

ElasticON Solution Series Welcome to a new state of find

David Pilato

Developer | Evangelist

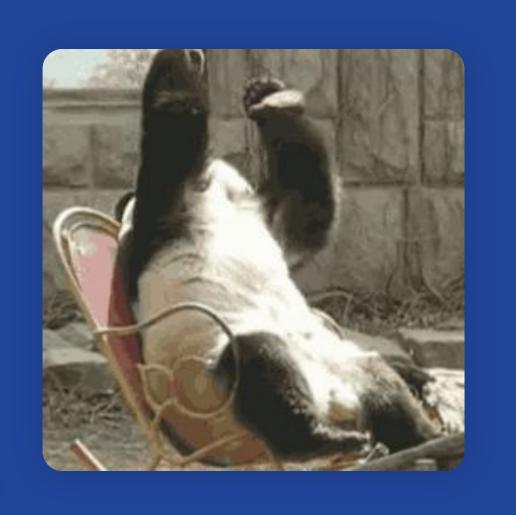
Community

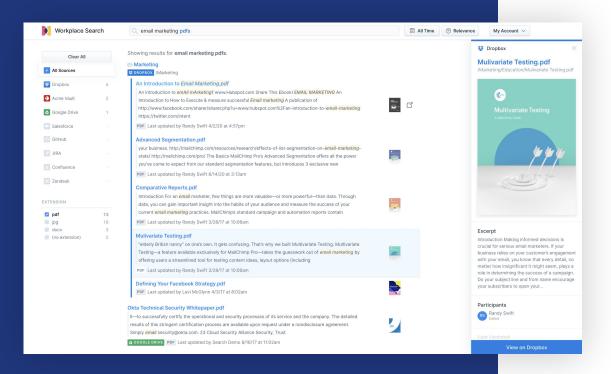
How many times have you searched at work today?

Where's that customer research email that my boss sent my way?

Or was it a Google Doc?

No wait, it was a Slack conversation.





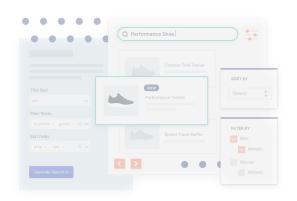
Elastic Workplace Search

Out-of-the-box
personalized,
centralized,
secure

organizational search experience









Search for employees

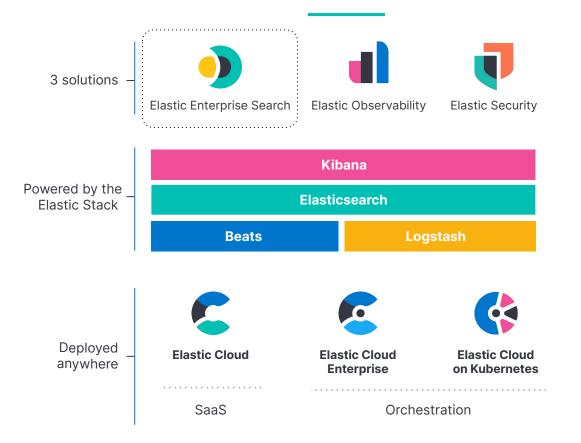






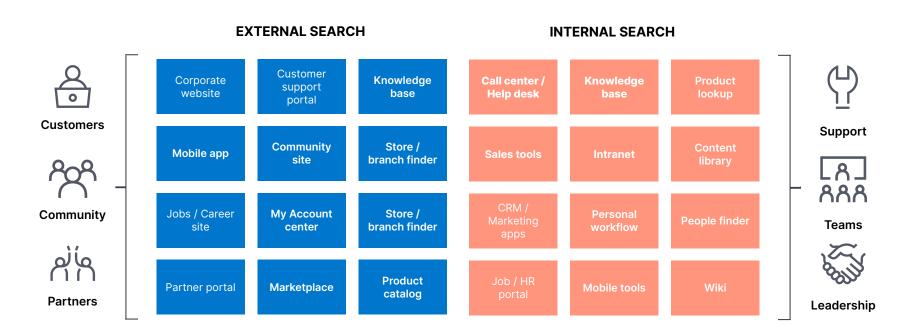


Where does it fit?



A solution for all of the places people search

Create consistent, rich experiences across all touchpoints



Answer every question right, the first time, with a single platform





Times have changed. For the best.*

*(and also sometimes for the less bestest)





Your teammates rely on search to be successful, and in turn support your customers

Source: McKinsey Research, Elastic

1.8 hrs

Time spent by your teammates searching for information every day

\$1.6T

is lost every year in the US alone due to poor customer service

60%

of knowledge workers spend more time digging for documents than replying to email or messages

58%

of staff says quick search for files is a top 3 enabler for remote work **49%**

of HR leaders expect to continue to hire remote workers post-pandemic



Empower teams to find information from anywhere in your organization, in a single search box

- ↑ Productivity
- ↑ Satisfaction & engagement
- ↑ Onboarding speed
- ↑ Quality decisions
- ↑ Collaboration between teams
- ↑ Utilization of institutional knowledge
- ↑ Effectiveness of remote workers
- ↓ Duplication of effort and work

Search for teams

Connect all of your applications and content sources with a single scalable platform

INTERNAL SEARCH

			\neg
Call center / Help desk	Knowledge base	Product lookup	
Sales tools	Intranet	Content library	Support
CRM / Marketing apps	Personal workflow	People finder	Teams
Job / HR portal	Mobile tools	Wiki	Leadership



Recent global events have only exacerbated what we've known for a long time:

We've outgrown the time when tapping a colleague's shoulder was the most efficient way to find an answer.

 A high-growth technology company supporting thousands of independent creators

Building for success

Many humans.

Lots of data and many content sources.

Many threads between said humans.

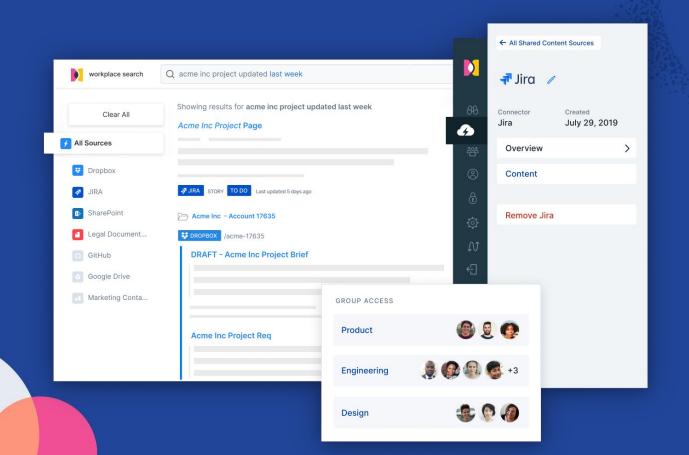
Many threads between said content sources.

Many *more* threads between said humans and said data.

What now?

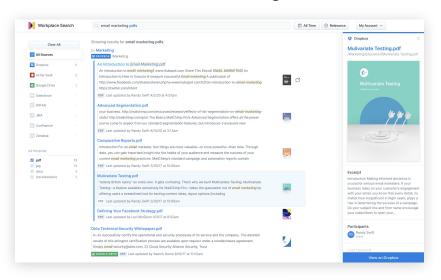
David! If you're going to be scattered, at least keep the mess in one place!

My mother, circa 1986

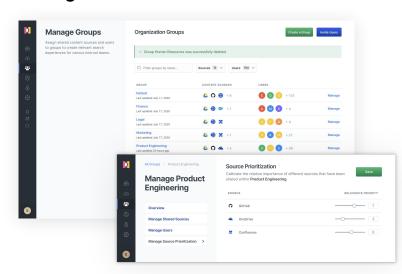


A complete solution for deploying a personalized, centralized, secure experience

Search clients & workflow integrations



Management Interfaces



Out-of-the-box Connectors





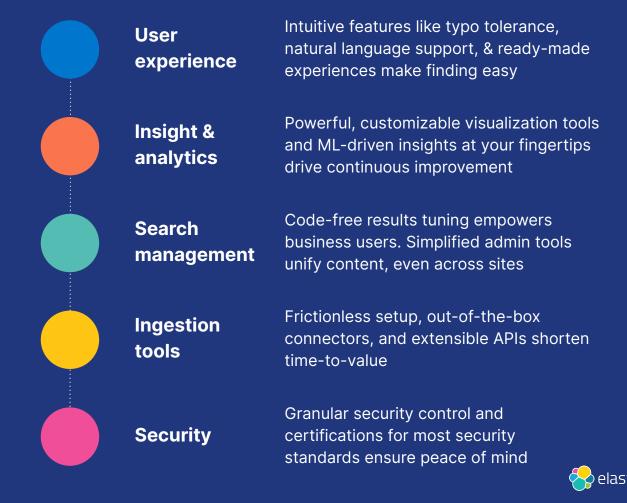




and many more



Achieved by applying the unique power of Elastic to the most critical elements of search for your team



And now for today's most anticipated segment...

My Top 5



One-Click Source Connection

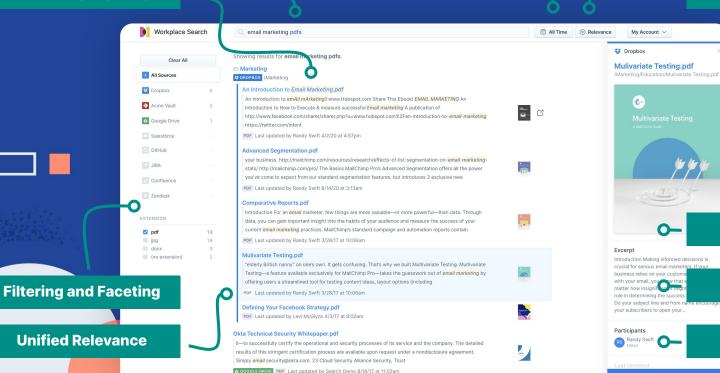
Automatic Filter Detection

Modern Search Features

Recency

Sorting

Match Highlighting

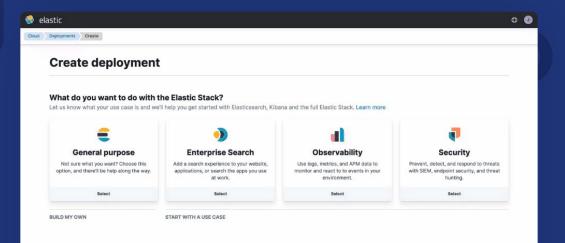


Document Preview

Full Content Search

Key Collaborators

View on Dropbox



Code-free deployment with



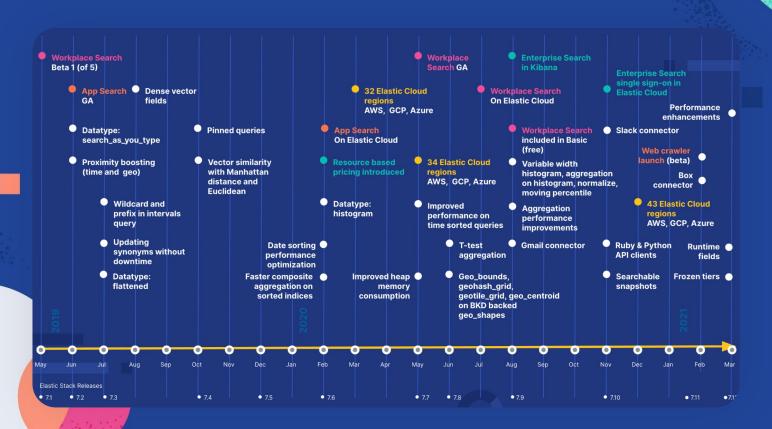




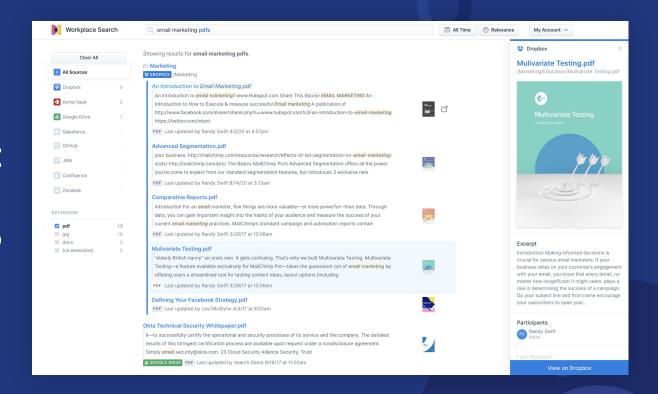
Flexibility and Extensibility

- Data in: Custom Source APIs for any data type/platform
- Results out: Search APIs for integration with existing high-traffic applications
- Intelligence: Analytics Viz and Crunching via Kibana
- Visibility: Auditing and Logs via Kibana
- Automation: via Machine Learning

Regular Updates and Enhancements



Let's see it in action! Live Demo







Henrik Gelius 12:09 PM

Hi, I love that GitHub is now available in our search!



J Se

John Knoepfle 1 month ago Seriously, I'm addicted to Workplace Search already. The more I use it the more I love it.



Stephanie Nissen 12:58 PM

This is amazing! Nice work all!



Dustin Smith 5:05 PM

The future is now



Wadson Fleurigene 11:08 PM

This app is sick



Yuko Takagi 11:36 AM

It's nice that I can search on the contents of the word doc and able to find the file in the drive.



John Knoepfle 1 month ago

Just wanted share another success with Workplace Search... I had to pull together quite a bit of collateral on a variety of topics for a customer press and not only did Workplace Search save me a boatload of time, but I found some real gems on Google Drive that I had no ideas existed. Thank you!!

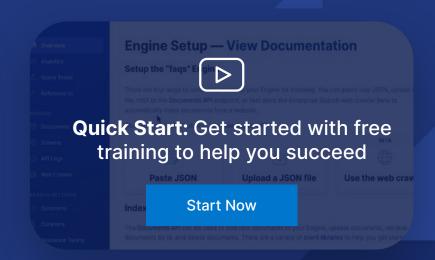
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Start a Free Trial







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