

The Five Love Languages of DevOps

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Khushil Dep
@khushil



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#DevOpsIsNot copy-pasting answers from
#stackoverflow

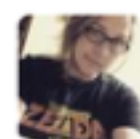


DevOps
@joshhertzse



Following

#devopsisnot a fullstack 10x rockstar
engineer.



Rachael
@halfwrittentale



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#DevOpsIsNot just developers being on call



Rainbow DashOps
@mattstratton

#DevOpsIsNot just reading The Phoenix
Project



Jason Walker
@TheDesktophero



Following

#DevOpsIsNot about avoiding discipline and
structure, or just about t-shirts & stickers



James Hebden
@james_hebden



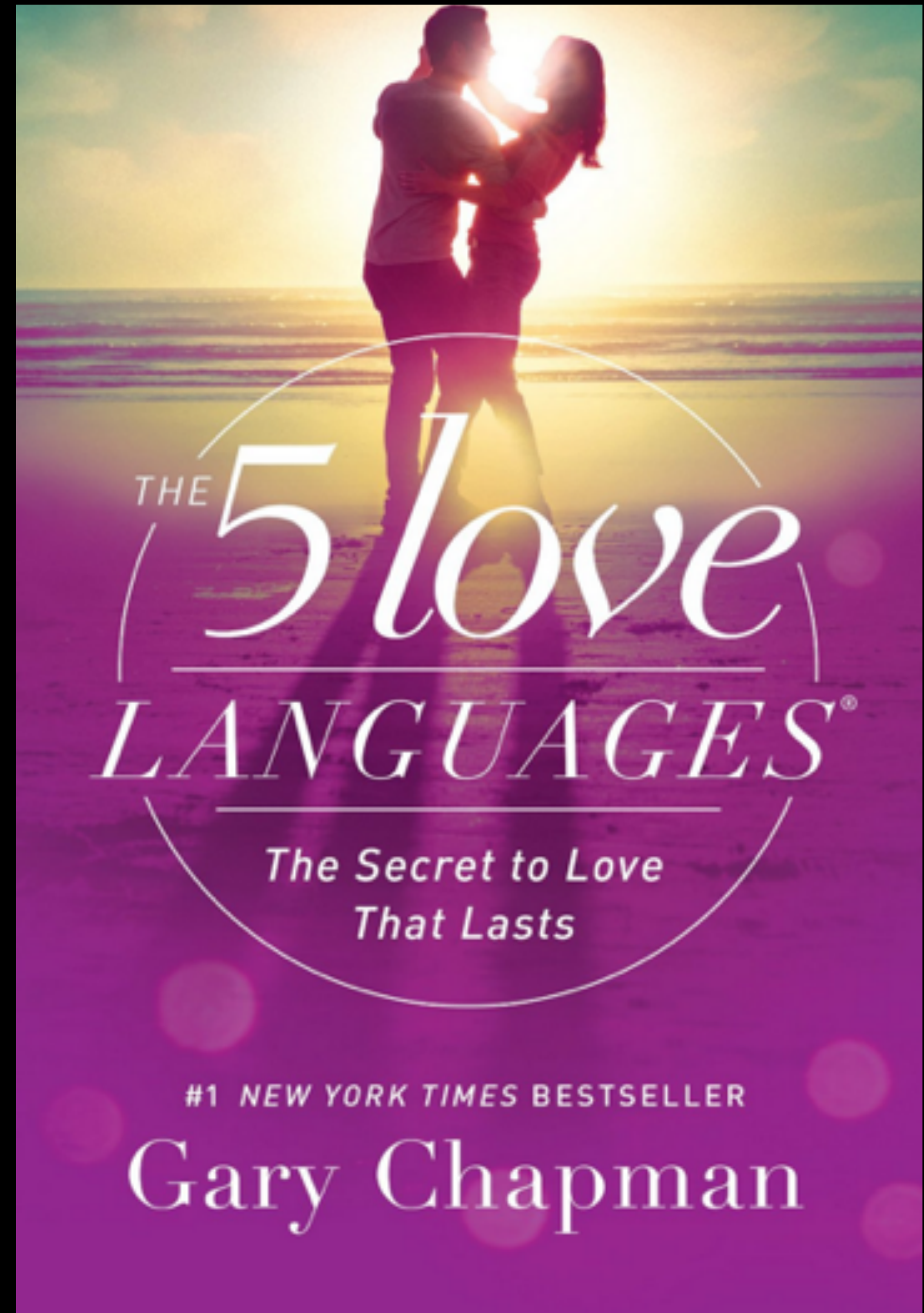
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#DevOpsIsNot your [redacted] khakis.

**“Optimizing the human experience
and performance of operating
software with software and
humans”
- Andrew Clay Shafer**



The Five Love Languages



what does this have to do with
shipping software?

CALMS

Culture
Automation
Lean
Measurement
Sharing



what does this have to do with
anything?



Each of these is a
“DevOps love language”

DiSC

Dominant/Direct
Influencing
Steadiness
Conscientious

Dominant

- Want to be #1
- Logical Thinking
- Wants to be in charge

influencing

- Optimistic
- Emotional Thinking
- Crave approval

Steadiness

- Logical Thinking
- Want documents and facts
- Dislike conflict

Conscientious

- Dislike aggression
- Asks questions
- Uses caution; needs time to think

direct
lean/measurement

influencing
culture/sharing

steadiness
automation/measurement

conscientious
sharing/measurement

asses the drivers

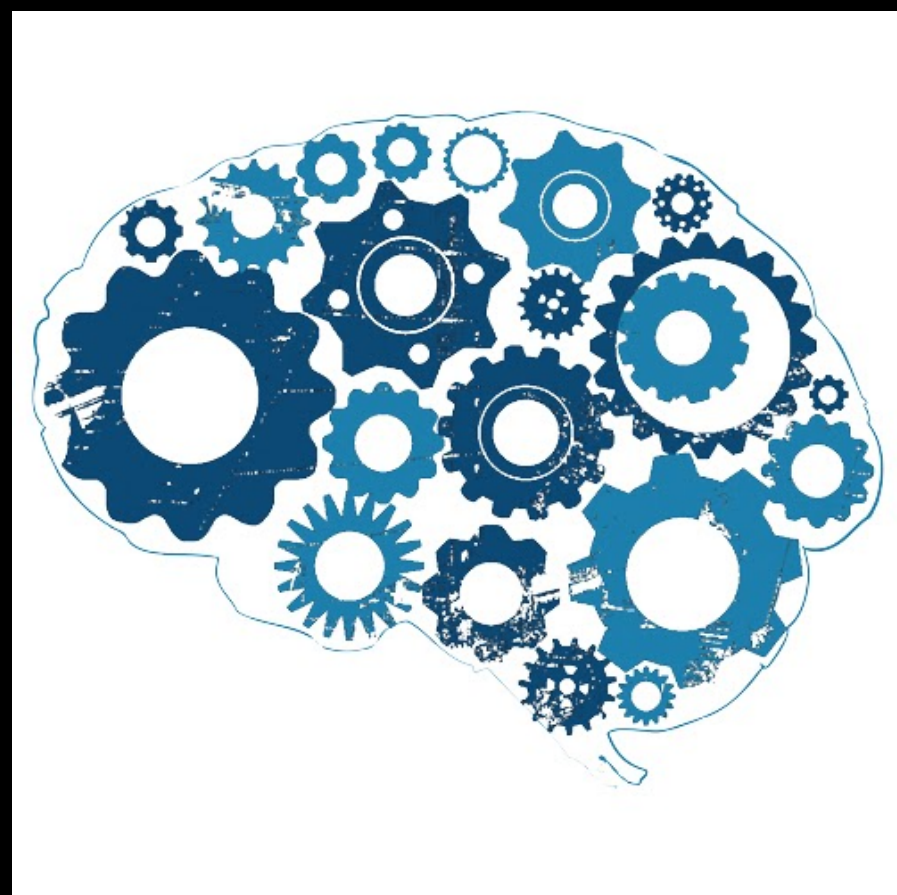
be a salesperson

talk their language

compliance vs commitment

the best change agents are those
who don't see people as something
they have to “deal with”

bring people along for the ride



<https://speaking.mattstratton.com>