



HOW DOES QUALITY FIT IN CALMS?

ARETI PANOU, SAP SE

*Can you do a
presentation about
Quality Strategy in
DevOps?*

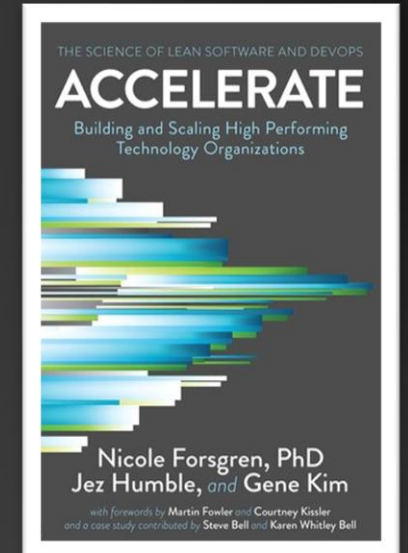
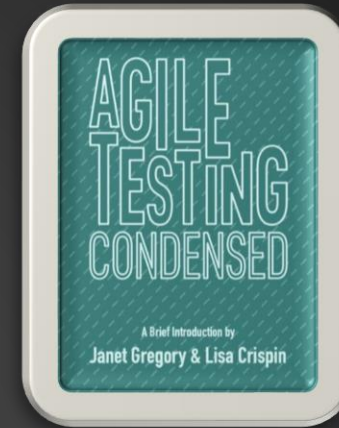
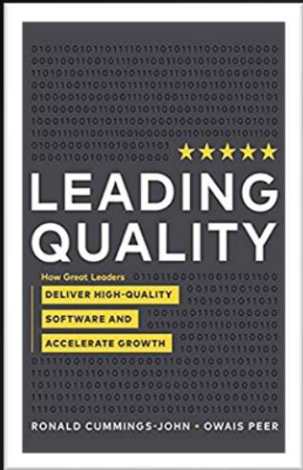
*Sure! No
problem!*

A meme featuring a man with a pained expression, overlaid with the text "I'VE MADE A HUGE MISTAKE". The man is wearing a dark shirt and has a slightly furrowed brow and a small frown. The background is a blurred indoor setting with framed pictures on the wall.

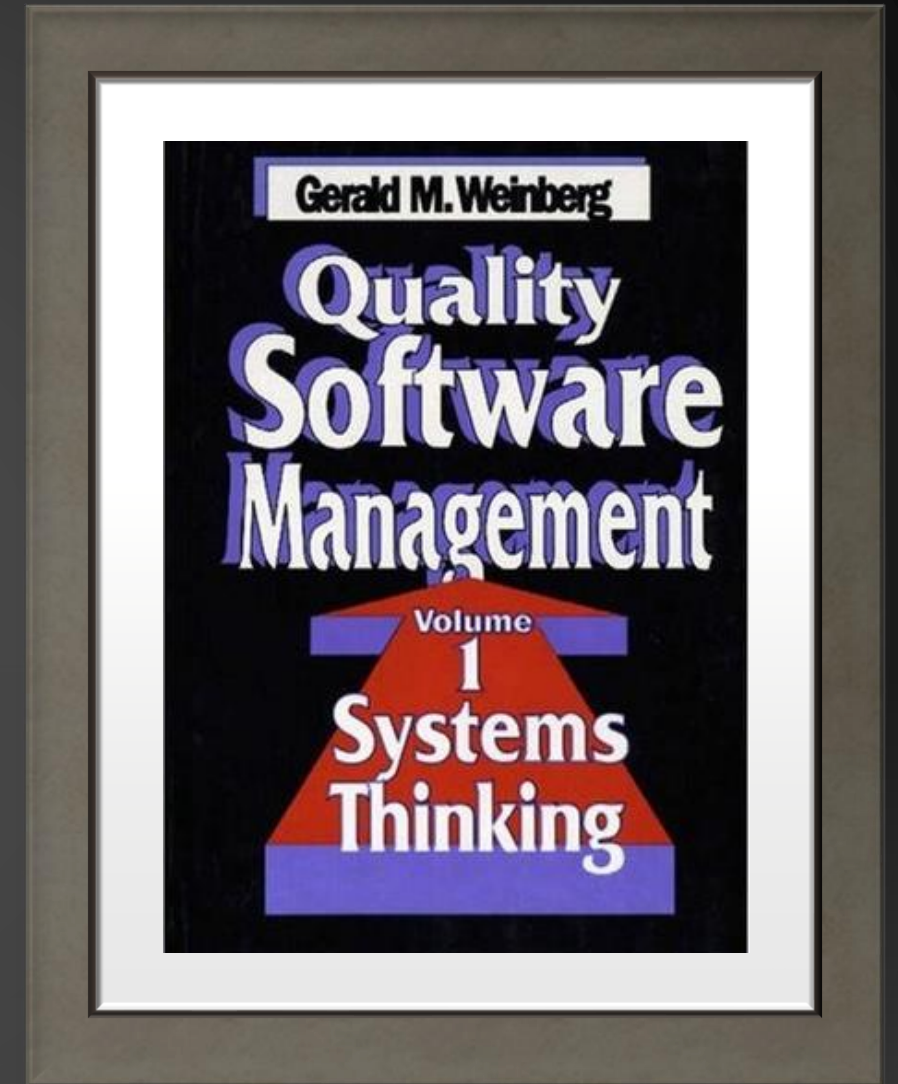
I'VE MADE A
HUGE MISTAKE

YUNE

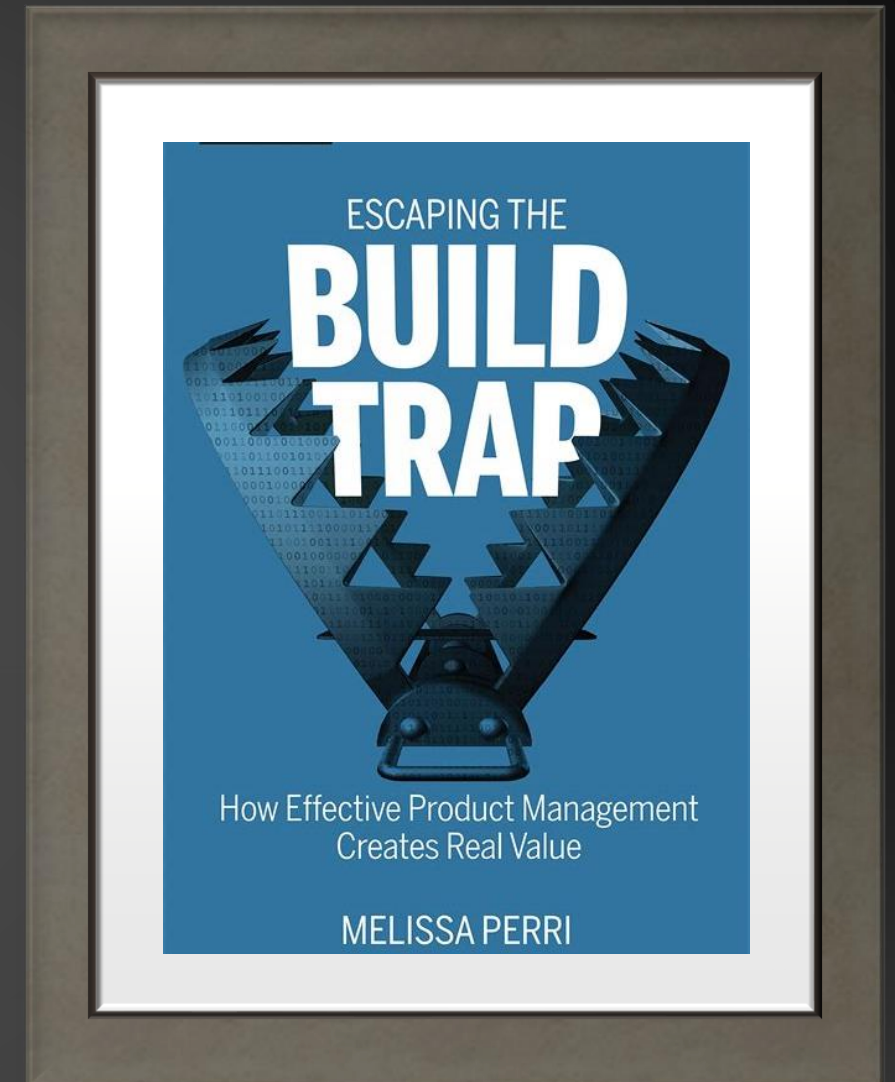
<http://the-op.com>
quickmeme.com



Quality is **value** to
some person



Product Strategy is a **system**
of **achievable goals** and
visions that work together to
align the team around
desirable outcomes for both
the **business and your**
customers





Ken Mugrage
@kmugrage



This definition of [#DevOps](#) has been in my head all morning.

DevOps: A culture where people, regardless of title or background, work together to imagine, develop, deploy and operate a system.

7:56 PM · May 20, 2016 · TweetDeck

A

Quality Strategy

in

DEV
OPS

is a

framework

that

involves

our

entire system

to

achieve values

DESIRED BY OUR USERS

Culture

Automation

Lean

Measurement

Sharing

Culture



Embrace quality as
everyone's
responsibility

Automation



Increase confidence
in the system's
expected behaviour
to find time to look
at the unexpected

Lean



Improve the quality
of the entire system
and not just its parts

Measurements



Analyse how the
users interact with
your product rather
than count bug
reports

Sharing



Learn from other
teams and other
disciplines

A

Quality Strategy

in

DEV
OPS

is a

framework

that

involves

our

entire system

to

achieve values

DESIRED BY OUR USERS

CALMS

is a

Quality Strategy

in

**DEV
OPS**

is a

framework

that

involves

our

entire system

to

achieve values

DESIRED BY OUR USERS



*But do I walk
the talk?*



Engineering



C

A

L

M

S



Engineering



C

A

L

M

S



Product
Management



CALMS

is a

Quality Strategy

in

**DEV
OPS**

that

involves

our

entire system

to

achieve values

DESIRED BY OUR USERS

CALMS

is a

Quality Strategy

in

**DEV
OPS**

that

involves

engineering

&

Product
management

to

achieve values

DESIRED BY OUR USERS



THANK YOU!

ARETI PANOU, SAP SE