#### 9 CRITERIA TO ASSESS YOUR

PROJECT'S MATURITY

& IMPROVE

Petyo Dimitrov

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#### About me



17 years in Software Engineering8 years as a Software Architect

Head of Architecture at Qinshift Bulgaria (ex. Musala Soft)

PhD in Computer Science from Technical University Sofia & Guest lecturer

## Agenda

What is technical maturity?

How to assess it?

What are the 9 criteria?

How to organize the results?

How to communicate them?

## What is (technical) maturity?



*maturity is realizing that Tom was not the villain* 

# Why does it matter?

200

## Why 9 criteria?







## Methodology – Kick-off meeting(s)

- Explain the process & its importance
- Clarify the scope of the assessment (get client sign off)
- Identify key criteria depending on the project
- Align with the project's timeline
- Request documents & other materials (e.g. source code, access)
- Send reference materials for the criteria
- Ensure the participation of key team members (schedule meetings with specific attendees and agenda)

## Methodology – Review provided materials

- Documents\* requirements spec, project plan, test plan, HLA, infrastructure info (IaC), API docs, development process, user guide, etc.
- Board
- Automated code review via Sonar, NDepend, Dependency Checker, etc.
- <u>Selective</u> manual code review(s)
- Exploratory testing check key functionality, pen testing



## Methodology – Populate checklist

| Criterion   | Assessment    |   | Description  |
|---|---------------|---|--|
| 1. Integration & API Design   | satisfactory  |   | Does the application offer<br>high-quality interfaces for<br>integration into the system                             |
| 1.1 API provides access to important functions and data   | fulfilled     | • |  |
| <b>1.2</b> Is the API based on a future-proof standard such as HTTP + REST,<br>HTTP + GraphQL, Message Broker (with AMQP, Kafka Protocol, MQTT,<br>STOMP), gRPC | fulfilled     | • |  |
| 1.3 API is easy to understand (read) and comprehensible   | not fulfilled | • |  |
| <b>1.4</b> API documentation is available (could be manual)   | fulfilled     | • |  |
| <b>1.5</b> Asynchronous integration is utilized (i.e., events)  | not fulfilled | • |  |
| <b>1.6</b> Automatically generated API documentation is available   | not fulfilled | • |  |
| <b>1.7</b> Non-functional requirements for key APIs are defined and followed (performance, availability, security, versioning, error handling, etc.)            | not fulfilled | • |  |
| Total fulfilled   | 3             |   | <b>Evaluation basis:</b> excellent:<br>6+ criteria met   good: 4+<br>criteria met   satisfactory:<br>2+ criteria met |

reference



System hardening Error & logon failures logging

#### 1FA

Logging of user-IDs, system time and type of change

Logging of user-IDs, system time, and change before & after Validation of input data Encryption in transit Usage of secure hashes

2FA Encryption at rest



- Address <u>OWASP Top 10</u> (injection, XSS, outdated deps., etc.)
- Static Application Security Testing (SAST) is used (e.g. Sonar)
- Penetration Testing is performed/planned (via ZAP, SSL Labs, etc.)
- Dependency Vulnerabilities are addressed periodically
- Principle of Least Privilege access control (for Cloud, 3rd parties, etc.)



Automated Static Code Analysis (SCA) - via Sonar\*
Technical Debt as % of Backlog
Coding standards are defined
Peer reviews are conducted
Pair programming





- CI/CD pipelines (+ as Code)
- Independent build & deployment
- Versioned Artifact repository
- Rollback mechanism
- Environment parity



- High test Coverage
- Efficient Test pyramid distribution
- Test code as **production code**
- Performance tests
- Execute as part of CI/CD
- Test Driven Development



- Standardized logging
- Central configuration & user administration
- Health-checks & metrics
- Backup & restore procedures
- Root Cause Analysis is performed
- Automated restart & reconnect
- Automated notifications for production issues



- API based on REST / GraphQL / gRPC / messaging is provided
- API documentation is available (+ generated automatically)
- API is easy to understand
- Asynchronous integration is used
- Non-functional requirements are defined (performance, availability, etc.)



- Runs on virtualized hardware
- Containerized & orchestrated
- <u>Twelve Factor App</u> principles
- Horizontal scalability (+ Elasticity)
- Fault-tolerant design
- Disaster Recovery is planned
- Modularization (via MSA, EDA, SOA, etc.)



• Project Management and Version Control System(s)

• Core project documentation is available - glossary, architecture, environments, development process, on-boarding guide.

• Testing strategy is defined and documented

• Agile ceremonies



#### Up-to-date dependencies

- Regular dependency upgrade process
- Dependencies with proper OSS licenses
- For critical components:
  - o under support with SLA
  - popular & actively maintained OSS projects

## Results – Template

- Serves as a professional deliverable for the client
- Gives consistency between assessments
- Simplifies onboarding of new architects
- Contents:
  - o 1-page summary (for management)
  - Project overview\* (business case, architecture, technologies, infrastructure)
  - *Recommendations* (for the team)
  - Constraints (scope, access to team/client, access to materials)
  - Appendix (methodology explanation, information sources, additional materials & references)

## 1-page summary – radio chart



## 1-page summary – colored highlights

| MM Criterion    | Assessment<br>(Expectation)   | Details  | Impact   |
|-----------------|-------------------------------|--|--|
| Security        | Satisfactory<br>(Excellent)   | <ul> <li>Positive: Basic measures for security are taken. External penetration testing is planned.</li> <li>Negative: OWASP Top 10 measures are not fully implemented (brute force/XSS/CORS issues, sensitive data exposure).</li> </ul>   | Sensitive user<br>information can be<br>accessed by a<br>competitor.   |
| Code<br>Quality | Not<br>satisfactory<br>(Good) | <b>Positive</b> : The main application features are working.<br><b>Negative</b> : SCA (Sonar) and linting (eslint) are not used.<br>There are a lot of technical debts and multiple blocker+<br>issues. Lots of commented out blocks or test snippets in<br>the code base. Hardcoded config. | Risks of system failures<br>due to technical debts.<br>Delayed development of<br>new features due to<br>maintainability. |

#### Recommendations

#### • Numbered, categorized, prioritized, and detailized.

| Ref | Criteria | Description   | Priority | Potential impact   |
|-----|----------|---|----------|--|
| R1  | Security | Review and strengthen registration and login flow. Multiple exploits<br>discovered - account takeover, brute forcing password/OTP due to<br>lack of rate limit, identifying valid users based on error messages<br>(e.g., "User not found") and responses (e.g., return user's phone<br>number when found), weak passwords. | High     | User account<br>takeover<br>or unauthorized<br>access.                   |
| R2  | Security | Add passwords for newly registered users in combination with OTP.<br>Enforce some quality on the passwords, e.g., minimum 8 symbols,<br>containing both letters and numbers.  | High     | 2FA. Prevent<br>sending events to<br>external services<br>and customers. |
| R3  | Security | Expire OTP tokens to avoid brute force attacks.   | High     | Brute force<br>attack against<br>numerical codes.                        |

#### Lessons learned – tailor to the audience



## Lessons learned – gain attention via visuals



## Lessons learned – engage key stakeholders early



#### Lessons learned – balance static & dynamic content



#### Lessons learned – save time for follow-ups



## Conclusion

• An exhaustive and systematic approach to evaluate projects

- Allowing (somewhat) external perspective
- Targeting both business and dev key figures



## Questions





## Thanks!



petyo.dimitrov@gmail.com

www.linkedin.com/in/ petyo-dimitrov