

# The Reasonable Developer

Paul Verbeek-Mast  
Front-end Developer @ Werkspot

# Content warnings

Detailed description of sexual assault

Image of raw meat

Image of Mark Zuckerberg





*“I’m just an engineer.”*

“Once the rockets are up, who cares  
where they come down?”

– *Tom Lehrer (in ‘Wernher von Braun’)*



# The Reasonable Developer

Paul Verbeek-Mast  
Front-end Developer @ Werkspot



# Reasonable

having sound judgement; fair and sensible



Normal distribution &  
standard deviation

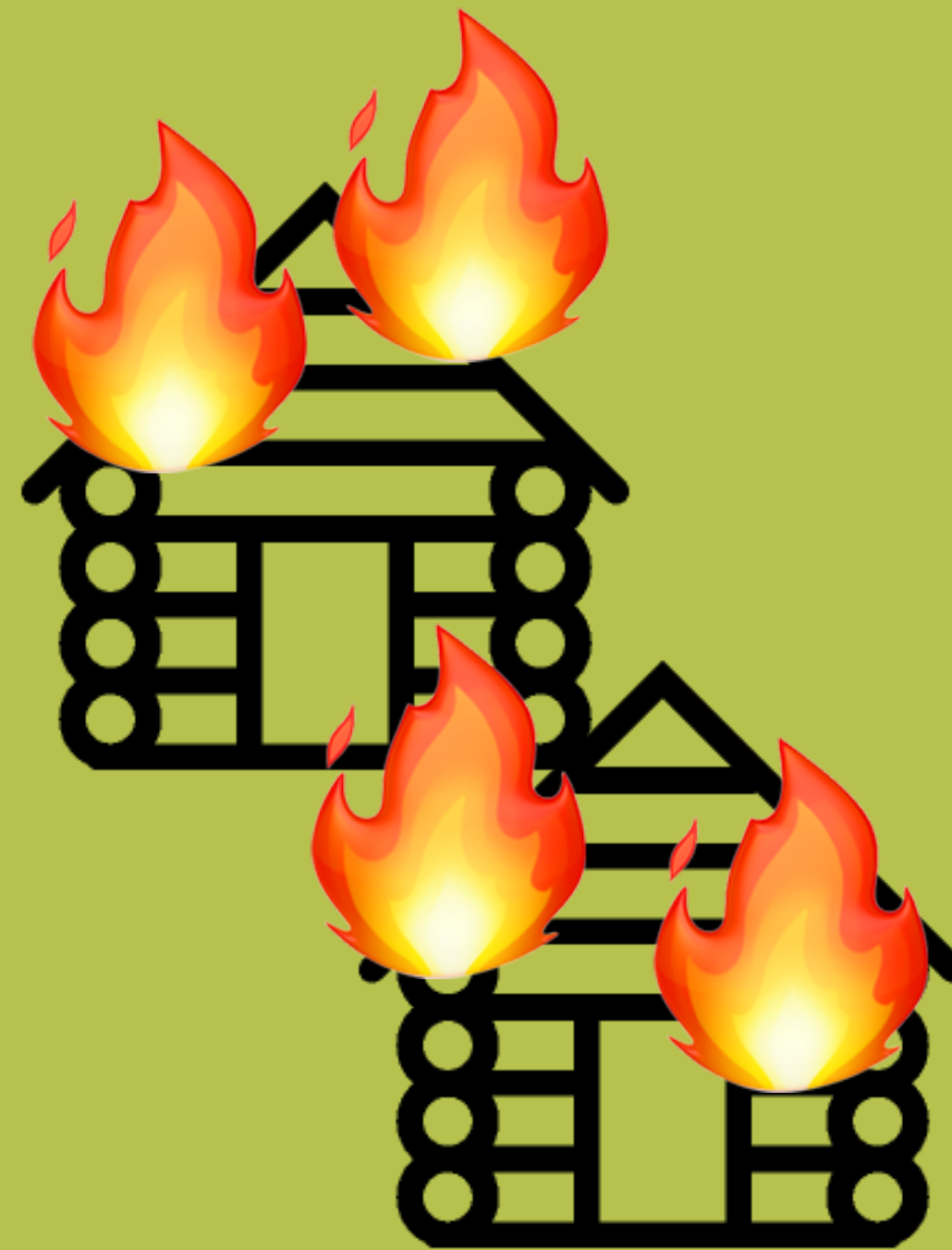
L'Homme Moyen  
(The Average Man)

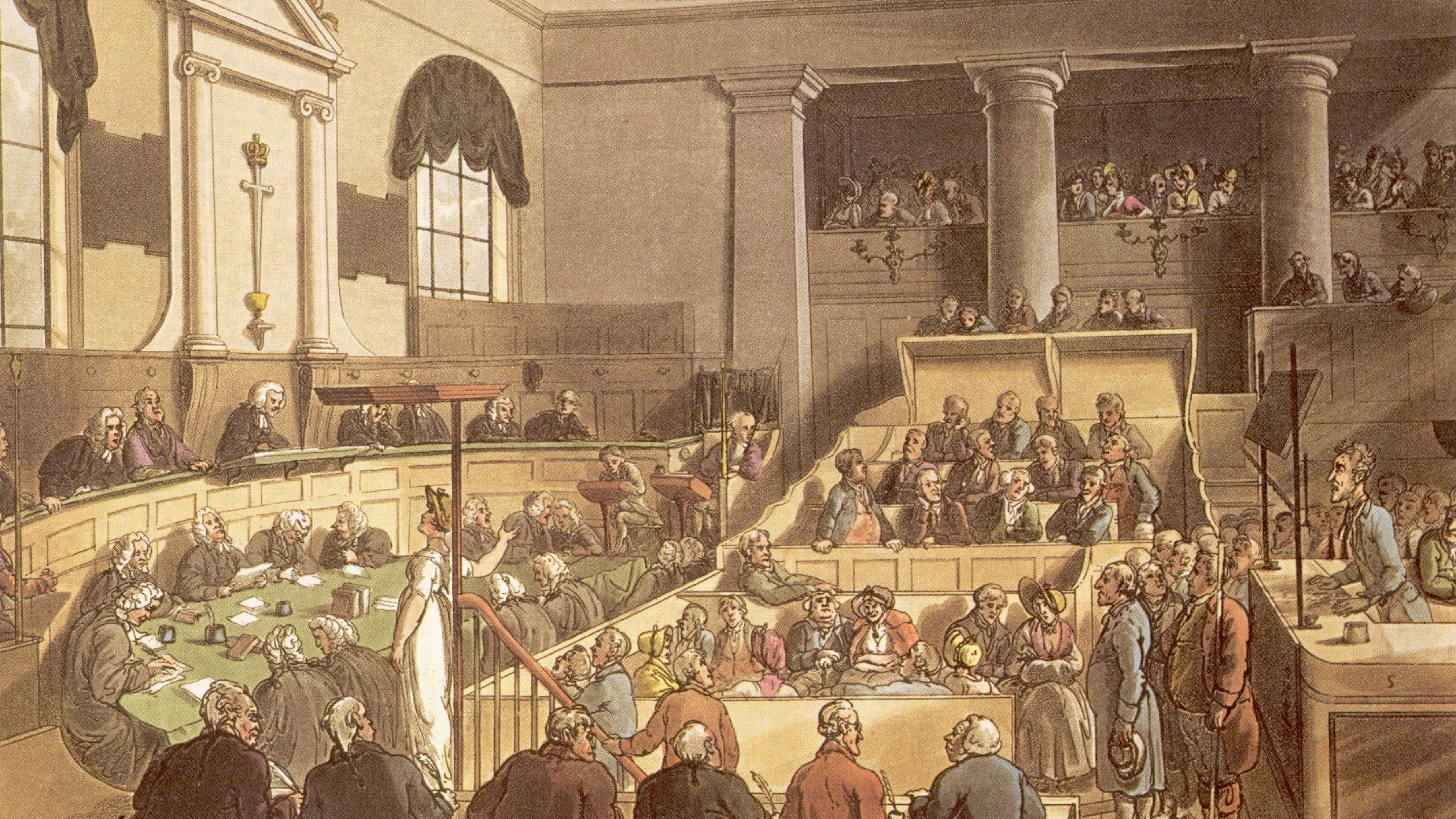


**Menlove**



**Vaughan**

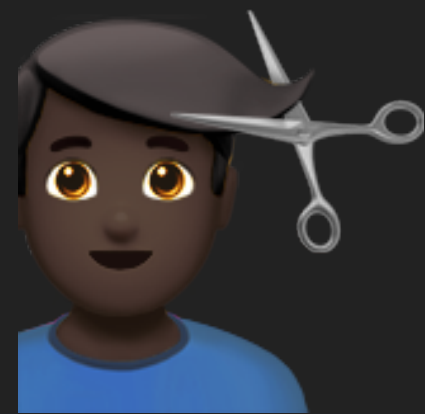






*did he behave like an ordinary,  
reasonable man?*

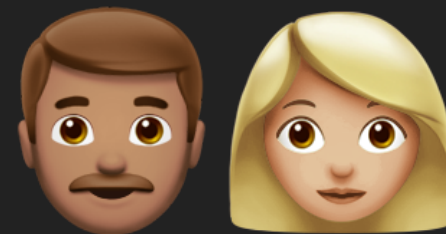
# The Legal Village



reasonable hairdresser



reasonable officer



reasonable person



fair-minded and  
informed observer



ordinary prudent man  
of business

*“Fitbit helped expose woman's false rape claim in Lancaster County”*



<https://twitter.com/internetofshit/status/692004889380179968>







**facebook**


*“The ugly truth is that we believe in connecting people so deeply that **anything that allows us to connect more people more often is \*de facto\* good.** It is perhaps the only area where the metrics do tell the true story as far as we are concerned”*


*– Andrew Bosworth, VP @ Facebook*




*<https://www.buzzfeed.com/ryanmac/growth-at-any-cost-top-facebook-executive-defended-data>*




Google Analytics

 **You just missed it! Our last room sold out a few days ago.**  
Your dates are popular – we've run out of rooms at this property! Check out more below.

Profile Strength: **Intermediate** 

 **Add a profile photo to help others recognize you**  
Members with a photo get up to 21x more profile views

Date of Birth:

\* (eg. 05/21/1970)

FACEBOOK PIXEL



*Ethical dilemmas  
are everywhere*

What is *your* product when it's “**free**”  
to use?

FREE"MIUM"

LATIN  
➔

"NOT  
REALLY"







What is “**safe enough**”?



**Claudia Pellegrino** @c\_pellegrino · Apr 4

Does T-Mobile Austria in fact store customers' passwords in clear text

@tmobileat? @PWTooStrong @Telekom\_hilft



**T-Mobile Austria** ✓

@tmobileat

Follow

Replying to @c\_pellegrino @PWTooStrong @Telekom\_hilft

Hello Claudia! The customer service agents see the first four characters of your password. We store the whole password, because you need it for the login for **mein.t-mobile.at** ^andrea

8:29 AM - 4 Apr 2018

546 Retweets 447 Likes



292

546

447





**T-Mobile Austria**  @tmobileat · Apr 5

Hi @c\_pellegrino, I really do not get why this is a problem. You have so many passwords for every app, for every mail-account and so on. We secure all data very carefully, so there is not a thing to fear. ^Käthe

 303  350  314 



**Eric™** @Korni22 · Apr 6

Well, what if your infrastructure gets breached and everyone's password is published in plaintext to the whole wide world?

 3  80  1.6K 



**T-Mobile Austria**  @tmobileat · Apr 6

@Korni22 What if this doesn't happen because our security is amazingly good?  
^Käthe

 435  640  785 

How much effort should we put into  
**preventing misuse?**



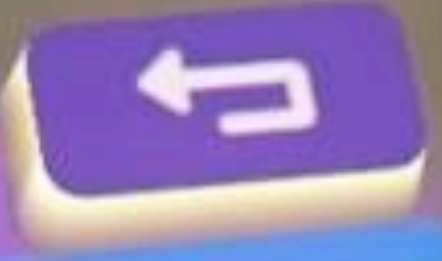
# Settings

Audio

Experience

Gameplay

Advanced



Teleport Bubble

Small Med Large

Ignore Bubble

Small Med Large

Show watch notifications

Notify friends when online

Matchmake me with superior players

Press watch to open menu

Notify me when friends come online

Detach

Should I **fix** this bug?

How much **harm** can  
this bug cause?

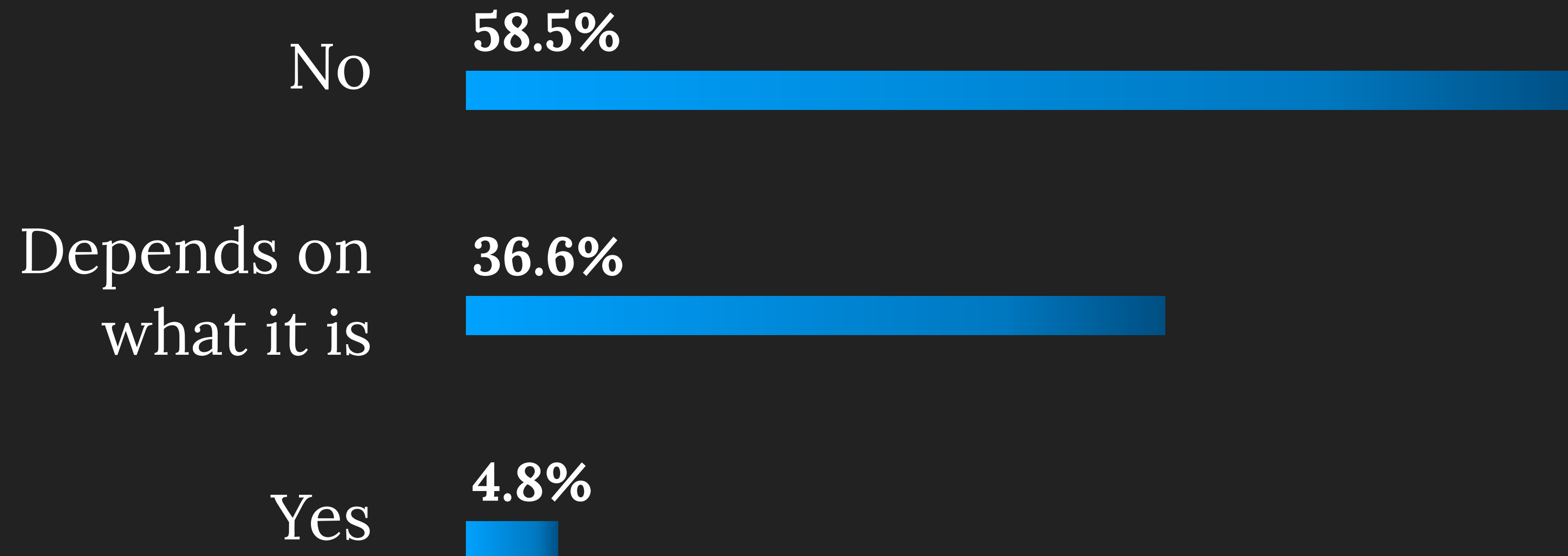


What are we **sharing** back to the  
community?

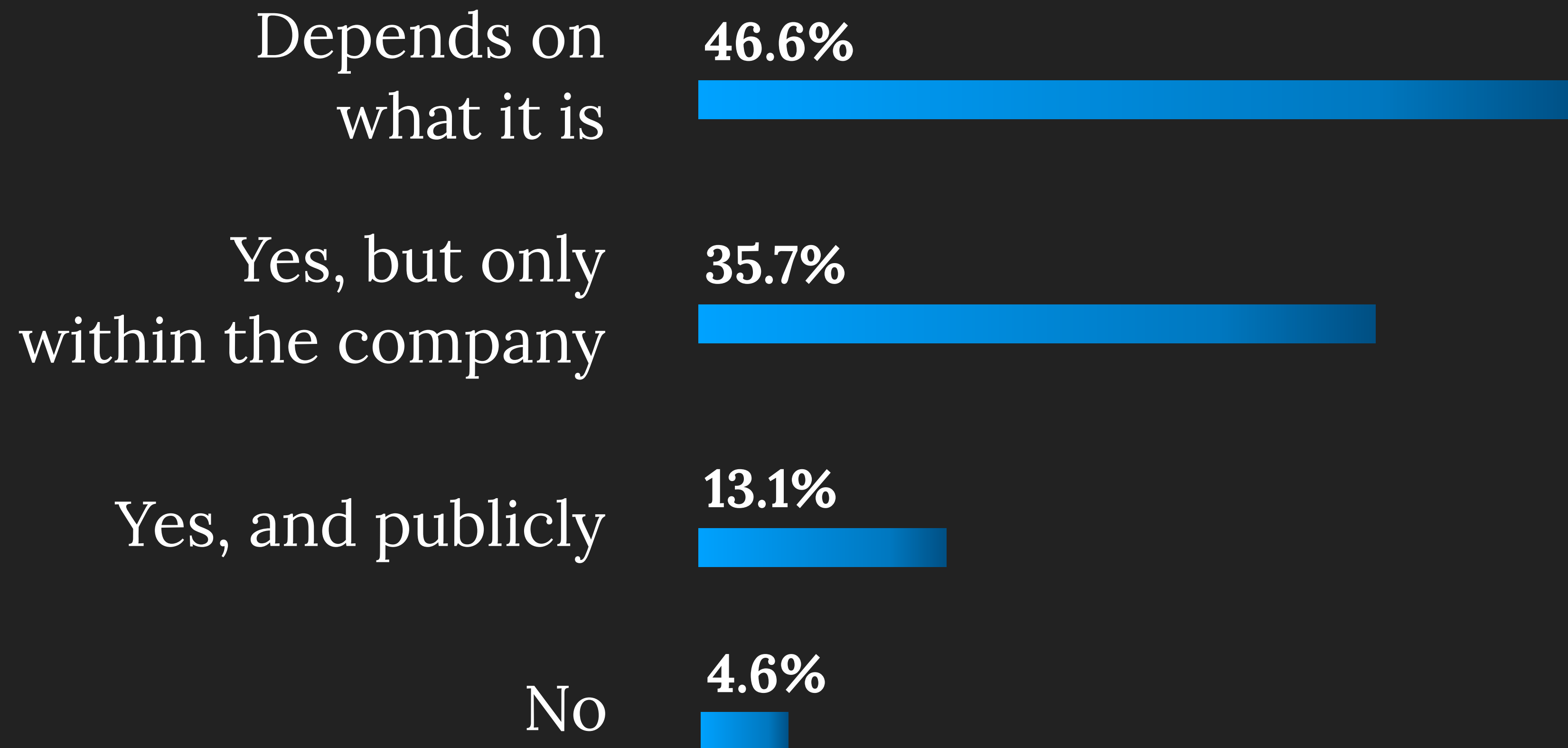




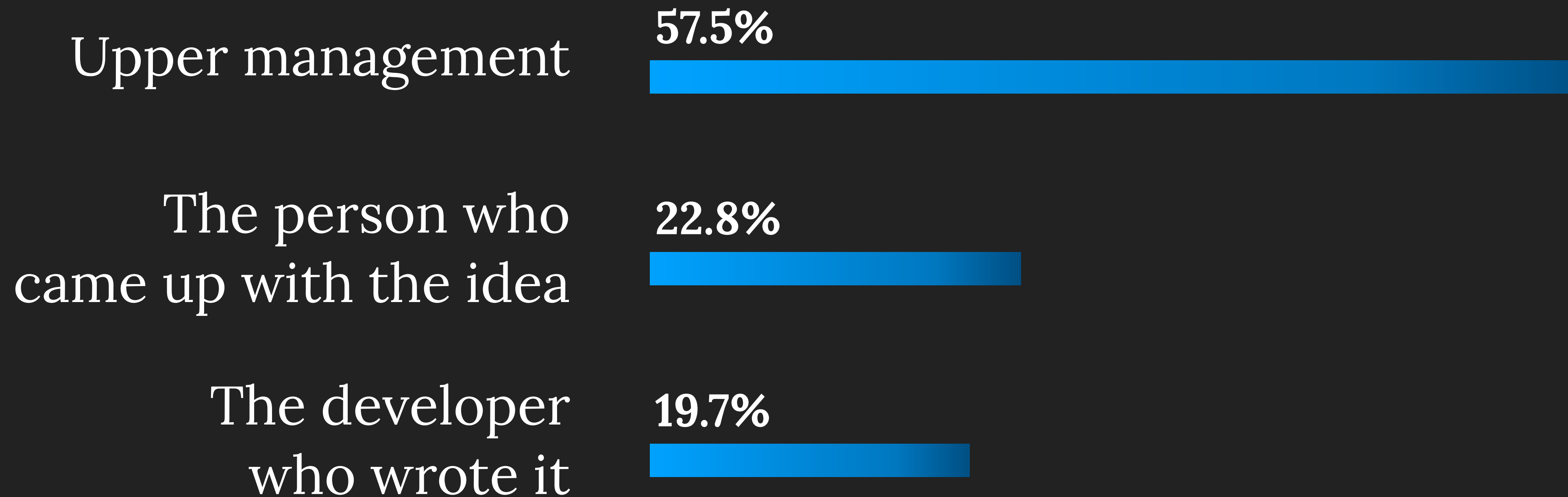
# Would you write code that's **clearly unethical**?



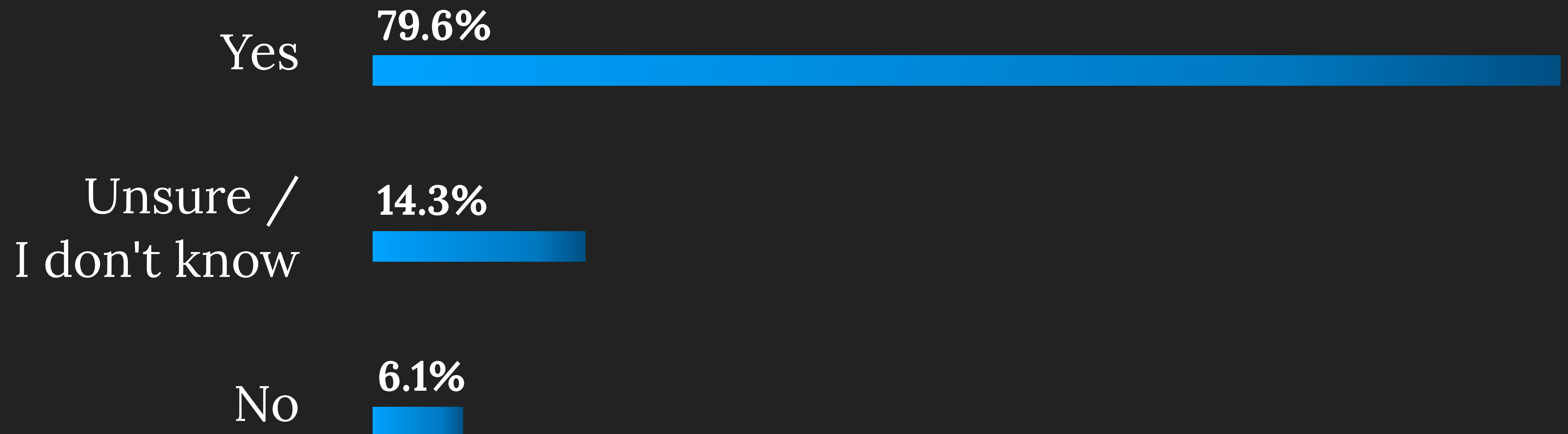
# Would you **report** unethical code?



# Who is ultimately most responsible?



# Do developers have an obligation to consider the **ethical implications** of their code?



# Reasonable Developer

1. Does not write code that's clearly unethical;
2. Reports any unethical code;
3. Holds upper management responsible for accomplishing something unethical;
4. Is obligated to consider ethical implications of their code.



# Code of Ethics



Association for  
Computing Machinery



**IEEE**

# ACM Code of Ethics and Professional Conduct

“An ACM member should”

1. Avoid harm;
2. Contribute to society and to human well-being, acknowledging that all people are stakeholders in computing;
3. Be fair and take action not to discriminate;
4. Design and implement systems that are robustly and useably secure.

# ACM Software Engineering Code

“A software engineer should”

1. Accept full responsibility for their own work;
2. Be careful to use only accurate data derived by ethical and lawful means, and use it only in ways properly authorized;
3. Avoid associations with businesses and organizations which are in conflict with this code.

# **ACM Code of Ethics and Professional Conduct**

<https://www.acm.org/about-acm/acm-code-of-ethics-and-professional-conduct>

# **ACM Software Engineering Code (with IEEE)**

<https://ethics.acm.org/code-of-ethics/software-engineering-code/>

# **IEEE Code of Ethics**

<https://www.ieee.org/about/corporate/governance/p7-8.html>

*What if you encounter  
ethical problems?*

What is the problem exactly?

Who is affected?

What are the internal procedures?



What are the alternative actions?

# **ICAEW framework for resolving ethical problems**

<https://www.icaew.com/technical/ethics/framework-for-resolving-ethical-problems>

# **Santa Clara University framework for ethical decision making**

<https://www.scu.edu/ethics/ethics-resources/ethical-decision-making/a-framework-for-ethical-decision-making/>

*Ethics is an integral part  
of software development*

Don't just act reasonable.  
Act responsible.

Create your own code of  
ethics, and live by it

You are not  
“just an engineer”

Thank you

Paul Verbeek-Mast  
@paul\_v\_m

Front-end developer @ Werkspot