

## Red Hat Network Satellite (On System z)

### **18-JUNE CAVMEN Meeting**



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## Why are we here?

### **PROBLEM SCENARIO**

 SysAdmin wants to automate Linux updating, monitoring, provisioning, and overall management















COMMUNITY







## What Does RHN Satellite Do?





AT NETWORK

## **Red Hat Network**

A system management platform designed to provide complete lifecycle management of the operating system and applications.

- A single solution for lifecycle management of compute resources
  - Installing and provisioning new systems
  - Updating systems
  - Managing configuration files
  - Monitoring performance
  - Redeploying for a new purpose





RHN SATELLITE Single Satellite Topology Example















SSL





RHN SATELLITE-PROXY

Satellite-Proxy System z Topology Example











- Quick setup is designed for rapid and efficient management for small deployments
- All system information, profiles, and packages are stored in Red Hat's servers
- Each managed system connects across the Internet for all managed actions



### **Red Hat Network Satellite**



**RED HAT NETWORK** :: Enterprise Systems Management



- Enterprise management solution enhanced control
- Synchronizes content with RHN Hosted, another Satellite, or physical media
- Custom content distribution



### **Red Hat Network Satellite**



**RED HAT NETWORK** :: Enterprise Systems Management

#### **Update**



Easily obtain security updates, patches, and new OS versions



Remove undesired packages through the simple RHN web interface



Automatically update systems with the latest security fixes

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Your RHN Your Account		🕎 Yo	ur RHN	0						
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Add systems	W!									



Most Critical Systems				
System Name	All Updates	Security Errata	Bugfix Errata	Enhancement Errata
RHT_Laptop	570	149	362	<b>F</b> 59
beltbuckle	479	3 115	<del>₩</del> 308	<i>4</i> <sup>7</sup> 56
IAD_DevBox	479	112	<b>₩</b> 317	<i>4</i> <sup>₽</sup> 50
IAD_DevBox1	388	82	<b>₩</b> 259	<i>4</i> <sup>7</sup> 47
RHT-IAD_turtle	205	<b>3</b> 41	₩ 141	<b>₽</b> 23

1 - 5 of 5 'Most Critical' systems displayed

View All Critical Systems

Relevant Security Errata	Severity			Systems	Updated
RHSA-2009:1060	Important	Important: pidgin security update		0	5/22/09
🔞 RHSA-2009:1061	Important	Important: freetype security update		0	5/22/09
RHSA-2009:0329	Important	Important: freetype security update		0	5/22/09
🔞 RHSA-2009:1024	Important	Important: Red Hat Enterprise Linux 4. security and bug fix update	8 kernel	0	5/18/09
🔞 RHSA-2009:0955	Moderate	Moderate: nfs-utils security and bug fi	k update	0	5/18/09
🔞 RHSA-2009:0981	Low	Low: util-linux security and bug fix upo	late	0	5/18/09
🔞 RHSA-2009:1036	Important	Important: ipsec-tools security update		0	5/18/09
🔞 RHSA-2009:1039	Important	Important: ntp security update		0	5/18/09
RHSA-2009:0478	Critical	Critical: acroread security update		0	5/13/09
🔞 RHSA-2009:0480	Important	Important: poppler security update		0	5/13/09
1 - 10 of 241 relevant errat	a displayed		View All Errata	View All Rele	vant Errata



### **Red Hat Network Satellite**



**RED HAT NETWORK** :: Enterprise Systems Management

#### Update



Easily obtain security updates, patches, and new OS versions



Remove undesired packages through the simple RHN web interface



Automatically update systems with the latest security fixes







Assign permissions to administrators for managing different groups or roles



Schedule updates to occur during maintenance windows







Overview
Systems
System Groups

#### System Set Manager

Advanced Search

Activation Keys

Stored Profiles

Custom System Info

Kickstart



Overview Systems Errata Packages Groups Channels Configuration Provisioning Misc

Overview

Welcome to the System Set Manager. This interface will allow you to easily work with large numbers of systems in the Spacewalk.

The following tabs aid you in a number of tasks:



Systems: List the systems you have selected to work with



Errata: Schedule errata updates relevant to selected systems



Packages: Upgrade / Install / Remove / Verify packages



Groups: Create and manage groups



Channels: Manage systems' channel memberships Manage systems' config channel subscriptions Deploy / Diff config channels



Provisioning: Kickstart systems Tag systems for snapshot rollback Run remote commands



Misc: Update hardware/package profiles and system preferences Set and remove custom values for selected systems

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Your RHN Syste	ms Er	rata Channels	Configuration	Schedule Users	Monitoring	Satellite Tools Help		
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Dverview	<b>)</b>	irtual Syster/	ns 🤋					
Systems		- · · ·					1 20 of 66 (2 colocted)	
All Virtual Systems	Filter by	/ System: coe.muc.r	edha Go				1 - 20 01 00 (2 Selected)	
Out of Date		System		Updates	Status	Base Software Channel		
Unentitled		Host: inf01.coe	.muc.redhat.com 3 /	Active Virtual Systems, 4	Total. (View All)			
Ungrouped		└ vinf02.coe.mu	c.redhat.com	•	Running	Red Hat Enterprise Linux (v.	5 for 32-bit x86)	
Inactive		└ vinf03.coe.mu	c.redhat.com	•	Stopped	Red Hat Enterprise Linux AS	5 (v. 4 for 32-bit x86)	
Recently		Host: storage03	3.coe.muc.redhat.co	m 0 Active Virtual System	ns, 0 Total. ( <mark>View</mark>	All)		
Registered		Host: inf02.coe	.muc.redhat.com 2 /	Active Virtual Systems, 2	Total. (View All)			
Proxy System Groups		└ vinf05.coe.mu	c.redhat.com	<b>V</b>	Running	Red Hat Enterprise Linux (v.	5 for 32-bit x86)	
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lanager		Host: hv001.co	e.muc.redhat.com 1	Active Virtual Systems, 2	28 Total. (View All	)		
Advanced Search		└ vm019.coe.mu	ıc.redhat.com	4	Stopped	Red Hat Enterprise Linux AS	6 (v. 4 for 32-bit x86)	
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### **Red Hat Network Satellite**



**RED HAT NETWORK** :: Enterprise Systems Management









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### 🔦 Custom System Info Keys

Custom system info keys allow your administrators to store relevant custom key/value pairs with your system profiles. Custom system info is fully <u>searchable</u>.

The following custom system info keys have been defined for your organization.

Key	Description	Systems with value	Last Modified
Hardware Support Tag	Vendor hardware support tags.	0	2008-06-15 10:43:13
Support Contract	"Yes" or "No", whether or not the system is support	0	2008-06-15 10:44:51

1 - 2 of 2

🕑 create new key

1 - 2 of 2



### **Red Hat Network Satellite**



**RED HAT NETWORK** :: Enterprise Systems Management

Update



Easily obtain security updates, patches, and new OS versions

Remove undesired

packages through the simple RHN web interface

Automatically update

systems with the

latest security fixes



maintenance

windows

Provisioning



Provision existing or bare metal systems using profiles or system cloning



Improve consistency by using RHN to manage and deploy configuration files



Undo problematic changes with snapshots and rollback





Dozens of low-impact probes can be set for each system



Group probes into suites for fast deployment



Receive email or pager notices when a probe reaches warning or critical threshold



## How It Works





## **How It Works**

#### Database

Your existing database (standalone) or bundled (embedded Oracle 9i R2)

#### RHN Satellite Server

- Entry point for Red Hat Update Agent running on clients
- Apache HTTP server serving XML-RPC requests)

#### RHN Satellite Web Interface

Advanced system, system group, user, and channel management interface

#### RPM Repository

 Package repository for Red Hat RPM packages as well as middleware/custom RPM packages.





## How It Works

#### Management Tools

- Database and file system syncrhonization tools
- RPM importing tools
- Channel maintenance tools (Web based)
- Errata management tools (Web based)
- User management tools (Web based)
- Client system and system grouping tools (Web based)
- *Red Hat Update Agent* on the client systems





## **RHN Satellite: Apache**

- Apache processes within RHN Satellite handle multiple types of requests
  - Satellite Web UI with perl and java components
  - /XMLRPC, /API & /APPLET via python
- Main configuration files
  - /etc/httpd/conf/httpd.conf
  - /etc/httpd/conf/rhn/
  - /etc/rhn/rhn.conf
- Runs with standard httpd daemon on ports 80 and 443

- Apache writes to various log files in the follow locations
  - /var/log/rhn/
  - /var/log/httpd/
- Misc files of note
  - SSL Certificates used by Apache
  - / etc/httpd/conf/ssl.key/server.k
    ey
  - / etc/httpd/conf/ssl.crt/server. crt



## **RHN Satellite: Java & RHN Push**

- Tomcat is communicated to via Apache for portions of the Java Web UI within RHN Satellite 4.0
- Main configuration file
  - /etc/tomcat5/tomcat5.conf
- Main log directory
  - /var/log/tomcat5/
- Tomcat daemon listens to ports
  - 8005

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- 8009
- 8080

- The jabber protocol is used by RHN to push scheduled actions to systems.
  - Satellite connects to jabber (osa-dispatcher)
  - Clients connect to jabber (osad)
- Main configuration files for push technology
  - /etc/jabberd/jabberd.cfg
  - /etc/rhn/rhn.conf
- Main log files are
  - /var/log/messages
  - /var/log/rhn/osa-dispatcher.log





## **Installation Requirements**

#### Software

- RHEL 4 (31-bit or 64-bit)
- @Base install

#### Hardware

- 1 to 2 (virtual) IFLs
- 2 to 4 GB storage (memory)
- 1 GB swap (combination VDISK, disk)
- 1 x mod3 for OS install
- Estimated 12 GB disk space for embedded database
- 6 GB per channel (disk)





## **Installing RHN Satellite**

- mount -o loop iso\_filename /media/
- cd /media; ./install.pl
  - ./install.pl --help
  - ./install.pl --disconnected
- Installer steps
  - Create database
  - Import Satellite certificate
  - Register/Activate Satellite
  - Generate CA certificate for SSL traffic





## Importing Packages (satellite-sync)

- Synchronize metadata/packages with RHN
  - Satellite connected to RHN
- Internal steps
  - channel-families Import/sync channel family (architecture) data
  - channels Import/sync channel data
  - rpms Import/sync RPMs
  - packages Import/sync full package data for RPMs retrieved successfully
  - errata Import/sync Errata information





## **Importing Packages (disconnected)**

- Synchronize metadata/packages from Channel Content ISO
  - Released shortly after each RHEL update on RHN, then in regular increments

#### Use channel data from another Satellite

- rhn-satellite-exporter exports channel families, architectures, channel metadata, blacklists, RPMs, RPM metadata, errata, and kickstarts
- rhn-satellite-exporter --dir=/var/sat-backup/
- scp -r storage.example.com:/var/sat-backup/\* /var/rhn-satimport
- satellite-sync --list-channels --mount-point /var/rhn-sat-import
- satellite-sync -c rhel-s390x-as-4 --mount-point /var/rhn-satimport
- Can specify multiple channels in one command. Estimate ~2 hours per channel.



# **Something Broke!**

## Now What?





## **Further Information**

Problem

Where can I find further information on RHN Satellite?

Solution

- Red Hat Knowledgebase
  - http://kbase.redhat.com/faq/
- RHN Documentation
  - https://rhn.redhat.com/help/
- RHN Satellite Users mailing list
  - https://www.redhat.com/mailman/listinfo/rhn-satellite-users
- RHN Satellite comes with 24/7 support
  - https://www.redhat.com/apps/support/





## **Contacting Support**

#### **Problem**

My Satellite is not working, what should I do? 

#### Solution

- 1) Gather data, include
  - RHN Satellite Debug
  - System Report

/usr/bin/satellite-debug

/usr/sbin/sysreport

RHN Proxy Debug (if needed)

/usr/bin/rhn-proxy-debug

2) Contact Red Hat Support with data



# Where's This Used? (On System z)

## The following slides are from the Salt River Project Webinar, record online. Viewable By Clicking Here



### Salt River Project (SRP)

- One of Arizona's largest utilities providers, Salt River Project (SRP) has delivered lowcost, reliable power and water to Arizona customers for over 100 years. SRP includes two entities: the Salt River Project Agricultural Improvement and Power District, a political subdivision of the state of Arizona, and the Salt River Valley Water Users' Association, a private corporation.
- The District provides electricity to more than 935,000 retail customers in the greater Phoenix metropolitan area. It operates or participates in 11 major power plants and numerous other generating stations, including thermal, nuclear, natural gas, and hydroelectric sources.
- The mission of SRP is to deliver ever-improving contributions to the people it serves through the provision of low-cost, reliable water and power, and community programs, to ensure the vitality of the Salt River Valley.





### Salt River Project

### FAST FACTS

Industry: Utilities, Government

Geography: Arizona

- Challenge: Searched for a replacement for proprietary UNIX software which could provide greater flexibility, manageability, and utilization opportunities
- Migration Path: HP-UX to Red Hat Enterprise Linux
- Software: Red Hat Enterprise Linux, Red Hat Network Satellite
- Hardware: IBM System z Mainframe and HP ProLiant Blades
- Benefits: Experienced cost savings, boosted performance, stable and reliable management, consolidation, and valuable technical support after migrating to Red Hat Enterprise Linux on IBM System z and HP ProLiant Blades



### **The Problem**

- RHEL/Linux started small in use but grew (sound familiar?)
- SRP had been testing Linux in-house for approximately three years, but didn't have any Linux solutions in production environments.
- In 2006, SRP upgraded its System z Mainframe.
  - Prompted an accelerated investigation into running Linux on the IFL.
- Our HP RISC hardware was nearing EOL.
  - A project was already in place evaluating staying on UNIX or transitioning to Linux.
- Server sprawl in our Windows environment was a serious problem we had to offer a better solution with Linux or UNIX.



### What Happened?

- Selected Red Hat Enterprise Linux, to use in both the mainframe and distributed environments.
- To manage nearly 50 servers, we chose Red Hat Network Satellite.
- Satellite is fully supported by Red Hat on the mainframe. This is where we run it and we're very happy with the performance.
- Our use of Satellite has grown with us and has saved us time by making our admins more efficient.
- RHN Satellite pays off very quickly as your environment grows.



### Salt River Project Environment



### Key Features That Brought Value -- Patch Management

- Visibility of which systems need to be patched.
- Easy to push patches out via OSAD.
- Confirmation of deployment and instant access to progress.
- History log of results.
- Rollbacks.

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- Satellite allows you to create 'snapshots' of the current package manifest for a system.
- Incrementally rollback each patch easily.



## Key Features That Brought Value -- Provisioning New Systems

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- Satellite provides complete control over kickstarts.
  - We have about 20 different kickstarts representing our various server builds.
  - We often make copies of kickstarts and then minor tweaks to them to accomodate small variations, such as the storage device (/dev/sda vs. /dev/mapper/mpath0).
- We employ PXE to deploy new servers.
  - Each PXE bootstrap image points to a kickstart residing on Satellite.



Provision existing or bare metal systems using profiles or system cloning



Improve consistency by using RHN to manage and deploy configuration files



## Key Features That Brought Value -- Remote Commands, 'Real Time' Agent

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- Remote commands can be executed on machines configured to allow it.
- Central management, tasks can be done quickly on many machines all at once.
- With the OSAD service installed on a system, events happen right away; the system picks up the event and runs it on demand.

### **Key Features That Brought Value** -- Inventory

- Satellite keeps detailed information on systems
  - Mac addresses, hardware details, etc.

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- User specified information (location, notes, etc).
  - API available to access (or write) this info.
- Fully searchable, can select machines to manage based on searches of system information.
- Much faster than HP iLO for querying hardware info.
- Satellite keeps track of packages on systems
  - Allows us to do searches for specific packages to see if they're installed on a system or group of systems.
  - Package synchronization between systems. Critical for clusters.



### Key Features That Brought Value -- Support

- 24/7 Premium Support standard with RHN Satellite
- Training Courses available
- Professional Services available
- Web support is convenient but use phone support for timesensitive, critical issues.
  - Phone support connects you to an RHCE.



## Results After Deploying Satellite

- A kickstart & management environment that is simple, reliable, and verifiable.
  - New systems deployed over twice as fast.
  - Deploying system changes (files, rpms) 3-5x faster (minutes).
- Greater system uptime and availability due to fewer human errors.
- Leverages the benefits of running on the mainframe.
- A single administrator can make a change on hundreds of machines in minutes, and know the results immediately.
- Automatic logging of changes allows administrators to quickly and eaisly discover changes previously made by other administrators to a given system.



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### Deploy new systems faster and easier

Satellite Provisioning makes it much easier to roll out new systems.

#### Manage more systems

- Satellite is built to handle thousands of managed systems.
- Satellite uses an intuitive web GUI that makes it easy to work with groups of systems.

#### Reduce errors

- Centralized configuration file management reduces the opportunity for errors or inconsistencies.
- Less human errors = greater system uptime.

#### Next Step - Evaluate Satellite

 Contact your Red Hat Account Executive to evaluate Satellite in your Environment.



## Questions



