METRICS FOR DESIGNERS

P CALEXITY

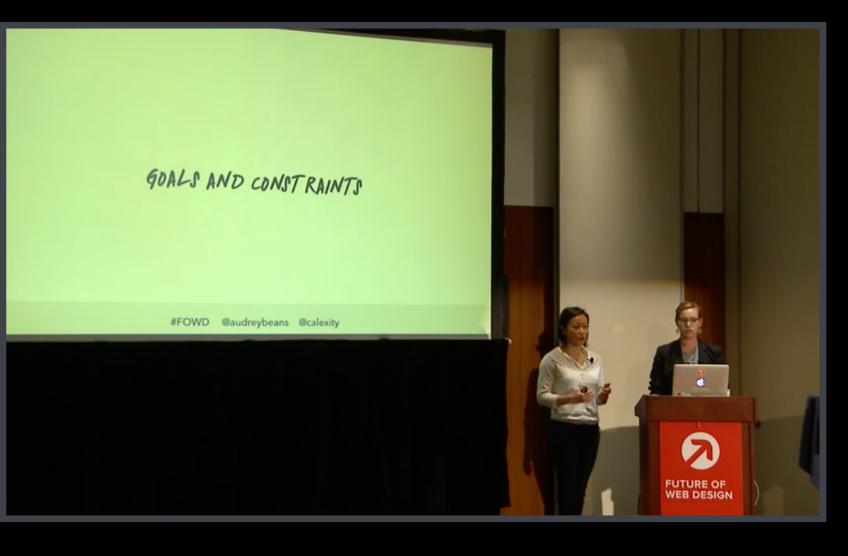
HI, I'M ALEXA ROMAN







PRODUCT DESIGNER WHO CARES ABOUT GROWTH







ALEXAROMAN.COM/SPEAKING

WHY SHOULD DESIGNERS CARE ABOUT HOW THEIR METRICS WORK?

"CONUERSION IS UP."

"CONVERSION IS DOWN."

"CAN YOU MAKE THIS PRETTY?"

"I DON'T WANT TO WASTE MORE TIME ON DESIGN."



DOES YOUR WORK HAVE IMPACT?

PROUE IT!

WHAT TO TRACK WHERE TO PUT IT HOW TO ACT ON IT

WHAT TO TRACK

WHERE TO PUT IT

HOW TO ACT ON IT



HOW DO YOU KNOW YOUR BUSINESS IS SOLVING PROBLEMS FOR PEOPLE?

ACQUISITION

ACTIVATION

RETENTION

REUENUE

REFERRAL

ACQUISITION

OF NEW AND UNIQUE SIGN-UPS

ACTIVATION

OF PEOPLE WHO CLICK BOOK

RETENTION

OF RETURN BOOKINGS PER GUEST

REUENUE

OF BOOKINGS AND TOTAL BOOKING REVENUE

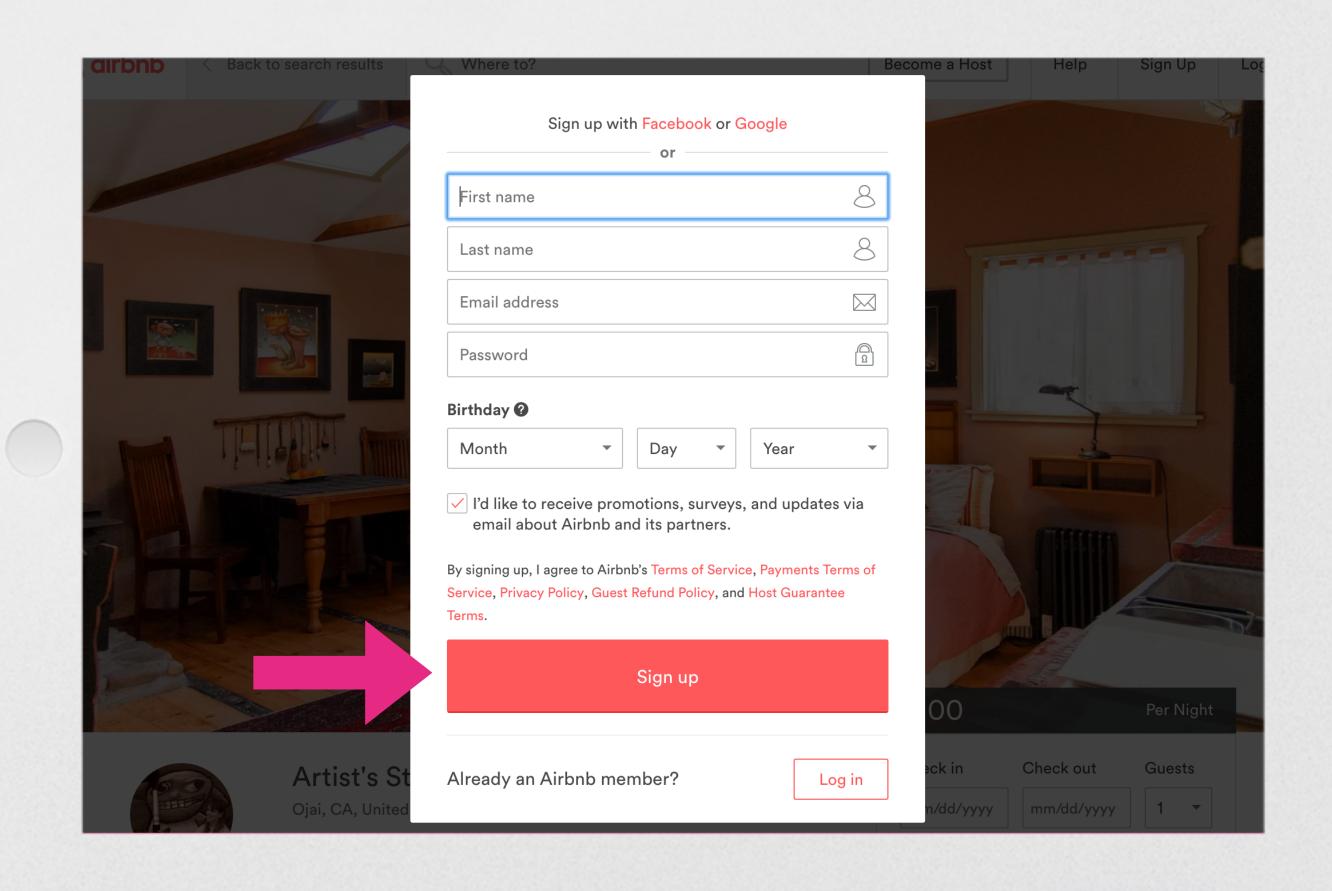
REFERRAL

OF SIGN-UPS FROM REFERRAL LINKS

DEFINE THESE MOMENT TO MOMENT

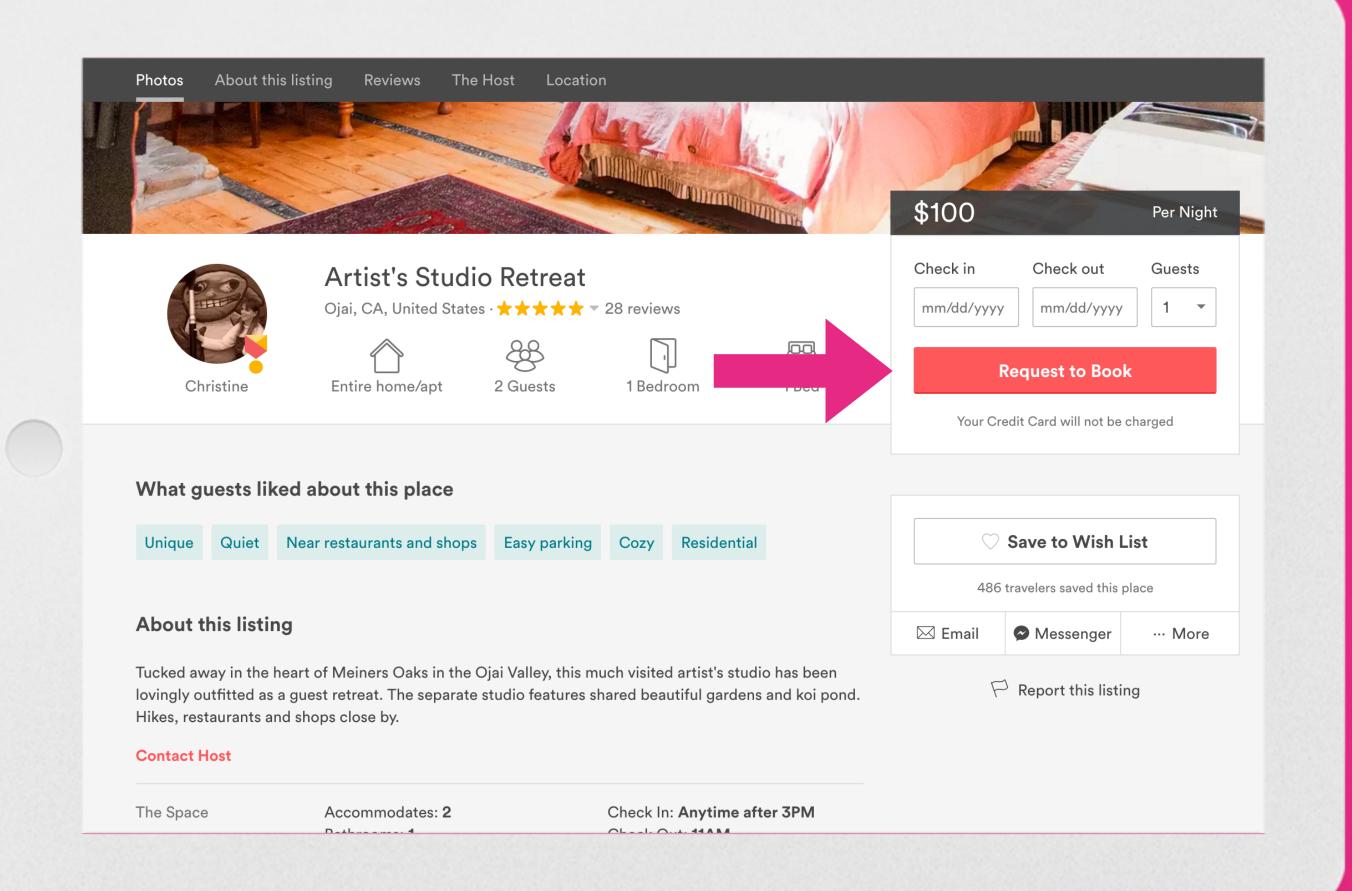
ACQUISITION

OF NEW AND UNIQUE SIGN-UPS



ACTIVATION

OF PEOPLE WHO CLICK BOOK AND POTENTIAL BOOKING \$ REVENUE



TAKE IT OR LEAVE IT PIRATE METRICS

WHAT TO TRACK
WHERE TO PUT IT
HOW TO ACT ON IT





















































2 ANALYTICS TOOLS + 1 A/B TESTING = \$\$\$



OR





+

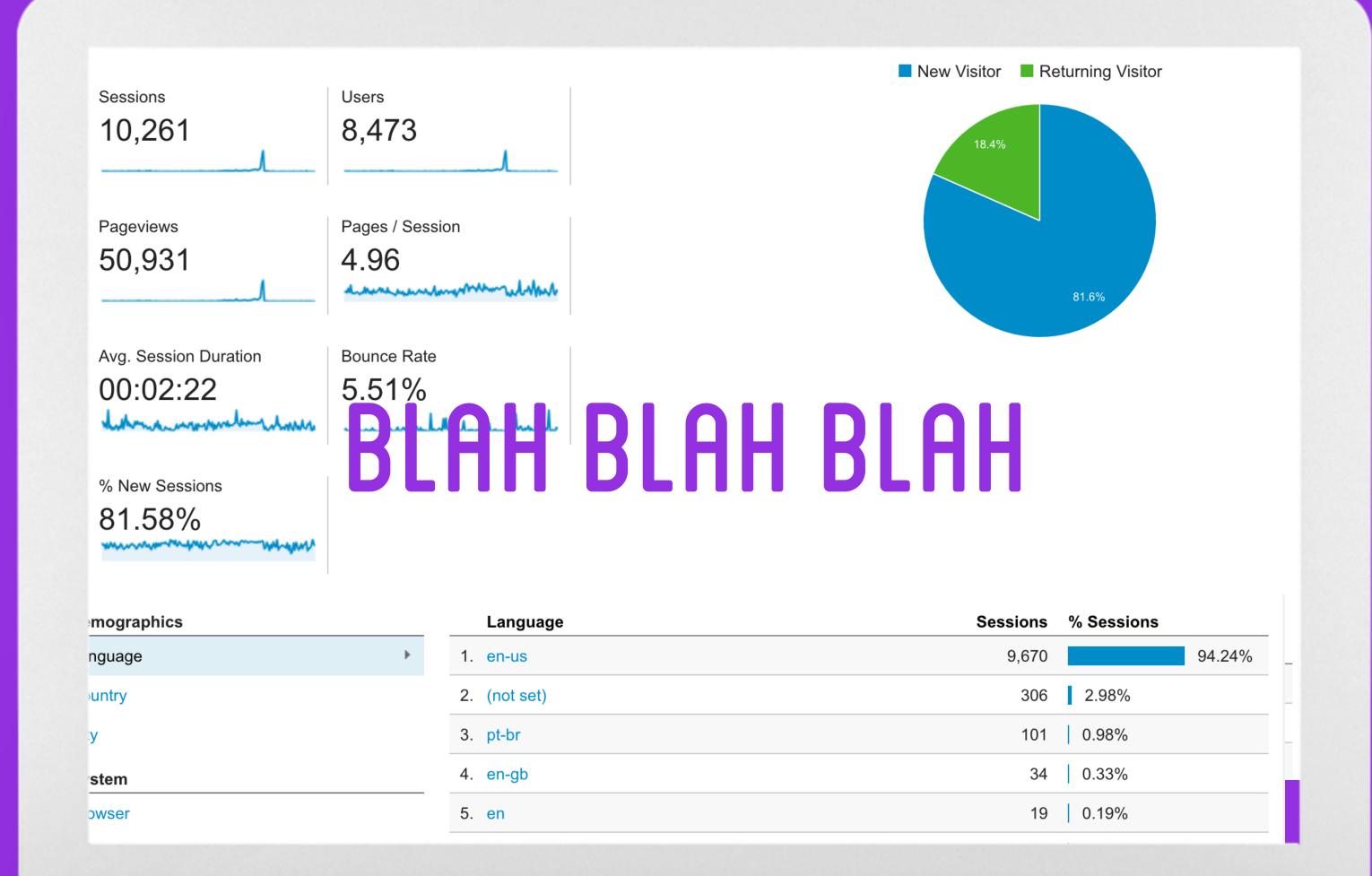
OR



OR

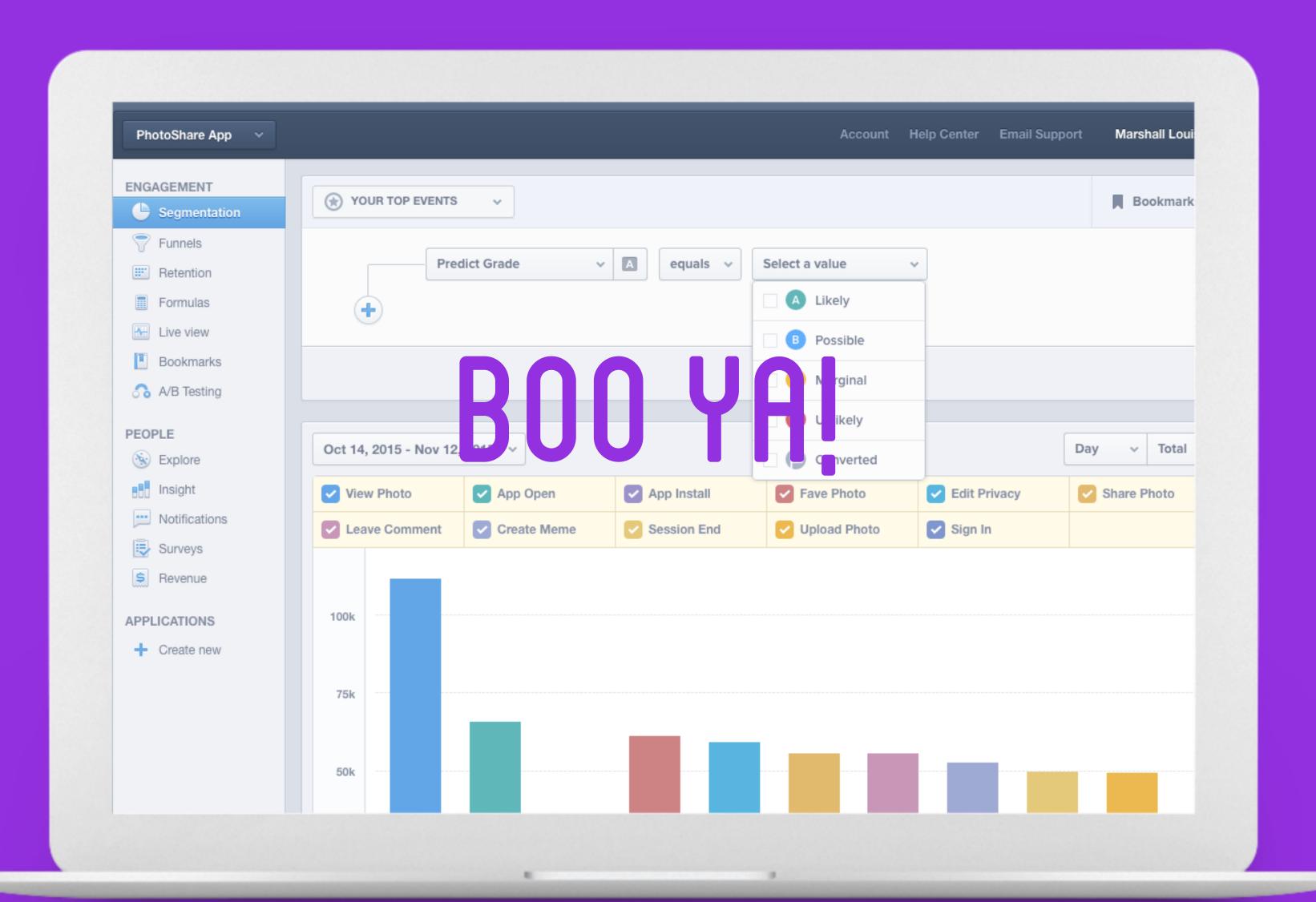




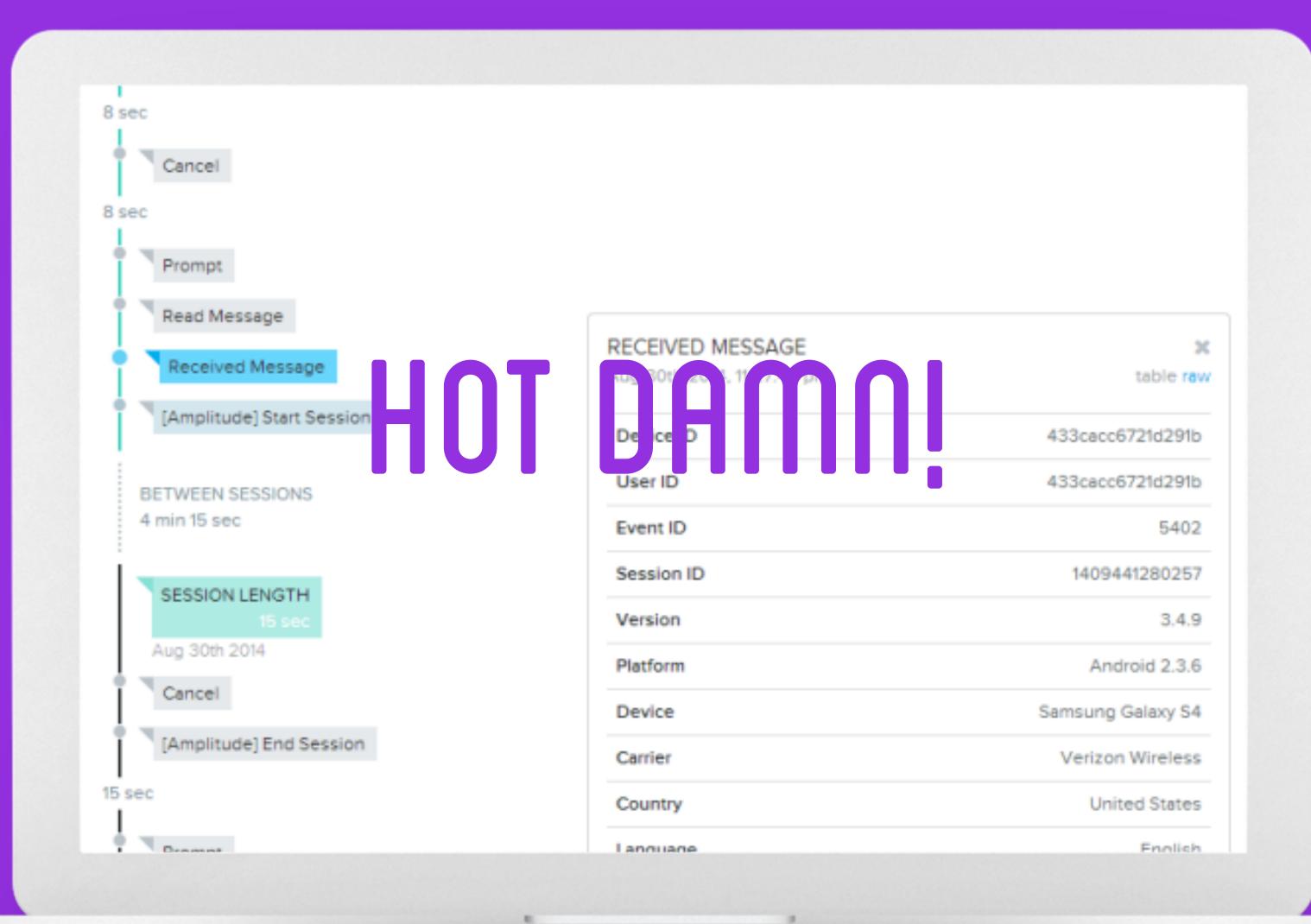


CHOOSING ANALYTICS TOOLS

EUENT-BASED

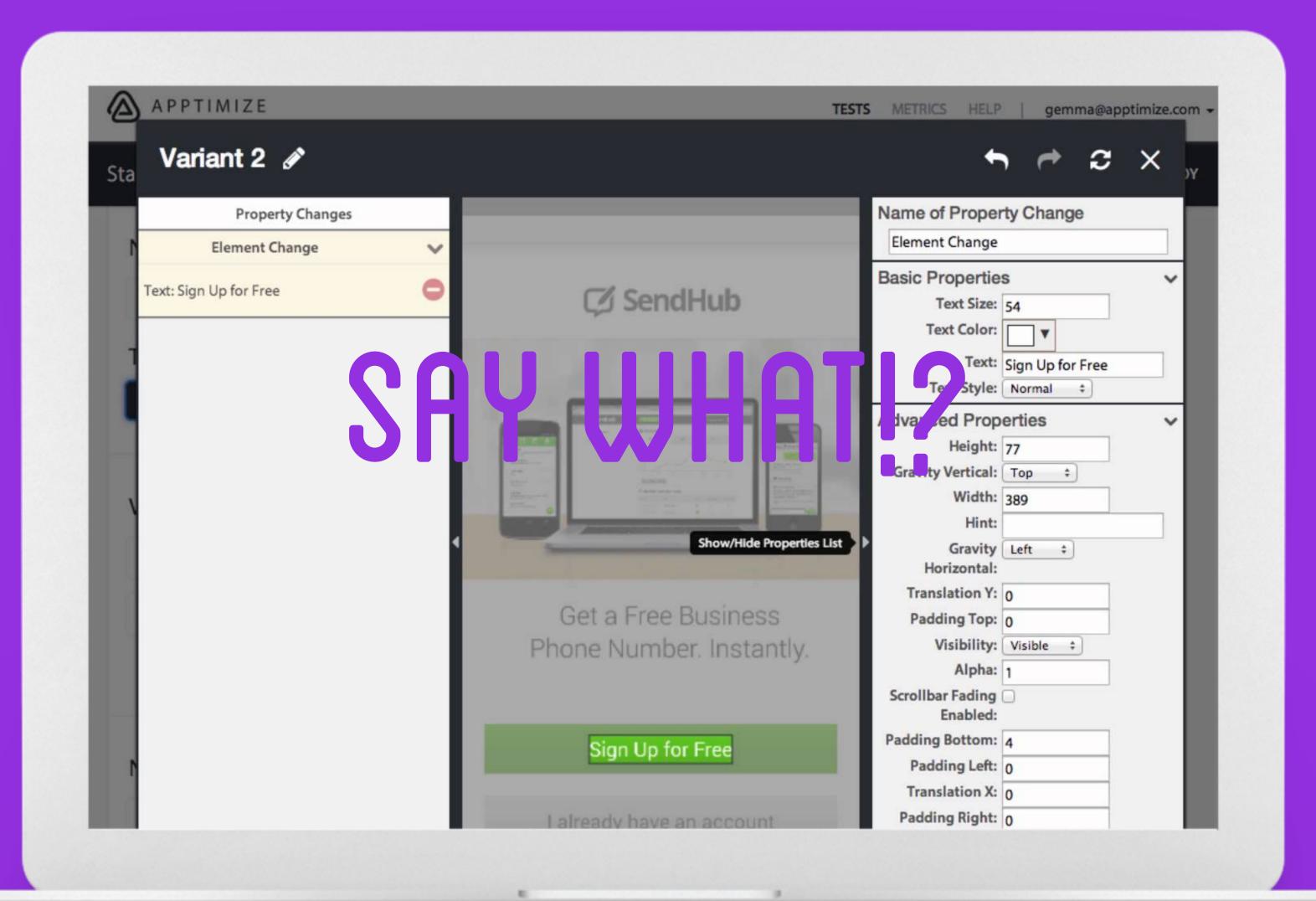


PATH-BASED

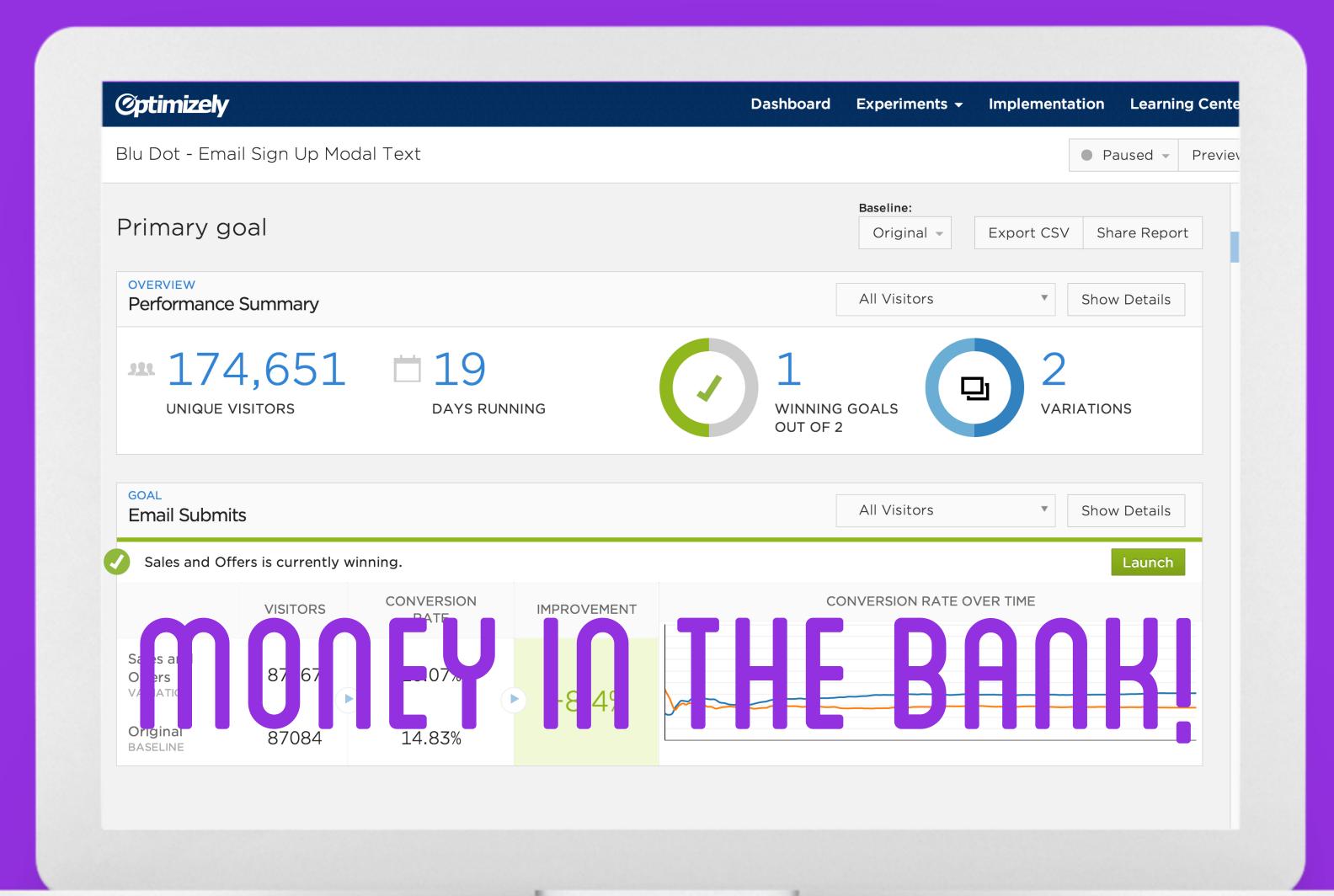


CHOOSING A/B TESTING TOOLS

EDIT THOSE UISUALS!



SEE THOSE RESULTS!



TAKE IT OR LEAVE IT 2 ANALYTICS TOOLS + 1 A/B TESTING TOOL = \$\$\$

WHAT TO TRACK
WHERE TO PUT IT
HOW TO ACT ON IT



QUESTION. YOUR. DATA.





FIRST - TECHNICAL QUESTIONS

IS IT INSTRUMENTED CORRECTLY?

MIGHT THERE BE AN ERROR HAPPENING?

ARE WE TRACKING THOSE ERRORS?

DID I SET UP THIS REPORT CORRECTLY?

IS THIS THE RIGHT VIEW?

NEXT - HUMAN QUESTIONS

WHAT HAPPENS IN BETWEEN THESE ACTIONS?

WHAT'S THE USER'S MINDSET?

WHAT'S ON THAT SCREEN?

CAN I IDENTIFY A SPECIFIC POPULATION?

ARE THERE ANY OUTSIDE FACTORS?

TAKE IT OR LEAVE IT QUESTION YOUR DATA

WHAT PIRATE METRICS

WHERE

2 ANALYTICS TOOLS + 1 A/B TESTING TOOL = \$\$\$

HOW QUESTION YOUR DATA

DESIGN IS UALUABLE

DESIGN IS UNLUMBLE

DESIGN IS MONEY



YOUR WORK IS VALUED BY ITS PERCEIVED IMPACT

SO MAKE THE IMPACT CLEAR

THANK YOU