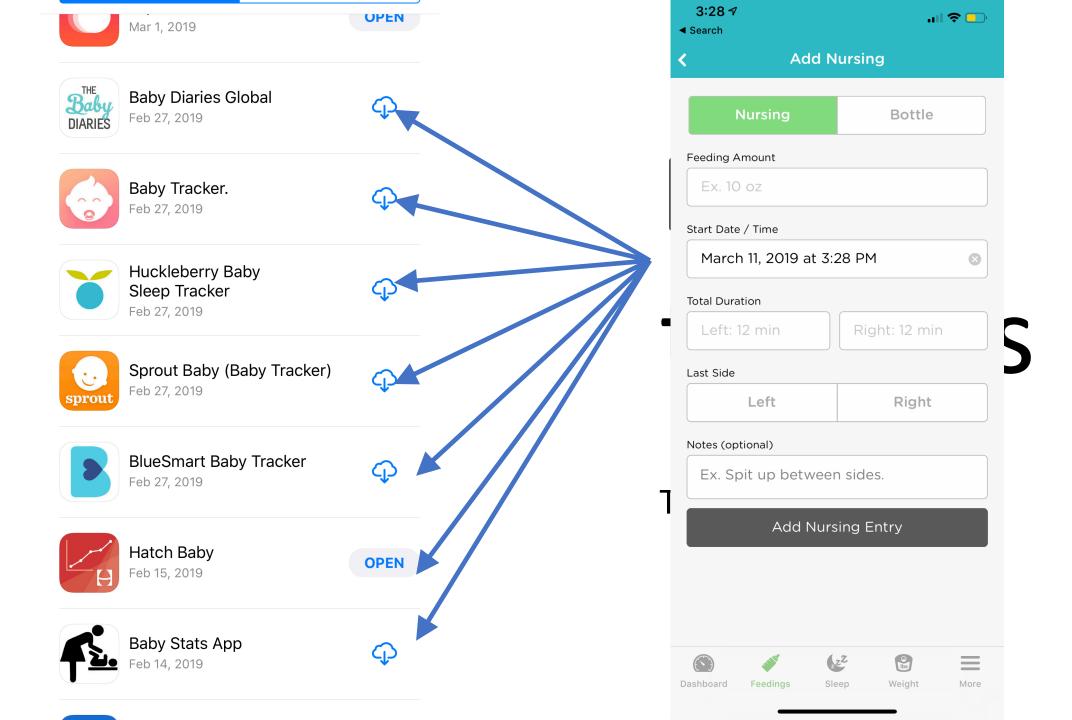
# Tracing the Black Box of Serverless

matt williams – evangelist @ datadog





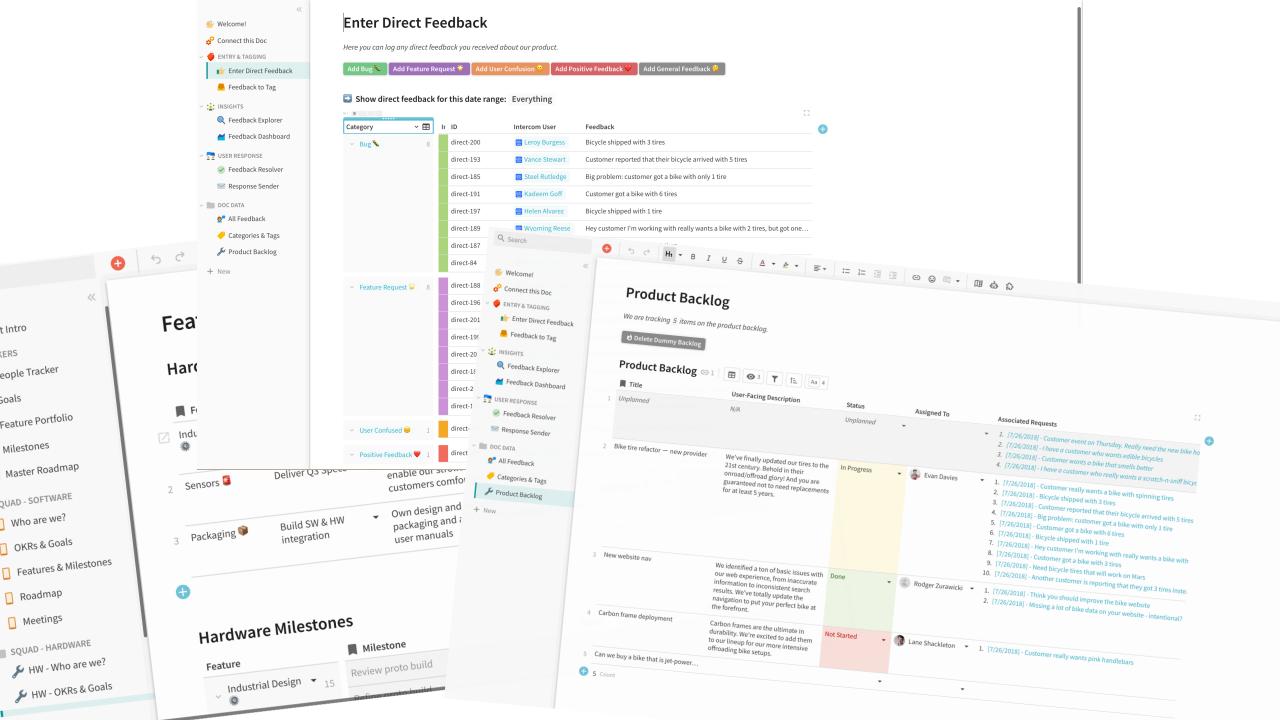


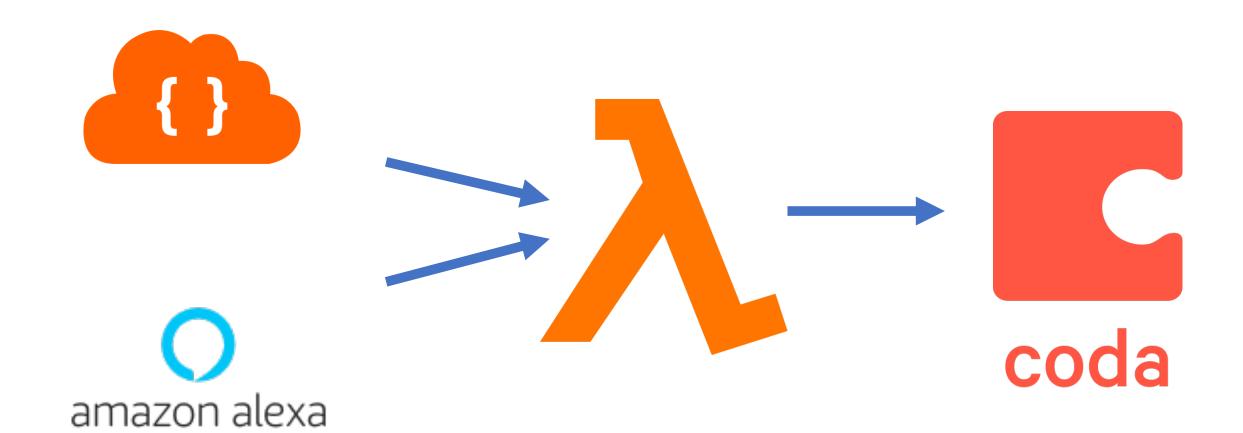
## I can build a better app

## Matt Williams

Evangelist at Datadog
@technovangelist
mattw@datadoghq.com
youtube.com/technovangelist



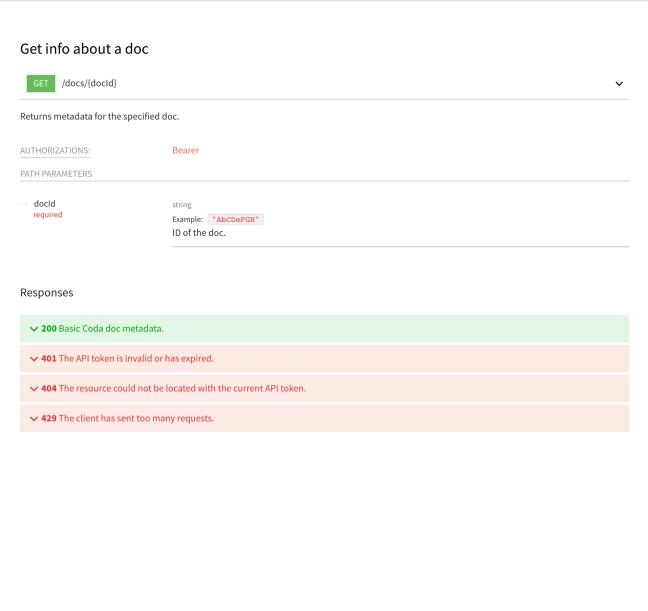




### coda API

Q Search... **Getting Started** Using the API Authentication DOCS Docs List available docs POST Create a doc Get info about a doc DOC STRUCTURE > Sections Folders **TABLES** > Tables > Columns Rows FORMULAS & CONTROLS Formulas Controls MISCELLANEOUS > Account

Miscellaneous



#### Request samples Python 3.7 Shell **Google Apps Script** import requests headers = {'Authorization': 'Bearer <your API token>'} uri = f'https://coda.io/apis/v1beta1/docs/<doc ID>' res = requests.get(uri, headers=headers).json() print(f'The name of the doc is {res["name"]}') # => The name of the doc is New Document **Response samples** application/json "id": "AbCDeFGH", "type": "doc", "href": "https://coda.io/apis/v1beta1/docs/AbCDeFGH", "browserLink": "https://coda.io/d/ dAbCDeFGH", "name": "Product Launch Hub", "owner": "user@example.com", - "sourceDoc": { "id": "AbCDeFGH",

"href": "https://coda.io/apis/v1beta1/docs/AbCDeFGH"

"createdAt": "2018-04-11T00:18:57.946Z",

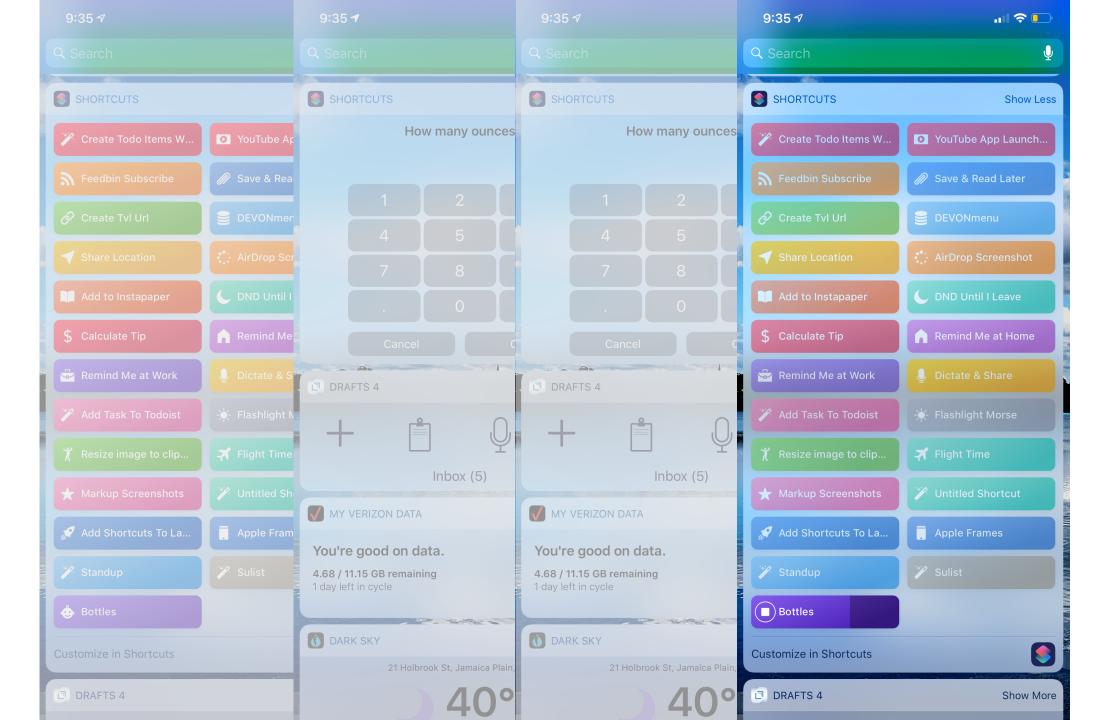
"updatedAt": "2018-04-11T00:18:57.946Z"

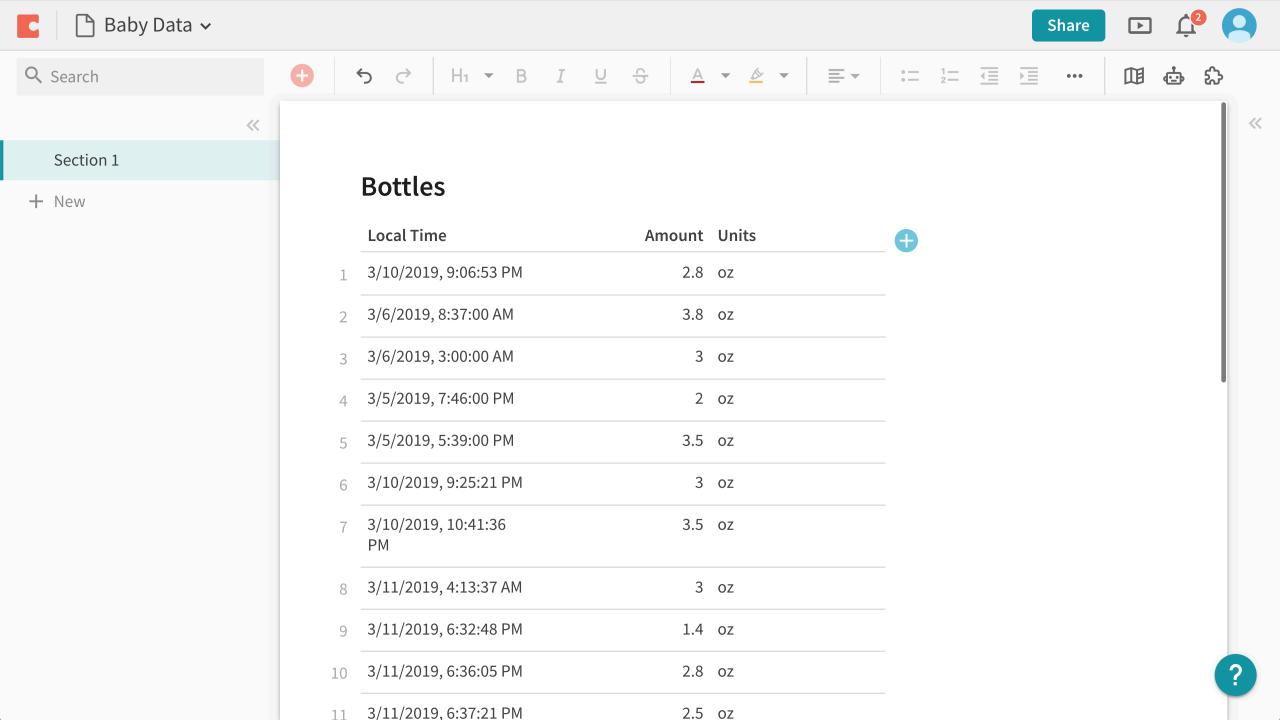
## How to get data into Coda (API)

- 1. Provide API Token
- 2. Get Document ID
- 3. Get Table ID
- 4. Get Column IDs
- 5. POST data

```
def putItem(event, context):
    docId = getDocumentId()
    amount = json.loads(event['body'])['amount']
    tableId = getTableId()
    columns = getColumns(tableId)
    timeId = next((x for x in columns if x["name"] = "Date/Time"), None)["id"]
    amountId = next((x for x in columns if x["name"] = "Amount"), None)["id"]
    unitsId = next((x for x in columns if x["name"] = "Units"), None)["id"]
    postToCoda(tableId, timeId, amountId, unitsId, amount)
```

## How I use this





# It works great

No errors...

Data shows up where its supposed to

## But it feels slow

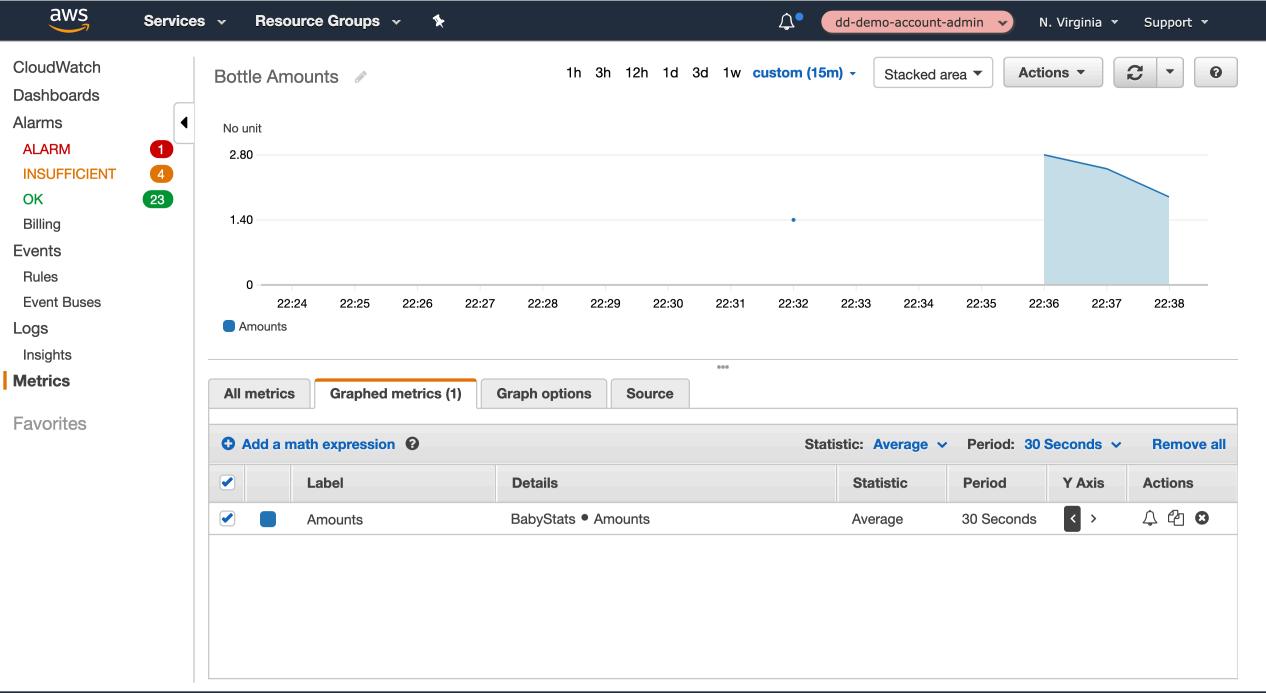
# How do I find out where the problem is...

...when there is no problem

## Three pillars of observability

- Metrics
  - Spotting trends/patterns
  - Send alerts
  - Catch known unknowns
- Logs
- Traces

```
def putItem(event, context):
docId = getDocumentId()
---amount = json.loads(event['body'])['amount']
   cloudwatch = boto3.client('cloudwatch')
   cloudwatch.put_metric_data(
   MetricData=[
            'MetricName': 'Amounts',
           · 'Unit': 'None',
          'Value': float(amount)
    Namespace= 'BabyStats'
```





## Relevant metrics to help me

Total ounces eaten

Performance timings for each function

## Three pillars of observability

- Metrics
- Logs
  - Structured & easy to grep
  - Find the details of an event
  - Catch the unknown unknowns
- Traces

4

23

#### CloudWatch

Dashboards

Alarms

**ALARM** 

**INSUFFICIENT** 

OK

Billing

**Events** 

Rules

**Event Buses** 

#### Logs

Insights

Metrics

**Favorites** 

#### CloudWatch > Log Groups > /aws/lambda/babydata-dev-putItem > All streams

Expand all 

Row C \* 0 Text

Fil	ter events		all 30	s 5m	n 1h	6h 1d	1w	custom (2h)
	Time (UTC +00:00)	Message			Show i	n strean	1	
	2019-03-12			,				
		No older events found for the selected date range. Adjust the date	range.					
•	00:29:04	START RequestId: d6c743f1-2c39-4ec2-a6e6-b60245e23958 Version: \$LATES	Т		<b>₫</b> 201	19/03/12	/[\$LA	ΓΕST]c41f188
•	00:29:05	END Requestld: d6c743f1-2c39-4ec2-a6e6-b60245e23958			<b>₫</b> 201	19/03/12	/[\$LA	ΓEST]c41f188
•	00:29:05	REPORT RequestId: d6c743f1-2c39-4ec2-a6e6-b60245e23958 Duration: 753.	08 ms B	illed [	<b>₫</b> 201	19/03/12	/[\$LA	ΓΕST]c41f188
•	00:29:11	START Requestld: 6688d82c-d515-4c27-bcfb-991a60a35f3b Version: \$LATES	Γ		<b>₫</b> 201	19/03/12	/[\$LA	ΓΕST]c41f188
•	00:29:12	END Requestld: 6688d82c-d515-4c27-bcfb-991a60a35f3b			<b>₫</b> 201	19/03/12	/[\$LA	ΓΕST]c41f188
•	00:29:12	REPORT RequestId: 6688d82c-d515-4c27-bcfb-991a60a35f3b Duration: 1191	.77 ms I	Billed	<b>₫</b> 201	19/03/12	/[\$LA	ΓΕST]c41f188
•	01:35:27	START Requestld: c96f1644-e487-446e-a57f-30c11e41e4e9 Version: \$LATEST	-		<b>₫</b> 201	19/03/12	/[\$LA	ΓEST]dcdb21f
•	01:35:29	END Requestld: c96f1644-e487-446e-a57f-30c11e41e4e9			<b>₫</b> 201	19/03/12	/[\$LA	ΓEST]dcdb21f
•	01:35:29	REPORT RequestId: c96f1644-e487-446e-a57f-30c11e41e4e9 Duration: 1472.	01 ms E	Billed	<b>₫</b> 201	19/03/12	/[\$LA <sup>-</sup>	ΓEST]dcdb21f
•	02:23:12	START RequestId: 7da58a9f-35cd-42de-85e3-6f2ec472308d Version: \$LATES	Γ		<b>₹</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
•	02:23:13	END RequestId: 7da58a9f-35cd-42de-85e3-6f2ec472308d			<b>₹</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
•	02:23:13	REPORT RequestId: 7da58a9f-35cd-42de-85e3-6f2ec472308d Duration: 748.8	36 ms Bi	lled [	<b>₹</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
•	02:26:33	START RequestId: b6c54194-735a-4d51-a197-73f2c04fbffc Version: \$LATEST			<b>₫</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
•	02:26:34	END RequestId: b6c54194-735a-4d51-a197-73f2c04fbffc			<b>₹</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
	02:26:34	REPORT RequestId: b6c54194-735a-4d51-a197-73f2c04fbffc Duration: 728.06	ms Bill	ed Dı	<b>₫</b> 201	19/03/12	/[\$LA	ΓEST]b0065a7.
		No newer events found for the selected date range. Adjust the date	e range.					



```
def getColumns(tableid, docid):
    headers = { 'Authorization': f'Bearer {os.environ["codaapitoken"]}'}
    uri = f'https://coda.io/apis/v1beta1/docs/{docid}/tables/{tableid}/columns'
    res = requests.get(uri, headers=headers).json()
    print(f'Columns for table: {tableid} - - {res["items"]}')
    return res["items"]
```

4

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Support \*

#### CloudWatch

Dashboards

Alarms

**ALARM** 

**INSUFFICIENT** 

OK

Billing

**Events** 

Rules

**Event Buses** 

#### Logs

Insights

Metrics

**Favorites** 

CloudWatch > Log Groups > /aws/lambda/babydata-dev-putItem > All streams



Filter events		all	30s	5m	1h 6h	1d	1w custor
Time (UTC +00:00)	Message		S	how in	strean	n	
2019-03-11							
	No older events found for the selected date range. Adjust the date ra	ange.					
23:56:08	START RequestId: 4944bc29-ebbb-4a4c-9bd3-846108b3f28d Version: \$LATEST	•		<b>₹201</b>	9/03/11	/[\$LA7	EST]31c2cc
23:56:08	[ERROR] Runtime.UserCodeSyntaxError: Syntax error in module 'handler': f-strin	ıg: expe	ctin	<b>₹201</b>	9/03/11	/[\$LA7	EST]31c2cc
23:56:08	END RequestId: 4944bc29-ebbb-4a4c-9bd3-846108b3f28d			<b>201</b>	9/03/11	/[\$LA7	EST]31c2cc
23:56:08	REPORT RequestId: 4944bc29-ebbb-4a4c-9bd3-846108b3f28d Duration: 2.06 n	ns Billed	Dι	<b>₹201</b>	9/03/11	/[\$LA7	EST]31c2cc
22.50.02	START Requestld: 12700d00, 22ed, 4721, 0522, 100e204d5066 Version: \$1, ATEST			C2001	2/02/11	/[Φι Δ]	ECT12_/f1.1
https://coda.io/apis/v1 column', 'name': 'Amoun cjixf1rFv', 'type': 'co cjixf1rFv'}, {'id': 'c-	Columns for table: grid-VrgyrNH3as - [{'id': 'c-E5zQPiu5Vo', 'type': 'column', 'nand VrgyrNH3as - [{'id': 'c-E5zQPiu5Vo', 'type': 'column', 'name': 'Date/Time'; beta1/docs/4qnPRKi-2c/tables/grid-VrgyrNH3as/columns/c-E5zQPiu5Vo', 'displott', 'href': 'https://coda.io/apis/v1beta1/docs/4qnPRKi-2c/tables/grid-Vrgyrlumn', 'name': 'Units', 'href': 'https://coda.io/apis/v1beta1/docs/4qnPRKi-M6q614WT-o', 'type': 'column', 'name': 'Local Time', 'href': 'https://coda.s/columns/c-M6q614WT-o', 'calculated': True}]	, 'href' ay': Tru rNH3as/o -2c/tab]	': ue}, colum les/g	{'id': ns/c-V rid-Vr	'c-Vel ebmUxm! gyrNH30	omUxm5 aj'},	Saj', 'type {'id': 'c .umns/c-
23:58:05	END RequestId: 13700d00-22cd-4731-9522-109a304d5966			<b>₹201</b>	9/03/11	/[\$LA7	EST]3e4f11
23:58:05	REPORT RequestId: 13700d00-22cd-4731-9522-109a304d5966 Duration: 2746.	.22 ms B	Bille	<b>₹</b> 201	9/03/11	/[\$LA7	EST]3e4f11
	No newer events found for the selected date range. Adjust the date r	range.					

## Relevant log lines for me

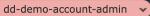
- Function entry and exit timestamps, total time
- What is being collected by each step

## Three pillars of observability

- Metrics
- Logs
- Traces
  - Request-based
  - Follow activity across function and service
  - Answers "Where?" and "How long?"



Services ~ Resource Groups ~



N. Virginia 🕶

**Test** 

Support \*

#### babydata-dev-putItem

Throttle

**Qualifiers** ▼ Kacic cottings

**Actions ▼** 

bbdata

Save

**Execution role** 

Choose a role that defines the Use an existing role

Existing role

Choose an existing role that yo upload logs to Amazon Cloud\

babydata-dev-us-east-1

View the babydata-dev-us-ea

#### Network

Virtual Private Cloud (VPC Choose a VPC for your function

No VPC

### **Debugging and error handling**

#### DLQ resource Info

Choose the AWS service to send the event payload to after maximum retries are exceeded.

None

Enable active tracing Info



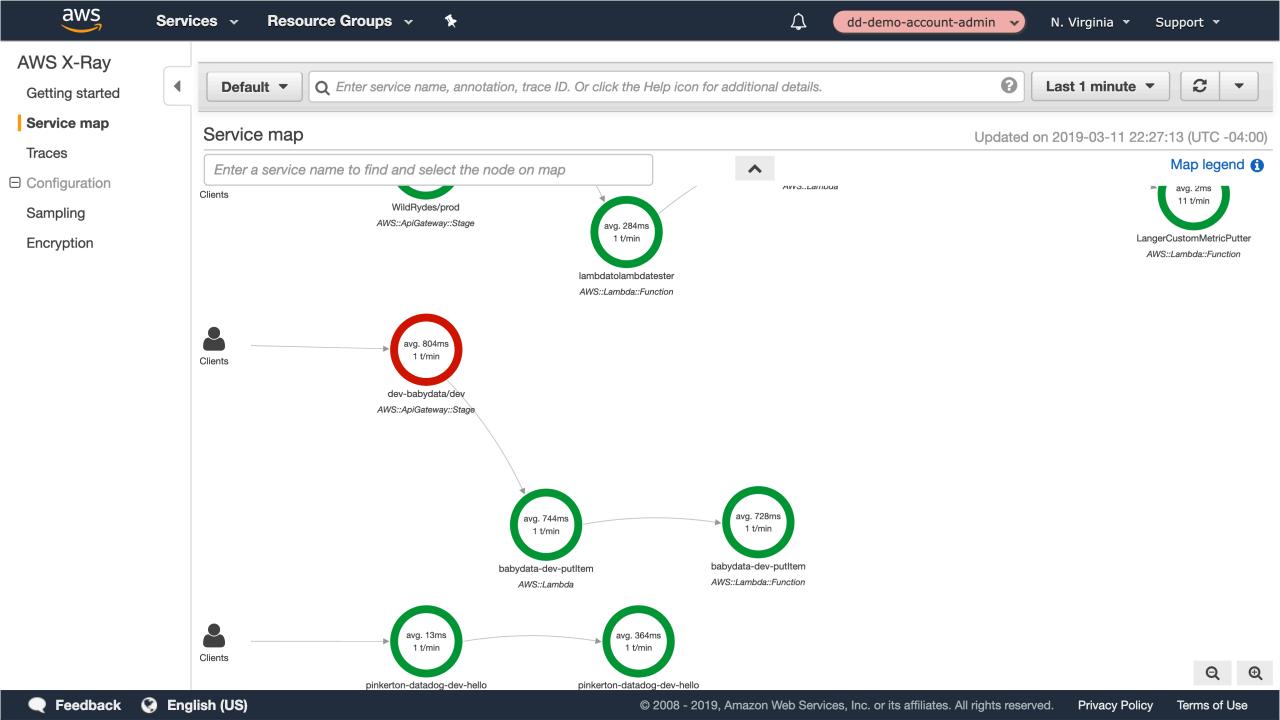
#### **Concurrency**

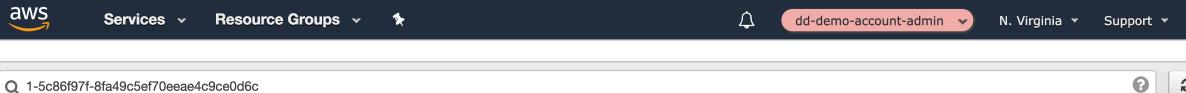
Unreserved account concurrency 950

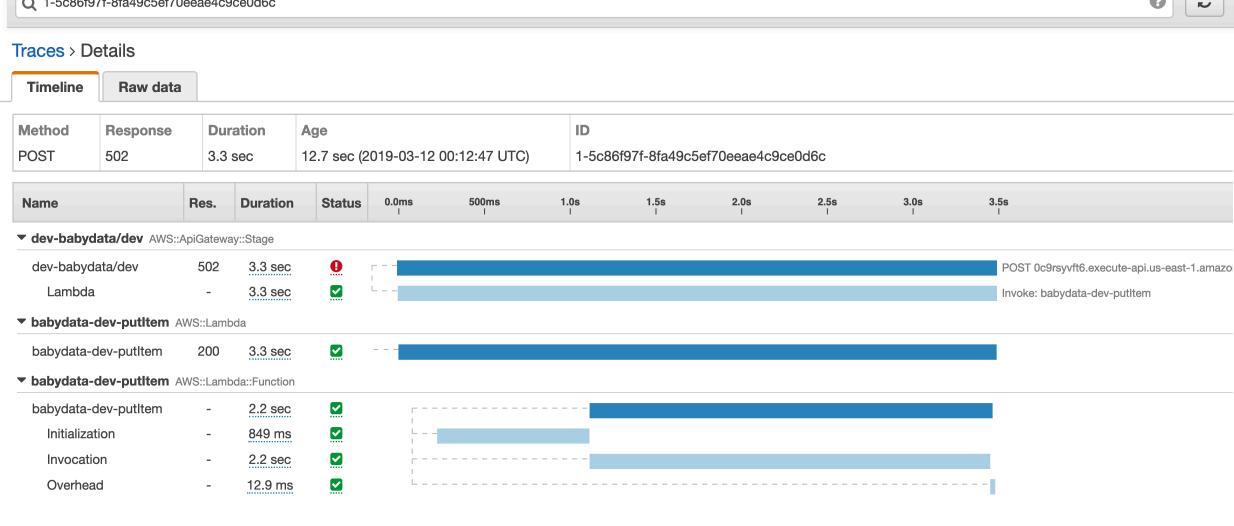
Use unreserved account concurrency

AWS CloudTrail can log this function's invocations for operational and risk auditing, governance, and compliance. Get started on the CloudTrail console.

```
service: babydata
plugins:
  - serverless-pseudo-parameters
 - serverless-plugin-tracing
 --serverless-python-requirements
provider:
name: aws
runtime: python3.7
 tracing: true
environment:
   codaapitoken: ${env:CODAAPITOKEN}
```

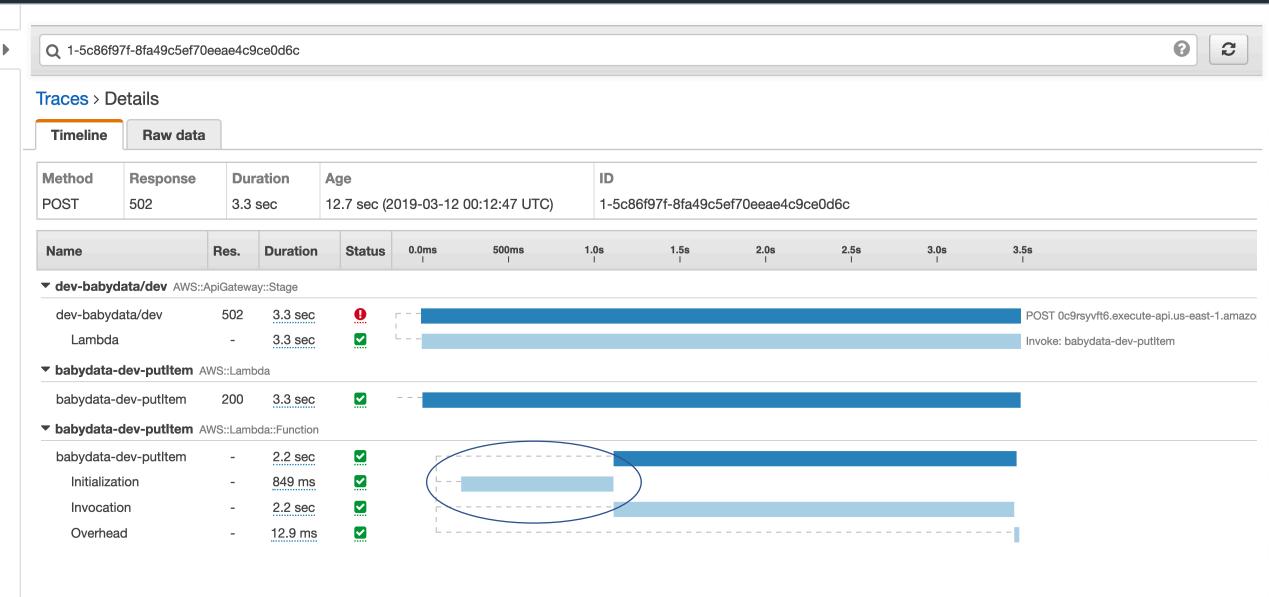








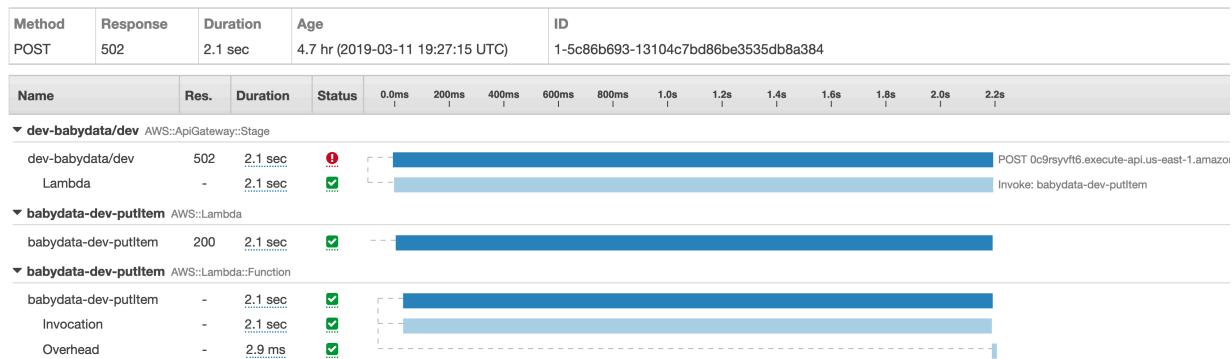






Support \*







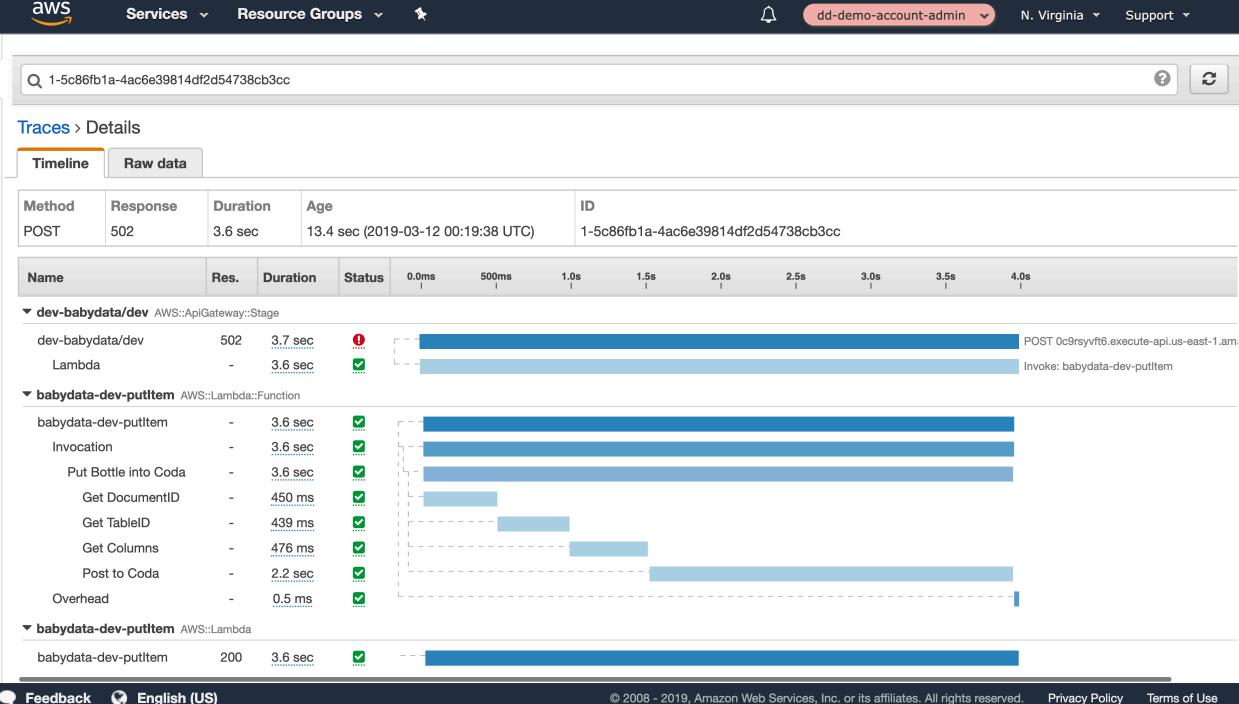
## But I want more visibility into what is going on

```
def putItem(event, context): "
```

```
@xray_recorder.capture('Put Bottle into Coda')
def putItem(event, context): ...
 @xray_recorder.capture('Get DocumentID')

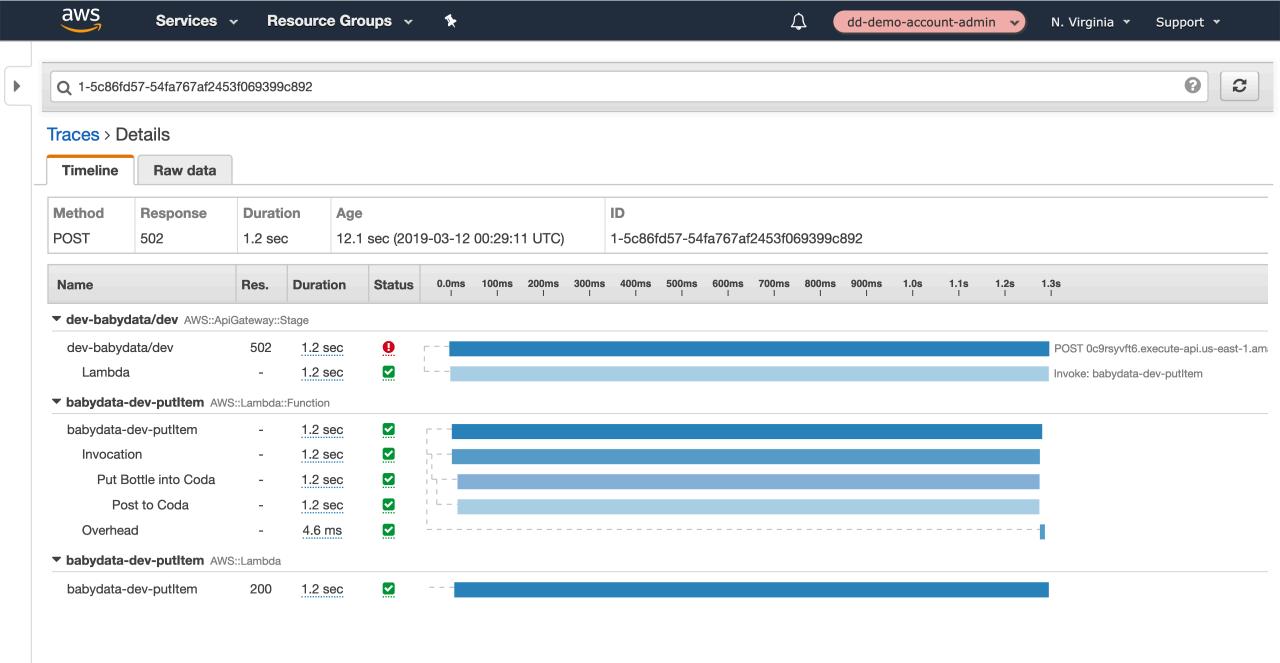
    def getDocumentId(): 

 @xray_recorder.capture('Get TableID')
axray_recorder.capture('Get Columns')
@xray_recorder.capture('Post to Coda')
def postToCoda(tableid, timeid, amountid, unitsid, amount): ...
```



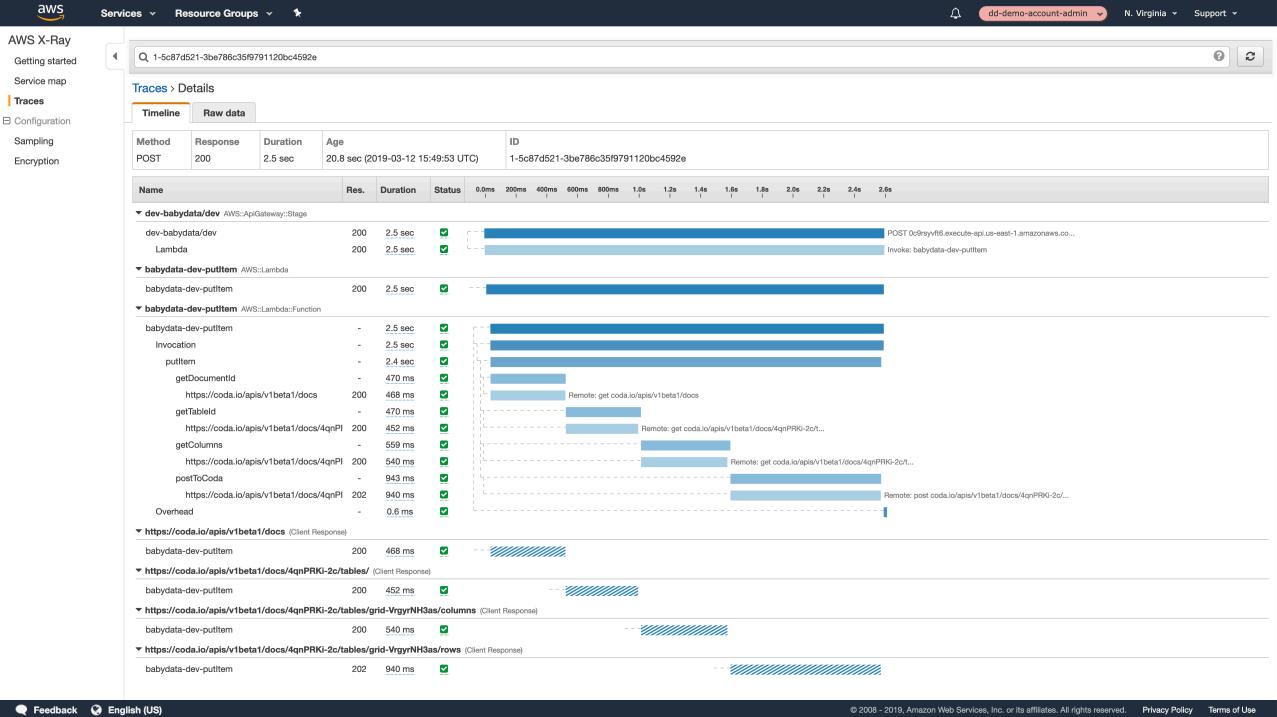
## Time wasted getting static values

```
def putItem(event, context):
print(event)
docId = os.environ["babydocid"]
--timeId = 'c-E5zQPxiu5Vo'
---amountId-=-'c-VebmxUxm5aj'
unitsId = 'c-ycjixfx1rFv'
tableId = 'grid-VrgxyrNH3as'
| amount = json.loads(event['body'])['amount']
| # tableId = getTableId()
--- # columns = getColumns(tableId, docId)
+ + timeId = next((x for x in columns if x["name"] = "Date/Time"), None)["id"]
+ + amountId = next((x for x in columns if x["name"] = "Amount"), None)["id"]
# unitsId = next((x for x in columns if x["name"] = "Units"), None)["id"]
postToCoda(tableId, timeId, amountId, unitsId, amount)
···return {
statusCode": 200,
"body": "complete"
0000
```

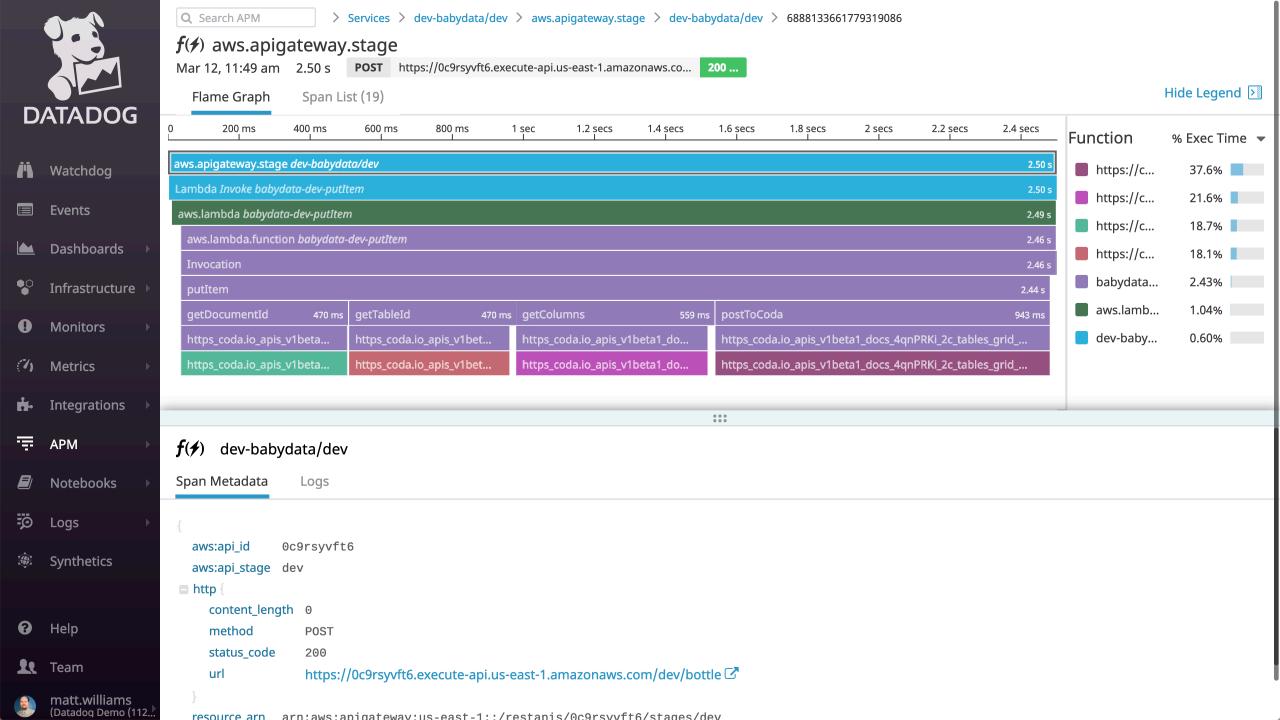


## But I need more data

```
. . . .
   xray_recorder.put_annotation("tableid", tableid)
   recorder.put_metadata("tableid", tableid)
    0 0 0 0
Overview
                  Annotations
                                      Exceptions
                             Metadata
         Resources
       Value
 Key
 tableid
       grid-VrgyrNH3as
Overview
                                      Exceptions
        Resources
                  Annotations
                             Metadata
  "default": {
     "tableid": "grid-VrgyrNH3as"
```







## Matt Williams

Evangelist at Datadog
@technovangelist
mattw@datadoghq.com
youtube.com/technovangelist





