

Lean UX Lisboa

# Design for accessibility

By Núria Peña

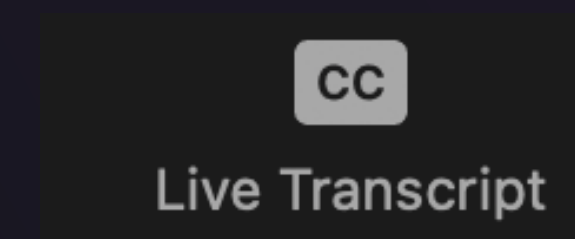
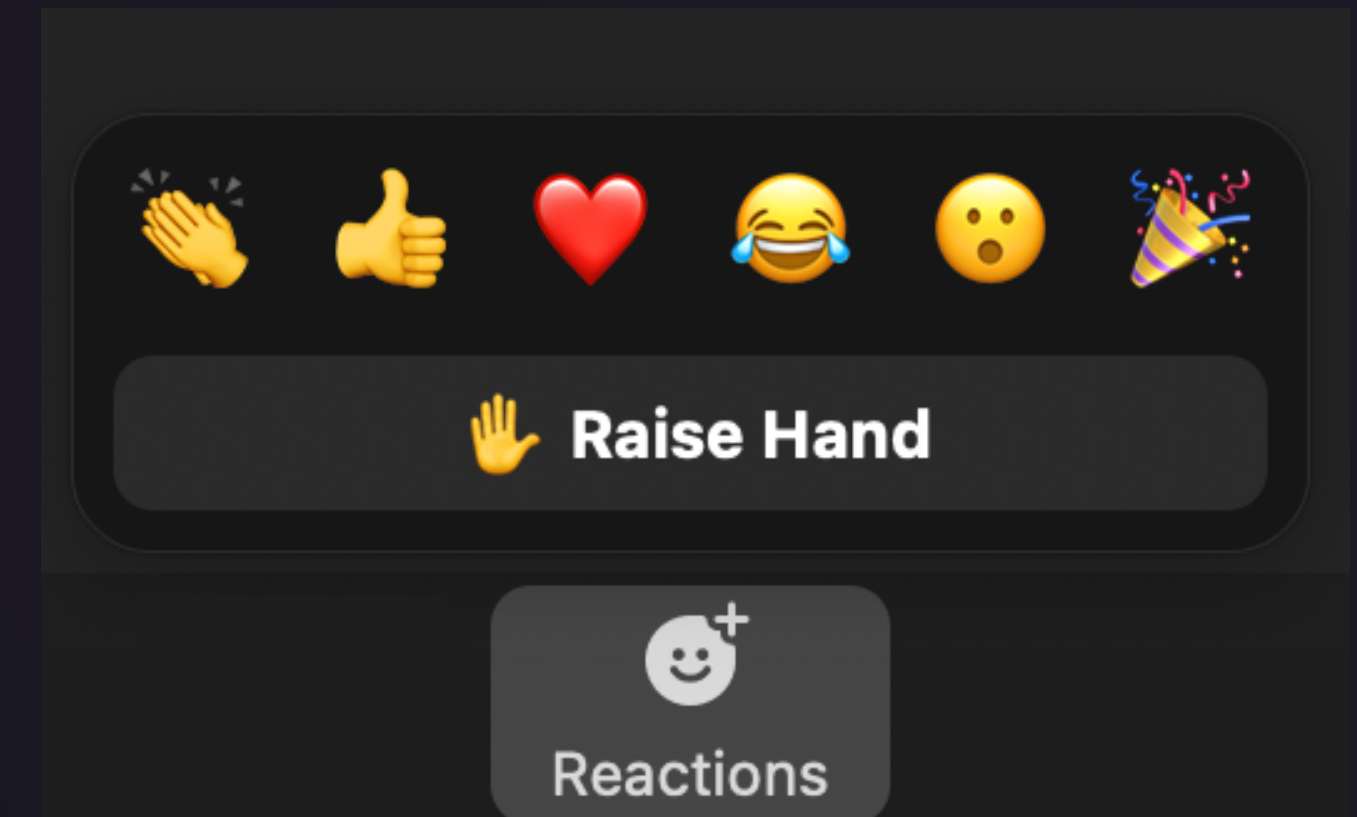


# House Rules

— Interact at **any time** using the raise hand functionality or just simply pop a question in the chat

— You can activate the **Audio Captions**

— I will be **sharing** all the slides & resources



All right, nice is so cool.

# Olá 🖐️

My name is Núria (She/her)

- Originally from Barcelona
- Team Lead Designer at Holidu
- Organiser Munich Accessibility Meetup



 Twitter: @nuriapenya





# Glaucoma

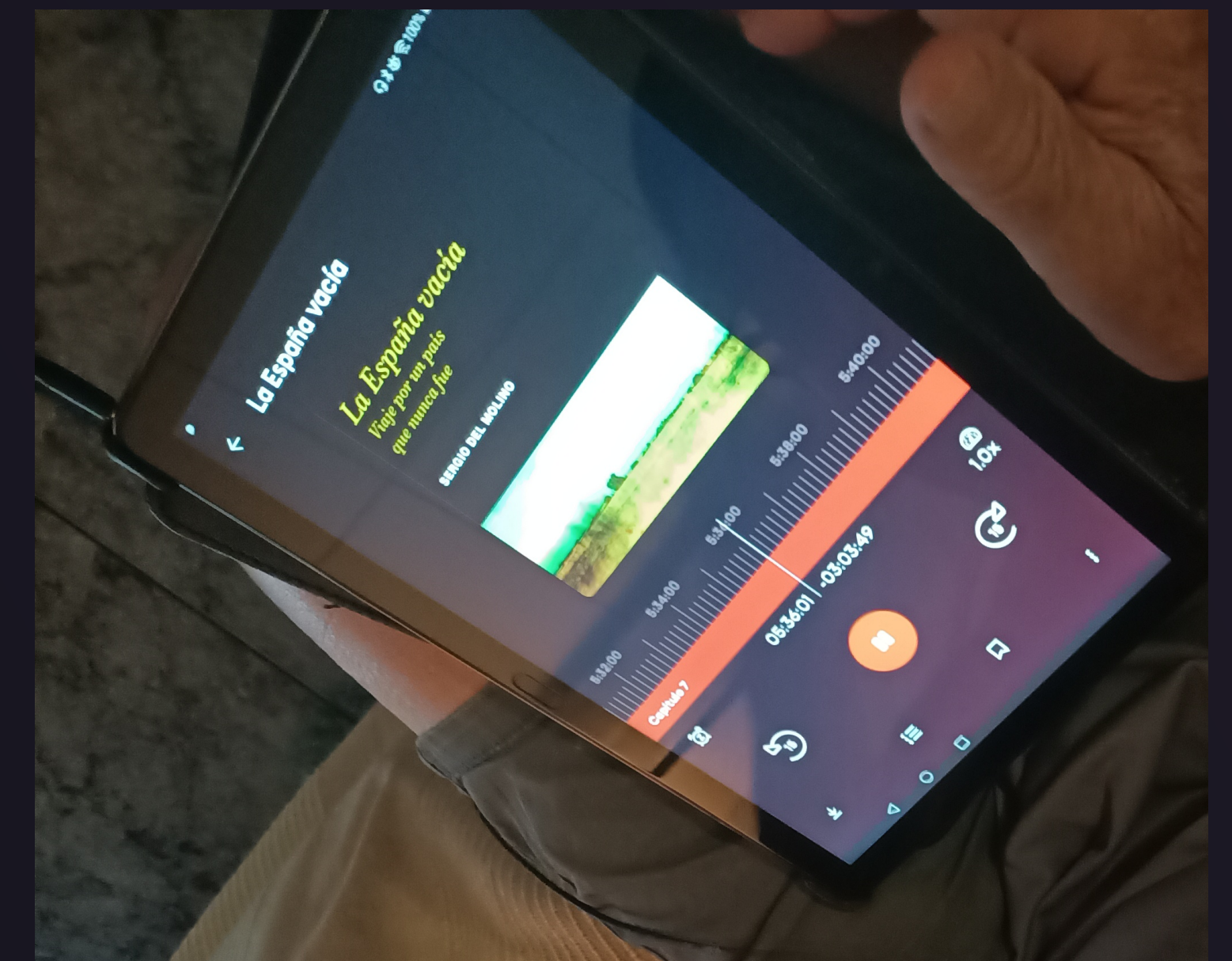
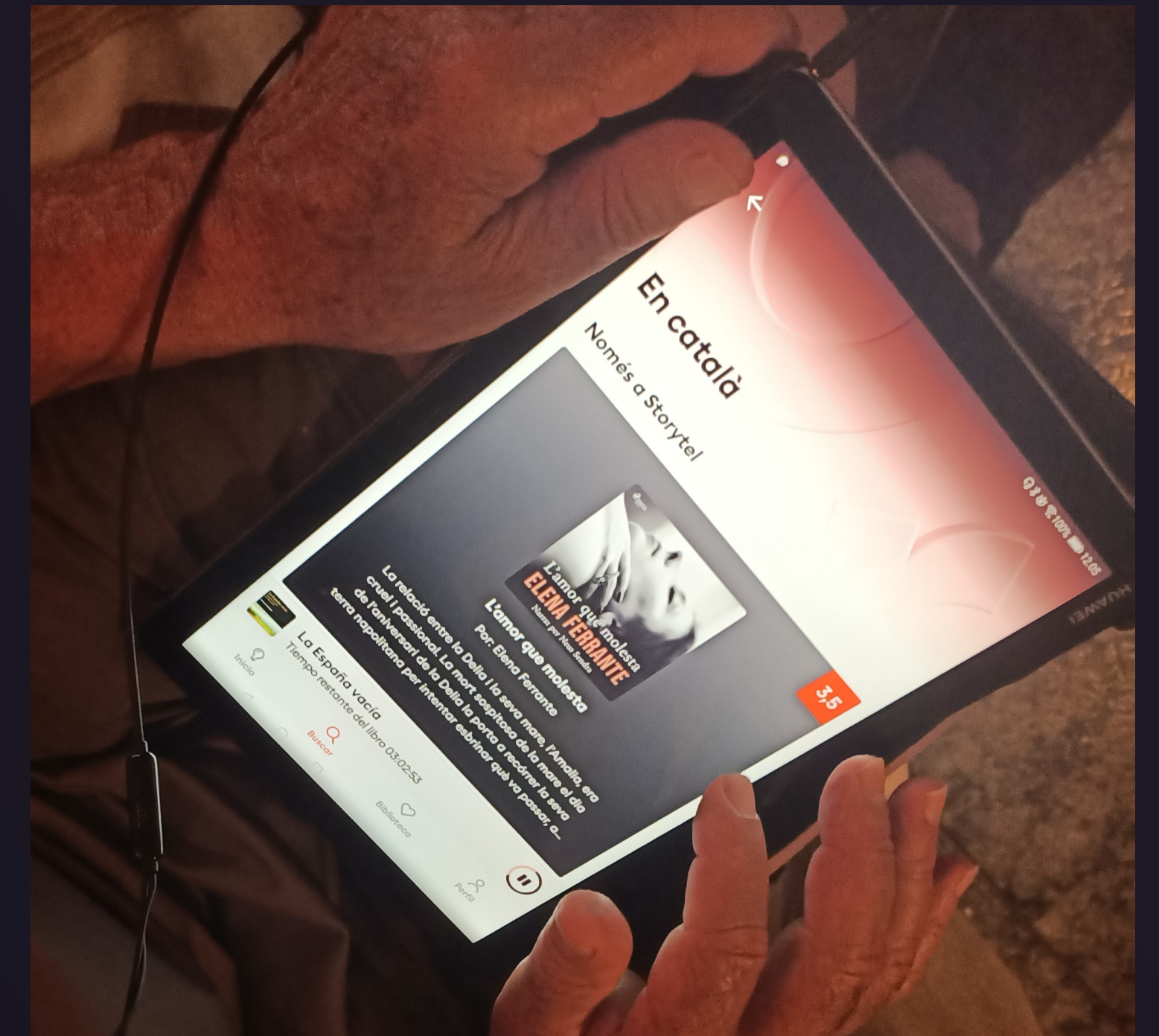
One of the leading causes of blindness for people over the age of 60

- Tunnel vision or patchy blind spots
- Blurred vision
- Light sensitivity



# Audiobooks

- For people who can't see
- For people who can't move
- For people who can't read
- For people who are on the go
- For people who need a way out





When we design for  
accessibility, everyone  
benefits



# Agenda

What is accessibility?

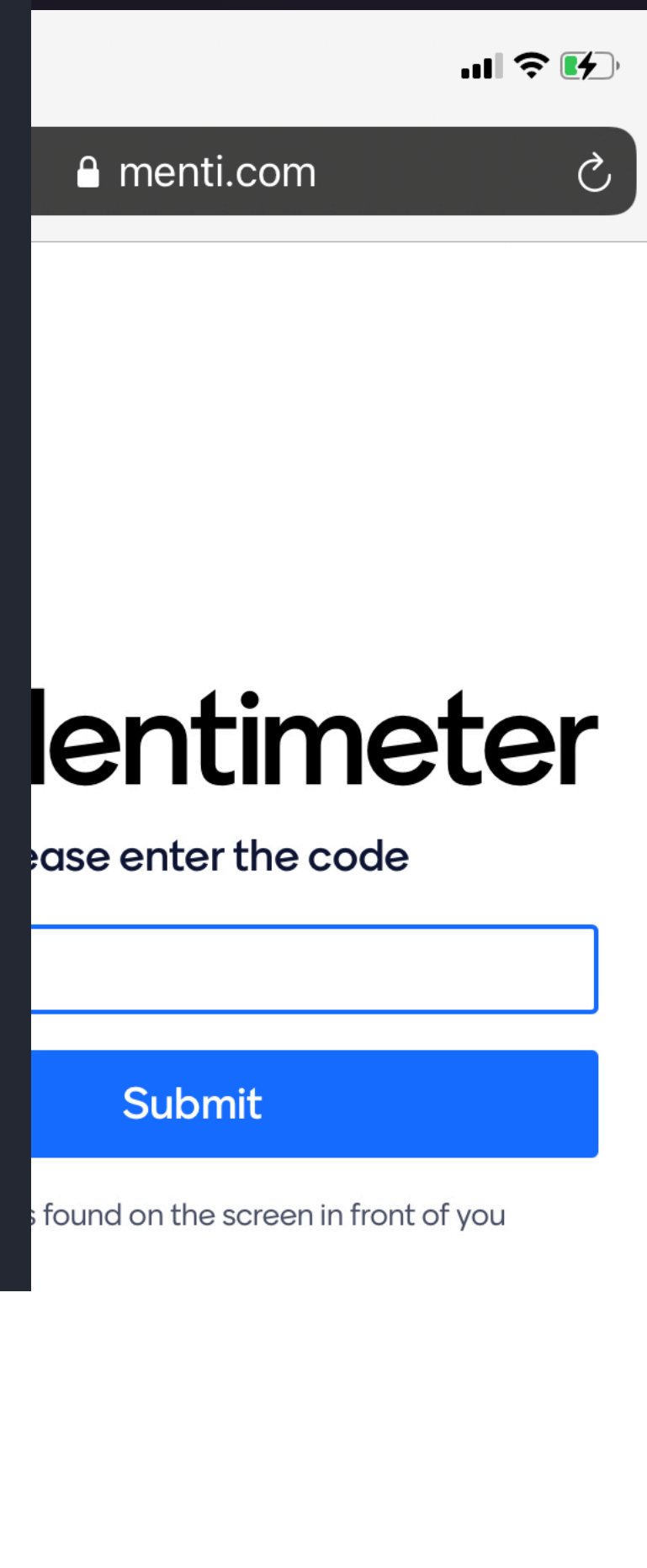
Why designers should care?

How can we do it?





Go  
38





Accessibility is the ease with which **any person**, regardless of ability or impairment, can use a digital service.

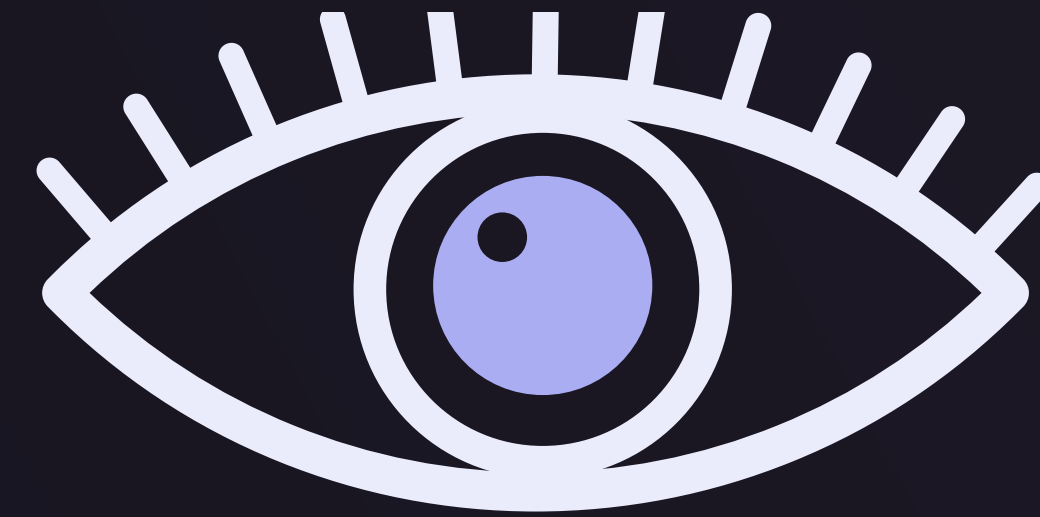
At least 15% of the world's population  
has a recognised disability





People with disabilities

**>15%**



People with blue eyes

**8-10%**

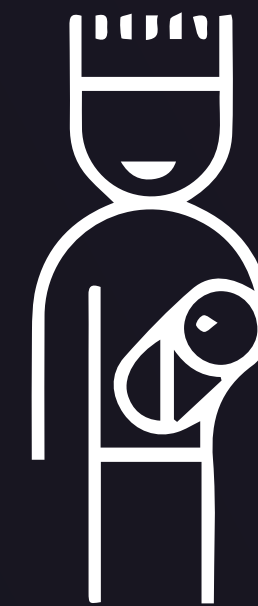
Rates of disability **are increasing** due to world population ageing and the growth of chronic health conditions.



Permanent



Temporary



Situational



Hidden

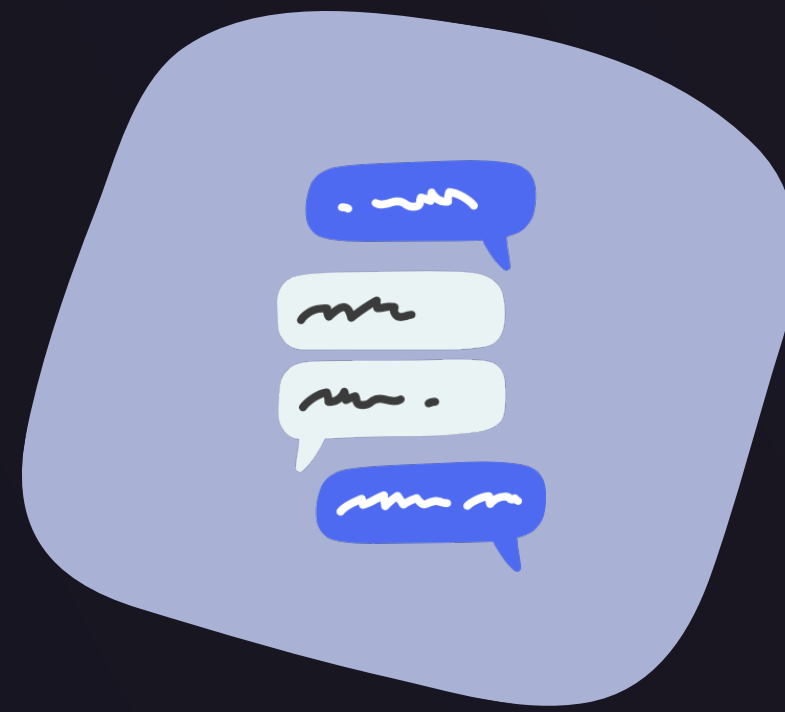


We do everything online





Shopping

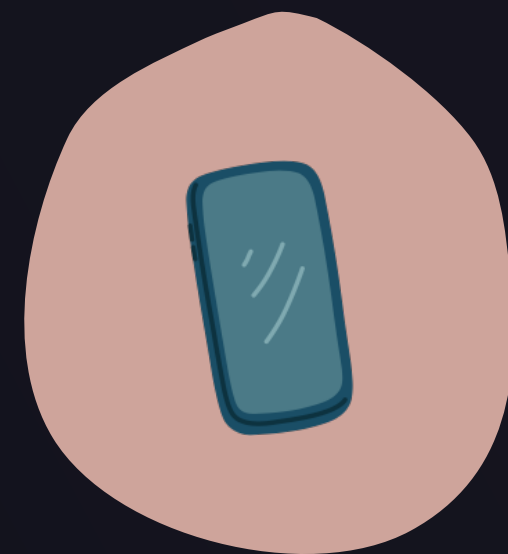


Socialising



Learning

We do everything online



Entertainment



Banking

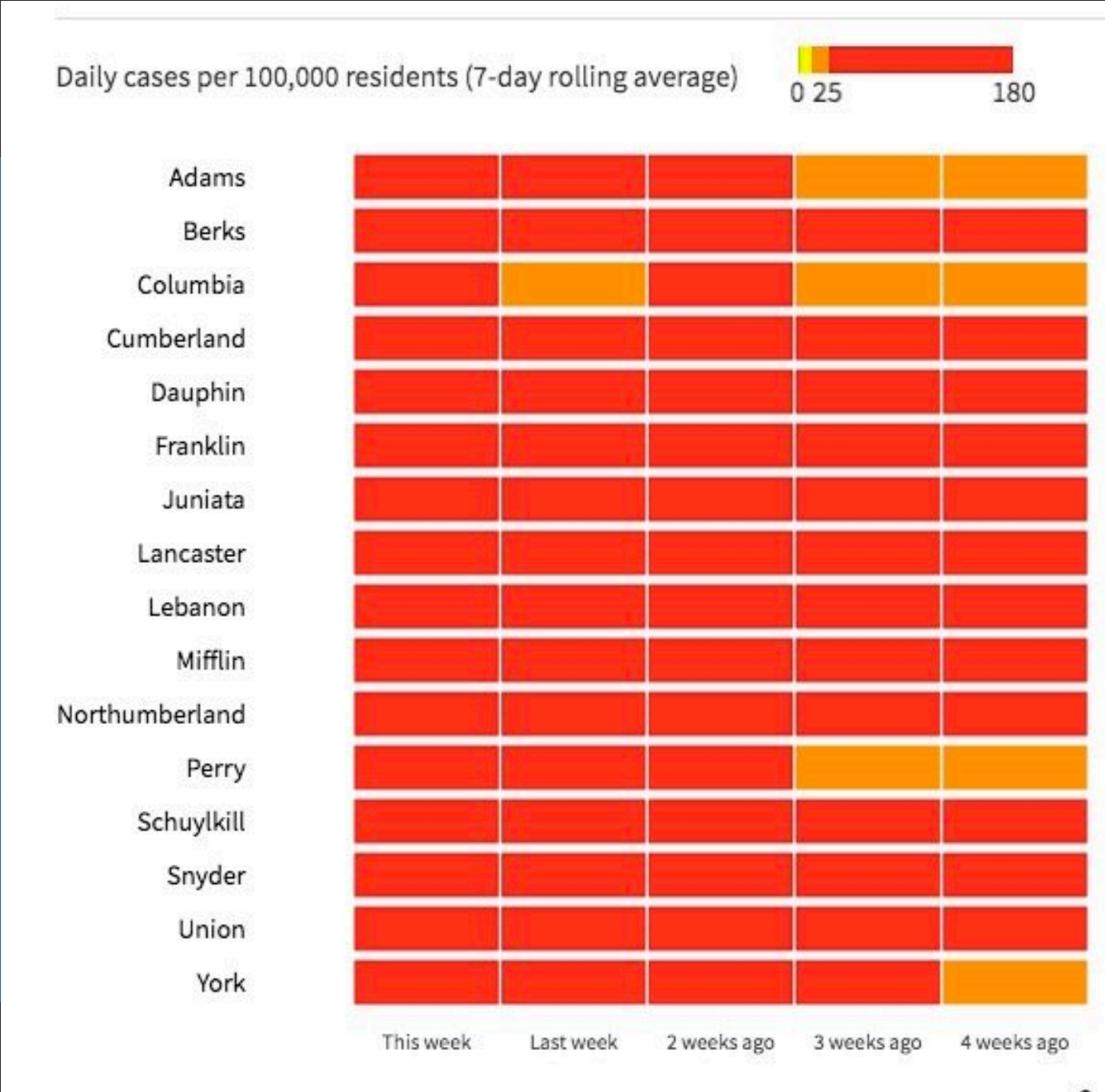
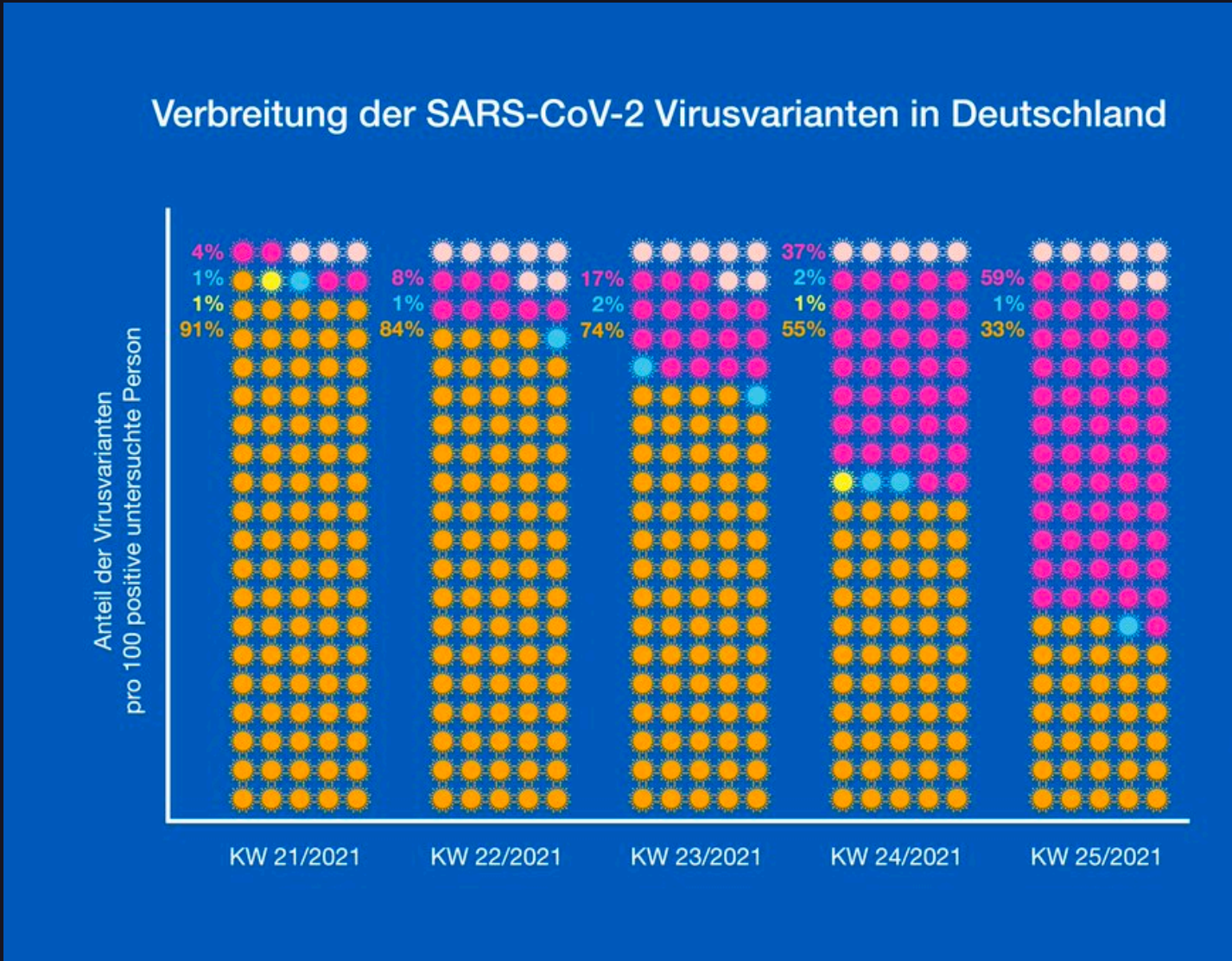


“For most people, technology makes things easier. For people with disabilities, technology makes things possible.”

Mary Pat Radabaugh — Director IBM National Support Centre for Persons with Disabilities, 1991



# Vital Coronavirus information is failing the blind and visually impaired



6 | I CHOOSE VACCINATION BULLETIN

# EVDS

**ELECTRONIC VACCINATION DATA SYSTEM**

## Your Guide to the Electronic Vaccination Data System (EVDS)

citizens aged 60 years and above need to register for their COVID-19 vaccination through the EVDS self enrolment platform

6 steps to register for vaccination if you are 60 years or older:

**STEP 1**

Make sure you have internet access

**STEP 2**

You will need a smartphone, a tablet or a computer

**STEP 3**

Connect to the internet and go to <https://vaccine.enroll.health.gov.za/#/>

**STEP 4**

The welcome screen will tell you what to do next.

**STEP 5**

Follow the instructions. Put in all the details the system asks for

**STEP 6**

When you are done the system will send an SMS to the phone number you provided. This SMS will tell you that you are registered. This means that the system now has you in the queue.

When it is your turn to be vaccinated, the system will send you another SMS with a date and the venue for your vaccination.

If you put in the correct address, you will be sent to the vaccination centre that is closest to your home

**#IChooseVacciNation**

Should you encounter problems during the registration process contact the COVID-19 hotline 0800 029 999

health  
Department of Health  
REPUBLIC OF SOUTH AFRICA

COVID-19  
SAFE  
REPUBLIC OF SOUTH AFRICA

NDP



# WE SUX

**UX ≠ SUX**

(Some Users Experience)



# Empathy



Workshop

Creating empathy through  
inclusive personas

# Some links

One book: **Accessibility for everyone** (by Laura Kalbag)

One website: **The Ally Project**

One course: **Digital Accessibility** (FutureLearn)

One newsletter: **Disability News Digest**

One video: **Inclusive Design: Designing for Deaf People Helps Everyone** (by Marie van Driessche)

One TV show: **Atypical** (*About Autism & people in the spectrum*) I love it 💜

One tool: **Stark**

One podcast: **13 Letters**

Based on my public Accessibility 1,2,3 list 🦄



# Obrigada. 🙏

 @nuriapenya