Making Websites Usable, Not Just Accessible

May 15, 2019

Karen Hawkins, UX Lead, Publicis Sapient



Karen Hawkins

USER EXPERIENCE LEAD







Accessibility can be taken care of by front end developers, and nobody else needs to concern themselves with it. **Business Development Leads**

Copywriters

User Experience Designers

Quality Assurance Professionals

Visual Designers

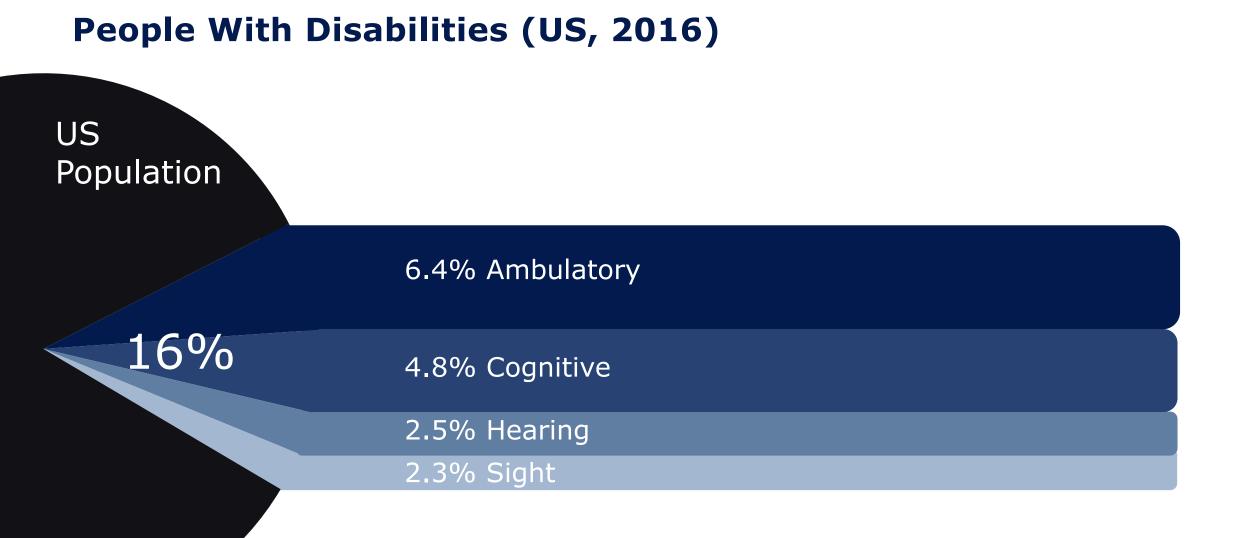
Project Managers

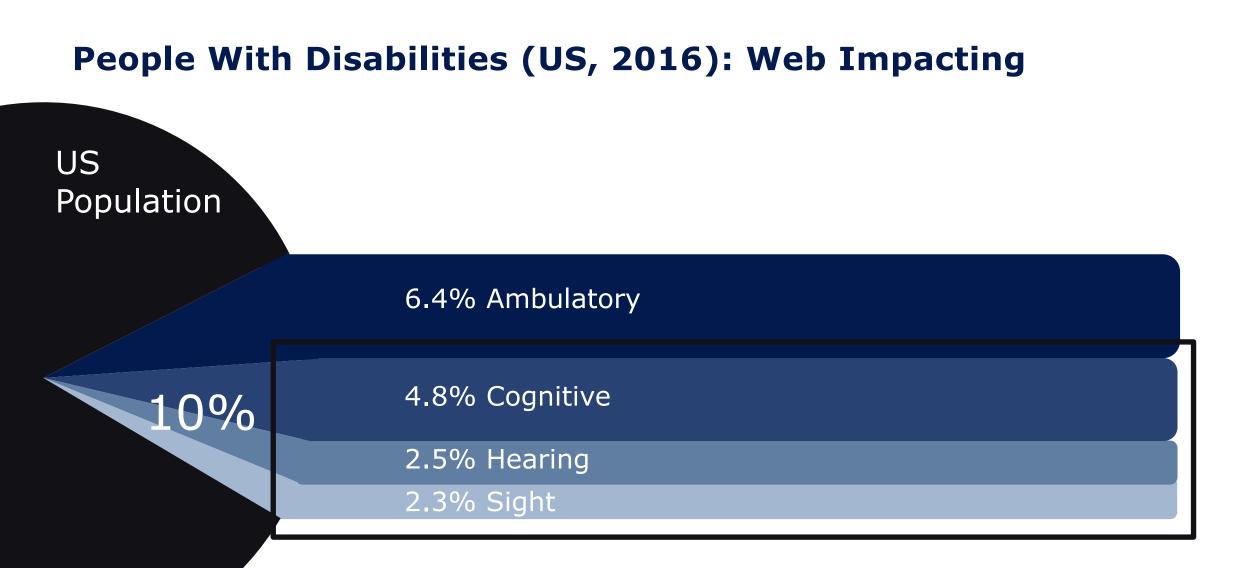
Content Strategists

Account Leads

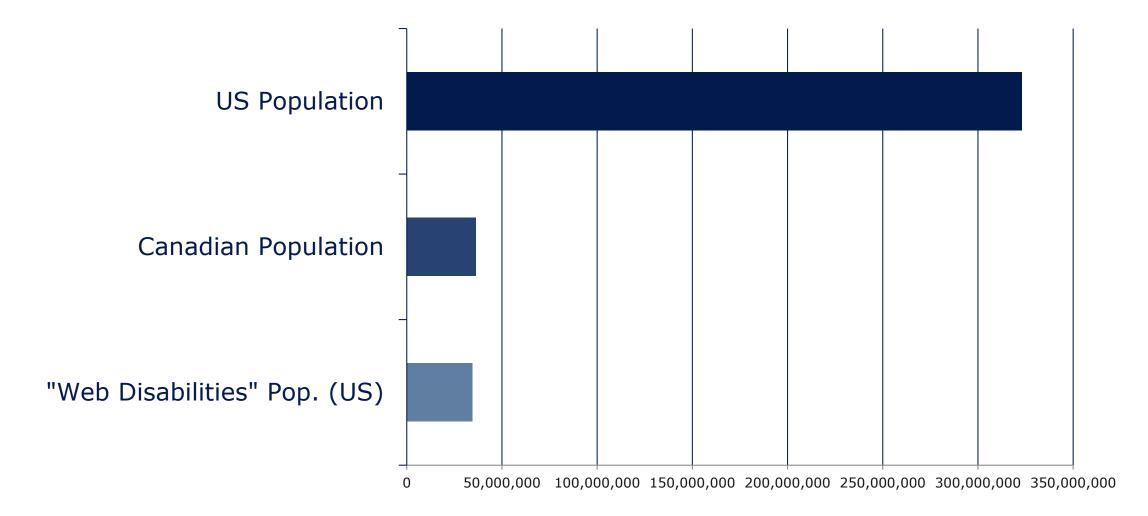
Front End Developers

Strategists



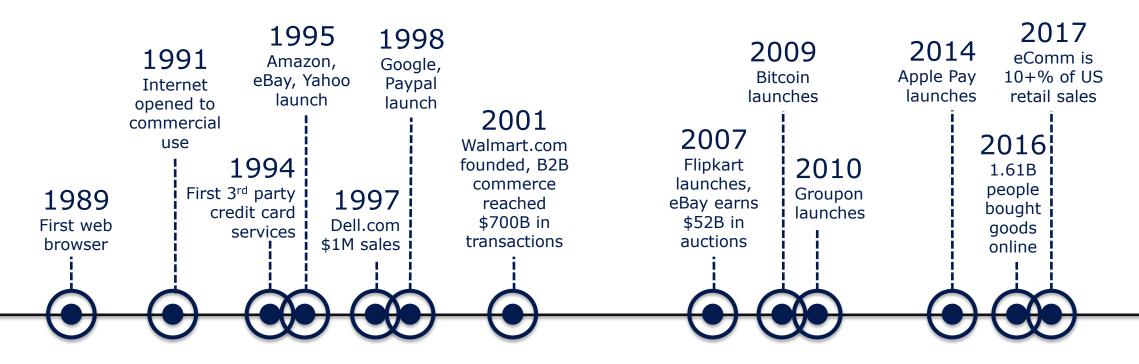


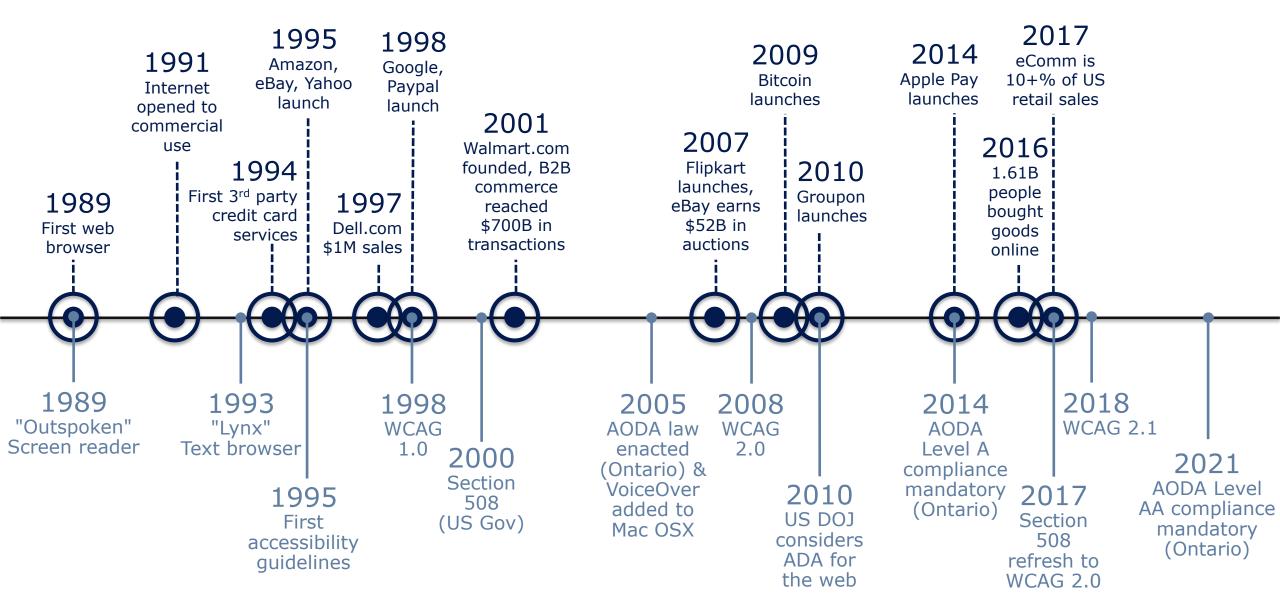
How Many People Are Affected?

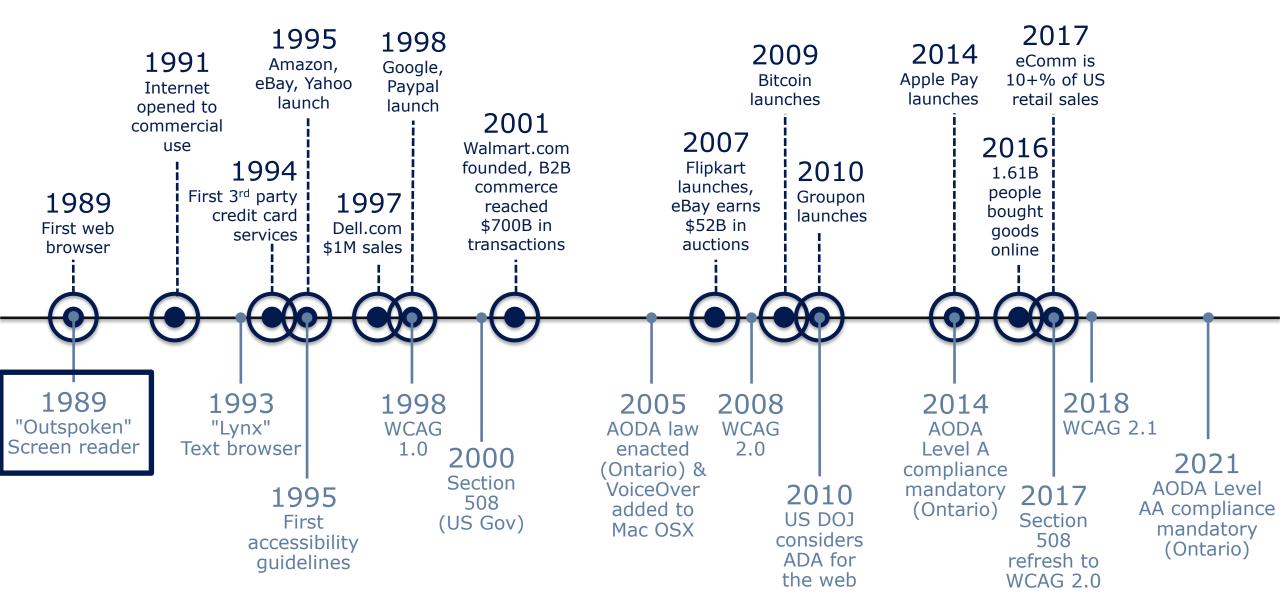


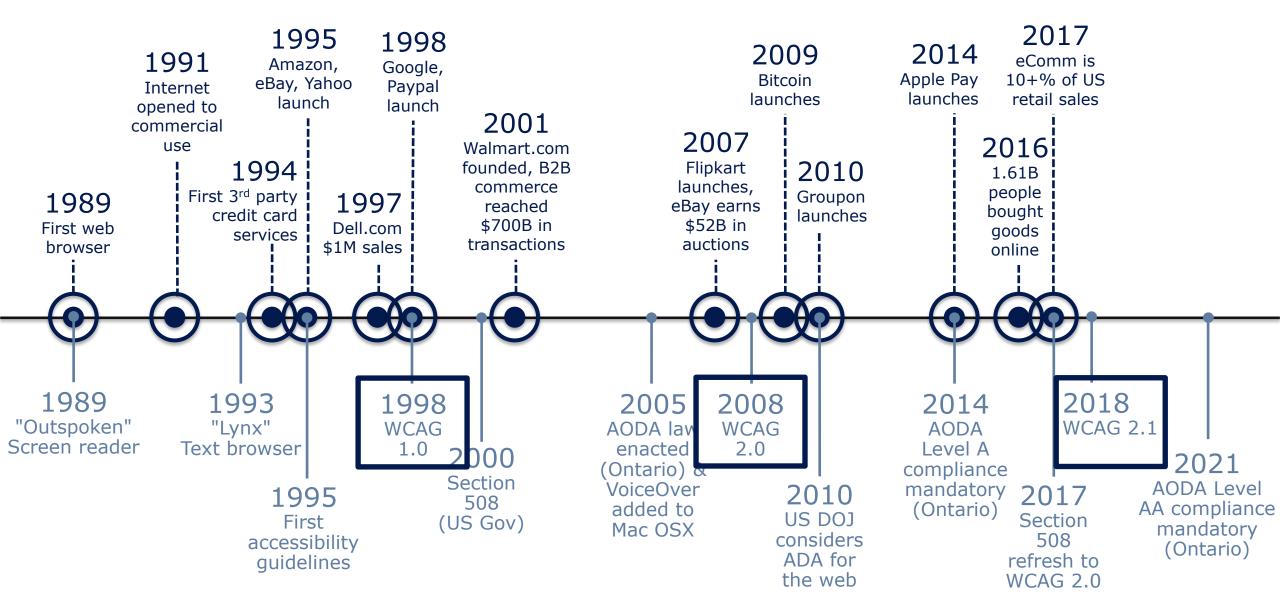
35 MILLION PEOPLE IN THE USA

770 MILLION PEOPLE IN THE WORLD









So in 20 years, how have we done?

Top 10 Grossing eCommerce Sites Accessibility Scorecard

- 1. Amazon.com
- 2. Ebay.com
- 3. Walmart.com
- 4. Apple.com
- 5. HomeDepot.com
- 6. BestBuy.com
- 7. Macys.com
- 8. Costco.com
- 9. QVC.com
- 10.Wayfair.com

Top 10 Grossing eCommerce Sites Accessibility Scorecard

1. Amazon.com	С
2. Ebay.com	D
3. Walmart.com	F
4. Apple.com	D
5. HomeDepot.com	F
6. BestBuy.com	F
7. Macys.com	F
8. Costco.com	В
9. QVC.com	F
10.Wayfair.com	F

770 MILLION PEOPLE



WHY THE @^(&\$ IS THIS STILL TRUE IN 2019?

It's a design issue

"Design is not just what it looks like and feels like. Design is how it works."

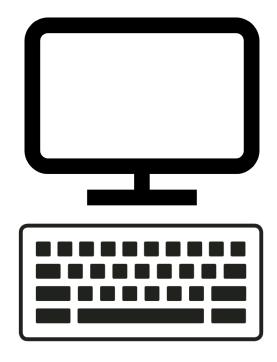
- STEVE JOBS

How The Web Works



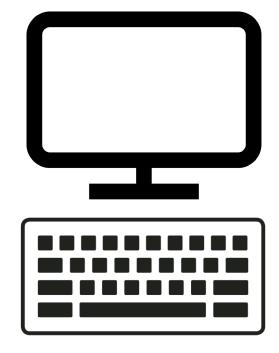
How The Web Works



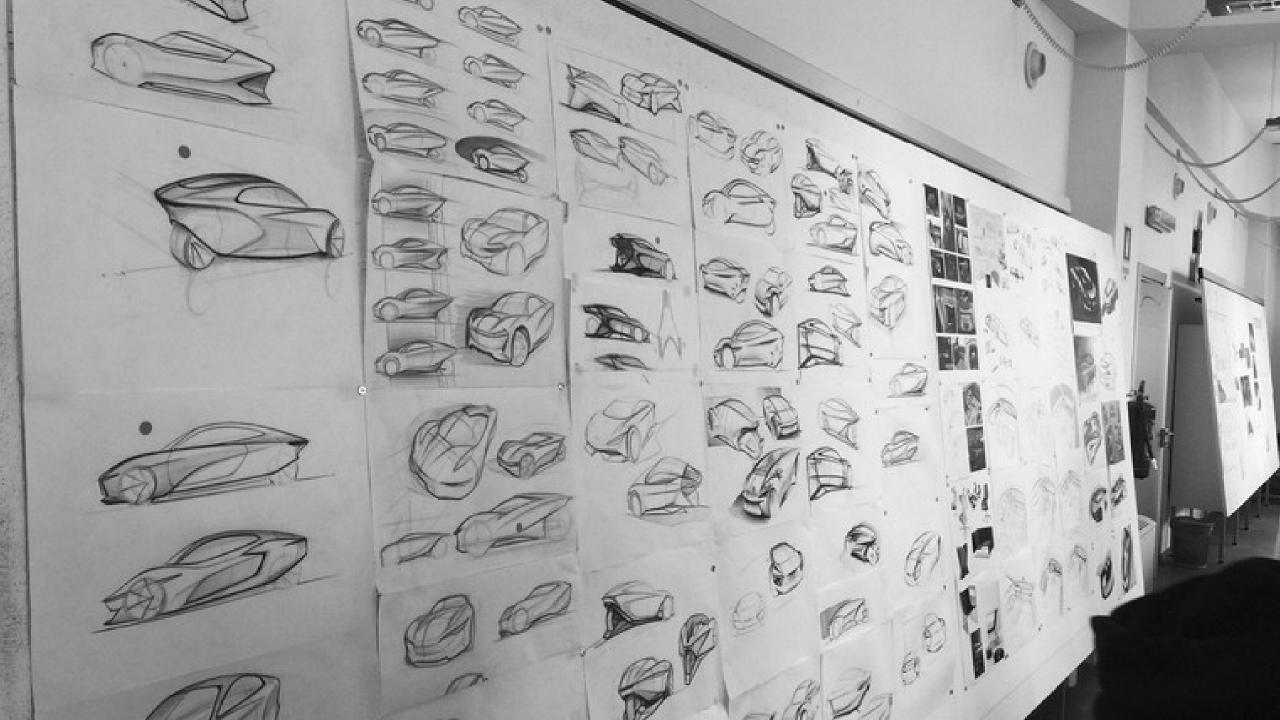


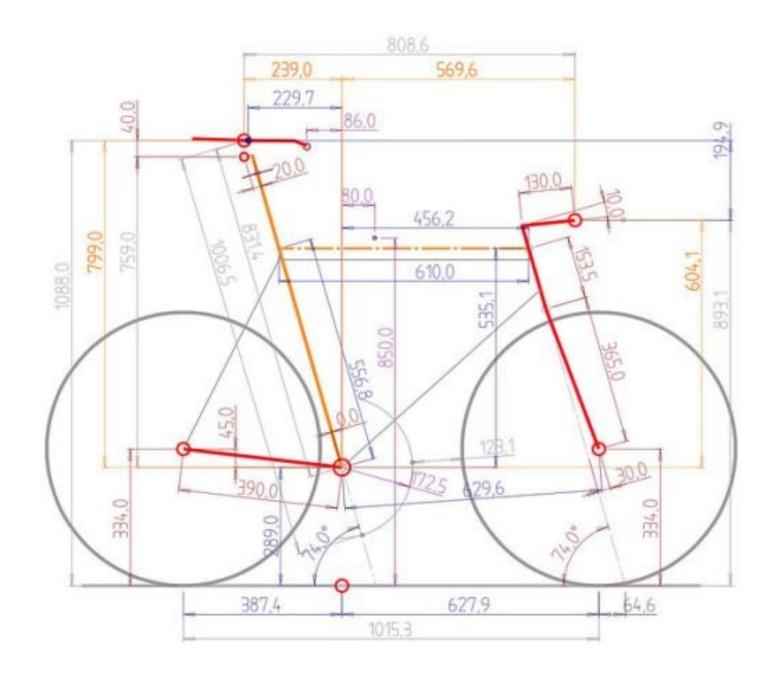
How The Web Works

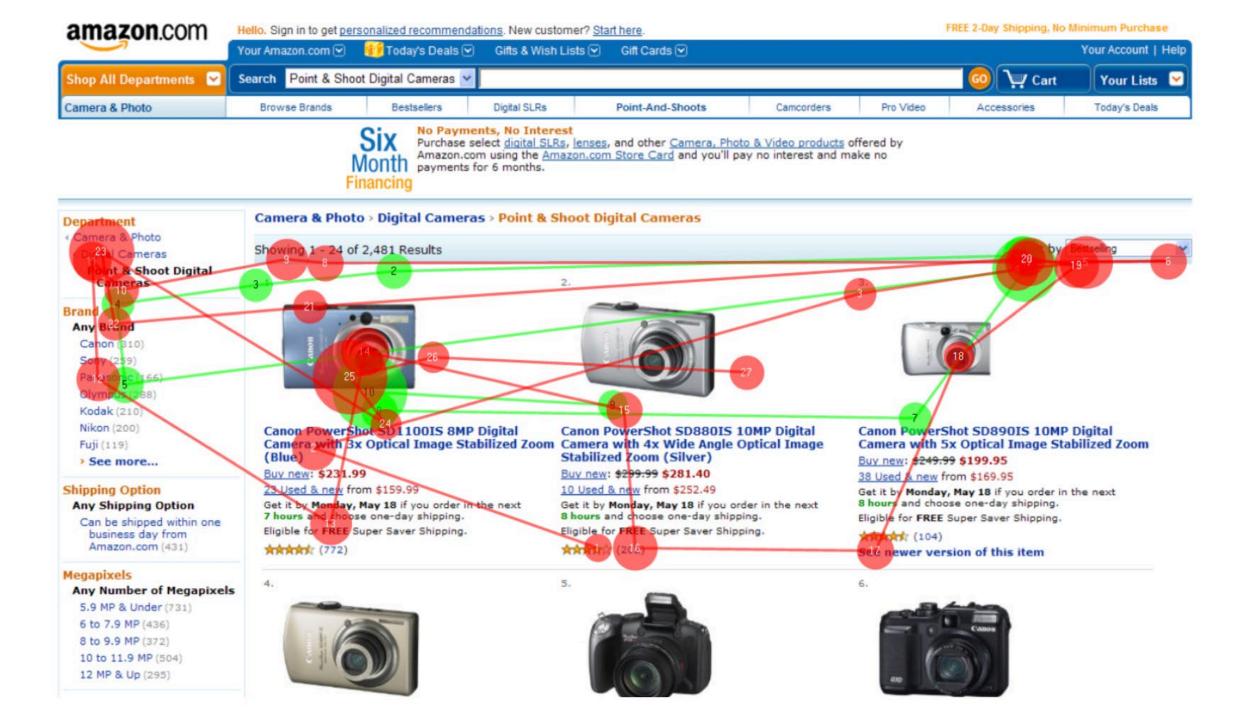


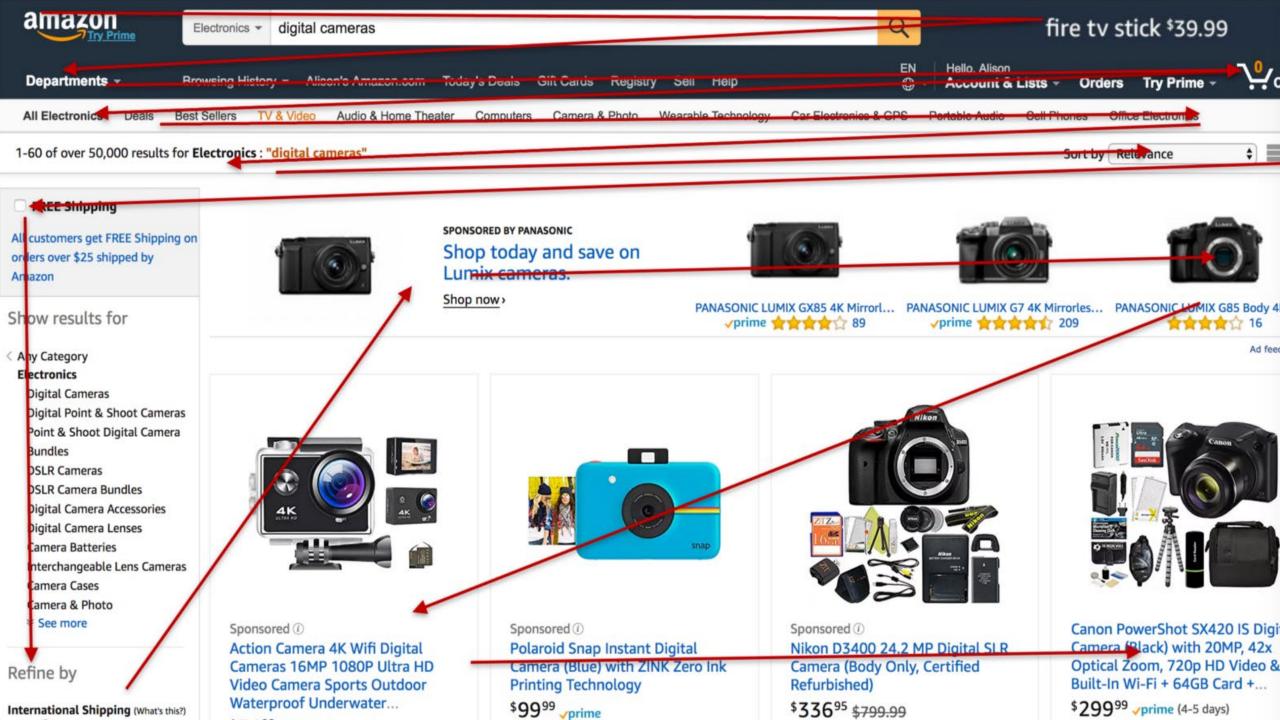












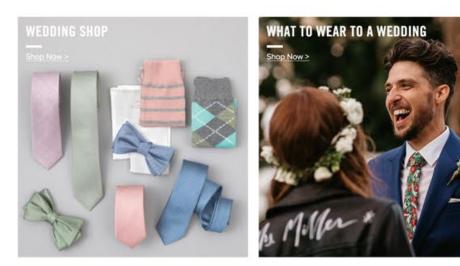
Let's explore this concept of a linear experience.

SHOP SHIRTS & TIES

Menswear Trends & Tie Bar Favorites







We need to imagine all that content is just in one long list

SHOP SHIRTS & TIES

Menswear Trends & Tie Bar Favorites









12.0120



BOLD FALL FLORALS



SOCK GAME: STRONG





CHECKS & PLAID



THE WOOL SUITING Collection



EVERYDAY NEUTRALS: Brown & Blue



WEDDING TIES Shop Now >





ESSENTIAL TIES Shop Now > WHAT MAKES OUR SHIRTS GREAT











SHOP BESTSELLING SHIRTS





So I want to say again...

It's a design issue

And who are the right people to design such experiences?

Business Development Leads

Copywriters

User Experience Designers

Quality Assurance Professionals

Visual Designers

Project Managers

Content Strategists

Account Leads

Front End Developers

Strategists

User Experience Designers

Almost anyone can make a site accessible.

Almost anyone can make a site accessible.

But it isn't necessarily usable.

My Goal



Your Tools In Designing Accessible Experiences

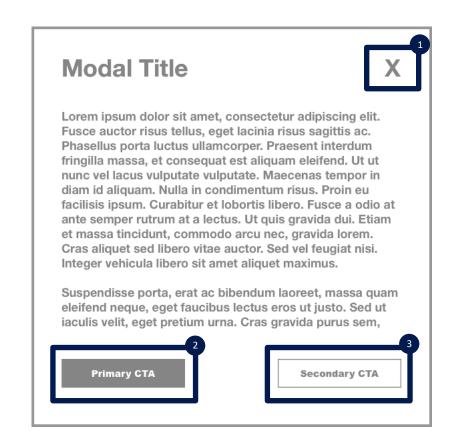
ACCESSIBLE EXPERIENCE TOOLS

Your Tools In Designing Accessible Experiences

- Focus Order
- Reading Order
- Apple's VoiceOver Rotor or NVDA's Elements List

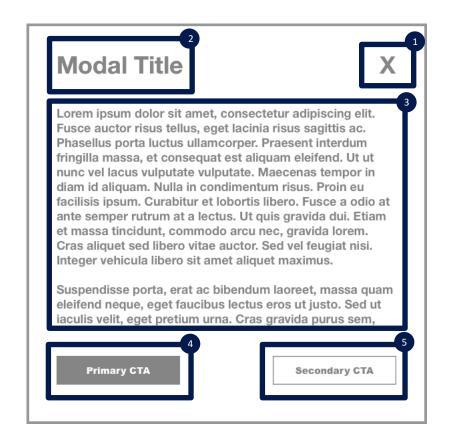
Guideline 2.4.3 (A) Focus Order

The navigation order of links, form elements, etc. is logical and intuitive.



Guideline 1.3.2 (A) Meaningful Sequence

The reading and navigation order (determined by code) is logical and intuitive.



Focus Order = Tab Mode

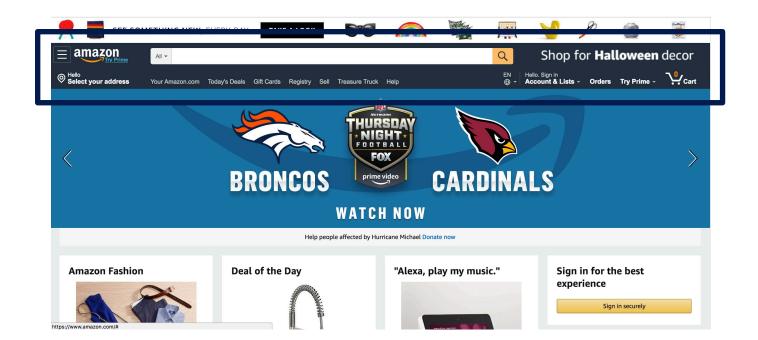
Meaningful Sequence = Reading Mode

VoiceOver's Rotor

The Rotor lists common elements, and allows the user to navigate directly to the element of their choosing.

Links Open Menu Amazon Try Prime Halloween costume shop ΕN Hello. Sign in Account & Lists Orders Try Prime 0 items in cart Your Amazon.com Today's Deals Gift Cards Registry Sell Treasure Truck Help

VoiceOver's Rotor



Links Open Menu Amazon Try Prime Halloween costume shop ΕN Hello. Sign in Account & Lists Orders Try Prime 0 items in cart Your Amazon.com Today's Deals Gift Cards Registry Sell **Treasure Truck** Help

VoiceOver's Rotor

Headings 2: Your bedroom oasis 2: Deal of the Day 2: Find cool tech gifts 2: Sign in for the best experience 2: Today's Deals 2: Toys & Games best sellers 2: Books best sellers 2: Books best sellers 2: Clothing, Shoes & Jewelry best... 2: Most wished for in Video Games 2: Home & Kitchen best sellers 2: Kitchen & Dining best sellers Form Controls Button All Departments search in collap... All Departments menu item Amazon Devices menu item Amazon Warehouse menu item Appliances menu item Apps & Games menu item Arts, Crafts & Sewing menu item Automotive parts & Accessories... Baby menu item Beauty & Personal Care menu item Books menu item CDs & Vinyl menu item Cell Phone & Accessories menu...

Landmarks Banner Navigation Search Main Your recently viewed items More on Amazon.com navigation

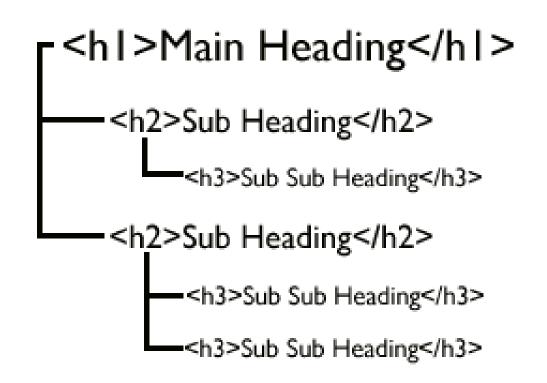
Umm, I get what links are.

But what the heck are headings, form controls and landmarks?

Let's Talk Headings

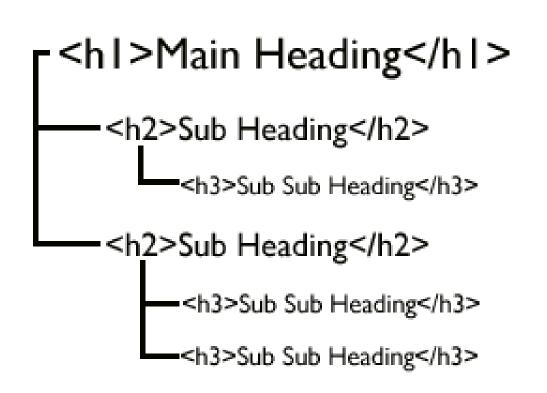
ACCESSIBLE EXPERIENCE TOOLS Headings

Headings show the structure of a web page or application, similar to an outline for an essay.



ACCESSIBLE EXPERIENCE TOOLS Headings

- One <h1> per page, reserved for the main heading
- <h2> to <h6> are decreasingly important
- Nested structure



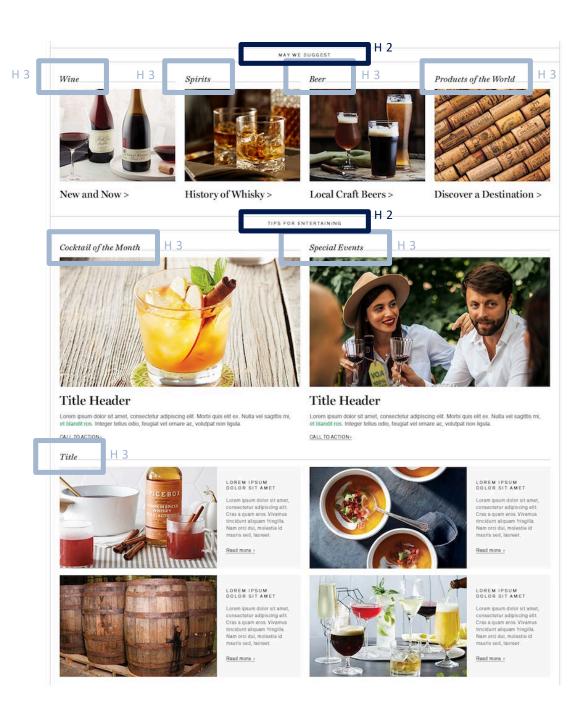
ACCESSIBLE EXPERIENCE TOOLS Headings

NOTE:

Even though headings are structurally nested, they can still be styled any way you want.

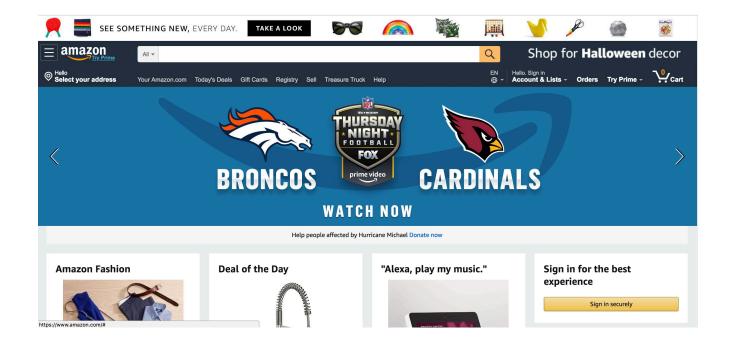
NOTE TO DESIGNERS:

It's important that in the style guide, you account for all heading levels.



ACCESSIBLE EXPERIENCE TOOLS

Headings



Headings

- 2: Your bedroom oasis
- 2: Deal of the Day
- 2: Find cool tech gifts
- 2: Sign in for the best experience
- 2: Today's Deals
- 2: Toys & Games best sellers
- 2: Books best sellers
- 2: Clothing, Shoes & Jewelry best...
- 2: Most wished for in Video Games
- 2: Home & Kitchen best sellers
- 2: Kitchen & Dining best sellers

Let's Talk Form Controls

Form Controls

Forms are typically made up of a set of **form controls** (i.e. checkboxes, radio buttons, text fields, etc.) and labels for those controls.

First Name:	
Last Name:	
Choose a color:	
 Blue Green Yellow 	
Choose a car:	
 Chrysler PT Cruiser Dodge Stratus Ford Pinto 	
Which is your favorite city? Amsterdam	



Form Controls

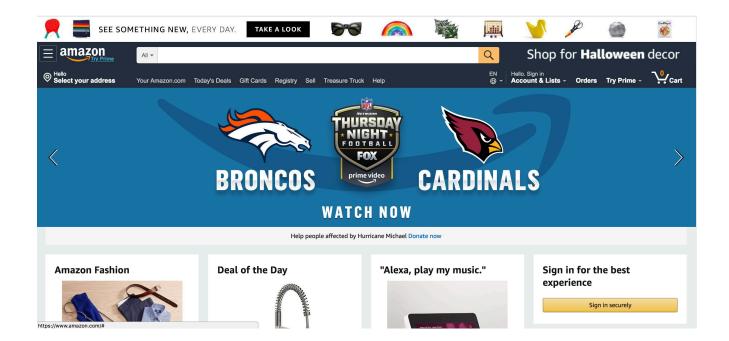
It is imperative that each form control has a meaningful label.

First Name:			
Last Name:			
Choose a c	olor:	 	
Blue			
Green			
Yellow			
Choose a c	ar:		
Chrysler	PT Cruiser		
🔵 Dodge S			
Ford Pint	to		



ACCESSIBLE EXPERIENCE TOOLS

Form Controls



Form Controls Button All Departments search in collap... All Departments menu item Amazon Devices menu item Amazon Warehouse menu item Appliances menu item Apps & Games menu item Apps & Games menu item Arts, Crafts & Sewing menu item Automotive parts & Accessories... Baby menu item Beauty & Personal Care menu item Books menu item CDs & Vinyl menu item Cell Phone & Accessories menu...

Let's Talk Landmarks

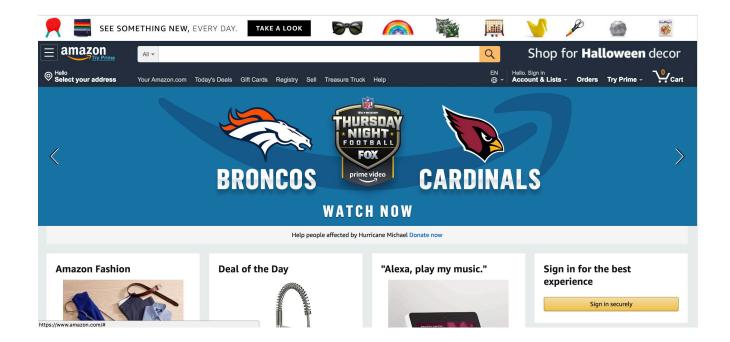
ACCESSIBLE EXPERIENCE TOOLS Landmarks

- HTML 5 has the ability to designate sections of the page.
- There is no visible alteration to the web design, making it unobtrusive and invisible to sighted users.

avigation	main	complementary
	application	form search

ACCESSIBLE EXPERIENCE TOOLS

Landmarks



Landmarks Banner Navigation Search Main Your recently viewed items More on Amazon.com navigation So, to reiterate...

ACCESSIBLE EXPERIENCE TOOLS

Your Tools In Designing Accessible Experiences

- Focus Order
- Reading Order
- Apple's VoiceOver Rotor or NVDA's Elements List

Kool. But how do you put these tools to use?

Think linearly

Provide context

Provide multiple avenues for the user to find their way

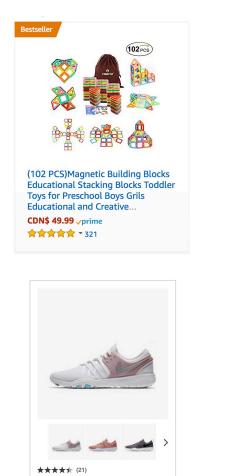
Let the user decide what's important to them

Limit the effort

Let's get into the weeds

Product Cards

PRODUCT CARDS Product Card Examples



Nike Free TR 7 Women's Training Shoe CAD 140



Campbell's Chunky, Grilled Chicken & Sausage Gumbo \$1.69 ea \$2.50 \$0.31 / 100 mL





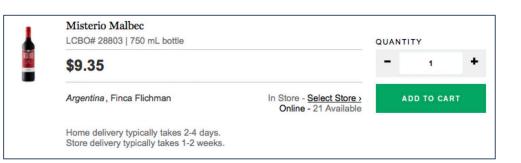
Cooking Classes | Get info What to Eat with Your Craft Beer

\$65.00 / per person

Date: Tuesday, July 11 Time: 7:00 - 9:00 PM Location: LCBO Millcroft Centre

From pilsners to porters, the craft beer scene is booming! Chef Andy McKinney of Whisk Management shows you how to prepare foods which are a perfect complement to some...

LEARN MORE >





But first...

Let's Talk Links

The Link Problem

A link's purpose should be easy to determine from the link text alone.









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But so many product card links lack context.

The Link Problem: Experience #1

• [Link] See recipe









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PRODUCT CARDS The Link Problem: Experience #1

- [Link] See recipe
- [Link] See recipe ٠









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PRODUCT CARDS The Link Problem: Experience #1

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PRODUCT CARDS The Link Problem: Experience #1

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But the product images also tend to be links.

The Link Problem: Experience #2

• [Link] Recipe name 1









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The Link Problem: Experience #2

- [Link] Recipe name 1
- [Link] See recipe









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PRODUCT CARDS **The Link Problem: Experience #2**

- [Link] Recipe name 1
- [Link] See recipe •
- [Link] Recipe name 2









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The Link Problem: Experience #2

- [Link] Recipe name 1
- [Link] See recipe
- [Link] Recipe name 2
- [Link] See recipe









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- [Link] See recipe









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PRODUCT CARDS The Link Problem: Experience #2

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Better yet, the product name is also the link.

PRODUCT CARDS The Link Problem: Experience #3

[Link] Recipe name 1 ٠









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PRODUCT CARDS The Link Problem: Experience #3

- [Link] Recipe name 1
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- [Link] Recipe name 1
- [Link] Recipe name 2









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PRODUCT CARDS **The Link Problem: Experience #3**

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- [Link] Recipe name 2 ٠
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The Link Problem: Experience #3

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PRODUCT CARDS **The Link Problem: Experience #3**

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- [Link] Recipe name 1
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- [Link] Recipe name 2
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So what's a gal to do?

If the link text is ambiguous, we can add context by including additional text so

that only the screen reader accesses it.









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- [Link] See recipe, recipe name 1
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See recipe >

- [Link] See recipe, recipe name 1
- [Link] See recipe, recipe name 2
- •••









Lorem Ipsum Dolor Sit Amet Consecteur Adipiscing Elit See recipe > See recipe >

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Lorem Ipsum Dolor Sit Amet Consectetur







See recipe



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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

- [Link] See recipe, recipe name 1 •
- [Link] See recipe, recipe name 2 ٠
- ۲ . . .
- [Link] See recipe, recipe name x ullet









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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit See recipe >



See recipe >

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Sit Amet Consectetur

Adipiscing Elit

See recipe >





Lorem Ipsum Dolor Sit Amet Consectetur

Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit See recipe >





Just don't make the link text ambiguous.



• [Link] Gifts Under Twenty Dollars





Luxe Champagne >



Floral Liqueurs >

- [Link] Gifts Under Twenty Dollars
- [Link] Gifts Under Fifty Dollars







Luxe Champagne >

Floral Liqueurs >

- [Link] Gifts Under Twenty Dollars •
- [Link] Gifts Under Fifty Dollars ٠
- ۲







Luxe Champagne >

Floral Liqueurs >

- [Link] Gifts Under Twenty Dollars
- [Link] Gifts Under Fifty Dollars
- ...
- [Link] Floral Liqueurs



Gifts Under \$20 >

Gifts Under \$50 >

Gifts Under \$100 >



Luxe Champagne >

Floral Liqueurs >

Make the image and product card name one clickable link.





• [Link] Recipe name 1









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Adipiscing Elit

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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

- [Link] Recipe name 1
- [Link] Recipe name 2









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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit



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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

- [Link] Recipe name 1
- [Link] Recipe name 2 •
- ۲









Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

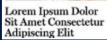








Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit



Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

- [Link] Recipe name 1
- [Link] Recipe name 2 ٠
- ۲ . . .
- [Link] Recipe name x ٠









Adipiscing Elit

Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

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Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit



Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit



Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit Adipiscing Elit

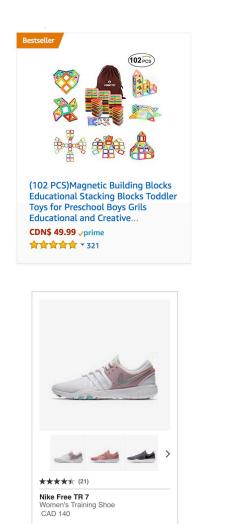




Lorem Ipsum Dolor Sit Amet Consectetur Adipiscing Elit

OK kool. Back to Product Cards.

PRODUCT CARDS Product Card Examples





Campbell's Chunky, Grilled Chicken & Sausage Gumbo \$1.69 ea \$2.50 \$0.31 / 100 mL





Cooking Classes | Get info What to Eat with Your Craft Beer

\$65.00 / per person

Date: Tuesday, July 11 Time: 7:00 - 9:00 PM Location: LCBO Millcroft Centre

From pilsners to porters, the craft beer scene is booming! Chef Andy McKinney of Whisk Management shows you how to prepare foods which are a perfect complement to some...

LEARN MORE>





Example Experience #1

What's the linear experience within this product card?



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 √prime ★★★★★ * 321

Example Experience #1

[Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for
 Preschool Boys Grils Educational and Creative
 Imagination Development by Mibote



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 √prime ★★★★★ * 321

Example Experience #1

- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for
 Preschool Boys Grils Educational and Creative
 Imagination Development by Mibote



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 √prime ★★★★★ ▼ 321

- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- C, D, N, Dollar, 49, Point, 9, 9



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative... CDN\$ 49.99 prime

- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- C, D, N, Dollar, 49, Point, 9, 9
- Prime



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- [Link] (102 PCS)Magnetic Building Blocks
 Educational Stacking Toddler Toys for Preschool
 Boys Grils Educational and Creative Imagination
 Development by Mibote
- C, D, N, Dollar, 49, Point, 9, 9
- Prime
- Star, Star, Star, Star, Star, Down Arrow, 321



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

Did they miss anything?



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 √prime ★★★★★ * 321

Yeah. "Bestseller".

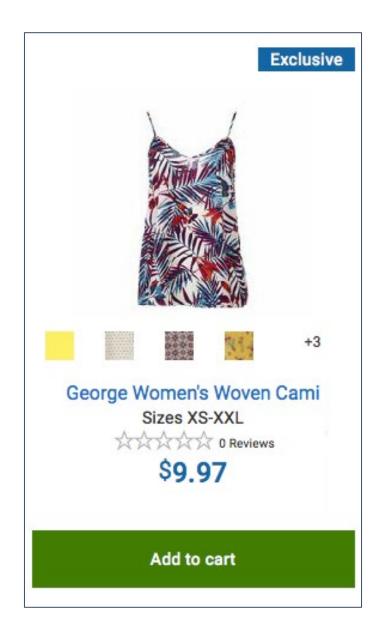
Because the text is baked into the image.



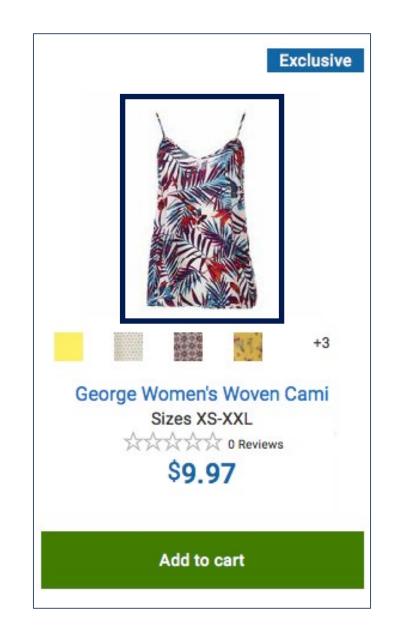
(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 √prime ★★★★ ▼ 321

Let's look at another linear example.



• [Link] George Women's Woven Cami



- [Link] George Women's Woven Cami
- [Button] Yellow



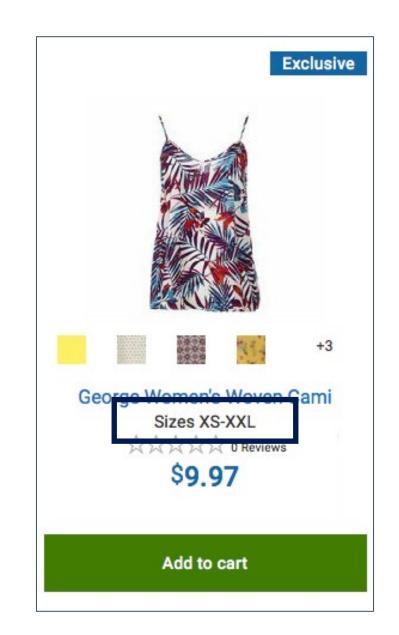
- [Link] George Women's Woven Cami
- [Button] Yellow
- • • •



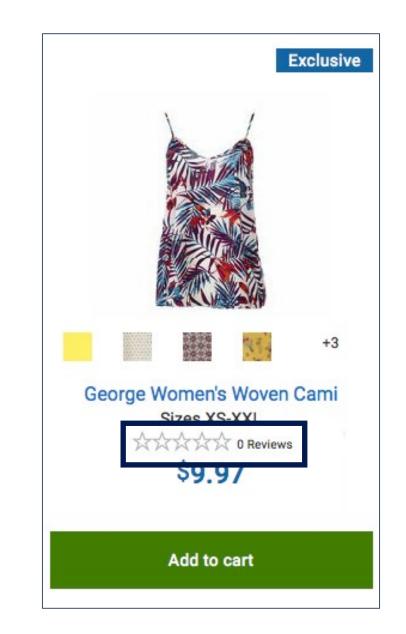
- [Link] George Women's Woven Cami
- [Button] Yellow
- ...
- [Link] George Women's Woven Cami



- [Link] George Women's Woven Cami
- [Button] Yellow
- ...
- [Link] George Women's Woven Cami
- Sizes X, S, Dash, X, X, L



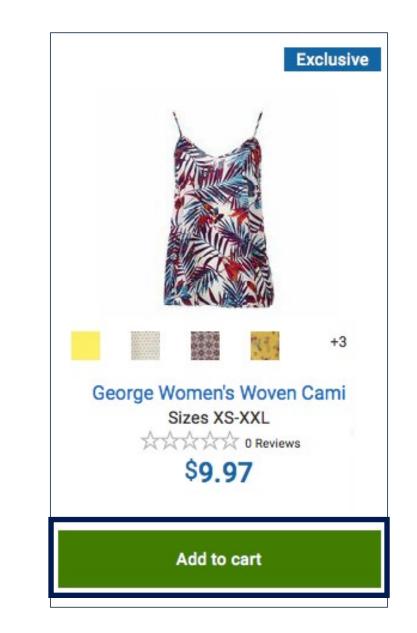
- [Link] George Women's Woven Cami
- [Button] Yellow
- ...
- [Link] George Women's Woven Cami
- Sizes X, S, Dash, X, X, L
- Star, Star, Star, Star, O Reviews



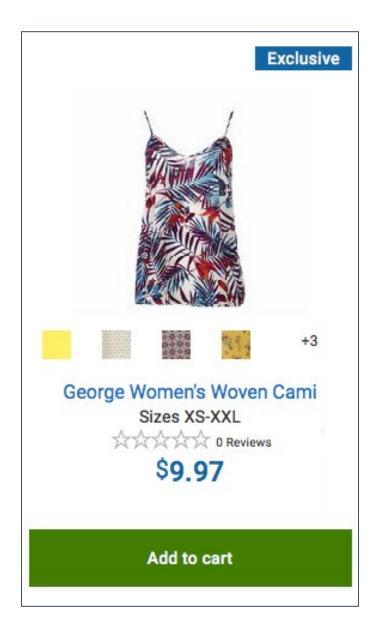
- [Link] George Women's Woven Cami
- [Button] Yellow
- ...
- [Link] George Women's Woven Cami
- Sizes X, S, Dash, X, X, L
- Star, Star, Star, Star, O Reviews
- Dollar, 997



- [Link] George Women's Woven Cami
- [Button] Yellow
- ...
- [Link] George Women's Woven Cami
- Sizes X, S, Dash, X, X, L
- Star, Star, Star, Star, O Reviews
- Dollar, 997
- [Button] Add to cart

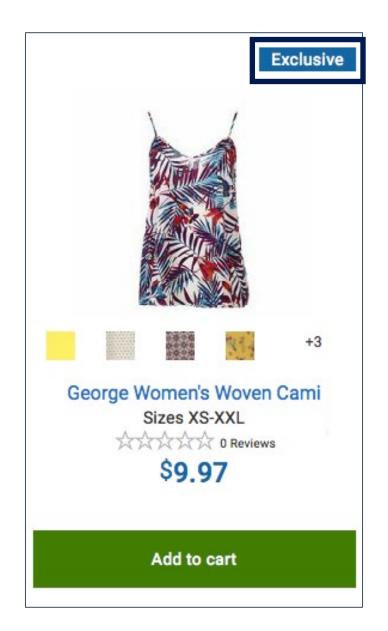


Again, did they miss anything?

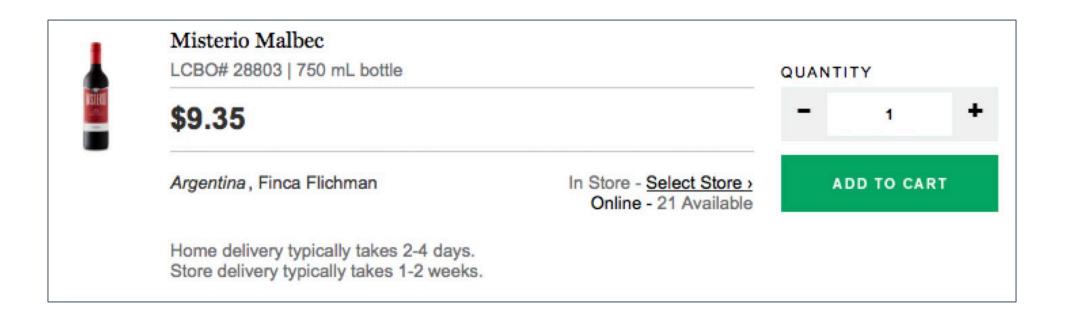


Yes. "Exclusive".

Because the text is baked into the image.

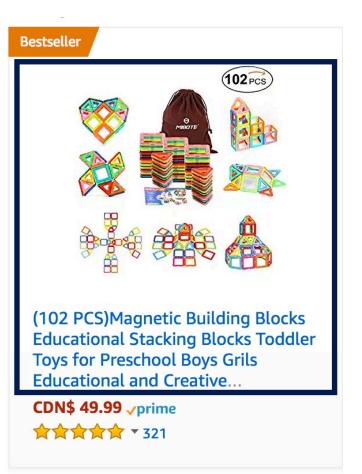


What about list view product cards?



OK. So they pretty much suck. How do we make them better?

1. Make the image and product card title one clickable link.



- 2. Ensure pricing is marked up properly.
- 3. Avoid strikethroughs for pricing.



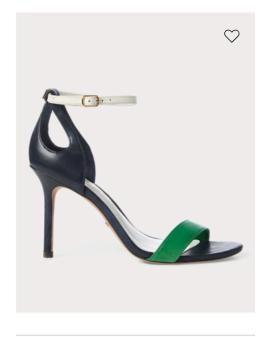
\$5.84 List: \$22.49 (74% off) BIC Gel-ocity Original Retractable Gel Pen, Medium Point (0.7 mm), ... Ships from and sold by Amazon.com.

★★★☆☆ 727

Add to Cart

2. Ensure pricing is marked up properly.

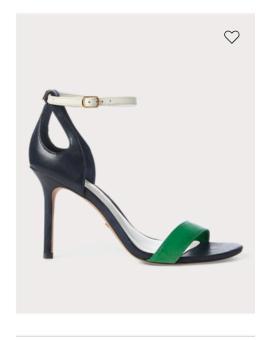




LAUREN Gretchin Leather Sandal \$125.00

2. Ensure pricing is marked up properly.





LAUREN Gretchin Leather Sandal \$125.00

Dollar eighty five

2. Ensure pricing is marked up properly.





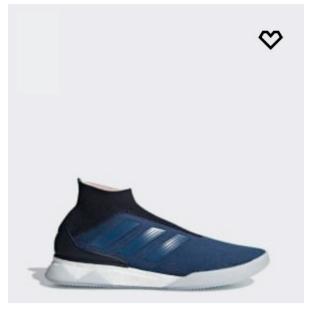
LAUREN Gretchin Leather Sandal \$125.00

Dollar eighty five

One hundred twenty five dollars zero zero cents

OK

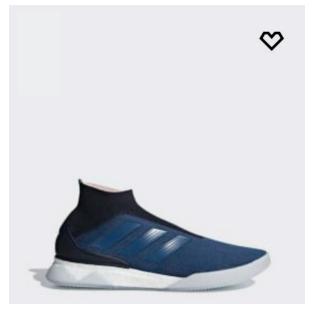
3. Avoid strikethroughs for pricing.



Soccer

PREDATOR TANGO 18+ SHOES C\$ 135 C\$ 290

3. Avoid strikethroughs for pricing.



Soccer

PREDATOR TANGO 18+ SHOES C\$ 135 C\$ 290

One hundred thirty-five dollars two hundred ninety dollars

4. Consider the experience of ratings and reviews.



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

4. Consider the experience of ratings and reviews.

What should this experience be?



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

4. Consider the experience of ratings and reviews.

 [Link] Rated 5 out of 5 by 321 people. See all ratings and reviews.



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

4. Consider the experience of ratings and reviews.

How about if we added a separate link instead?



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 vprime_

★★★★★ ▼ 321

Read Reviews >

4. Consider the experience of ratings and reviews.

• Rated 5 out of 5 by 321 people



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 *yprime*



Read Reviews >

4. Consider the experience of ratings and reviews.

- Rated 5 out of 5 by 321 people
- [Link] Read all ratings and reviews



(102 PCS)Magnetic Building Blocks Educational Stacking Blocks Toddler Toys for Preschool Boys Grils Educational and Creative...

CDN\$ 49.99 vprime_

★★★★★ ▼ 321

Read Reviews >

5. Consider the experience of swatches.



5. Consider the experience of swatches.

• [Button] Display colour brown, selected



5. Consider the experience of swatches.

- [Button] Display colour brown, selected
- [Button] Display colour blue



5. Consider the experience of swatches.

- [Button] Display colour brown, selected
- [Button] Display colour blue
- (Enter) The image changed to blue



5. Consider the experience of swatches.

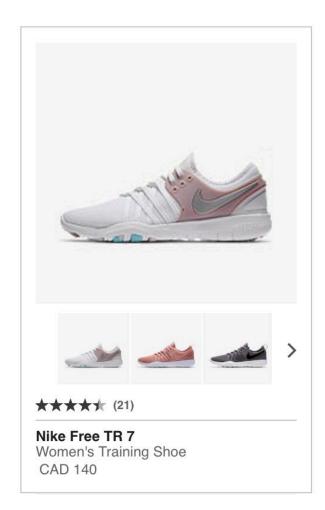
- [Button] Display colour brown, selected
- [Button] Display colour blue
- (Enter) The image changed to blue



Note: When I go to the Product Detail Page I expect that

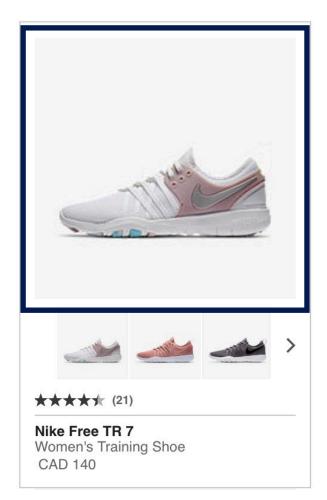
the blue shirt will be displayed / selected.

 All linked images must have descriptive text. Hence, images that serve as links can never be decorative.



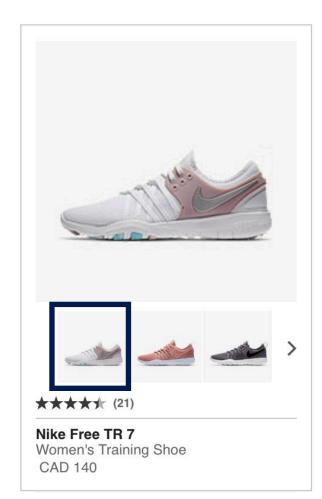
6. All linked images must have descriptive text. Hence, images that serve as links can never be decorative.

pwp_sheet2



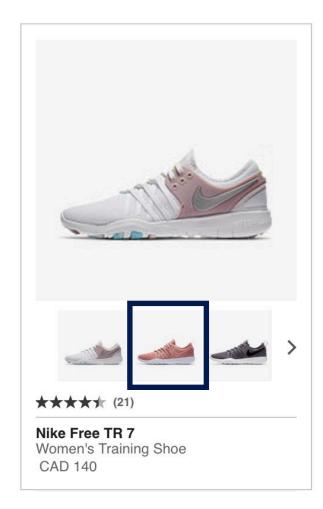
6. All linked images must have descriptive text. Hence, images that serve as links can never be decorative.

- pwp_sheet2
- pwp_sheet2



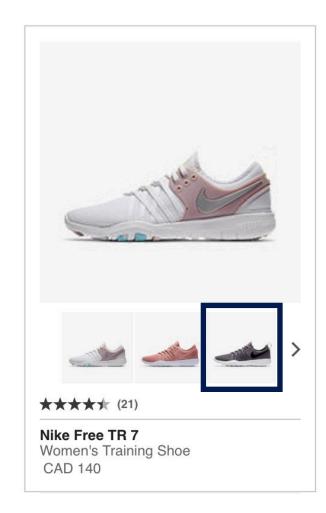
6. All linked images must have descriptive text. Hence, images that serve as links can never be decorative.

- pwp_sheet2
- pwp_sheet2
- pwp_sheet2



6. All linked images must have descriptive text. Hence, images that serve as links can never be decorative.

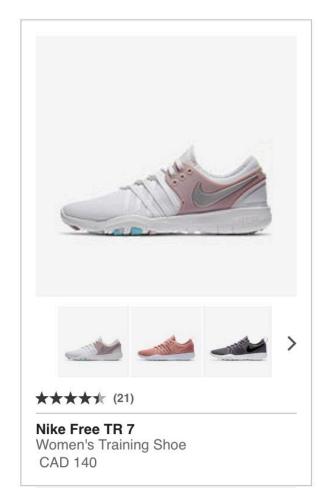
- pwp_sheet2
- pwp_sheet2
- pwp_sheet2
- space 924593_100 image



6. All linked images must have descriptive text. Hence, images that serve as links can never be decorative.

- pwp_sheet2
- pwp_sheet2
- pwp_sheet2
- space 924593_100 image

Obviously, anything would be better!

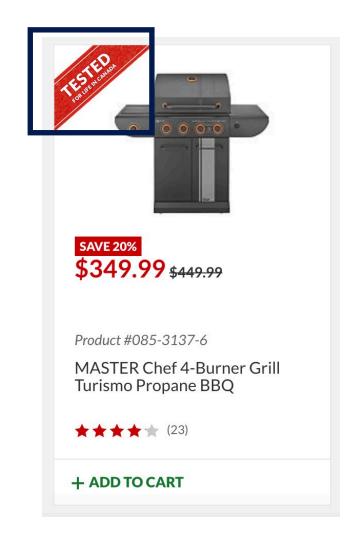


7. Don't use images of text. Use real text.

0 0 0 0 0 **SAVE 20%** \$349.99 \$449.99 Product #085-3137-6 MASTER Chef 4-Burner Grill Turismo Propane BBQ **★ ★ ★ ★** (23) + ADD TO CART

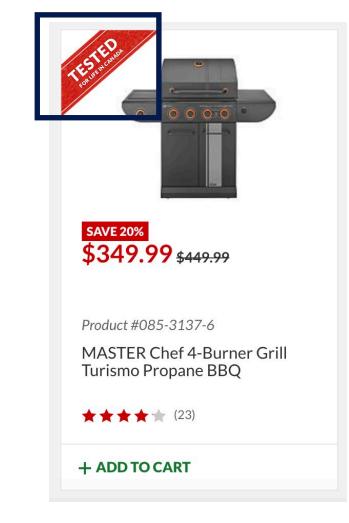
7. Don't use images of text. Use real text.

 You have to present the same information to all users.



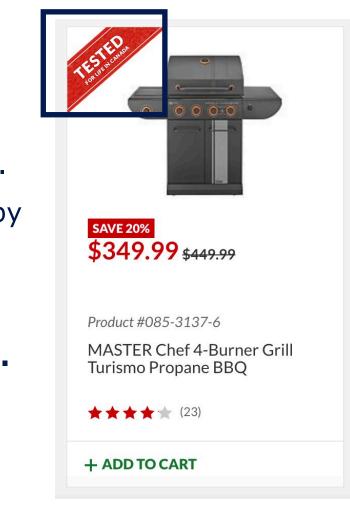
7. Don't use images of text. Use real text.

- You have to present the same information to all users.
- If you bake text into an image, it will never get read by the screen reader.



7. Don't use images of text. Use real text.

- You have to present the same information to all users.
- If you bake text into an image, it will never get read by the screen reader.
- You have to allow all text to be resized up to
 200% without losing readability or functionality.



Wow, eh?

OK. One more thing. Let's talk "adding to cart".



What do you expect to happen when you add a product to the cart?

[Button] Add to cart, LEGO Friends
 Mia's Tree House 41335



- [Button] Add to cart, LEGO Friends Mia's Tree House 41335
- (Enter)



- [Button] Add to cart, LEGO Friends Mia's Tree House 41335
- (Enter)
- One item was added to your cart,
 LEGO Friends Mia's Tree House
 41335



- [Button] Add to cart, LEGO Friends Mia's Tree House 41335
- (Enter)
- One item was added to your cart, LEGO
 Friends Mia's Tree House 41335
- You now have 2 items in your cart



What do you expect to happen when you add a product to the cart?

- [Button] Add to cart, LEGO Friends Mia's Tree House 41335
- (Enter)
- One item was added to your cart, LEGO
 Friends Mia's Tree House 41335
- You now have 2 items in your cart



Note: The focus remains on the "Add to Cart" button.

- One item was added to your cart, LEGO
 Friends Mia's Tree House 41335
- You now have 2 items in your cart

- One item was added to your cart, LEGO
 Friends Mia's Tree House 41335
- You now have 2 items in your cart



Designing Linear Product Cards Summary

- [Link] Product name
- Short description (optional)
- The price was \$XX.xx
- Now the price is \$YY.yy
- You save \$ZZ.zz
- Offer valid through April 15, 2018
- Rated 4 out of 5 stars by 274 people
- [Link] Read reviews
- Available sizes, small to extra large
- [Link] View size chart
- Available colours, red, blue, green, yellow
- [Link] More details about product name

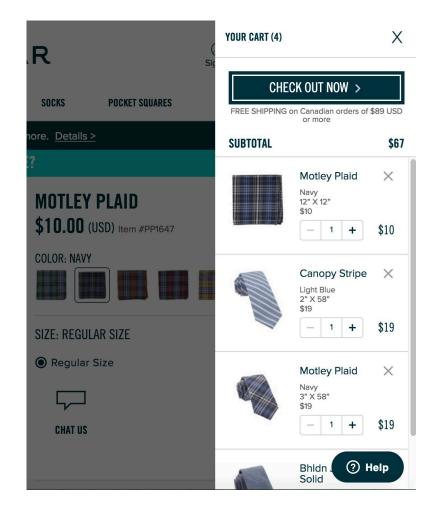
image
Product Name Should Make Sense, Be Unique, And Short(ish)
A short description might be nice, but is not always required.
Was \$99.99
Now \$59.99
Save \$40.00 Offer valid through April 15, 2018
★ ★ ★ ★ ☆ (274) <u>Read Reviews ></u>
Sizes: S - XL View Size Chart >
Colours:
More details

The Mini Cart

MINI CARTS Mini Cart Examples

Q	Log	gin Order Status Register	1
	Shopp 1 item in ba Cart Sub \$49.99	total :	×
		GO TO CHECKOUT	
		Women's Lace Up Top 🏈 🛍 UPF 50+ See Details ~ \$49.99 Qty: 1	
		VIEW AND EDIT CART	

✓ This order ships	FREE!]
	Shimano ME2	2W Cycling Shoes - Women's	
E Co	0	\$115.00)
	Size: 39		
	Colour: Black/0	Green	
		VIEW CART CHECKOUT	
NETEN BOUGHT			_
OFTEN BOUGHT	ALONG WIT		_
OFTEN BOUGHT	ALONG WIT		-
OFTEN BOUGHT	TALONG WIT		-
OFTEN BOUGHT	TALONG WIT		_
DFTEN BOUGHT	T ALONG WITH		_
DFTEN BOUGHT	ALONG WITH		_
OFTEN BOUGHT	T ALONG WITH		-
69	ALONG WITH	H THIS ITEM	_
DFTEN BOUGHT	0		



1 10 00 100

Let's walk through a linearly designed mini cart experience.

Cart			
2 Items			
	Product name sed do eiusmod tempor consectetur		
	PRICE \$16.99 QTY 2		
	COLOUR Red TOTAL \$33	3.98	
	SIZE Small		
	🛗 <u>Remove</u> 🔗 <u>Edit</u> 🎔 S	Save	
	Product name sed do eiusn tempor consectetur	nod	
	PRICE \$16.99 QTY 2		
	COLOUR Red TOTAL \$33	3.98	
	COLOUR Red TOTAL \$33	3.98	
	SIZE Small	3.98 Save	

• [Collapsed, pop up button] Cart, 2 items



🛱 Cart 2

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixty-seven dollars ninety-six cents

Cart			
2 Items			
	Product nam tempor cons	e sed do eiusmo ectetur	bd
	PRICE \$16.99	9 QTY 2	
	COLOUR Red	TOTAL \$33.	98
	SIZE Small		
	ित्त <u>Remove</u>	🔗 Edit 🖤 Sa	<u>ve</u>
	Product nam tempor cons	e sed do eiusmo ectetur	bd
	PRICE \$16.99	9 QTY 2	
	COLOUR Red	TOTAL \$33.	98
	SIZE Small		
-	ित्त <u>Remove</u>	🔗 Edit 🛛 🎔 Sa	<u>ve</u>
stimated	l Total	\$	67

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)

Cart				
2 Items				
	Product na tempor co			eiusmod
	PRICE \$16	.99	QTY	2
	COLOUR R	ed	тот	AL \$33.98
	SIZE Small			
	Remove	0	<u>Edit</u>	♥ <u>Save</u>
	Product na tempor co			eiusmod
	PRICE \$16	.99	QTY	2
	COLOUR R	ed	тот	AL \$33.98
	SIZE Small			
	Remove	0	<u>Edit</u>	♥ <u>Save</u>
Estimated	Total			\$67.

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)
- [Button] Close cart

Cart		
2 Items		
	Product name sed do tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	L \$33.98
	SIZE Small	
	🛗 <u>Remove</u> 🔗 <u>Edit</u>	• <u>Save</u>
	Product name sed do tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	L \$33.98
	SIZE Small	
	🖬 Remove 🔗 Edit	• Save
stimate	d Total	\$67

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)
- [Button] Close cart
- (TAB)

Cart	L
2 Items	
	Product name sed do eiusmod tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.98
	SIZE Small
	Remove 🔗 Edit 🖤 Save
	Product name sed do eiusmod tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.98
	SIZE Small
	🛄 Remove 🔗 Edit 🖤 Save
Estimate	d Total \$67

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)
- [Button] Close cart
- (TAB)
- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents

Cart	
2 Items	
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
	🛗 <u>Remove</u> 🔗 <u>Edit</u> 🎔 <u>Sav</u>
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
-	🛅 Remove 🔗 Edit 🖤 Sav

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)
- [Button] Close cart
- (TAB)
- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents
- (TAB)

Cart	
2 Items	
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
	I Remove ⊘ Edit ♥ Sav
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	· · ·
	COLOUR Red TOTAL \$33.9
Estimated	COLOUR Red TOTAL \$33.9 SIZE Small

- [Collapsed, pop up button] Cart, 2 items
- (ENTER)
- [Expanded, pop up button] Cart, 2 items, estimated total sixtyseven dollars ninety-six cents
- (TAB)
- [Button] Close cart
- (TAB)
- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents
- (TAB)
- [Button] Remove product name 1 from cart

🛱 Cart 🝳 X Cart 2 Items Product name sed do eiusmod tempor consectetur PRICE \$16.99 **QTY** 2 COLOUR Red TOTAL \$33.98 SIZE Small 8 Edit Remove <u>Save</u> Product name sed do eiusmod tempor consectetur **PRICE \$16.99 QTY** 2 TOTAL \$33.98 COLOUR Red SIZE Small Temove A Edit Save **Estimated Total** \$67.96 View cart Checkout

• (TAB)

Cart		
2 Items		
	Product name sed de tempor consectetur	o eiusmod
	PRICE \$16.99 QT	Y 2
	COLOUR Red TO	TAL \$33.98
	SIZE Small	
[🖩 Remove 🔗 Edit	♥ <u>Save</u>
	Product name sed de tempor consectetur	o eiusmod
		x >
	PRICE \$16.99 QT	1 2
	· · ·	' ∠ Fal \$33.98
	· · ·	
4 P	COLOUR Red TO	
stimate	COLOUR Red TO SIZE Small	FAL \$33.98

- (TAB)
- [Link] Edit product name 1

2 Items		
	Product name sed do eiusm tempor consectetur	od
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL \$33	.98
	SIZE Small	
	🖩 <u>Remove</u> 🖉 <u>Edit</u> 🎔 Sa	ave
	Product name sed do eiusm tempor consectetur	od
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL \$33	.98
	SIZE Small	
-	🛅 <u>Remove</u> 🔗 <u>Edit</u> 🎔 Sa	ave
etimator	d Total \$	67

- (TAB)
- [Link] Edit product name 1
- (TAB)

2 Items	
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
	m Remove 🖉 Edit ♥ Sav
	Product name sed do eiusmo
	tempor consectetur
	PRICE \$16.99 QTY 2
	PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.9
	PRICE \$16.99 QTY 2
	PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.9

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list

2 Items		
	Product name sed do eiu tempor consectetur	ısmod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
	🕅 Remove 🔗 Edit	Save
	Product name sed do eiu tempor consectetur	ısmod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
-	SIZE Small	Save

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)

Cart		>
2 Items		
	Product name sed do tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	AL \$33.98
	SIZE Small	
	🖩 Remove 🔗 Edit	♥ <u>Save</u>
	Product name sed do tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	AL \$33.98
	SIZE Small	
]	Remove 🔗 Edit	♥ <u>Save</u>
Estimated	Total	\$67.9

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)
- [Link] Product name 2, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total price for product name 2 thirty-three dollars ninety-eight cents

Cart	
Cart	
2 Items	
	Product name sed do eiusmoo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
	🛅 Remove 🔗 Edit 🖤 Save
	Product name sed do eiusmoo tempor consectetur
	tempor consectetur
	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.9
Estimated	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.9 SIZE Small Remove & Edit & Save
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- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)
- [Link] Product name 2, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total price for product name 2 thirty-three dollars ninety-eight cents
- (TAB)

Cart		
2 Items		
	Product name sed do eiusm tempor consectetur	od
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL \$33	.98
	SIZE Small	
	🛗 <u>Remove</u> 🔗 <u>Edit</u> 🎔 <u>S</u>	ave
	Product name sed do eiusm tempor consectetur	od
	PRICE \$16.99 QTY 2	
		.98
	COLOUR Red TOTAL \$33	
	COLOUR Red TOTAL \$33 SIZE Small	
		ave
Estimated	SIZE Small	ave 67

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)
- [Link] Product name 2, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total price for product name 2 thirty-three dollars ninety-eight cents
- (TAB)
- [Button] Remove product name 2 from cart

Cart	
2 Items	
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
-	🛅 <u>Remove</u> 🔗 <u>Edit</u> 🎔 <u>Sav</u>
	Product name sed do eiusmo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
[🛗 <u>Remove</u> 🔗 <u>Edit</u> 🎔 <u>Sav</u>

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)
- [Link] Product name 2, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total price for product name 2 thirty-three dollars ninety-eight cents
- (TAB)
- [Button] Remove product name 2 from cart
- (TAB)

Cart	
2 Items	
	Product name sed do eiusmod tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
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	Product name sed do eiusmod tempor consectetur
	tempor consectetur
	tempor consectetur PRICE \$16.99 QTY 2
	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.98
Estimated	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$33.93 SIZE Small Remove $ otics Edit arrow Save$

- (TAB)
- [Link] Edit product name 1
- (TAB)
- [Button] Save product name 1 to wish list
- (TAB)
- [Link] Product name 2, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total price for product name 2 thirty-three dollars ninety-eight cents
- (TAB)
- [Button] Remove product name 2 from cart
- (TAB)
- [Link] Edit product name 2

Cart		
2 Items		
	Product name sed do ei tempor consectetur	usmod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
	🛅 Remove 🔗 Edit	♥ <u>Save</u>
	Product name sed do ei tempor consectetur	usmod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
	🖩 Remove 🔗 Edit	♥ <u>Save</u>
Estimate	d Total	\$67

• (TAB)

Cart			
2 Items			
	Product na tempor co	ame sed do nsectetur	eiusmod
	PRICE \$16	.99 QTY	2
	COLOUR R	ed TOT	AL \$33.98
	SIZE Small		
	ित्ति <u>Remove</u>	🖉 Edit	♥ <u>Save</u>
	Product na tempor co	ame sed do nsectetur	eiusmod
	PRICE \$16	.99 QTY	2
	COLOUR R	ed TOT	AL \$33.98
	SIZE Small		
	母 Domovo	🖉 Edit	♥ <u>Save</u>
-	Remove		

- (TAB)
- [Button] Save product name 2 to wish list

Cart	
2 Items	
	Product name sed do eiusmoo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	SIZE Small
	🖬 Remove 🔗 Edit 🖤 Save
	Product name sed do eiusmoo tempor consectetur
	PRICE \$16.99 QTY 2
	COLOUR Red TOTAL \$33.9
	COLOUR Red TOTAL \$33.9 SIZE Small

- (TAB)
- [Button] Save product name 2 to wish list
- (TAB)

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2
AL \$33.98
♥ <u>Save</u>
eiusmod
2
AL \$33.98
♥ <u>Save</u>
\$67

- (TAB)
- [Button] Save product name 2 to wish list
- (TAB)
- [Link] View cart

Cart		
2 Items		
	Product name sed do ei tempor consectetur	usmod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
	🖩 Remove 🔗 Edit	Save
	Product name sed do ei tempor consectetur	usmod
	tempor consectetur	
	tempor consectetur PRICE \$16.99 QTY 2	
	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL	
stimate	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL SIZE Small Remove & Edit	\$33.98
Estimate	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL SIZE Small Remove & Edit	\$33.98 • <u>Save</u> \$67.

- (TAB)
- [Button] Save product name 2 to wish list
- (TAB)
- [Link] View cart
- (TAB)

Cart		>
2 Items		
	Product name sed do e tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	L \$33.98
	SIZE Small	
-	🛅 Remove 🔗 Edit	♥ <u>Save</u>
	Product name sed do e tempor consectetur	eiusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTA	L \$33.98
	SIZE Small	
-	🛅 Remove 🔗 Edit	♥ <u>Save</u>
Estimated	d Total	\$67.9

- (TAB)
- [Button] Save product name 2 to wish list
- (TAB)
- [Link] View cart
- (TAB)
- [Link] Checkout, 2 items, estimated total sixty-seven dollars ninety-six cents

Cart		×
2 Items		
	Product name sed do e tempor consectetur	iusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
-	🛗 <u>Remove</u> 🔗 <u>Edit</u>	♥ <u>Save</u>
	Product name sed do e tempor consectetur	iusmod
	PRICE \$16.99 QTY	2
	COLOUR Red TOTAL	\$33.98
	SIZE Small	
	🛗 Remove 🔗 Edit	♥ <u>Save</u>
Estimated	l Total	\$67.9

Question: Would the experience be any different if we used icons instead of visually apparent links?

🛱 Cart 2 X Cart 2 Items Product name sed do eiusmod tempor consectetur PRICE \$16.99 **QTY** 2 COLOUR Red TOTAL \$33.98 SIZE Small 凬 Ø • Product name sed do eiusmod tempor consectetur **PRICE \$16.99 QTY** 2 COLOUR Red TOTAL \$33.98 SIZE Small 圃 Ø • **Estimated Total** \$67.96 View cart Checkout

Question: Would the experience be any different if we only used icons instead of links with copy?

Answer: The layout might be different, so the linear order might be different. But the experience of each icon should be the same as its respective link representation.

Cart		
2 Items		
	Product name tempor consec	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
-	<u>ل</u>	۲
	Product name tempor consec	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red SIZE Small	TOTAL \$33.98
-	<u>ل</u>	•
Estimated	d Total	\$67

Question: Would the experience be any different if we only used icons instead of links with copy?

Answer: The layout might be different, so the linear order might be different. But the experience of each icon should be the same as its respective link representation.

New Linear Tab Order:

 [Link] Product name 1, price sixteen dollars ninetynine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents

2 Items		
	Product name s tempor consect	
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
_	Ē <i>0</i>	•
	Product name s tempor consect	
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
	SIZE Small	۲

Question: Would the experience be any different if we only used icons instead of links with copy?

Answer: The layout might be different, so the linear order might be different. But the experience of each icon should be the same as its respective link representation.

New Linear Tab Order:

- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents
- [Button] Remove product name 1 from cart

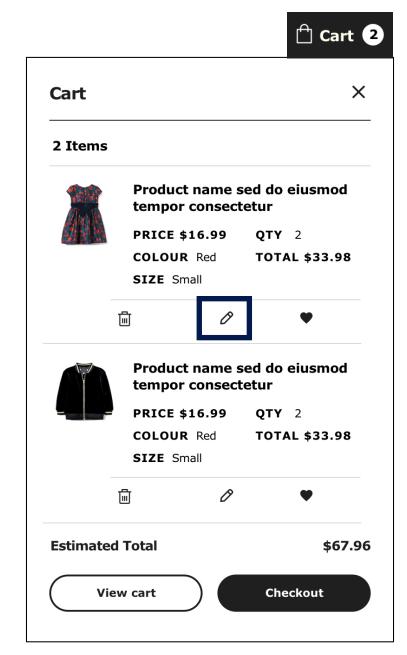
2 Items		
	Product name s tempor consect	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
	<u>ش</u>	•
	Product name s tempor consect	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	COLOUR Red SIZE Small	TOTAL \$33.98
-999-		TOTAL \$33.98

Question: Would the experience be any different if we only used icons instead of links with copy?

Answer: The layout might be different, so the linear order might be different. But the experience of each icon should be the same as its respective link representation.

New Linear Tab Order:

- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents
- [Button] Remove product name 1 from cart
- [Link] Edit product name 1



Question: Would the experience be any different if we only used icons instead of links with copy?

Answer: The layout might be different, so the linear order might be different. But the experience of each icon should be the same as its respective link representation.

New Linear Tab Order:

- [Link] Product name 1, price sixteen dollars ninety-nine cents, colour red, size small, quantity 2, total for product name 1 thirty-three dollars ninety-eight cents
- [Button] Remove product name 1 from cart
- [Link] Edit product name 1
- [Button] Save product name 1 to wish list

Cart		
2 Items		
	Product name tempor consec	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
	<u>ا</u>	•
	Product name tempor consec	sed do eiusmod tetur
	PRICE \$16.99	QTY 2
	COLOUR Red	TOTAL \$33.98
	SIZE Small	
-	<u>ا</u>	۲
Estimated	l Total	\$67

Back to the "remove" button for a moment.

Question: What would happen if you hit "enter"?

Cart		
2 Items		
	Product name sed do eiusr tempor consectetur	nod
	PRICE \$16.99 QTY 2	
	COLOUR Red TOTAL \$3	3.98
	SIZE Small	
ť	👖 <u>Remove</u> 🔗 <u>Edit</u> 🛡	<u>Save</u>
	Product name sed do eiusr tempor consectetur	nod
		nod
	tempor consectetur	
	tempor consectetur PRICE \$16.99 QTY 2	
τ. T	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$3 SIZE Small	
stimated	tempor consectetur PRICE \$16.99 QTY 2 COLOUR Red TOTAL \$3 SIZE Small Remove O Edit \P	3.98

Well, the product card is removed from the cart silly!

Back to the "remove" button for a moment.

Question: What would happen if you hit "enter"?

Answer: The product would be removed from your cart.

1 Item				
	Product na tempor co			iusmod
	PRICE \$16	.99	QTY	2
	COLOUR R	ed	τοται	\$33.98
	SIZE Small			
	Remove	0 Ed	lit	• <u>Save</u>
stimated	d Total			\$33.

🖞 Cart 1

But what is the experience?

Back to the "remove" button for a moment.

Question: What would happen if you hit "enter"?

Answer: The product would be removed from your cart.

Experience: Product name 2 removed from cart. Updated cart, 1 item, estimated total thirty-three dollars ninety-eight cents.

1 Item			
	Product na tempor cor		eiusmod
	PRICE \$16.	99 QTY	2
	COLOUR Re	d TOT	AL \$33.98
	SIZE Small		
	ित्ता <u>Remove</u>	🖉 Edit	• <u>Save</u>
Estimated	l Total		\$33.

Question: Where should the focus be?

Cart				
1 Item				
	Product n tempor co			eiusmod
	PRICE \$16	5.99	QTY	2
	COLOUR R	led	τοτα	L \$33.98
	SIZE Small			
	Remove	Ø <u>E</u>	dit	• <u>Save</u>
Estimate	d Total			\$33

Question: Where should the focus be?

Possible Answers:

- Mini cart icon?
- Close button?
- Another product card?
- View cart link?
- Checkout link?
- Other?

			🖞 Cart 1
Cart			×
1 Item			
	Product na tempor co		o eiusmod
	PRICE \$16	.99 QT	Y 2
	COLOUR Re SIZE Small	ed TO	TAL \$33.98
	Remove	🖉 Edit	♥ <u>Save</u>
Estimated	Total	_	\$33.98
View	w cart	C	heckout

Question: Where should the focus be?

My Answer:

The next actionable element. In this case, because we removed the last product card, the next actionable element is the "view cart" link.

1 Item			
	Product na tempor co	ame sed do nsectetur	eiusmod
	PRICE \$16	.99 QTY	2
	COLOUR Re	ed TOT	AL \$33.98
	SIZE Small		
	ित्ति <u>Remove</u>	🖉 Edit	♥ <u>Save</u>
stimate	d Total		\$33.

🖞 Cart 1

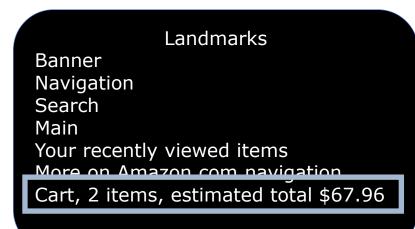
Designing Linear Mini Carts Summary

- [Button] Close cart
- Cart, x items
- [Link] Product name (including important features)
- [Button] Remove product name from cart
- [Link] Edit product name
- [Button] Save product name to wish list
- Estimated total \$YY.yy
- [Link] View cart
- [Link] Checkout, x items, estimated total \$YY.yy

Cart			>
1 Item			
	Product nar tempor con		eiusmod
	PRICE \$16.99 QTY 2		
	COLOUR Red	тота	L \$33.98
	SIZE Small		
	Remove	🖉 Edit	• <u>Save</u>
		<i>v</i> <u> </u>	

One more thing...

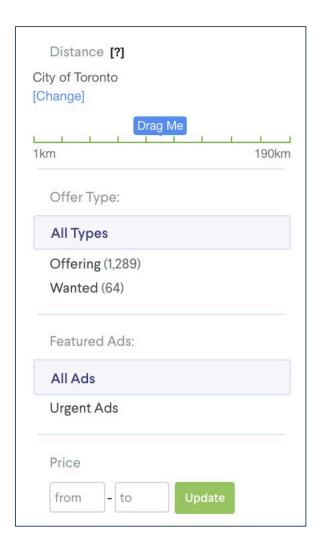
MINI CARTS Make The Mini Cart A Landmark

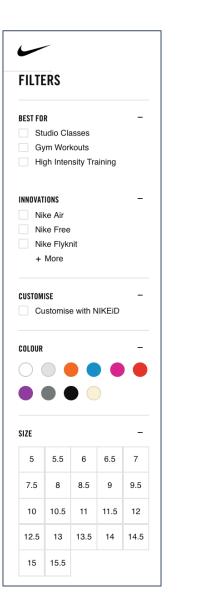


Cart		>
2 Items		
	Product name sed d tempor consectetur	
	PRICE \$16.99 QT	Y 2
	COLOUR Red TO	TAL \$33.98
	SIZE Small	
_	🛅 Remove 🔗 Edit	♥ <u>Save</u>
	Product name sed d tempor consectetur	
	PRICE \$16.99 QT	Y 2
	COLOUR Red TO	TAL \$33.98
	SIZE Small	
	🛗 Remove 🔗 Edit	♥ <u>Save</u>
Estimated	l Total	\$67.9



FILTERS Filter Examples





Advanced search	^
⊘ Clear facets	
Date	
✓ · · · · · · · · · · · · · · · · · · ·	
All 2012 2013 2014	
2015 2016 2017 2018	
Geography	
Aland Islands	
Albania	
Andorra	
Antarctica	
More	
Insights	
✓ All	
Audit	~
Customer Revenue Growth	~
Data and Analytics	~
Enterprise	~
More	_

Stops	^
nonstop	C\$ 1055
🖌 1 stop	C\$ 567
✓ 2+ stops	C\$ 567
Times	~
Durations	^
Layover	
0h 33m	21h 48m
0	
Flight Leg	
1h 55m	26h 03m
	-0
Airlines	
✓ Air Canada	C\$ 2260
Air CanadaAmerican Airlines	C\$ 567
 Air Canada American Airlines Delta 	
Air CanadaAmerican Airlines	C\$ 567
 Air Canada American Airlines Delta 	C\$ 567 C\$ 567
 Air Canada American Airlines Delta United 	C\$ 567 C\$ 567 C\$ 780
 Air Canada American Airlines Delta United WestJet 	C\$ 567 C\$ 567 C\$ 780
 Air Canada American Airlines Delta United WestJet Multiple airlines 	C\$ 567 C\$ 567 C\$ 780
 Air Canada American Airlines Delta United WestJet Multiple airlines 	C\$ 567 C\$ 567 C\$ 780 C\$ 1049

Let's walk through a fairly simple filter experience that isn't accessible.

FILTERS

BEST FOR _ Studio Classes Gym Workouts High Intensity Training INNOVATIONS _ Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

Let's walk through a fairly simple filter experience that isn't accessible.

• Filters

FI	LTERS
BES	T FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
INN	OVATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE
	Customise with NIKEiD
COL	DUR
C	

Let's walk through a fairly simple filter experience that isn't accessible.

- Filters
- Best for

FILTERS	
BEST FOR	
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	
Customise with NIKEiD	
COLOUR	
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Let's walk through a fairly simple filter experience that isn't accessible.

- Filters
- Best for
- •

FILTERS

BEST	T FOR	
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INNC	OVATIONS	
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
CUS	TOMISE	
	Customise with NIKEiD	
COL	DUR	
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- Filters
- Best for
- •
- [Link] Studio Classes

EST FOR
Studio Classes
Gym workouts
High Intensity Training
NNOVATIONS
Air Max
Nike Air
Nike Free
+ More
USTOMISE
Customise with NIKEiD
OLOUR

- Filters
- Best for
- •
- [Link] Studio Classes
- [Link] Gym Workouts

FILTERS
BEST FOR
Studio Classes
Gym Workouts
High Intensity Training
INNOVATIONS
Air Max
Nike Air
Nike Free
+ More
CUSTOMISE
Customise with NIKEiD
COLOUR

Let's walk through a fairly simple filter experience that isn't accessible.

- Filters
- Best for
- •

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- [Link] Studio Classes
- [Link] Gym Workouts

High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

FILTERS

BEST FOR

Studio Classes

Let's walk through a fairly simple filter experience that isn't accessible.

• Innovations

REST	r for
	Studio Classes
	Gym Workouts
	High Intensity Training
INNO	OVATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE
	Customise with NIKEiD
COL	DUR
C	

Let's walk through a fairly simple filter experience that isn't accessible.

- Innovations
- •

FILTERS

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BEST FOR

INNOVATIONS

CUSTOMISE

COLOUR

Air Max

Nike Air Nike Free + More

Studio Classes Gym Workouts

High Intensity Training

Customise with NIKEiD

- Innovations
- •
- [Link] Air Max

BEST	FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
וואט	VATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUST	OMISE
	Customise with NIKEiD
COLO	UR
\bigcirc	

- Innovations
- •
- [Link] Air Max
- [Link] Nike Air

BES	FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
INNC	VATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE
	Customise with NIKEI
COL	DUR
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- Innovations
- •
- [Link] Air Max
- [Link] Nike Air
- [Link] Nike Free

BES	T FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
INN	OVATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CIIS	TOMISE
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- Innovations
- •
- [Link] Air Max
- [Link] Nike Air
- [Link] Nike Free
- [Link] More

	r for
	Studio Classes
	Gym Workouts
	High Intensity Training
INNO	DVATIONS
	Air Max
	Nike Air
ſ	Nike Free + More
CUS	TOMISE
	Customise with NIKEIE
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COL	DUR

Let's walk through a fairly simple filter experience that isn't accessible.

• Customise

FILTERS	
BEST FOR Studio Classes Gym Workouts High Intensity Training	_
INNOVATIONS Air Max Nike Air Nike Free + More	_
CUSTOMISE Customise with NIKEiD	_
COLOUR	•

Let's walk through a fairly simple filter experience that isn't accessible.

- Customise
- •

FILTERS

BEST FOR	_
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	_
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	_
Customise with NIKEiD	
COLOUR	_
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- Customise
- •
- [Link] Customise with NikeiD

- Customise
- •
- [Link] Customise with NikeiD
- Colour

BEST FOR
Studio Classes
Gym Workouts
High Intensity Training
INNOVATIONS
Air Max
Nike Air
Nike Free
+ More
CUSTOMISE
Customise with NIKEiD
COLOUR

Let's walk through a fairly simple filter experience that isn't accessible.

- Customise
- •

- [Link] Customise with NikeiD
- Colour

BEST FOR _ Studio Classes Gym Workouts High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

FILTERS

- Customise
- •
- [Link] Customise with NikeiD
- Colour
- •
- [Link] 7ptZ81hZ8yzZoi3

- Customise
- •
- [Link] Customise with NikeiD
- Colour
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- [Link] 7ptZ81hZ8yzZoi3
- [Link] 7ptZahpZ8yzZoi3

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BEST FOR	
	udio Classes
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Hig	gh Intensity Training
INNOVATI	IONS
Air	Max
Nik	ke Air
Nik	ke Free
+	More
CUSTOMI	ISE
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COLOUR	

- Customise
- •
- [Link] Customise with NikeiD
- Colour
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- [Link] 7ptZ81hZ8yzZoi3
- [Link] 7ptZahpZ8yzZoi3
- [Link] 7ptZ9i1Z8yzZoi3

BEST FOR
Studio Classes
Gym Workouts
High Intensity Training
INNOVATIONS
Air Max
Nike Air
Nike Free
+ More
CUSTOMISE
Customise with NIKEI
COLOUR

Like, OMG!

Let's improve the experience, shall we?

1. The set of filters should have a heading, whether it's hidden or not.

BEST FOR	_
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	_
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	_
Customise with NIKEiD	
COLOUR	_
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- 1. The set of filters should have a heading, whether it's hidden or not.
- 2. Each category should be a heading, whether it's an accordion or not.

FI	LTERS
BES	T FOR –
	Studio Classes
	Gym Workouts
	High Intensity Training
INN	DVATIONS —
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE –
	Customise with NIKEiD
COL	OUR —
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- 1. The set of filters should have a heading, whether it's hidden or not.
- 2. Each category should be a heading, whether it's an accordion or not.

Headings 1: Women's Gym and Training Shoes 2: Filters 3: Best For 3: Innovations 3: Customise 3: Colour

BEST	FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
INNO	VATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUST	OMISE
	Customise with NIKEiD
COLO	UR
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- 1. The set of filters should have a heading, whether it's hidden or not.
- 2. Each category should be a heading, whether it's an accordion or not.

Headings 1: Women's Gym and Training Shoes 2: Filters 3: Best For 3: Innovations 3: Customise 3: Colour

DEC	T FOR
DES	
	Studio Classes
	Gym Workouts
	High Intensity Training
INNO	DVATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE
	Customise with NIKEiD
COL	

3. Think critically about filter headings. Ideally, they would indicate the category's true function.

FILTERS

BEST FOR Studio Classes

Gym Workouts

High Intensity Training

_

_

INNOVATIONS

Air Max
Nike Air
Nike Free
+ More

CUSTOMISE
Customise with NIKEiD

COLOUR
Output
Output<

3. Think critically about filter headings. Ideally, they would indicate the category's true function.

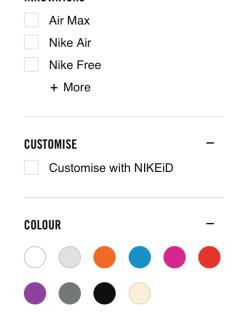
Headings 1: Women's Gym and Training Shoes 2: Filters 3: Best For 3: Innovations 3: Customise 3: Colour

FILTERS BEST FOR _ Studio Classes Gym Workouts High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

3. Think critically about filter headings. Ideally, they would indicate the category's true function.

Headings 1: Women's Gym and Training Shoes 2: Filters 3: Filter category Best For 3: Filter category Innovations 3: Filter category Customise 3: Filter category Colour

FILTERS BEST FOR Studio Classes Gym Workouts High Intensity Training INNOVATIONS



3. Think critically about filter headings. Ideally, they would indicate the category's true function.

Headings 1: Women's Gym and Training Shoes 2: Filters 3: Best For options 3: Innovations options 3: Customise options 3: Colour options

FILTERS

BEST FOR Studio Classes Gym Workouts High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

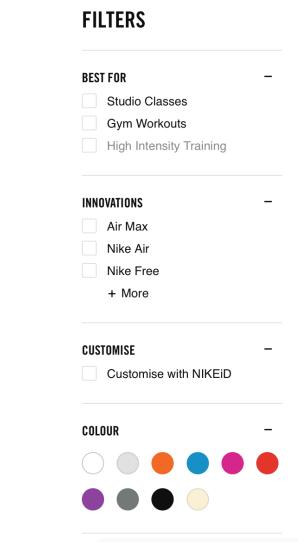
4. Think critically about filter names. Ideally, they are distinct and descriptive.

FILTERS

BEST FOR _ Studio Classes Gym Workouts High Intensity Training INNOVATIONS _ Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

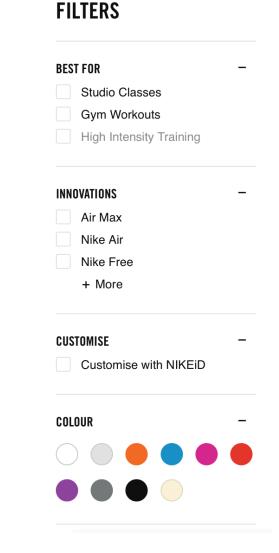
4. Think critically about filter names. Ideally, they are distinct and descriptive.

Form Controls Studio classes Gym workouts Air max Nike air Nike free Customize with NIKEid White Grey Orange



4. Think critically about filter names. Ideally, they are distinct and descriptive.

Form Controls Best for, studio classes Best for, gym workouts Innovations, air max Innovations, Nike air Innovations, Nike free Customise, customize with NIKEid Colour, white Colour, grey Colour, orange



4. Think critically about filter names. Ideally, they are distinct and descriptive.

Form Controls Filter on best for, studio classes Filter on best for, gym workouts Filter on innovations, air max Filter on innovations, Nike air Filter on innovations, Nike free Filter on customise, customize with NIKEid Filter on colour, white Filter on colour, grey Filter on colour, orange

FILTERS

BEST FOR

Studio Classes Gym Workouts High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

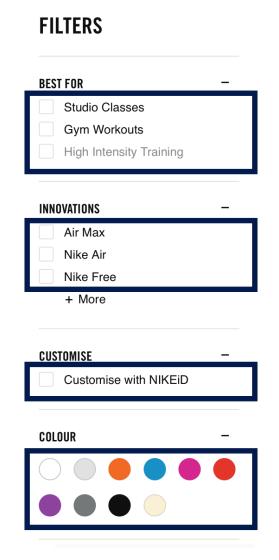
4. Think critically about filter names. Ideally, they are distinct and descriptive.

Form Controls Filter on best for, studio classes, checkbox unchecked Filter on best for, gym workouts, checkbox unchecked Filter on innovations, air max, checkbox unchecked Filter on innovations, Nike air, checkbox unchecked Filter on innovations, Nike free, checkbox unchecked Filter on customise, customize with NIKEid, checkbox unchecked Filter on colour, white, checkbox unchecked Filter on colour, grey, checkbox unchecked Filter on colour, orange, checkbox unchecked

FILTERS

BEST FOR Studio Classes Gym Workouts High Intensity Training INNOVATIONS Air Max Nike Air Nike Free + More CUSTOMISE Customise with NIKEiD COLOUR

 If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.



- 5. If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.
- Filter on Innovations, Air Max [checkbox, unchecked]

BES	f FOR	
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INNO	OVATIONS	
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
CUS.	TOMISE	
	Customise with NIKEiD	
COL	DUR	
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- 5. If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.
- Filter on Innovations, Air Max [checkbox, unchecked]
- (Tab)

BEST FOR	-
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	
Customise with NIKEiD	
COLOUR	
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- 5. If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.
- Filter on Innovations, Air Max [checkbox, unchecked]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked]

BEST	T FOR	-
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INNC	OVATIONS	_
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
CUS	TOMISE	_
	Customise with NIKEiD	
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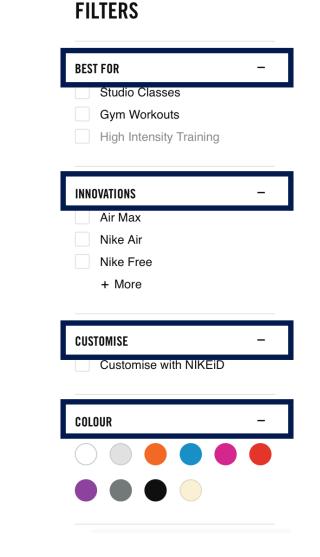
- 5. If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.
- Filter on Innovations, Air Max [checkbox, unchecked]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked]
- (Tab)

BES	T FOR	-
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INN	DVATIONS	_
	Air Max	
	Nike Air	
	Nike Free	
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CUS	TOMISE	_
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- 5. If using checkboxes, mark them up properly so that the user knows each checkbox's state: whether the checkbox is checked or unchecked.
- Filter on Innovations, Air Max [checkbox, unchecked]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked]
- (Tab)
- Filter on Innovations, Nike Free [checkbox, unchecked]

BESI	FOR	-
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INNC	VATIONS	_
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
CUST	TOMISE	_
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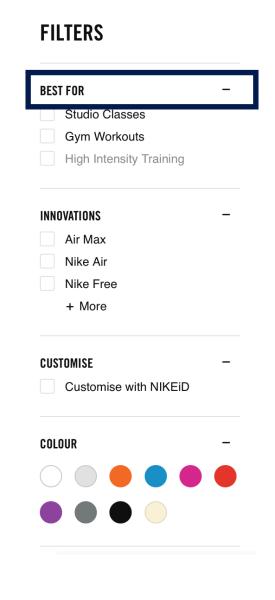
6. If using accordions, mark them up properly so that the user knows each accordion's state: whether the accordion is open or closed.

Best For [dimmed expanded, button]

BES	T FOR	_
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
INNO	DVATIONS	_
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
CUS	TOMISE	_
	Customise with NIKEiD	
COL	DUR	_
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FILTERS

- Best For [dimmed expanded, button]
- (Tab)



- Best For [dimmed expanded, button]
- (Tab)
- Innovations [dimmed expanded, button]

BEST FOR	_
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	_
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	_
Customise with NIKEiD	
COLOUR	_

- Best For [dimmed expanded, button]
- (Tab)
- Innovations [dimmed expanded, button]
- (Tab)

FILTERS	
EST FOR	-
Studio Class	es
Gym Workou	its
High Intensity	y Training
NNOVATIONS	_
Air Max	
Nike Air	
Nike Free	
+ More	
USTOMISE	_
Customise w	ith NIKEiD
OLOUR	_

- Best For [dimmed expanded, button]
- (Tab)
- Innovations [dimmed expanded, button]
- (Tab)
- Customise [dimmed expanded, button]

F	ILTERS	
BE	ST FOR	_
	Studio Classes	
	Gym Workouts	
	High Intensity Training	
IN	NOVATIONS	_
	Air Max	
	Nike Air	
	Nike Free	
	+ More	
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	Customise with NIKEiD	
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- Best For [dimmed expanded, button]
- (Tab)
- Innovations [dimmed expanded, button]
- (Tab)
- Customise [dimmed expanded, button]
- (Tab)

DE9	T FOR
	Studio Classes
	Gym Workouts
	High Intensity Training
INN	DVATIONS
	Air Max
	Nike Air
	Nike Free
	+ More
CUS	TOMISE
CUS	TOMISE Customise with NIKEID
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	Customise with NIKEiD

- Best For [dimmed expanded, button]
- (Tab)
- Innovations [dimmed expanded, button]
- (Tab)
- Customise [dimmed expanded, button]
- (Tab)
- Colour [dimmed expanded, button]

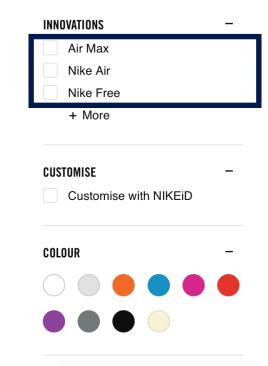
BEST FOR	-
Studio Classes	
Gym Workouts	
High Intensity Training	
INNOVATIONS	_
Air Max	
Nike Air	
Nike Free	
+ More	
CUSTOMISE	_
Customise with NIKEiD	
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.

FILTERS

BEST FOR Studio Classes Gym Workouts High Intensity Training

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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]

DLJI	FOR -
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0)
INNO	VATIONS -
	Air Max (36)
	Nike Air (10)
	Nike Free (16)
	+ More
CUST	OMISE –
	Customise with NIKEiD (11)
COLO	UR -
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]
- (Tab)

BEST F	
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0)
INNOV	ATIONS -
	Air Max (36)
1	Nike Air (10)
	Nike Free (16)
-	+ More
CUSTO	IMISE -
(Customise with NIKEiD (11)
COLOU	IR -
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked, ten products]

BES	T FOR	-
	Studio Classes (12)	
	Gym Workouts (27) High Intensity Training (0)	
INNO	DVATIONS	-
	Air Max (36)	
	Nike Air (10)	
	Nike Free (16)	
	+ More	
CUS	TOMISE	_
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked, ten products]
- (Tab)

BEST FO	R	-
St	udio Classes (12)	
Gy	vm Workouts (27)	
Hi	gh Intensity Training ((0)
INNOVAT	TIONS	_
Ai	r Max (36)	
Ni	ke Air (10)	
Ni	ke Free (16)	
+	More	
CUSTOM	IISE	_
Cu	ustomise with NIKEiD	(11)
COLOUR		_
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked, ten products]
- (Tab)
- Filter on Innovations, Nike Free [checkbox, unchecked, sixteen products]

	F FOR
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0)
INNO	OVATIONS
	Air Max (36)
	Nike Air (10)
	Nike Free (16)
	+ More
CUS	TOMISE
	Customise with NIKEiD (11
COL	DUR
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- 7. Inform the user how many filters are in each list.
- 8. Include the number of items to which the filter applies.
- Filter on Innovations, Air Max [checkbox, unchecked, thirty six products], [list 8 items]
- (Tab)
- Filter on Innovations, Nike Air [checkbox, unchecked, ten products]
- (Tab)
- Filter on Innovations, Nike Free [checkbox, unchecked, sixteen products]
- More [collapsed, button]

BEST FOR	2	-
Stu	idio Classes (12)	
Gyı	m Workouts (27)	
Hig	h Intensity Training (())
INNOVATI	ONS	_
Air	Max (36)	
Nik	e Air (10)	
Nik	e Free (16)	
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	stomise with NIKEiD((11)
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FILTERS



Sidebar: More what?

- More innovation options?
- More innovation filters?
- More filters in category innovations?
- Other?

FILTERS	
BEST FOR	

Studio Classes (12) Gym Workouts (27) High Intensity Training (0)

INNOVATIONS	_
Air Max (36)	
Nike Air (10)	
Nike Free (16)	
+ More	
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CUSTOMISE	-
CUSTOMISE	- (EiD (11)
	- (11)
	- EiD (11)
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Customise with NIk	- KEID (11) -

Sidebar: Mark it up properly as an accordion.

FILTERS



Sidebar: Mark it up properly as an accordion.

- More innovation options [collapsed, button]?
- More innovation filters [collapsed, button]?
- More filters in category innovations [collapsed, button]?
- Other?

	T FOR ·
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0)
INN	OVATIONS
	Air Max (36)
	Nike Air (10)
	Nike Free (16)
	+ More
CIIS	TOMISE
	Customise with NIKEiD (11)
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9. Provide a Bypass Block to the set of filters.

FILTERS



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INNOVATIONS

- Air Max (36) Nike Air (10) Nike Free (16)
 - + More





9. Provide a Bypass Block to the set of filters.

 Websites need a mechanism for keyboard users to bypass blocks of content, like filters.

	LIERS
BES	r for
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0
INNO	DVATIONS
	Air Max (36)
	Nike Air (10)
	Nike Free (16)
	+ More
CUS	TOMISE
	Customise with NIKEiD (
COL	DUR
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9. Provide a Bypass Block to the set of filters.

- Websites need a mechanism for keyboard users to bypass blocks of content, like filters.
- Bypass blocks are typically hidden by default and appear visible when in their focused state.

BEST	FOR
	Studio Classes (12)
	Gym Workouts (27)
	High Intensity Training (0)
INNO	VATIONS
	Air Max (36)
	Nike Air (10)
	Nike Free (16)
	+ More
CUST	TOMISE
	Customise with NIKEiD (1
COLO	DUR
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9. Provide a Bypass Block to the set of filters.

- Websites need a mechanism for keyboard users to bypass blocks of content, like filters.
- Bypass blocks are typically hidden by default and appear visible when in their focused state.
- They should be purposefully designed, with their look and feel displayed in the style guide.

BEST FOR Studio Classes (12) Gym Workouts (27) High Intensity Training (C
Gym Workouts (27) High Intensity Training (0
High Intensity Training (C
INNOVATIONS
Air Max (36)
Nike Air (10)
Nike Free (16)
+ More
CUSTOMISE
Customise with NIKEiD (
COLOUR

10. Provide Bypass Blocks within each filter category.

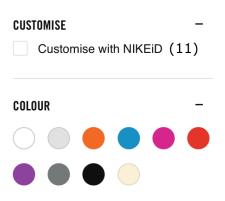
FILTERS

BEST FOR Studio Classes (12) Gym Workouts (27) High Intensity Training (0)

_

INNOVATIONS

Air Max (36)
 Nike Air (10)
 Nike Free (16)
 + More



10. Provide Bypass Blocks within each filter category.

 After the last filter in a category, you should include a bypass link to the product grid.

BEST F	OR	
s	Studio Classes ((12)
6	aym Workouts (27)
H	ligh Intensity Tra	aining (0)
	Skip to pro	oducts
INNOVA	FIONS	
Ai	r Max (36)	
Ni	ike Air (10)	
Ni	ike Free (16)	
	More	
+		
+		
+ Custom	IISE	
CUSTOM	IISE ustomise with N	IKEiD (11
CUSTOM		IKEID (11
CUSTOM	ustomise with N	IKEiD (11

10. Provide Bypass Blocks within each filter category.

- After the last filter in a category, you should include a bypass link to the product grid.
- It should be situated between the last facet in the current category and the heading of the next category.

BE	ST FOR	
	Studio Classes (12)	
	Gym Workouts (27)	
	High Intensity Training (0)
	Skip to products	
	Skip to products	
INN	OVATIONS	
	Air Max (36)	
	Nike Air (10)	
	Nike Free (16)	
	+ More	
CUS	TOMISE	
CUS	TOMISE Customise with NIKEiD(1	11)
CUS		11)
		11)

Why would I do that? How is this going to help a user?

FILTERS

WOMEN'S GYM & TRAINING SHOES (27)

Get ready to work with the latest styles and colors of women's training shoes. Designed to meet the demands of all types of athletes, women's training shoes provide stability, flexibility and cushioning for weightlifting and high-intensity interval training.

6 Colors

BEST FOR

- Studio Classes
- Gym Workouts
- High Intensity Training

INNOVATIONS

- Air Max
- Nike Air
- Nike Free
- + More

CUSTOMISE

Customise with NIKEiD

COLOUR





3 Colors Nike Free X Metcon 2 Women's Training Shoe \$120

1 Color

\$140

Nike Metcon 4 XD Premium

Women's Training Shoe



4 Colors Nike Metcon 4 XD Women's Cross Training/Weightlifting Shoe \$130

1 Color

\$110

Nike Free TR 8 AMP

Women's Training Shoe





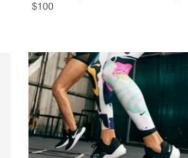


1 Color

Nike Metcon Flyknit 3 Women's Cross Training/Weightlifting Shoe \$150

Nike Air Zoom Fearless Flyknit 2 Women's Gym/Training/Boxing Shoe \$130

Nike Free TR8 Women's Gym/HIIT/Cross Training Shoe



ONE PAIR. ANY

The new Nike Free x Metcon 2.

DRILL.

Shop



2 Colors

5 Colors

Nike Metcon 4 XD X Chalkboard Women's Cross Training/Weightlifting Shoe \$130



2 Colors

Nike Air Max Bella TR 2 Women's Training Shoe \$80

SORT BY: ~

11. Provide context to the user on each filter selection.

FILTERS

BEST FOR Studio Classes (12) Gym Workouts (27) High Intensity Training (0)

_

INNOVATIONS

CUSTOMISE

Air Max (36)
Nike Air (10)
Nike Free (16)
+ More

Customise with NIKEiD (11)

11. Provide context to the user on each filter selection.

 Filter on Best For, Gym Workouts [checkbox, unchecked, twenty-seven products]

BEST	FOR	-
	Studio Classes (12)	
	Gym Workouts (27)	
	High Intensity Training (0)	
INNO	VATIONS	-
	Air Max (36)	
	Nike Air (10)	
	Nike Free (16)	
	+ More	
CUST	OMISE	-
	Customise with NIKEID (1	1)
COLO	UUR	-
\bigcirc		

11. Provide context to the user on each filter selection.

- Filter on Best For, Gym Workouts [checkbox, unchecked, twenty-seven products]
- (Enter)

BEST F		-
	Studio Classes (12)	
	Gym Workouts (27)	
	High Intensity Training (0)	
INNOV	ATIONS	-
A	Air Max (36)	
N	Nike Air (10)	
N	Nike Free (16)	
-	+ More	
CUSTO	MISE	-
	Customise with NIKEiD (1	.1)
COLOU	IR	-
\bigcirc		

11. Provide context to the user on each filter selection.

- Filter on Best For, Gym Workouts [checkbox, unchecked, twenty-seven products]
- (Enter)
- Filter on Best For, Gym Workouts [checkbox, checked, twenty-seven products]

BEST F		<i>i</i> = 1	-
	itudio Classe iym Workou	· /	
	ligh Intensity		0)
INNOVA	TIONS		-
A	ir Max (18)	
N	like Air (7)		
N	like Free (2)	
+	- More		
CUSTO	MISE		-
C	customise w	ith NIKEiD	(9)
COLOU	R		-
\bigcirc			
\bigcirc			

11. Provide context to the user on each filter selection.

- Filter on Best For, Gym Workouts [checkbox, unchecked, twenty-seven products]
- (Enter)
- Filter on Best For, Gym Workouts [checkbox, checked, twenty-seven products]
- Now displaying 27 products

BES	T FOR
V	Studio Classos (3) Gym Workouts (27)
	High Intensity Training (
INNO	DVATIONS
	Air Max (18)
	Nike Air (7)
	Nike Free (2)
	+ More
CUS	TOMISE
	Customise with NIKEiD
COL	OUR
\bigcap	
\bigcirc	

FILTERS

WOMEN'S GYM & TRAINING SHOE (27

SORT BY: ~

Get ready to work with the latest styles and colors of women's training shoes. Designed to meet the demands of all types of athletes, women's training shoes provide stability, flexibility and cushioning for weightlifting and high-intensity interval training.

BEST FOR

- Studio Classes
- Gym Workouts
- High Intensity Training

INNOVATIONS

Air Max

Nike Air

Nike Free

+ More

CUSTOMISE

Customise with NIKEiD

COLOUR





3 Colors Nike Free X Metcon 2 Women's Training Shoe \$120



4 Colors Nike Metcon 4 XD Women's Cross Training/Weightlifting Shoe \$130

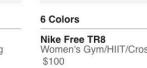






1 Color

Nike Air Zoom Fearless Flyknit 2 Women's Gym/Training/Boxing Shoe \$130



Women's Gym/HIIT/Cross Training Shoe

Nike Metcon Flyknit 3

Women's Cross Training/Weightlifting



2 Colors

Nike Air Max Bella TR 2 Women's Training Shoe \$80



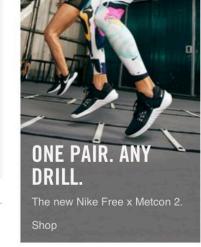
1 Color

Nike Metcon 4 XD Premium Women's Training Shoe \$140



1 Color

Nike Free TR 8 AMP Women's Training Shoe \$110





2 Colors

5 Colors

Shoe

\$150

Nike Metcon 4 XD X Chalkboard Women's Cross Training/Weightlifting Shoe \$130

How else can I help the user get back and forth easily?

Designing Accessible Filters

12. Make the filter a landmark.

13. Make the product grid a landmark.

Landmarks
Navigation
Search
Shopping Cart
Filters
Products
Secondary Navigation

Designing Accessible Filters Summary

Skip to products

FILTERS

BEST FOR

Studio Classes

Gym Workouts

High Intensity Training

Skip to products

INNOVATIONS

Air Max (36) Nike Air (10)

Nike Free (16) + More

CUSTOMISE

Customise with NIKEiD (11)

COLOUR



Form Controls

Filter on best for, studio classes, checkbox unchecked, 12 products Filter on best for, gym workouts, checkbox unchecked, 47 products Filter on innovations, air max, checkbox unchecked, 36 products Filter on innovations, Nike air, checkbox unchecked, 10 products Filter on innovations, Nike free, checkbox unchecked, 16 products Filter on customise, customize with NIKEid, checkbox unchecked, 11 products Filter on colour, white, checkbox unchecked Filter on colour, grey, checkbox unchecked Filter on colour, grey, checkbox unchecked Filter on colour, orange, checkbox unchecked

Headings

Women's Gym and Training Shoes
 Filters
 Filter category Best For

- 3: Filter category Innovations
- 3: Filter category Customise
- 3: Filter category Colour

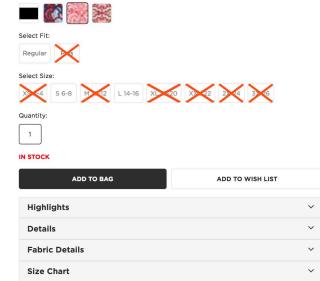
Landmarks Navigation Search Shopping Bag Filters Products Secondary Navigation Where else do we see components having similar relationships and design considerations?

Product Detail Page

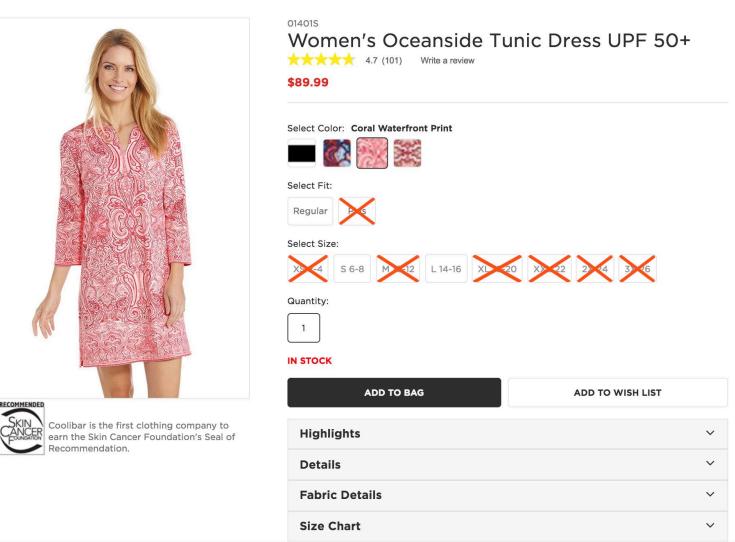
PRODUCT DETAILS Product Detail Page Examples



Women's Oceanside Tunic Dress UPF 50+



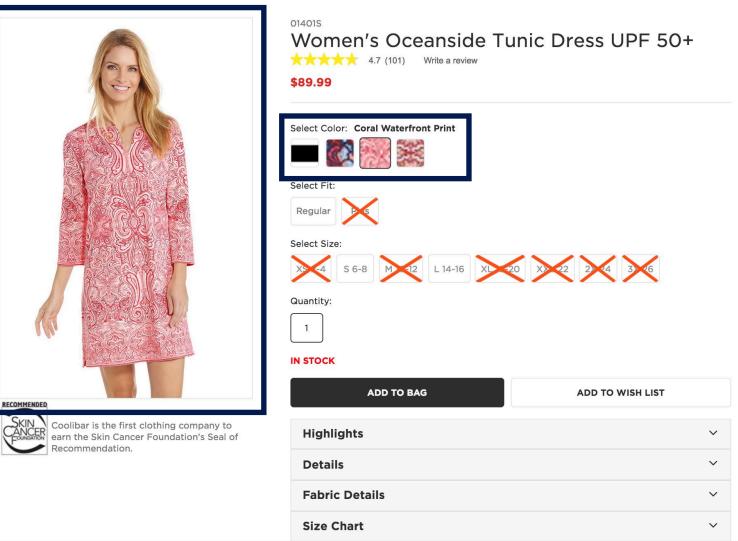
Question: What components shown here have a dependent relationship?



Question: What components shown here have a dependent relationship?

Answer:

- Image Gallery
- Swatches



PRODUCT DETAILS Improving The Product Detail Page Usability

Question: How can I quickly and easily navigate from the image gallery to the

swatches?





Coolibar is the first clothing company to Cancer Foundation's Seal of

01401S Women's Oceanside Tu ************************************	unic Dress UPF 50+
Select Color: Coral Waterfront Print	
Quantity:	20 22 24 36
ADD TO BAG	ADD TO WISH LIST
Highlights	~
Details	~
Fabric Details	~
Size Chart	~

Question: How can I quickly and easily navigate from the image gallery to the

swatches?

Answer 1:

Similar to filters and the product grid, we could provide strategically placed bypass links to facilitate toggling between the two sections.



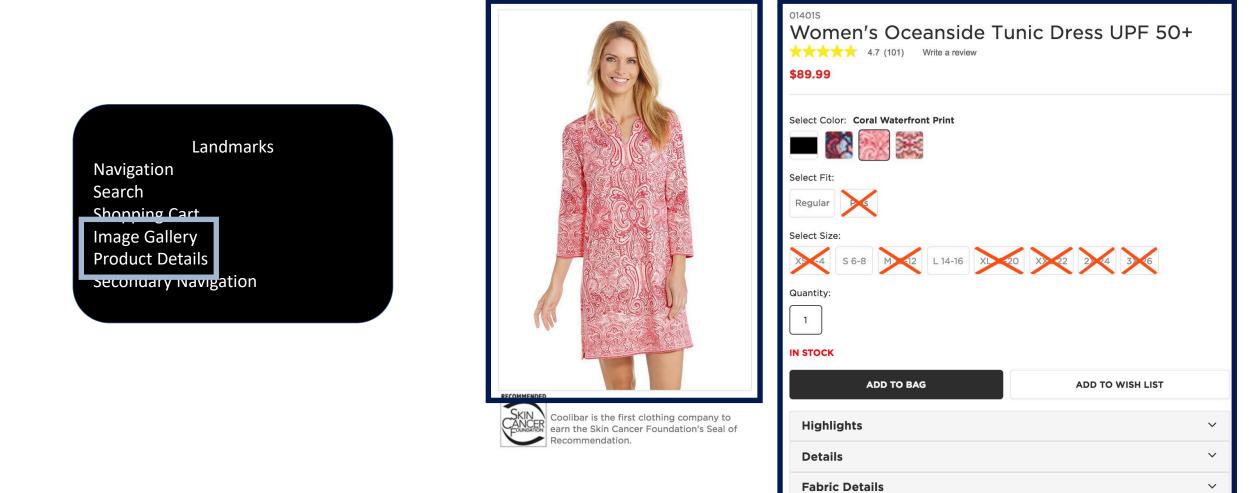
Women's Oceanside Tunic Dress UPF 50+ 4.7 (101) Write a review \$89.99	
Select Color: Coral Waterfront Color: Skip to image gallery Select Fit: Regular	
Select Size: X 4 5 6-8 M 2 L 14-16 X 20 X 22 24 3 6 Quantity: 1 IN STOCK	
ADD TO BAG ADD TO WISH LIST	т
Highlights	~
Details	~
Fabric Details	~
Size Chart	~

Question: How can I quickly and easily navigate from the image gallery to the swatches?

Answer 2:

Make the image gallery and the product details landmarks.





Size Chart

 \sim

Question: How can I quickly and easily navigate from the image gallery to the swatches?

Answer 3:

Design a meaningful heading structure.

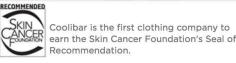
Note:

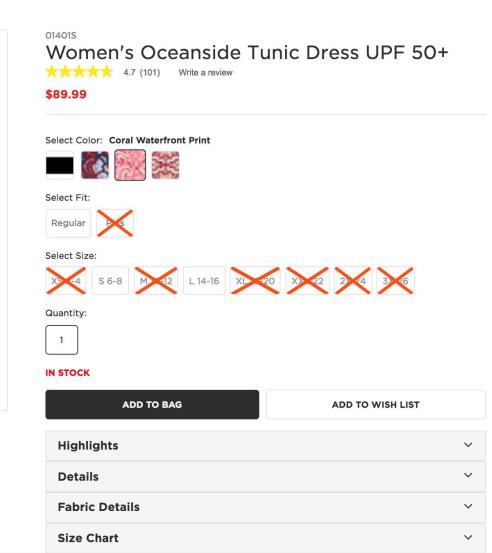
The "Image Gallery" heading is hidden.











Question: How can I quickly and easily navigate from the image gallery to the swatches?

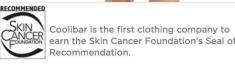
Answer 4:

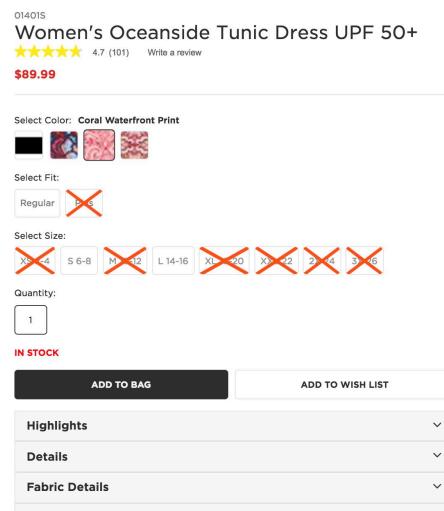
Ensure the controls provide meaningful context.

Form Controls Select color pattern 1 button Select color pattern 2 button Select color coral waterfront print button Select color pattern 4 button Select fit regular button Select fit regular button Select size small 6 to 8 button Select size large 14 to 16 button Select quantity 1 edit text Add to bag button Add to wish list button Highlights collapsed button Details collapsed button Fabric details collapsed button

Form Controls Select color pattern 1 button Select color pattern 2 button Select color coral waterfront print button Select color pattern 4 button Select color pattern 4 button Select fit regular button Select size small 6 to 8 button Select size large 14 to 16 button Select quantity 1 edit text Add to bag button Add to wish list button Highlights collapsed button Details collapsed button Fabric details collapsed button Size chart collapsed button







Kool. But like, what's the biggest usability problem on the Product Detail Page?

The reading order



Hot Wheels Spin Storm Playset [Amazon Exclusive] by Hot Wheels ★★★★☆ ✓ 300 customer reviews | 38 answered questions

Price: \$44.99

Product Packaging: Standard Packaging

- Thrilling hit-or-miss boosted track set!
- Go head-to-head in three intersecting crash zones!
- Watch as cars maneuver the track, narrowly missing or crashing into one another
- Two launchers for friendly competition Connects to other Hot Wheels track sets (sold separately)
- Includes one Hot Wheels vehicle

Compare with similar items

New (10) from \$44.99 Details

Item arrives in packaging that reveals what's inside. To hide it, choose Ship in Amazon packaging at checkout.

Share 🖂 📑 🔰 🖗

\$44.99

This item ships to **Canada**. **Want it Thursday, Nov. 1?** Order within **15 hrs 48 mins** and choose **AmazonGlobal Priority Shipping** at checkout. Learn more

In Stock.

Ships from and sold by Amazon.com.

Qty: 1 🛊



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View on Amazon.ca

Roll over image to zoom in



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Hot Wheels Spin Storm Playset [Amazon Exclusive] by Hot Wheels ★★★★☆ ✓ 300 customer reviews | 38 answered questions

Price: \$44.99

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Compare with similar items

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This item ships to **Canada**. **Want it Thursday, Nov. 1?** Order within **15 hrs 48 mins** and choose **AmazonGlobal Priority Shipping** at checkout. Learn more

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Hot Wheels Spin Storm Playset [Amazon Exclusive]

★★★★☆ ✓ 300 customer reviews
| 38 answered questions

Price: \$44.99

by Hot Wheel

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Compare with similar items

New (10) from \$44.99 Details

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\$44.99

This item ships to **Canada**. **Want it Thursday, Nov. 1?** Order within **15 hrs 48 mins** and choose **AmazonGlobal Priority Shipping** at checkout. Learn more

In Stock.

Ships from and sold by Amazon.com.

Qty: 1 🛊

Add to Cart

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Add to List

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So is there a better way to design this page?

Well, yeah

Hot Wheels Spin Storm Playset (Amazon

Exclusive)

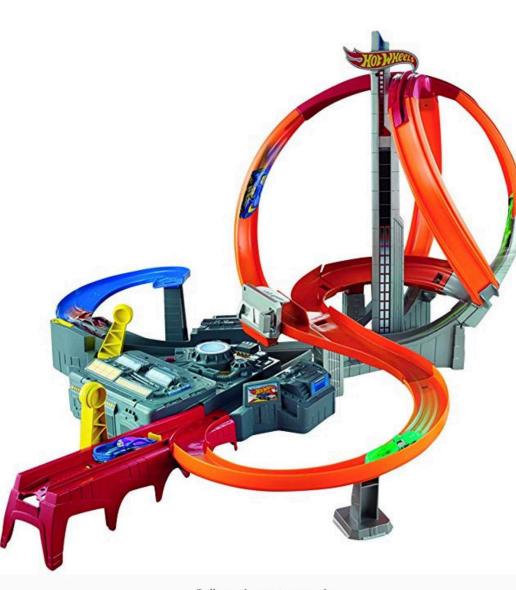
Price: **\$44.99**

Product Packaging: Standard Packaging

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- Includes one Hot Wheels vehicle

Compare with similar items

New (12) from \$44.99 Details



Share 🖂 📑 🔰 👰

\$44.99

100

lacksquare

2 VIDEOS



In Stock.

Ships from and sold by Amazon.com.

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View on Amazon.ca

Roll over image to zoom in

OK. So I want to take a sec to ask...



In summary, I want you to know...



What Have We Not Talked About?

- Product Grid
- Carousels
- Navigation
 - Header
 - Footer
- Forms
 - Labels
 - Placeholder Text
 - Error Messaging

- Image Gallery
 - Pan and Zoom
 - Expand Image
- Audio
- Video
- Controls
 - Radio Buttons
 - Sliders
 - Etc.

- Search
- Tables
- Maps
- Alerts
- Modals
- CAPTCHA
- Pagination

So I want to reiterate...

Think linearly

Provide context

Provide multiple avenues for the user to find their way

Let the user decide what's important to them

Limit the effort

Now. You're probably thinking, are there any good examples? By golly, yes!

(A) The Accessible eStore	Search		<u> </u>	8 Account] Cart 1
	Women × M	Men × Girls ×	Boys ×	Stores 🔅) Contact
Home > Kids > Kids' Dresses					
Kids' Dresses					
Filters	Sort Showin	1g 1 - 9 of 242			
6 filters applied	Sort By	Items	Per Page	View By	
× Red	Price (low to h	igh) 🗸 12	~	Grid View 🗸	
X Green	Skip to Products	Skip to P	Products	Skip to Products	
× Blue	Skip to Filters			Skip to	Sort
× White					
× Small					
× Extra Large	144	NTIN.			
Clear Filters	1411 - 14				
Colours -		E. Brok	COMPOSITION .	and the	
✓ Red (12)	Product name eiusmod tem	e sed do Pro por eiu	duct name sed do smod tempor	Product name sed do eiusmod tempor	
Orange (39)	\$16.99		6.99	\$16.99	
Yellow (21)		,-		,	
✓ Green (23)					
Blue (11) Purple (13)					
✓ White (58)			E A	PAL	
Skip to Products					
			-man -	AAL	
Sizes -				1 Jan	
✓ Small				The state of the s	
Medium	Product name	e sed do Pro	duct name sed do	Product name sed do	
Large Extra Large	eiusmod tem		smod tempor	eiusmod tempor	
Skip to Products	\$16.99	\$1	6.99	\$16.99	
Price -	-				
From To		1	(Annual Carlos)		
		E.			
				a (* 1	
Update Range					
<u>Clear price range</u>				4 . A	
Skip to Products					
<u>Clear Filters</u>	Product name	e sed do Pro	duct name sed do smod tempor	Product name sed do eiusmod tempor	

Additional Resources

- Check out "The Accessible eStore"
 - Link: <u>http://tiny.cc/estoredemo</u>
- Follow me (Karen Hawkins) on Medium
 - Article: "Designing Accessible Web Experiences A UX Perspective" (many more planned)
- Follow my mentor (Alison Walden) on Medium
 - Article: "The State of Accessibility in eCommerce" (and many others)

QUESTIONS?

