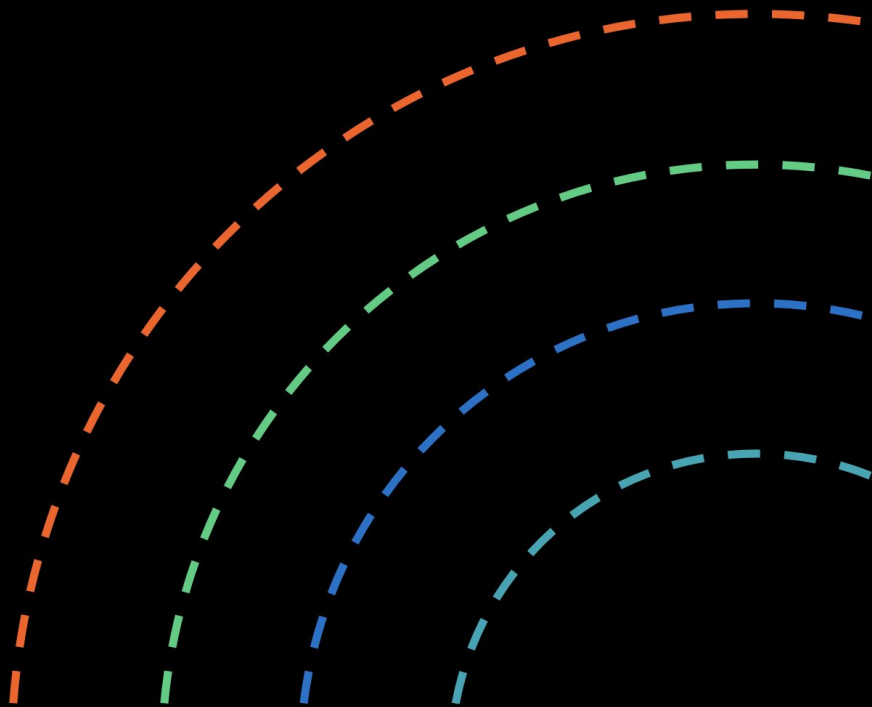
CAMUNDA

Orchestrate the Chaos:

Process automation in modern architectures



WebSummit Lisbon | November 15, 2023

Hello!

Mia Moore
@xoMiaMoore
they/them

- Technical Community Builder @ Camunda
- Just moved from Austin, TX → Seattle, WA
- Fun fact: I love birdwatching

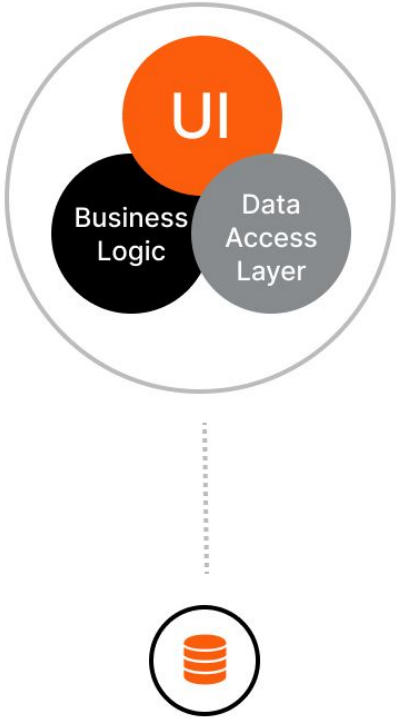
Poll

- How many consider themselves technical?
- How many here use microservice architectures?
- Has anyone struggled to explain or understand data flow/logic, especially between technical and non-technical teams?
- Has anyone heard of BPMN? DMN? BPM?
- Has anyone heard of Camunda?

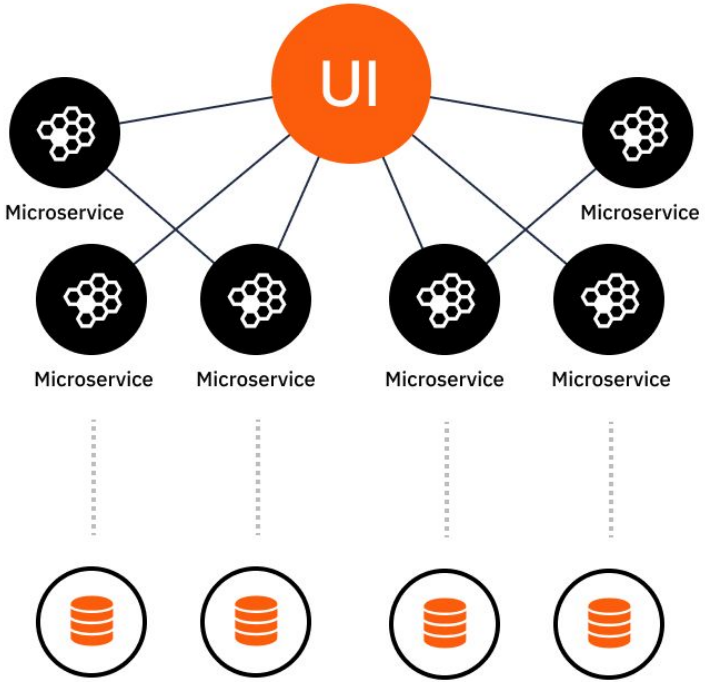
What is “Modern Software Architecture”?

CAMUNDA

Monolithic Architecture

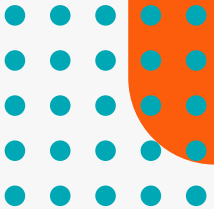


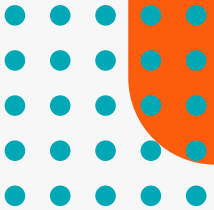
Microservices Architecture



Understandable
Interoperable
Performance
Reliable
Testable
Observable
Fault Tolerant
Available
Usable
Learnable
Agile
Secure
Scalable
Interoperable
Fault Tolerant
Scalable
Observable
Reliable
Fault Tolerant
Scalable

Modern architecture designs are great at optimizing resource usage ...





... now diagram the business logic / data flow ...

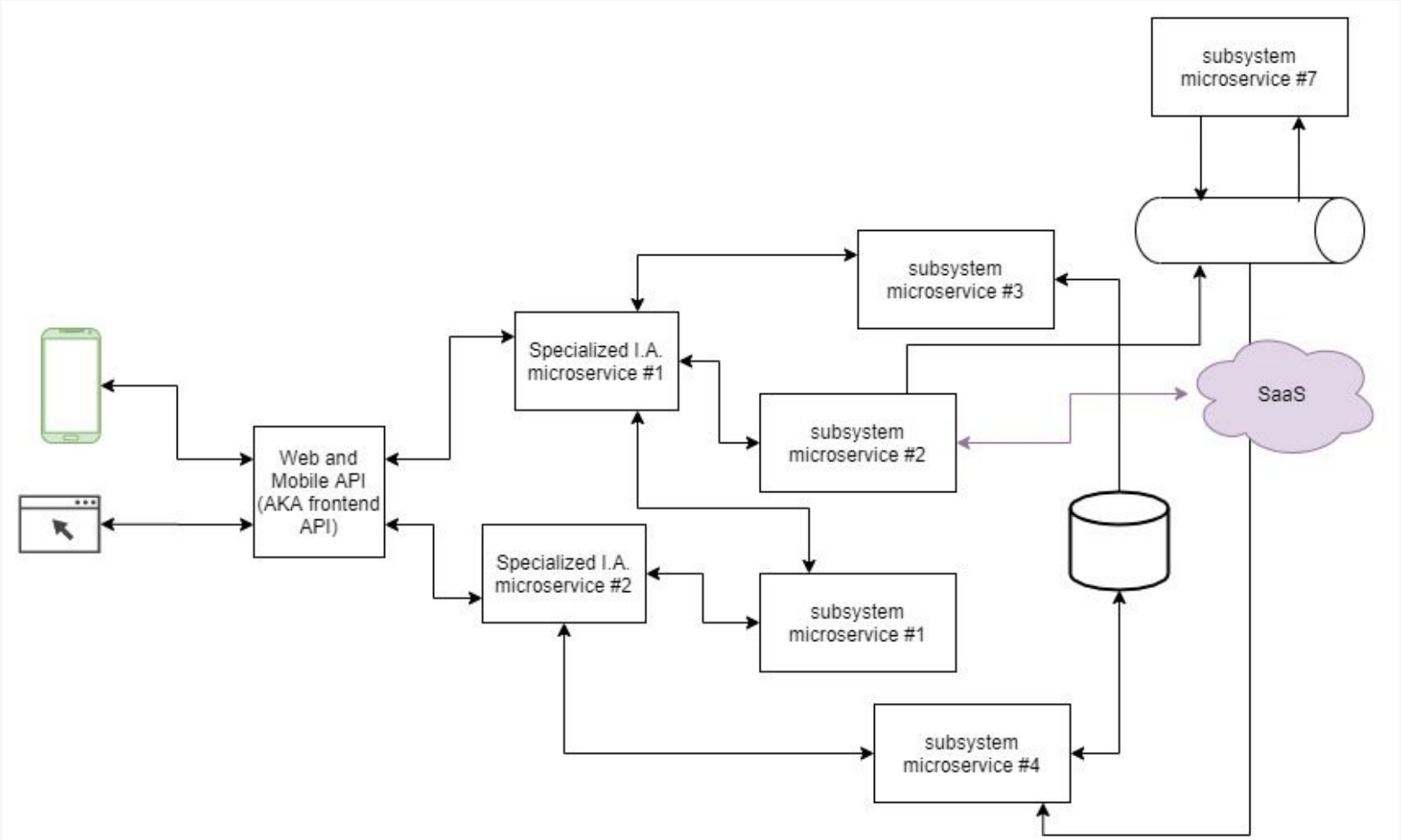


Image: https://rastko.tech/microservices/sre/monitoring/alerting/observability/programming/architecture/solutions/2020/09/12/monitoring-microservice-data-flows.html

Image: (“Microservices” - KRAZAM) https://www.youtube.com/watch?v=y8OnoxKotPQ

Hard problems to solve

Documentation

Data flow diagrams look like spaghetti

Timers

Alerts, stuck/idle processes, notifications

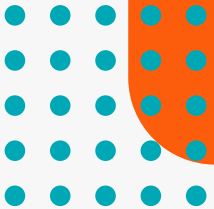
Interrupting messages

Your application is already executing code, but something has changed and you need to interrupt it and handle it differently

Changes to business logic

All your services are running nicely together, but now a new service is added that integrates with other existing services

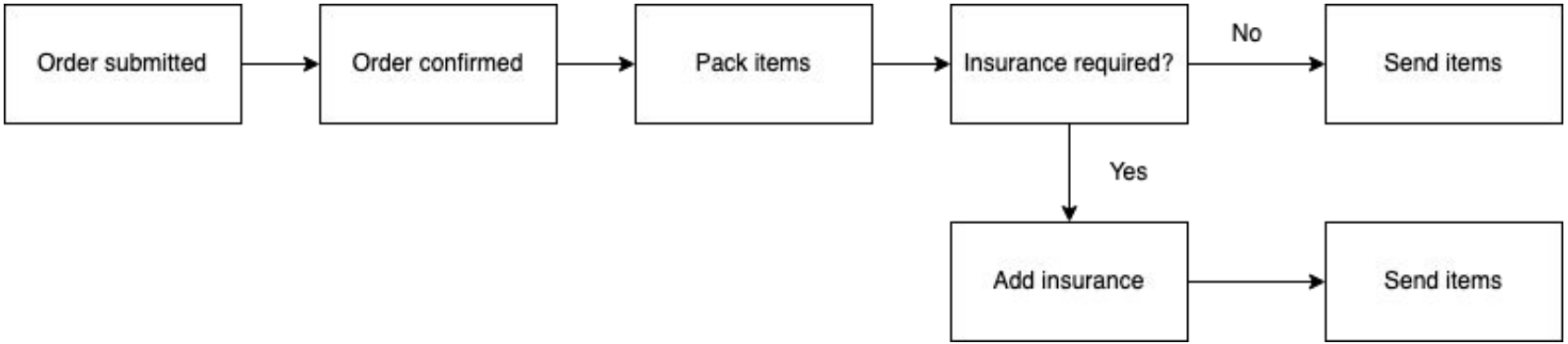
Forget services and infrastructure. Let's think about it in terms of *processes*.



Processes?

> “… a collection of related, structured activities or tasks performed by people or equipment.”

Order fulfillment process



Real World Scenario

Truck Permits

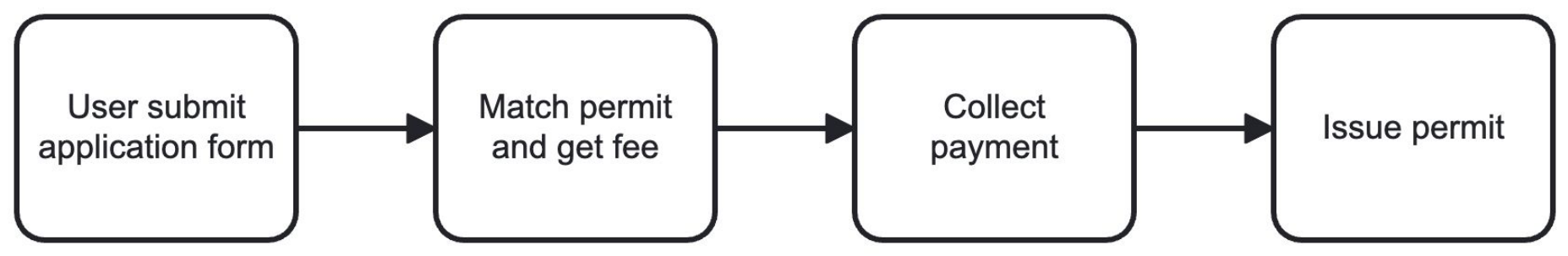
A local municipality needs to issue permits to trucking companies:

- Trucking company fills out a form
- A price is determined for the permit
- The company pays for the permit
- The permit is issued

Truck Permits

A local municipality needs to issue permits to trucking companies:

- Trucking company fills out a form
  -> UserForm microservice
- A price is determined for the permit
  -> PermitMatch microservice
- The company pays for the permit
  -> Payments microservice
- The permit is issued
  -> IssuePermit microservice


User submit application form
Match permit and get fee
Collect payment
Issue permit

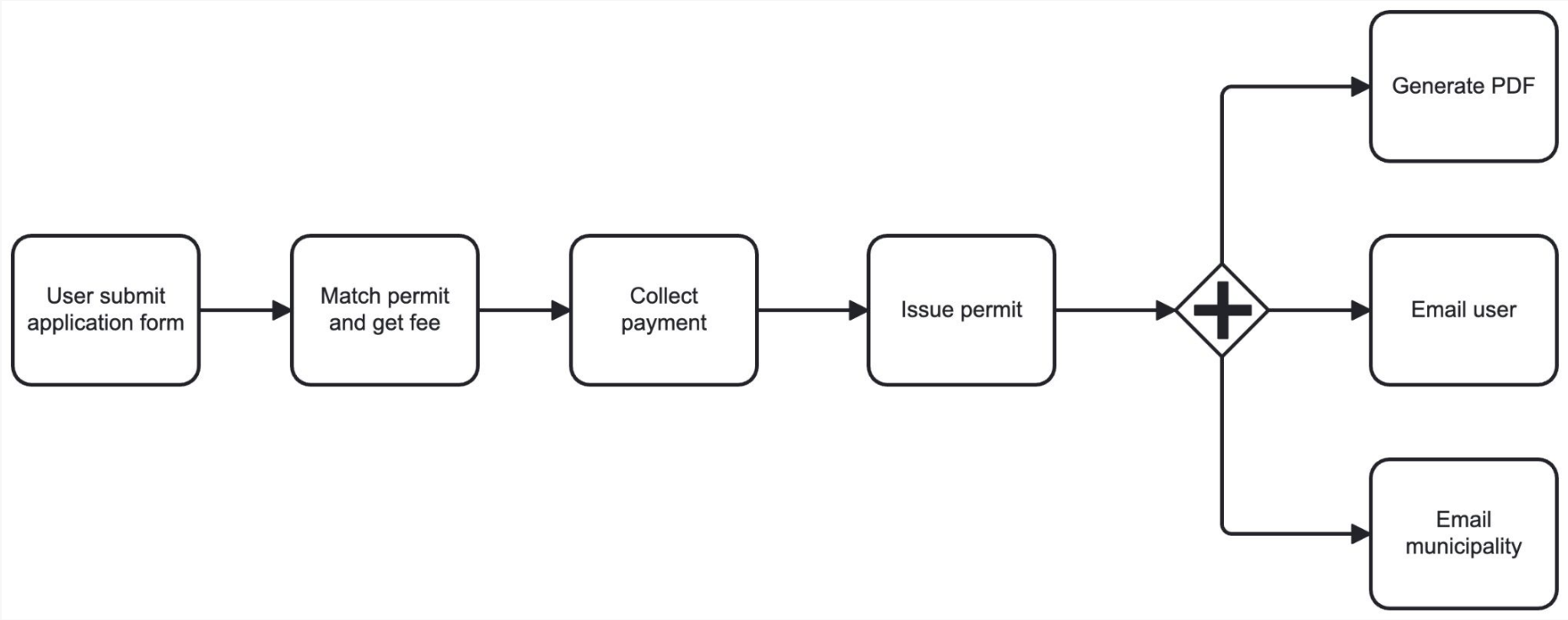
New requirement!

"We need the permit turned into a **PDF**, and **email notifications** to the user and to us."

Truck Permits

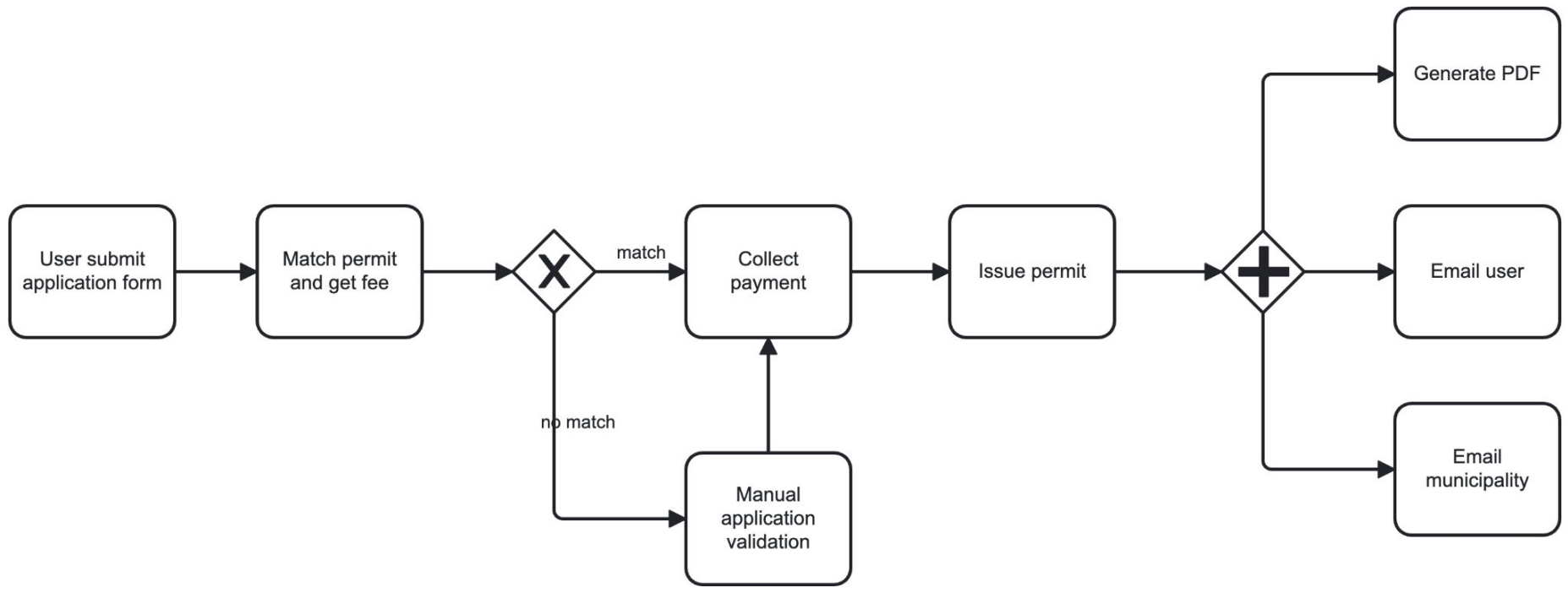
A local municipality needs to issue permits to trucking companies:

- Trucking company fills out a form
  -> UserForm microservice
- A price is determined for the permit
  -> PermitMatch microservice
- The company pays for the permit
  -> Payments microservice
- The permit is issued
  -> IssuePermit microservice
  -> PDF microservice
  -> Email microservice


User submit application form
Match permit and get fee
Collect payment
Issue permit
Generate PDF
Email user
Email municipality

New requirement!

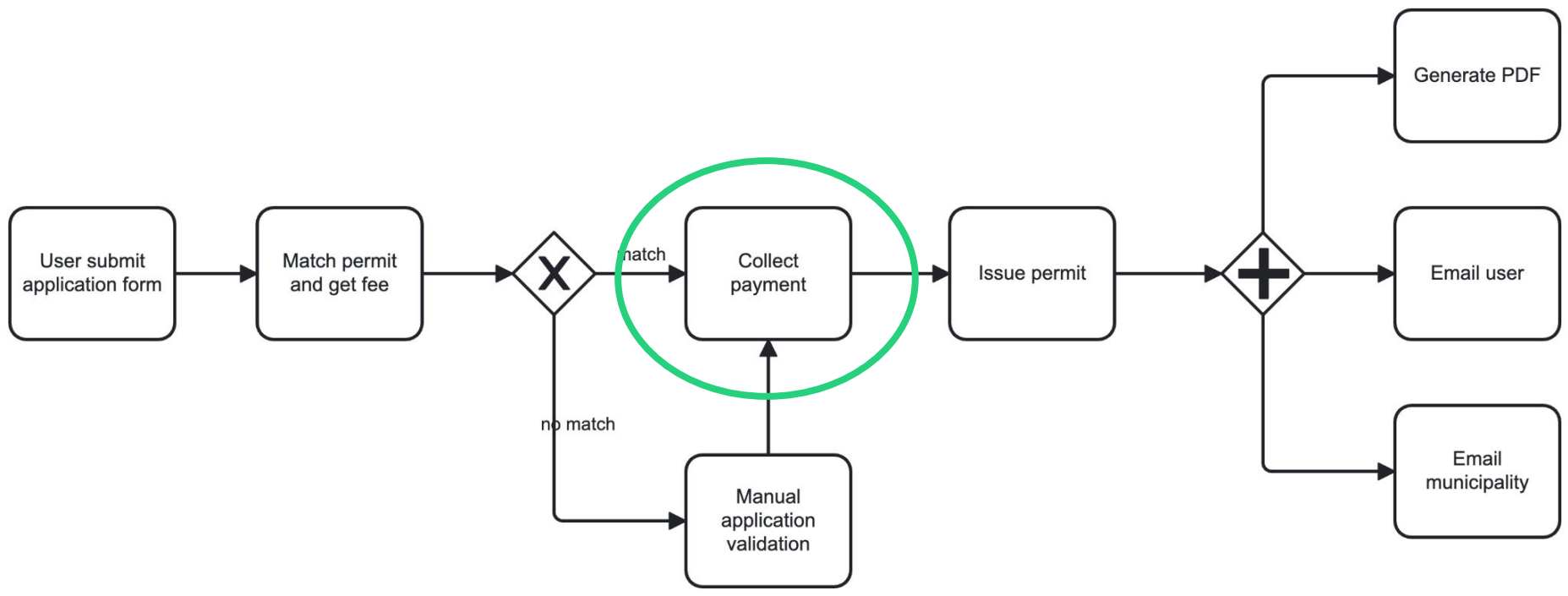
“A user tried to fill in the form, but it **didn’t match** a permit!”


User submit application form
Match permit and get fee
match
Collect payment
Issue permit
Generate PDF
Email user
Email municipality
no match
Manual application validation

New requirement!

"If they **don't pay in X days**, the permit needs to be **canceled**!"

How might you solve this?



Introducing

Business Process Model and Notation

Maintained spec

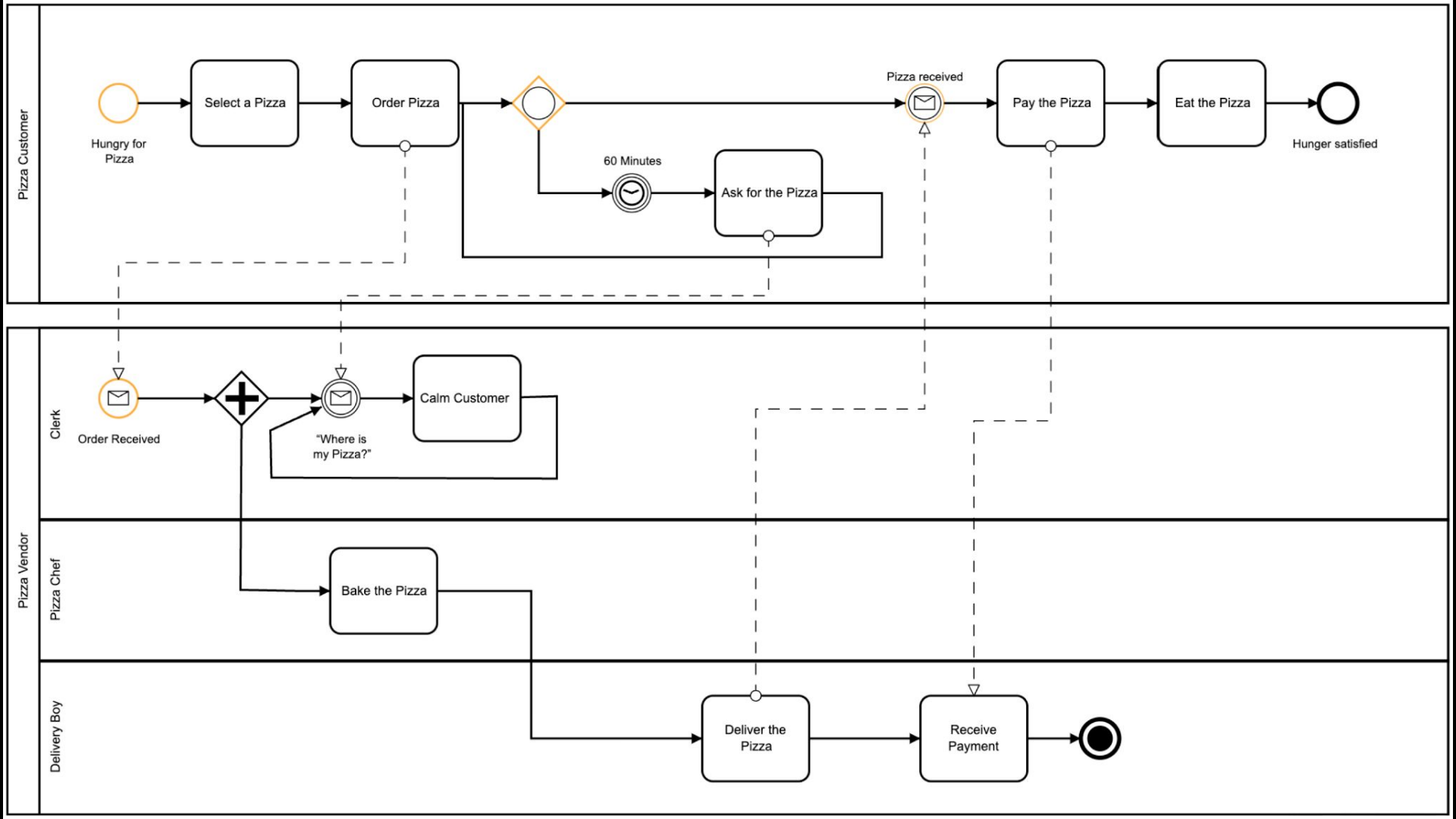
ISO/IEC 19510 spec maintained by OMG (Object Management Group)

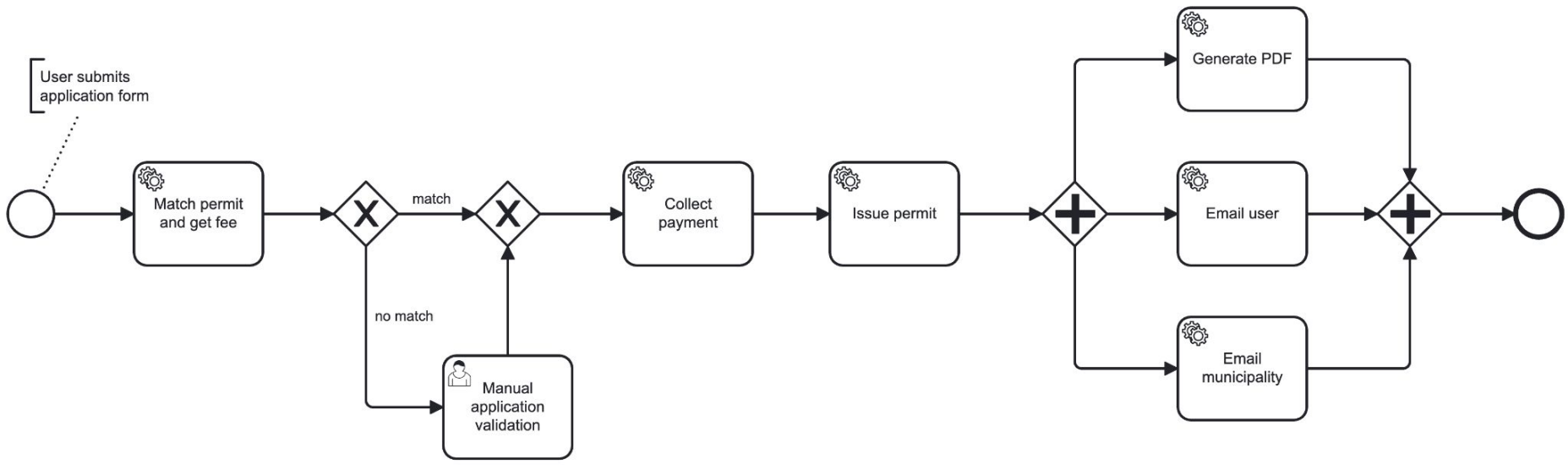
Visualization

Easily understand complex processes; no more spaghetti!

Bridge communication

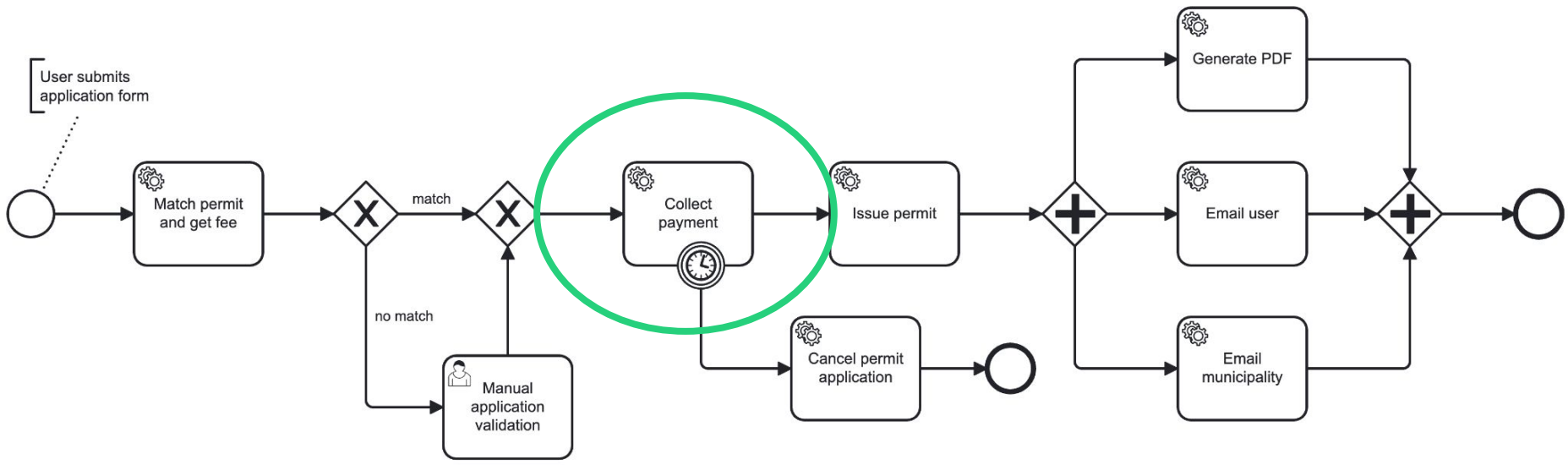
Simplify discussions with stakeholders; unify design and implementation


Pizza Customer
Hungry for Pizza
Select a Pizza
Order Pizza
60 Minutes
Ask for the Pizza
Pizza received
Pay the Pizza
Eat the Pizza
Hunger satisfied
Pizza Vendor
Clerk
Order Received
"Where is my Pizza?"
Calm Customer
Pizza Chef
Bake the Pizza
Delivery Boy
Deliver the Pizza
Receive Payment


User submits application form
Match permit and get fee
match
no match
Manual application validation
Collect payment
Issue permit
Generate PDF
Email user
Email municipality

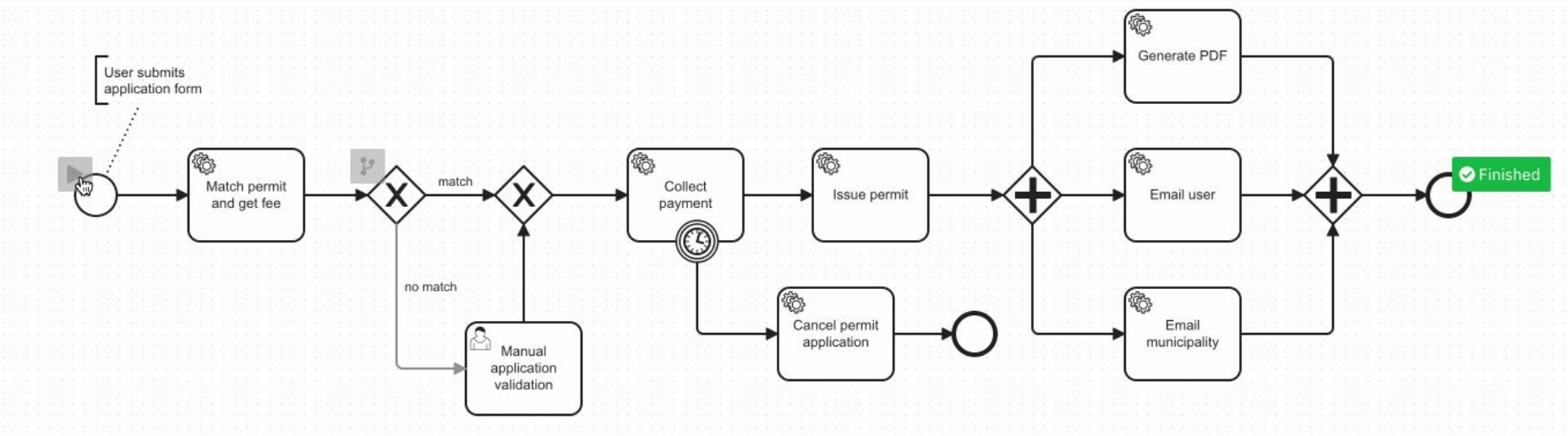
Remember this?

"If they **don't pay in X days**, the permit needs to be **canceled**!"


User submits application form
Match permit and get fee
match
no match
Manual application validation
Collect payment
Issue permit
Cancel permit application
Generate PDF
Email user
Email municipality

... That’s great, dude,
but that’s just a diagram.

… or is it?!


User submits application form
Match permit and get fee
match
no match
Manual application validation
Collect payment
Cancel permit application
Issue permit
Generate PDF
Email user
Email municipality
Finished

BPMN Engines
(Workflow Management Systems)

Many options to choose from

Vendor	Tool	BPMN 2.0	Import	Export	Roundtrip	Demo Participation	Last Test Submission	A Results Submitted	B Results Submitted	C Results Submitted	Schema-valid	Website
Camunda	bpmn.io (Camunda Modeler) 11.5.0	✓	Diff	Diff	Details	2022, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013	2023	24/24	8/8	24/24	14/14	
BOC Group	ADONIS 14.0	✓	Diff	Diff	Details	2022, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013	2023	24/24	8/8	24/24	14/14	
Software AG	ARIS 10.0.22	✓	Diff	Diff	Details	2022, 2020, 2019, 2018	2023	24/24	8/8	24/24	14/14	
Esteco S.p.A.	Cardanit (prev. BeePMN) 4.9.1	✓	Diff	Diff	Details	2022, 2020, 2019, 2018, 2017, 2016	2023	16/24	0/8	24/24	6/10	
Trisotech	Trisotech Workflow Modeler 10.15.3	✓	Diff	Diff	Details	2022, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013	2022	24/24	8/8	24/24	14/14	
MID GmbH	MID Innovator 15.1.1.11026	✓	Diff	Diff	Details	2022	2022	24/24	8/8	24/24	14/14	
OMNINET	OMNITRACKER BPMN 12.3	✓	Diff	Diff	Details	2022, 2020	2022	24/24	8/8	24/24	14/14	
viadee Unternehmensberatung AG	BPMN-Modeler for Confluence Enterprise 3.19.0	✓	Diff	Diff	Details	2022, 2020	2022	22/24	8/8	24/24	14/14	
MID GmbH	MID bpanda 2019.05.0.8393	✓	Diff	Diff	Details	2022	2019	24/24	8/8	16/24	11/11	
KnowProcess Limited	KnowProcess 3.0.0-beta-1	✓	Diff	Diff	Details	2022, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013	2018	4/24	2/8	3/24	0/0	
Signavio GmbH	Signavio Process Editor 10.0.0	✓	Diff	Diff	Details	2022, 2020, 2018, 2017, 2016, 2015, 2014, 2013	2016	24/24	8/8	16/24	11/13	
ITESOFT	W4 BPMN+ Composer V.10.4	✓	Diff	Diff	Details	2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013	2019	24/24	8/8	20/24	13/13	
CaseAgile	Enterprise Explorer 1.0.0	✓	Diff	Diff	Details	2020, 2019, 2018, 2017	2019	24/24	6/8	22/24	9/12	
Boris Zinchenko	BPMN View 1.0.7	✓	Diff	✗	Details	2019, 2018, 2017	2019	6/24	2/8	5/24	0/0	
Sparx	Enterprise Architect 12.0.1207	✓	Diff	Diff	Details	2019, 2018, 2015	2015	10/24	4/8	0/24	7/7	
W4 Software	W4 BPMN+ Composer V.9.4	✓	Diff	Diff	Details	2017, 2016, 2015, 2014, 2013	2016	24/24	8/8	16/24	11/11	
itp-commerce	itp-commerce Process Modeler for MS Visio 6	✓	Diff	Diff	Details	2017, 2016, 2015, 2014, 2013	2015	20/24	8/8	2/24	8/8	
Camunda	Camunda Eclipse Plugin 3.0.0	✓	Diff	Diff	Details	2016, 2015, 2014, 2013	2016	20/24	8/8	16/24	11/11	
ModelFoundry Pty. Ltd.	ModelFoundry 1.1.1	✓	Diff	Diff	Details	2016	2016	12/24	4/8	8/24	2/11	
Trisotech	Trisotech BPMN Visio Add in 5.0.1	✓	Diff	Diff	Details	2016, 2015, 2014, 2013	2015	20/24	8/8	16/24	11/11	
MODELIOSOFT / SOFTEAM	Modelio 3.5	✓	Diff	Diff	Details	2016	2015	18/24	8/8	16/24	0/10	
Yaoqiang, Inc.	Yaoqiang BPMN Editor 4.0	✓	Diff	Diff	Details	2016, 2015, 2014, 2013	2015	24/24	8/8	4/24	8/8	
GenMyModel	GenMyModel 0.47	✓	Diff	Diff	Details	2015	2015	16/24	8/8	16/24	7/8	
Alfresco	Activiti Designer 5.14.1	✓	Diff	Diff	Details	2014	2014	12/24	0/8	0/24	3/3	
IBM	IBM BlueWorks Live April 2014	✓	Diff	Diff	Details	2014	2014	8/24	0/8	0/24	2/2	
Oracle	Oracle BPM Studio 12.1.3	✓	Diff	✗	Details	2014	2014	3/24	0/8	0/24	0/0	
GBTEC Software + Consulting AG	BIC Cloud Design 6.2.0	✓	Diff	Diff	Details	0	2020	24/24	7/8	20/24	11/12	
Bonitasoft	Bonita BPM 7.2.3	✓	Diff	✗	Details	0	2016	21/24	6/8	14/24	3/11	

Image: https://bpmn-miwg.github.io/bpmn-miwg-tools/

Camunda - The Universal Process Orchestrator

Orchestrate

Complex process flows across people, systems and devices.

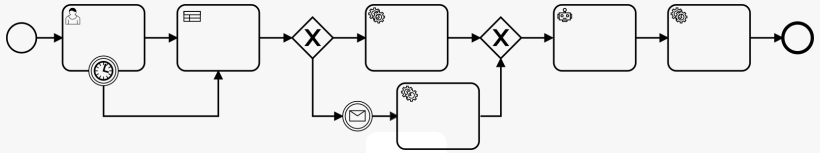
Automate

Any process, anywhere.

Transform

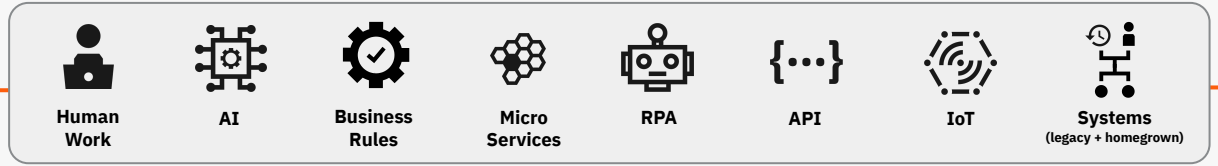
Your organization toward a digital future.

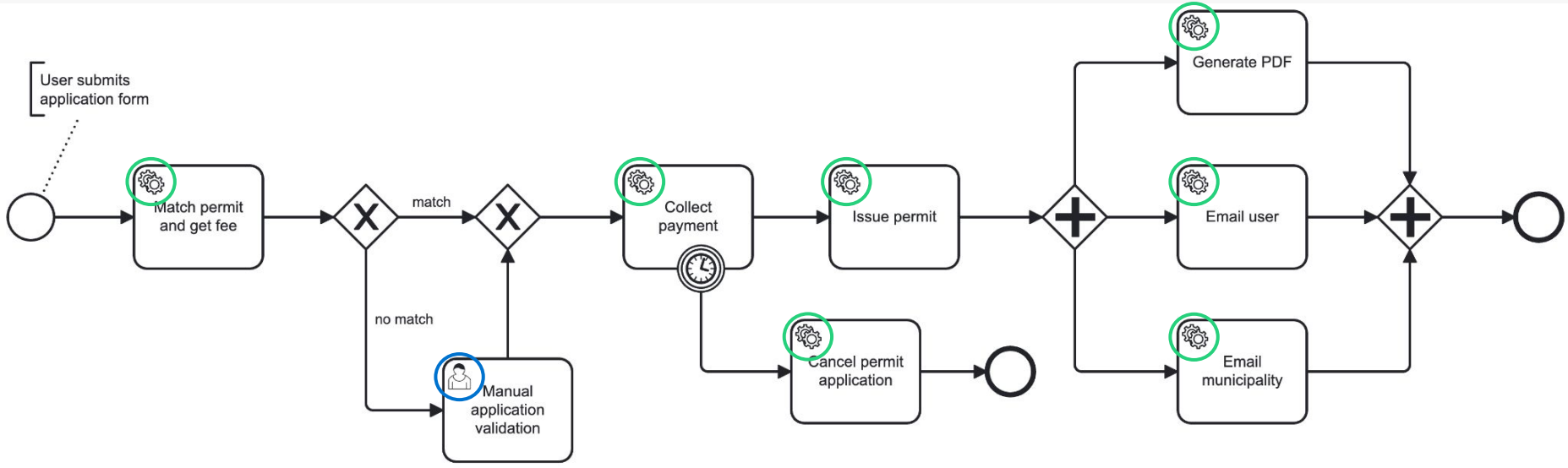
Collaborate

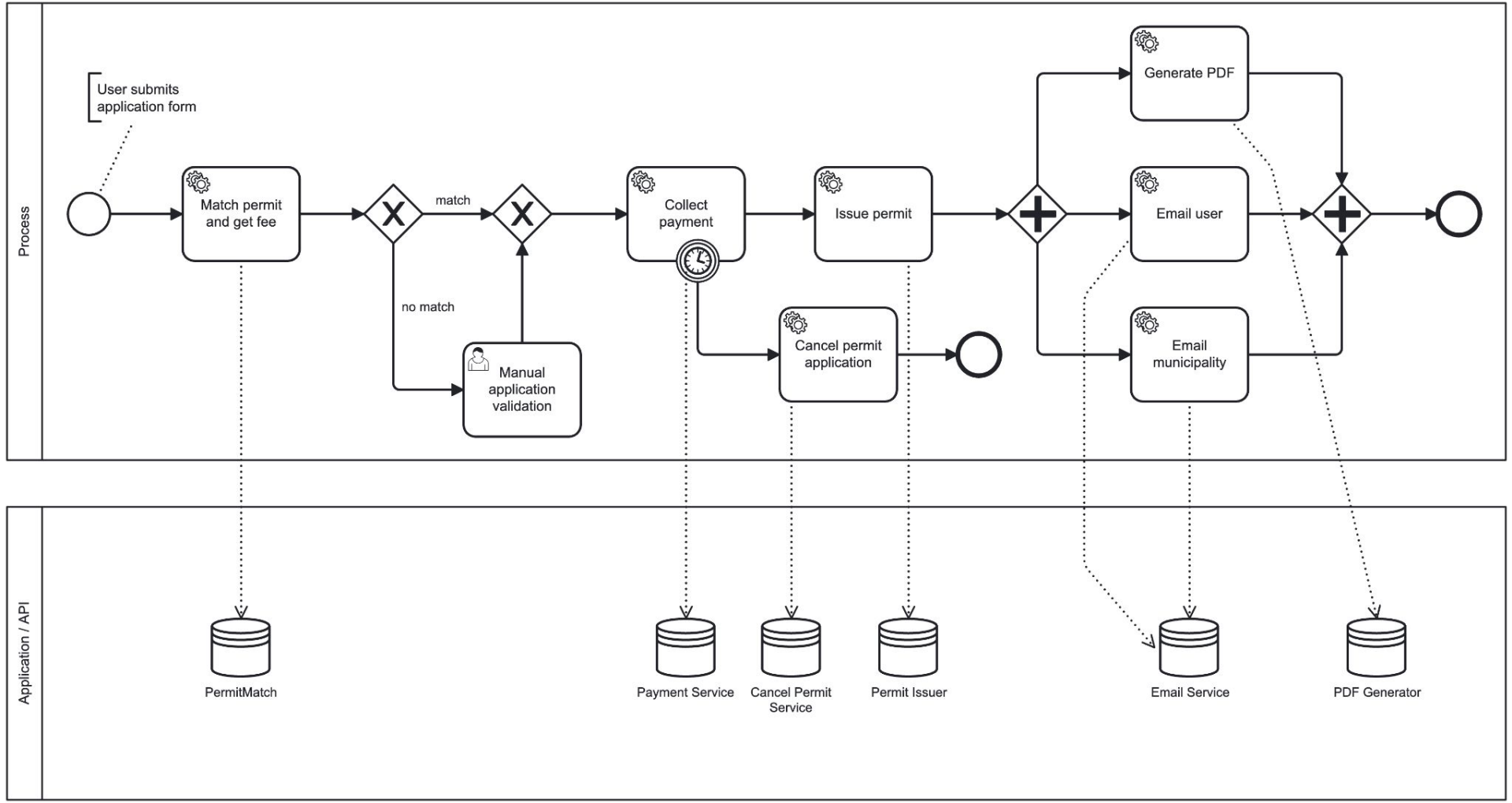


Flexibility

All Endpoints




User submits application form
Match permit and get fee
match
no match
Manual application validation
Collect payment
Cancel permit application
Issue permit
Generate PDF
Email user
Email municipality

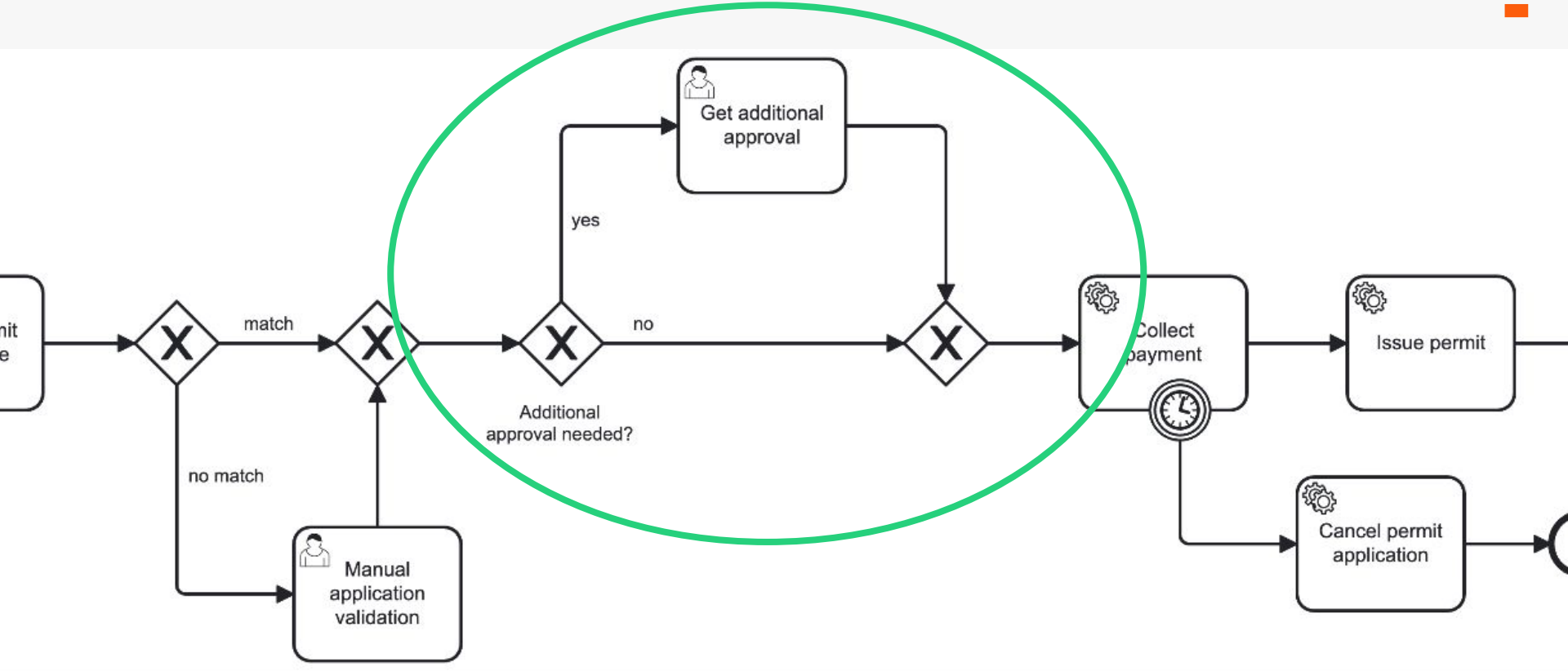

Process
User submits application form
Match permit and get fee
match
no match
Manual application validation
Collect payment
Issue permit
Cancel permit application
Generate PDF
Email user
Email municipality
Application / API
PermitMatch
Payment Service
Cancel Permit Service
Permit Issuer
Email Service
PDF Generator

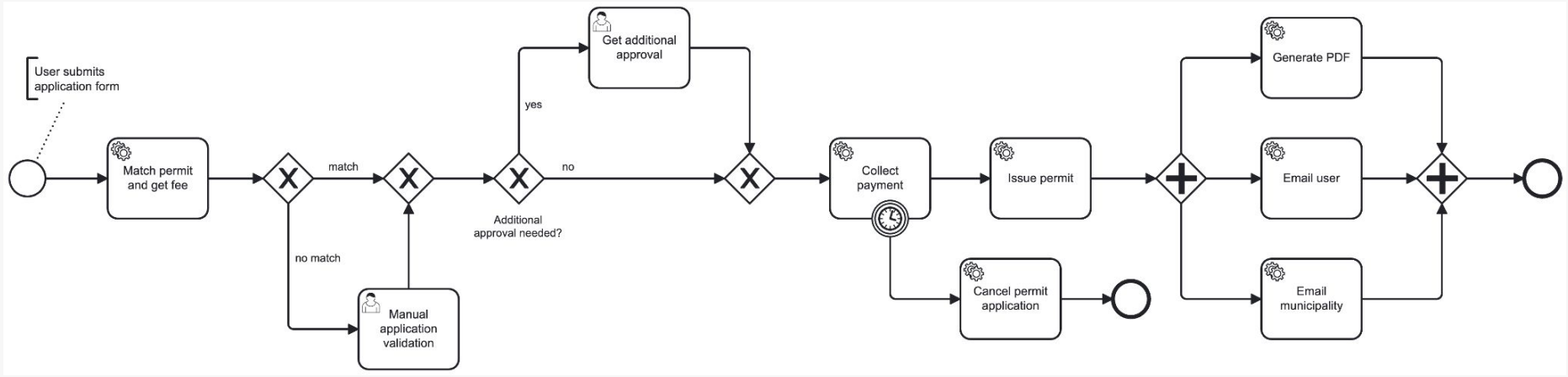
The state of a process is managed by the workflow engine, not the application.

The data is managed by the application, not the engine.

New requirement!

"For some permits, they need **additional approval** before collecting payment."

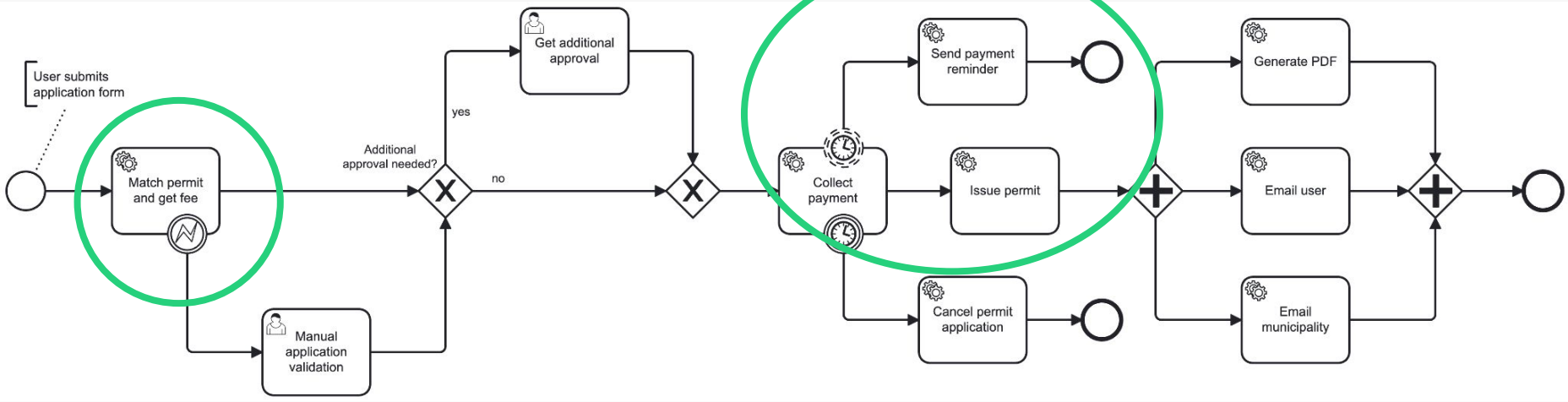

Get additional approval
yes
match
no
Additional approval needed?
Collect payment
Issue permit
no match
Manual application validation
Cancel permit application


User submits application form
Match permit and get fee
match
no match
Manual application validation
Get additional approval
yes
Additional approval needed?
no
Collect payment
Cancel permit application
Issue permit
Generate PDF
Email user
Email municipality

New requirement!

"Oh, and we should probably send a **payment reminder** before we cancel the permit."

Errors and reminders



That was easy!

Let’s review

1

BPMN

Open spec that defines processes in an organized, understandable way.

2

BPMN Engines

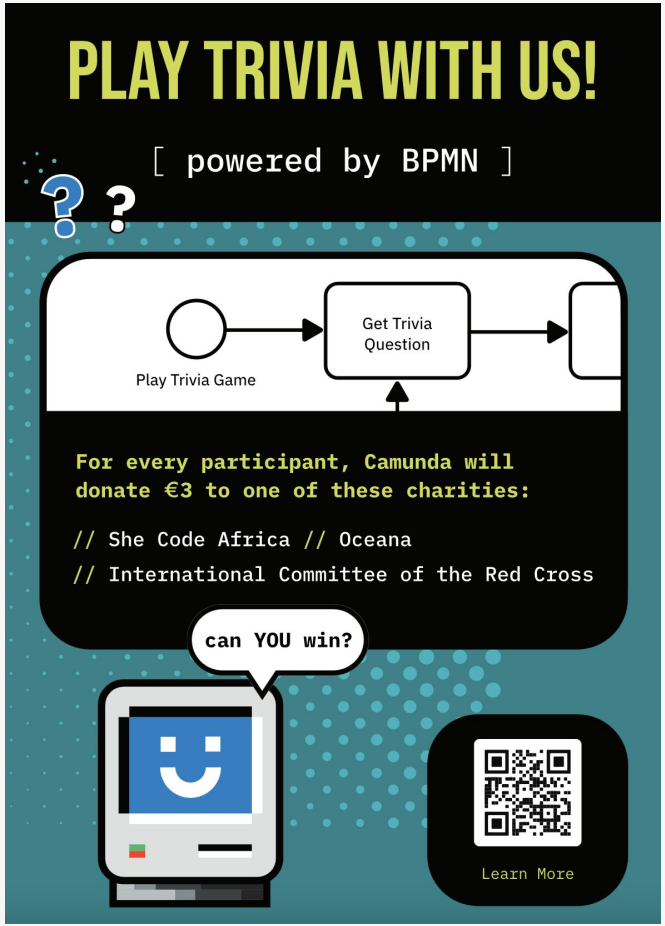
Execute the process as drawn, connecting tasks to external services. State of each process is controlled by the engine, not the application.

3

Simplified management

Easily add additional tasks without changing existing application; engines provide management tools to monitor performance etc.

Visit the Camunda booth!



Booth #E228

Play trivia, donate to charities

Ask questions

Questions?

Resources

- Camunda Academy – free courses on BPMN and Camunda
- BPMN 2.0 documentation
- Camunda Code Studio on YouTube
- Camunda Forum