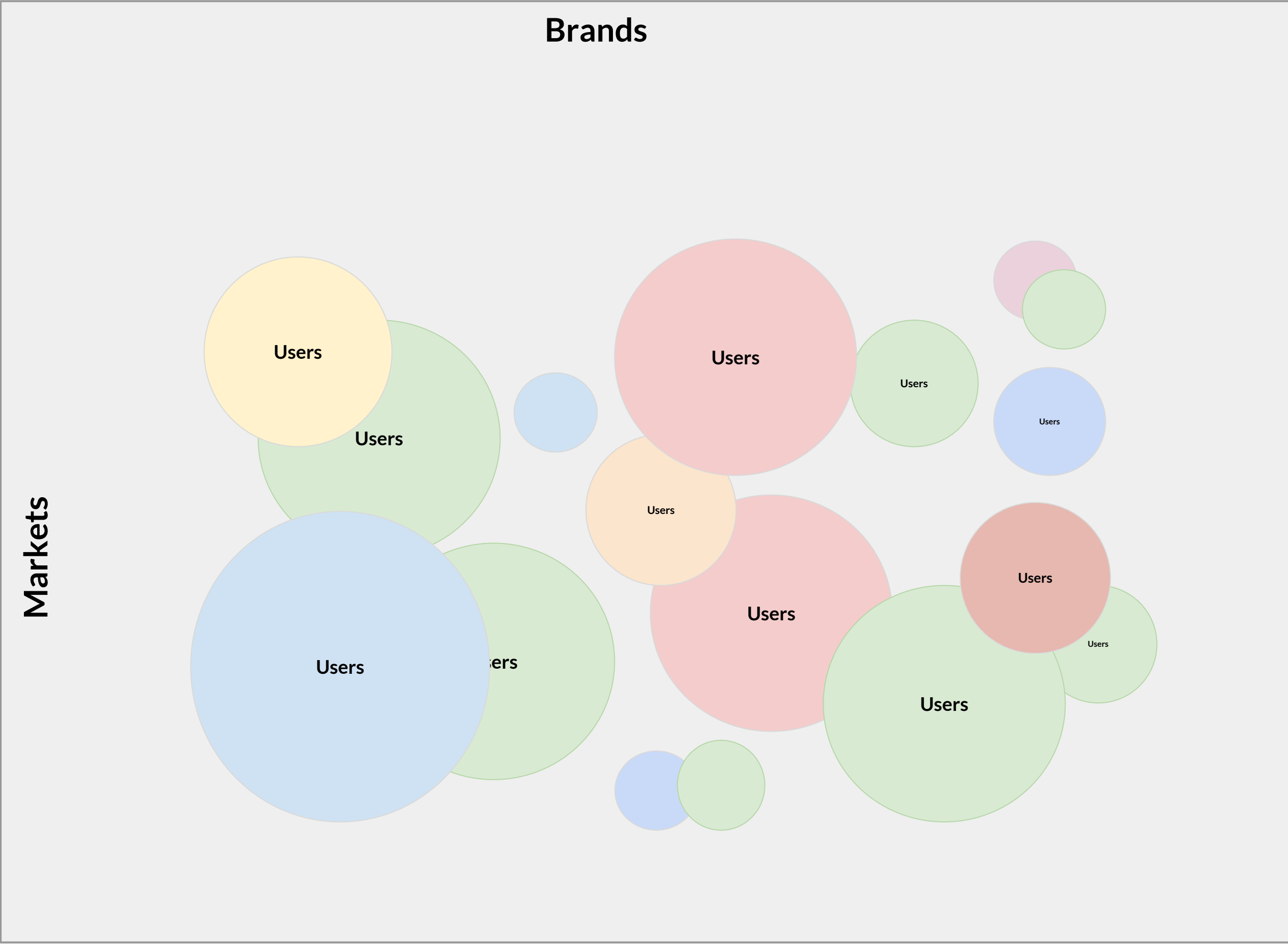
The Mission

Integrating Customer Identity and Access Management



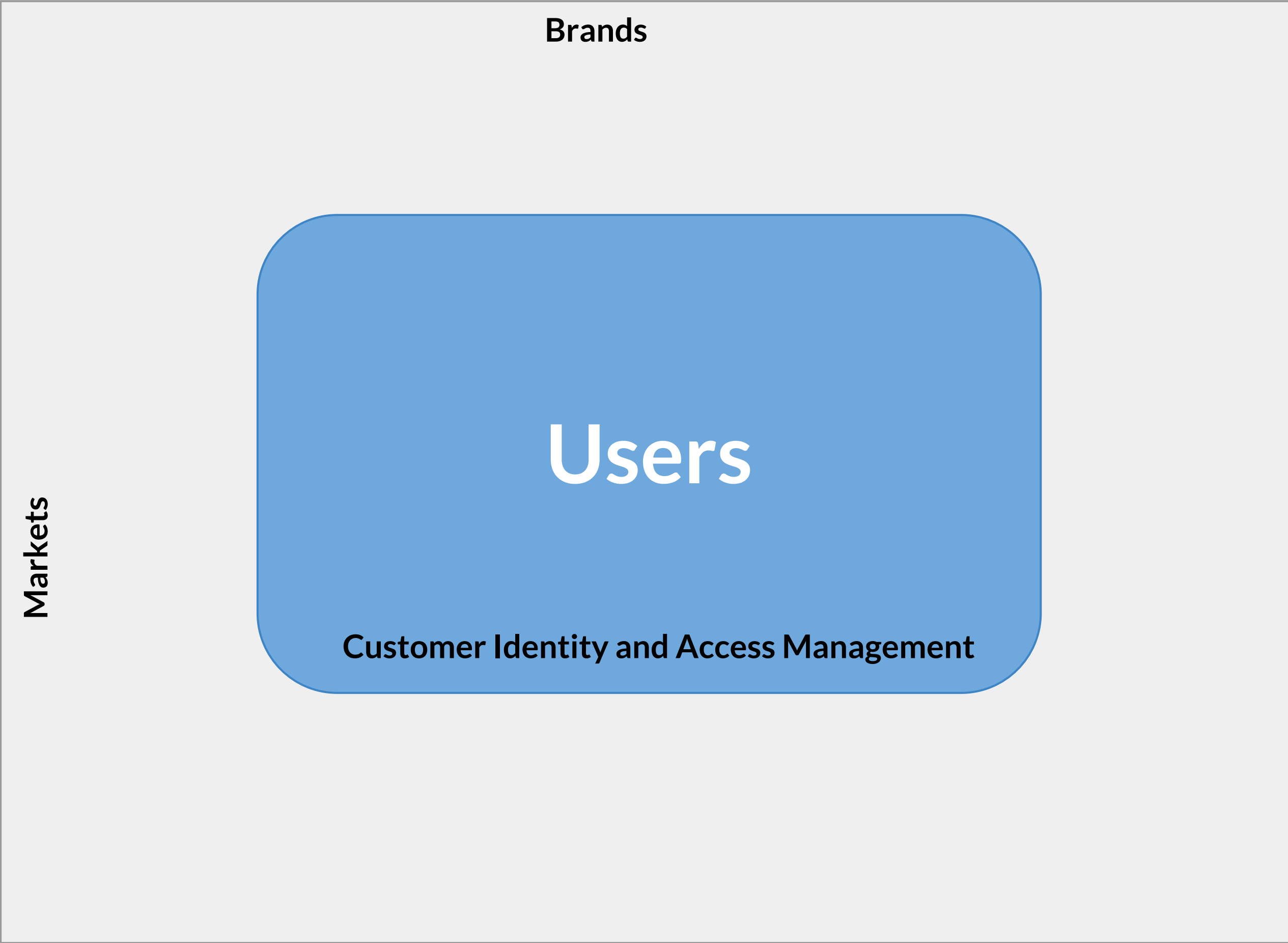
The Mission

Your user data today?



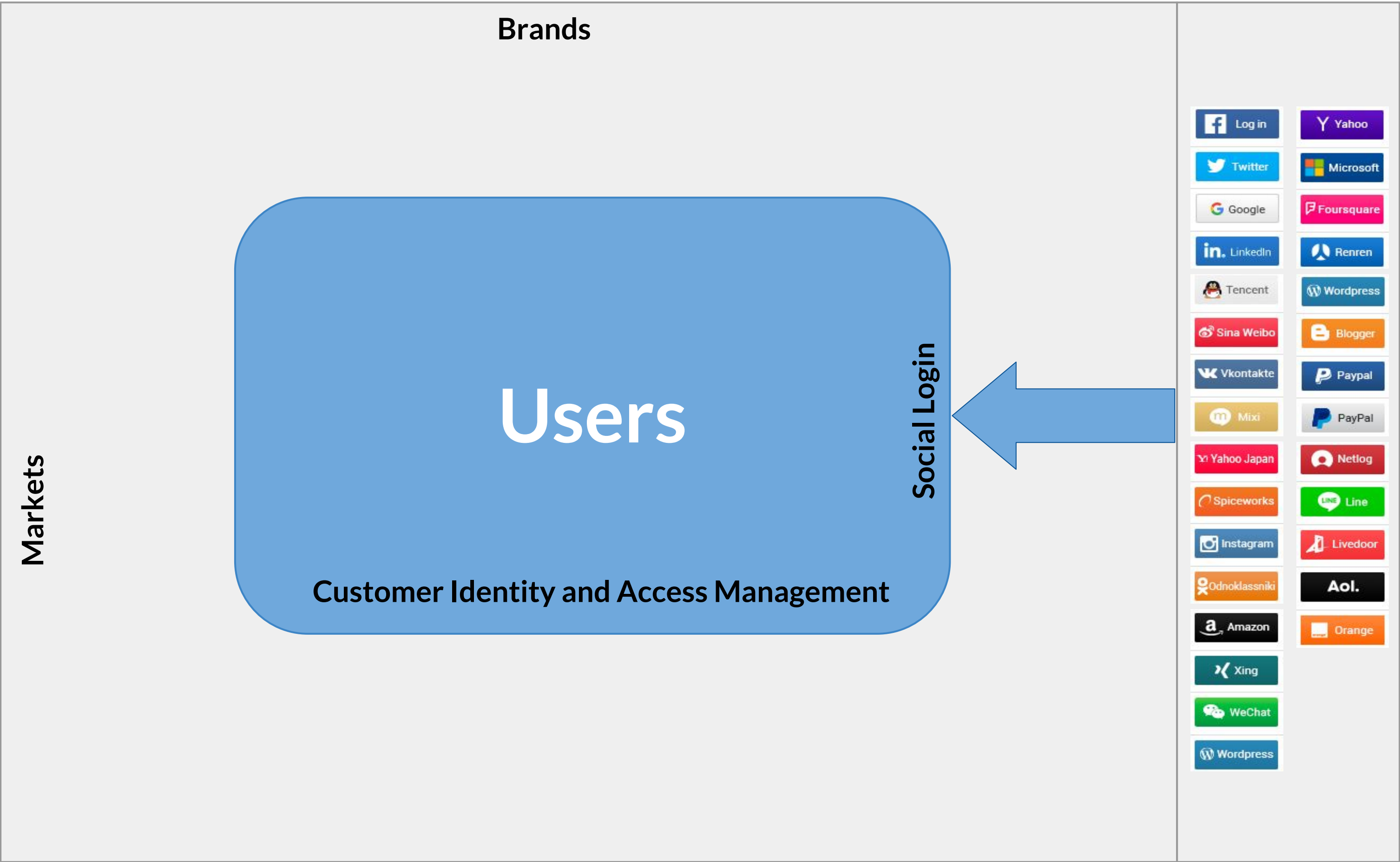
The Mission

Consolidated and enhanced user data



The Mission

Consolidated and enhanced user data



CONNECT



- Registration-as-a-Service
- Social Login
- Engagement & Loyalty

COLLECT



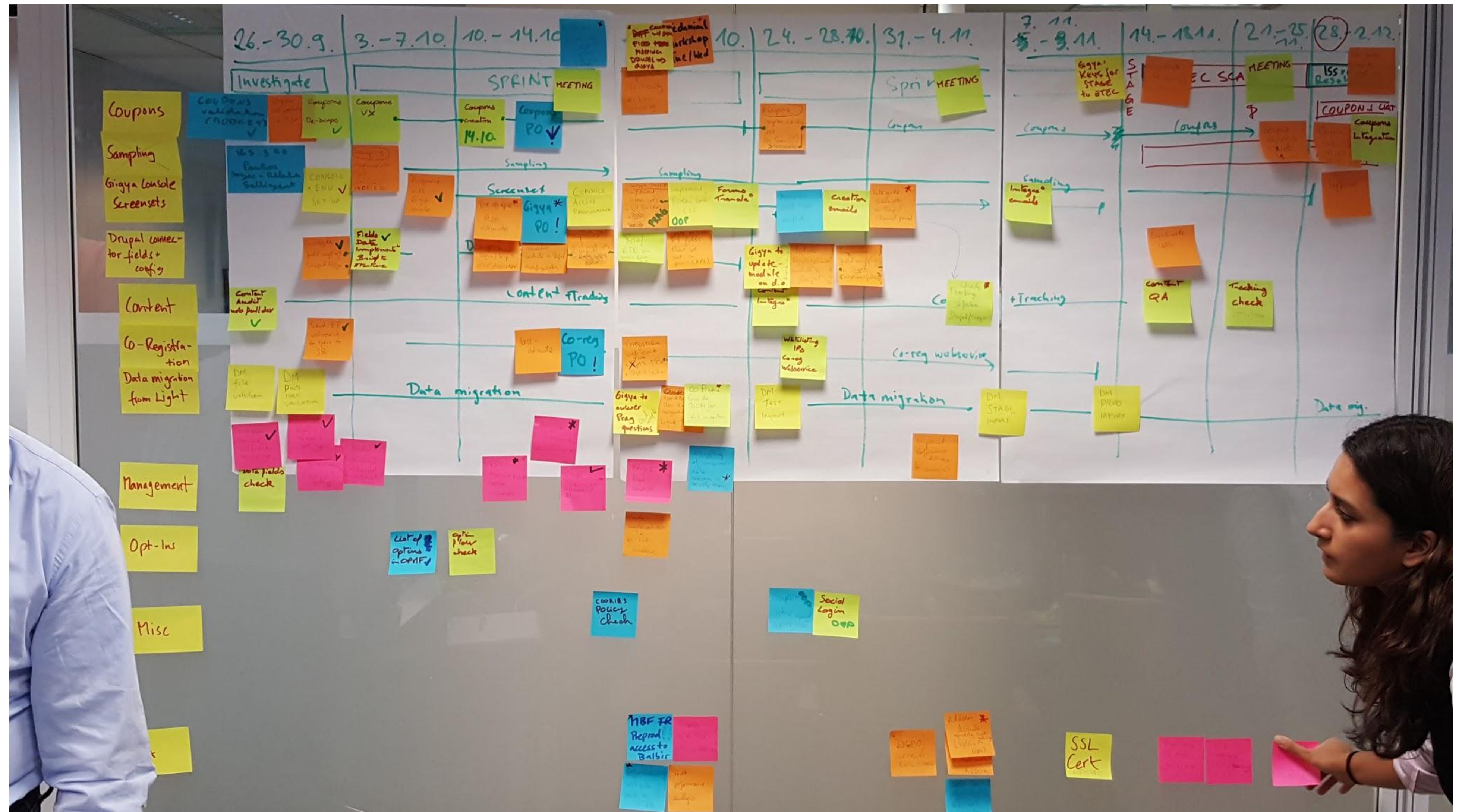
- Profile Management
- Regulation & Compliance
- Hygiene & Governance

CONVERT



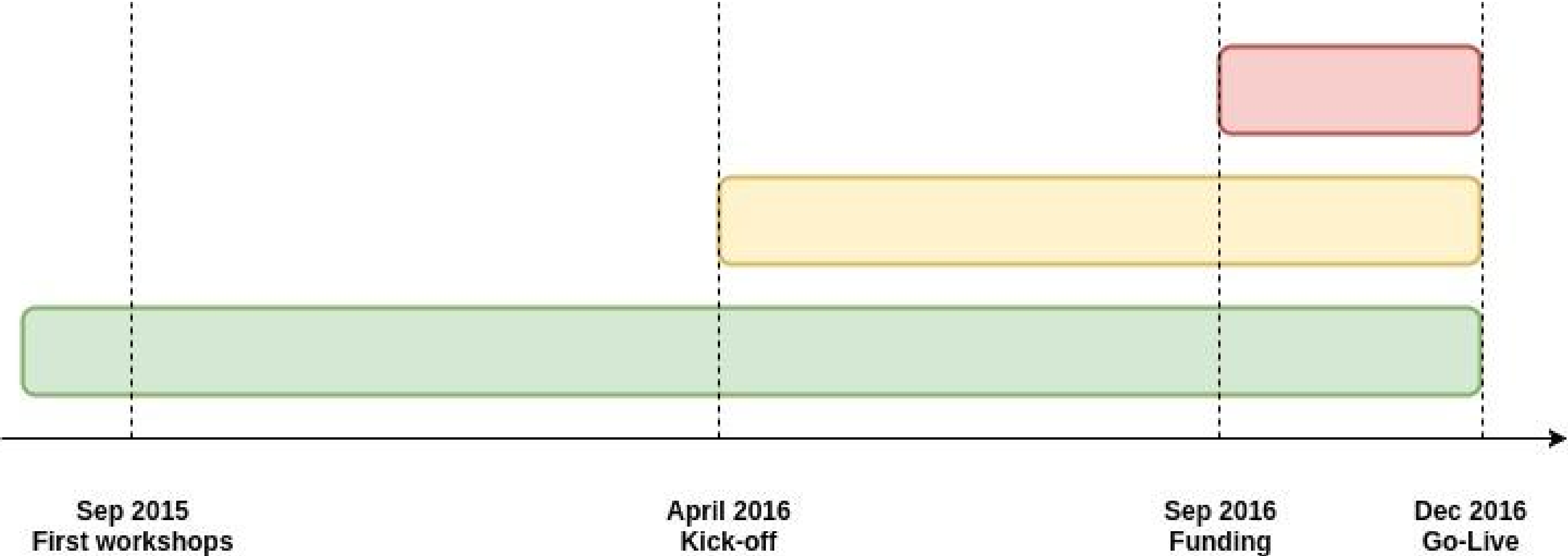
- Customer Insights
- Identity Access
- Identity Exchange Marketplace

Integration Tasks

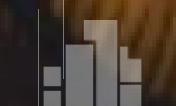
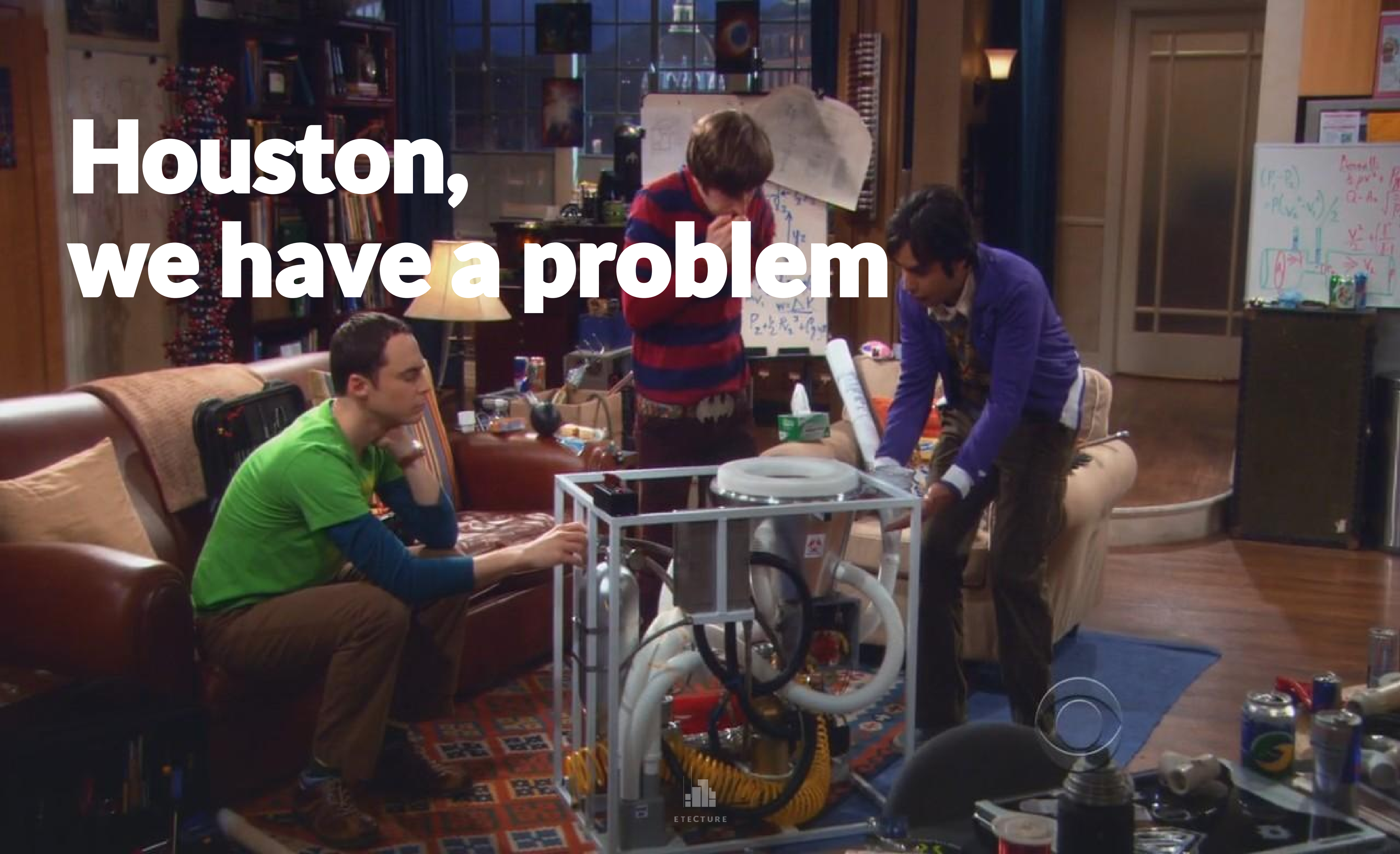


The Mission

Timeline



Houston, we have a problem



ETECTURE

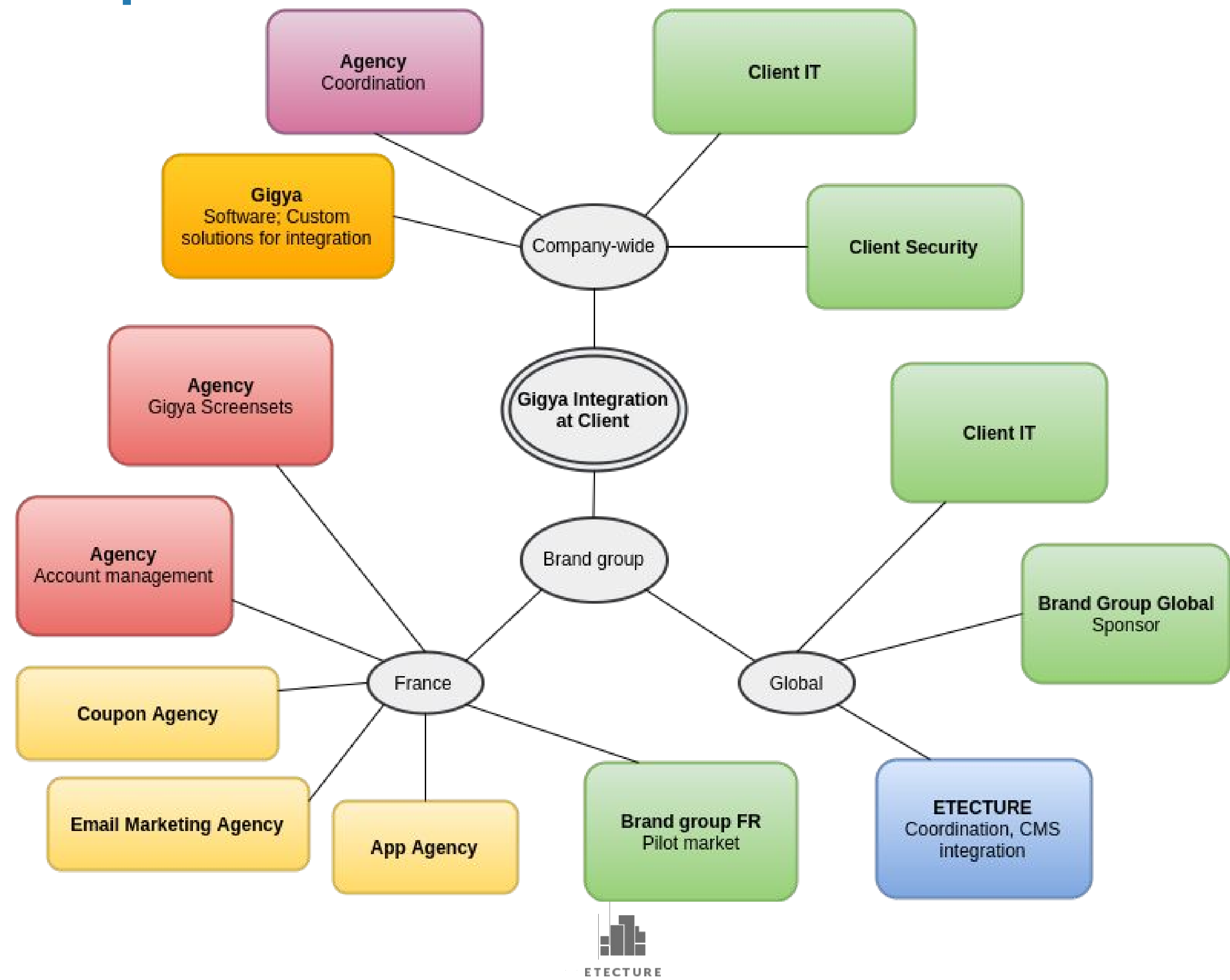
The Problem

Quoth the senior client...

**“Don’t tell me it is not possible.
Think Apollo 13.
Everyone said that it was impossible,
but they just made it possible.”**

The Problem

Stakeholder Landscape





**“It’s like flying
with a dead elephant
on our back.”**

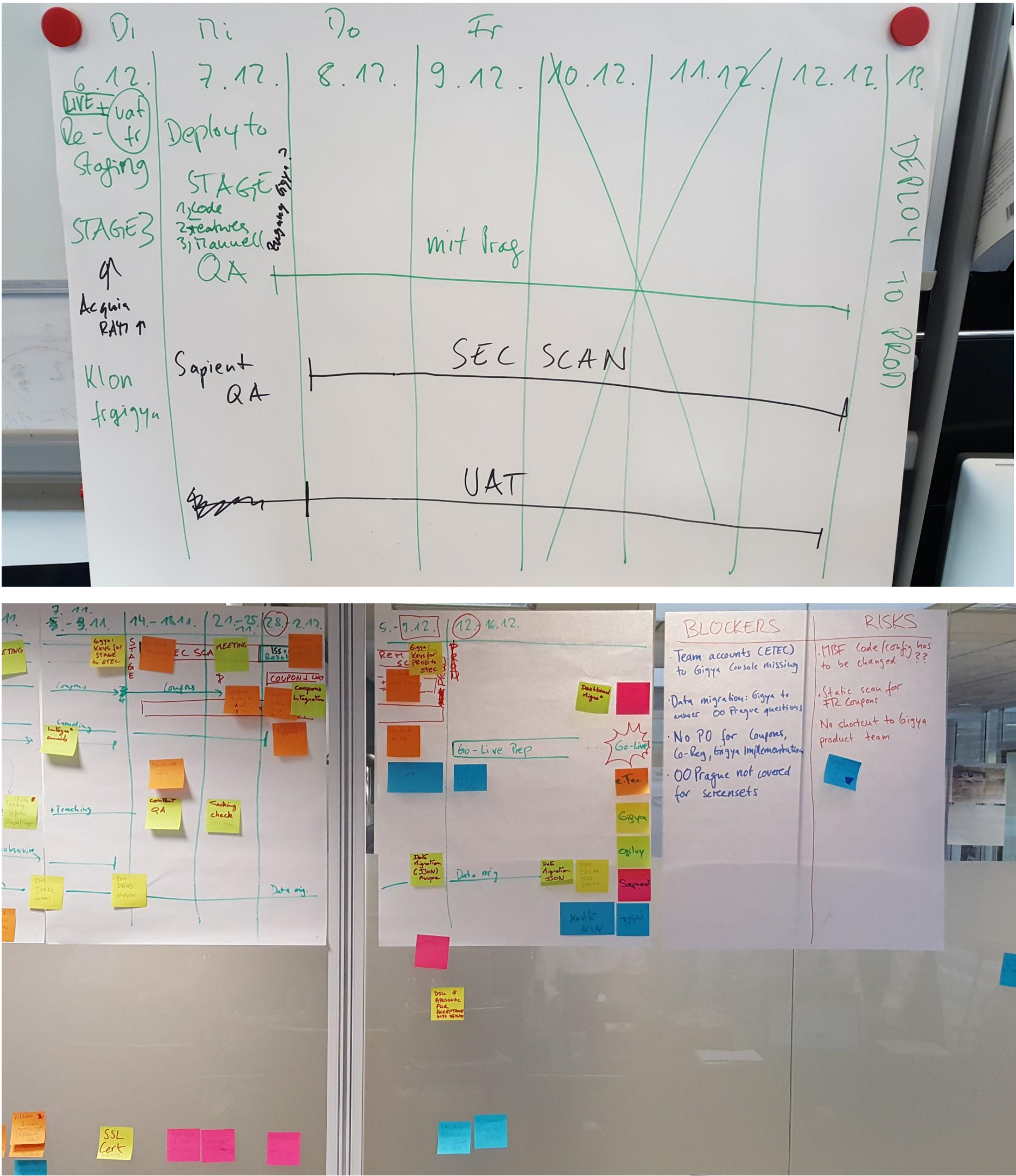
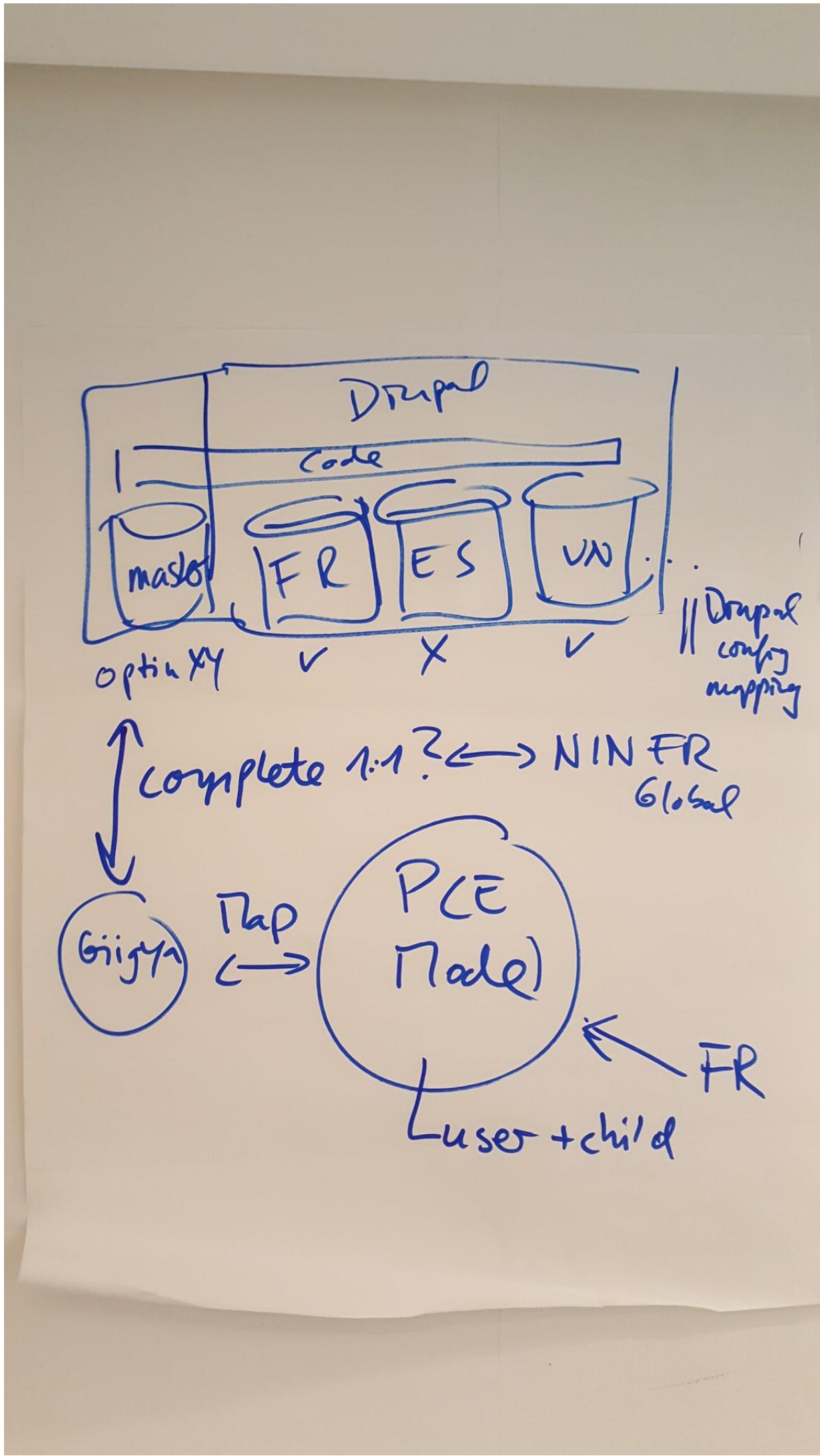
Solutions

Get all people in the same room.



Solutions

Visualize status, progress and dependencies.



Solutions

Document and assign all tasks.

TODO ETECTURE (1)

- Integrate screensets in Drupal pages
→ visible only in Gigya-enabled markets
- Handling multiple children (add/edit)?
- Login for admins/editors
- Redirects after form submit
- DB optimizations for address
- Persistence of user/child photos to be added to JIRA
- Deleting users
- Deleting children?
- Field mappings
- Error messages translations issue → ACTION

TODO ETECTURE (2)

- Handling child birth date/due date?
- Performance analysis 2 to be added to JIRA

- DB optimizations for address
- Persistence of user/child photos to be added to JIRA
- Deleting users
- Deleting children?
- Field mappings
- Error messages translations issue → ACTION

TODO ETECTURE (2)

- Handling child birth date/due date?
- Performance analysis 2 to be added to JIRA
- New forgotten password page
- Send non-form user data via API to be added
- Coupons implementation to be added
- Co-registration implementation to be added

Address data (Coupons, Sampling)

Password change

Forgotten password

- Styling of screen sets (CSS)
- Error messages? to be added
- Email templates
- Only visible fields mandatory („I am pregnant...“)?

TODO FOR OGILVY PRAGUE

- Hide screen set title
- User data migration / JSON
- Captcha to be added raise to security
REMEMBER ME → APPROVAL w/ SECURITY

Solutions

Be bold.

OPEN QUESTIONS

- ✓ Handling multiple children
- ✓ Mandatory fields ("I am pregnant")
- ✓ Deleting users
- ✓ Deleting children
- ✓ Datepicker *Romain sent*
- ✓ Due date / birth date *Call 15.11.*
↳ Profile edit
- ✓ 3rd ~~TO DO~~ STAGE (performance testing)
+ security scan *Pascal*
- ✓ Co-reg sec scan modus
~~TO DO~~
- ✓ Social Login (popup)
- ANALYTICS IN GIGYA

BLOCKERS

- Team accounts (ETEC) to Gigya Console missing
- Data migration: Gigya to answer OO Prague questions
- No PO for Coupons, Co-Reg, Gigya Implementation
- OO Prague not covered for screensets

RISKS

- MRF code/config has to be changed ??
- Static scan for FR Coupons
- No shortcut to Gigya product team

Dashboard Migma

Go-Live

e-Fec

Gigya

Osily

Sapient

DSU

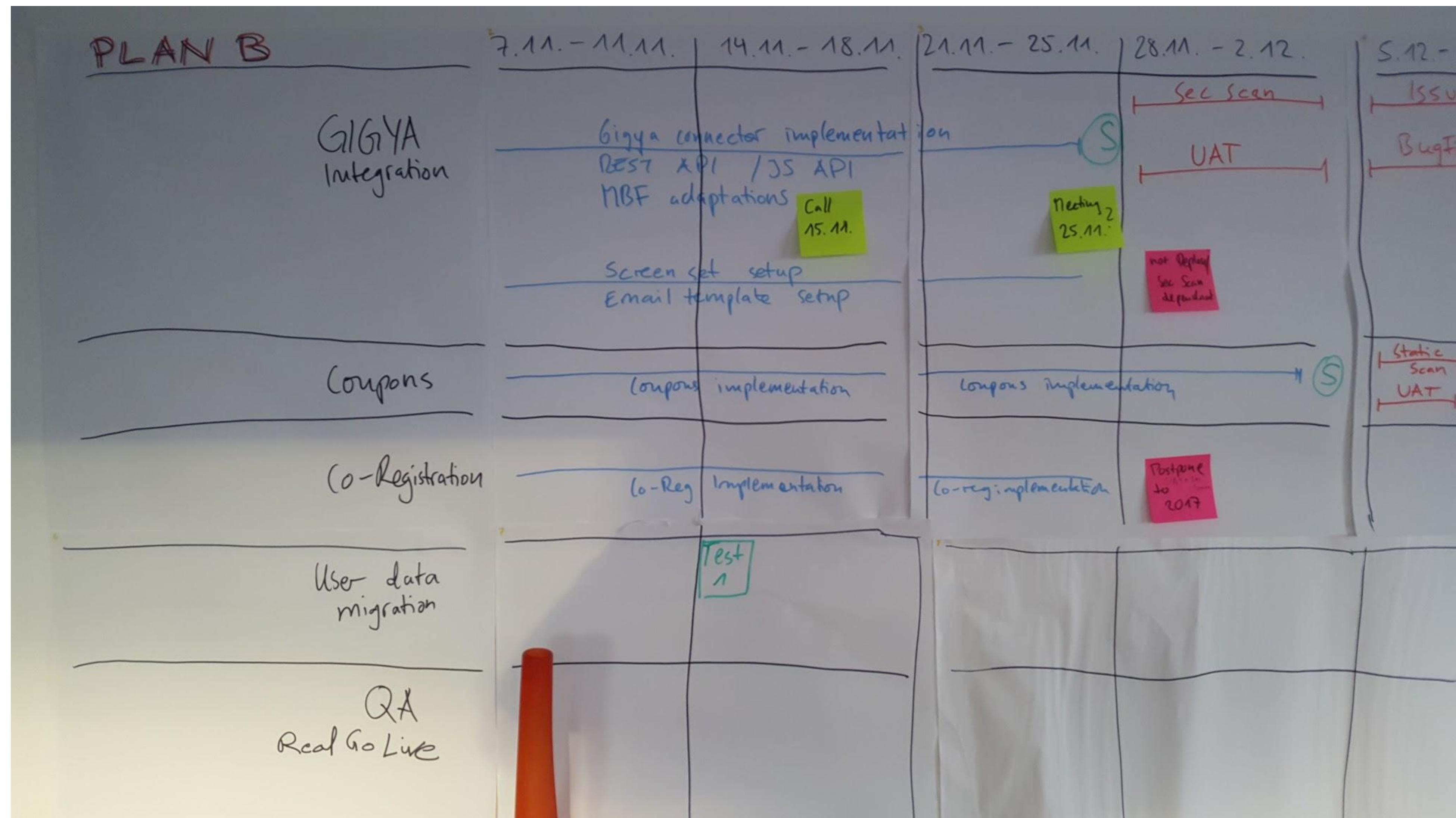
Next

Data Migration SON

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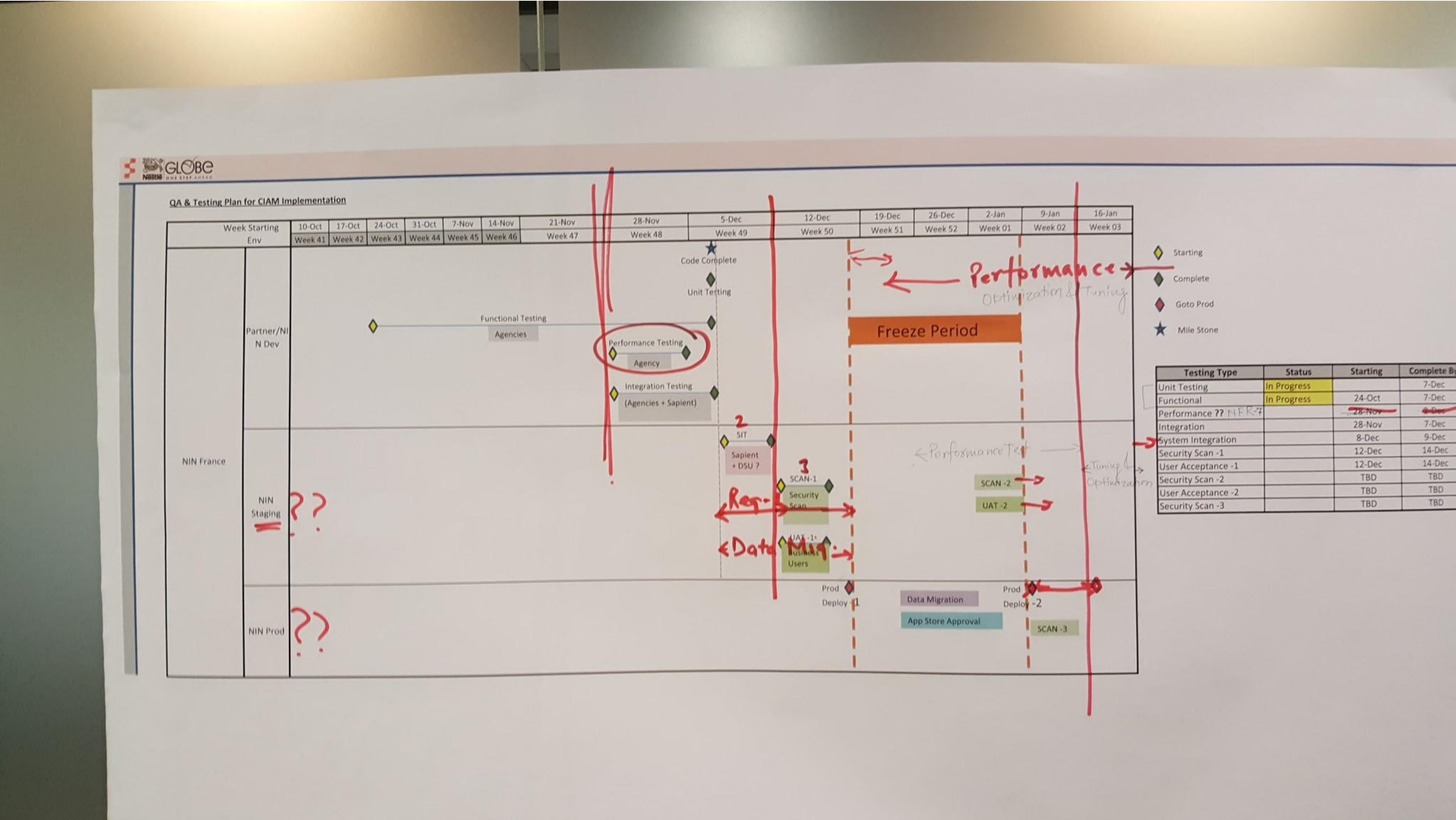
Solutions

Get into the lead.

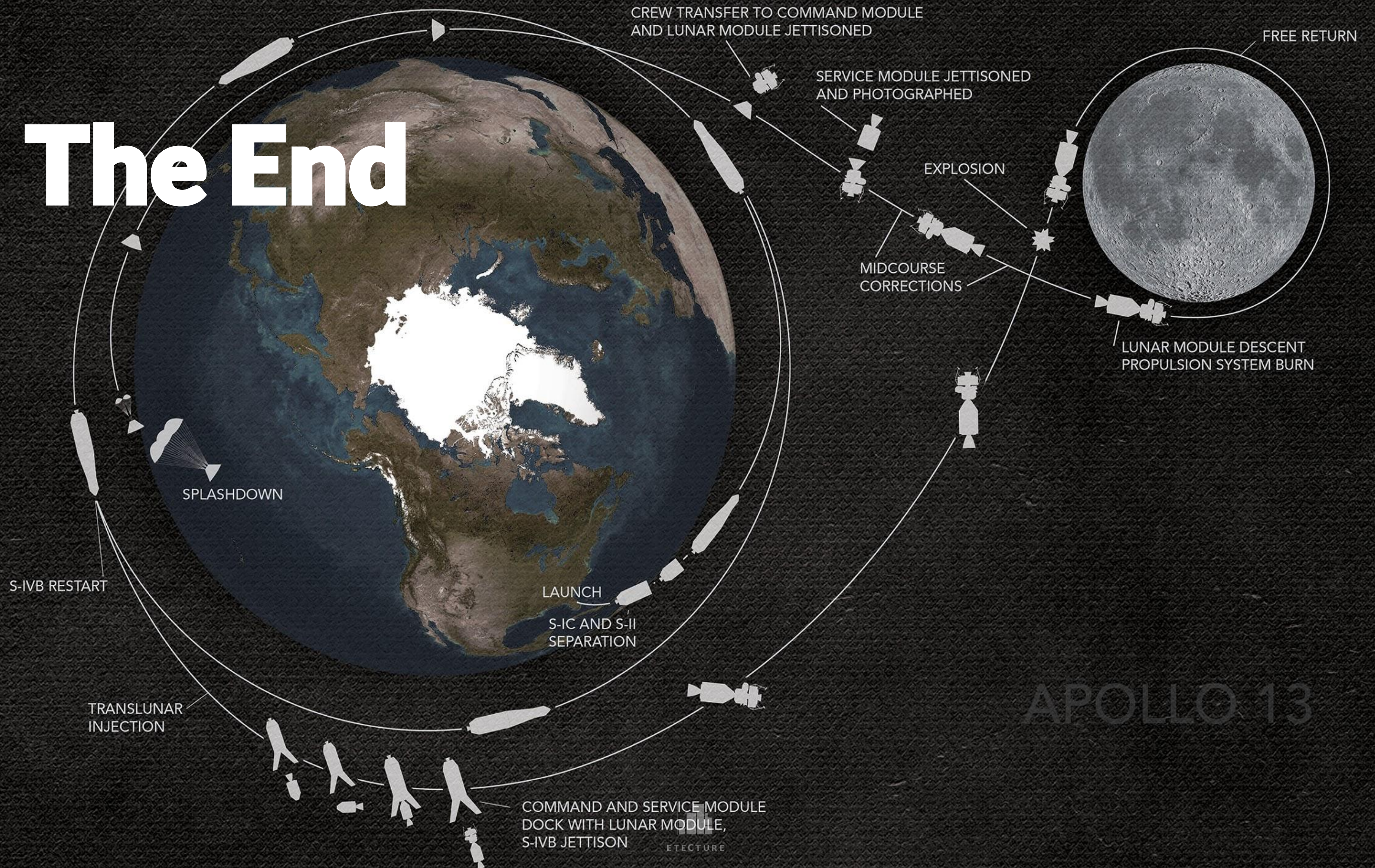


Solutions

Be pragmatic, and others will follow.



The End



APOLLO 13

The End

Final Words





We create digital life_

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