

Spring 2024 SOWK 460w

Steps in Program Evaluation

Week 02

Jacob Campbell, Ph.D. LICSW at Heritage University

SOWK 460w Week 02 Plan What we will be covering today

Why program evaluation as a process

The steps involved in program evaluation Getting settled with the program evaluation assignment





5. Social Workers' Ethical Responsibilities to the Social Work Profession5.02 Evaluation and Research

Think, Pair, Share

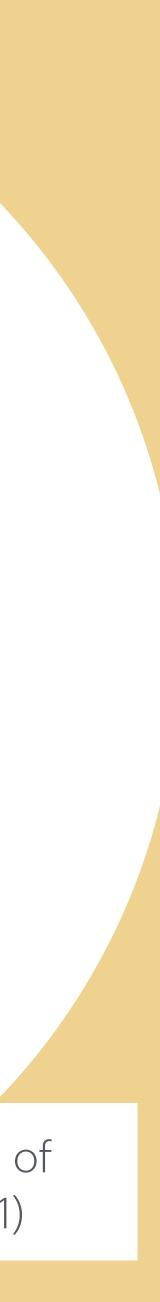
- What stands stands out to you from this section?
- What are ways that you imagine fulfilling this in your career?

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Code of Ethics

(National Association of Social Workers, 2021)



Why Program Evaluation What it can mean for us and our agencies (Kopp & Anderson, 2010)

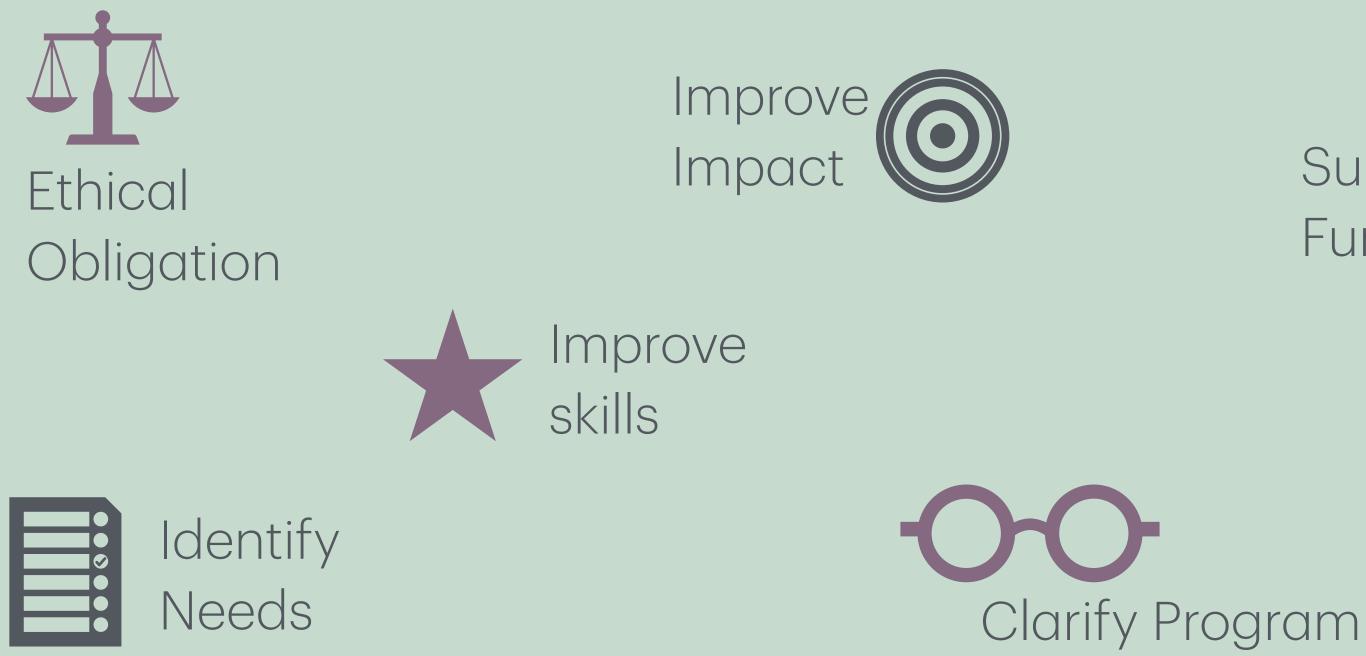








Photo by <u>Tim Marshall</u> on <u>Unsplash</u>

Social Justice and Program Evaluation

Is program evaluation an essential of taking a social justice approach?

Divide into groups of 5 or 6. Within this group determine about half of you to be in agreement and half to argue against Kapp and Anderson (2010) assertion that program evaluation is an essential element of social justice. Take 5 min to make a plan of potential arguments. Join back with your larger group and share your arguments.

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Conceptualize Question

Operationalize Question

(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

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Identify Evaluation Question

Pick and Define Method

Select Sample

Data Collection

Data Management & Analysis

> Utilization of Information



The general focus of the project is stated in the form of a research question.



Operationalize Question

(Kapp & Anderson, 2010)

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Pick and Define Method

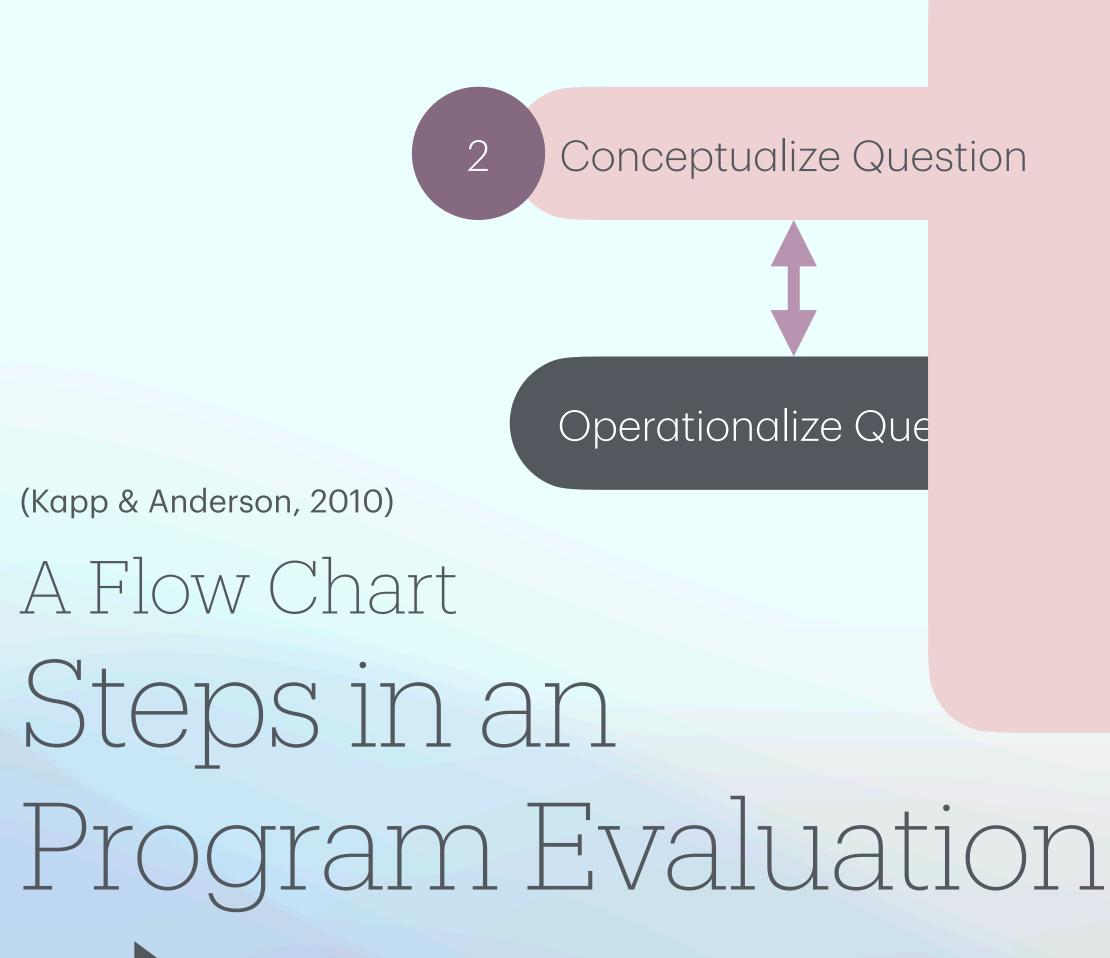
Select Sample

Data Collection

Data Management & Analysis

Utilization of Information



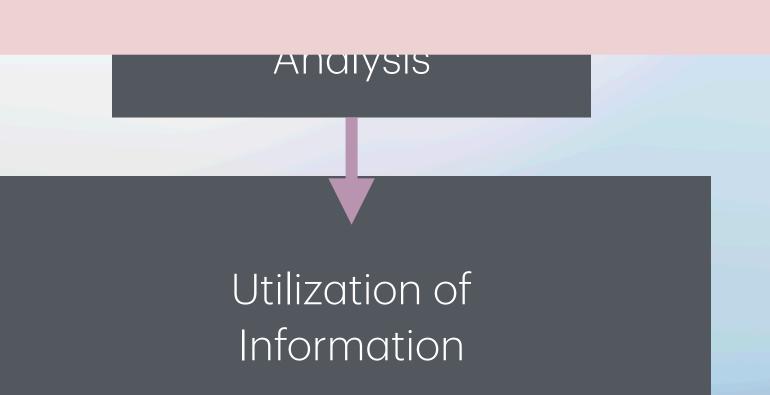


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Identify Evaluation Question

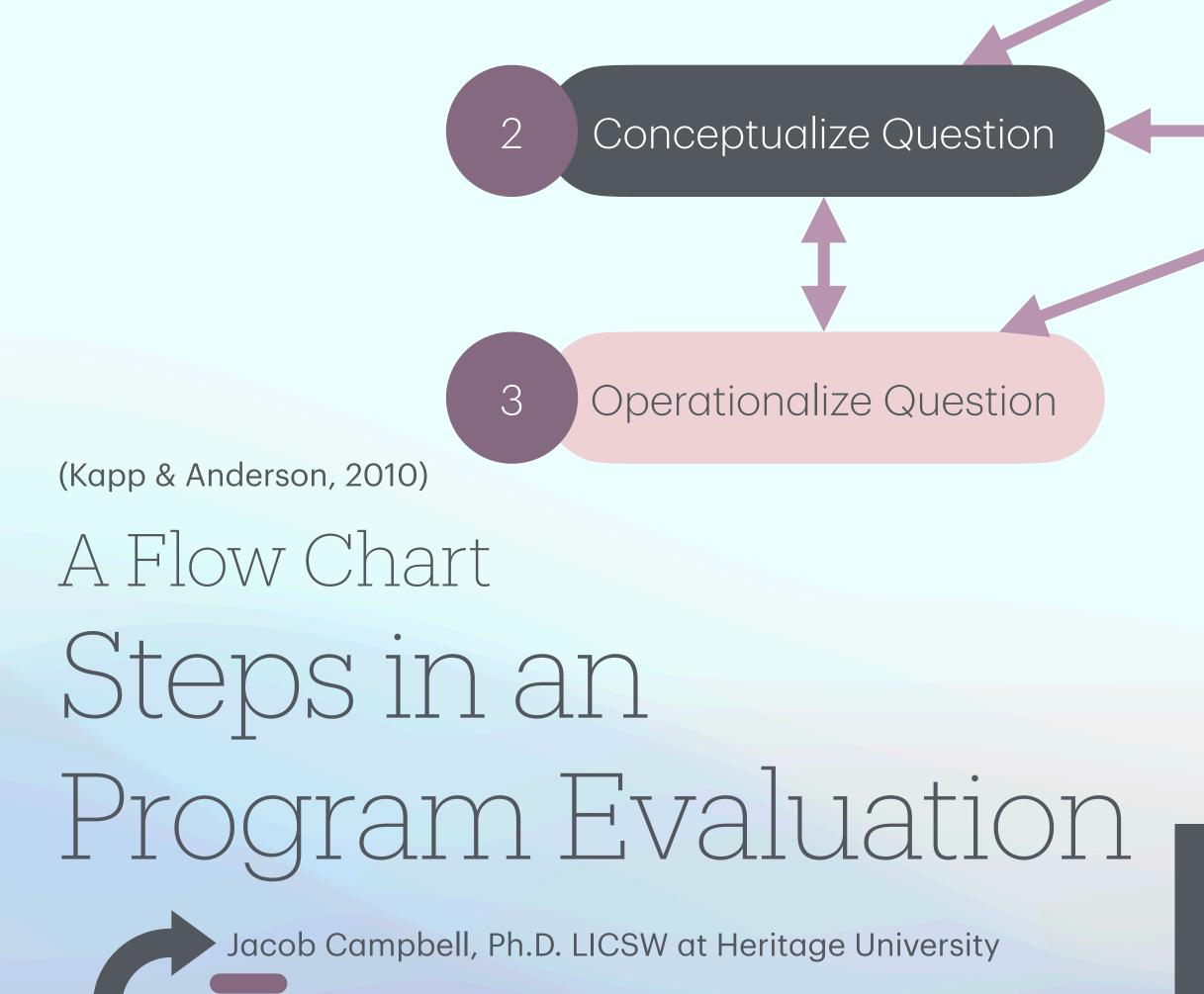
- The key concepts in the evaluation question are clarified
- A clear conceptual framework is chosen after considering different approaches







Specific concepts of the evaluation question are defined.



Identify Evaluation Question

Pick and Define Method

Select Sample

Data Collection

Data Management & Analysis

Utilization of Information





(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

3

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Identify Evaluation Question

Pick and Define Method

4

Data Collection

• Reviewing archival data

- Group designs and methods
- Qualitative designs and applications
- Consumer satisfaction

Data Management & Analysis

Utilization of Information





(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

3

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Identify Evaluation Question

Pick and Define Method

4

Select Sample

Data Collection

Data Management & Analysis Evaluation participants/data collected

Utilization of Information





(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

3

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Identify Evaluation Question

Pick and Define Method

4

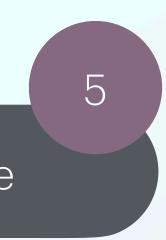
6

Select Sample

Data Collection

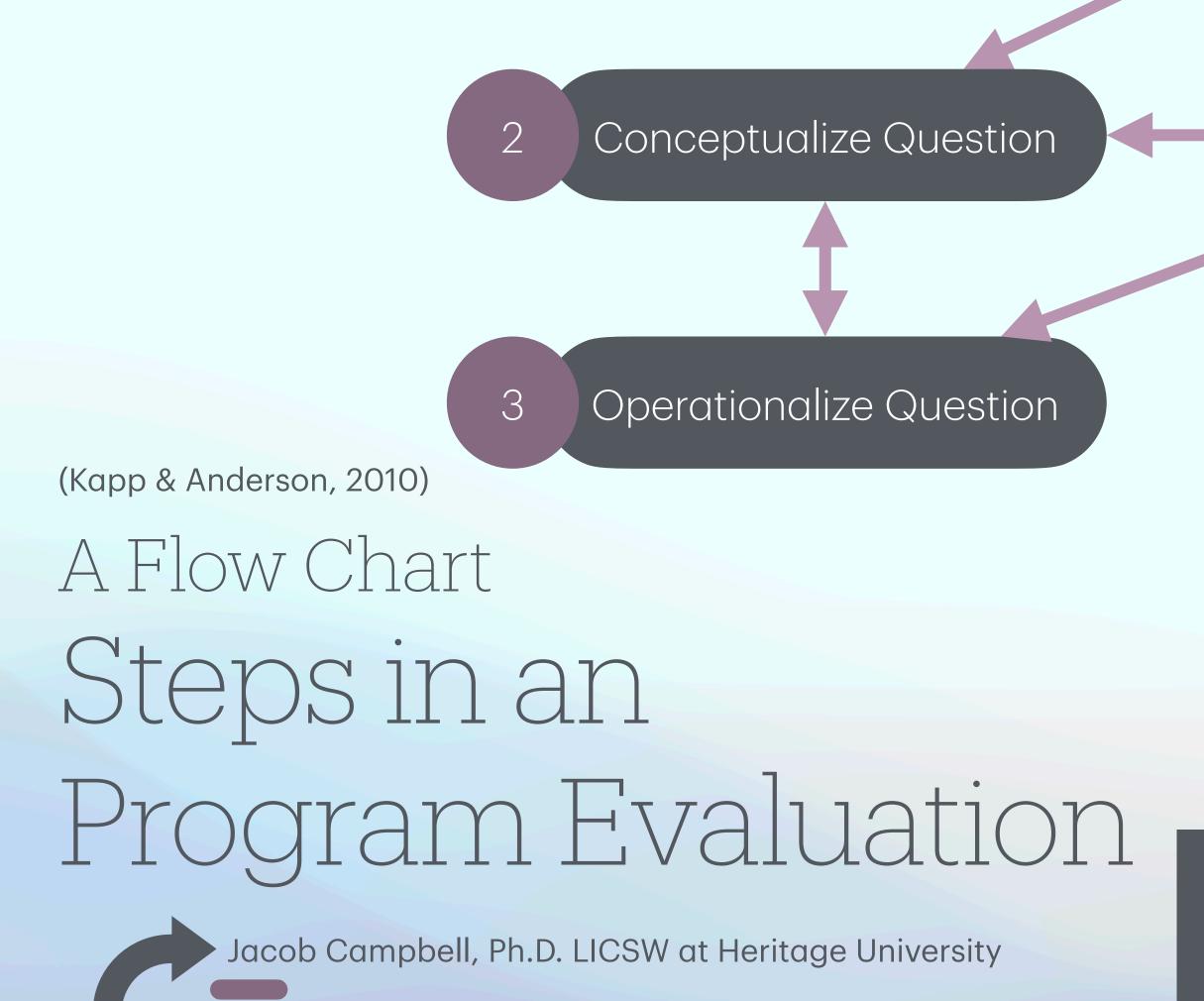
Data Management & Analysis

> Utilization of Information





Specific concepts of the evaluation question are defined.



Identify Evaluation Question

Pick and Define Method

4

6

Select Sample

Data Collection

Data Management & Analysis

> Utilization of Information







(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

3

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Identify Evaluation Question

Pick and Define Method

4

6

8

Select Sample

Data Collection

Data Management & Analysis The use of information for service improvement is primary.

Utilization of Information





(Kapp & Anderson, 2010)

A Flow Chart Steps in an Program Evaluation

3

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Identify Evaluation Question

Pick and Define Method

Select Sample

Data Collection

Data Management & Analysis

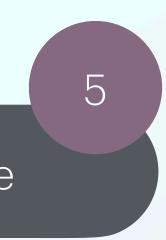
> Utilization of Information

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8

4

6





Practicums and Evaluation Ideas Thinking About Research Projects



(Clifford, 2013)



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Where is your practicum at? (Tell about agency and activities)

What are some of the things that you are doing and learning at your practicums?

What are ideas of potential program evaluations that you could imagine at your practicum placement



Developing A Learning Team

- What kind of qualities would we be looking for or consider to have an effective learning team
- What is important for us all to do as a part of our team



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It Takes Different Parts and Pieces

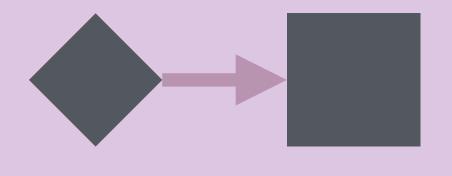
Photo by Mourizal Zativa on Unsplash





Starting week five 10 Individual Weekly Journal Entries

Group Work Plan for the Program Evaluation



Agency Logic Model

The logic model looks at how a program is implemented through understanding the program's resources, staff activities, program processes, and outcomes (often framed as immediate, intermediate, and long-range)

Executive Summary

Includes introduction, logic model, ethical framework, methods, data/findings, narrative/discussion, and references





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Program Evaluation as an Assignment

Includes evaluation design and data collection with tasks and deadlines assigned to group members





Group Presentation Inviting agency staff and university faculty



Next Week is Asynchronous What to do for week three...

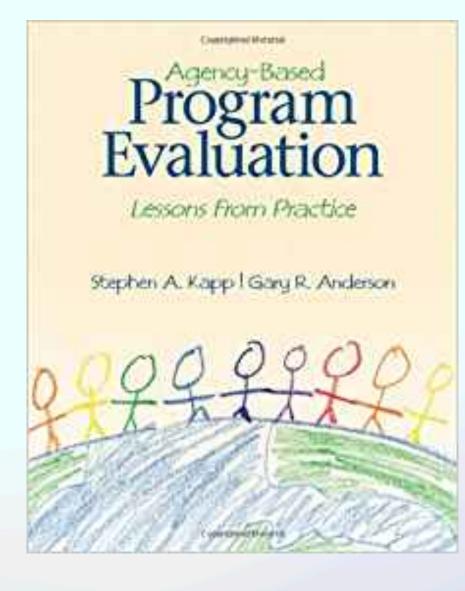




Reading Quiz



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Read Kapp and Anderson (2010) Chapters 3 and 4

