

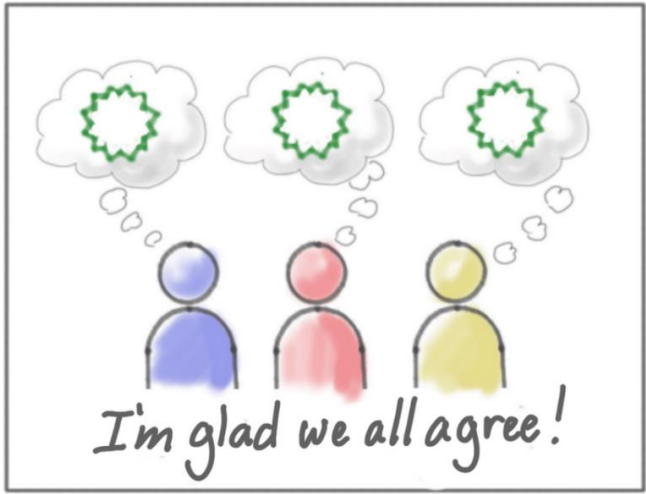
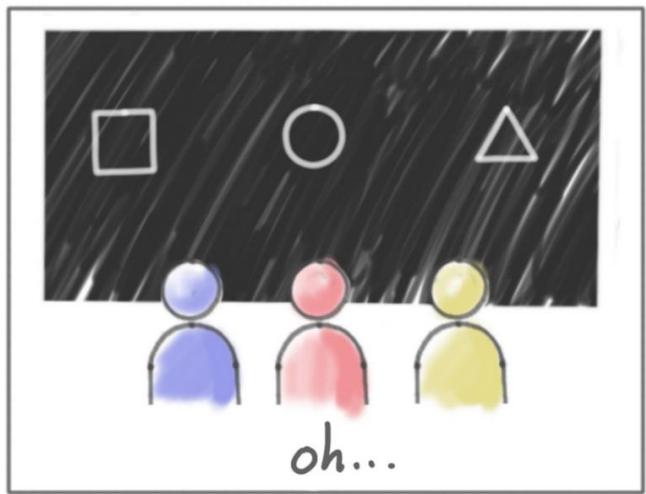
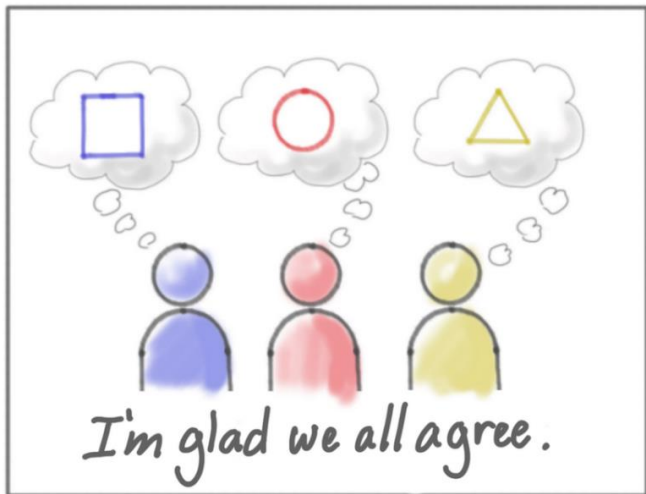


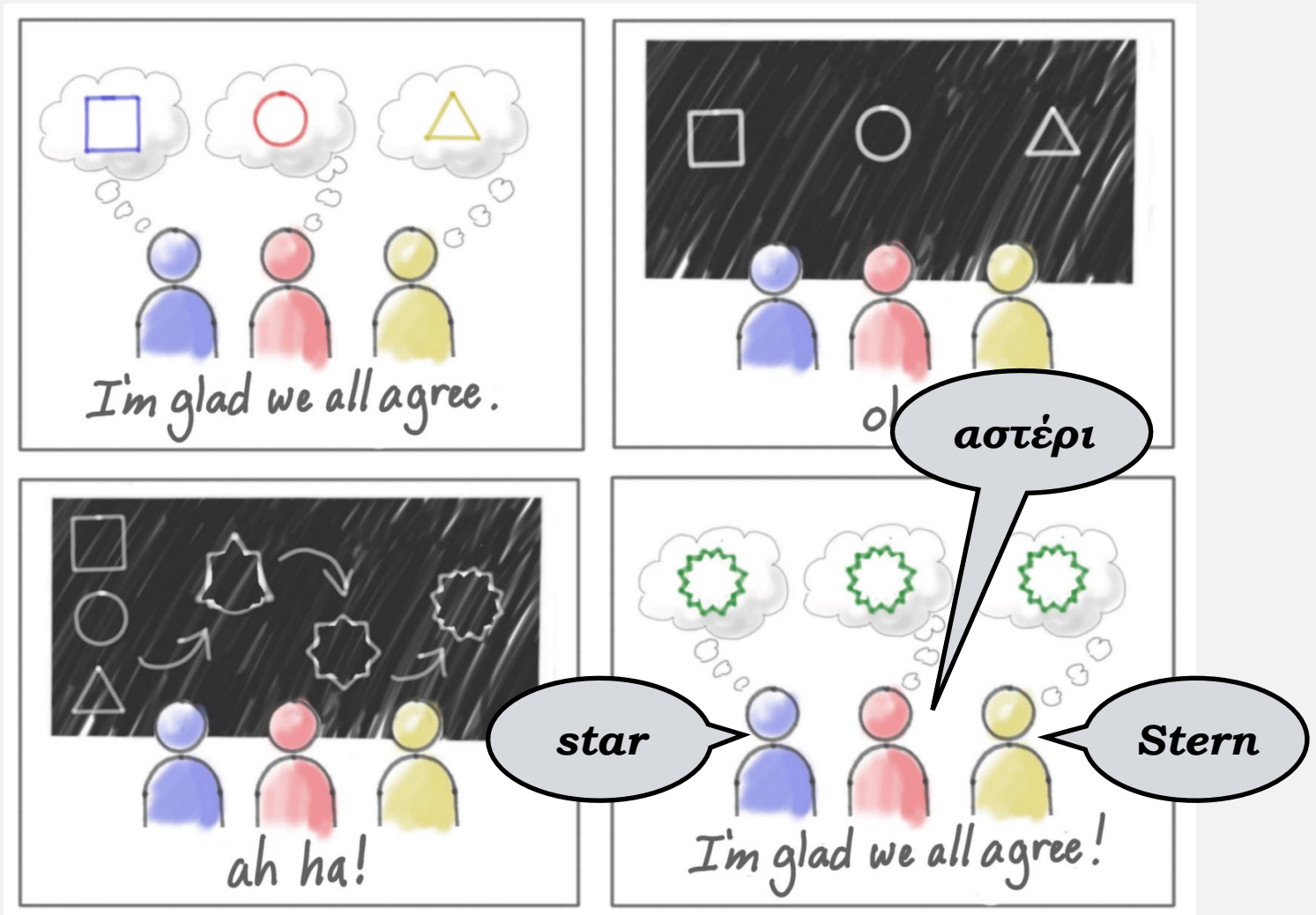
Working in Babel

My Experiences in a
Multilingual
Workplace



DevOpsDays
Berlin
21 - 22 SEP 2022





My journey



1979



2005



2009

2022

My experiences



Learning Resources



Understanding Users



Work Relations

My experiences



Learning Resources



Understanding Users



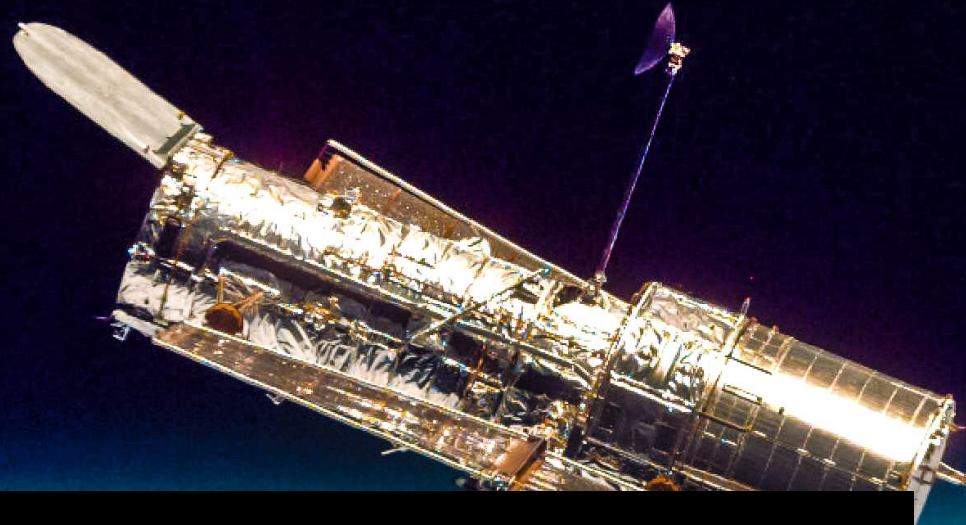
Work Relations



Taken by the Hubble telescope



Edwin Hubble



Hubble Law

"...describes the effect by which objects in an expanding Universe move away from each other with a velocity proportionally related to their distance. "

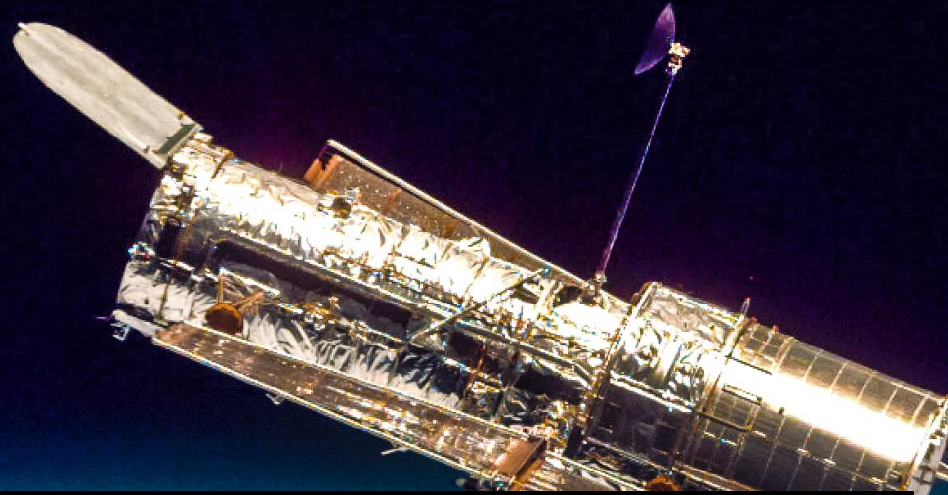
1929 - *Proceedings of the National Academy of Sciences of the United States of America*



Edwin Hubble



Georges Lemaître



Hubble Law

"...describes the effect by which objects in an expanding Universe move away from each other with a velocity proportionally related to their distance. "

1929 - *Proceedings of the National Academy of Sciences of the United States of America*

1927 - *Annales de la Société Scientifique de Bruxelles*



Edwin Hubble



Georges Lemaître



2018

Hubble-Lemaître Law

"...describes the effect by which objects in an expanding Universe move away from each other with a velocity proportionally related to their distance. "

1929 - *Proceedings of the National Academy of Sciences of the United States of America*

1927 - *Annales de la Société Scientifique de Bruxelles*



Blogs



Books



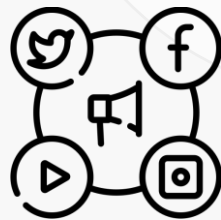
Conferences



Learning Resources



Social Media



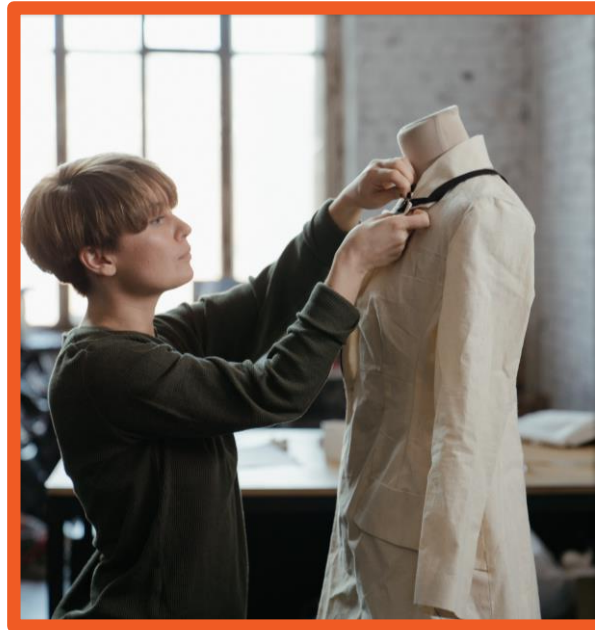
Podcasts



My experiences



Learning Resources



Understanding Users



Work Relations

A person with short brown hair, wearing a grey sweater, is seen from the side, adjusting a white garment on a mannequin. The background is softly blurred, suggesting an indoor setting with natural light. The text 'Understanding your users' problems without' is overlaid on the image.

Understanding your users' problems without

A person with short brown hair, wearing a grey sweater, is seen from the side, adjusting a white shirt on a mannequin. The background is softly blurred, suggesting an indoor setting with natural light. The text is overlaid on the image.

Understanding your users'
problems
without
directly talking to
them

A person with short brown hair, wearing a grey sweater, is seen from the side, adjusting a white shirt on a mannequin. The background is softly blurred, suggesting an indoor setting with natural light. The text is overlaid on the image.

Understanding your users'
problems
without
offending them

A person with short brown hair, wearing a grey sweater, is seen from the side, adjusting a white shirt on a mannequin. The background is a bright, slightly blurred indoor setting. The text is overlaid on the image.

Understanding your users'
problems
without
comprehending the
environment they work in

A person with short brown hair, wearing a grey sweater, is shown in profile, adjusting a white shirt on a mannequin. The background is softly blurred, suggesting an indoor setting with natural light. The text is overlaid on the image.

Understanding your users'
problems
with
small steps to learn the
terminology

A person with short brown hair, wearing a grey sweater, is seen from the side, adjusting a white shirt on a mannequin. The background is softly blurred, suggesting an indoor setting with natural light. The text is overlaid on the image.

Understanding your users'
problems
with
a little help from your
colleagues

My experiences



Learning Resources



Understanding Users



Work Relations

Empathy vs Εμπάθεια



Empathy vs Εμπάθεια



Can't wait to see them in Jenkins

I love code reviews as well!

Let's write more unit tests!!!!





Can't wait to ??? Jenkins

??? code reviews as well!

Let's ??? unit tests!!!!

??????





Can't wait to **switch off** Jenkins

Let's get rid of code reviews as well!

Let's stop writing unit tests!!!!

?!!#?!





Who chose to
talk to me

Who I chose
to talk to

My experiences



Learning Resources



Understanding Users



Work Relations

Exchanging material with
colleagues in multiple
languages



Learning Resources

Starting small to better
understand the context rather
than the language



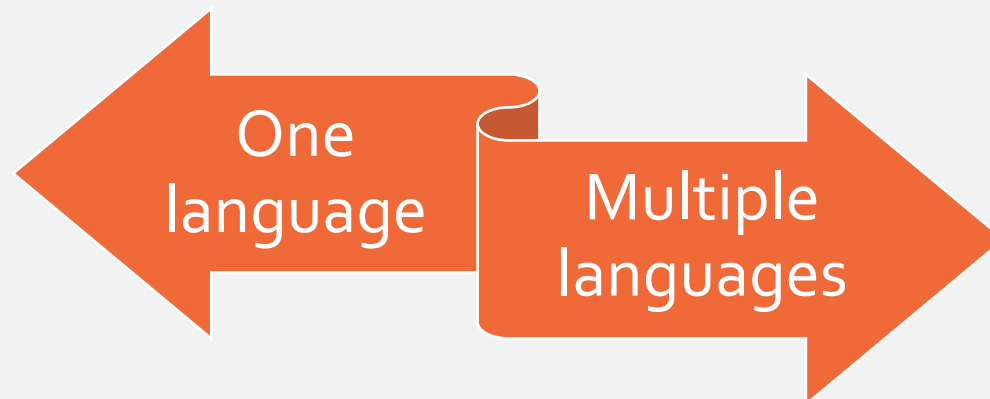
Understanding Users

Being mindful of people's
reactions when a new
language is involved



Work Relations

Which one is better?





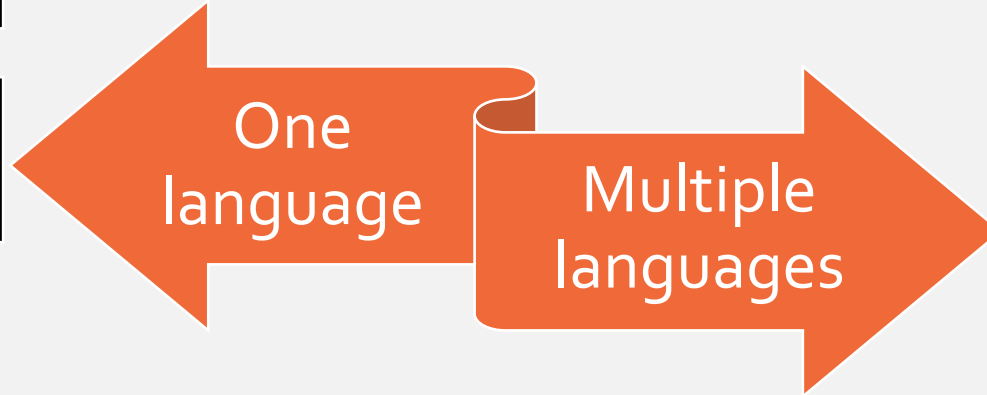
Communication
is easier



Common
ground



Less discomfort



*Which
one is
better?*



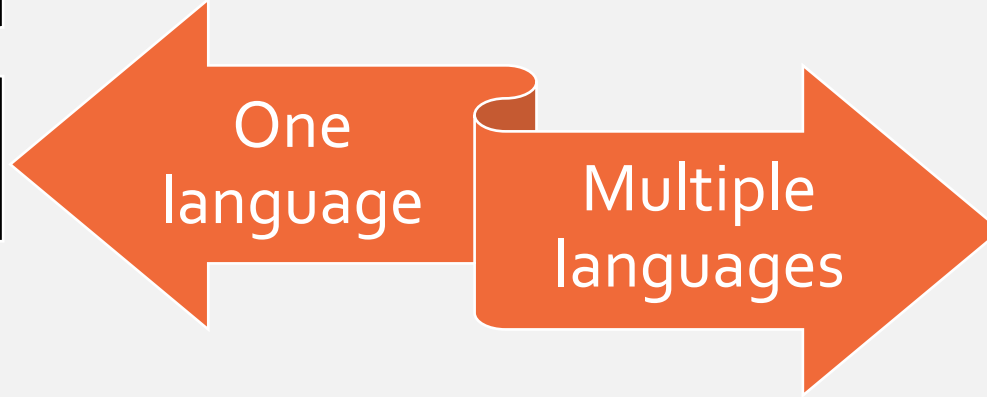
Communication is easier



Common ground



Less discomfort



Drilling down to details



More diverse knowledge



More thoughtful

Which one is better?



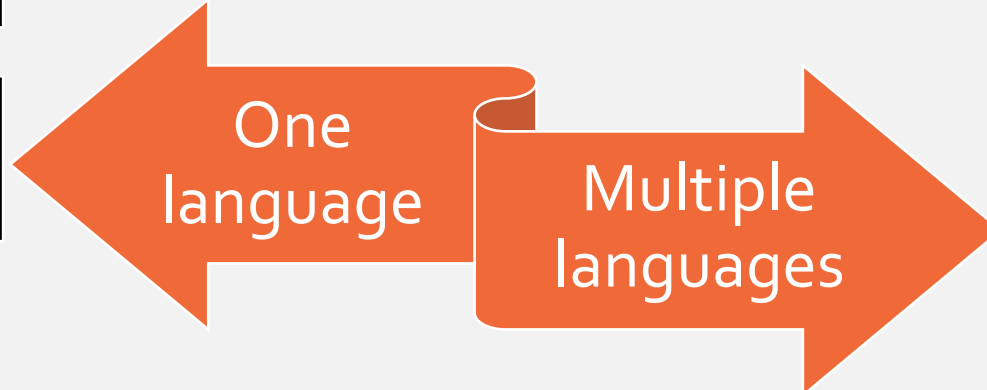
Communication is easier



Common ground



Less discomfort



No right or wrong,
just different



Drilling down to details



More diverse knowledge



More thoughtful



Thank you!

Areti Panou

Product Owner CI/CD Tools, SAP SE

<https://unremarkabletester.com/>



DevOpsDays

Berlin

21 - 22 SEP 2022

References

- [Introduction to “User Story Mapping” by Jeff Patton](#)
- [Edwin Hubble – Wikipedia](#)
- [Georges Lemaître – Wikipedia](#)
- [iau1812 — Press Release](#)



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