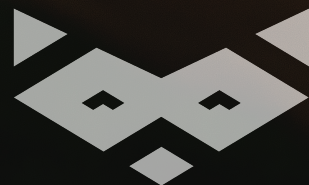


READABILITY: LET'S BUILD GREAT AND INCLUSIVE EXPERIENCE

NLHTML5 × CSS Day · Amsterdam · June 13, 2018





Damien Senger

User-centered designer

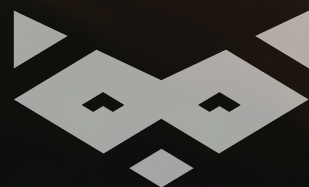
@iamhiwelo



Raccoon Studio

raccoon.studio

READABILITY: LET'S BUILD GREAT AND INCLUSIVE EXPERIENCE



Readability, why?



Reading is not an easy thing.



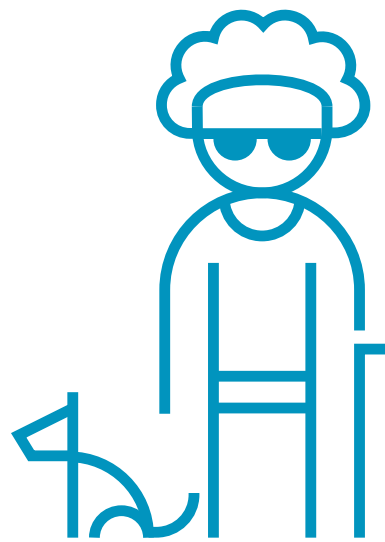
**Readability is not only useful
for people with reading disabilities**



Reading issues can be linked to...



Vision impairments



Blindness



Eye infection
Hay's fever



Visual
distraction

Microsoft icons



Cognitive “impairments”



Dyslexia
Hyperlexia
(Autism/ADHD)



Fluency

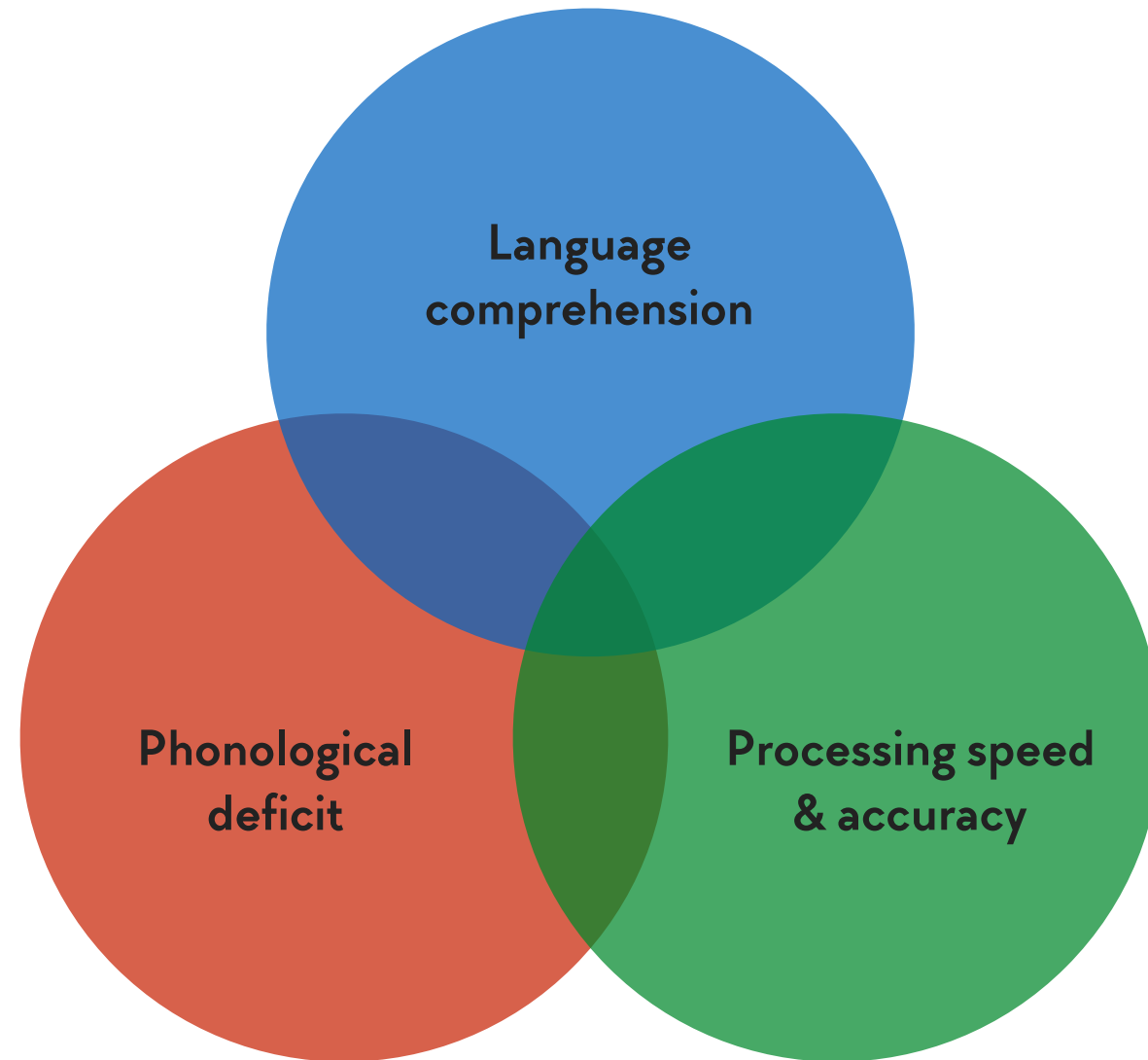


Stressful
context

Microsoft icons



Types of reading disabilities



Yes, there is **adult dyslexic people**.



How do we read?



**The reading experience depends
a lot of the context & environment**



**Reading is not linear,
we are reading by *saccades*.**



And between each saccades,
we have something called *fixation*.



**And during a fixation, everything
except the focus is blurry.**



**A lot of us mainly use
the word shapes to read.**



Translation:
**We are not reading in a
word-by-word manner.**



**Yuo cna porbalby raed tihs esaliy
desptie teh msispeillgns.**



**You can probably read this easily
despite the misspellings.**



**This shape is possible by
the letters' *identifying features***



**These identifying features able us
to read more easily.**



Readability

READABILITY



problem

porbelm

pbleorm



PRINT



CITE



Since it opened in 2006, the **9/11 Tribute Center** in Lower Manhattan has
 4 million visitors a year. The center is a place where family members who lost loved ones, first
 responders, rescue and recovery workers, longtime Lower Manhattan
 residents and other trained volunteers tell their stories in the hopes of
 providing a greater understanding of the impact of 9/11, as well as the ongoing
 recovery and resilience of New York City. We asked five of those volunteers to
 share some of their thoughts, including how 9/11 changed them, what they
 want people to remember and what advice they would give future
 generations.

- **Joan Mastropaolo** lives in Jersey City, New Jersey. She was 11, and
 her father was a firefighter. She was at the World Trade Center on 9/11, and
 her father was one of the firefighters who died. She is now a volunteer at the
 9/11 Tribute Center. She is a mother of three children and a grandmother of
 five. She is a very active person and she is always looking for ways to help
 others. She is a very kind and caring person and she is always looking for
 ways to help others. She is a very active person and she is always looking for
 ways to help others.
- **John Crawford** was a firefighter with the Fire Department of New York
 (FDNY). He was killed when the twin towers collapsed on 9/11. Crawford also
 worked on the construction of the new World Trade Center plaza.
- **Dave Hood**, who is an attorney for the Port Authority of New York & New
 Jersey, was on the 68th floor of the North tower when the plane hit it on 9/11.
- **Paul Ianelli**, a detective with the Brooklyn South Narcotics Division of the New
 York Police Department (NYPD), took a ferry to Lower Manhattan from Bay
 Ridge, Brooklyn, with his fellow officers to get to the World Trade Center on
 9/11. He then spent months working on the recovery effort.
- **Joe Powers** was the Director of Readiness Analysis for the Navy
 Headquarters at the Pentagon. On 9/11, he walked seven miles to get home to
 his wife and children in the suburb of Washington, D.C. where they lived.

Looking back at the past 10 years, what has stayed the same for New Yorkers

the 9/11 attacks? What has changed?

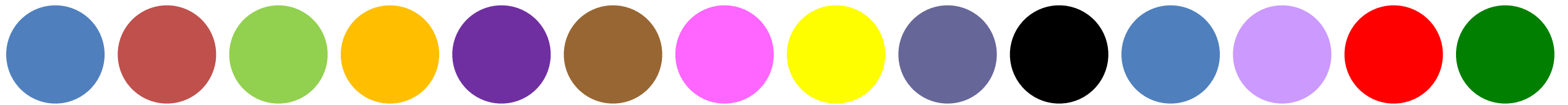


**Saccades & fixations,
 experimentation by Nielsen Norman Group**

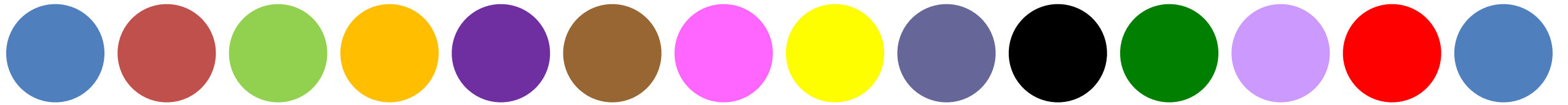
**The shape of a word or a form is
one of the first thing we analyse**



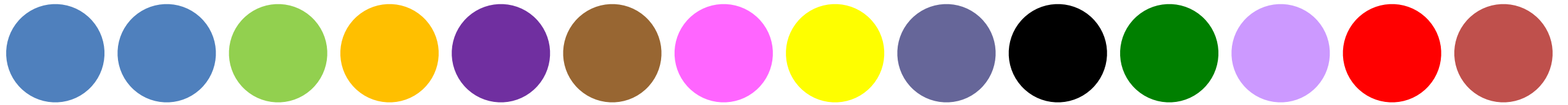
**Two spots are with the same color.
Which ones?**



Let's try again.



Proximity could also help us,
but this is an other topic **#gestalt**



Readability

101.



  Baggage hall |  Exit

 Gates **BDEFGH**

 Gates **C21-26**

 Transfer **T2-9**

 **C5**
Gate



credits: Mijksenaar


The 4C of readability



↓  M0-M1-M2-M3 ↓  Portes
Gates
Puertas 01^{to} a 39

↓ Sortida
Way out
Salida    

↓  Informació Trànsits
Transits Information
Información Tránsitos


↓  Recollida d'equipatges
Baggage claim
Recogida equipajes





↓  M0-M1-M2-M3 ↓  Portes
Gates
Puertas 01^{to} a 39

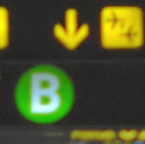
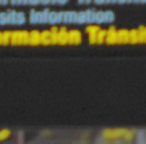

↓ Sortida
Way out
Salida    

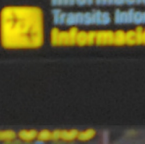
↓  Informació Trànsits
Transits Information
Información Tránsitos

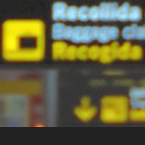
↓  Recollida d'equipatges
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Recogida equipajes



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↓  Recollida d'equipatges
Baggage claim
Recogida equipajes



Continuity: repetition of the information until the endpoint



Conspicuity: being eye-catching and understandable



Consistency: keeping the same wording along the way



Arrivals
Aankomst **4**

Departures
Vertrek **3**



Check-in 28-32



Clarity: the message needs to be clearly understandable

Thanks Paul Mijksenaar 👍



Readability & web content.



**First, Open Dyslexia
is **not** a solution.**



Always include the **most important**
points in the **first two paragraphs.**



Use a **heading** hierarchy

(so users can navigate quickly where the content they are looking for is)



**Start headings with the words
carrying most information**



**Group small related content
with a strong visual system**



Bold important content



**Avoid the use of too generic
content, **be specific for links****



Be **semantic**, and visual.

(i.e. a list must be displayed as a list)

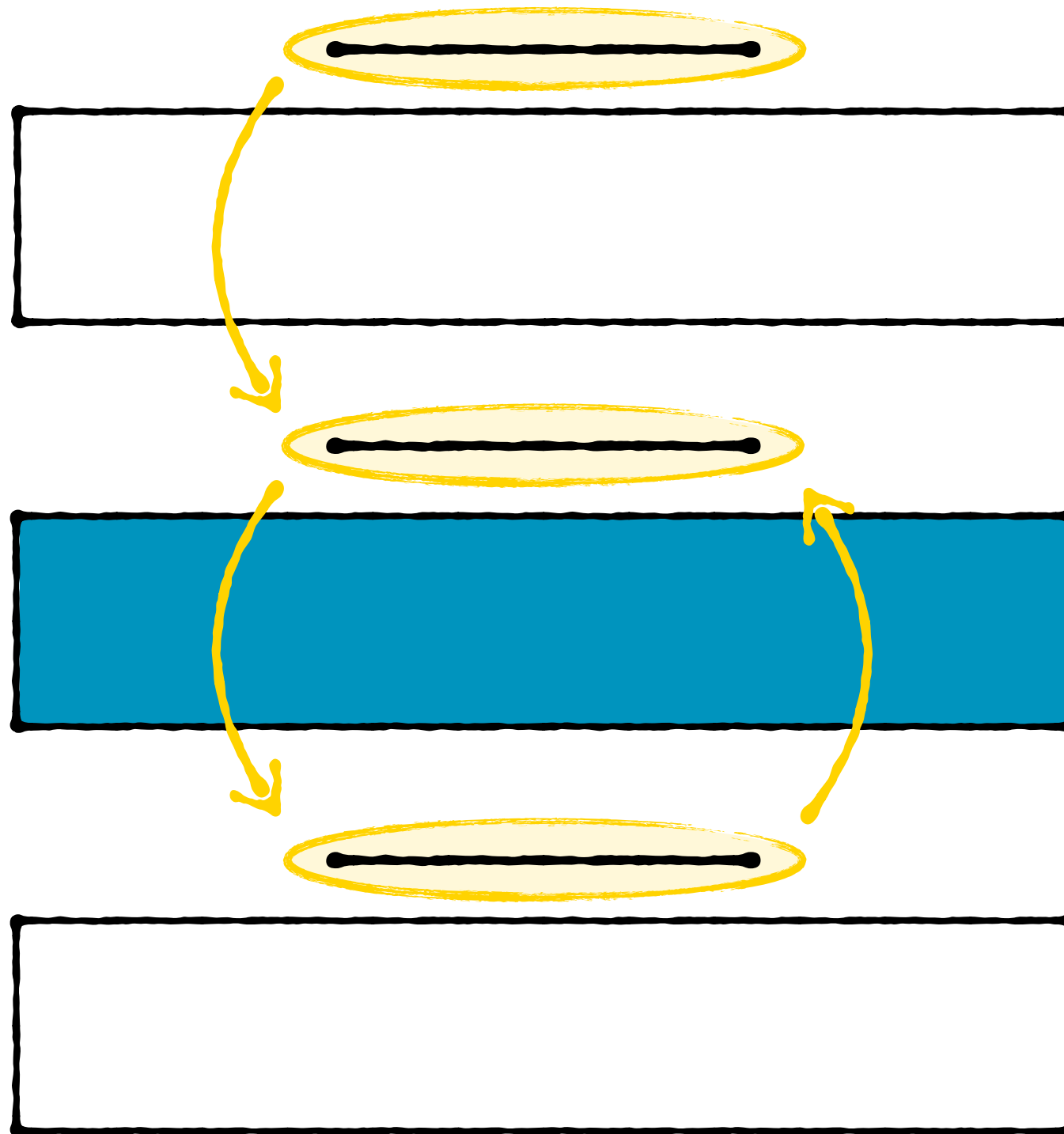


Keeping **consistent layout**
motivates our users to read more
when looking for an information.



Users can be easily bored without good visual hierarchy.





**F-pattern, Z-pattern,
or layer-cake-pattern?**

Just use a **logical pattern.**



Propose **distraction-free** experiences





Mandataire Auto Neuve et Voiture d'Occasion avec Trouve Ton Auto

ANNONCES

GUIDE D'ACHAT

ANNUAIRE DES PROS

SERVIC

Quel type de véhicule vous recherchez ?

OCCASIONS

NEUFS



Taper votre recherche marque ou modèle

KM



ANNÉE



PRIX



RECHERCHER

3884

ANNONCES DISPONIBLES

🔍 Recherchez vite la votre !

Mandataire Auto ou Occasion partout en France

ve Ton Auto est un site de **petites annonces automobile**
uit, qui a pour but de faciliter votre recherche de **mandataire**
neuve et d'occasion.

Regroupant des milliers d'annonces auto en provenance des
professionnels de l'automobile ou de particuliers, Trouve Ton Auto
vous permet de comparer les voitures disponibles à la vente et vous
facilite l'achat de votre voiture neuve et d'occasion dans toute la

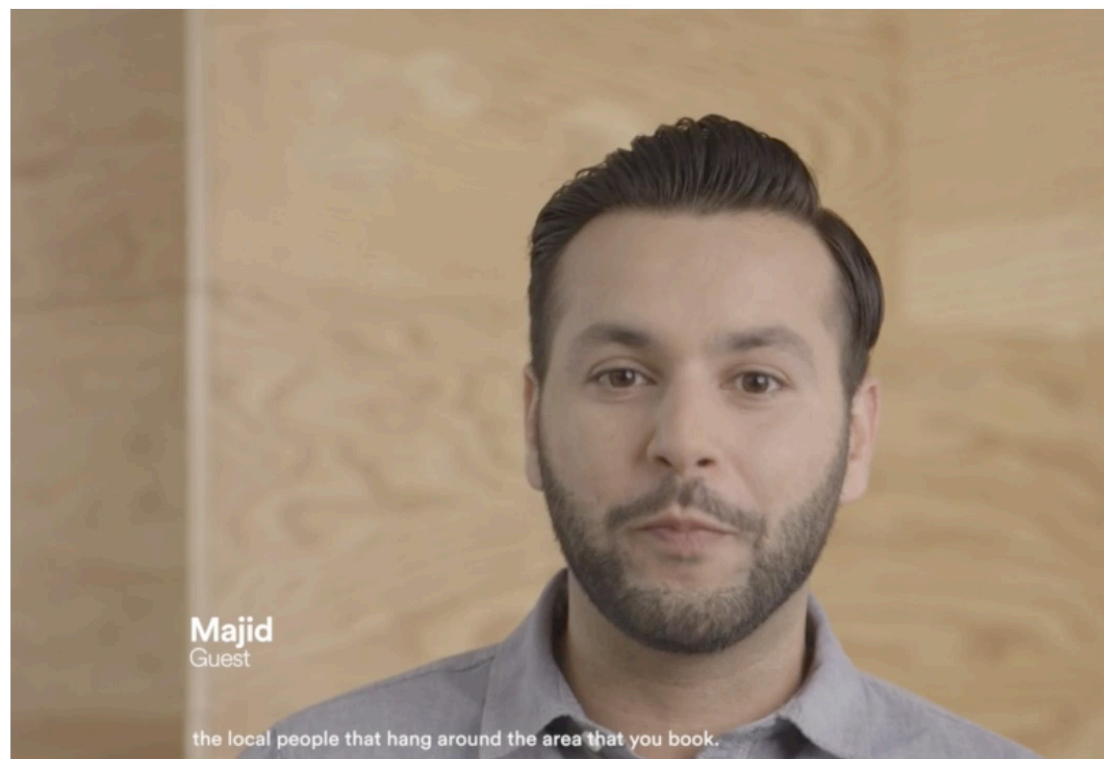
You know... this kind of really useful distractions

[Become a Host](#)[Trips](#)[Messages](#)[Help](#)

Live there. Book unique homes and experience a city like a local.

Where Berlin, Germany	When 12/05/2017 → 14/05/2017 ×	Guests 3 guests ▾	Search
--------------------------	-----------------------------------	----------------------	------------------------

Getting started



Hey buddy! You looks friendly but... no thank you!



Rather a challenge than routine.

If you want to jointly overcome all before us,
we are on the best path to cooperation.

WHAT IS OUR CLIENT LIKE

And please... let your users the time **they** need to read.

The last, but not the least...





Remove unneeded content.



How to **experiment**
with your projects?



One Morning, When Gregor Samsa Woke

From troubled dreams, he found himself transformed in his bed into a horrible vermin. He lay on his armour-like back, and if he lifted his head a little he could see his brown belly, slightly domed and divided by arches into stiff sections. The bedding was hardly able to cover it and seemed ready to slide off any moment.

His many legs, pitifully thin compared with the size of the rest of him, waved about helplessly as he looked. “What’s happened to me?” he thought. It wasn’t a dream. His room, a proper human room although a little too small, lay peacefully between its four familiar walls.

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Start by adding (almost always) more whitespace

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We (almost always) need more whitespace

[← back to product page](#)

Success! You are
subscribed for alert emails.



Fairphone 2
[back to product page](#)

Fairphone 2

When will the Fairphone 2 be back in stock?

Our thanks for your interest in Fairphone.
The Fairphone 2 will hopefully be back in stock on our
website in March 2018. We'll share updates via this page,
and the alert email list. Also good to check options to buy a
Fairphone 2 now via our reseller partners.

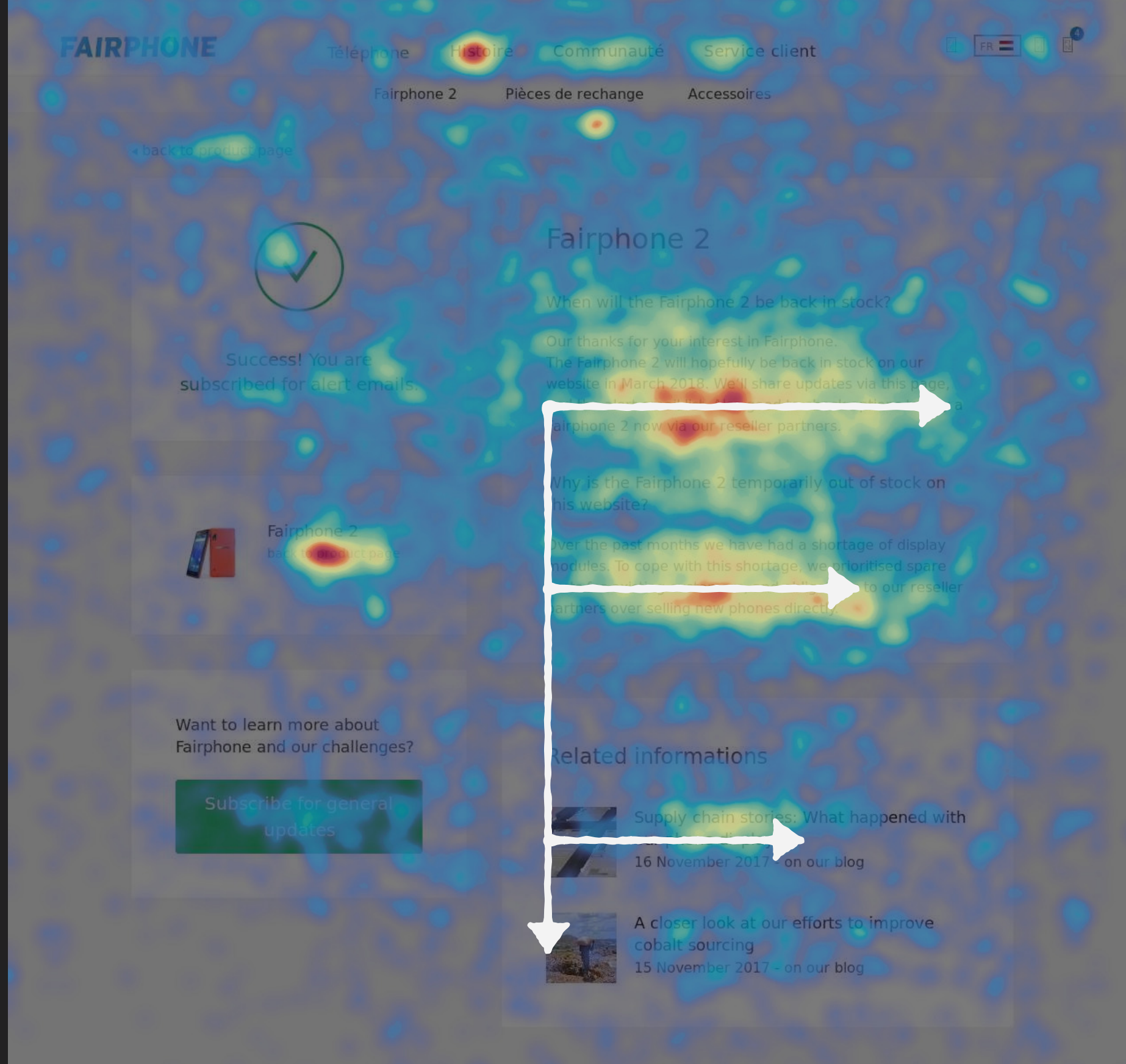
Why is the Fairphone 2 temporarily out of stock on
this website?

Over the past months we have had a shortage of display
modules. To cope with this shortage, we prioritised spare
parts for existing customers, and obligations to our reseller
partners over selling new phones directly.

Want to learn more about



Less accurate than eye tracking but use moves heatmaps



The famous F-pattern

[◀ back to product page](#)

Fairphone 2

[back to product page](#)

Fairphone 2

Why is the Fairphone 2 temporarily out of stock on Fairphone.com?

At the moment, **some Fairphone 2 components are delayed** in arriving at the factory. To cope with this shortage, we are prioritising spare parts for existing customers and obligations to our reseller partners, over selling new phones directly.

When will the Fairphone 2 be back in stock on this website?

A small number of Fairphone 2s are back in stock this month, and we are offering them to customers who have been on the waitlist the longest. For everyone else, **more Fairphone 2s will be available sometime in the coming months.**

How can I buy a Fairphone 2 right now?



You can learn what is catchy and how to optimise a page

Some **good**
examples.





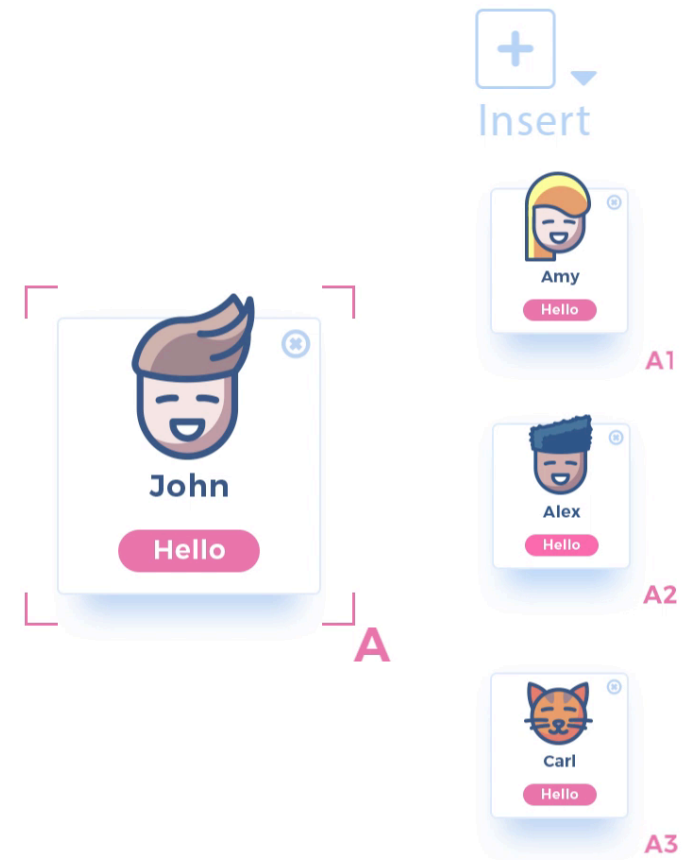
DESIGN COMPONENTS

Symbols are becoming a design standard

In April 2016, Sketch re-introduced Symbols to save designers more time.

- Sketch files saw 7.6x growth of Symbols usage
- Even Adobe Xd and Affinity Designer have introduced Symbols to keep up the pace

[Learn more](#)



Illustrated by [Benjamin Bely](#)



Except the contrast (😅), this is readable and *distraction-limited*.

OUR ENCHANTING

Smashing Articles

All Smashing Magazine's articles, sorted chronologically. Over 11 years, we've published 2137 articles, written by 229 hard-working authors. Still counting.

[Dhimil Gosalia](#) wrote

Building A Pub/Sub Service In-House Using Node.js And Redis

JUNE 12, 2018 — As the size of data for each message in our system differs from a few bytes to up to 100MB, we needed a scalable solution that could support a multitude of scenarios. In this article, Dhimil Gosalia explains why you should consider building an in-house Pub/Sub service, too.

[Read More...](#) 11 min read [Leave a comment](#)

Smashing Mag is not afraid using bold and big font-sizes



À LA UNE

≡ ARTICLE



A good grid and a good hierarchy is everything.

The Human Side of Technology

Welcome to Offscreen, a [print magazine](#) and a [weekly newsletter](#) with a thoughtful, human-centred take on technology and the web. Discover purpose-driven people, products, and ideas that shape the future. [More about us.](#)

Just released:
Offscreen Issue 19

Magazine

Fresh Thinking on Tech, in Print

Published three times per year in beautiful print, Offscreen Magazine is a thoughtful deep-dive into the entrepreneurial spirit and future

19

Offscreen

Jocelyn K. Gleib
Angus Hervey
Ashleigh Axios
Bryce Roberts



Readability and content grouping with in clear way



HURU BACKPACK

Built-in detachable fanny pack (waist bag), rain hood, and a lifetime warranty make HURU a smart and reliable companion for the city and travel.

ADD TO ORDER:

- | | | |
|-------------------------------------|------------------------|---------|
| <input checked="" type="checkbox"/> | HURU Backpack | + \$249 |
| <input type="checkbox"/> | Fanny pack (waist bag) | + \$49 |
| <input type="checkbox"/> | Chest Buckle | + \$24 |

\$249

[ORDER NOW](#)

A nice & clearly readable design, must-have for webshop

Personalized animated videos on a large scale

 [Watch video](#)



A website full of animations and really readable

Merci beaucoup ! 🇫🇷

Dank u wel! 🇳🇱



@iamhiwelo