




KUBERNETES, YOU RAINBOW-INFUSED SPACE UNICORN

What Leslie Knope Can Teach Us About DevOps



Let's break out a map. Not the old out-of-date one that shows where we've been, but a crisp new one that shows where we might go. Let's embark on a new journey together, and see where it takes us.

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- DevOps is ten years old
 - It's still kind of new
 - It's not about where we have been but where we are going





I took your idea and I made it better

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- You have problems others don't
 - Every snowflake has six sides
 - Build on the shoulders of giants





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- We all want to be awesome
 - Nobody wants to do bad work
 - Many people haven't had the chance to do good work for a long time





We have to remember what's important in life: friends, waffles, and work. Or waffles, friends, work. But work has to come third.

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- Don't try to do this alone
 - Community is key
 - Also, waffles





Oh, Ann, you beautiful, rule-breaking moth.

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- Blah blah blah regulatory
 - Blah blah blah compliance
 - Most people yelling about both of those things don't actually know what either mean. Get educated.





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- Find your allies
 - If someone is an obstruction, sometimes you can go around them
 - Perceptions can and will evolve with results





So what I hear when I'm being yelled at is people caring loudly at me.

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- Empathy is a devops thing right?
 - People mad about change are mad for a reason
 - Figure out why they're actually mad, and you'll get further





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- Compromise is helpful
 - But some things are not negotiable
 - CCRBs are salad bars





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- Change doesn't happen overnight
 - You'll have to make the same arguments again and again
 - Perseverance pays off. Even though it is annoying.



