

DesignOps: The API of design teams



Inayaili León she/her/hers

DESIGN PROGRAM MANAGER AT GITHUB



Process & Design systems & Workflows & Onbo & Playbooks & Hiring & Project management & Research & Career development & Documentat Capacity planning & Change management & Community & Stakeholder influence & Strategy Templates & Practices & Scale & Budget plannir Metrics & Planning & OKRs & Bootcamps & Skills Learning & DI&B & Meetings & Workshops & Off Dashboards & Asset management & Procureme

Design Ops!







- * Connects endpoints
- * A system where different things can interact
- * Hides complexity
- * Makes connections with purpose



Are you the design ops? 😌



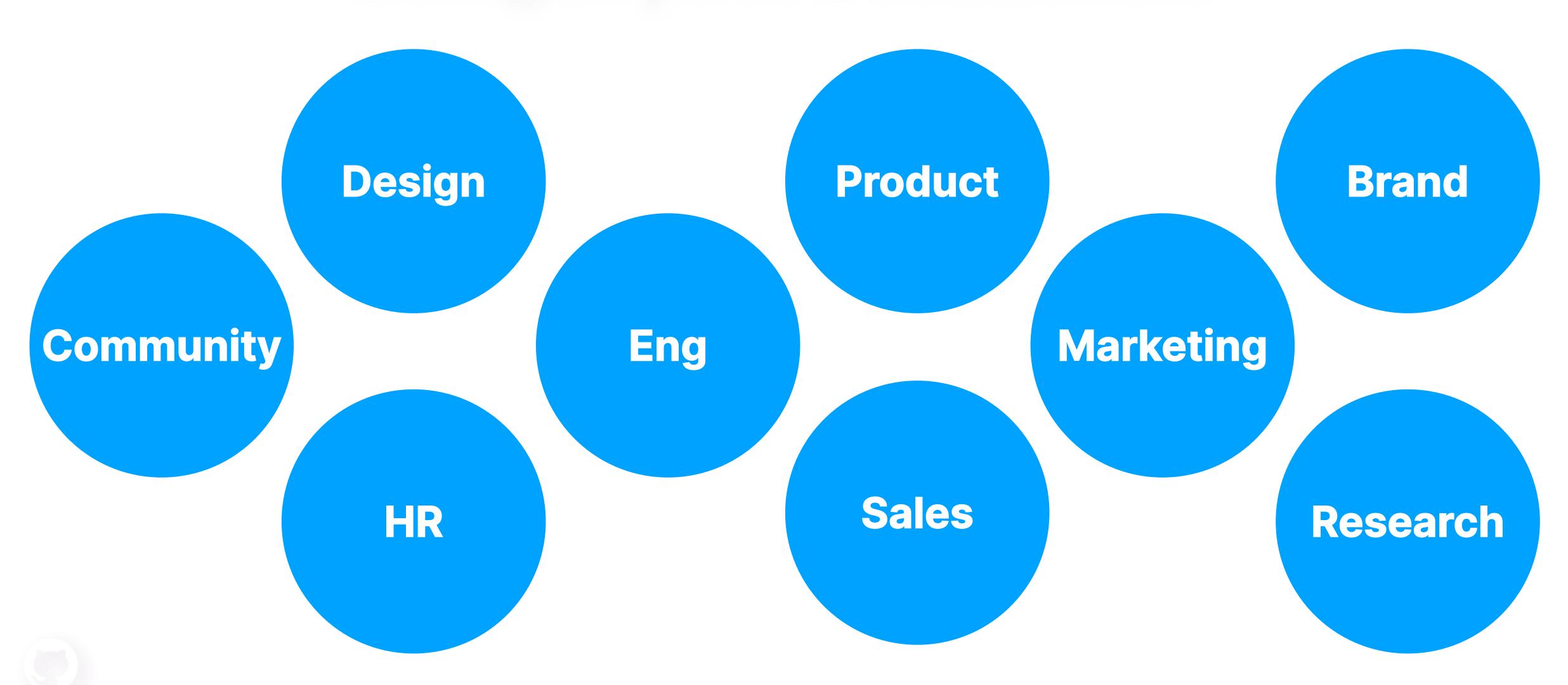
Designops DesignOps Design Ops DesignOps DesignOps



DesignOps fills in the team's gaps. Every team is different.



Designops is a connector



DesignOps is like glue: you notice it's not there when things start falling apart.









Process



Example: Designer happiness &



LEXISTING SYSTEM] + DesignOps = 3



Example: Design quality **



Examples Fighaplugins %



Designops brings strategic vision to how a design team operates.



before jumping to solutions and implementation.

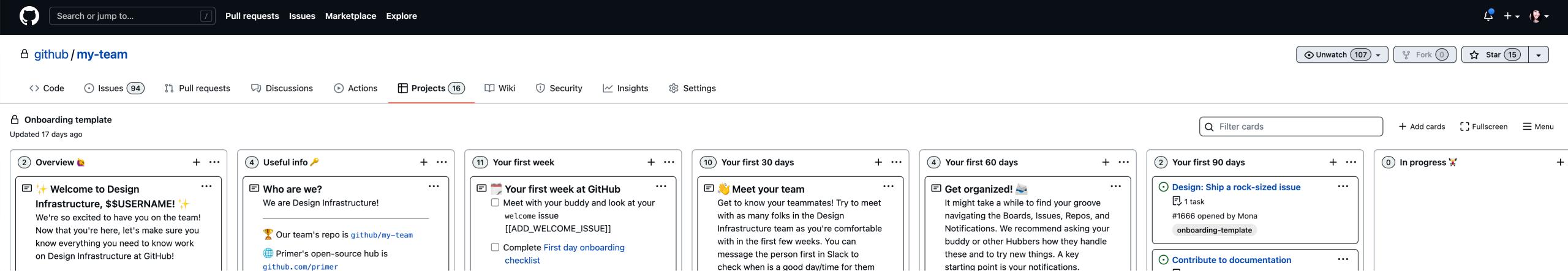


Define systems and processes that don't need you to function.





Design onboarding projects



Encourage feedback Make time to listen Don't get defensive



"How we work" docs

```
how-we-work/
— design/
— engineering/
— planning-and-tracking-work/
— communication.md
— meetings.md
— project-setup.md
— weekly-updates.md
— access-to-systems.md
— faq.md
— onboarding.md
— README.md
```

Start small o v









Sharing Work in progress w





the team's need for change with the human need for stability.



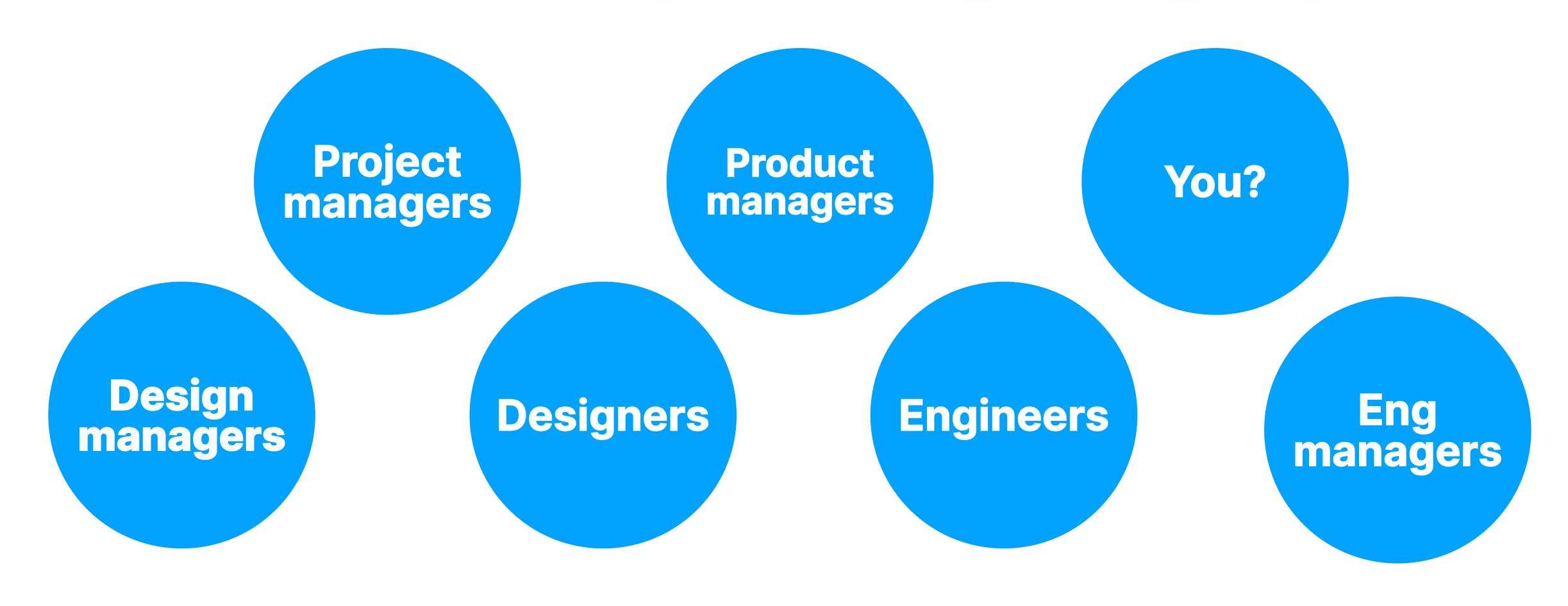




Who's doing your DesignOps work right now?



These folks may be doing DesignOps...





Is the work being celebrated?





Designops never starts from scratch. Start by amplifying the good.



What DesignOps projects will make a difference?



