

# Measuring Performance

is your site as fast as you think?



# which is fastest?

Meetup.com homepage showing a group photo of people at a 'Rocks! Meetup' in Charlottesville, VA. The page features a search bar and navigation options.

meetup.com

AngularJS website showing the logo and tagline 'HTML enhanced for web apps!'. The page includes links for 'View on GitHub', 'Download', and 'Design Docs & Notes'.

angularjs.org

YouTube homepage showing a video player with the title 'Own It Now' and several smaller video thumbnails below it.

youtube

LinkedIn homepage showing a registration form with fields for 'First name', 'Last name', 'Email address', and 'Password'. A 'Join now' button is visible.

linkedin

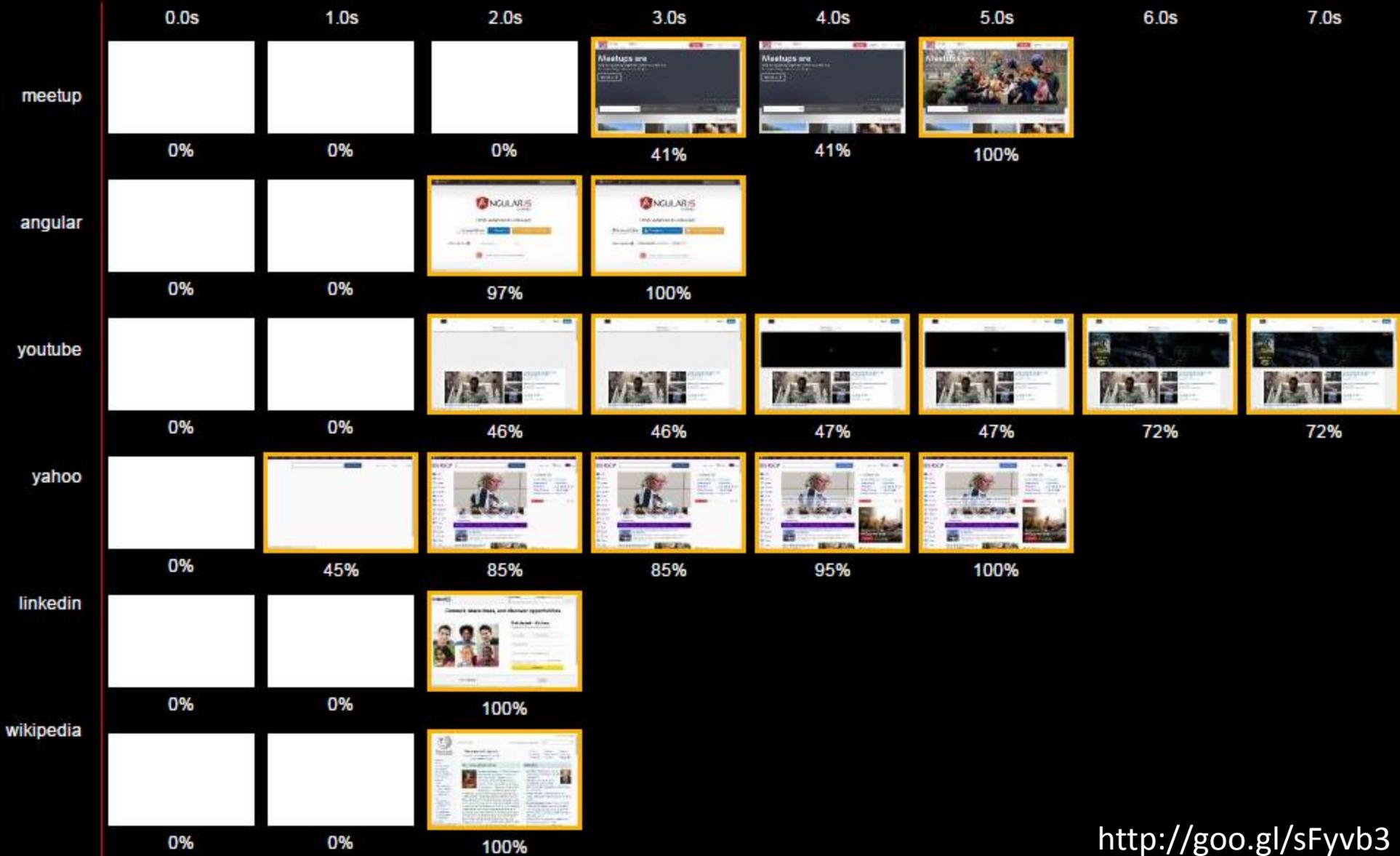
Yahoo! homepage showing a search bar and a 'Trending Now' section with a list of news items.

yahoo

Wikipedia homepage showing the main heading 'WIKIPEDIA the free encyclopedia that anyone can edit' and a 'From today's featured article' section.

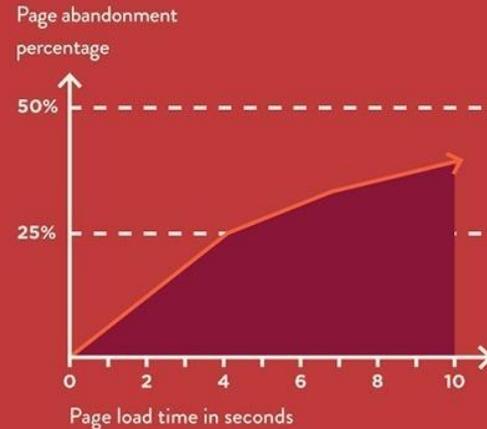
wikipedia

# and the results are in



# Why invest in a fast site?

1 IN 4 PEOPLE ABANDON A WEB PAGE THAT TAKES MORE THAN FOUR SECONDS TO LOAD.



Amazon.com makes about \$67 million in sales each day.

IT COULD POTENTIALLY LOSE  
UP TO \$1.6 BILLION  
PER YEAR BECAUSE OF A  
1 SECOND WEB PAGE DELAY.



<http://flic.kr/p/mrr1qo>



[blog.cowchimp.com](http://blog.cowchimp.com)  
[@cowchimp](https://twitter.com/cowchimp)

# MEASUREMENT

*“No science attains maturity until it acquires methods of measurement”*

- Dr. Logan Clendening



(science wins!)

User Experience =

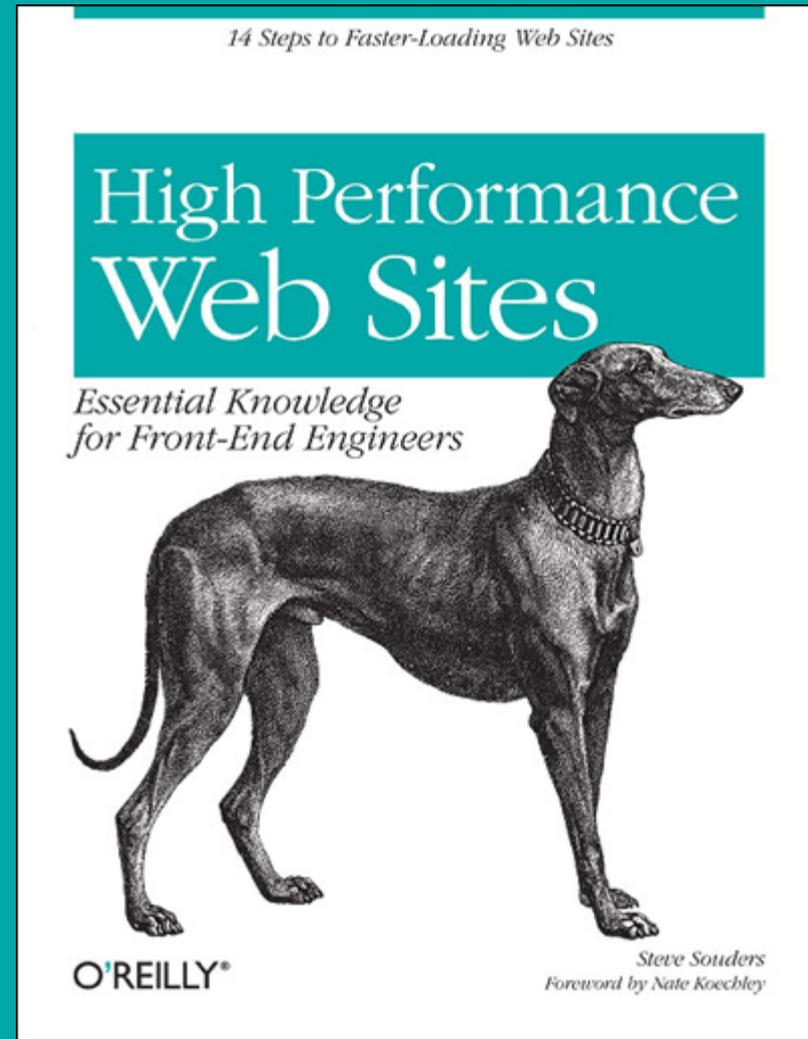
Serverside +

Clientside

*Only 10-20% of the end user response time is spent downloading the HTML document.*

*The other 80-90% is spent downloading all the components on the page.*

*- Steve Souders*



<http://goo.gl/2kjAf8>

*"High Performance Web Sites" (O'Reilly)*

# Metrics

We need to be consistent in

- What point in time?
- What is the cache status?
- What machine do we use?  
(location, connection, browser)
- Based on how many samples?

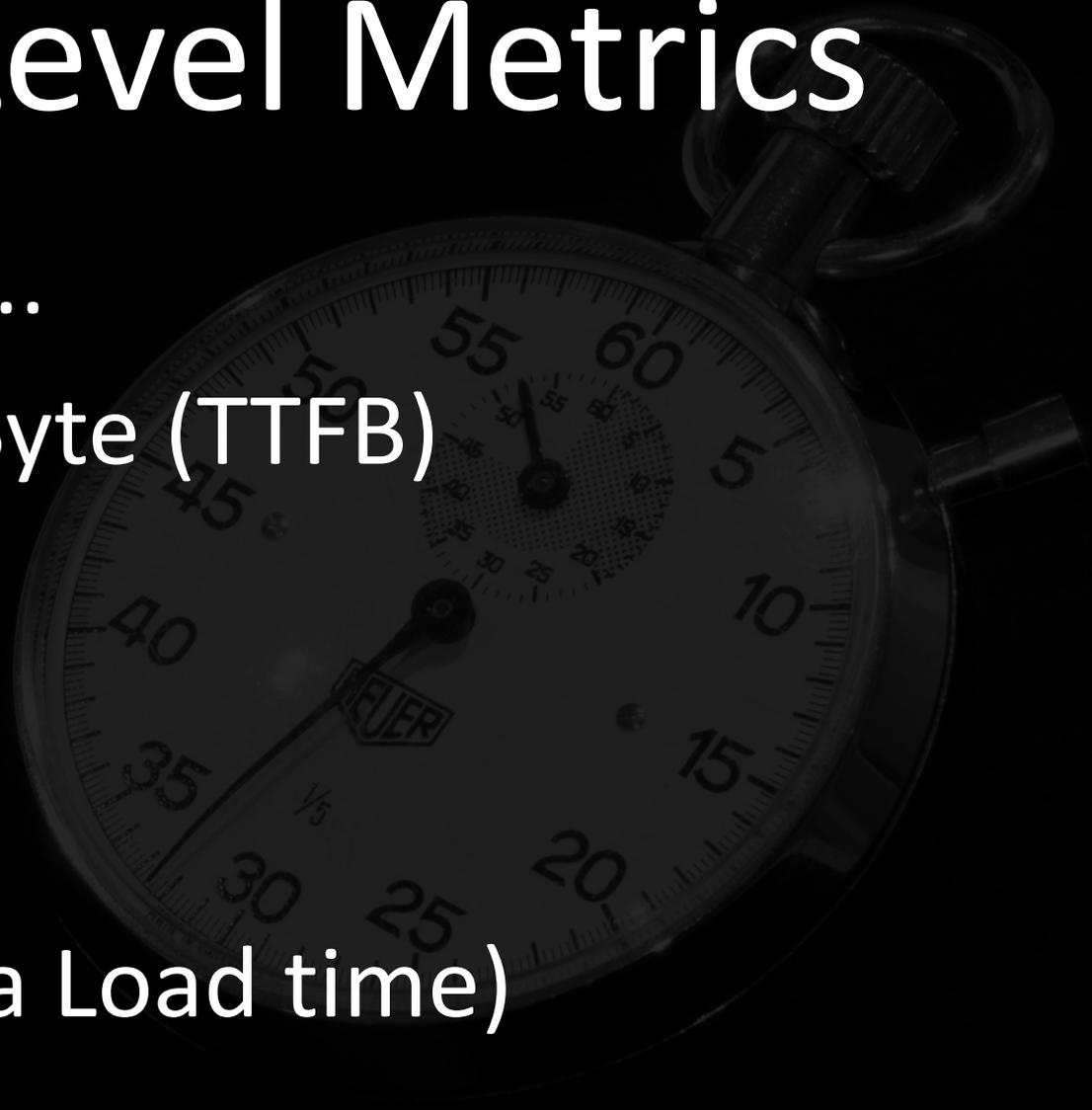
# Example Metric

- $x$  = Page load time - Navigation start time
- Of cached view
- Running a Chrome with a DSL connection in Virginia
- As measured by Webpagetest

# Top Level Metrics

from start until...

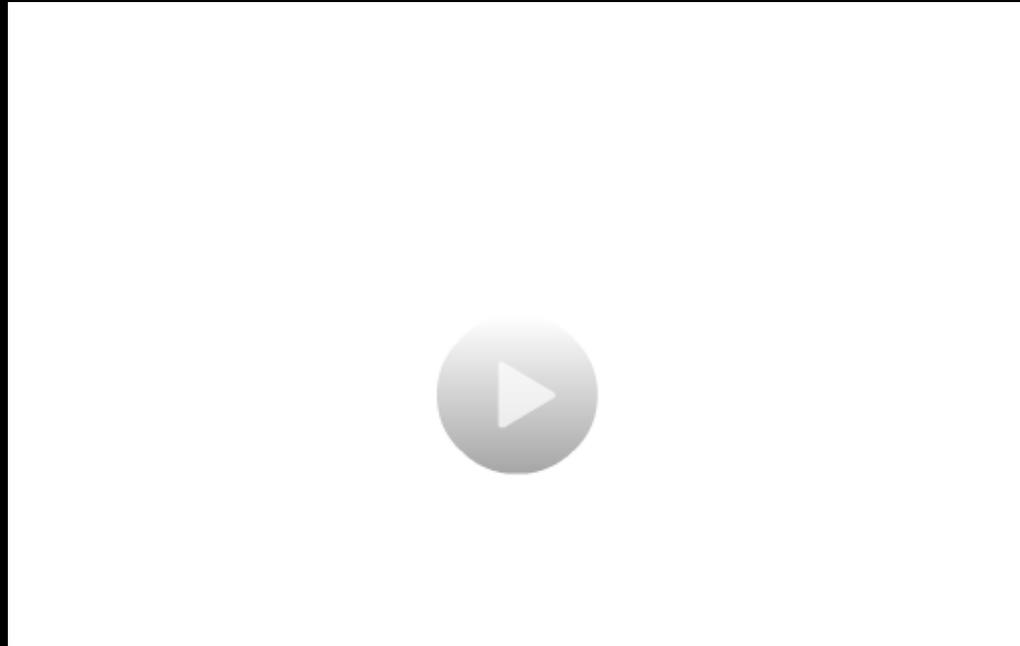
- Time to First Byte (TTFB)
- Start Render
- Page Load (aka Load time)



# Good enough?

- These metrics do a good job at measuring generic **network\browser** events
- But do they do a good job of reflecting the **User Experience?**





0.0

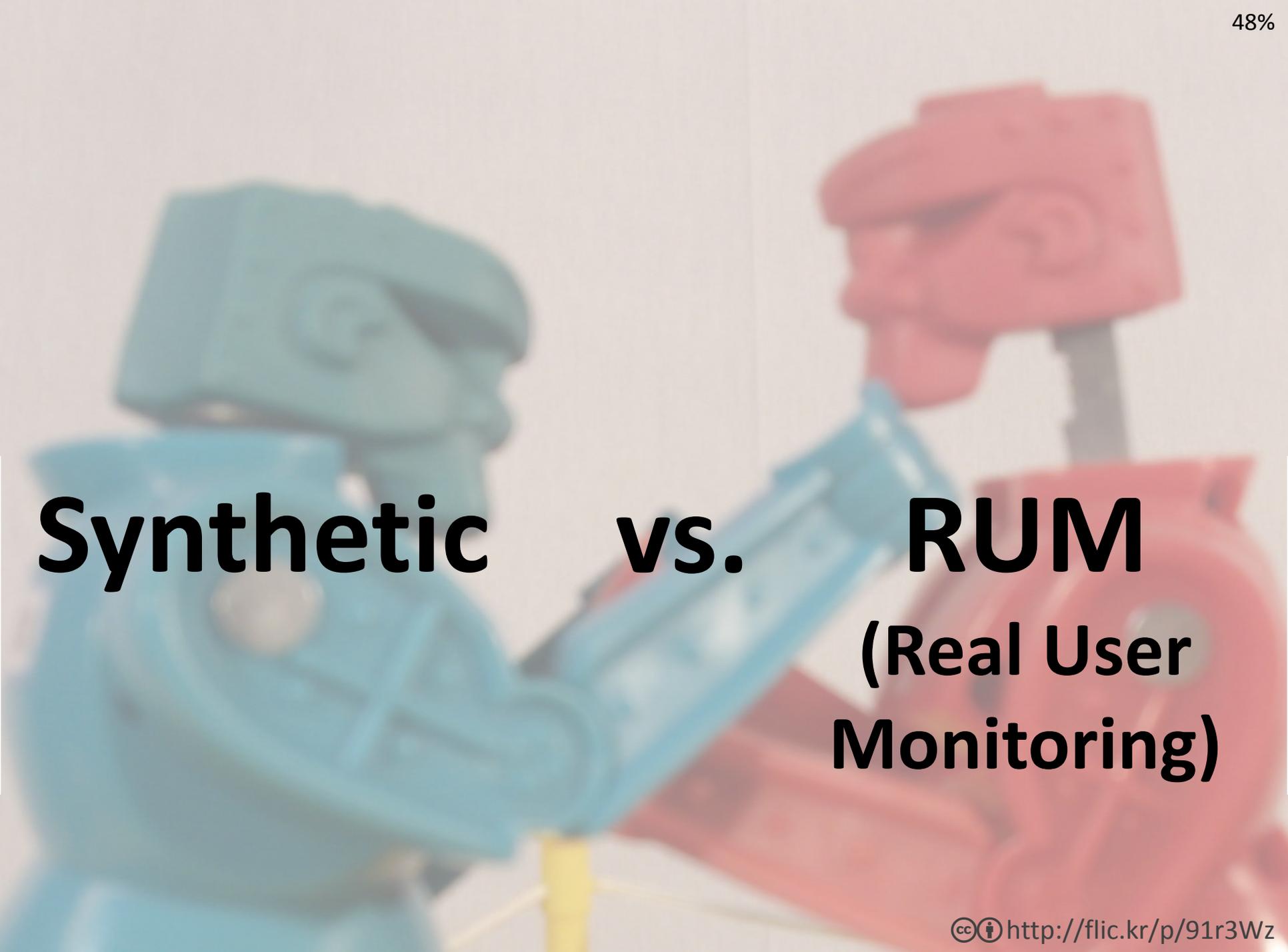
The reported Load time for this page is 3.959s

# Perceived Performance



# Monitoring





**Synthetic vs. RUM**  
**(Real User Monitoring)**

# Webpagetest.org (WPT)



[HOME](#) [TEST RESULT](#) [TEST HISTORY](#) [FORUMS](#) [DOCUMENTATION](#) [ABOUT](#)

## Test a website's performance

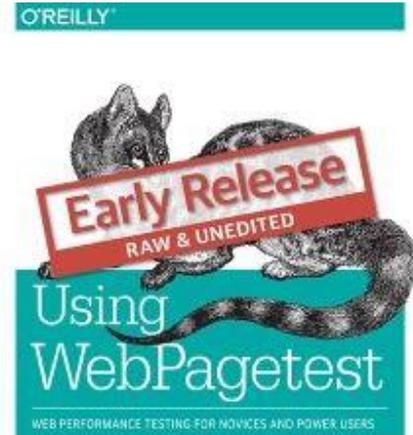
[Analytical Review](#)
[Visual Comparison](#)
[Traceroute](#)

Test Location:  [Select from Map](#)

Browser:

**Advanced Settings** ▶  
 1 run, Cable connection, results are public

**START TEST**



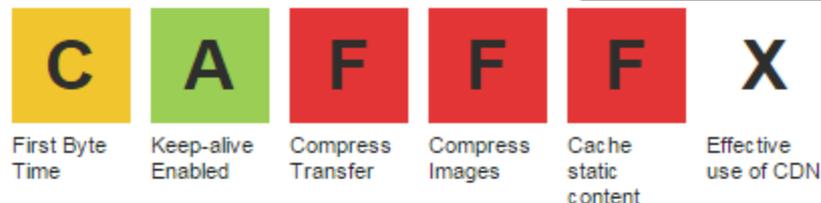
Rick Viscomi,  
Andy Davies & Marcel Duran

# Web Page Performance Test for

[www.hbo.com/#/](http://www.hbo.com/#/)

From: Dulles, VA - Chrome - Cable  
6/17/2014, 9:04:59 PM

[Need help improving?](#)

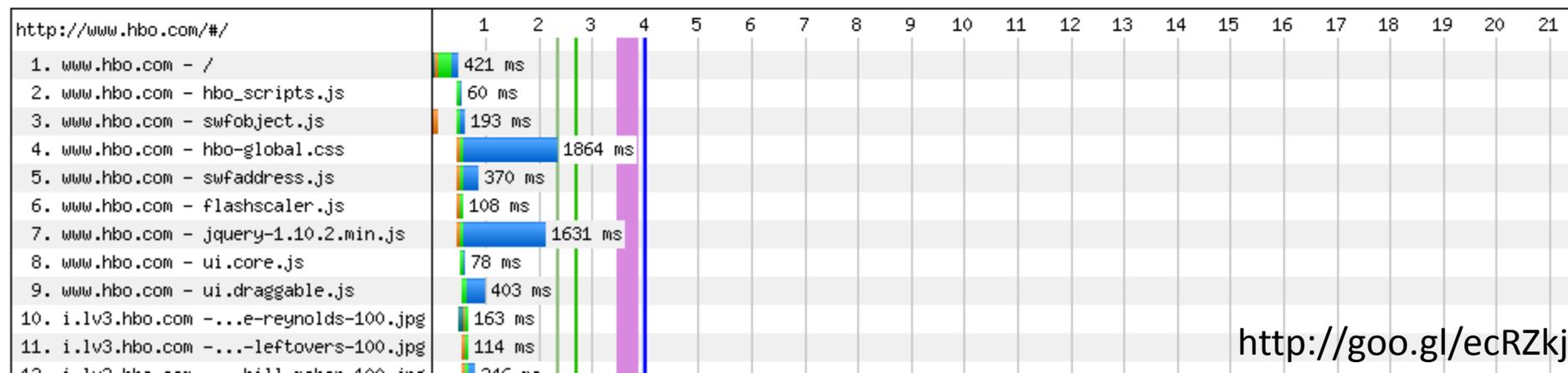


Tester: IE9102-192.168.101.92  
First View only  
Test runs: 3

[Export HTTP Archive \(.har\)](#)

Load Time	First Byte	Start Render	Visually Complete	Speed Index	DOM Elements	Result (error code)	Document Complete			Fully Loaded		
							Time	Requests	Bytes In	Time	Requests	Bytes In
3.959s	0.341s	2.690s	22.400s	18126	139	0	3.959s	104	1,664 KB	21.427s	175	7,883 KB

## Waterfall View

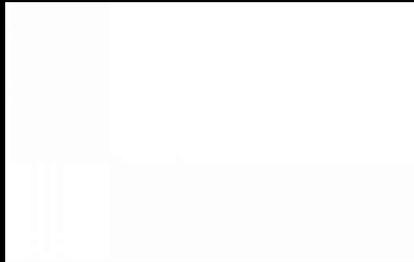


<http://goo.gl/ecRZkj>

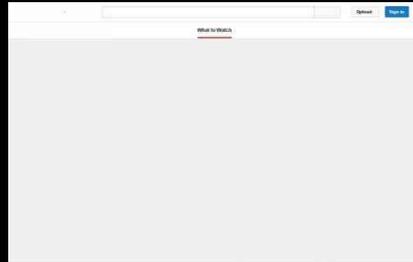
# Video frame analysis

WPT captures screenshots at 10 frames / 1 sec

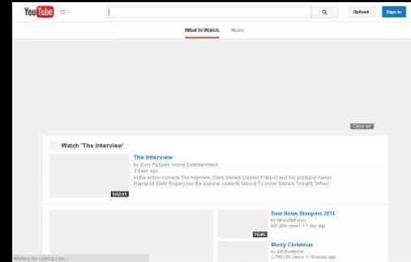
0.0 s



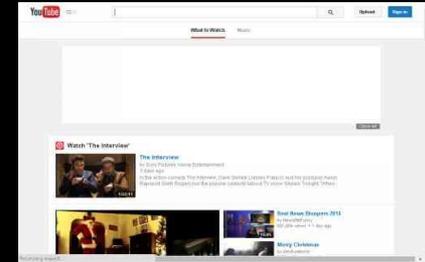
2.2 s



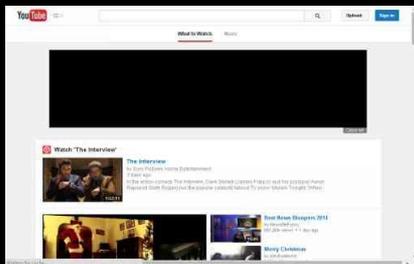
2.8 s



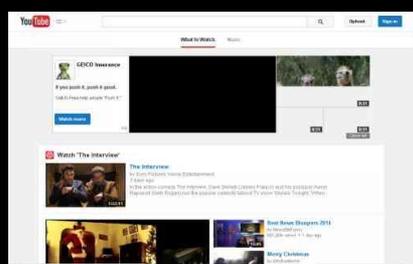
3.3 s



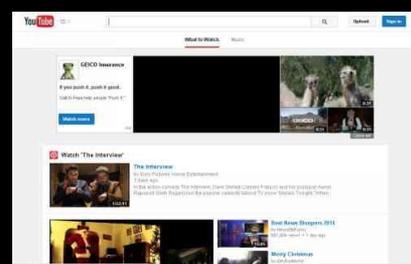
3.6 s



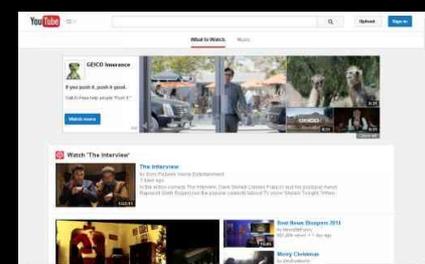
4.0 s



4.2 s

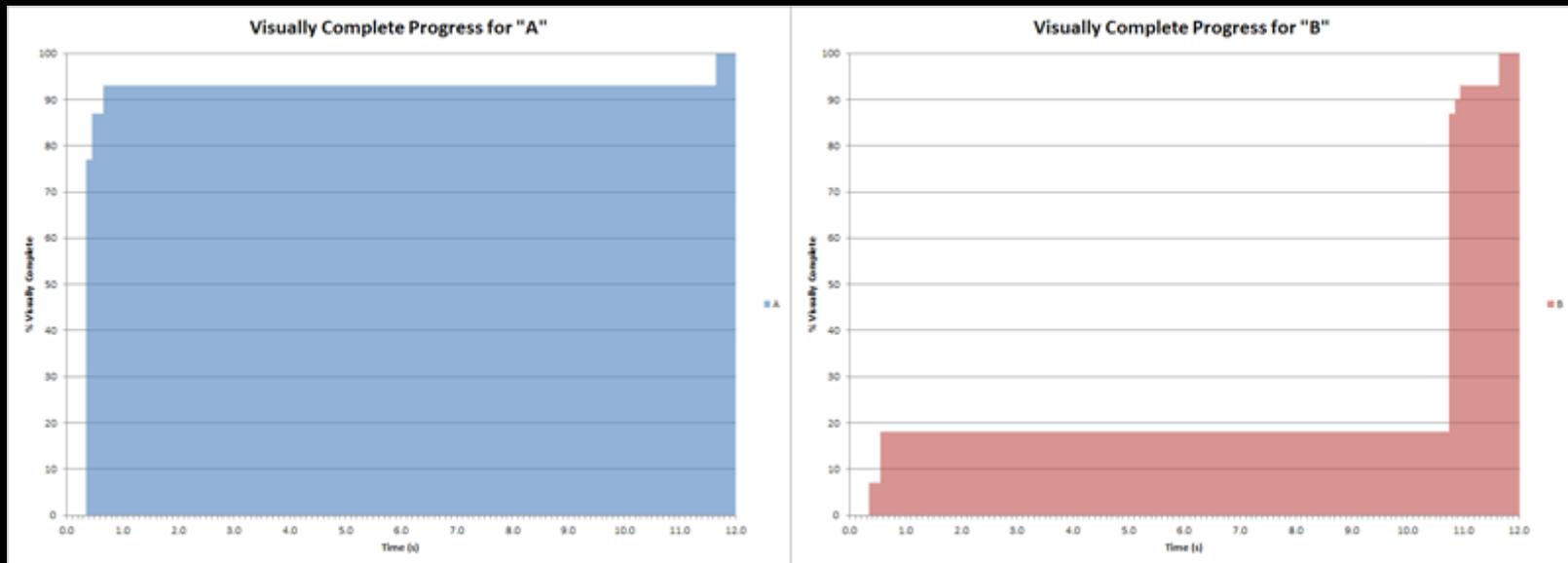


7.6 s



# Video frame analysis

For each frame it calculates % of visual completeness compared the last frame



# “Speed Index”

- New metric defined by WPT
- **Provides an excellent representation of the User Experience**
- Aggregates the visual completeness score of all frames into 1 final score

# Webpagetest API

Exposes all  
of WPT's  
functionality  
via HTTP API

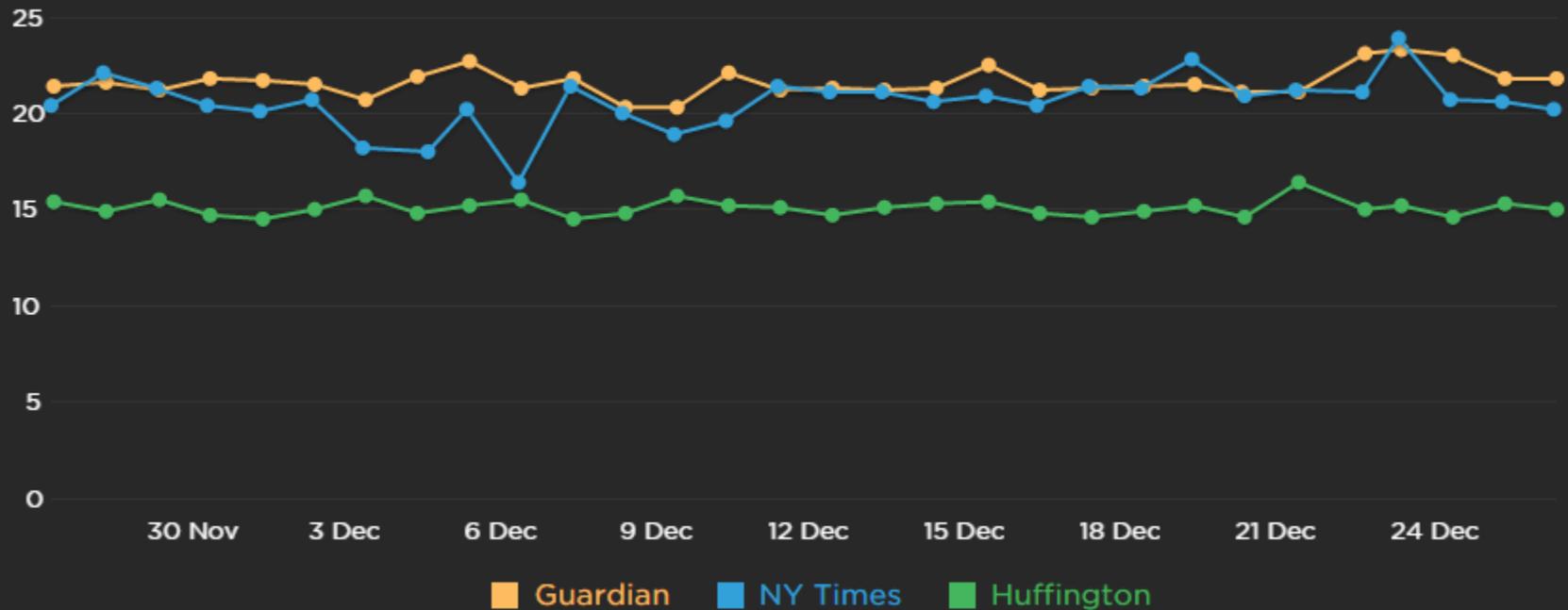


[webpagetest.org/getkey.php](http://webpagetest.org/getkey.php)



# SpeedCurve

MEDIAN FULLY LOADED TIME | BACKEND | START RENDER | DOM | FULLY LOADED | SPEEDINDEX



speedcurve.com

# RUM

## Real User Monitoring



# Poor Man's RUM

```
var startDate = new Date().getTime();
$(window).on('load', function() {
  var endDate = new Date().getTime();
  var diff = endDate - startDate;
  $.ajax('/-/my-rum-endpoint', {
    url: window.location.href,
    pageLoad: diff
  });
});
```



# 3rd party

Open source



YAHOO!  
Boomerang

HubSpot  
Bucky

Commercial

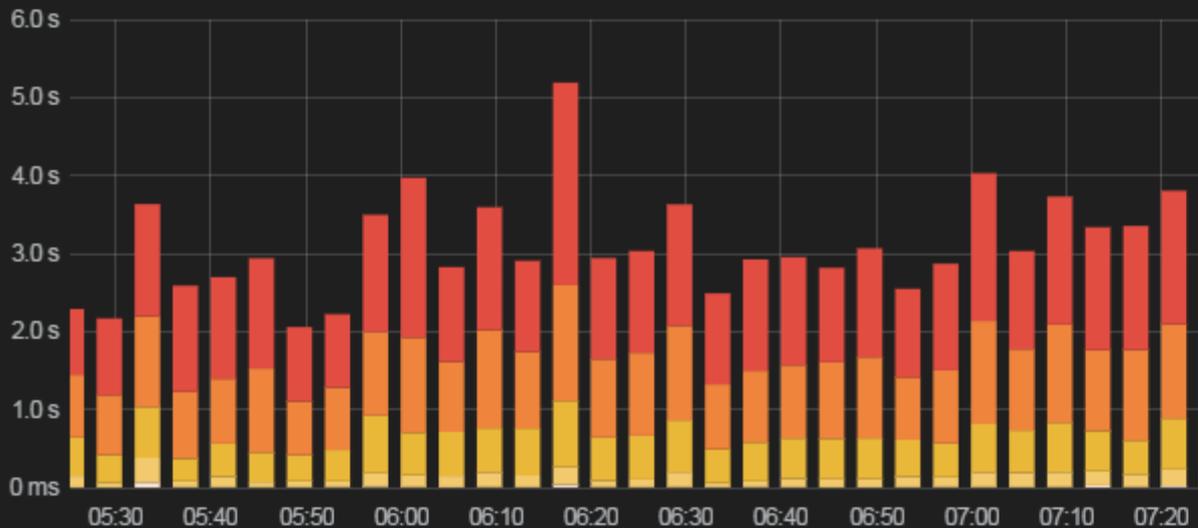
catchpoint®  
keynote  
New Relic®  
SCASTA  
pingdom



# Do It Yourself

```
$(window).on('load', function() {  
  var pageName = $('body').attr('id');  
  var t = window.performance.timing;  
  var diff = t.loadEventStart - t.navigationStart;  
  var url = baseUrl + '?' + pageName + '=' + diff;  
  new Image().src = url;  
});
```

client side full page load



	avg
upper_25	8 ms
upper_50	145 ms
upper_75	530 ms
upper_90	1.021 s
upper_95	1.404 s

grafana.org



# Timing Browser APIs

- New browser APIs
  - Navigation timing
  - Resource Timing
  - User Timing
  - measure custom events with  
`performance.mark("task1")`
- `navigationStart`  
is the **real** navigation start



# Synthetic & RUM



**Page metrics &  
Speed Index &  
Custom events**

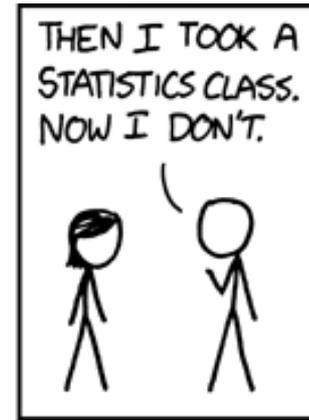
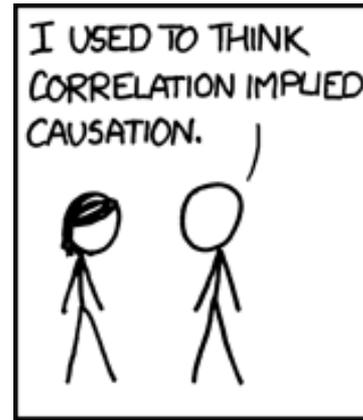
# Approach “Light Speed” !

- Calculate your page’s “Light Speed”:  
The fastest possible speed at which you can serve your UX
- Approach Light Speed

Existing project: ●————→ t  
Complete feature set      Light Speed

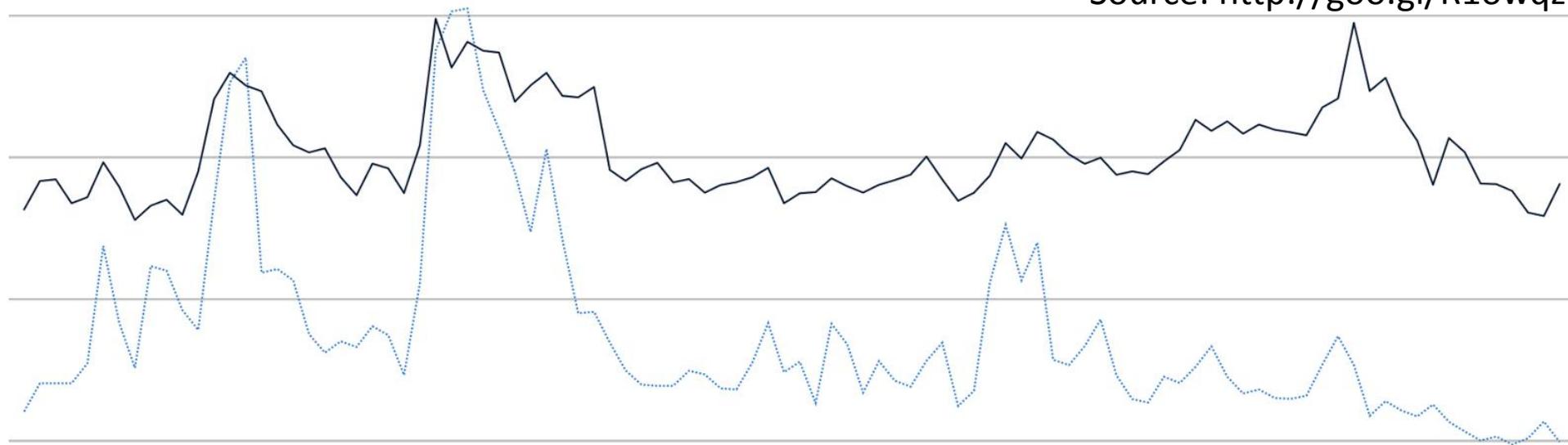
New project: ●————→ t  
Light Speed      Complete feature set

# Correlation



xkcd.com/552

Source: <http://goo.gl/R1owqz>



1 second slower can cause 5% bounce rate increase

17. Mar

31. Mar

14. Apr

28. Apr

12. May

26. May

9. Jun

# In the future...



# Analyzing & improving

Riddles?  
now or on  
twitter  
@cowchimp

