Data lake: how Red Hat maintains data quality across multiple Drupal sites

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- Problem
- Discovery
- Solution
- Integration



Problem



Redhat.com is built on Drupal and single-page applications.



Organization-level data should be **consistent** and **accurate** across redhat.com.



Organization-level data is **duplicated** and managed by **different teams**.



Managing data quality across redhat.com is a manual process.



There has to be a **better way** to **share data** across
the redhat.com
ecosystem.



Discovery



Requirements

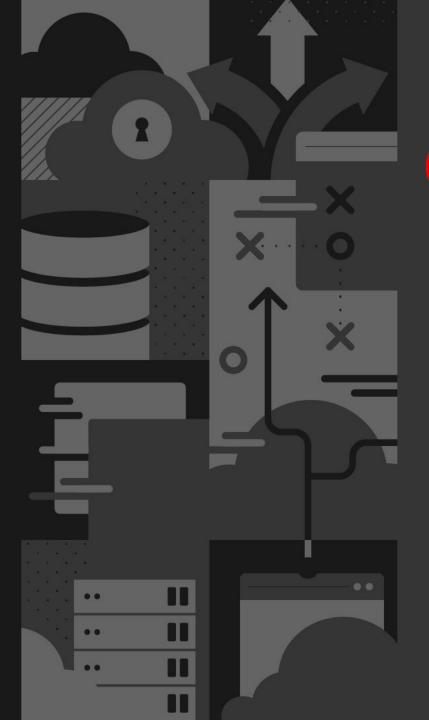
- Share data in a scalable and maintainable way
- Connect with different tech stacks
- Serve as a single source of truth
- Provide flexible data model/schema



Data Repository Types

- Relational database
- Data warehouse
 - · Data mart
 - Operational data store
- Data lake





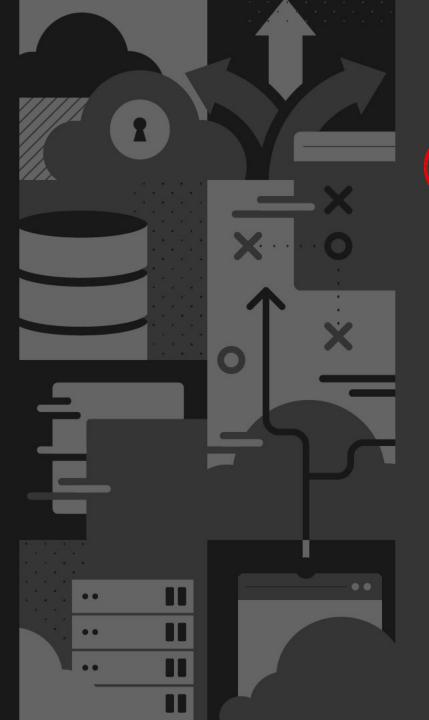


Relational database

- Structured transactional data
- Main features:
 - Data normalization
 - Compliancy

Example: Drupal database



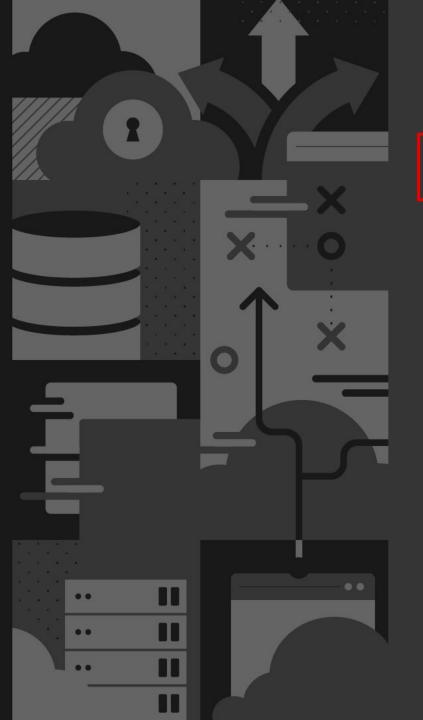




Data warehouse

- Business intelligence focus
- Structured data
- Schema-on-write







Data Lake

- Flexible structure
- Scalable
- Schema-on-read
- Low maintenance



Data Lake Challenges

- Data rot
- Data governance
- Data compliance
- Data security
- Data availability



Data Lake Advantages

- Multiple data sources—Consistent access
- Protection against downtime
- Provides an additional, query-level, caching layer for production



Solution



Tech Stack

- Database Backend: MongoDB
- Indexing: Search API + Custom module
- Retrieval
 - GraphQL
 - Direct query



Indexing

- Custom Search API Backend
- Search API's index management
- Flexible schema for each data source
- Drupal provides access control, the data model, and the editorial experience



Retrieval

- Single-page applications: GraphQL
- Drupal: PHP MongoDB Driver





Integration: Products





Red Hat Customer Portal

Product Experience

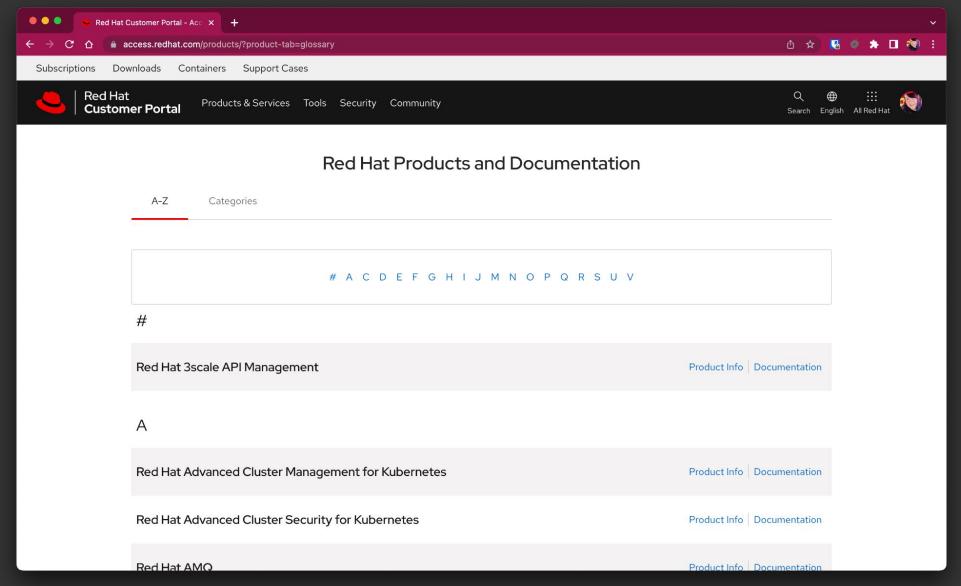
access.redhat.com/products



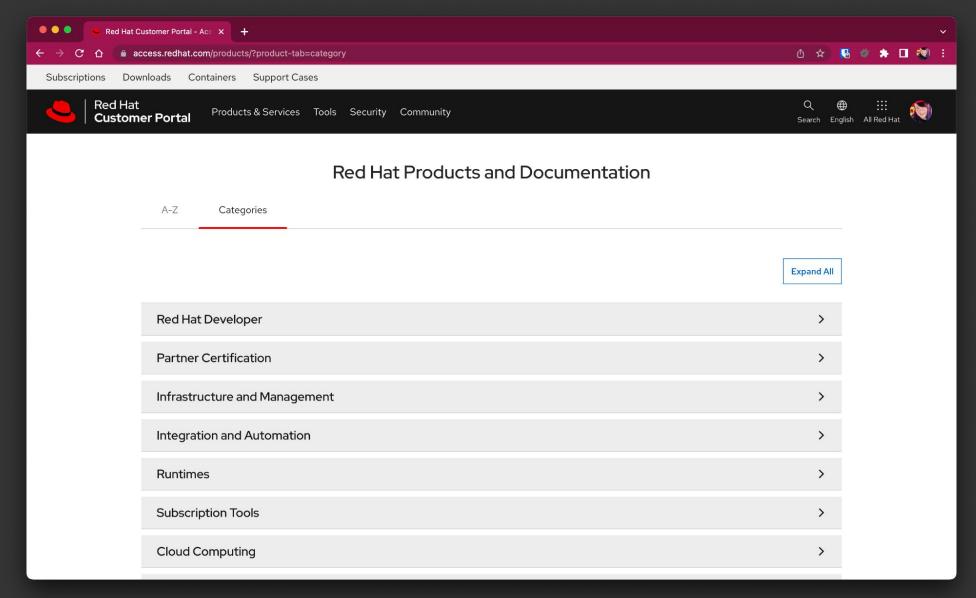
Customer Portal Products

- Customer Portal helps our customers get the most out of their subscriptions
- Product information is core to our data organization
- Multiple teams and sites combine to make what is the Customer Portal

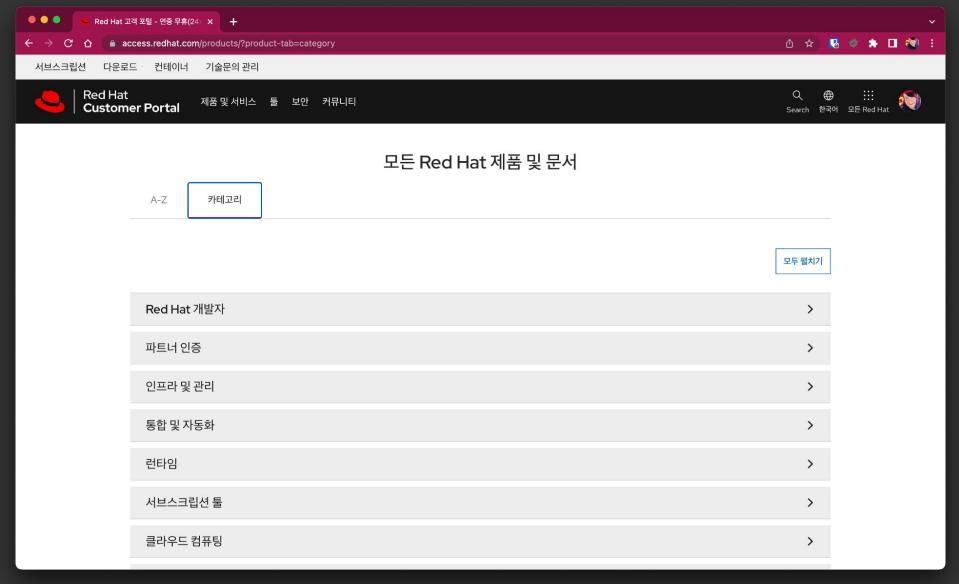














Strategy

- Product data managed in Drupal
- Indexed to the Data Lake
- Queried via GraphQL
- Page built via GitLab pipeline (statically generated)
- Refreshed every 30 minutes



Integration: Learning Paths





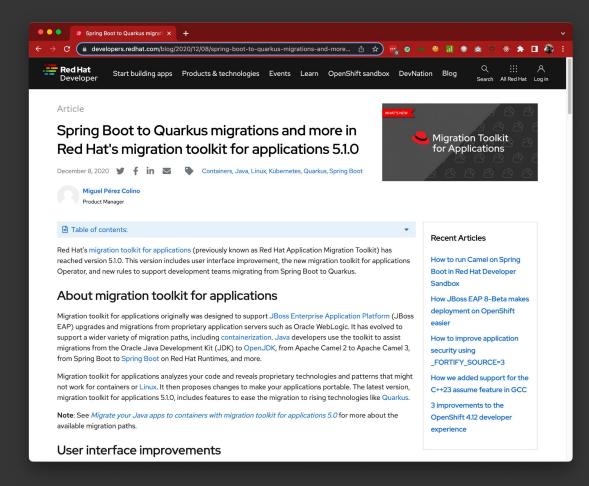
Learning Path

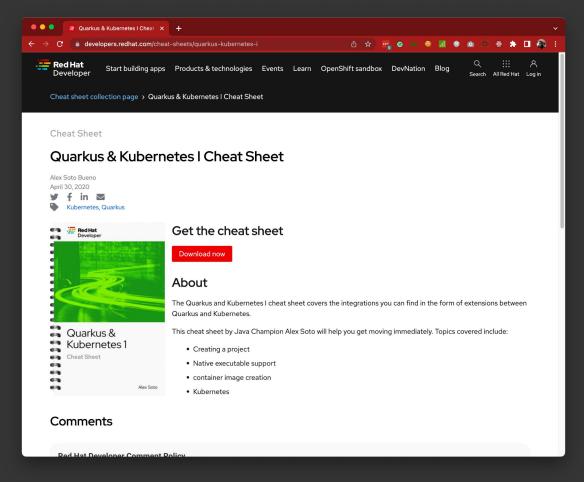
A curated collection of content, directing users to learn more about a particular topic or product.





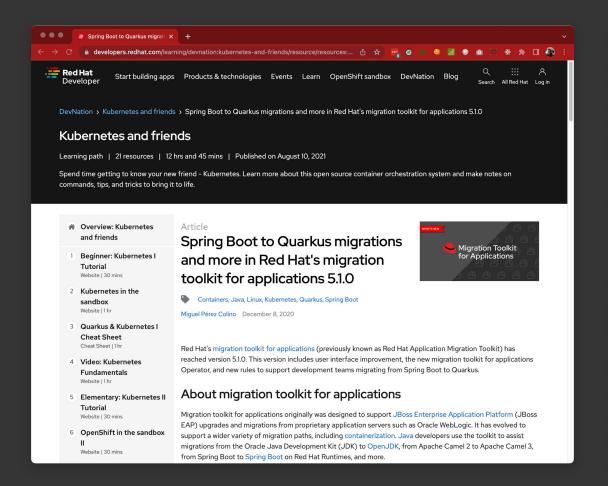


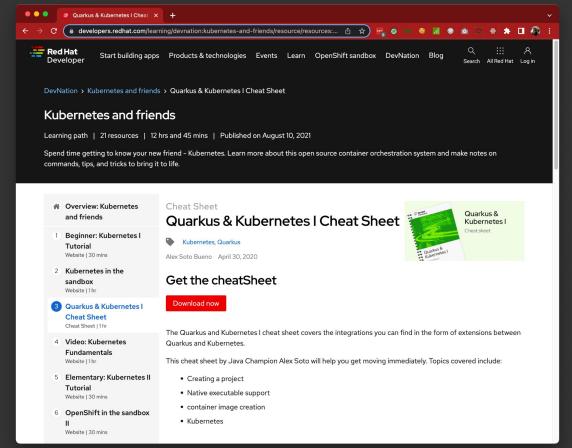




Article Cheat Sheet





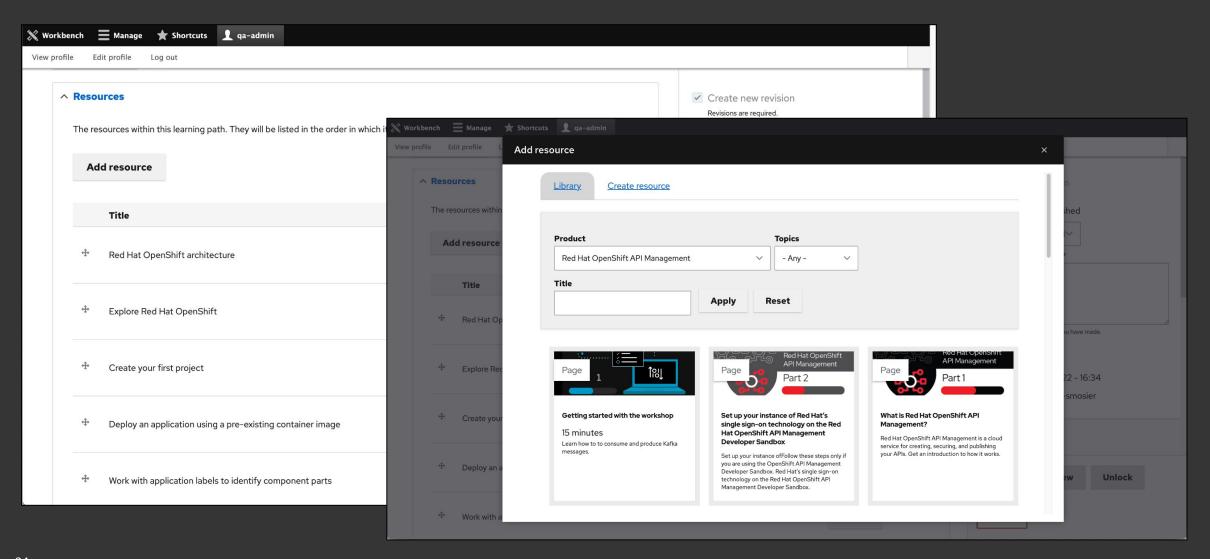


Article in Learning Path

Cheat Sheet in Learning Path

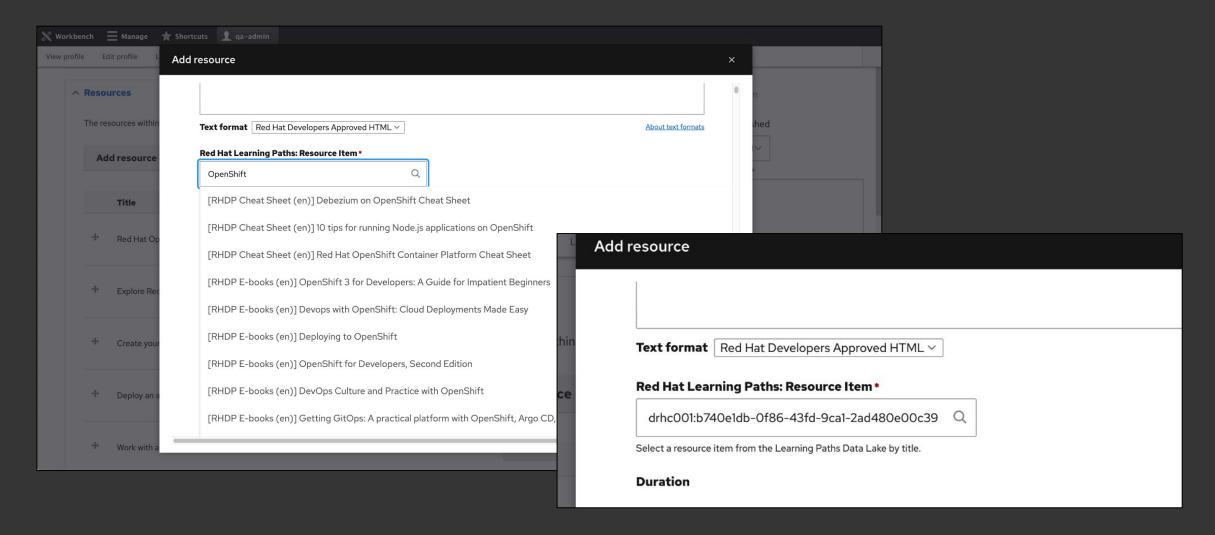


Learning Path content type

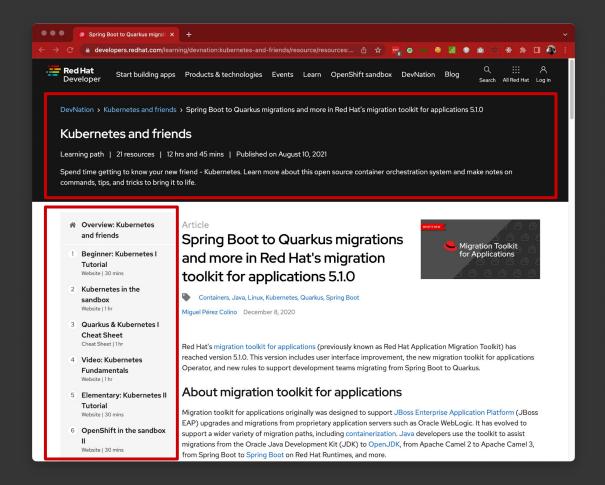


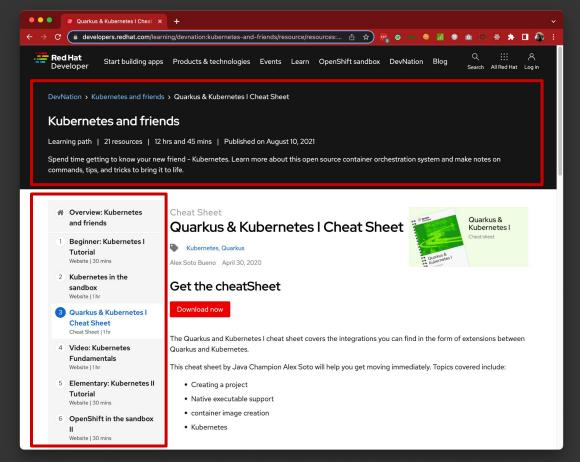


Resource content type





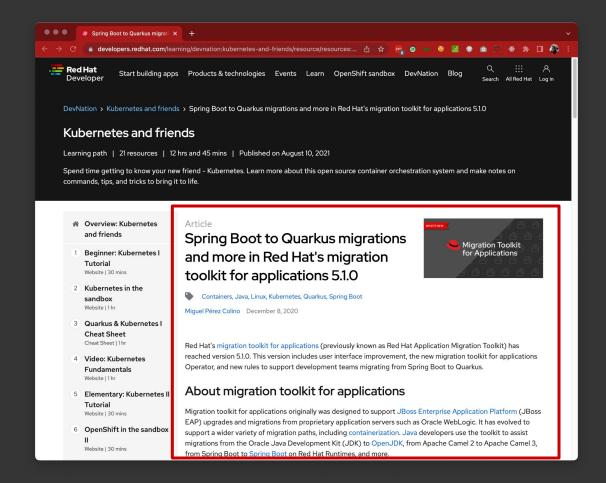


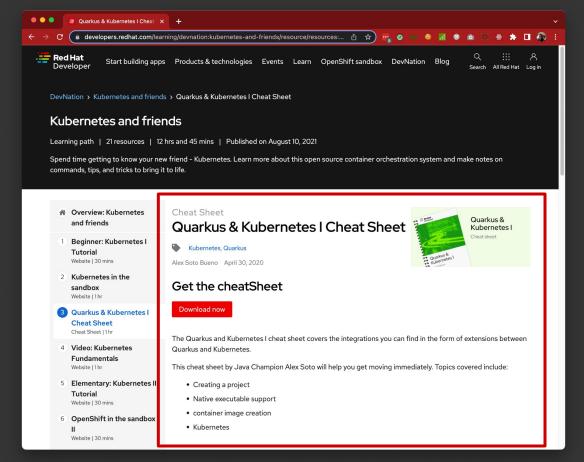


Article in Learning Path

Cheat Sheet in Learning Path





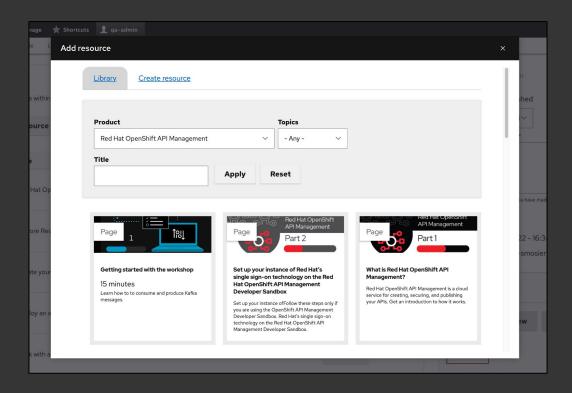


Article in Learning Path

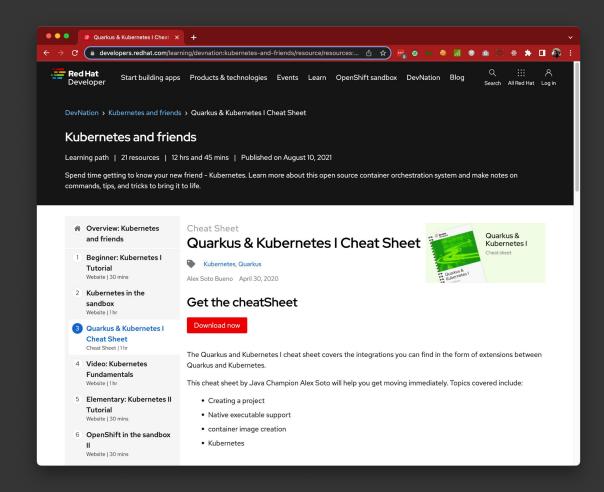
Cheat Sheet in Learning Path



Resource displays



hook_preprocess_node()





Shared module



- Data Lake Learning Paths schema
- Data Lake query service
- Reusable code:
 - Services
 - Controller
 - EventSubscriber
 - Blocks
 - Constraints/Validators









Red Hat Hybrid Cloud

Integration: Future Plans



Content Syndicated Patterns

"Shared patterns" with embedded content for banners, footers, marketing content, etc.



Customer Portal

- Autobuilding product pages from the Data Lake (currently are Drupal nodes)
- Standardizing Product taxonomy across
 Customer Portal microsites
- Integrating with external systems (product life cycle, case management, developers.redhat.com, etc.)



Thank you

Questions?

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