

# Defuse: Design for Use

Jonathon Colman (@jcolman)

Inspired by Abby "The IA" Covert



#%&\$!

**make the  
unclear clear**

Saturday, January 13



EMERGENCY ALERTS

now

**Emergency Alert**

BALLISTIC MISSILE THREAT INBOUND TO HAWAII. SEEK IMMEDIATE SHELTER. THIS IS NOT A DRILL.

Slide for more



BMD False Alarm

Amber Alert (CAE) - Kauai County Only

Amber Alert (CAE) Statewide

1. TEST Message

PACOM (CDW) - STATE ONLY

Tsunami Warning (CEM) - STATE ONLY

DRILL - PACOM (CDW) - STATE ONLY

Landslide - Hana Road Closure

Amber Alert DEMO TEST

High Surf Warning North Shores



**Met-Ed GPU**

**THREE MILE ISLAND  
NUCLEAR  
GENERATING STATION**

**Authorized Personnel Only**

**OBSERVATION CENTER  
3/4 Mile Ahead**











**Testmonday, Melissa A** MRN: E1404907 Weight, BMI: None, None AD LW: received: 2/12/18 Admit Date: 02/12/2018 New Rslt/Order?: MyChart: Declined Patient FYIs: None

44 y.o. / Female / 2/12/1974 Room/Bed: SRDIP NONE Last BSA: None AD POA: declined: 2/12/18 Patient Class: Inpatient Research: None

CSN: 15309, Allergies: **Unknown: Not on File** HCLR: None Attending: Sjh Ip, Physician, MD - Attendi... Grateful Family: Received [10...

BestPractice Advisory: None Code: Not on file

**Flowsheets**

Summary | File | Add Rows | Add LDA | Cascade | Add Col | Insert Col | Last Filed | Reg Doc | Graph | Go to Date | Responsible | Refresh | Legend | Cosign | Link Lines

Pastoral Services | General Information | Expiration Checklist

Hide All Show All | Accordion Expanded View All | Reset Now

Reason For Visit  Mercy Hospital Springfield... 5/20/18 1500

Religious Affiliation

Visit Information  Reason for Visit Follow-up

Sacraments  Religious Affiliation

Spiritual/Cultural Care Plan  Pastoral Care Notified Faith Community?

Coping (Adult) Care Plan  Visit Information

Coping (Pediatric) Care Plan  Who Was Present for the Visit Patient:Parent / Le...

Coping (Obstetric) Care Plan  Pastoral Services Follow-up

Communion Asked

Communion Frequency

Patient Asked if Wanted To Be Anointed

Patient Response

Priest Anointed Patient

Date Anointed

Priest Who Anointed Patient

Baptism Date

Baptism By Whom

Spiritual/Cultural Care Plan

Spiritual/Cultural Care Plan Problems

Spiritual/Cultural Interventions

Coping (Adult) Care Plan

05/20/18 1500

**Pastoral Services Follow-up**

Select Multiple Options: (F5)

- Contact with family but not with patient
- Contact with patient but not family
- Cultural/belief dynamics counter to medical treatment
- Discussed end-of-life issues
- Ethics consult requested
- Family dynamics negatively affecting patient welfare
- Family conference initiated
- No needs identified at this time
- No needs expressed at this time
- Organ/tissue conversation initiated
- Patient requests additional prayer
- Prayer provided
- Provided relaxation/meditation/visual imagery

Comment (F6)

**Selection Form**

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- Family conference initiated
- No needs identified at this time

Accept Cancel





**“it’s  
complicated”**





# abby covert



**expect  
uncertainty**





*insert speaker  
here*







**observe**





**observe**





**focus**





**focus**





**systems,  
not screens**





**systems,  
not screens**



**words  
matter**





words  
matter







We need to make the  
**unclear clear**



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