# Accessible Maps and Welcoming Places

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#### Imperial War Museum

### Tactile map of WW1 gallery

#### Going in







Upcoming Events

Object Conversations
Sat 10 Dec and Sun 11 Dec
11am-4pm



Explore the iconic objects on display in our new atrium by handling real objects from our collections in this immersive family session.

Lativels 0 and 1
Freee
Suititable for all ages





## Understanding meaning in maps

#### A bounded space



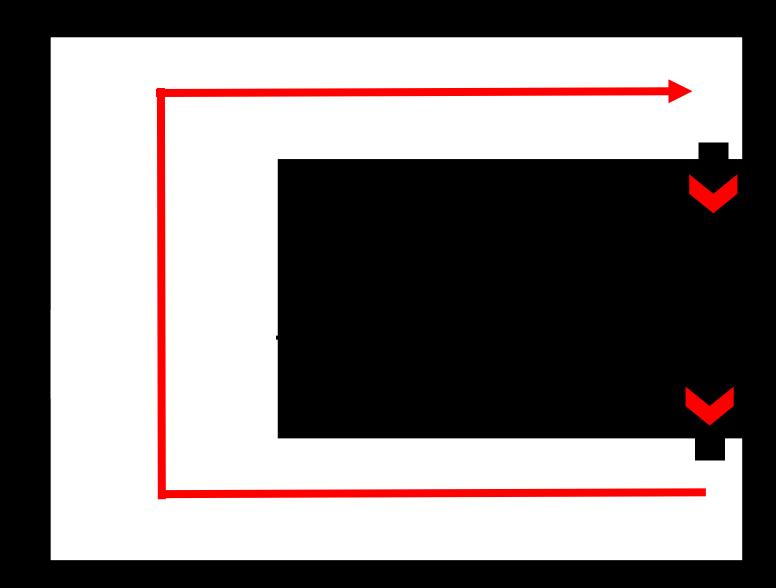
### One way in



#### One way out



#### One direction



#### Temporal sequence

#### End of War

War

Start of War

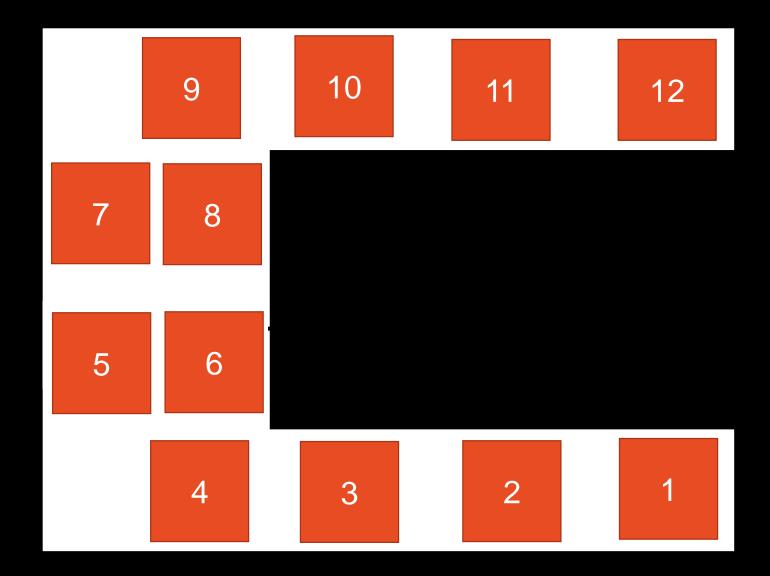
#### Content



### Chapters: a narrative pattern



#### Narrative order



# Bounded space Physical direction Narrative control

### Visiting the physical space

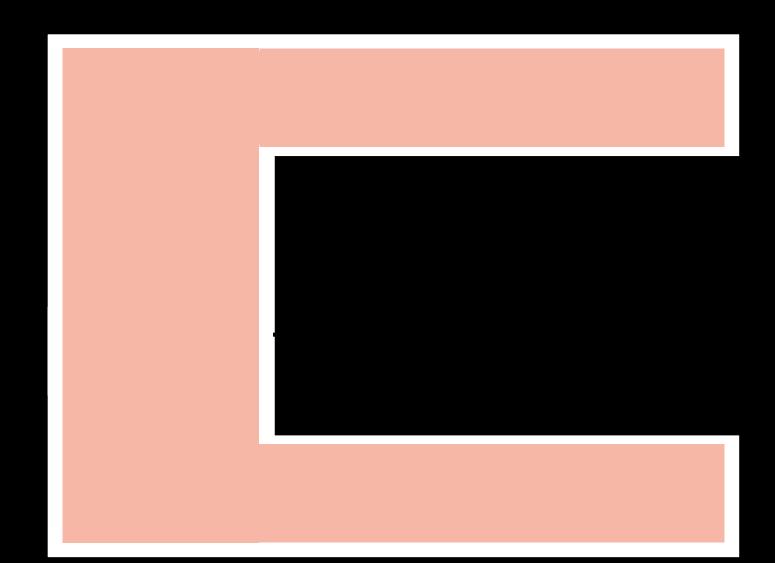




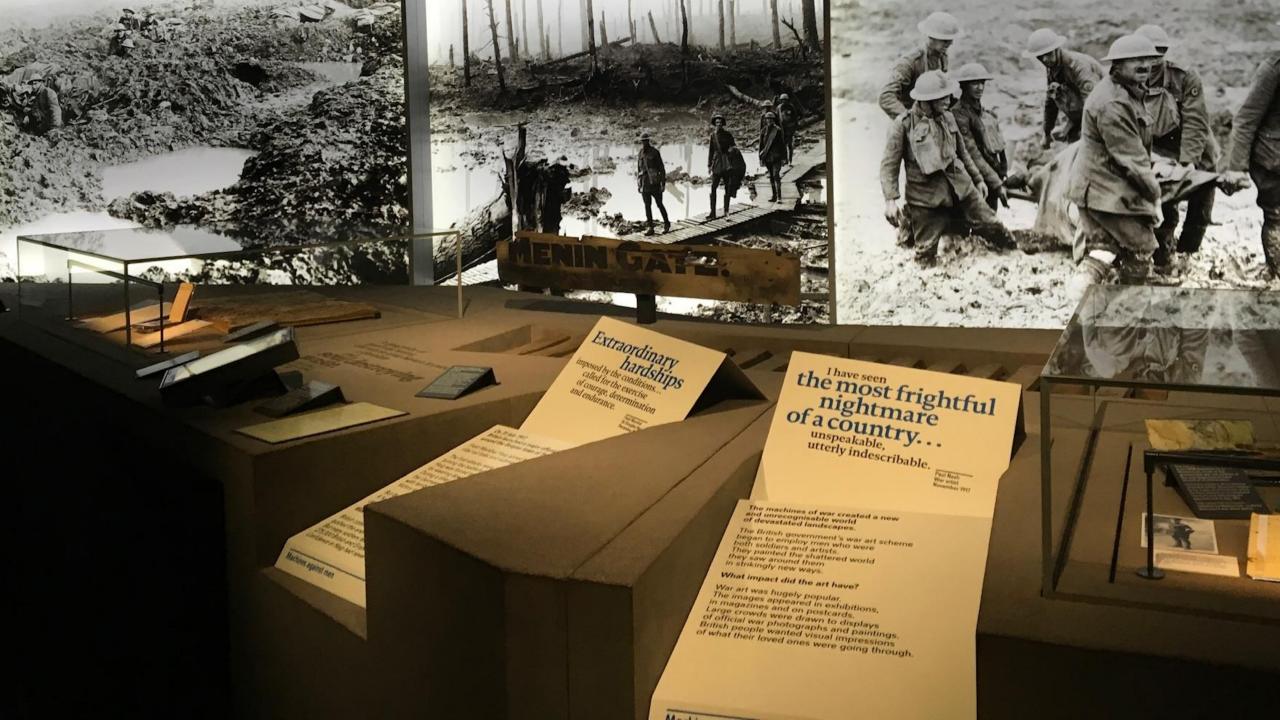


#### Building site

#### Physicality as stress



#### Hard walls



#### Lighting and sound

Hard walls



#### Novelty

#### Lighting and sound

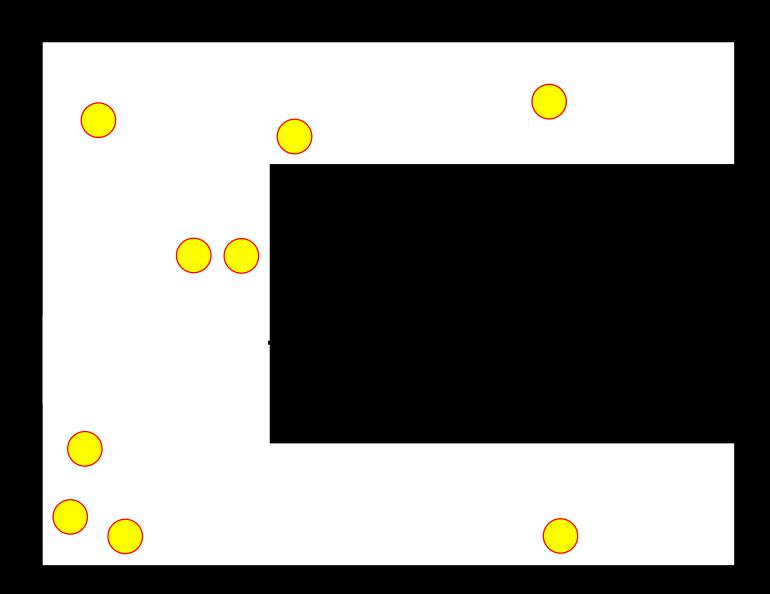
Hard walls



#### Stress and anxiety

#### A map of gaps

#### Quiet seating areas



#### Gaps matter

#### Gaps are personal

### Gaps are self control

### So we made a map...

#### The good...



# A map in a place

# Clear Multimodal Shows gaps

#### The bad...

### Going back out



### A single map



## A map in busy flowspace



### A map, but not at the start

### Welcoming is in depth of journey



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## No tactile information at Information Desk



### A museum with only one Braille tactile map is not welcoming

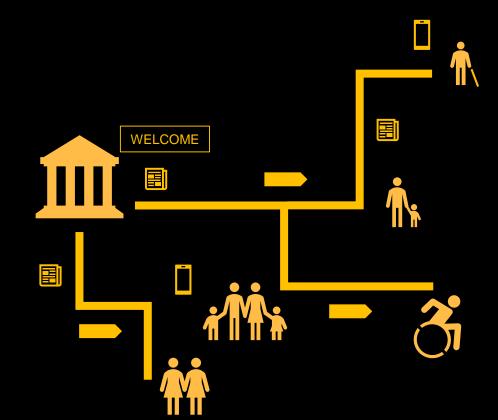


### Awelcoming museum needs access information beyond itself

## A map is not enough

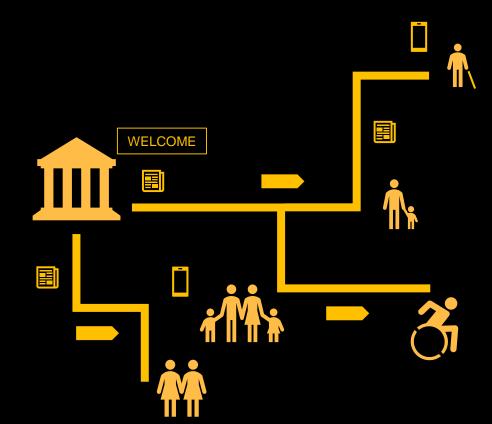


# Welcome must be embedded in the whole building

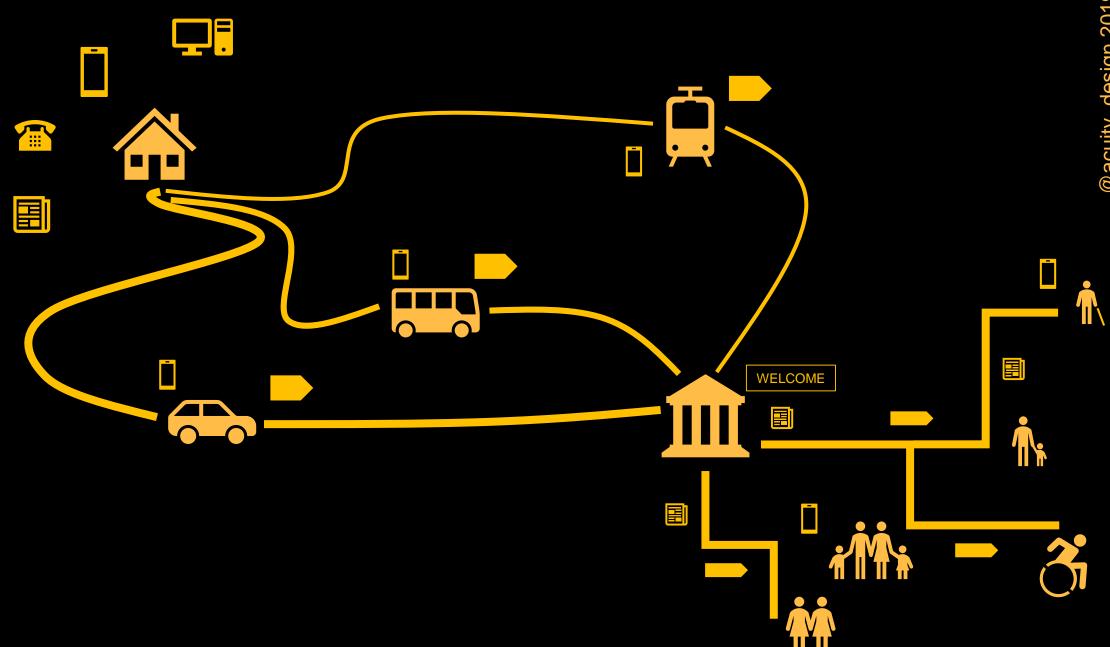


### Welcome must start at home





## Welcome must run thru the whole journey



### Staff must be welcoming



## Accessibility is not a product

### Accessibility is the whole experience

### We've done it elsewhere

#### Anyone can do it

#### Everyone should do it