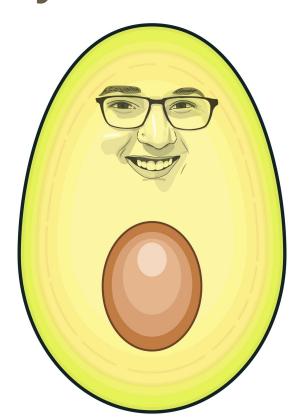
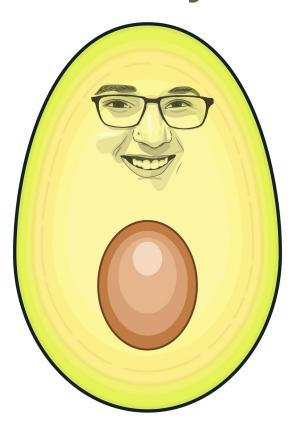


### Developer Relations: The Good Kind of Fat













### Who Am I? (Pre-Avocado)





## Persea



The Business Value of Developer Relations

How and Why Technical Communities Are Key To Your Sucress

With a Foreword by Jono Bacon

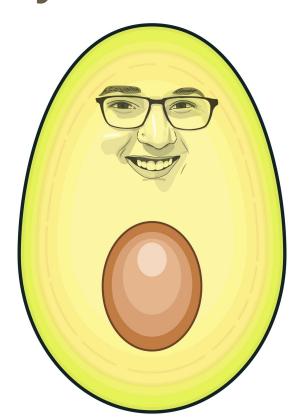
Mary Thengvall

Apress\*









### Community:

A group of people who not only share common principles, but also develop and share practices that help individuals in the group thrive.

### Developer Relations:

To the community, I represent the company. To the company, I represent the community.

I must have both of their interests in mind at all times.

### Principle #1:

# Avocados are the good kind of fat.

### Avocados are the good kind of fat.

→ Warm handoffs

### Avocados are the good kind of fat.

Our job is to inspire and equip developers to build the next generation of amazing applications.

This means understanding what they are trying to do, pointing them to tools and training, and generally helping them be successful.

-Twilio's Developer Evangelism Team Mission

### Principle #2:

### Avocados take on the flavor of things around them.

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### Avocados take on the flavor of things around them.

- → Why do you want a community?
- → What do you hope to accomplish?

#### WHY do you want a community?

### What do you hope to accomplish with this community?

### Principle #3:

### Avocados go well with many different cuisines.

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We use our super powers to help Keen IO grow into a sustainable business by supporting other teams within the organization (our internal community) in accomplishing their missions and helping our customers, partners, investors, advisors, fans, friends & family, etc (our external community) be everything they dream to be.

-Keen Community Team Mission

## What is it that only DevRel can do?

### Principle #4:

# Avocados take a long time to ripen



→ Warm handoffs

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### Bonus Principle:

Avocados are good for your heart.

### Avocados are good for your heart.

A happy community and a healthy product are good for the heart of every company.



The Business Value of Developer Relations: Apress.com 20% - DevRelBookEMP

### Questions?

Mary Thengvall Founder, Persea Consulting

persea-consulting.com

@mary\_grace
mary@persea-consulting.com