Production-ready maker marketplace in three weeks? IBM Cloud Garage says ... bring it ON.

### **Holly Cummins**

STSM, WW Development Lead IBM Cloud Garage

### **Pete Wood**

Head Technology Evangelist RS Components

### **Ed Bryning**

Head of 10X Innovation Consultancy
RS Components



### **Experience a new way to work.**

### IBM Cloud Garage at Think 2019

Disrupt, innovate, operate, and motivate like a startup.

Get empowered with proven practices, methodologies, agile collaboration, and decision-making confidence to build the solid enterprise-strength solutions you need — fast.

### **People**

Collaborate across disciplines to move faster and work smarter.

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Combine the most prominent technologies to power your apps.

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Meet Garage experts and personalize your cloud and AI journey in the Cloud and Infrastructure campus at the Think expo.

### Visit us at IBM Cloud Garage San Francisco at Galvanize

Don't miss the chance to visit our flagship Garage right in the heart of the SoMa startup community at Galvanize, a short walk from Moscone Center. Come to our IBM Cloud Garage expo booth to sign up for an *IBM Cloud Garage Practices Tour* or an *IBM Cloud Garage Framing Workshop*.

### **Hands-on-keyboards at Think Academy**

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### **Learn alongside IBM Cloud Garage experts**

Browse our sessions in the Think app to gain maximum impact applying our method and innovation culture to your organization. Look for our sessions in the *Cloud Garage* sub-topic.



### **IBM Cloud Garage Keynote**

Don't miss our IBM Cloud Garage Trends and Directions keynote with Stephanie Trunzo, Global Head of IBM Cloud Garage, IBM Fellow Jason McGee, and several visionary Garage clients.

From Idea to MVP: Cloud Garage Live Session ID: 6927A

### Join IBM Cloud Garage at Pier 39

Stop by the IBM Cloud Garage Beer Garden to grab a pint and meet our team.

## this is a story ...

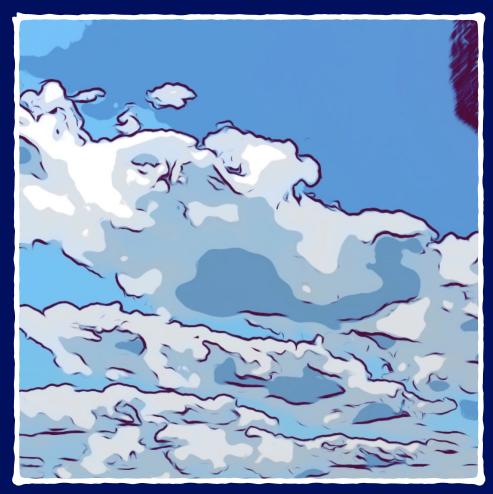


### adventure

# peril



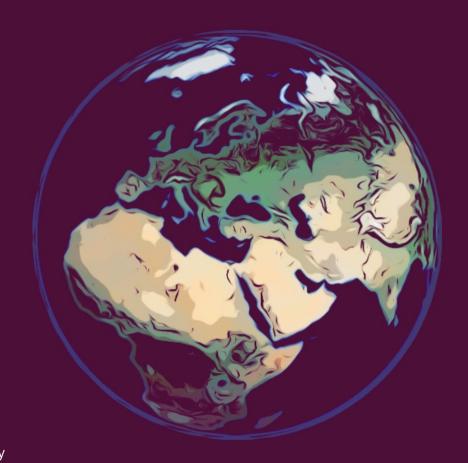




## cloud







Credit: NASA Earth Observatory
@holly\_cummins

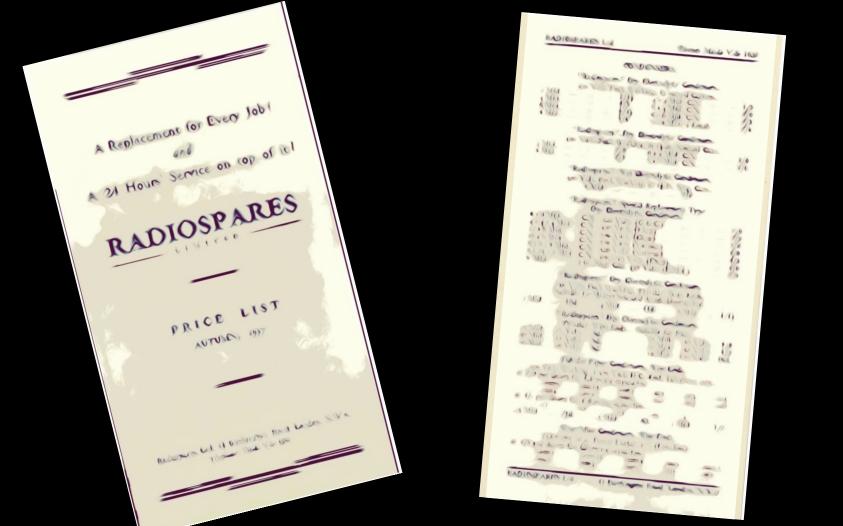


Ed Bryning and Pete Wood are currently here

Credit: NASA Earth Observatory @holly\_cummins

it all started in 1930s London

Johann Herbert Waring and Paul Martyn Sebestyen



### CONDENSERS.

### "Radiospares" Dry Electrolytic Condensers. 500 Volts Peak Working, in waxed Cartons. ... ... 1/1½ 4+4 Mfd. C.N. .. 1/9 ... ... 1/3 8+4 Mfd. C.N. ... 2/0 8+6 Mfd. C.N. ... 2/3 ... ... 1/41 8 Mfd. ... ... 1/6 8+8 Mfd. 4 Leads ... 2/6 "Radiospares" Dry Electrolytic Condensers. 500 Volts Peak Working, in 12-in. Neutral Cans. 8+4 Mfd. C.N. ... 3/0 8 Mfd ... ... 2/3 8+8 Mfd. C.N. ... 3/6 "Radiospares" Wet Electrolytic Condensers. 500 Volts Peak Working, in 11-in. Neg. Cans. 8 Mfd. ... 2/6 "Radiospares" Special Replacement Type Dry Electrolytic Condensers. 6+6 Mid. C.N. 500 Volts (G.E.C.) ... 2/0 4+4+4 Mid. C.N. 500 Volts (Ekco) ... 2/9 12+8 Mid. C.N. 500 Volts (Ekco) ... 2/9 16+8 Mid. C.N. 500 Volts (Ekco) ... 3/6 8+8+8 Mid. C.N. 500 Volts (Various) ... 3/6 8+24+2 Mid. C.N. 500 Volts (Various) ... 4/0 8 Mid. ... 500/250 Volts (Ekco) ... 4/3 8 Mid. ... 4/0 1 in Neg Can. 450 Volts (E.M.I.) ... 2/9 6+6 Mfd. C.N. 500 Volts (G.E.C.) 1-in. Neg. Can, 450 Volts (E.M.I.) ... 2/9 "Radiospares" Dry Electrolytic Condensers. 250 Volts Peak Working, Tubular, Wire Ends. Suitable for Midget Sets and Anode Decoupling. 2 Mfd. ... 10d. 4 Mfd. ... 11d. 8 Mfd. ... 1/1} "Radiospares" Dry Electrolytic Condensers. Tubular, Wire Ends. Suitable for Bias. 25 Volts 8d. 50 Mfd 25 Mfd. 50 Volts 1/0 50 Mfd. 50 Volts 1/2 12 Volts 8d. 10 Mfd. 50 Volts 8d. 10 Mfd. 100 Volts 10d. Tubular Paper Condensers, Wire Ends. 500 Volts Working, 1,500 Volts D.C. Test, Tolerance 10%. @ 2/6 per dozen the following capacities: .00005 .00015 .0003 .001 @ 4/- per dozen the following capacities: .0005 .002 -005 .01 .02 .004 .25 Mfd. ... 7½d. .5 Mfd. ... 8d. .006 1 Mfd. Silver Mica Condensers, Wire Ends. ... 1/2 Tolerance 10%, Power Factor .1% (Low loss). @ 4/3 per dozen the following capacities: .000025 .00005 .0003 10001 .0005 .00015 100.

RADIOSPARES Ltd. - 44 Birchington Road, London, N.W.6

A Replacement for Every Job! A 24 Hours' Service on top of it!

### RADIOSPARES

PRICE LIST AUTUMN, 1937

Radiospares, Ltd. 44 Birchington Road, London, N.W.6.

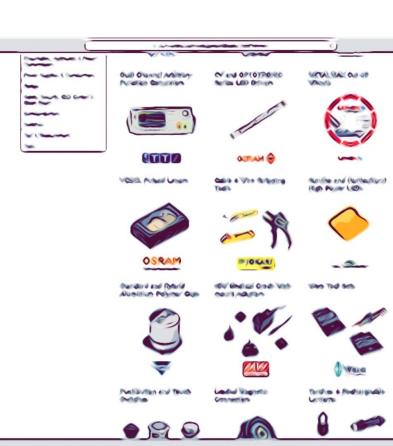
... for radio parts

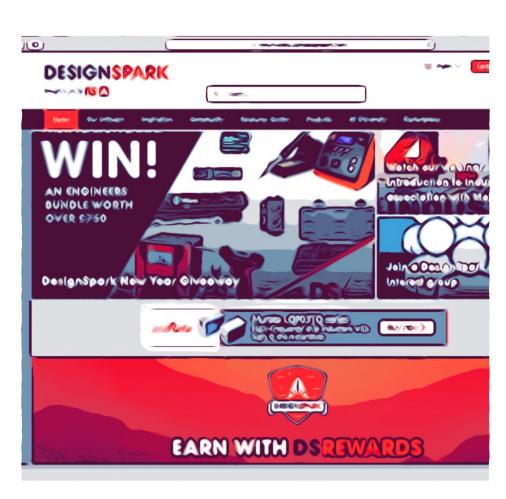


## 1995

first catalogue distributor to introduce a CD-ROM version





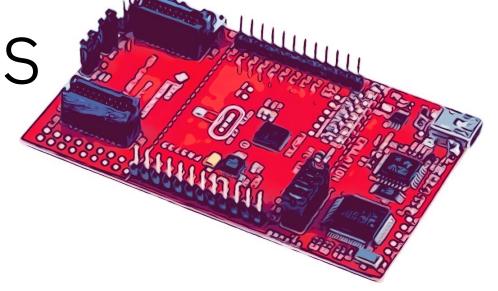




# 500,00

products





## £1.75 billion revenue

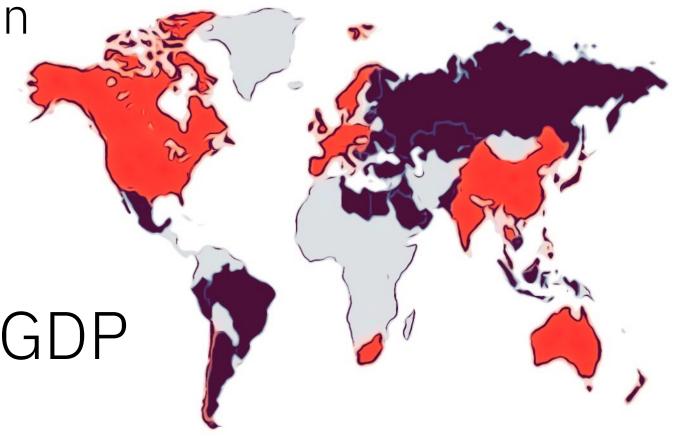




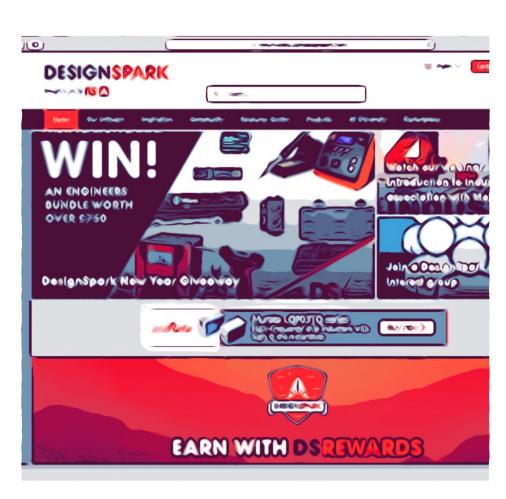


presence in markets

90%
of the world's GDP



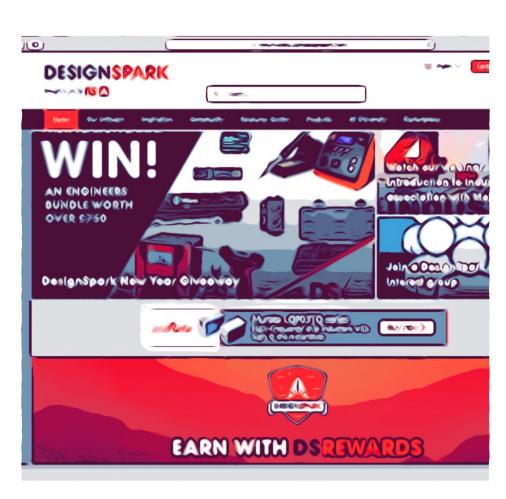


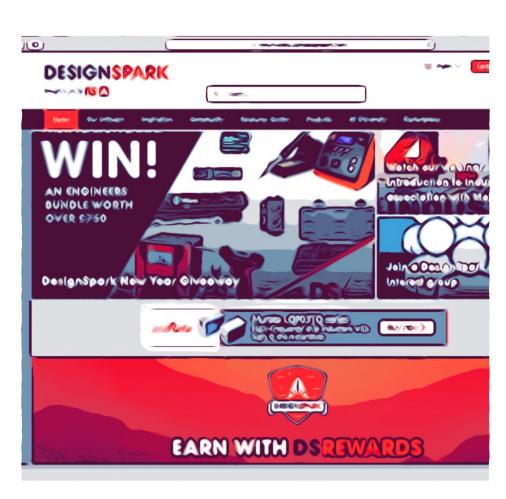


### designspark.com

A separate platform created in 2010 with links into RS Components



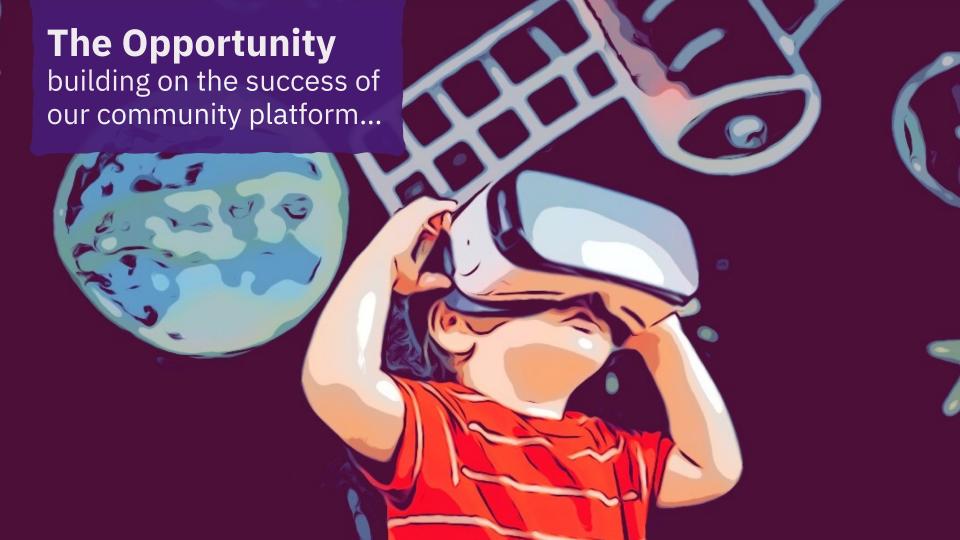




users have spent over

# 1 million

hours creating designs in free tools





become the first in our industry to create an eBay-lite style environment that enables DesignSpark members to

sell their maker projects and designed products

maker market value:

# \$4.billon

active maker spaces



maker fires worldwide



#### maker fires worldwide

# 30m

businesses leveraging maker ecosystem by 2035



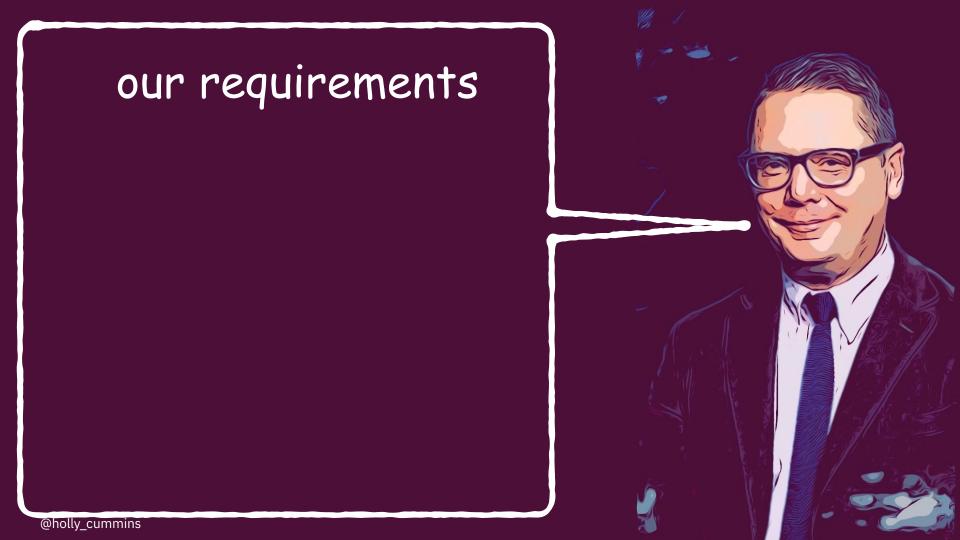
#### •Site Traffic ↑

✓ PIS • Member Engagement ↑

New Member Acquisition

#### the business challenge

# finding the right partner



A credible partner that would deliver the best experience for our users



- A credible partner that would deliver the best experience for our users
- Value for money an MVP Beta solution that fitted our budget



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- Clear understanding of our requirements and users



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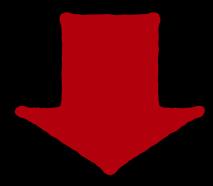


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- Fast ideation & development time
- Quick time to market
- First class hosting and support
- Manage external systems to use DesignSpark's login, and for taking payments





@holly\_cummins IBM **Cloud** Garage





Use Design Thinking methods



- Use Design Thinking methods
- Created personas to fully understand requirements



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- Create the right cloud strategy and tools



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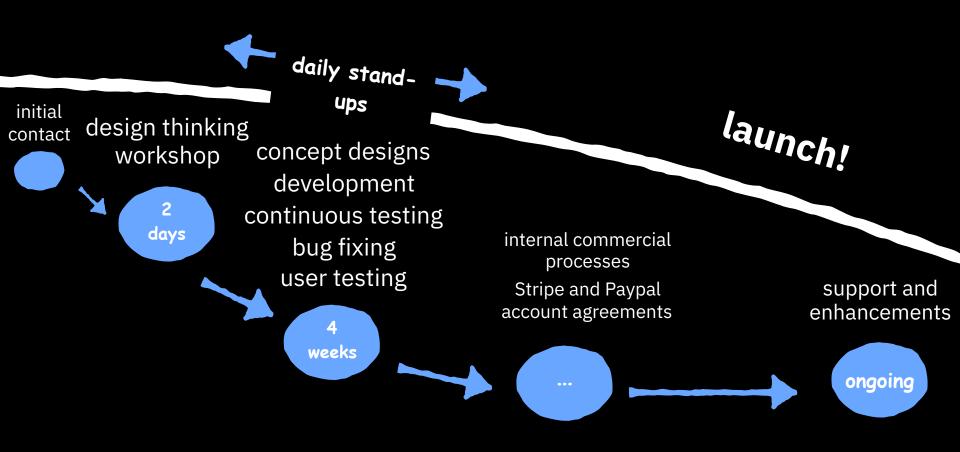
- Use Design Thinking methods
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- Rank backlogs to deliver a minimum viable product
- Build user experience prototypes, and validate with test users
- Deliver ideas faster



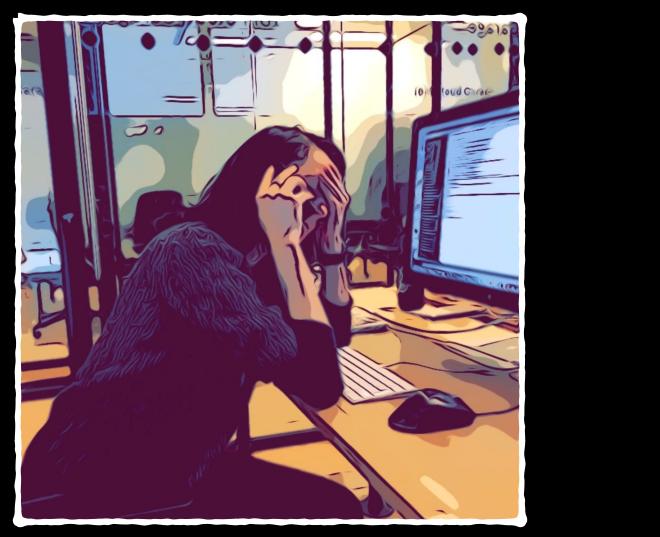
#### the journey





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### innovation comes in many forms

it's not always about writing mountains of code

@holly\_cummins IBM **Cloud** Garage



### demo (we did it.)

http://designsparkmarketplace.com

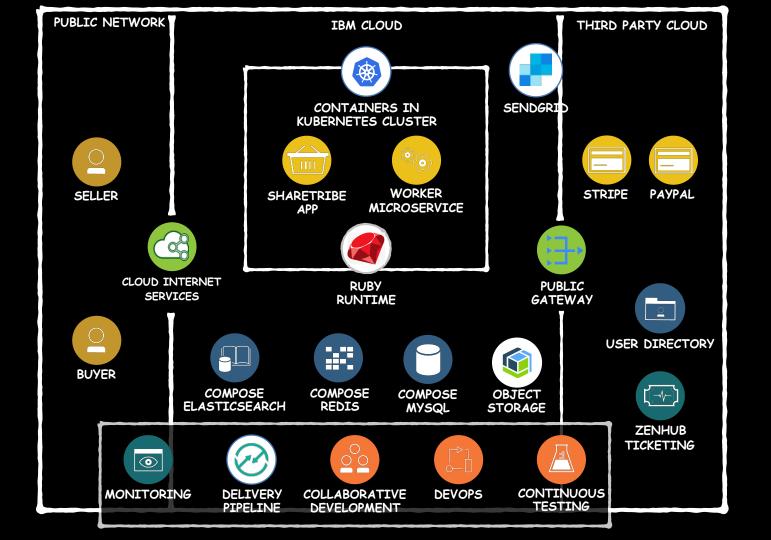
@holly\_cummins IBM **Cloud** Garage

#### design thinking

focus on users to identify the true problem we need to solve

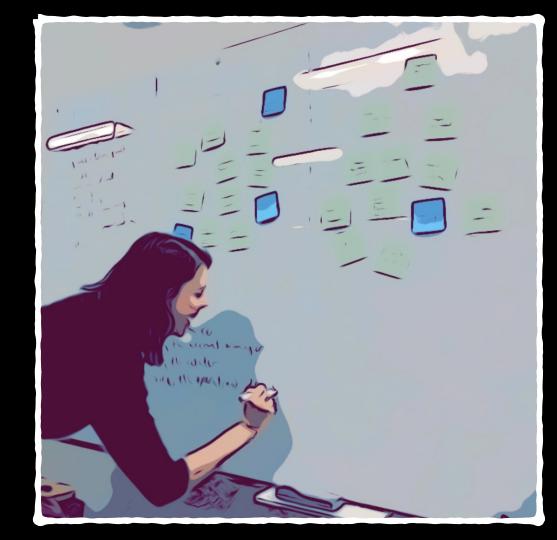


## just enough architecture

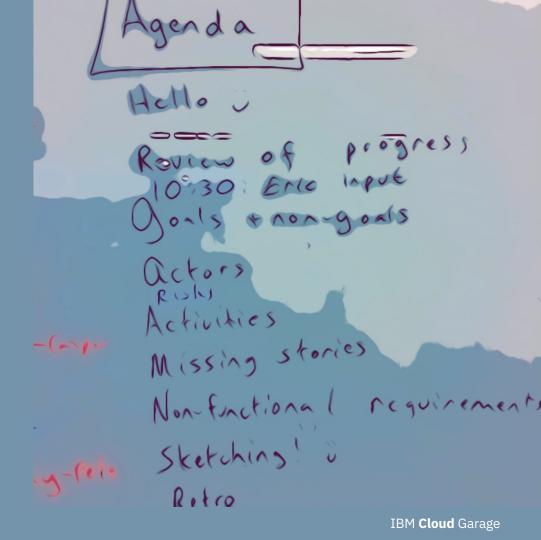


## inception

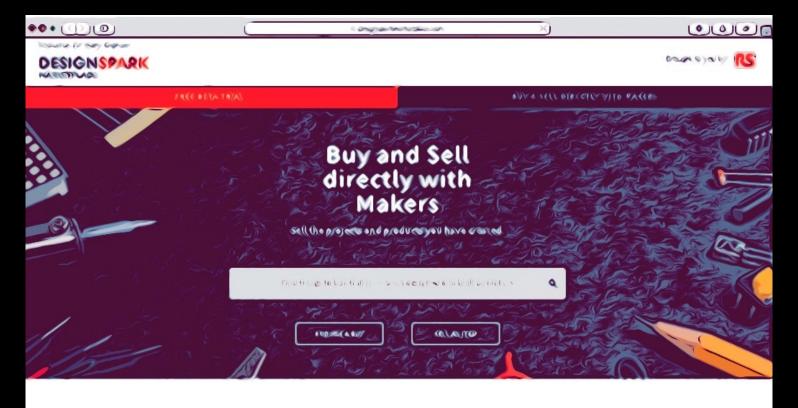
break the MVP down into user stories and put them into a ranked backlog



what does an inception look like?





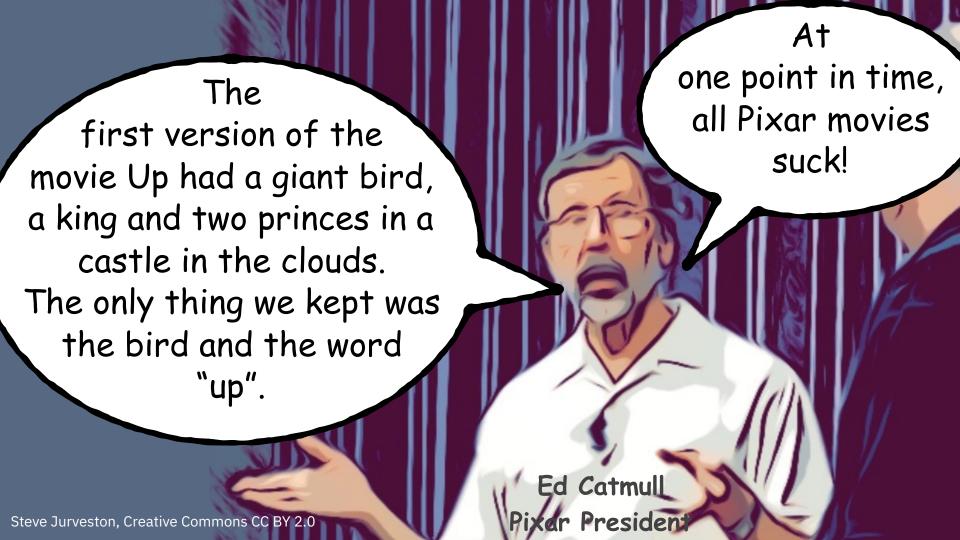


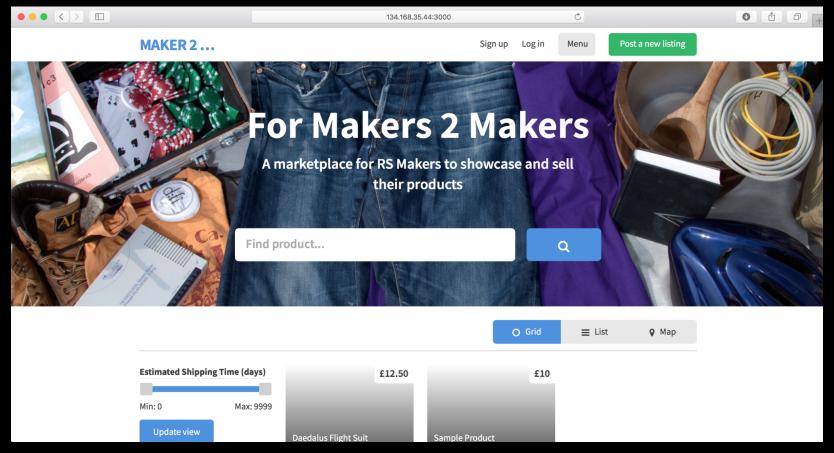
About our Marketplace

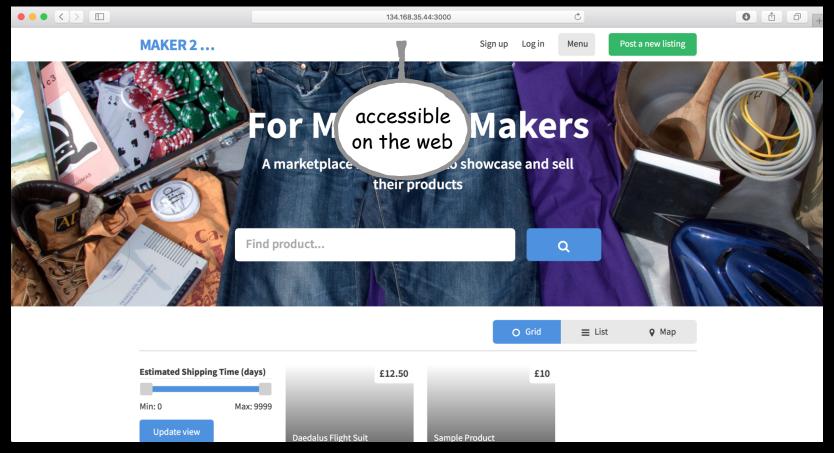
## build

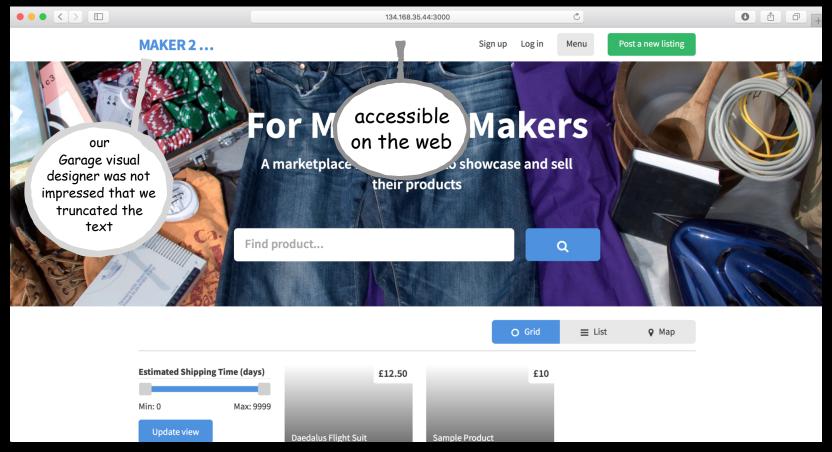


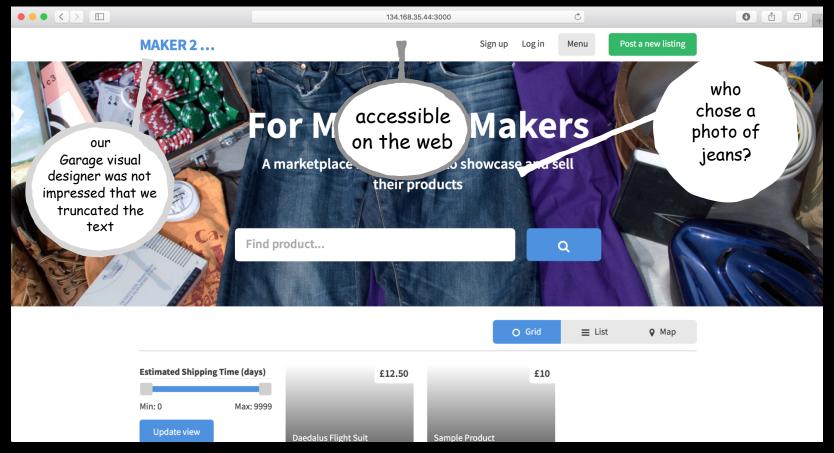


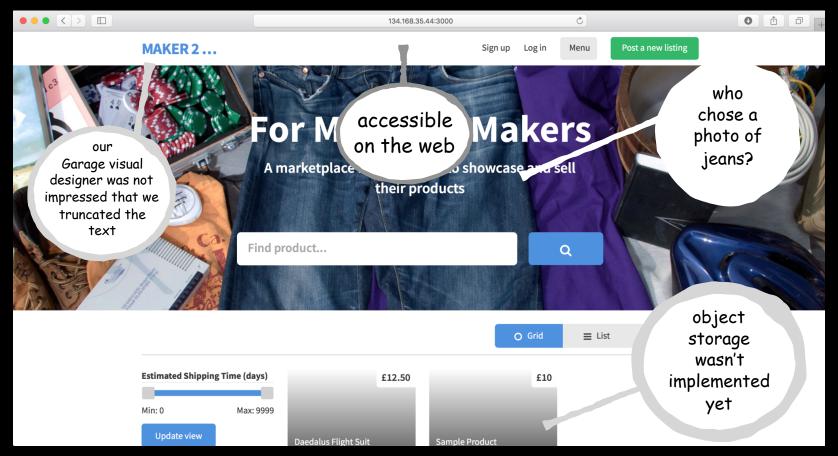


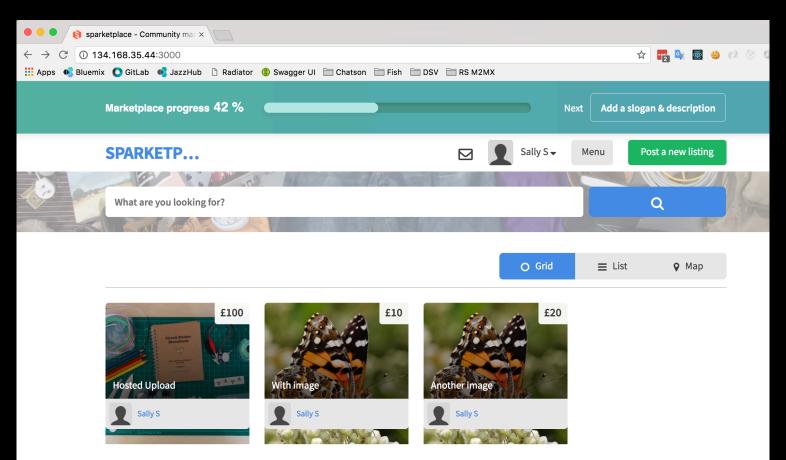


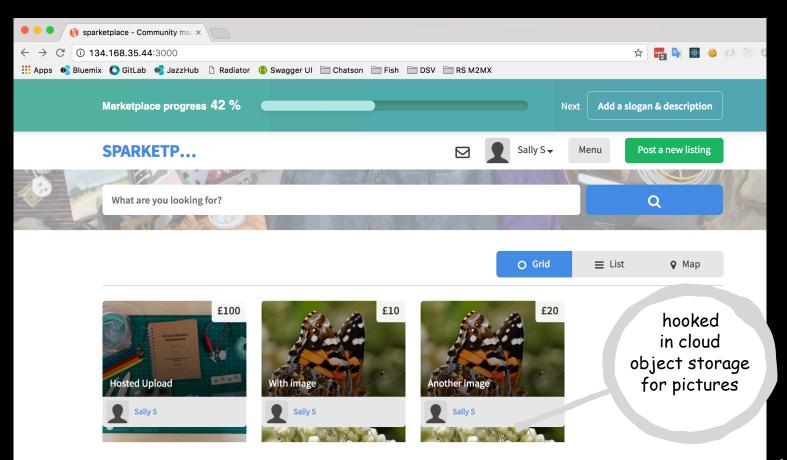


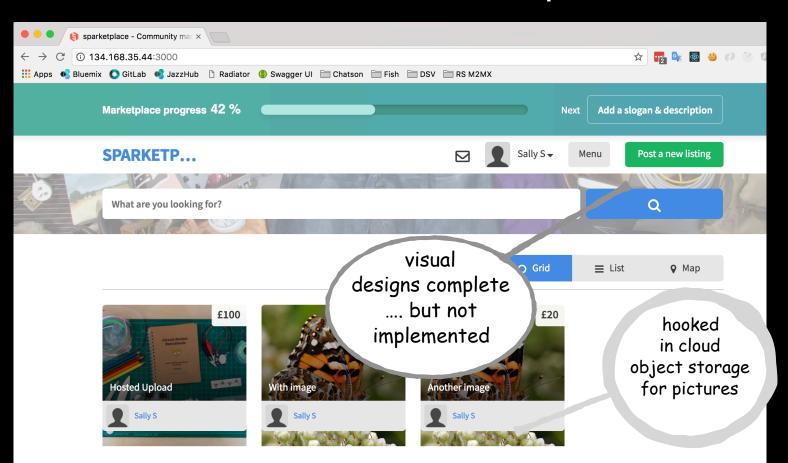


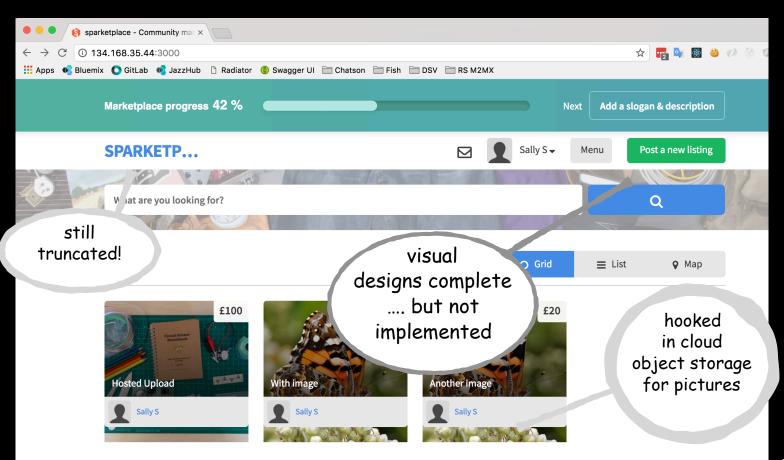












#### second week of development (more)



Confirmation instructions to join sparketplace

your-team to: cumminsh

20/07/2017 02:25

**Show Details** 

History:

This message has been forwarded.

Hello Holly,

To join sparketplace, confirm your email address by clicking the button below.

Confirm my address

Alternatively, you can copy the following link to your browser's address bar:

#### second week of development (more)



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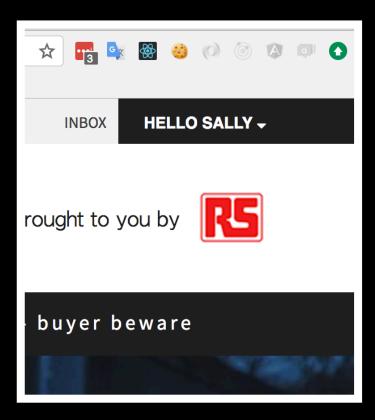
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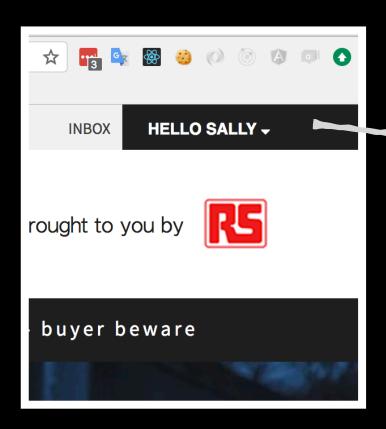
**Show Details** 

hooked in SendGrid to send emails

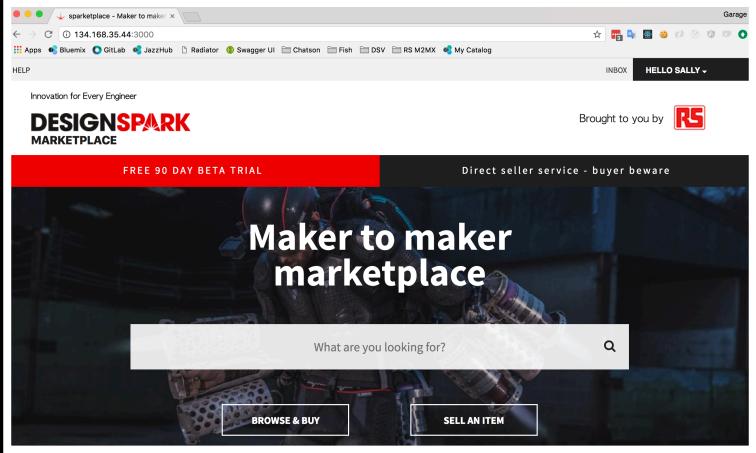
#### third week of development

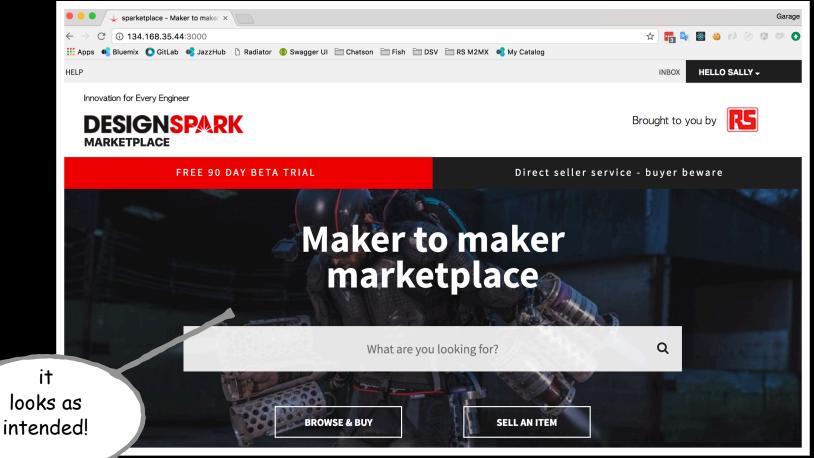


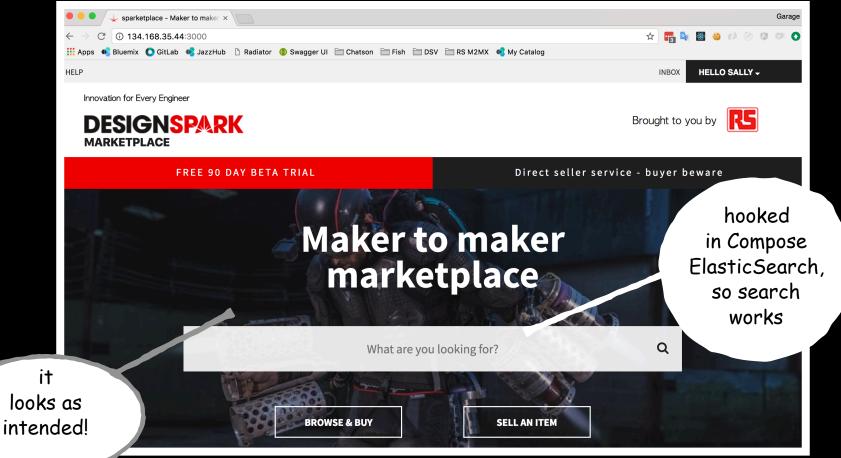
#### third week of development

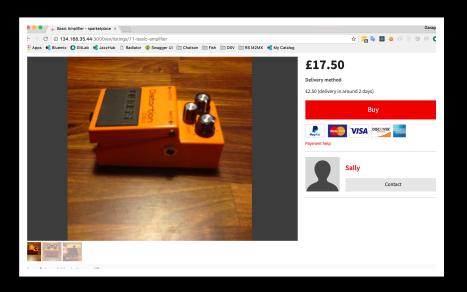


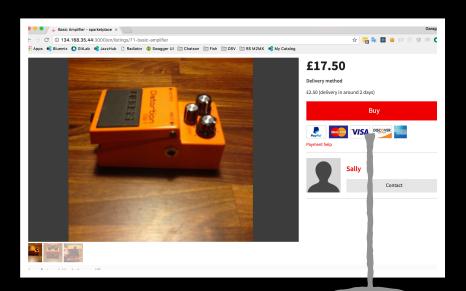
this integrates with the accounts on designspark.com



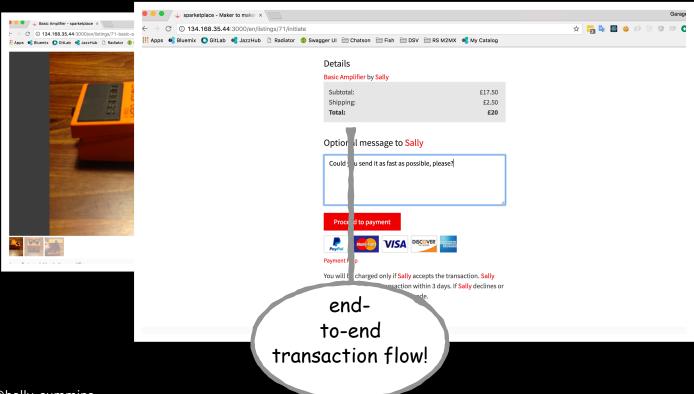




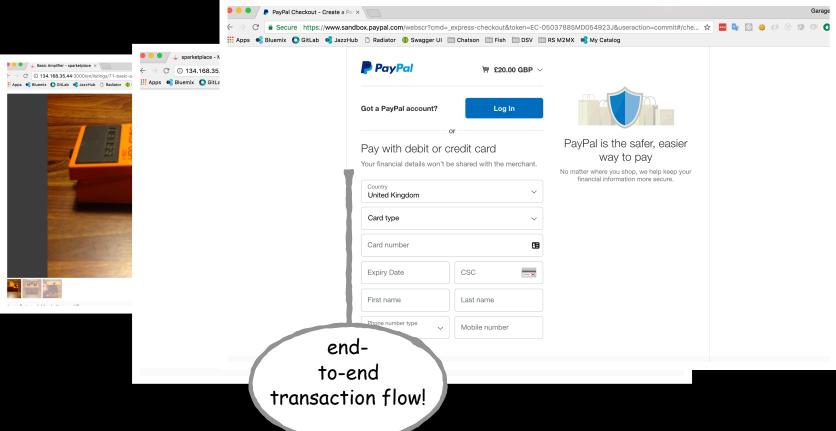




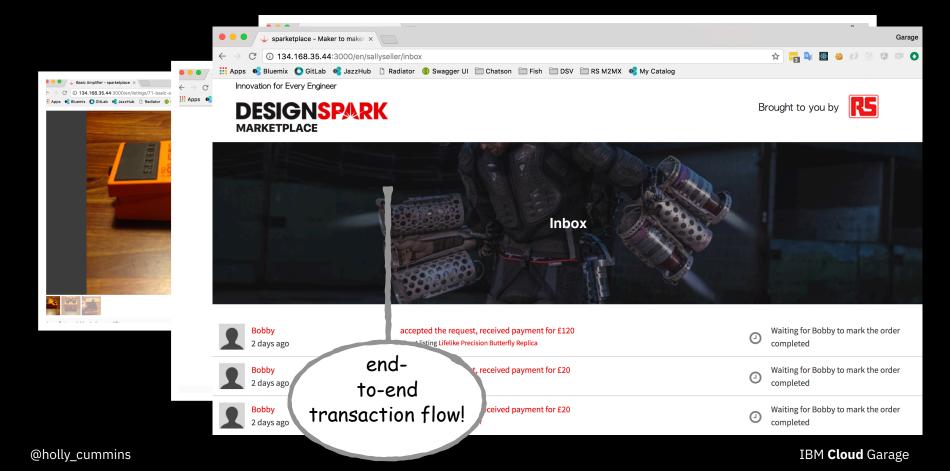
endto-end transaction flow!



@holly\_cummins



@holly\_cummins







# key enablers in delivering a credible and stable MVP in 4 weeks

- Using IBM managed Kubernetes Containers service the team deployed the OpenSource commerce marketplace -ShareTribe - within days.
- The Cloud Garage were then able to modify ShareTribe to the DesignSpark requirements.

other technical components used in solution :

- MySQL that database used to back the website
- Cloud Object Storage Used for site images
- **ElasticSearch** send to replace the search functionality across the site
- **SendGrid** the thirdparty service available IBM Cloud used for sending emails from the site and within the site
- Redis used for caching from the server to make the site as fast as possible and alert in case of issues
- Continuous Delivery Used to enable the DevOps pipeline
- Marketplace **integrated into DesignSpark registry** for smooth user experience IBM **Cloud** Garage

# peril

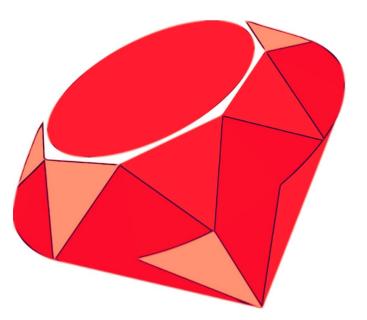


## challenges

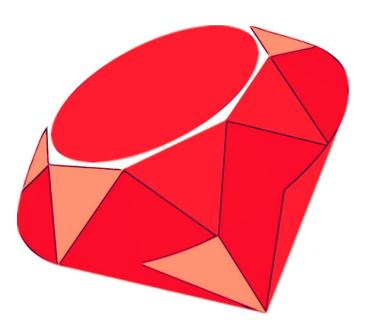


### **Sharetribe**

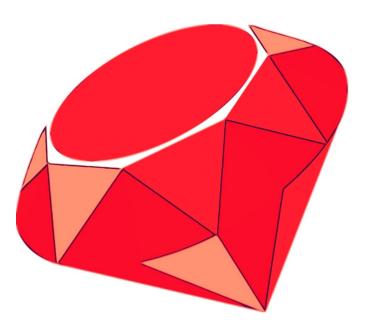
best platform for the requirements



- best platform for the requirements
- written in Ruby on Rails



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- we had skills in many languages...but not Ruby



- best platform for the requirements
- written in Ruby on Rails
- we had skills in many languages...but not Ruby
- so we learned Ruby :)

Kubernetes is powerful... but complex

some defaults didn't work well for a **big** Ruby on Rails app

# what happens once an MVP is 'done'?







# it's important to think about maintenance

round the clock support needs lots of people

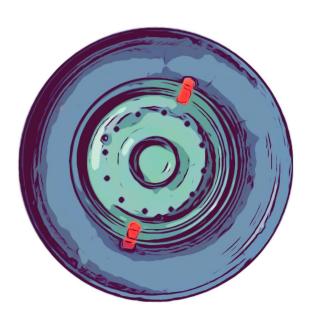


# what's the right SLA for your business?

enable people in-house, or find a partner who can work at the scale you want

# things to think about

## open is great



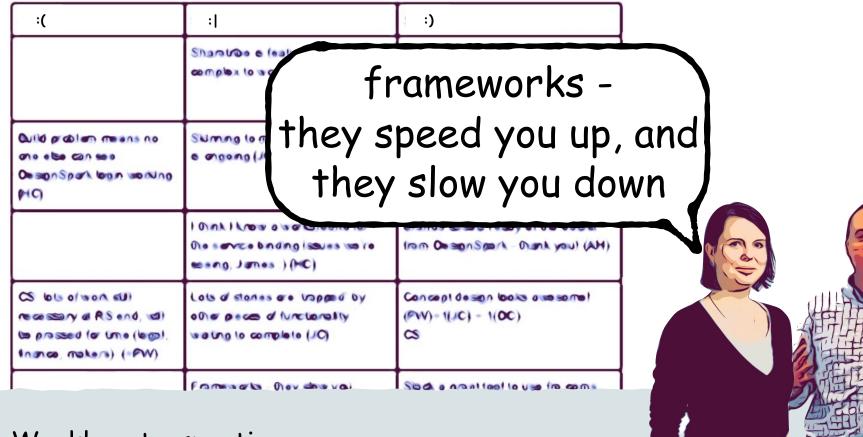
no reinventing wheels no platform lock-in



#### roll your own

#### off the shelf





Weekly retrospective Second week of development

#### **Cloud Foundry**

- super-easy
- not flexible enough for the framework we chose
- multi-buildpack can be done, but it's hard work

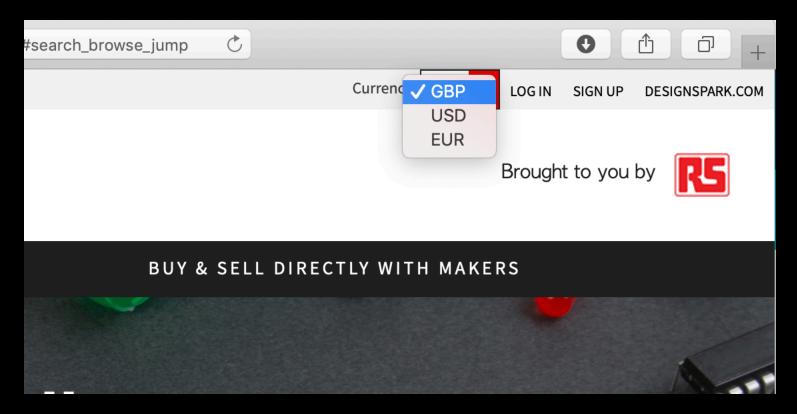
#### Kubernetes

- highly flexible
- flexibility has a cost
- devs need to understand more ops
- needs much more configuration

the most meaningful way to innovate is to get to production

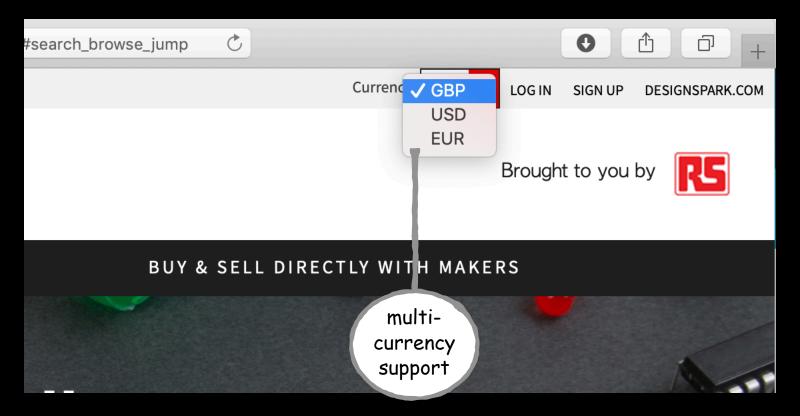
## ... and things don't stop once you're in production

#### thirty-sixth week of (very part-time) development



@holly\_cummins IBM **Cloud** Garage

#### thirty-sixth week of (very part-time) development



@holly\_cummins IBM **Cloud** Garage



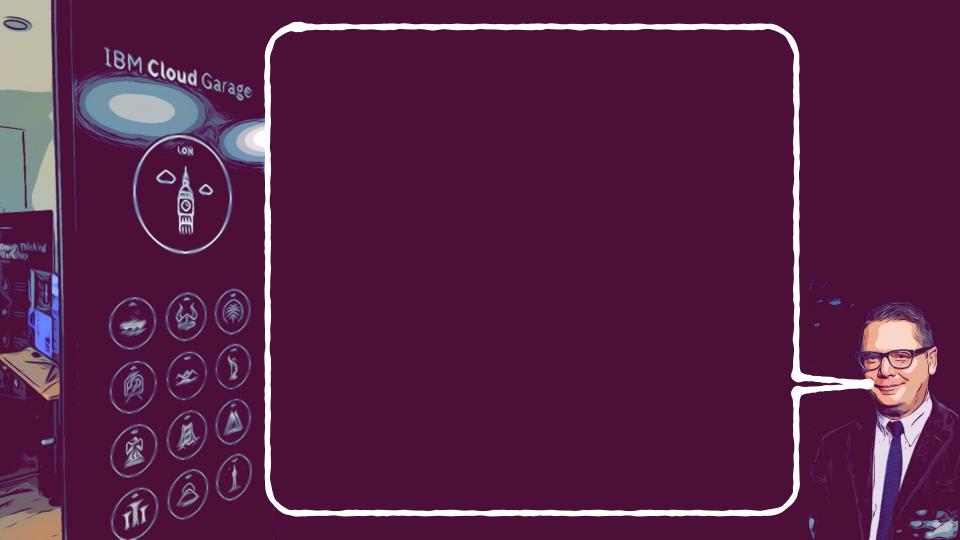
#### key RS business benefits

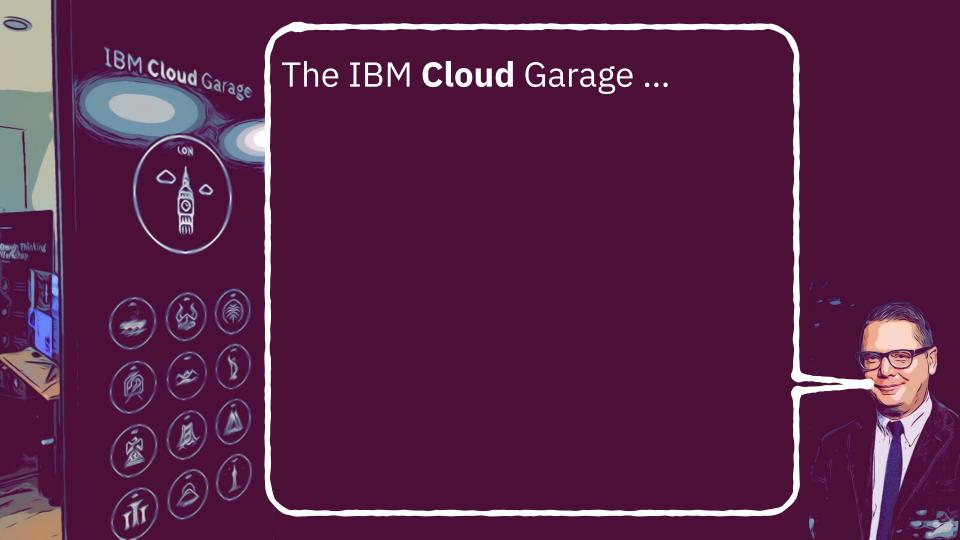
- increased site traffic new and returning visitors
- new DesignSpark member Acquisition
- market differentiation
- increased engagement with the Maker and Pro Maker Community















- showed a clear understanding of our requirements and users
- fast ideation in an inspiring environment



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- fast ideation in an inspiring environment
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- quick time to market

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@holly\_cummins

@petenwood



**DESIGNSPARK** 

#### Thank you

**Dr Holly Cummins** 

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