## DEVOPS FOR DEVELOPERS OR MAYBE AGAINST THEM?!





@jbaruch #DevOps # cjug https://jfrog.com/shownotes

## 



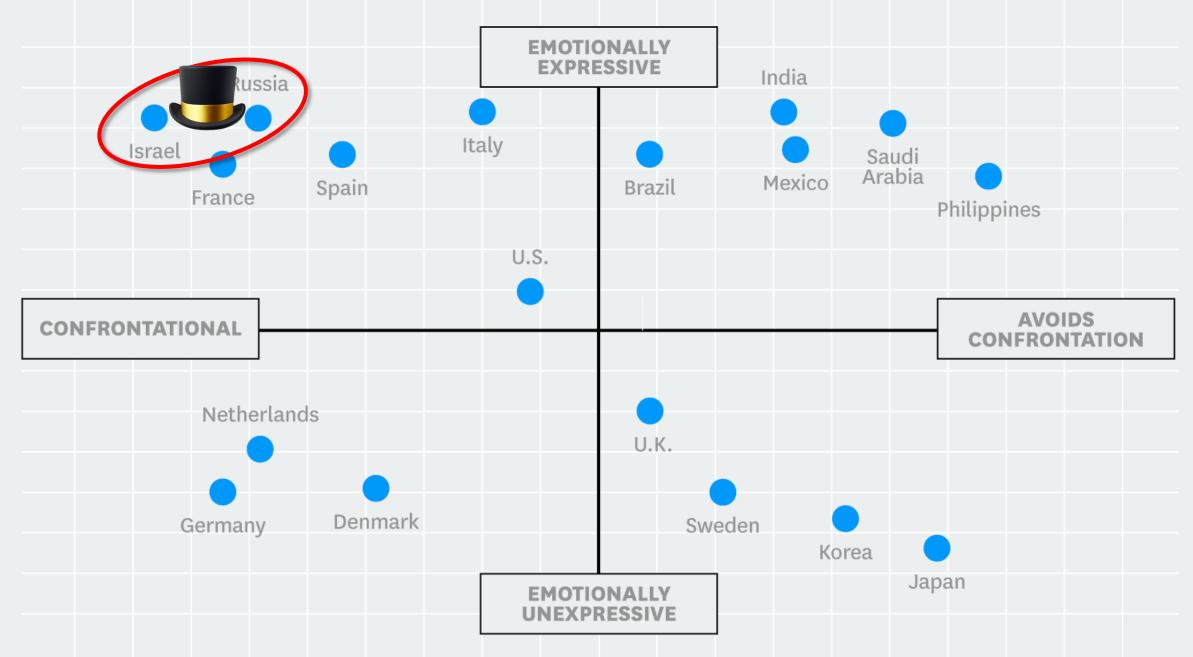
JBARUCH@JFROG.COM

) @JBARUCH

+1(408)890-9281







#### @ErinMeyerINSEAD's "Culture Map"



Label Slides

Video

Links

Comments, Ratings

### Raffle



Baruch **J** Sadogursky Developer Advocacy at JFrog



#### AlphaCSP

6 yrs 1 mo

**Training Division Manager** 

Jan 2007 – Oct 2010 · 3 yrs 10 mos

- Development and delivery of most of AlphaCSP courses on different Java-related topics and in different levels;

Among the customers: IDF, Cisco, IDI direct insurance, Rafael, PayPal, Opal, BMC, Malam, Checkpoint, HP Software and others.... See more

#### **Consultant & Architect**

Jan 2007 – Oct 2010 · 3 yrs 10 mos

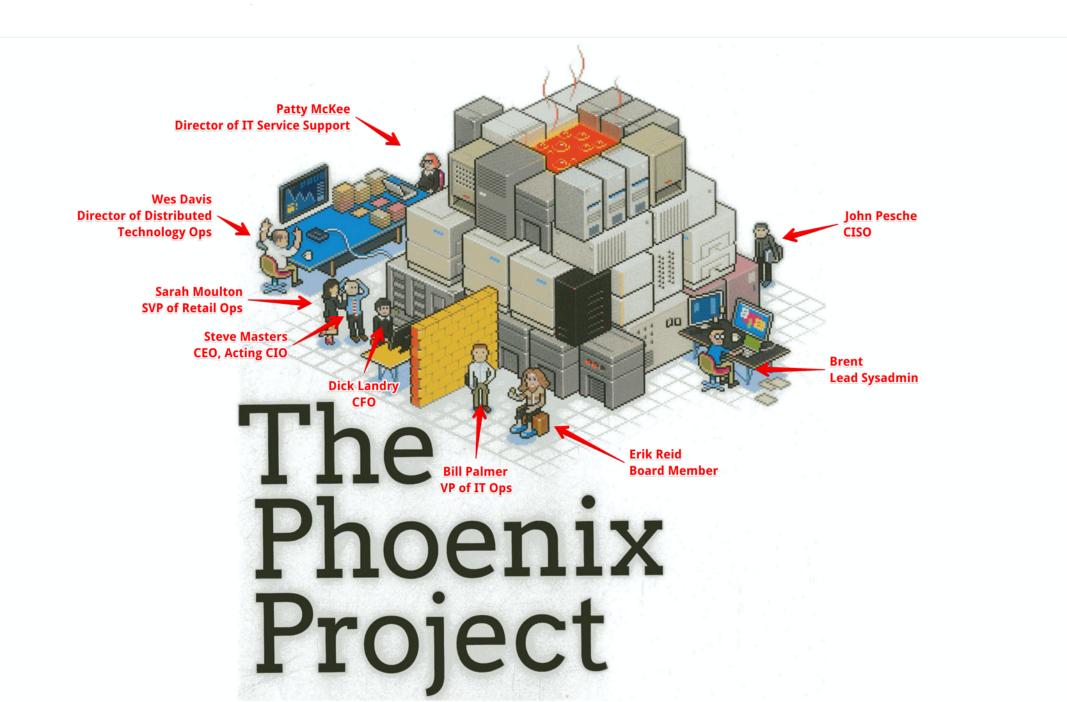
Consulting, building architectures and design, mentoring, and developing in various Java-related projects on the topics, described in Specialties section above;

Among the customers: BMC, Logia, IDF, Starhome (Comverse), Malam, Cisco, IDI, IDIT, Isracard, Virtual Tweens, Amobee, SolarEdge, Checkpoint, Cadence, Evolven, ExLibris, Retalix, ... See more

#### **Senior Developer**

Oct 2004 – Jan 2007 · 2 yrs 4 mos

Working on various projects in BMC Software Israel





# The DevOps Handbook

HOW TO CREATE WORLD-CLASS AGILITY, RELIABILITY, & SECURITY IN TECHNOLOGY ORGANIZATIONS

#DevOps

# cjug

**@jbaruch** 

GENE KIM, JEZ HUMBLE, PATRICK DEBOIS, & JOHN WILLIS

https://jfrog.com/shownotes



2012 - 2013 · 1 yr

#### Project Manager Synergics

2010 · less than a year

Multimedia Researcher VRT

Jan 2008 - Dec 2009 · 2 yrs

Research on Multimedia Search

\* In the past two year the VRT has been feeding a new media archive system wit content it is producing. The purpose of this project is to make this data more 'se

Researcher VRT Medialab 2008 - 2009 · 1 yr

#### Technical Coordinator

Notary Federation Brussels 2007 · less than a year

\* Credoc technically runs the portal and mail environment used by every notary 8000). As Trust is very important they have high security standards to implement Audit which they successfully past, the next step was to improve the reliability o even more by implementing an Disaster Recovery Solution .... See more

#### System Architect/Technical Consultant Ministerie van Linneren

2005 - 2006 · 1 yr

Identity and Access Management

\* With an internal user population of more then 35.000 users, the organization is automate the identity and access management of their IT environment. ... See more

System Architect/Technical Consultant/Technical Project Manager (

Mar 2004 - Jan 2005 · 11 mos

Intranet portal project

\* With the ultimate goal to create a web-based desktop, an intranet portal was d based upon Sun ONE Portal and Citrix.

\* Via portal technology it became possible to work in the same personalized env

#### System Architect/Technical Project Manager (ACA-IT)

Jun 2004 - Oct 2004 · 5 mos

Internet Portal Project \* For maintenance reasons the One Sky Extranet Stakeholders Portal infrastruct upgraded. \* While doing the upgrade, a complete high availability design was done for furth



#### Jez Humble

Cloud advocate at Google Cloud Platform, Lecturer at UC Berkeley.

#### Experience



#### Cloud Advocate

Google Dec 2018 – Present · 11 mos San Francisco, California



#### Lecturer UC Berkeley

Jul 2013 - Present · 6 yrs 4 mos Berkeley, California

I teach two 3-unit graduate classes at the School of Information. One class product management. The other is an experiential class in which students OO design in Java through solving problems.

#### Founder and CTO

DevOps Research and Assessment LLC Dec 2015 - Dec 2018 · 3 yrs 1 mo

Berkeley, California

Co-founder of DORA and CTO up to its acquisition by Google

#### GS۸

DORA

CHEF

Deputy Director of Delivery Architecture and Infrastructure Ser

GS4

Jan 2016 - Jan 2017 · 1 yr 1 mo San Francisco

In this role I was responsible for managing production infrastructure for all operated by the 18F (now Technology Transformation Services) team, part Government's General Services Administration. I also worked with teams a agencies to help them adopt good practice designing, managing, and deliv

Vice President Chef (formerly Opscode) Aug 2014 - Sep 2015 · 1 yr 2 mos



Founder at Botchagalupe Technologies

VP OF DEVOPS and Digital Practices SJ Technologies Jul 2017 - Dec 2018 · 1 yr 6 mos Greater Atlanta Area

#### Director of Ecosystem Development

Docker, Inc Mar 2015 - Oct 2017 · 2 yrs 8 mos Greater Atlanta Area

d <sup>i</sup>	F	our	nder

Pacific Crest

Quest

#### and VP of Customer Enablement

SocketPlane Oct 2014 - Mar 2015 · 6 mos Greater Atlanta Area

Socketplane was sold to Docker

#### Executive in Residence

Pacific Crest Securities Sep 2014 - Mar 2015 · 7 mos Portland, Oregon Area

Currently working with the Mosaic group identify emerging technologies.

#### VP of Customer Enablement

Stateless Networks Jan 2014 - Sep 2014 · 9 mos Greater Atlanta Area

We are building the next generation of network automation and monitoring, bringing DevOps goodness to SDN and physical networking environments. We are hiring looking for network experienced people who want to join an exciting new startup.

#### **Director of Devops Pracitices**

enStratus/Dell Nov 2011 - Dec 2013 · 2 yrs 2 mos Greater Atlanta Area

Cloud Management startup that was purchased by Dell



VP of Solutions DTO Solutions May 2011 - Nov 2011 · 7 mos

We do Devops and SDLC as Infrastructure.

Ĉ VP of Services Chef (formerly Opscode) CHEF Jan 2010 - May 2011 · 1 yr 5 mos



Cloud Evangelist Canonical Ltd. Jan 2009 - Jan 2010 · 1 yr 1 mo

Introduced Ubuntu Enterprise Cloud (UEC). UEC was an OEM of Eucalyptus.





Google	what is devops					
	About 82,600,000 results (0.44 seconds)					
	Videos					
	99.9% UP 7:07	AAT IS DEVOPS?	4:51 DevOps <sup>o</sup> SIMPLE ANIMATION ACADGILD			
	What is DevOps? - In Simple English	What is DevOps?   Introduction To DevOps   Devops For	What is DevOps?   DevOps Introduction in Simple Animation			
	Rackspace YouTube - Dec 12, 2013	Simplilearn YouTube - Nov 13, 2018	ACADGILD YouTube - Feb 20, 2017			
	People also ask					
	What is meant by DevOps?					
	What is the role of DevOps?					
	What is DevOps and how it works?					
	What DevOps basics?		~			

Feedback

newrelic.com > devops > what-is-devops 💌

#### What Is DevOps - Explained | New Relic

Even as **DevOps** adoption continues to accelerate in both large enterprises and web-native organizations, confusion lingers about what exactly the term means.

aws.amazon.com > devops > what-is-devops \*

#### What is DevOps? - Amazon Web Services (AWS)

**DevOps** is the combination of cultural philosophies, practices, and tools that increases an organization's ability to deliver applications and services at high velocity: evolving and improving products at a faster pace than organizations using traditional software development and infrastructure management processes.

Continuous Delivery · Microservices · Infrastructure as Code

resources.collab.net > devops-101 > what-is-devops -

#### What is DevOps? The Ultimate Guide to DevOps

What is DevOps? Learn DevOps history and the methods companies use to evolve from continuous integration to continuous delivery and continuous ...

theagileadmin.com > what-is-devops -

#### What Is DevOps? | the agile admin

**DevOps** is a term for a group of concepts that, while not all new, have catalyzed into a movement and are rapidly spreading throughout the technical community.

en.wikipedia.org > wiki > DevOps 🔻

#### **DevOps - Wikipedia**

**DevOps** is a set of practices that combines software development (Dev) and informationtechnology operations (Ops) which aims to shorten the systems development life cycle and provide continuous delivery with high software quality.

www.atlassian.com > devops 💌

#### What is DevOps? | Atlassian

**DevOps** is a set of practices that automates the processes between software development and IT teams, in order that they can build, test, and release software faster and more reliably. The concept of **DevOps** is founded on building a culture of collaboration between teams that historically functioned in relative siloes.

azure.microsoft.com > Home > Overview -

#### What is DevOps? DevOps Explained | Microsoft Azure

Learn the definition of **DevOps** and see how **DevOps** practices and roles improve automation and collaboration to create better products for customers.

logz.io > Guides > Learn ▼



## BUTWHP

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DevOps System Administration Career Transitions +2 🖋

#### How do I switch my job from system admin to devops?

8

#### 4 Answers

Disha Rathod, DevOps Online Trainer (2013-present)

Originally Answered: As a Linux system administrator, how do I shift my career to DevOps?

Hi,

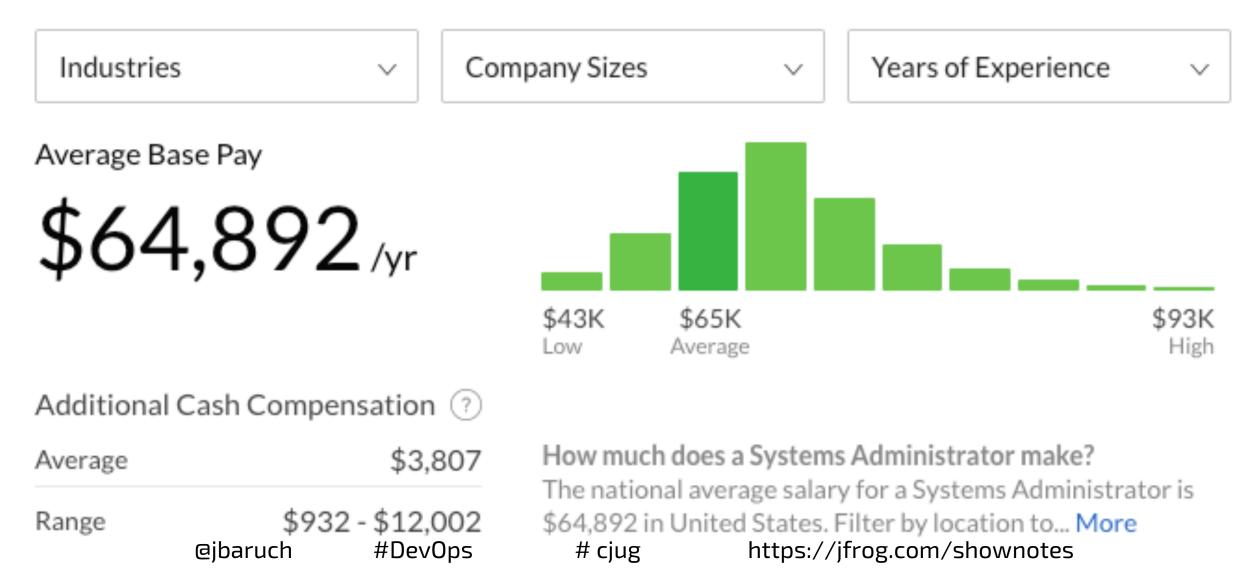
Being a Linux administrator will help you to easily get started with DevOps because it starts with learning Linux fundamentals, DevOps also includes cloud computing concepts like AWS. More importantly DevOps is all about tools, it comes with hundreds of tools. Gits, Chef, Maven, Jenkins, Puppet, Docker are modern and most popular DevOps tools.

So in order to move into DevOps industries you should have prominent knowledge following concepts

- 1. Linux Fundamental; Shell Scripting
- 2. Cloud Computing (AWS)
- 3. DevOps Fundamentals
- 4. Software Development Life Cycle
- 5. Continuous Integration, Deployment, and Delivery.
- 6. DevOps Tools: Gits, Chef, Maven, Jenkins, Puppet, Docker etc.

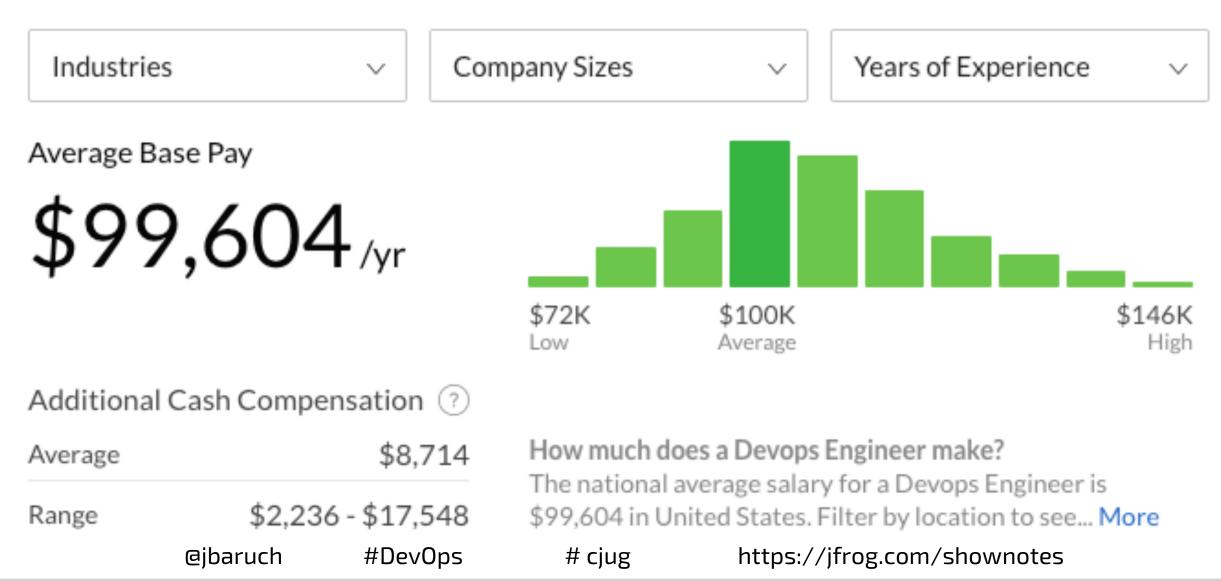
## Systems Administrator Salaries

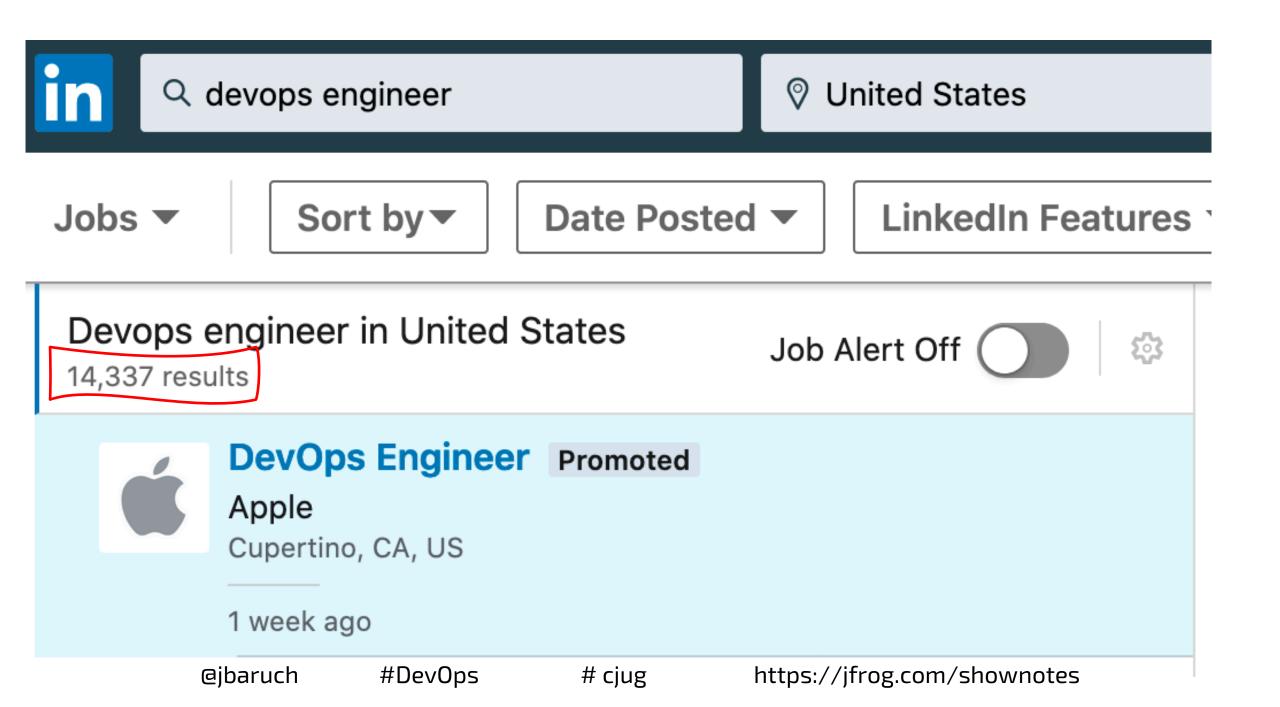
25,439 Salaries Updated Feb 26, 2020

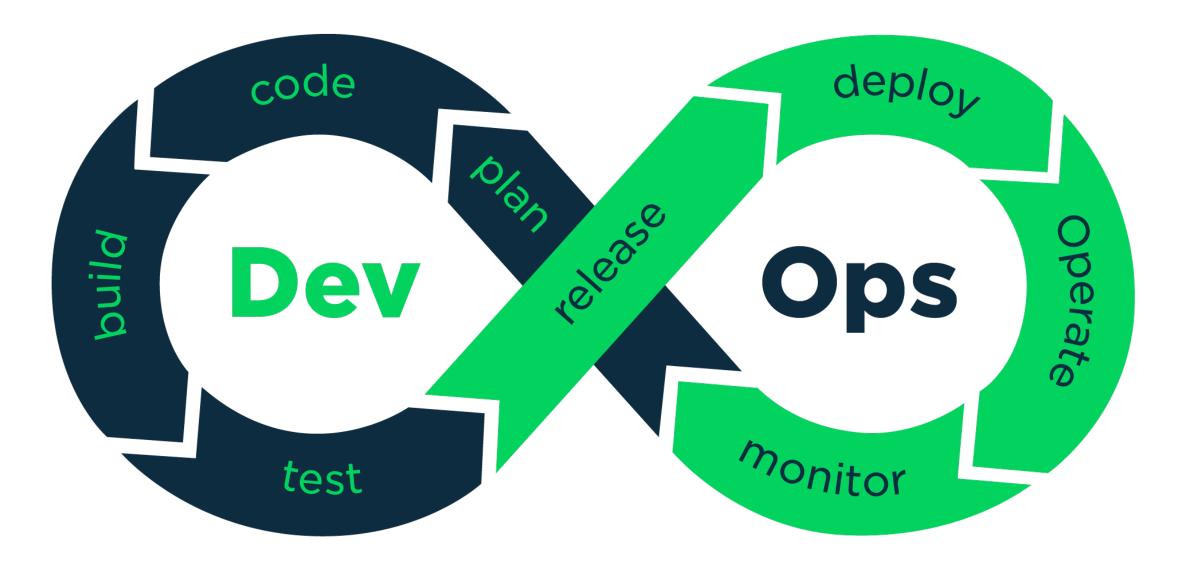


## **Devops Engineer Salaries**

2,130 Salaries Updated Feb 26, 2020

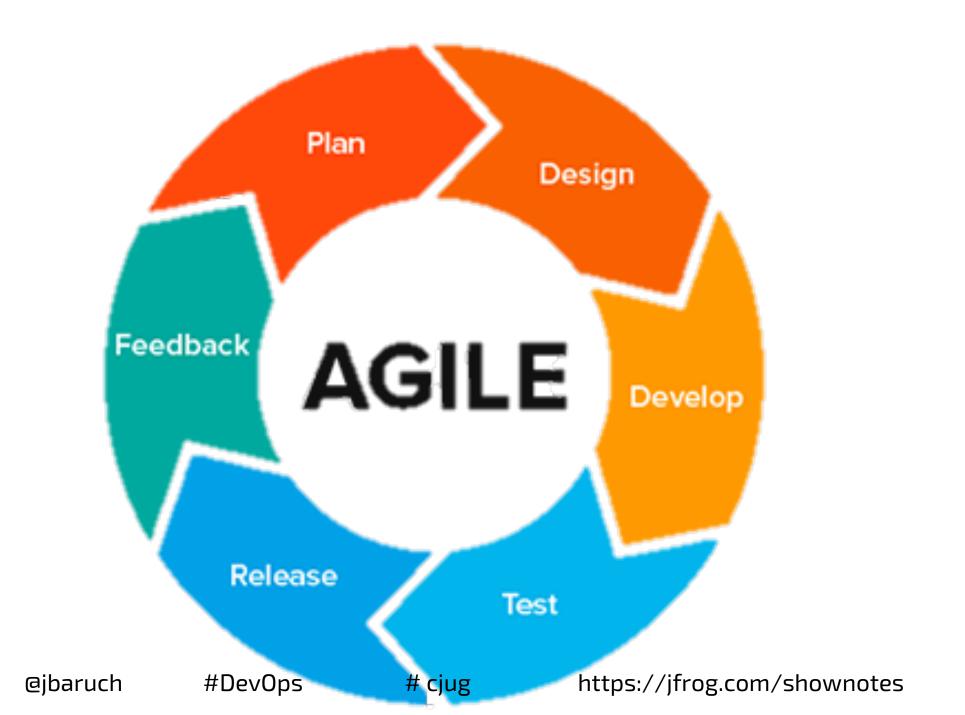


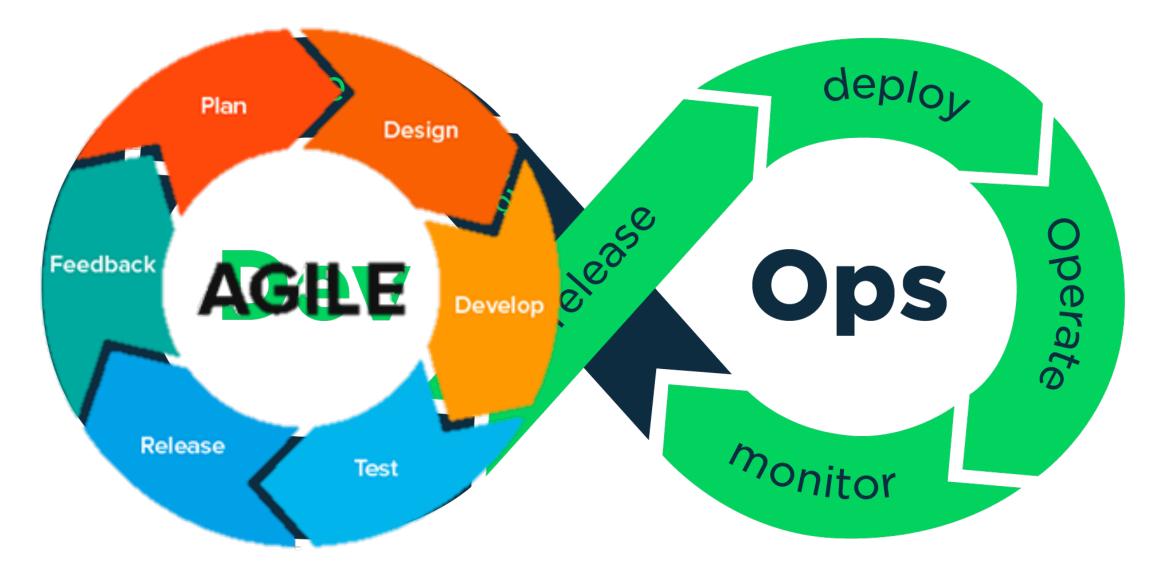




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## 2018

## Accelerate: State of DevOps

Strategies for a New Economy

Presented by

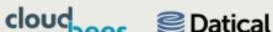


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**Deloitte.** 



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REV

🔄 redgate

#### **Deployment frequency**

For the primary application or service you work on, how often does your organization deploy code?

#### Lead time for changes

For the primary application or service you work on, what is your lead time for changes (i.e., how long does it take to go from code commit to code successfully running in production)?

#### Time to restore service

For the primary application or service you work on, how long does it generally take to restore service when a service incident occurs (e.g., unplanned outage, service impairment)?

#### **Change failure rate**

For the primary application or service you work on, what percentage of changes results either in degraded service or subsequently requires remediation (e.g., leads to service impairment, service outage, requires a hotfix, rollback, fix forward, patch)? @jbaruch #DevOps # cjug https://jfrog.com/shownotes

	Time Spent	Elite	High	Medium	Low
	NEW WORK	50%	50%	40%	30%
	Unplanned work and rework	19.5%	<b>20%</b> <sup>a</sup>	20%ª	<b>20%</b> <sup>a</sup>
	Remediating security issues	5%	5% <sup>b</sup>	5% <sup>b</sup>	10%
	Working on defects identified by end users	10%	10% <sup>c</sup>	10% <sup>c</sup>	20%
	Customer support work	5%	10%	10%	15%

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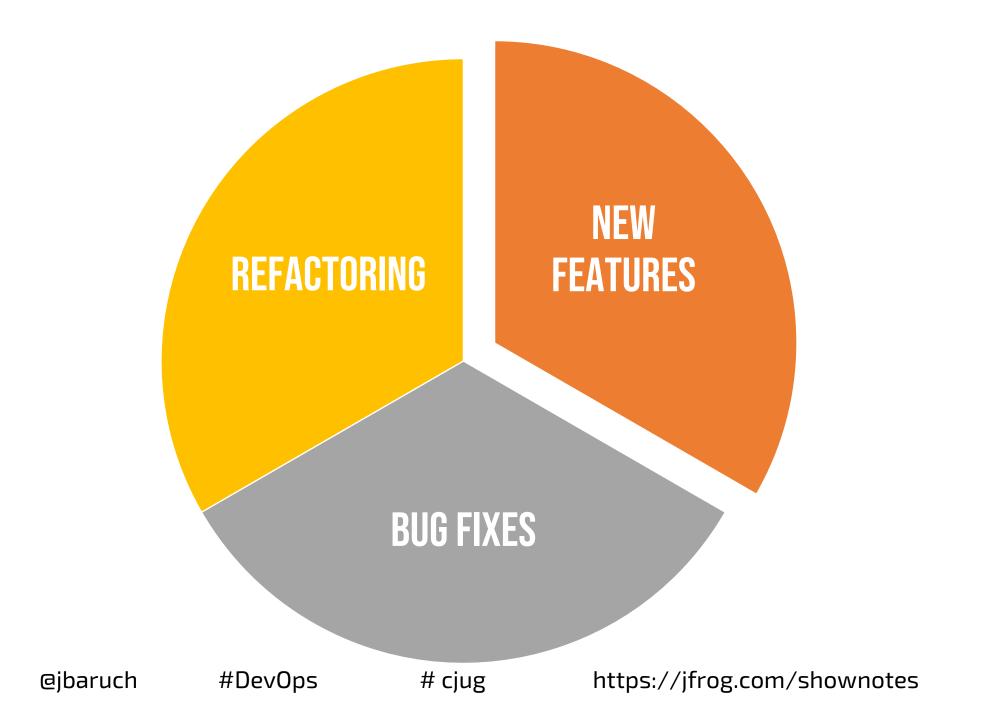
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## **TYPES OF WORK IN THE PHOENIX PROJECT AND DORA REPORT**

Planned WorkBusiness projects or new featuresInternal ProjectsServer migrations, software updates and so onChangesDriven by feedback on completed workUnplanned WorkSupport escalations and emergency outages





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Raising the bar.

Manifesto for Software Craftsmanship

As aspiring Software Craftsmen we are raising the bar of professional software development by practicing it and helping others learn the craft. Through this work we have come to value:

Not only working software, but also **well-crafted software** 

Not only responding to change, but also **steadily adding value** 

Not only individuals and interactions, but also **a community of professionals** 

Not only customer collaboration, but also **productive partnerships** 

That is, in pursuit of the items on the left we have found the items on the right to be indispensable.



## Becoming a full-stack developer

"Full-stack" refers to the collection of technologies needed to complete your project

"Polyglot" developer

You learn the essence and can apply it in any language/technology

You still learn most needed parts deeply as you gain experience

Structuring, design, security, logging, auto testing, simplicity, etc

Also deployment - you don't want to be called during the night

## **SOFTWARE CRAFTSMAN DEFINITION OF DONE**

- $\checkmark \ensuremath{\mathsf{We}}\xspace$  understand what needs to be done
- $\checkmark$  Our code is readable, simple, understanable
- $\checkmark \text{Our code}$  is easy to deploy
- ✓Non-functional requirements are met
- ✓We didn't incur any technical dept (and even reduced some)
- $\checkmark$  Our tests pass
- $\checkmark$  QA took a look and they are happy
- ✓Team lead took a look, and they are happy
- $\checkmark$  Product owner took a look, and they are happy
- ✓ Client took a look, and they are happy



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FILE



## TRACTORMEN, IMPROVE THE QUALITY OF TRACTOR-TRAILER TRACKING!



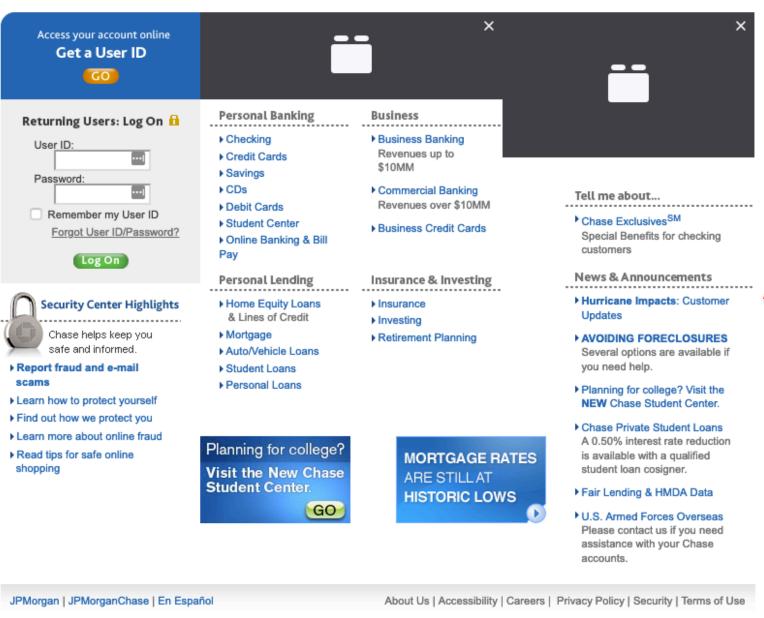
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## 12 HOURS MAINTENANCE FOR UPDATE (TO ENSURE QUALITY)



@jbaruch

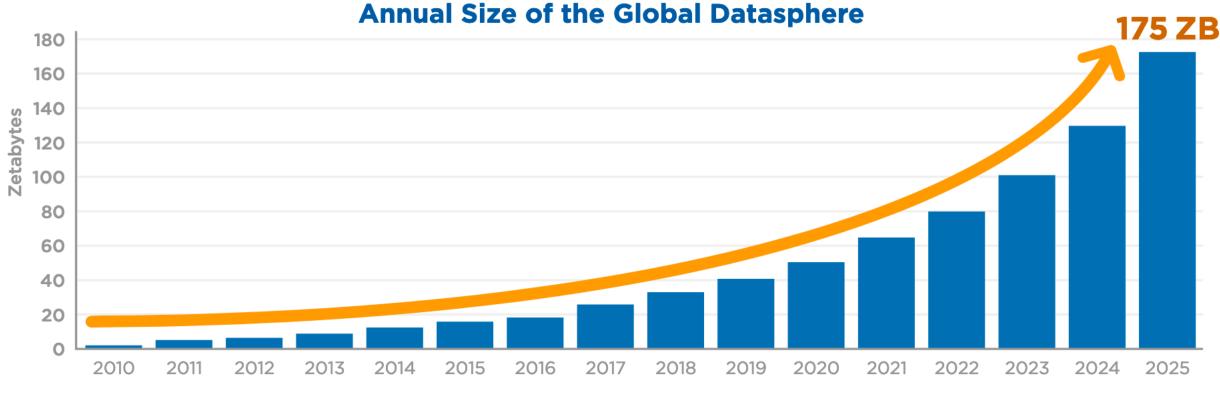


EQUAL HOUSING LENDER

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## **CODE QUALITY IS NOT ENOUGH**



Source: Data Age 2025, sponsored by Seagate with data from IDC Global DataSphere, Nov 2018

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Staging Server 1985 - 2015 Jolly were the times when we could test everything before deploying to prod

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## PRODUCTION STEAMS ITS WAY TO THE DEVELOPERS!



## **SOFTWARE CRAFTSMAN DEFINITION OF DONE**

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- $\checkmark$  Product owner took a look, and they are happy
- $\checkmark$  Client took a look, and they are happy
- ✓ SRE took a look, and they are happy



What is SRE? In Conversation Resources

Read SRE Books

## What is SRE?

SRE is what you get when you treat operations as if it's a software problem. Our mission is to protect,

provide for, and progress the software and systems behind all of Google's public services – Google Search, Ads, Gmail, Android, YouTube, and App Engine, to name just a few – with an ever-watchful eye on their availability, latency, performance, and capacity.

# SRE TOOK A LOOK, AND THEY ARE HAPPY

- $\checkmark \ensuremath{\mathsf{We}}$  understand how are code is going to be deployed
- $\checkmark$  The build is reliable, repeatable, and fast
- $\checkmark$  Out code is stateless, thus scalable
- $\checkmark$  Our code starts fast and dies fast
- ✓ Our code is observable
- ✓ Our code supports feature flags
- $\checkmark$  Our code backwards and forwards compatible
- ✓ Our code emits event streams



#### The Twelve-Factor App

 $\diamond$ 

#### **THE TWELVE FACTORS**

I. Codebase One codebase tracked in revision control, many deploys

II. Dependencies Explicitly declare and isolate dependencies

III. Config Store config in the environment

IV. Backing services Treat backing services as attached resources

V. Build, release, run Strictly separate build and run stages

VI. Processes Execute the app as one or more stateless processes

VII. Port binding Export services via port binding

VIII. Concurrency Scale out via the process model

IX. Disposability Maximize robustness with fast startup and graceful shutdown

X. Dev/prod parity Keep development, staging, and production as similar as possible

XI. Logs Treat logs as event streams

XII. Admin processes Run admin/management tasks as one-off processes

#### **O'REILLY**®

## Beyond the Twelve-Factor App

Exploring the DNA of Highly Scalable, Resilient Cloud Applications



**Kevin Hoffman** 



#DevOps

# cjug

# SRE TOOK A LOOK, AND THEY ARE HAPPY

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- $\checkmark$  Our code starts fast and dies fast
- ✓ Our code is observable
- ✓ Our code supports feature flags
- $\checkmark$  Our code backwards and forwards compatible
- ✓ Our code emits event streams
- ✓Our code is lean



#### Summary

#### **AWS Service Charges**

+ Expand All

Distantia Maria

Details		
AWS Service Charges		in the second second
CloudTrail		
- CloudWatch		
- US East (Northern Virginia) Region		
AmazonCloudWatch TimedStorage-ByteHrs		
\$0.0393545848 per GB-mo of log storage - US East (Northern Virginia) (blended price)*	0.000051 GB-Mo	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
Data Pipeline		
Data Transfer		
Directory Service		
Elastic Compute Cloud		\$ )
ElastiCache		5
Key Management Service		
Lambda		
RDS Service		
Route 53		
<ul> <li>Simple Notification Service</li> </ul>		)
Simple Queue Service		
Simple Storage Service		
▶ SimpleDB		
<ul> <li>Support (Developer)</li> </ul>		
Virtual Private Cloud		)
Taxes		
CT to be collected		
GST to be collected		

- US Sales Tax to be collected
- VAT to be collected

## KAFKA SUMMIT SF 2019

September 30 - October 1, 2019 | San Francisco

ABOUT SCHEDULE SPEAKERS SPONSORS VENUE TRAINING & CERTIFICATION

# Achieving a 50% Reduction in Cross-AZ Network Costs from Kafka

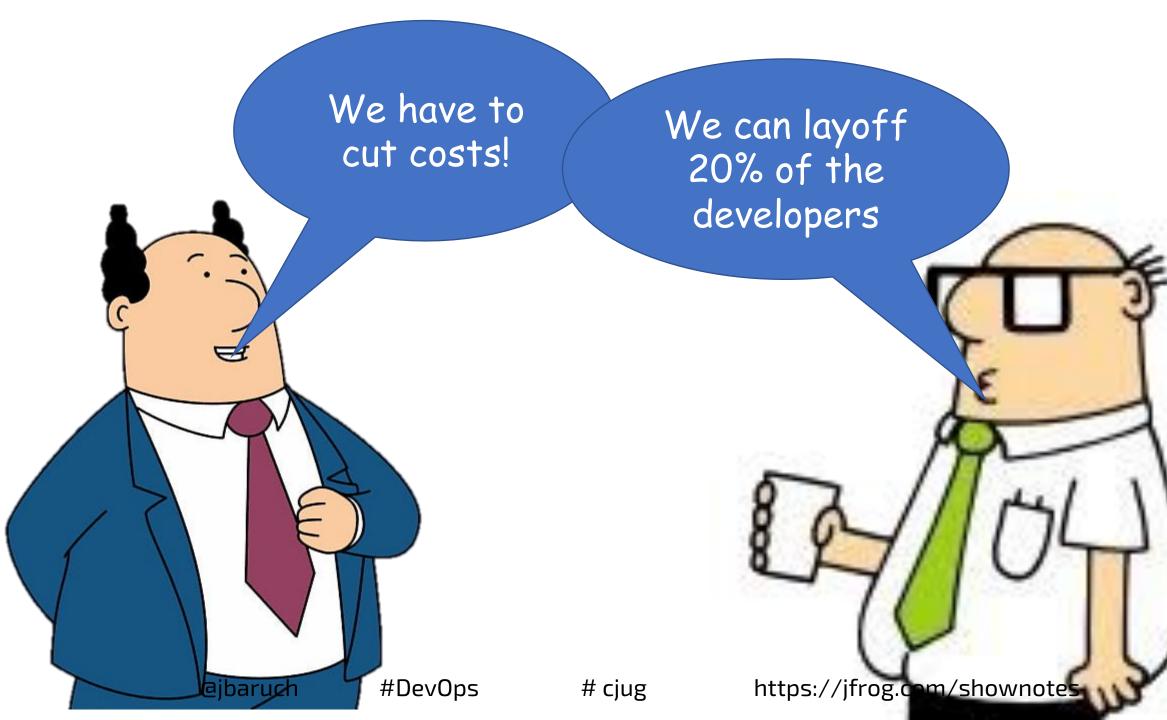
Session Level: Intermediate

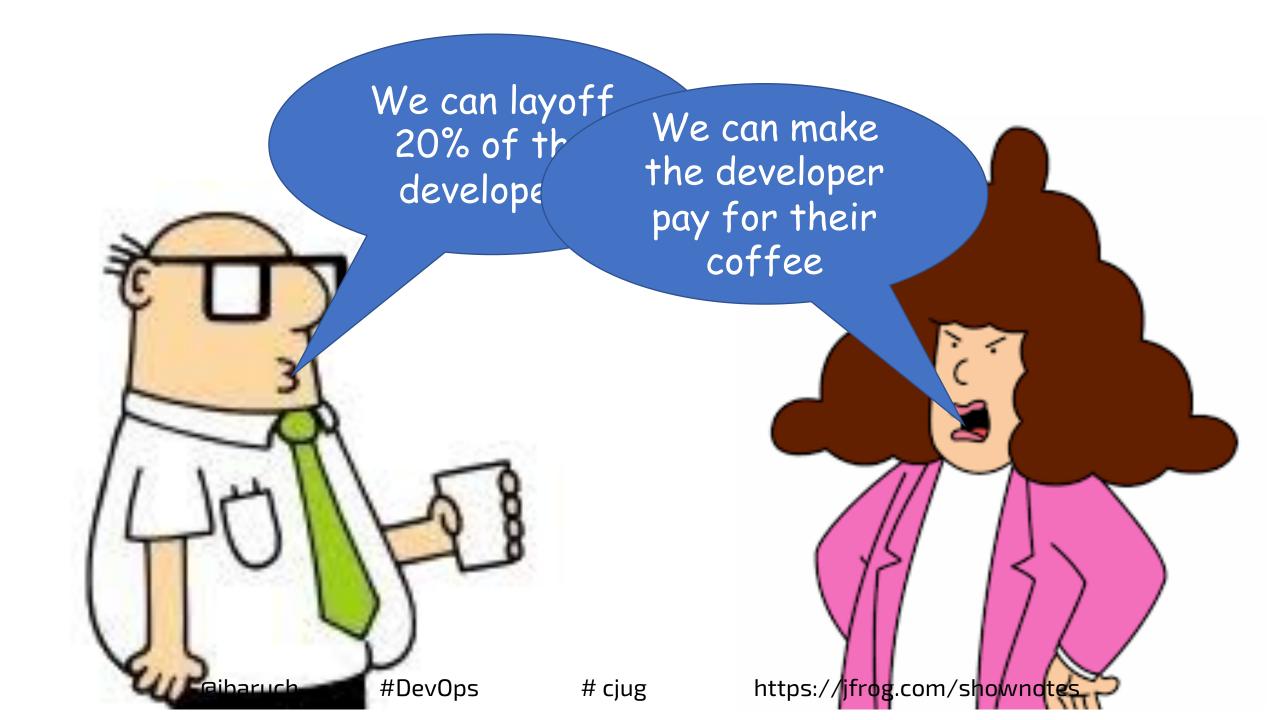
October 1, 2019, 11:25 am - 12:05 pm , Core Kafka,

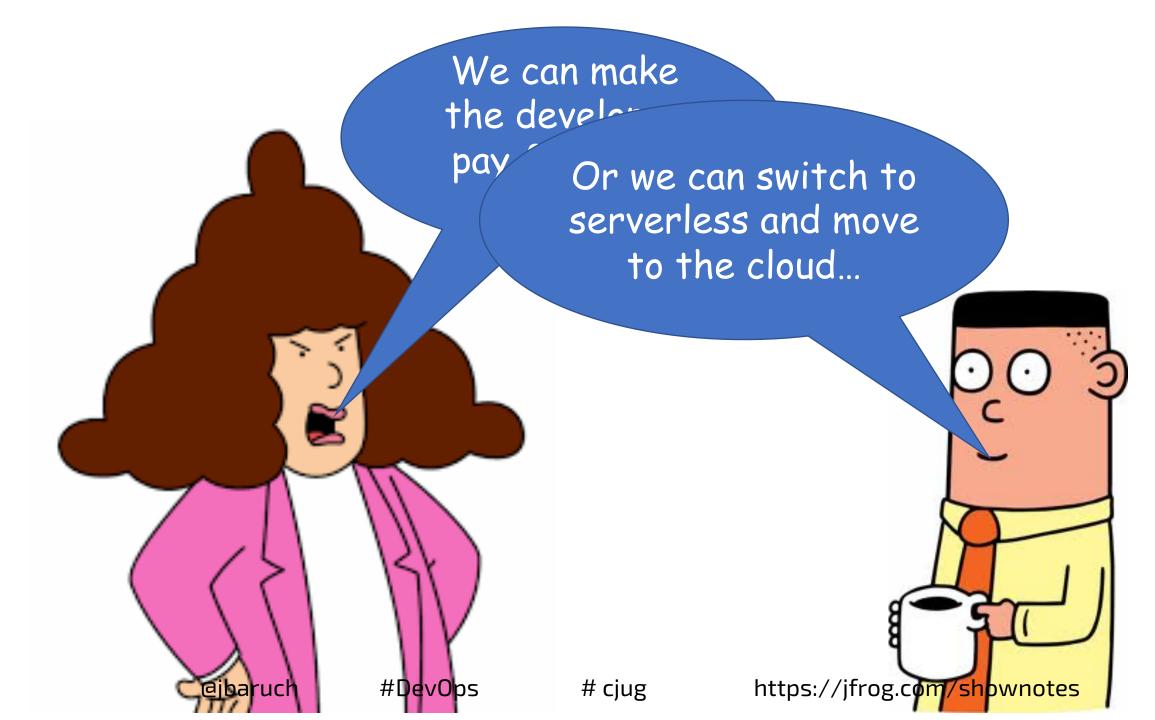


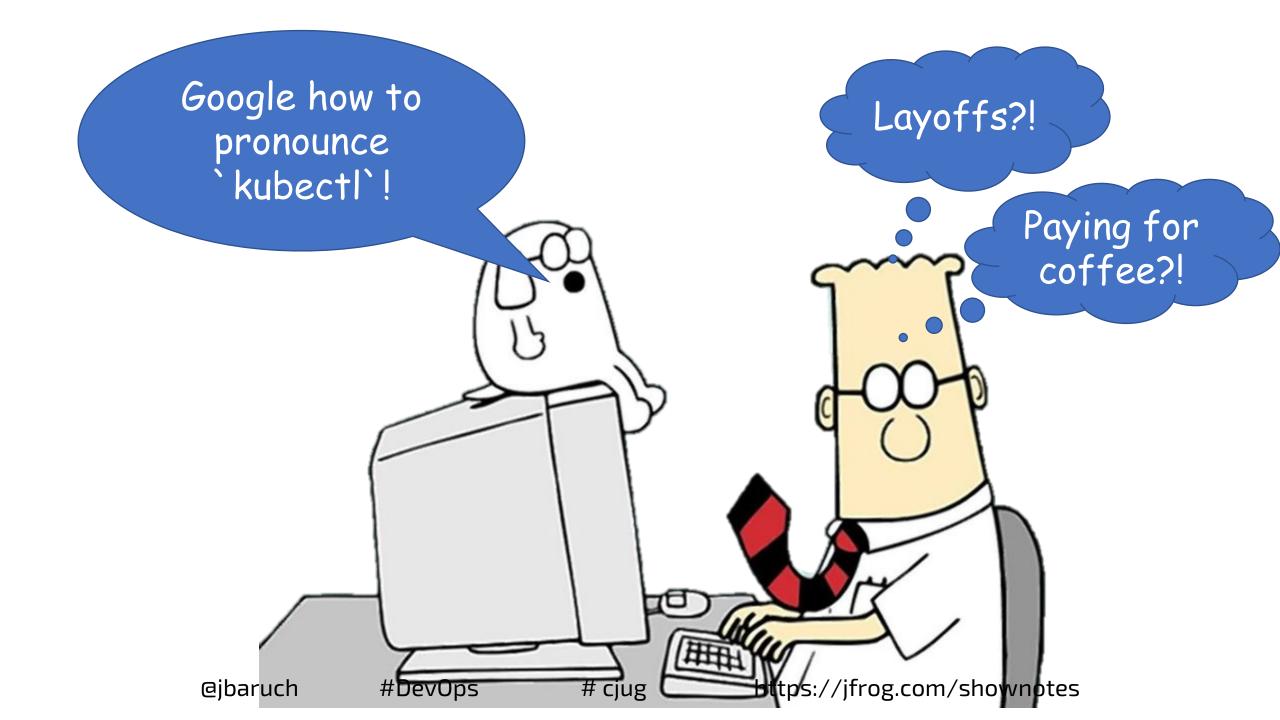


## BUSINESS STEAMS ITS WAY TO THE DEVELOPERS!









We need more happy customers! #DevOps ajbaruch

# cjug

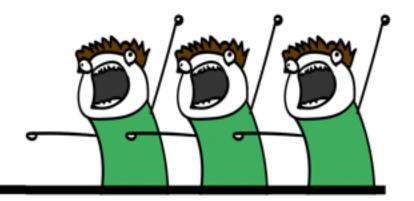
# WHAT DO WE WANT



# WHEN DO WE THEMP







## VESTERDAM



## **ELITE PERFORMERS**

Comparing the elite group against the low performers, we find that elite performers have...

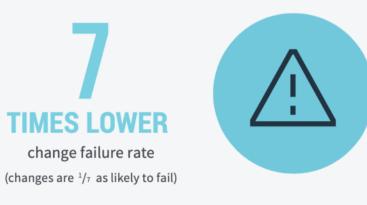




commit to deploy



Gjbaruch



stability#DevOps # cjug

We need to improve our security!

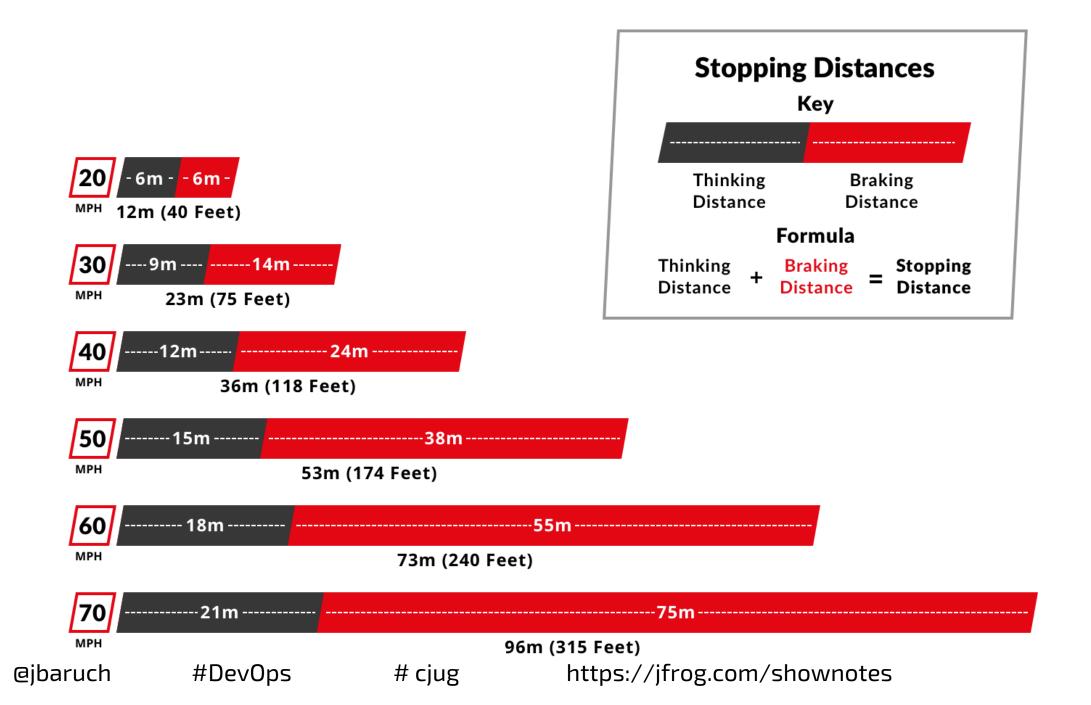
> Hire CISO, so you have someone to blame!

> > https://jfrog.com/shownotes

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HHH

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# Chips may be inherently vulnerable to Spectre and Meltdown attacks

Most malware exploits coding errors and poor design. But Google security researchers say a fundamental flaw in the nature of computing could make some threats impossible to defeat.

by Emerging Technology from the arXiv

Feb 25, 2019

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## **ELITE PERFORMERS**

Comparing the elite group against the low performers, we find that elite performers have...

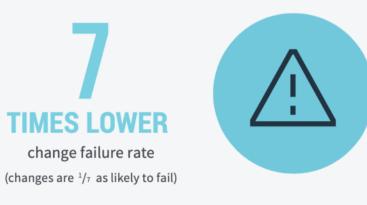




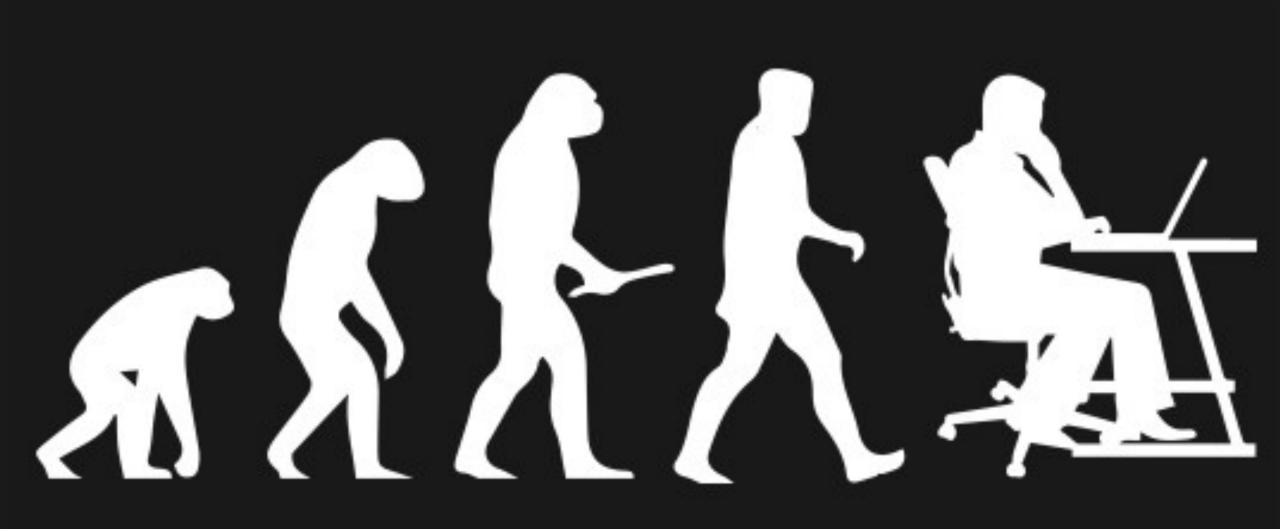
commit to deploy



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stability#DevOps # cjug

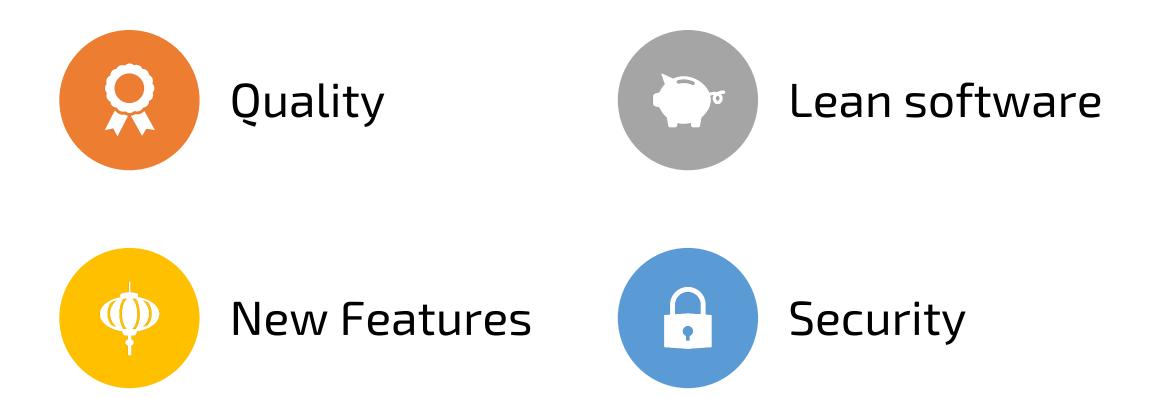


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## **DEVOPS IS A MEAN TO AN END**

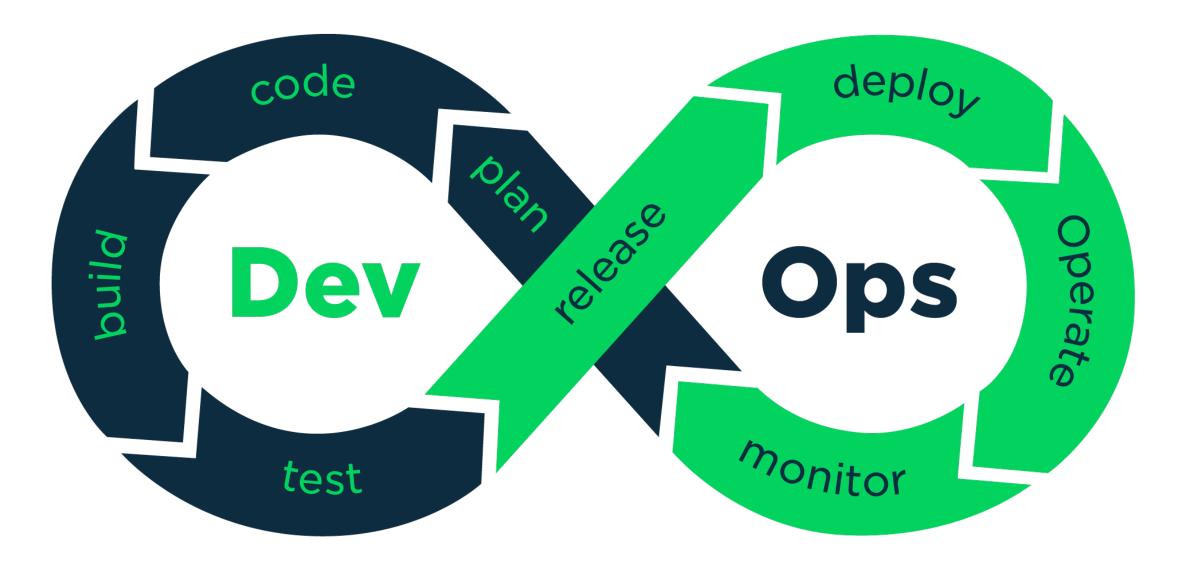


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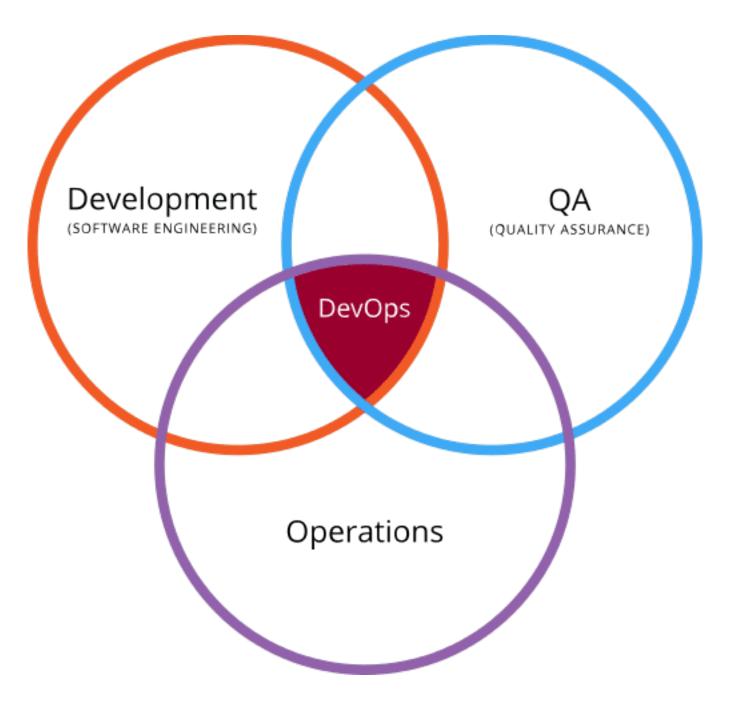
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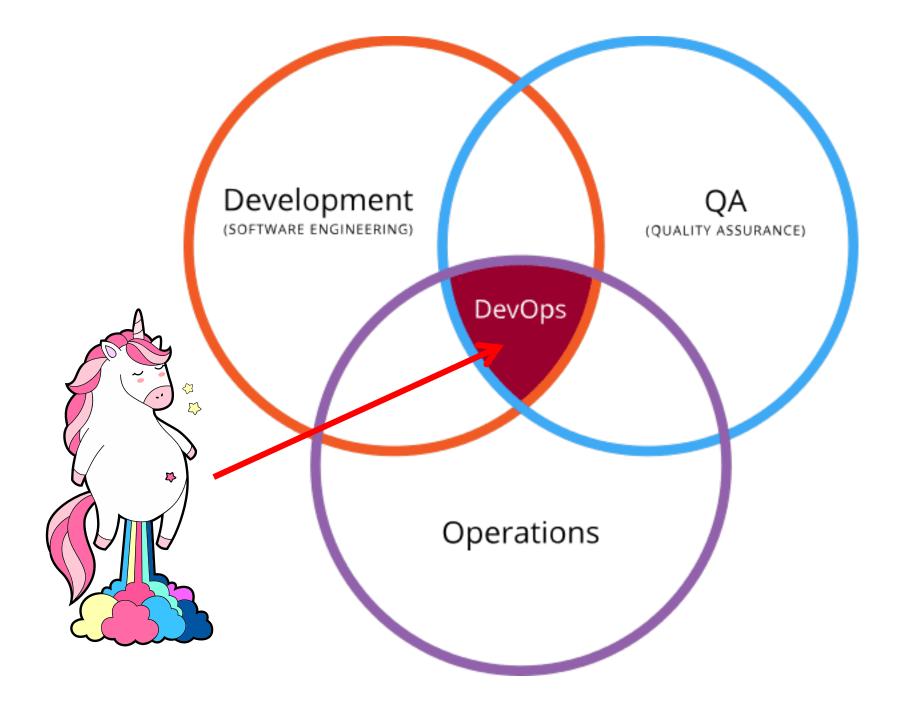




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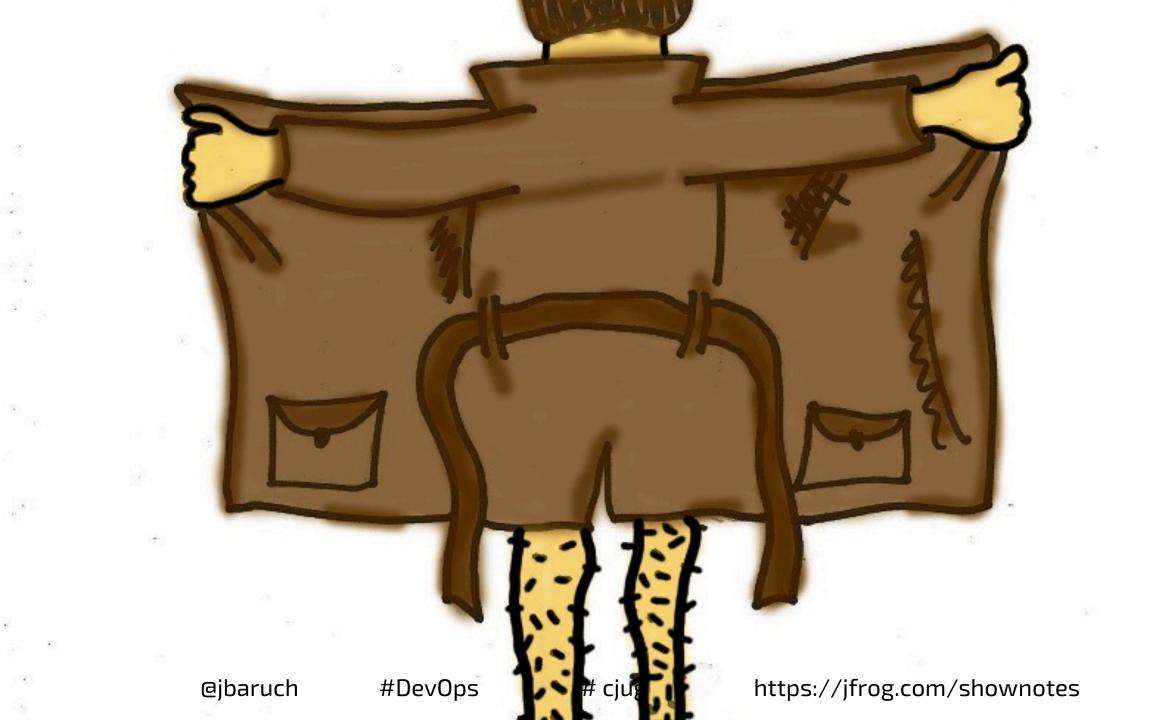






## DEVOPS ENGINEER

# COLLABORATION ENGINEER



# ACCELERATE **State of DevOps**

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Google Cloud **Pivotal** 

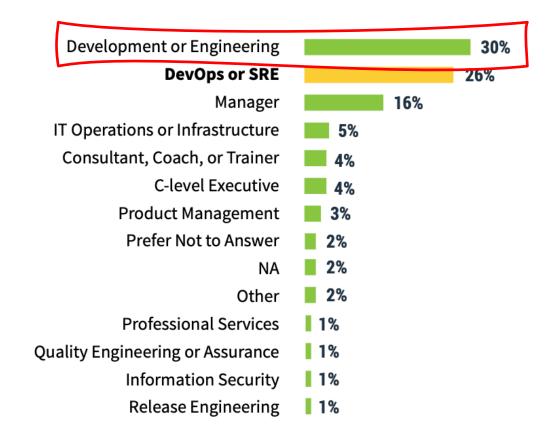
Deloitte.

sumo logic

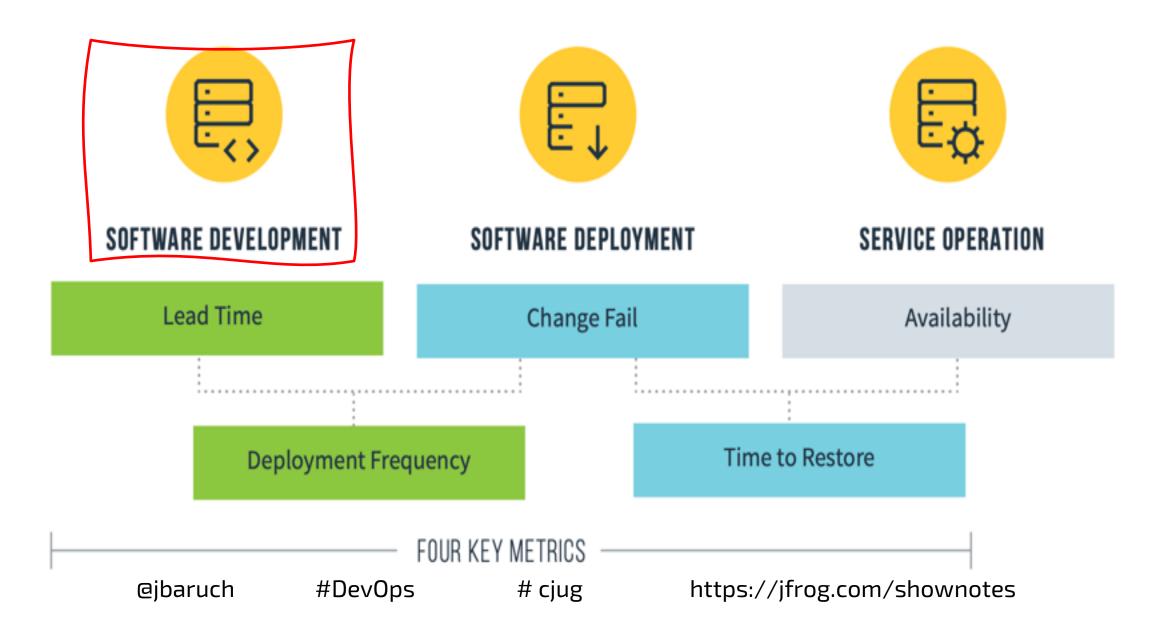
🗟 redgate

### DEPARTMENTS

Participants who work in DevOps teams have increased since we began our study, reporting 16% in 2014, 19% in 2015, 22% in 2016, and holding steady around 27% for the past three years. (Note this is within the margin of error.)



#### **PERFORMANCE METRICS**



# Unicorn Project

A Novel about Developers, Digital Disruption, and Thriving in the Age of Data

Gene Kim Author of The Phoenix Project

The



What is SRE? In Conversation Resources

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#### What is SRE?

SRE is what you get when you treat operations as if it's a software problem. Our mission is to protect,

provide for, and progress the software and systems behind all of Google's public services – Google Search, Ads, Gmail, Android, YouTube, and App Engine, to name just a few – with an ever-watchful eye on their availability, latency, performance, and capacity.



- $\checkmark$  Yes, DevOps is an Ops idea
- $\checkmark$  But the business liked it!
- ✓It's quality, it's lean, it's competitive advantage, it's security
- $\checkmark$ It's not as bad as it sounds.
  - Now everything is code, and we love code!
- ✓ All we need to do is follow principles and practices, and that we know how to do!



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## TWITTER ADS AND Q&A

@jbaruch

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#DevOps

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