

9th October 2018

Jonathan Relf

**DEVEL-OPS**







BRINGING DEVELOPMENT PRACTICES TO OPERATIONS  
TASKS

# DEVEL-OPS



# THIS TALK IS NOT:



## VS



## Devs

## Ops



# THIS TALK IS MORE:









**“THE DEFINITION OF INSANITY  
IS REPEATING THE SAME MISTAKES  
OVER AND OVER AGAIN  
AND EXPECTING DIFFERENT RESULTS”**

**Unknown**



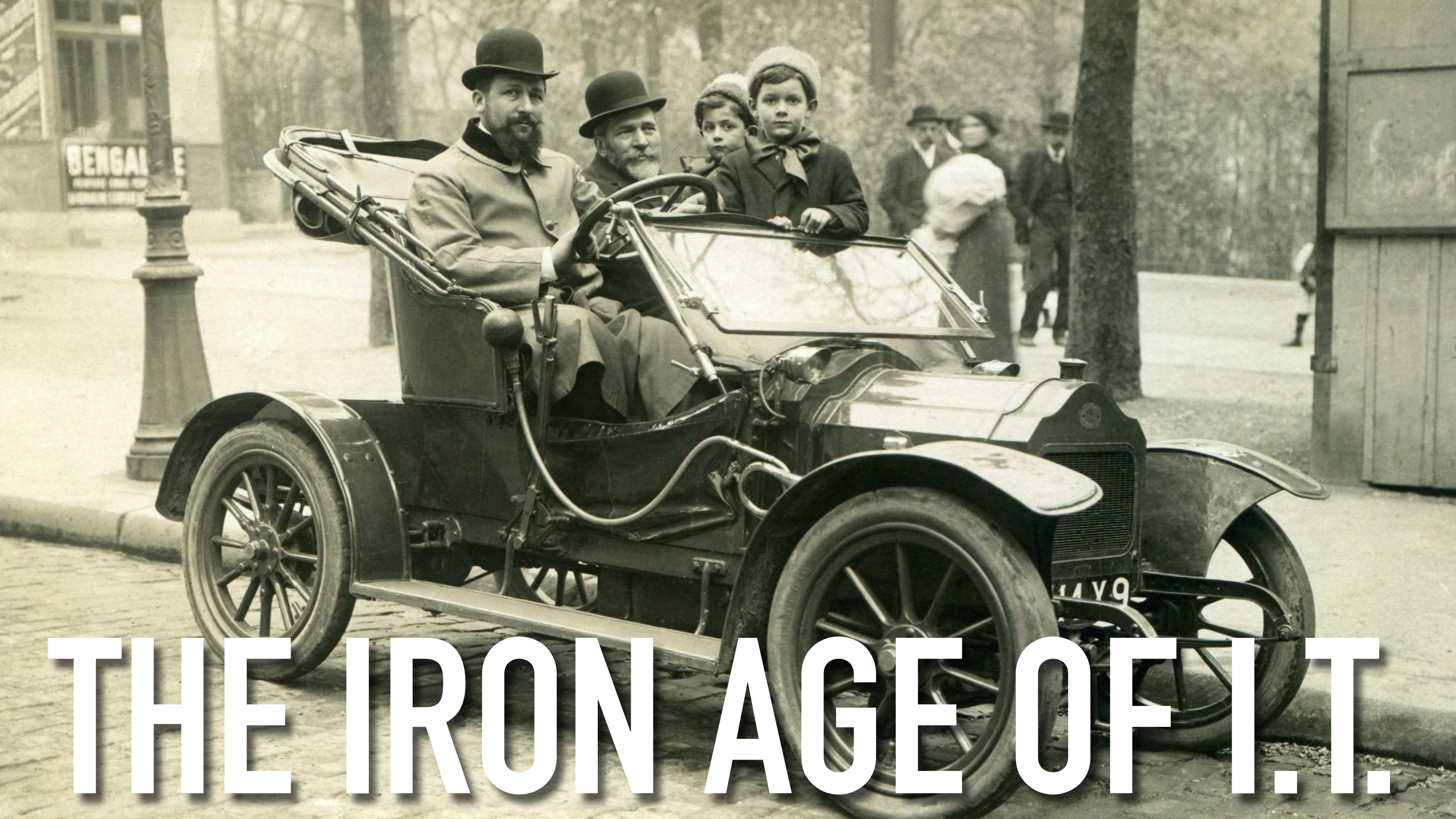
**“THE DEFINITION OF INSANITY IN I.T. OPERATIONS  
IS MANUALLY REPEATING A TASK  
OVER AND OVER AGAIN  
AND EXPECTING THE SAME RESULTS”**

**Jonathan Relf**









THE IRON AGE OF IT.



# THE CLOUD AGE OF I.T.

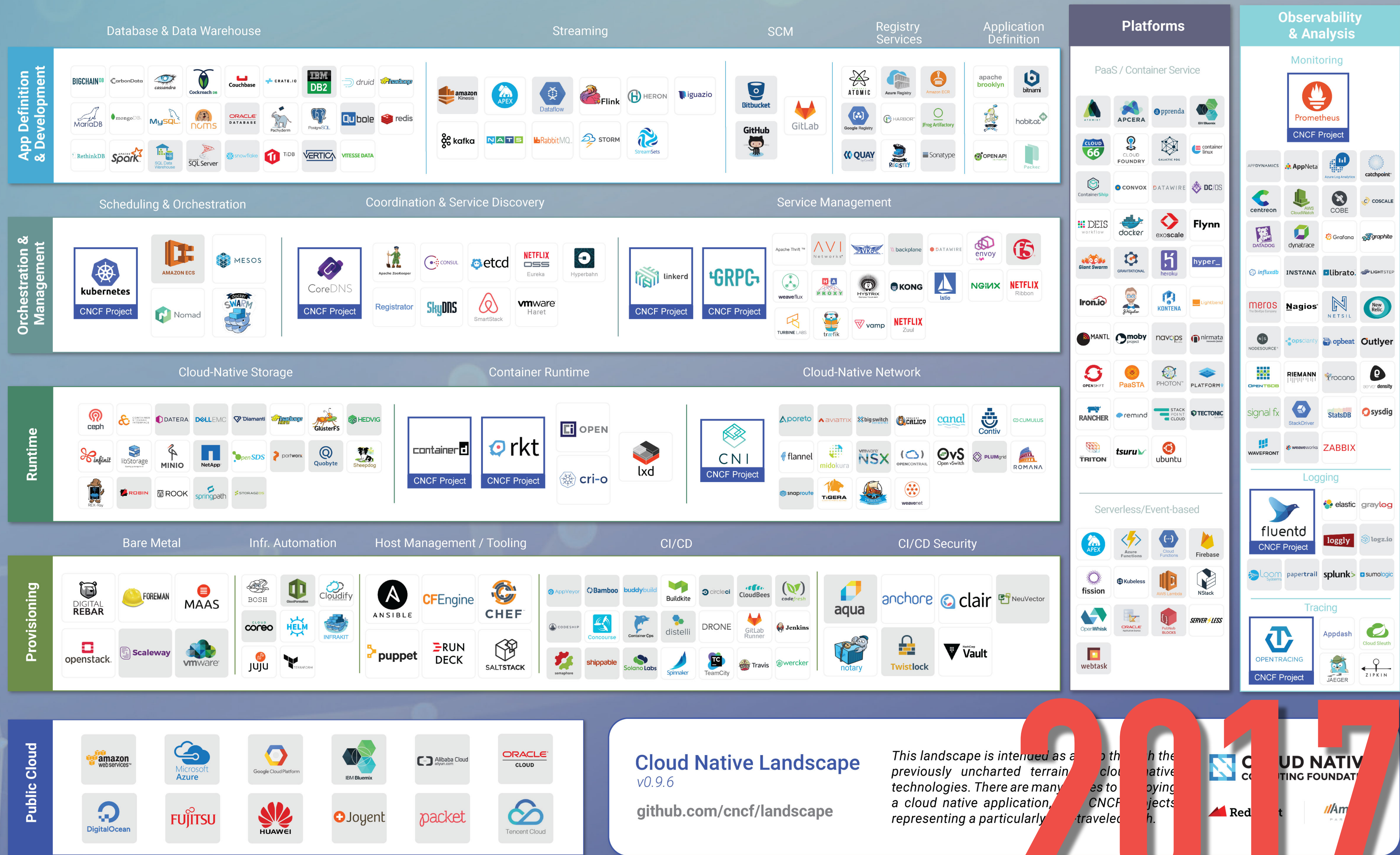




**“UNRELIABLE SOFTWARE  
DEPENDING ON RELIABLE HARDWARE TO  
RELIABLE SOFTWARE  
RUNNING ON UNRELIABLE HARDWARE”**

Infrastructure As Code





Cloud Native Landscape  
v0.9.6

[github.com/cncf/landscape](https://github.com/cncf/landscape)

Greyed logos are not open source

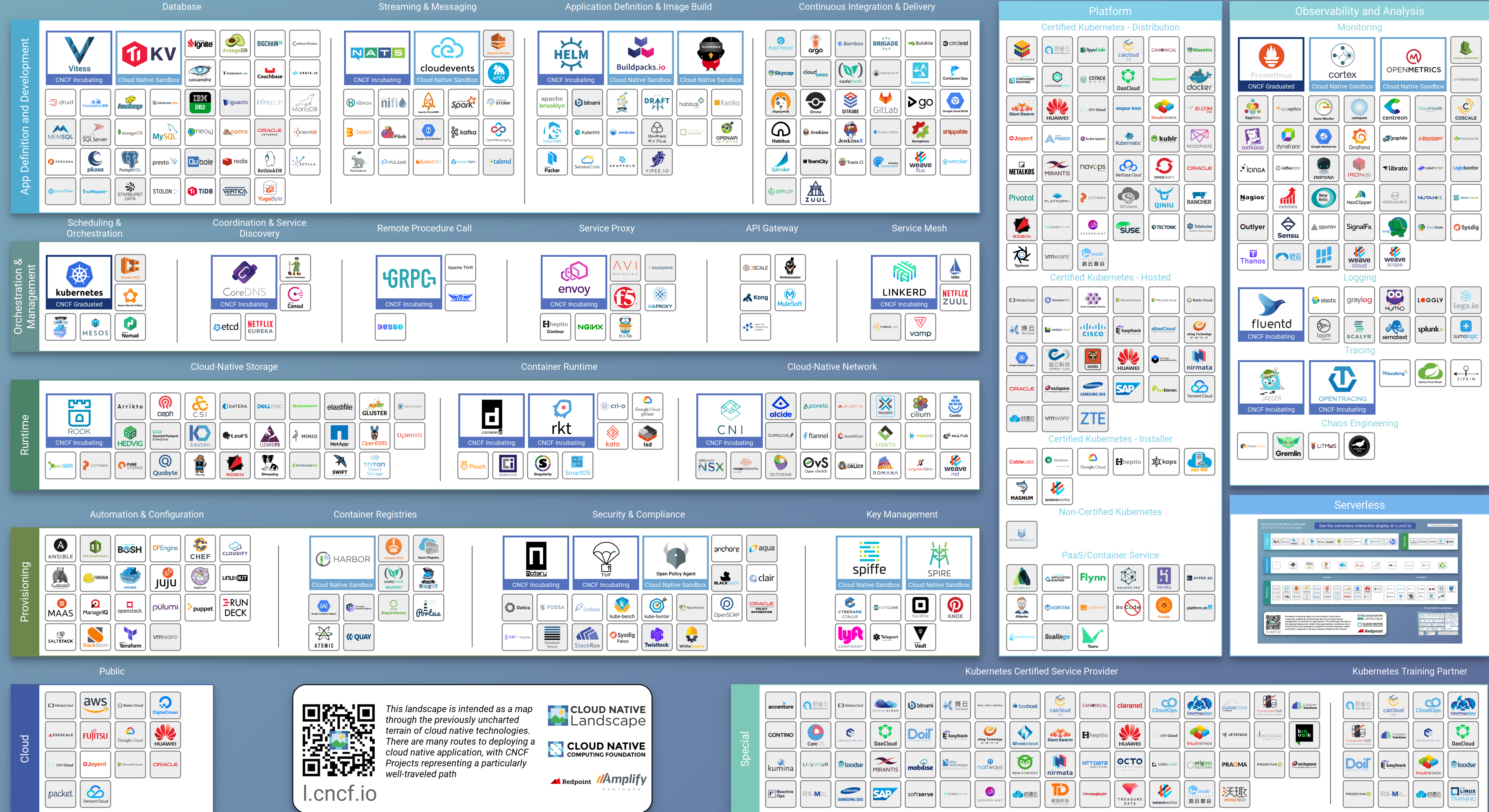
This landscape is intended as a guide to the previously uncharted terrain of cloud native technologies. There are many ways to deploying a cloud native application, and the CNCF projects representing a particularly traveled path.

CLOUD NATIVE  
COMPUTING FOUNDATION

Red Hat | Amazon

2017







## Public

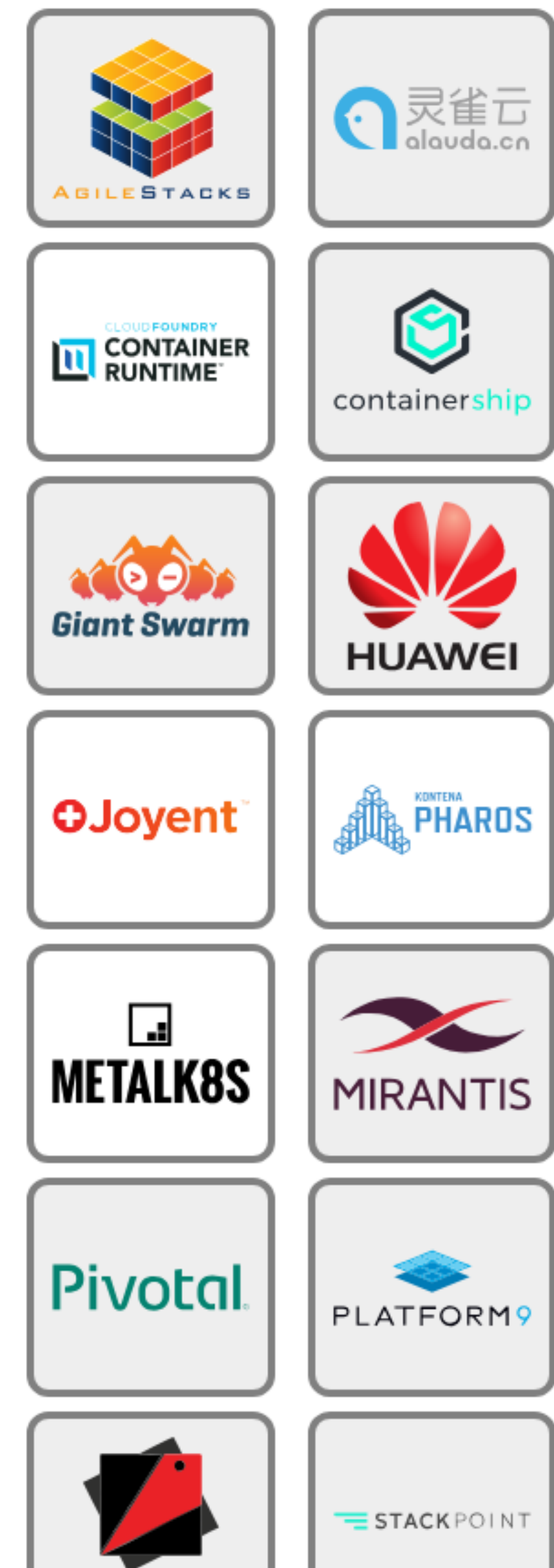
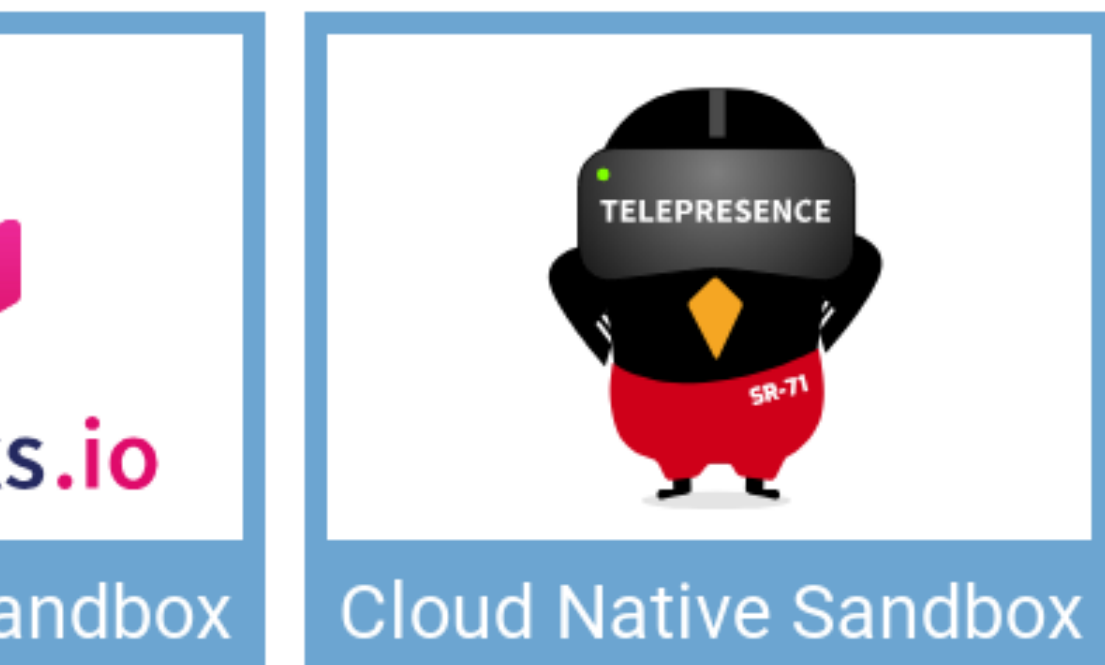
## Cloud



l.cncf.io

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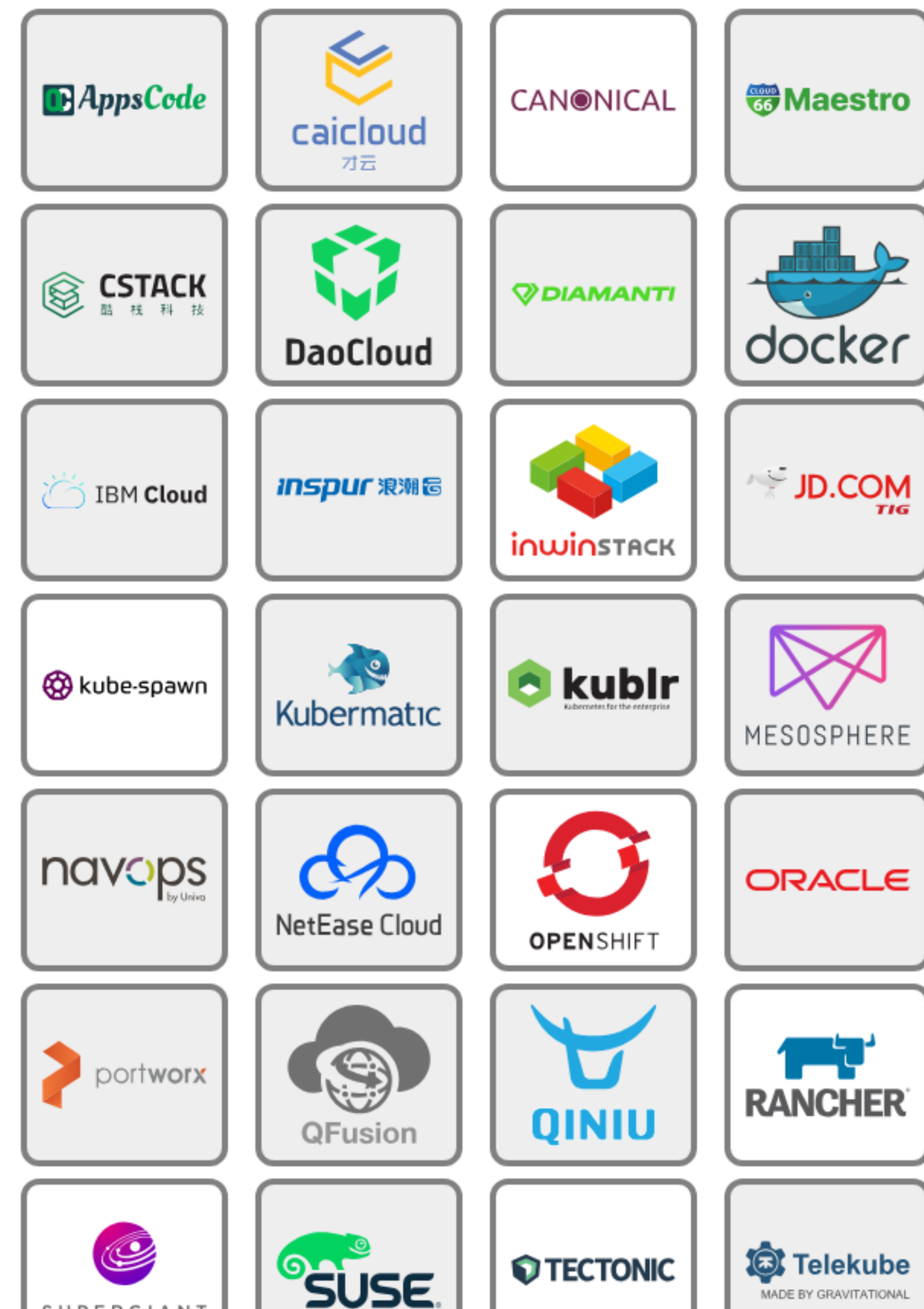






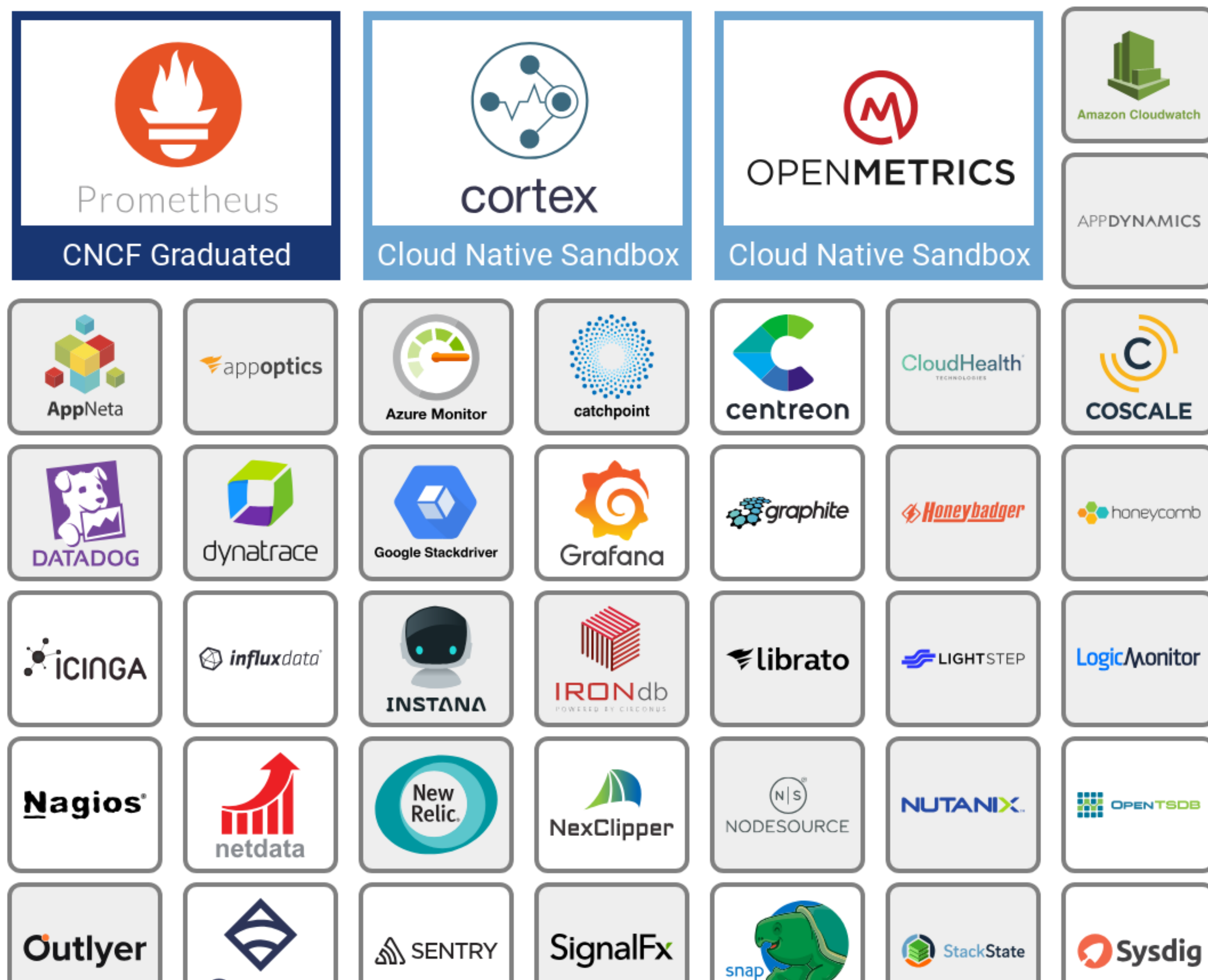
# Platform

## Kubernetes - Distribution

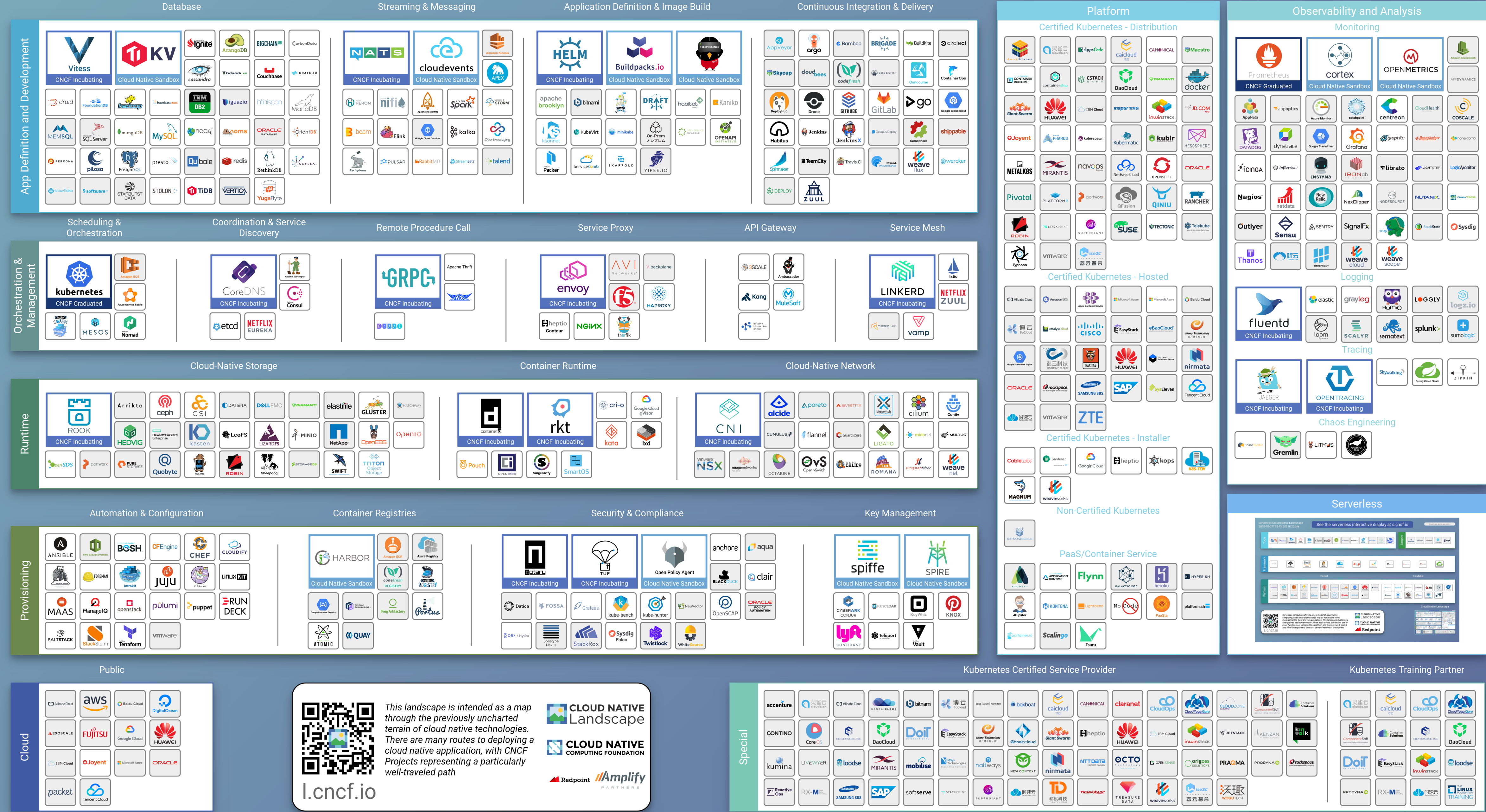


# Observability and Analysis

## Monitoring







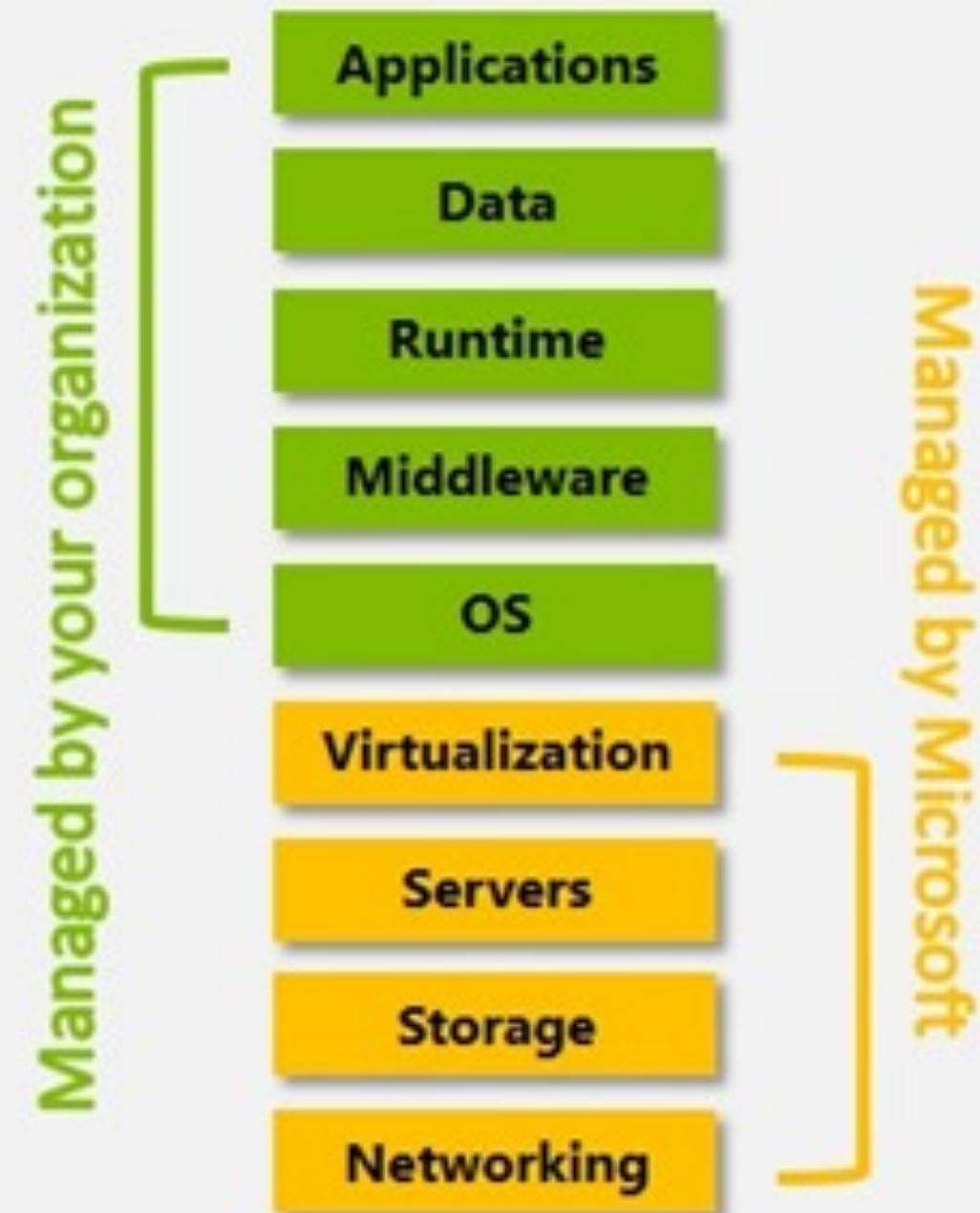


# On Premises



# IaaS

(Infrastructure as a Service)



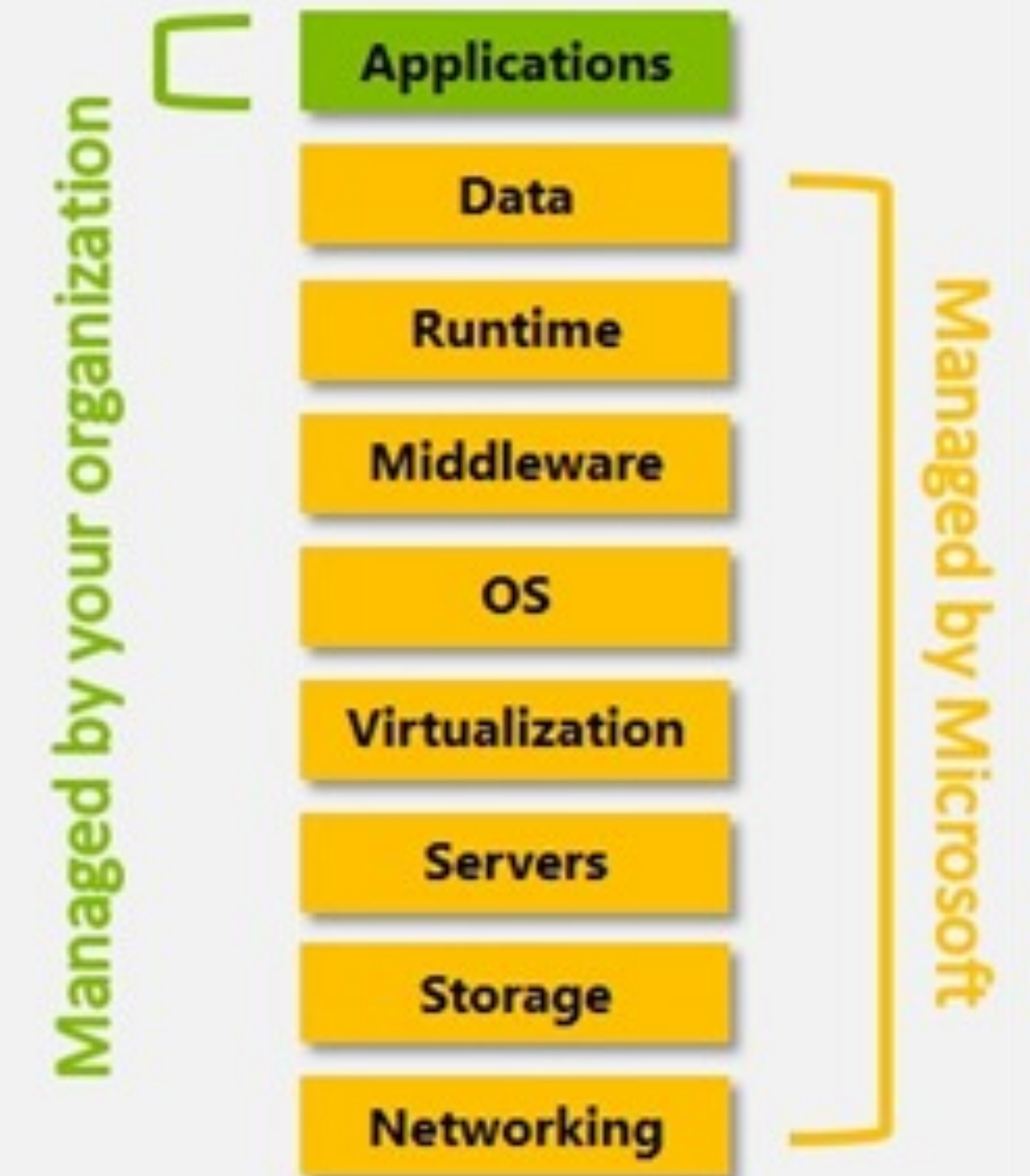
# PaaS

(Platform as a Service)



# SaaS

(Software as a Service)





## WHY BOTHER DEFINING YOUR OWN INFRASTRUCTURE IN CODE?

- ▶ May have regulatory or data sovereignty limitations
- ▶ Unsure of what you are getting using 3rd party solutions
- ▶ Allowing you to 'harden' application hosting
- ▶ Reducing the risk of 'vendor lock'

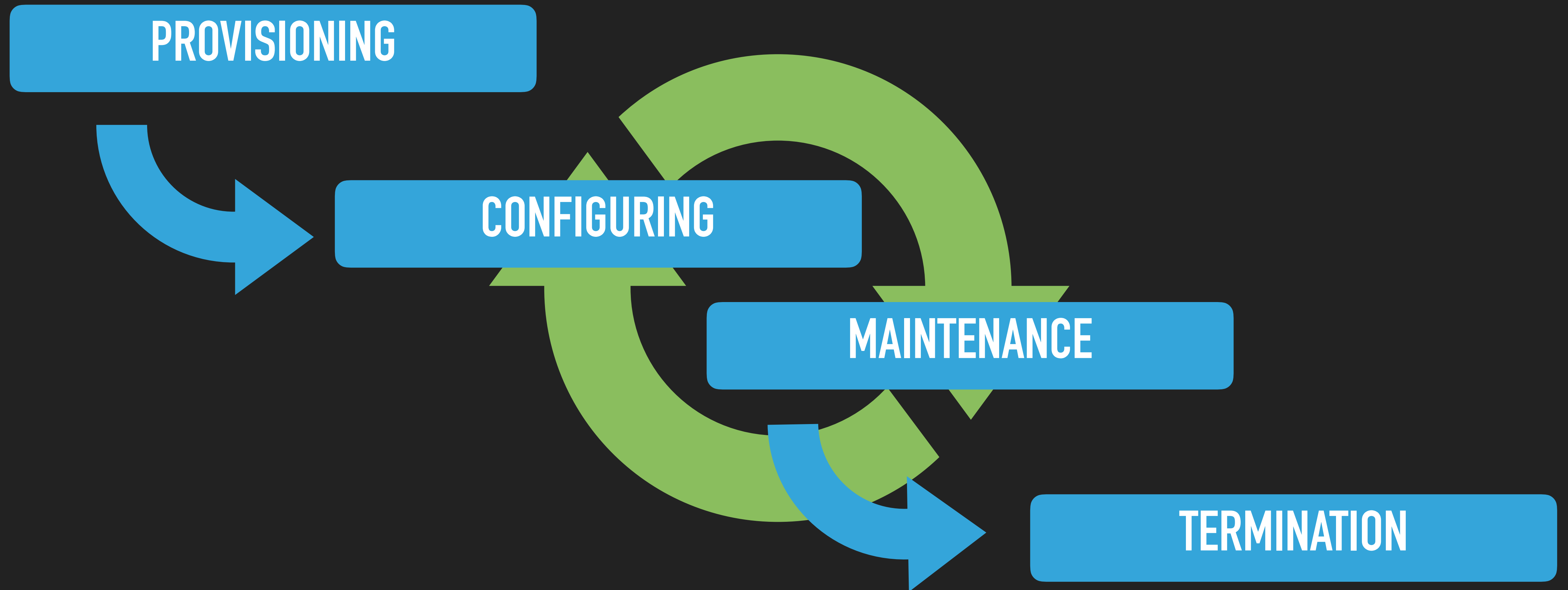


# MAINTAINING SERVERS OVER TIME

OWN SOFTWARE	CONFIGURATION	UPDATES	
3RD PARTY SOFTWARE	CONFIGURATION	UPDATES	
OPERATING SYSTEM	FEATURES	CONFIGURATION	UPDATES
HYPERVISOR	CONFIGURATION	UPDATES	
PHYSICAL SERVER	CONFIGURATION	UPDATES	



# THE FOUR STAGES OF INFRASTRUCTURE





## PROVISIONING

- ▶ Since virtualisation, one of the easiest of the phases
- ▶ Traditionally based off ISO images
- ▶ Out of date, unpatched images



## CONFIGURATION

- ▶ Can be where most configuration drift is added if not done through automation
- ▶ It may involve 'tinkering' to get a server working
- ▶ Can end up with 'Snowflake servers'
- ▶ Configuration Management software like Puppet & Chef



## MAINTENANCE

- ▶ Updates or upgrades of software components
- ▶ From security patches to in-place upgrades of O.S.
- ▶ Ordering of patches may affect outcome
- ▶ Scripting can help ensure consistency



## TERMINATION

- ▶ Fear of shutting off servers
- ▶ Treating servers like “pets, not cattle”
- ▶ Anti-pattern: Celebrating up-time
- ▶ Plan for the fact an instance could disappear







## GOALS OF INFRASTRUCTURE AS CODE – MORRIS

- ▶ IT infrastructure supports & enables change
- ▶ Changes to the system are routine, without drama or stress
- ▶ IT staff spend their time on valuable things.. not repetitive tasks
- ▶ Users are able to define, provision, and manage the resources they need, without needing IT staff to do it for them



## DEFINITION TOOLS

- ▶ Good Infrastructure As Code tools
  - ▶ have scriptable interfaces
  - ▶ can be run unattended
  - ▶ can be tailored through config
  - ▶ allow tasks to be defined in code
  - ▶ the definition files become 'living documentation'









## DEVELOPMENT PRACTICES

- ▶ Version Control
- ▶ Continuous Integration
- ▶ Build Pipelines
- ▶ Automated Testing
- ▶ Continuous Delivery
- ▶ Code Analysis



## VERSION CONTROL

- ▶ Natural part of development workflow
  - ▶ branching, rollbacks, ownership
- ▶ Single point of truth
- ▶ Living documentation



## CONTINUOUS INTEGRATION

- ▶ Early feedback about potentially breaking changes
- ▶ Changes tested in isolation from production
- ▶ Can apply to infrastructure, server, and configuration changes
  - ▶ *"Does this produce the instance I expect?"*
  - ▶ *"Does this instance have all the features I expect?"*
  - ▶ *"Is this instance configured for its role correctly?"*



## BUILD PIPELINES

- ▶ Avoid 'automation fear'
- ▶ Build regularly as well as on changes
- ▶ Pipelines maintaining templates ensures up-to-date images
- ▶ Reduces manual knowledge fading
- ▶ Services used to build can be provisioned temporarily
- ▶ Packer supports building machine images



# AUTOMATED TESTING

- ▶ One of the best practices to borrow from Development
- ▶ Not relying on 'Green builds'
- ▶ Frameworks like ServerSpec (<http://serverspec.org>)



```
describe service('apache2'), :if => os[:family] == 'ubuntu' do
  it { should be_enabled }
  it { should be_running }
end

describe service('org.apache.httpd'), :if => os[:family] == 'darwin' do
  it { should be_enabled }
  it { should be_running }
end

describe port(80) do
  it { should be_listening }
end
```



## CONTINUOUS DELIVERY

- ▶ Not 'Continuous Deployment'
- ▶ Being able to update Test / Lab environments regularly
- ▶ Risk increases with 'Time Since Last Success'



# CODE ANALYSIS

- ▶ Emerging area drawing from Dev practices
- ▶ Config management declarative languages have 'lint' tools



## FC045: Metadata does not contain cookbook name

correctness metadata chef12

This warning is shown when your cookbook does not define a name within the cookbook metadata. This causes a breakage if the name of the containing directory changes. Additionally, Chef 12 requires the name attribute.

### Metadata without the name attribute

This example matches the FC045 because it lacks the name property

```
# Don't do this
maintainer 'The Authors'
maintainer_email 'you@example.com'
license 'All Rights Reserved'
description 'Installs/Configures test'
long_description 'Installs/Configures test'
version '0.1.0'
```



**“A NETFLIX TEAM KNEW THAT A PERCENTAGE OF AWS INSTANCES, WHEN PROVISIONED, WILL PERFORM MUCH WORSE THAN THE AVERAGE INSTANCE SO THEY WROTE THEIR PROVISIONING SCRIPTS TO IMMEDIATELY TEST THE PERFORMANCE OF EACH NEW INSTANCE. IF IT DOESN'T MEET THEIR STANDARDS, THE SCRIPT DESTROYS THE INSTANCE AND TRIES AGAIN WITH A NEW INSTANCE.”**

**Kief Morris**



## WAYS TO START INTRODUCING THIS

- ▶ Start small
- ▶ Script everything
- ▶ Automate the process
- ▶ Run it regularly
- ▶ Test the changes in a safe environment
- ▶ Monitor all the things





แบบคัดอ่าน A B C สำหรับเด็ก		
A a เอ	B b บี	C c ซี
D d ดี	E e อี	F f ฟี
G g จี	H h ฮี	I i ไอ
J j จิ	K k คี	L l ลี
M m มิ	N n นิ	O o โอ
P p ปิ	Q q ควิ	R r รี
S s สี	T t ตี	U u อุ
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Wednesday วันพุธ	Thursday วันพฤหัสบดี	Friday วันศุกร์
Saturday วันเสาร์		





**QUESTIONS?**



## ABOUT ME

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- ▶ <https://about.me/jbjon>

 **@jbjon**

