

**THE FUTURE OF
DIGITAL GOVERNMENT IS**

green

HIDDE DE VRIES - USER NEEDS FIRST, AMSTERDAM - MAY 2025

developer, accessibility specialist, blogger





not alone in worrying about the climate crisis





- hdv 🙌
- Your profile
- Dashboard
- Project insights
- Impact shop 📦
- Badges
- Account ▾
- Help centre
- Logout

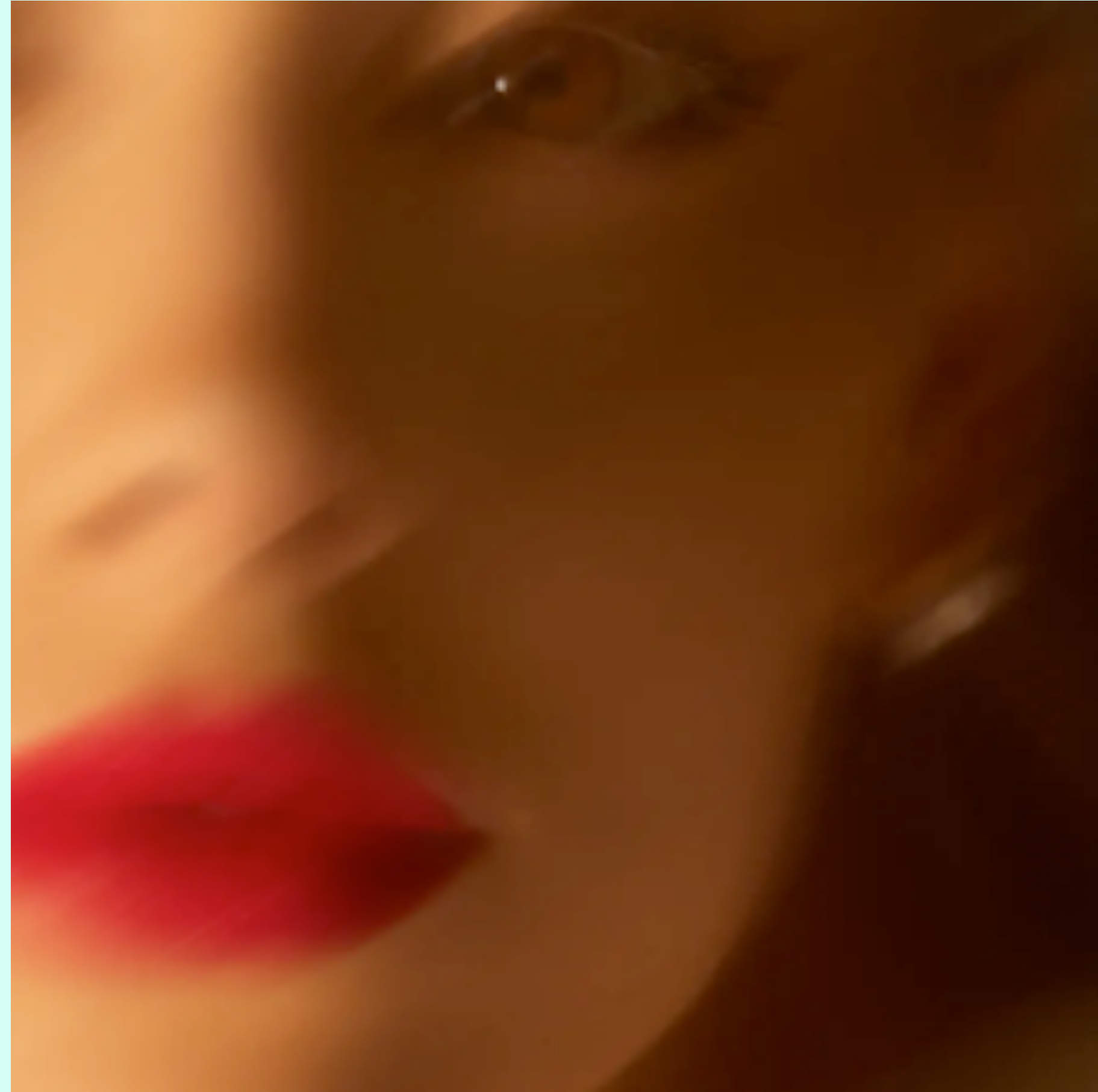
Hide's forest 📝

Buy more impact

Referral code

+





Cover of Ariana Grande's single "Yes, And?"

Yes, we're all
somewhat
hypocritical.

And...

We can make
the world
greener faster
at work

PARIS AGREEMENT

The Parties to this Agreement,

Being Parties to the United Nations Framework Convention on Climate Change, hereinafter referred to as “the Convention”,

Pursuant to the Durban Platform for Enhanced Action and decision 1/CP.17 of the Conference of the Parties to the Convention at its seventeenth session,

In pursuit of the objective of the Convention, and being guided by its principles, including the principle of equity and common but differentiated responsibilities and respective capabilities, in the light of

2015 Paris Agreement

EC Digital Strategy 2030





Hidde

@hdv@front-end.social

Joined the first meeting of the new Web Sustainability Interest Group today, very excited to see this work progressing at W3C, hope to make time to contribute.

December 5, 2024 at 4:30:40 PM · 🌐 · Ivory for iOS





ICT emissions > aviation emissions

**“If the internet
was a country it
would be the 13th
largest emitter
between Mexico
and Brazil”**

- Sustainable Web Manifesto

(based on CO² emissions in Our World in Data vs
IT emissions data from Green Web Foundation)



**“There is no
magic button
you can press”**

- Hannah Smith (The Green Web Foundation)
at Pixel Pioneers 2022

Web Sustainability Guidelines

2. User Experience Design

- 2.1 Display any variables that have a negative impact on your project
- 2.2 Understand visitor requirements or constraints, resolving barriers to access
- 2.3 Understand the impact of non-visitors
- 2.4 Consider sustainability throughout the ideation process
- 2.5 Brainstorm ways to resolve any stakeholder issues
- 2.6 Minimize non-essential content, interactions or journeys
- 2.7 Use decorative design with care
- 2.8 Ensure that navigation and way-finding is well-structured
- 2.9 Be attentive rather than distracting

3. Web Development

- 3.1 Set goals based on potential impact considerations
- 3.2 Remove unnecessary or redundant information
- 3.3 Modularize bandwidth-heavy components within projects
- 3.4 Tree shaking should be used to remove unnecessary code
- 3.5 Redundancy and duplication in code should be avoided
- 3.6 Third-party services should be assessed as first parties
- 3.7 Code must follow good semantic practices
- 3.8 Render blocking should be resolved
- 3.9 Information to help understand the usefulness of a page should exist

4. Hosting, Infrastructure and Systems

- 4.1 Choose a sustainable hosting provider
- 4.2 Optimize caching with offline access supported
- 4.3 Compress files where it is beneficial
- 4.4 Setup necessary error pages and redirection links
- 4.5 Unless required, avoid utilizing unnecessary environments
- 4.6 Allow automation but ensure it is tightly regulated
- 4.7 Define the frequency of data refreshes
- 4.8 Backup critical data at routine intervals
- 4.9 Consider the impact and requirements of processing information
- 4.10 CDN use must be proportionate and sustainable
- 4.11 Infrastructure decisions must meet business requirements
- 4.12 Store data according to the needs of your

6 principles

92 guidelines

253 success criteria

100+ contributors

User
Experience
Design

Hosting,
Infrastructure
& Systems

Web
Development

Business
Strategy &
Product
Management

Impact

Low

Quick wins

Medium

Noticeable
sustainable impact

High

Significant
long-term benefit

Effort

Low

Minimal
implementation

Medium

Some changes
are needed

High

Heavy refactoring
required

Progress over
perfection



Data centres
Emissions of server hardware (making and running)

What adds to the footprint of our services?

```
10100101010  
101010101010  
101010101010  
101010101010  
101010101010  
10100101010
```

Networks
Data downloads/uploads

Consumer devices
Manufacturing laptops, phones, tablets that access the web



QUIZ TIME

When does a phone cause most carbon emission?

- a. before it is in your hands (production)
- b. during usage
- c. after you own it





Product Environmental Report

iPhone 14 Pro

Date introduced
September 7, 2022

Made with better materials

100%

recycled gold in the
wire of all cameras

100%

recycled rare earth
elements in all magnets



Tackling climate change

100%

We're committed to transitioning our entire
manufacturing supply chain to 100 percent
renewable electricity by 2030.

by focusing
renewable
team helped
ation.⁴ Apple
e down

iPhone 14 Pro life cycle carbon emissions

81% Production

3% Transport

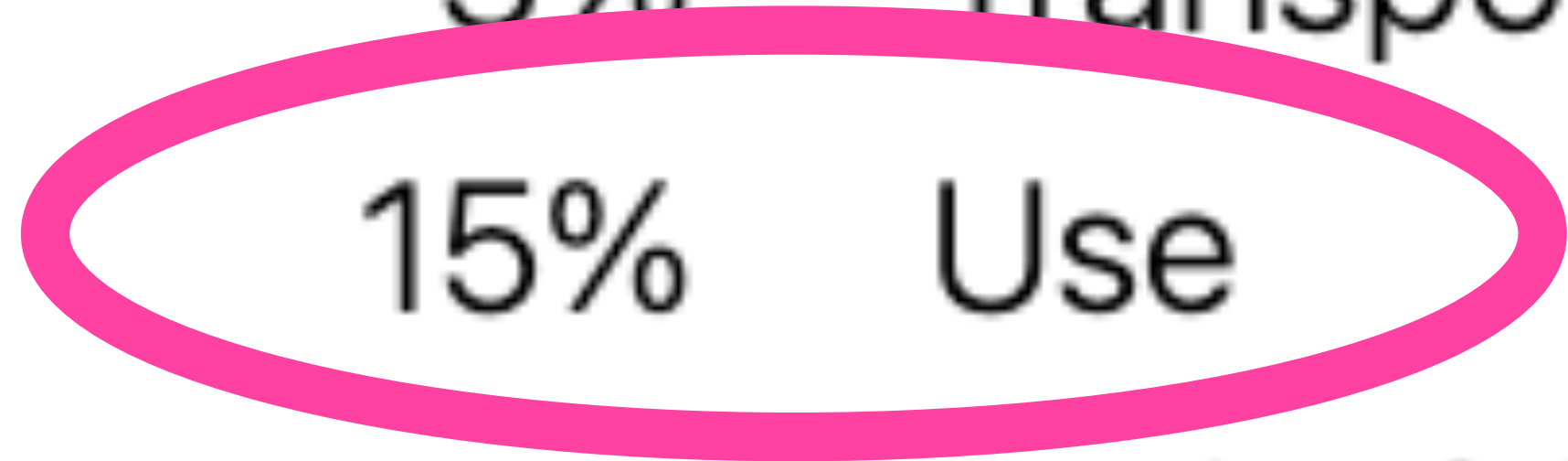
15% Use

<1% End-of-life processing

by focusing
renewable
team helped
ation.⁴ Apple
e down

iPhone 14 Pro life cycle carbon emissions

81%	Production
3%	Transport
15%	Use
<1%	End-of-life processing



Elimination

vs

offsetting

Elimination

VS

offsetting

1.

**Make smaller
web pages**

Median
website size
is growing
and growing...

Data: HTTPArchive



2011
467 kB



2025
2678 kB

“Shaving off 1kB in a file that is loaded on 2 million websites reduces CO² emissions by ~2950 kg per month.”

- Danny van Kooten

“Shaving off 1kB in a file that is loaded on 2 million websites reduces CO² emissions by 2250 kg per month.”

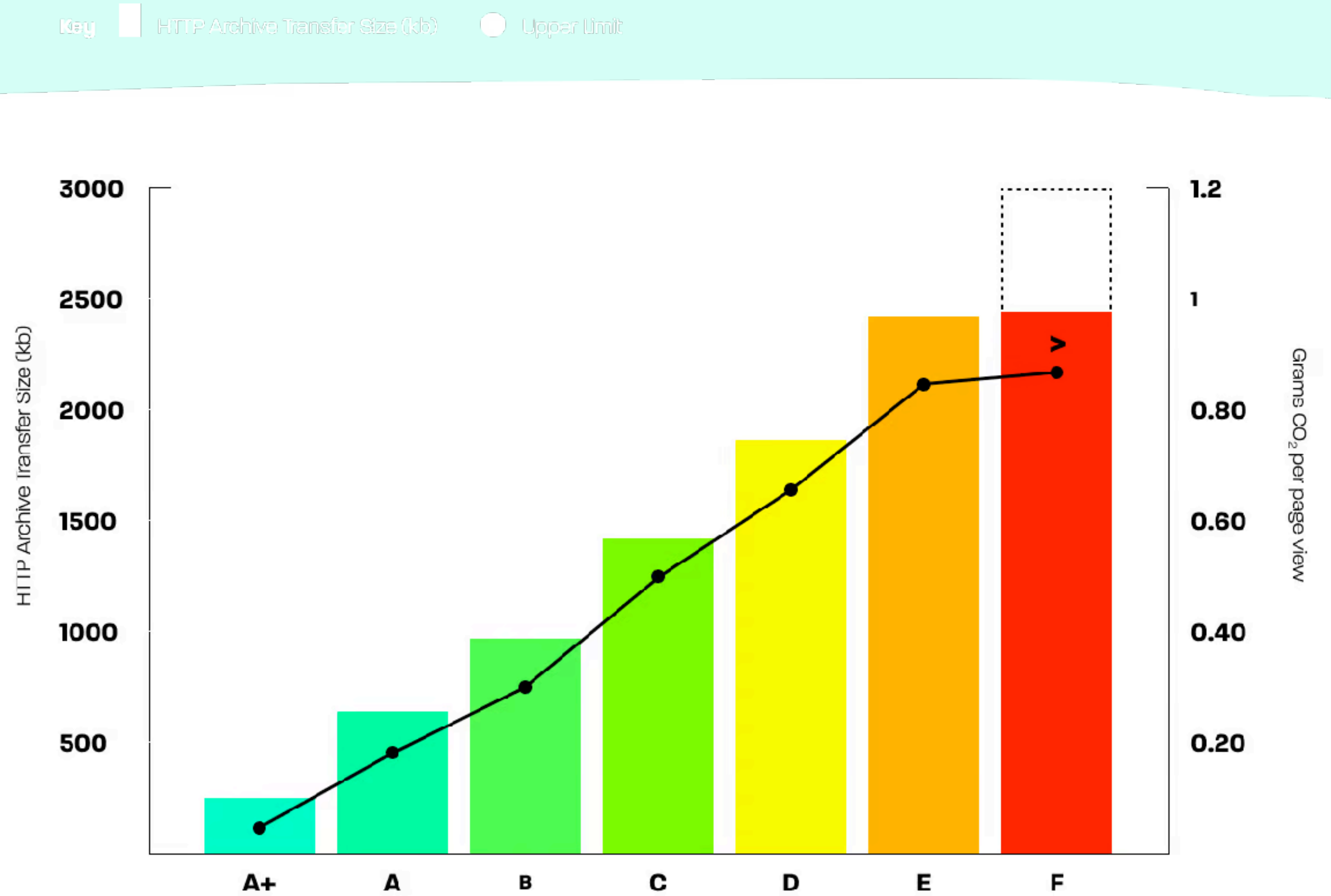
- Danny van Kooten

**~5 flights
(AMS-NYC)**

**~118 kg
of beef**

Website Carbon Rating Scale

based on Grams CO₂e per pageview






1 tree

This web page emits the amount of carbon that 1 tree absorbs in a year.



5kWh of energy

That's enough electricity to drive an electric car 33km.

Over a year, with  **10,000** monthly page views, hidde.blog produces



1.99kg of CO2 equivalent.

As much CO2 as boiling water for 270 cups of tea

Note on the numbers

EASIER TO MEASURE

transferred data,
number of HTTP
requests, and DOM size

SOMETIMES MISSED

calculations in JS.
CPU/GPU, memory.
Real user journeys.

- HTTP Archive Web Almanac, Sustainability.

Sometimes measured, sometimes estimated

The screenshot shows a video player interface. At the top left is the logo for 'epidays SINGAPORE'. The main content area displays a slide with the title 'Defining what you do' at the top. Below the title is a horizontal line. A vertical line descends from the center of this horizontal line, dividing the space into two columns. The left column contains the word 'Estimating' and the right column contains the word 'Measuring'. On the left side of the video player, there is a small video thumbnail of a man with glasses, identified as 'Fershad Irani'. At the bottom of the video player, there is a progress bar with the text 'GREEN WEB FOUNDATION' above it. The progress bar shows a red line and a red dot indicating the current position. Below the progress bar are standard video control icons: play/pause, volume, a progress slider, a full screen icon, and a settings gear icon. The time '9:14 / 26:39' is displayed on the left side of the control bar.

- Fershad Irani, The Nuance of Quantifying Digital Carbon Emissions at Green I/O Singapore, 2024.

SWDM

Data transfer

Amount of GB transferred when using a service

Average Emissions per Page View (gCO₂e) = $\left(\left[(OP_{DC} \times (1 - \text{Green Hosting Factor}) + EM_{DC}) + (OP_N + EM_N) + (OP_{UD} + EM_{UD}) \right] \times \text{New Visitor Ratio} \right) + \left(\left[(OP_{DC} \times (1 - \text{Green Hosting Factor}) + EM_{DC}) + (OP_N + EM_N) + (OP_{UD} + EM_{UD}) \right] \times \text{Return Visitor Ratio} \times (1 - \text{Data Cache Ratio}) \right)$

Carbon intensity

Grams of carbon emitted per kWh at a given time.

CO2.js


- **Estimate carbon emissions** produced by transferring data on the internet.
- Get different forms of **grid intensity data**, like annual average and marginal data by country.
- Check if a website uses a known **green web host**.

WSG

3.1. Set goals based on potential
impact considerations

GOV.UK

Home > Government > Government efficiency, transparency and accountability
> Greening government ICT: annual report 2023 to 2024

 Department
for Environment,
Food & Rural Affairs

Corporate report
**Greening Government Commitments ICT
annual report 2023 to 2024**
Updated 24 January 2025

[Contents](#) **Introduction**

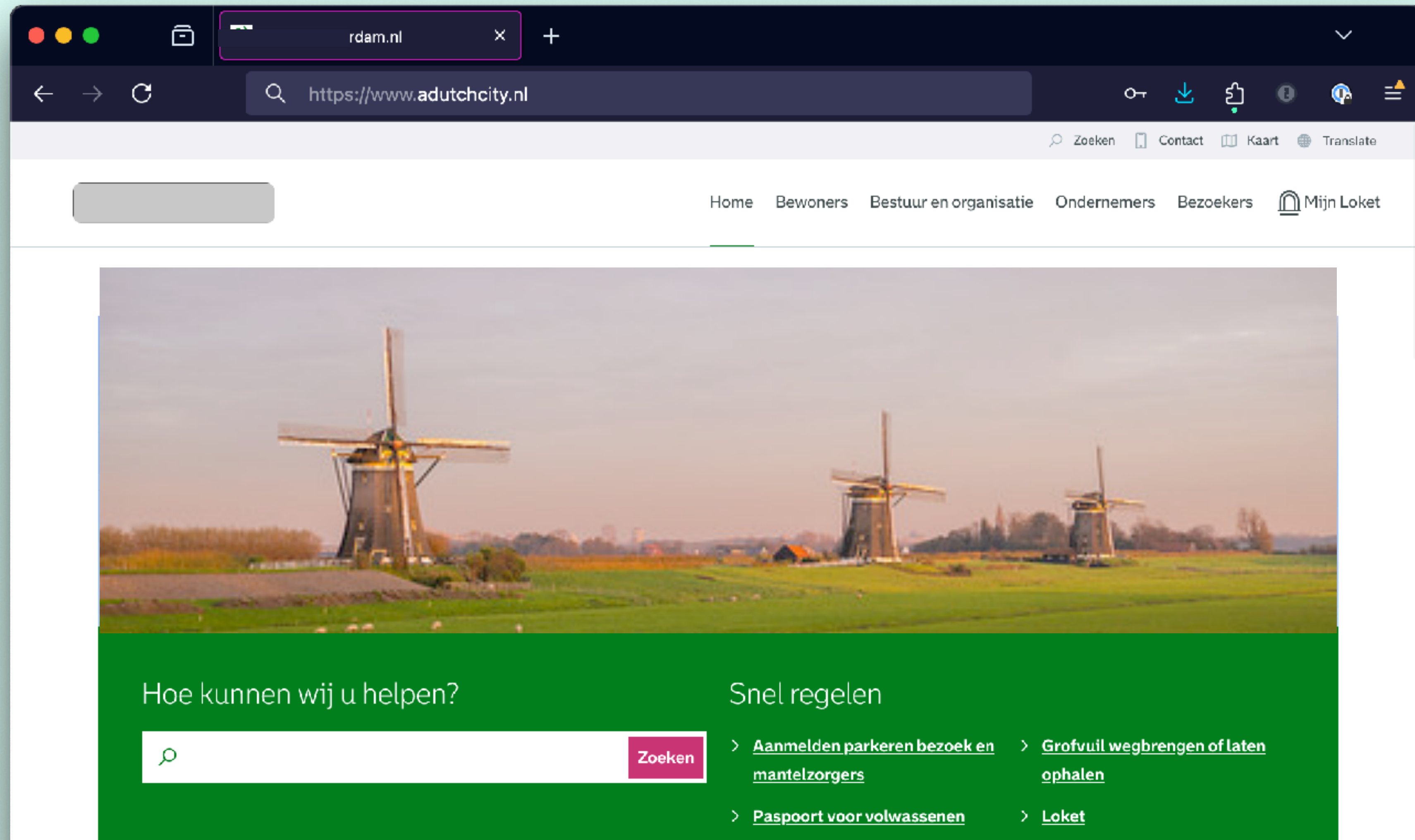
[Introduction](#)

CO2e emissions from government IT (2022-2024)
-9%

gov.uk/government/publications/greening-government-ict-annual-report-2023-to-2024

Minimise images and videos

A Dutch City Total page size: 1,2 MB




rdam.nl

https://www.adutchcity.nl

Zoeken Contact Kaart Translate

Home Bewoners Bestuur en organisatie Ondernemers Bezoekers Mijn Loket



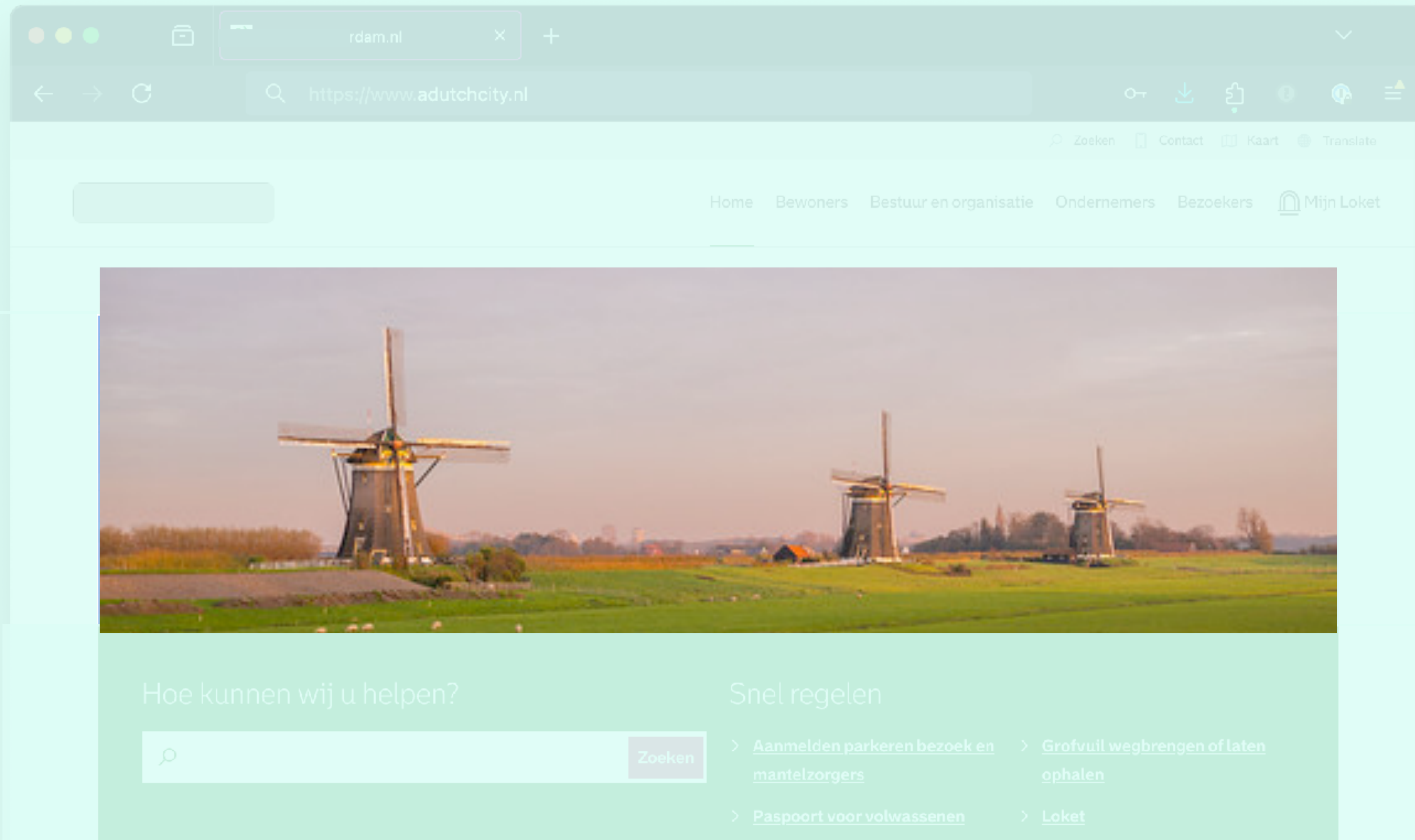
Hoe kunnen wij u helpen?

Zoeken

Snel regelen

- > [Aanmelden parkeren bezoek en mantelzorgers](#)
- > [Grofvuil wegbrengen of laten ophalen](#)
- > [Paspoort voor volwassenen](#)
- > [Loket](#)

A Dutch City Hero image: 367 KB (32%)



“Detail is data”

- Emily Trotter (Nomensa) on images
in Planet Centred Design

Ways to save images

Blur or blur parts

Remove some background

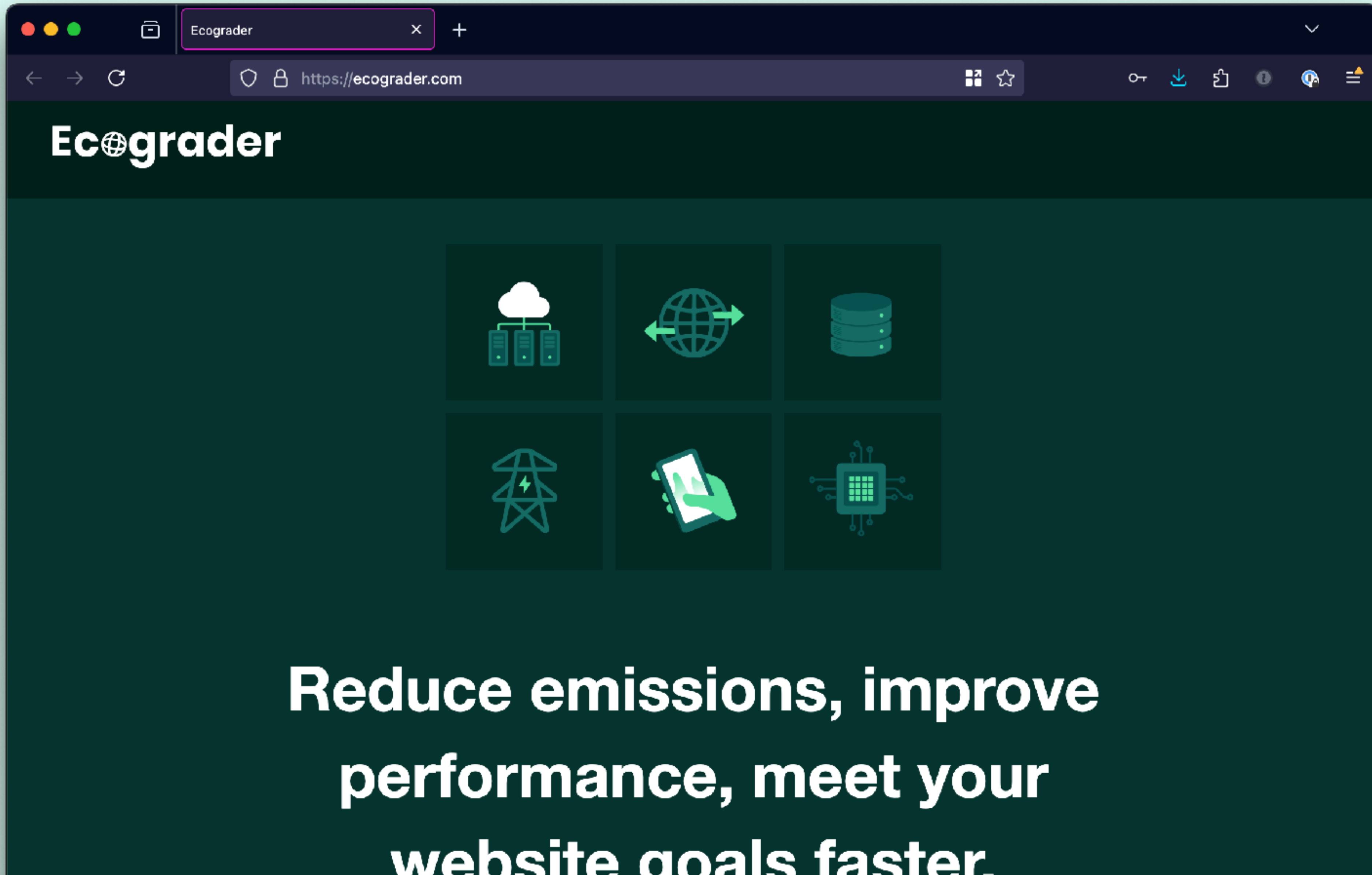
Simplify image

Use image compression

```
<img src="" alt="" lazyload="lazy" />
```

Reduce JavaScript and CSS

ecograder.com



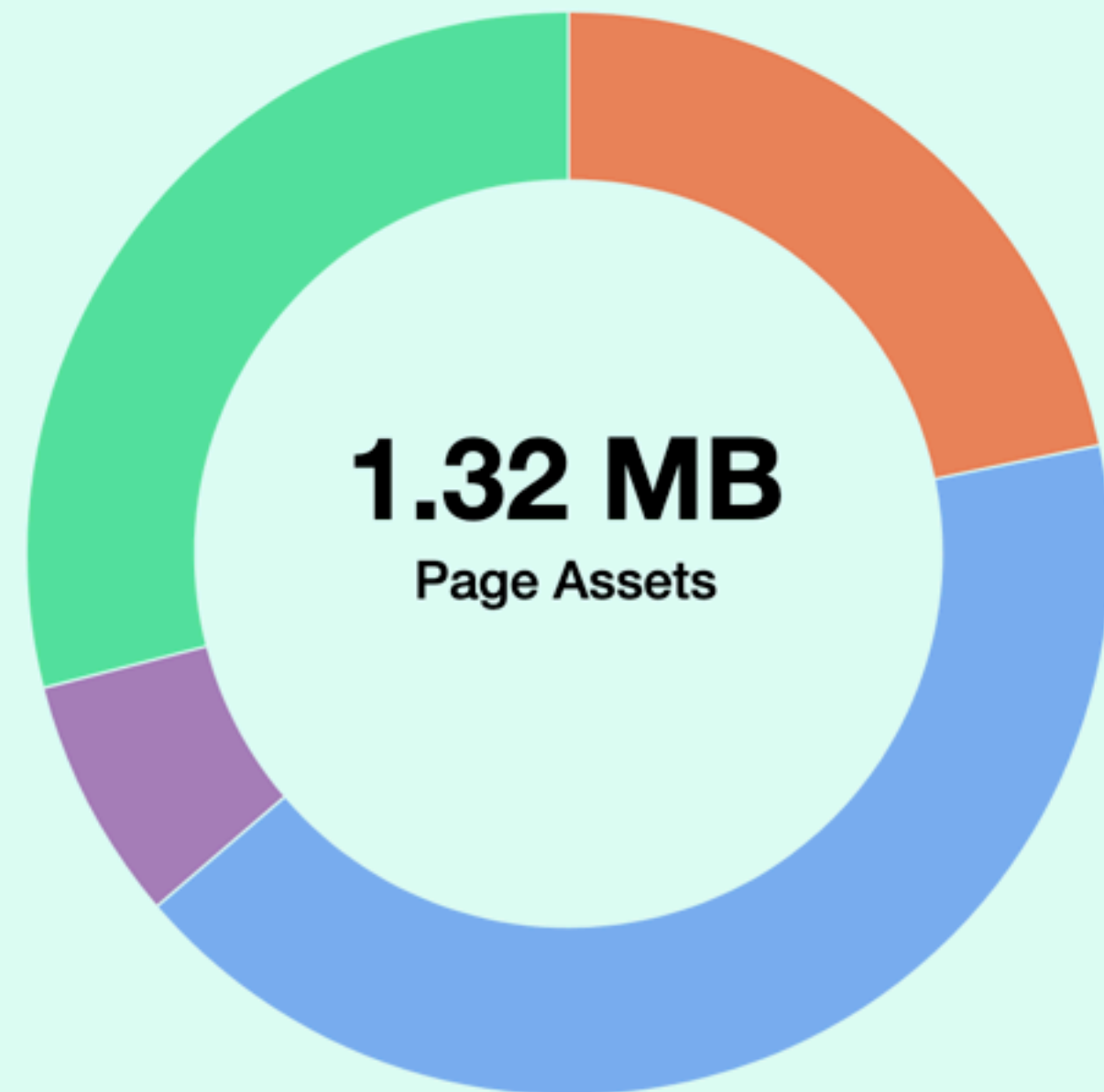
The image shows a browser window displaying the homepage of Ecograder. The browser's address bar shows the URL <https://ecograder.com>. The website has a dark green background with the "Ecograder" logo in white at the top left. Below the logo is a 2x3 grid of icons: a cloud with servers, a globe with arrows, a database cylinder, a power line tower, a hand holding a smartphone, and a microchip. At the bottom, a white text overlay reads: "Reduce emissions, improve performance, meet your website goals faster."

Ecograder

Reduce emissions, improve performance, meet your website goals faster.

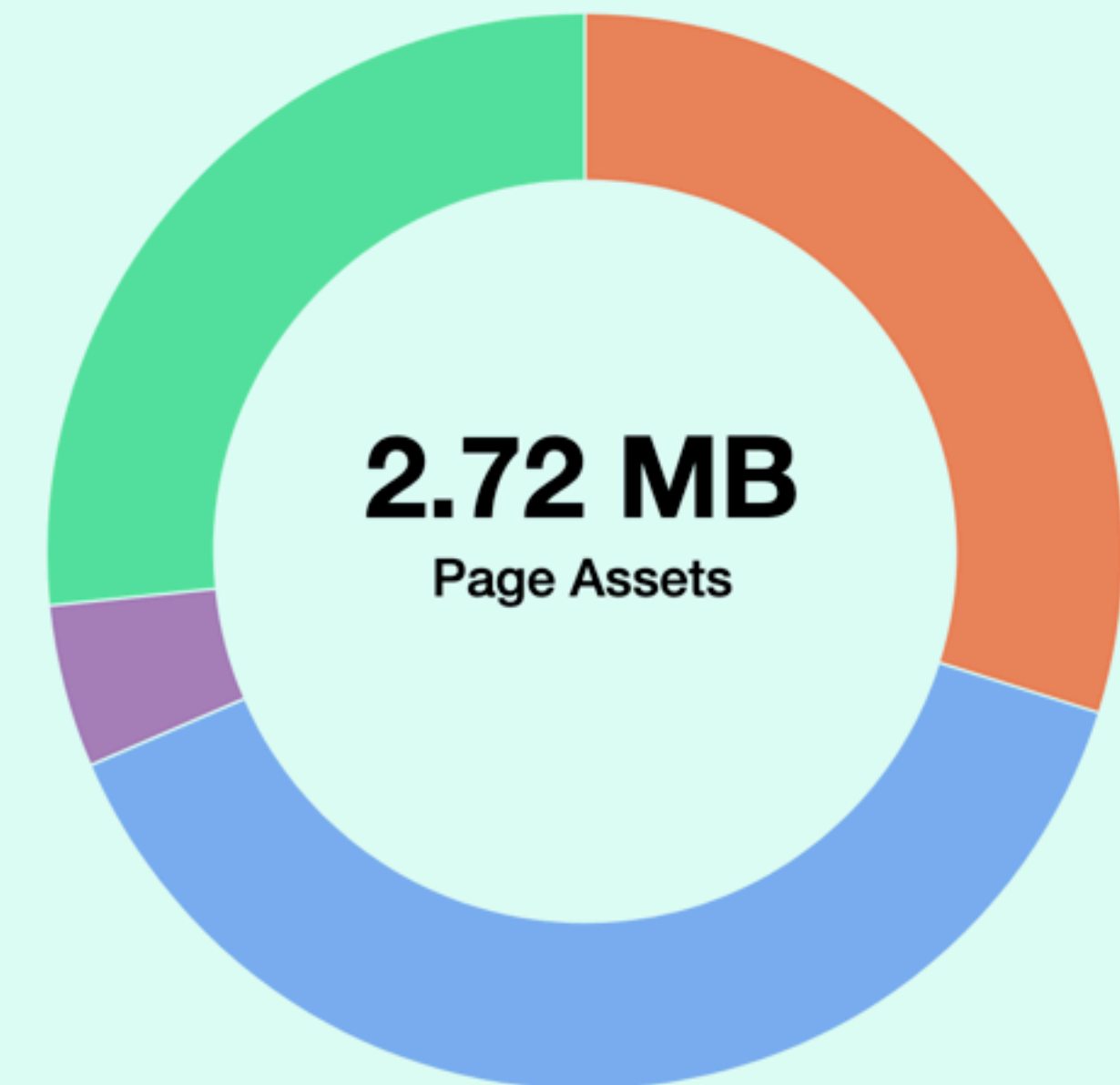
Dutch city 1 vs Dutch City 2

ecograder.com



Images: 288.29 KB, 0.0973 g of CO2e **HTML/CSS:** 95.82 KB, 0.0323 g of CO2e

Scripts: 555.30 KB, 0.1873 g of CO2e **Other:** 383.77 KB, 0.1294 g of CO2e

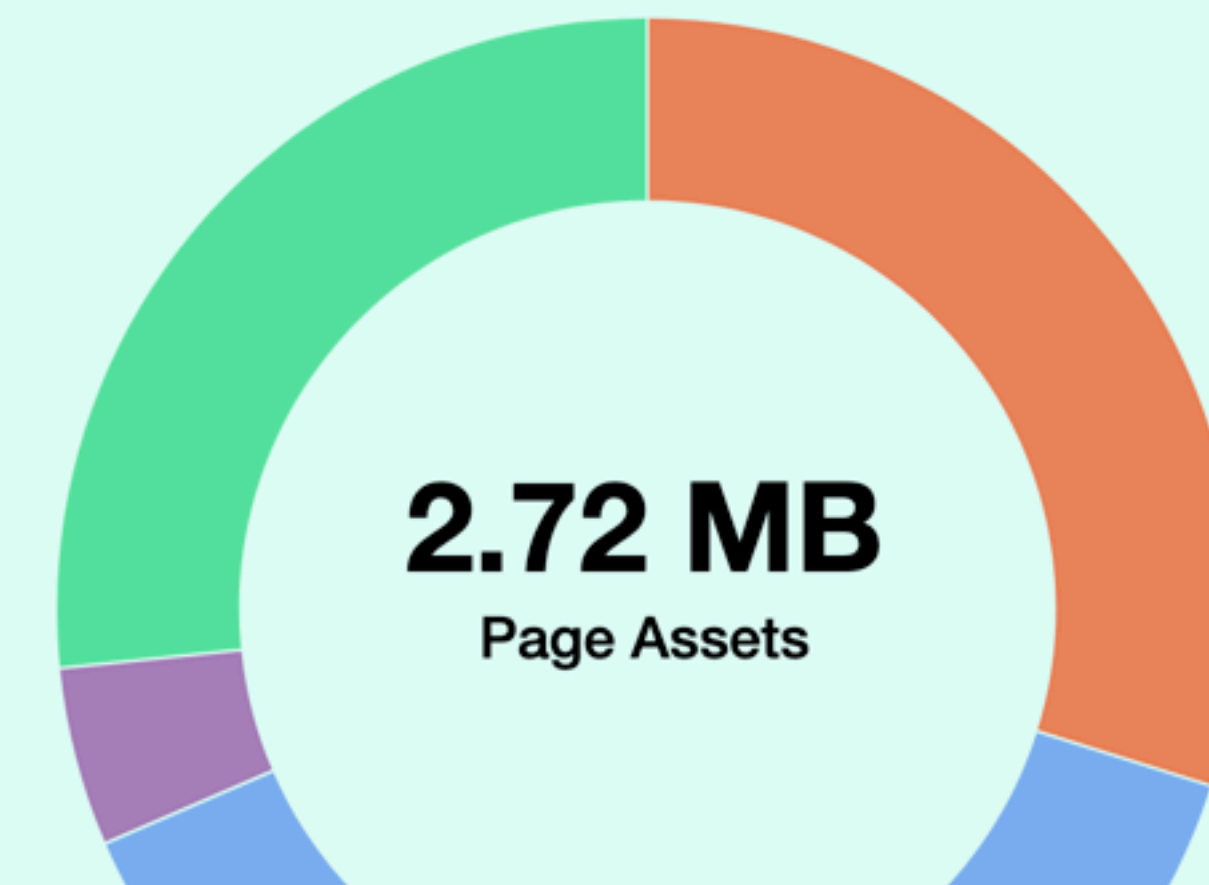
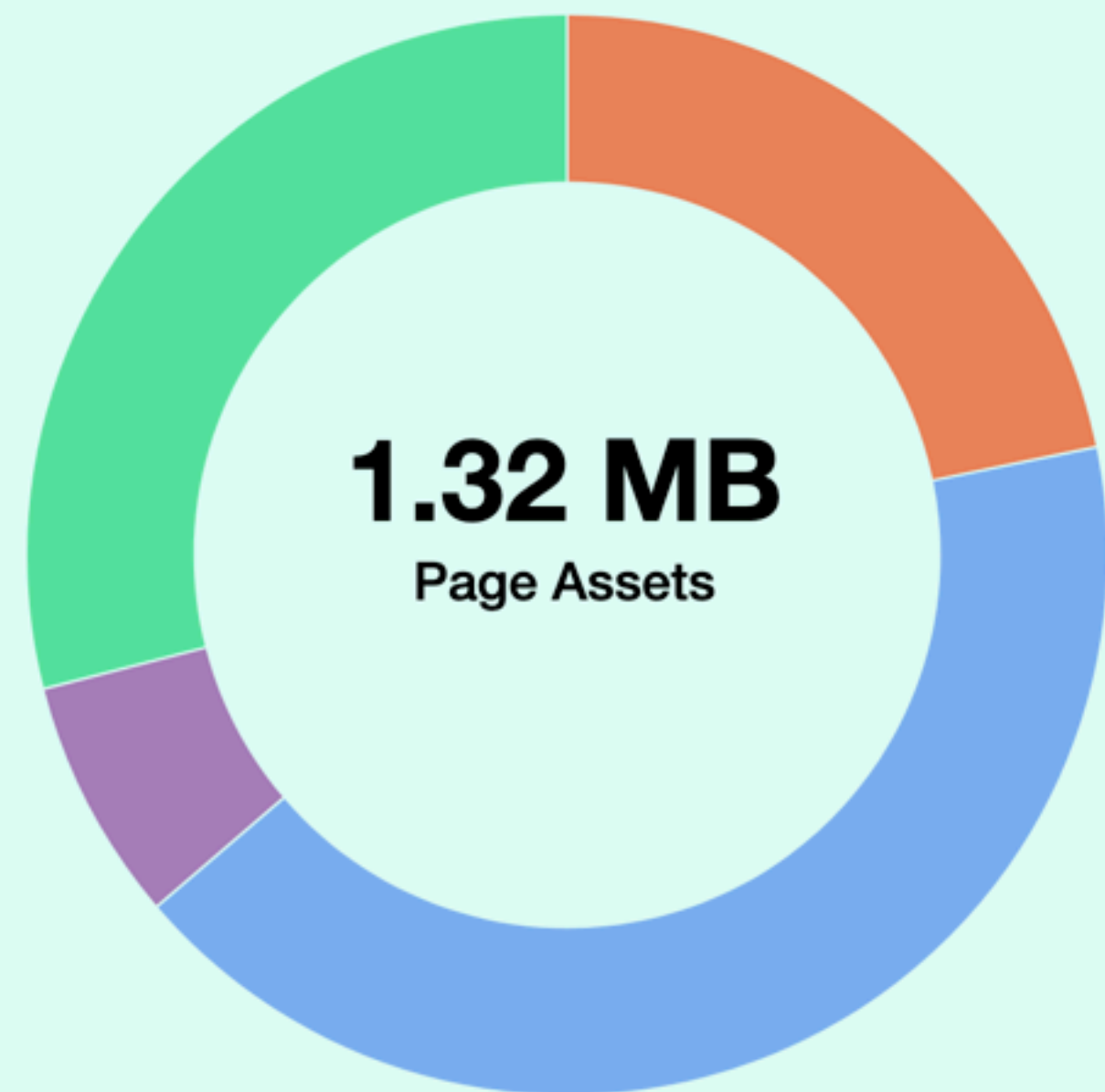


Images: 813.52 KB, 0.2744 g of CO2e **HTML/CSS:** 131.81 KB, 0.0445 g of CO2e

Scripts: 1.05 MB, 0.3557 g of CO2e **Other:** 724.94 KB, 0.2446 g of CO2e

Dutch city 1 vs Dutch City 2

ecograder.com



1,3x
more CSS

1,8x
more script

Images: 288.29 KB, 0.0973 g of CO2e HTML/CSS: 95.82 KB, 0.0323 g of CO2e

Scripts: 555.30 KB, 0.1873 g of CO2e Other: 383.77 KB, 0.1294 g of CO2e

WSG

4.3. Compress files where it is beneficial

WSG

3.4. Tree shaking should be used to remove unnecessary code

WSG

3.16 Dependencies are appropriately used and maintained

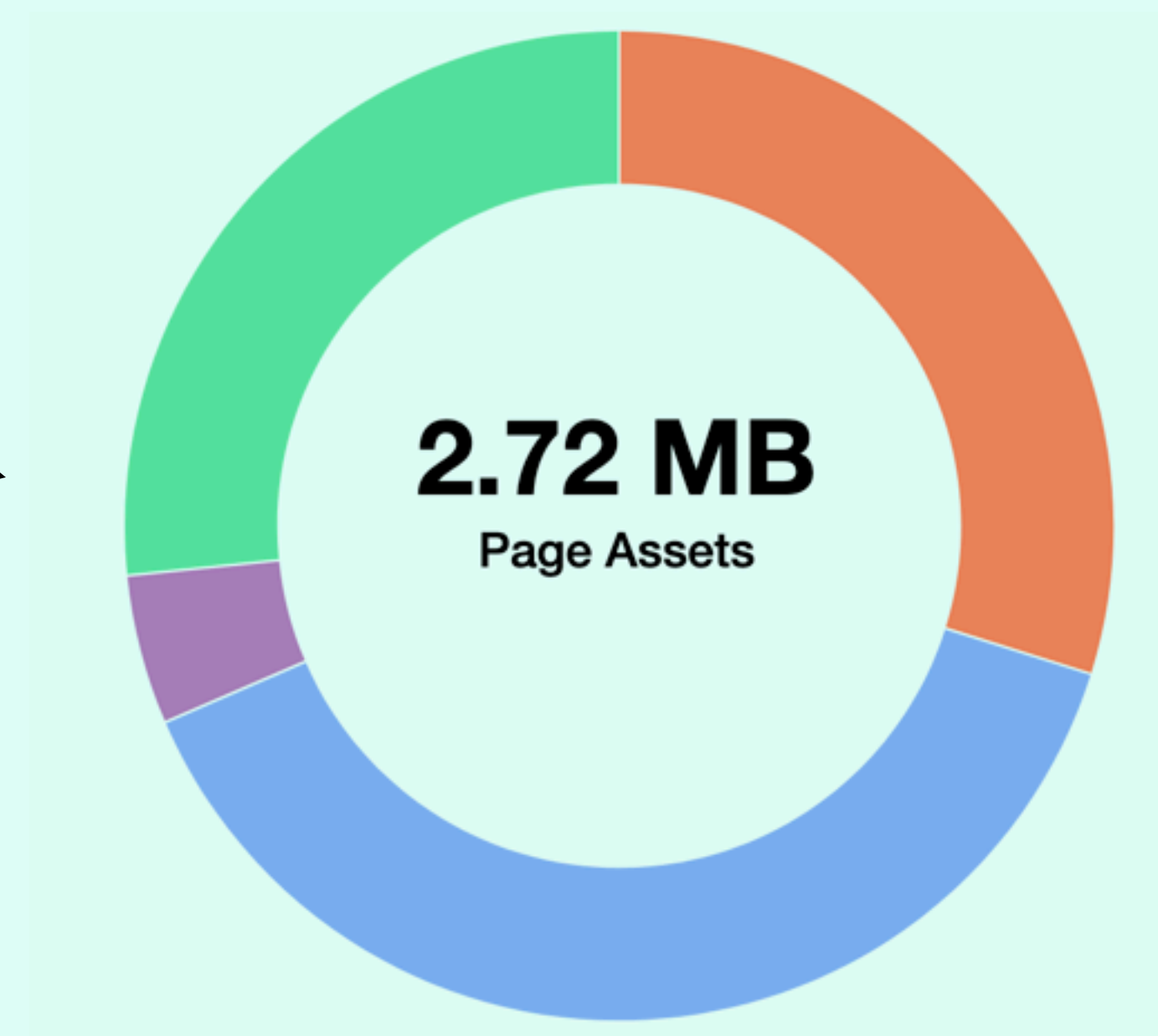
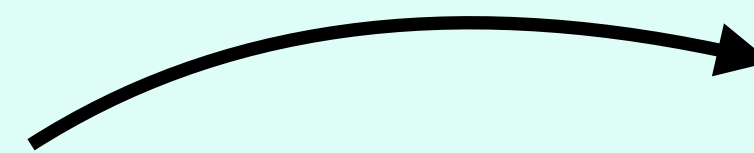
WSG

3.21. Take advantage of native features and functionality

Dutch City 2

ecograder.com

248 kB
in total in 2005



0	GET	web.archi...	kop_achtergrond.gif		img	gif	5.89 kB
0	GET	web.archi...	bullet_meer.gif		img	gif	2.62 kB
0	GET	web.archi...	button_zoek.gif		img	gif	2.45 kB
0	GET	web.archi...	spacer.gif		img	gif	2.48 kB
0	GET	web.archive...	footer_home.gif		img	gif	cached

[HTML](#)
[CSS](#)
[JS](#)
[XHR](#)
[Fonts](#)
[Images](#)
[Media](#)
[WS](#)
[Other](#)
 Disable Cache
 No Throttling

Transferred
S...

[Headers](#)
[Cookies](#)
[Request](#)
[Response](#)
[Timings](#)
[Security](#)

42 kB	3...	
89 kB	3...	
62 kB	5...	
45 kB	1...	
48 kB	4...	Name: spacer.gif Dimensions: 1 x 1 MIME Type: image/gif
ached	1....	

**“Make the
logo bigger”**



logo_city.gif (2005) 310px by 70px
4.31 kB



logo-den Haag.jpg (2025) 960px by 303px
173.53 kB

GOV.UK One Login: building a green digital service

GOV.UK

GOV.UK One Login: building a green digital service

Natalie Jones OBE - Director of Digital Identity, Government Digital Service, 22 August 2023 - [GOV.UK One Login](#), [Green IT](#)

GOV.UK One Login

Government Digital Service

We are the digital centre of government. We serve the public, central government departments and the wider public sector.

[Find out more.](#)

Sign up and manage updates

[Email](#) [Atom](#)

Be part of the transformation

THE UNIT OF DELIVERY

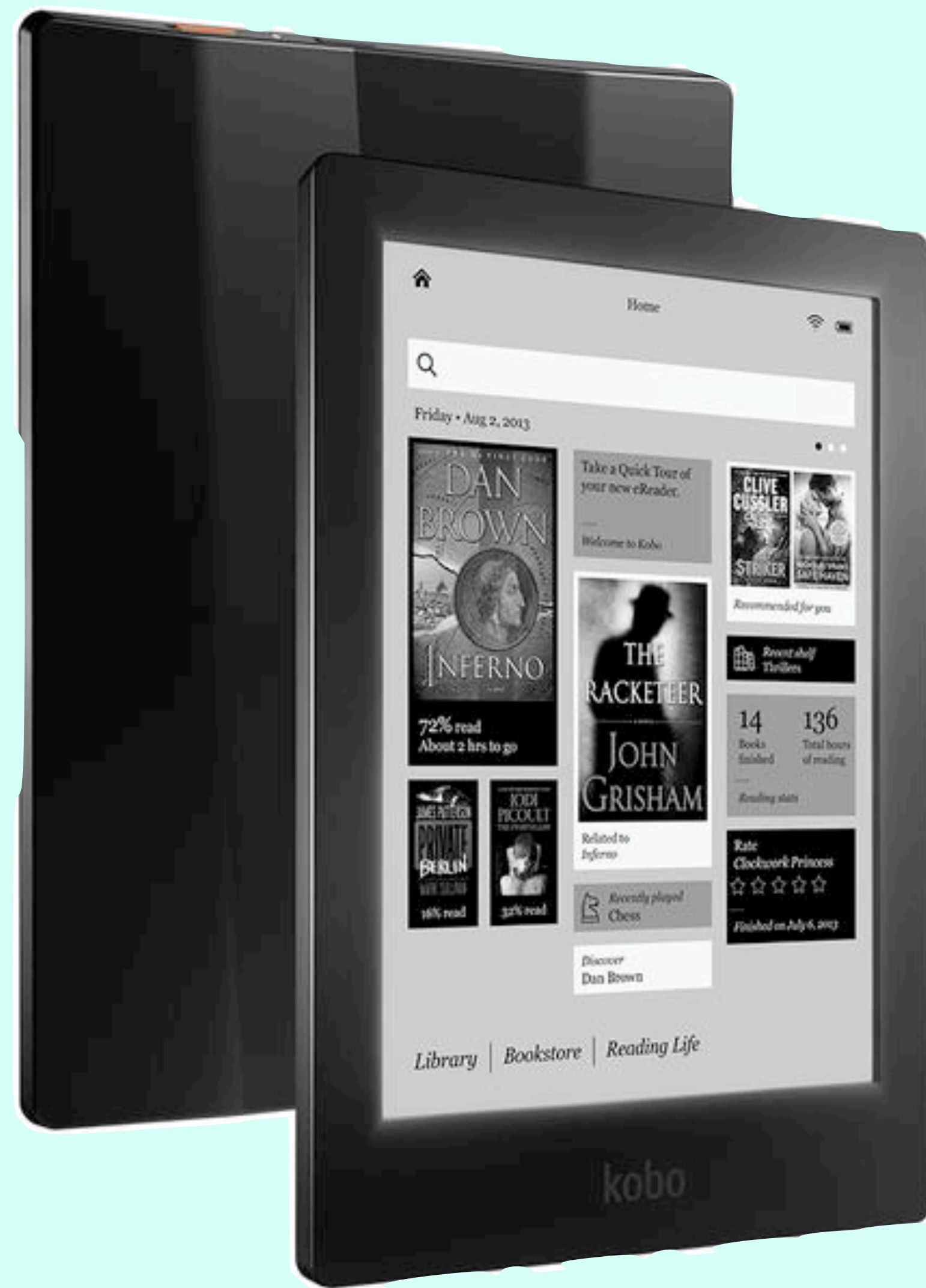
`gds.blog.gov.uk/2023/08/22/gov-uk-one-login-building-a-green-digital-service`

WSG

5.2. Assign a sustainability representative

2.

**Support older
devices**



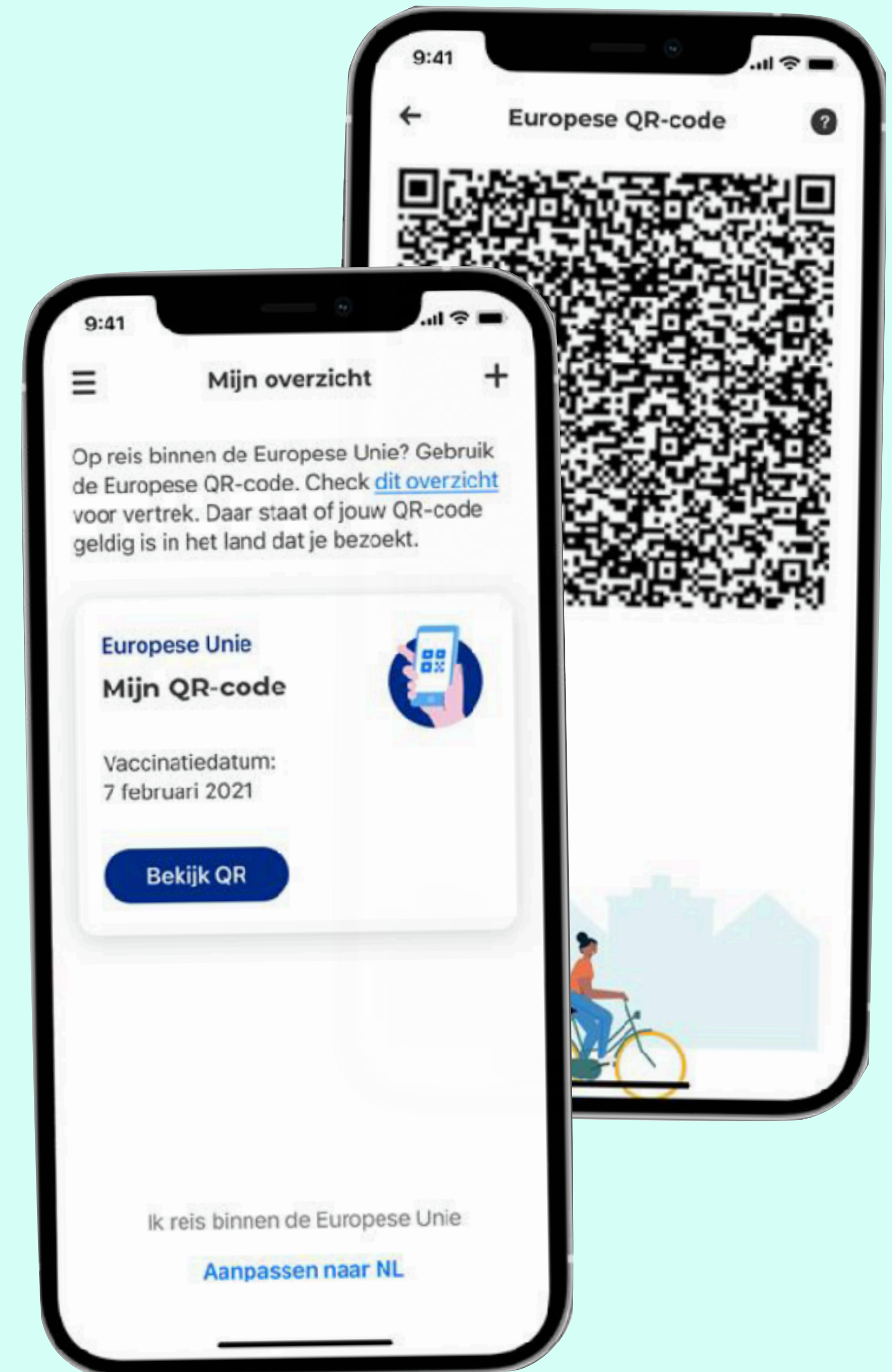
Only more sustainable once you've read

~100 books

Gerry McGovern, World Wide Waste

**Don't be
the reason
users
upgrade**

Dutch CoronaCheck app
required Android 6+, iOS 12+
There was a paper fallback.



Progressive enhancement

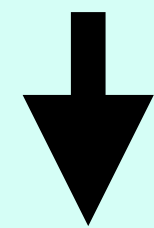
Make functionality available in **simpler ways**
before adding **more complex ways**.

“In 10 years nothing you built today that depends on JS for the content will be available, visible, or archived anywhere on the web.”

- Tantek Çelik

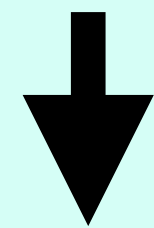


starting point for all

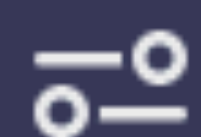


simpler version
(eg content)

JavaScript loaded



potentially fancier
version



https://www.ns.nl

Allow www.ns.nl to access your location?

[Learn more](#)

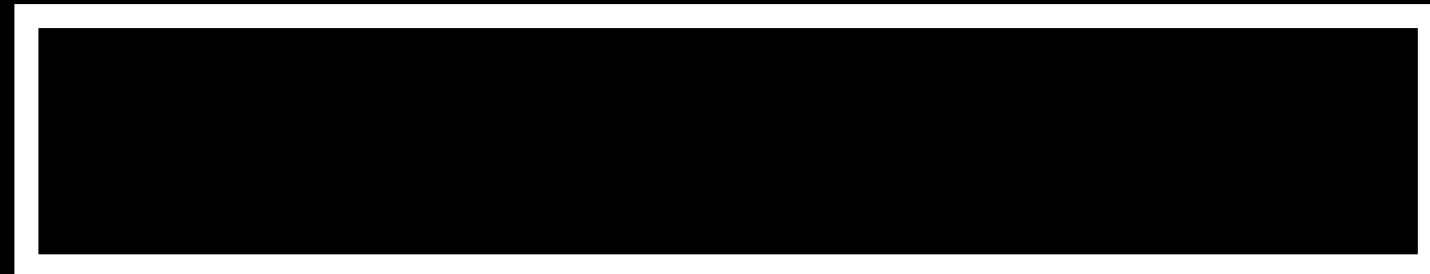
Remember this decision

Block

Allow

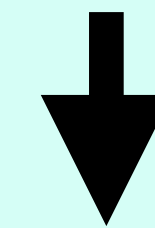
van maandag 7 april 22:00 uur tot en met dinsdag 8 april >

Departure station



FIND TIMES

starting point for all

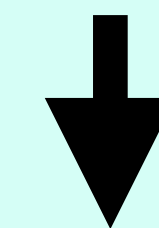


simpler version

**It looks like you
departing from
London, UK.**

FIND TIMES

location worked?



more complex version

3.

**Choose green
hosting**

WSG

4.1. Choose a sustainable hosting provider



A landscape photograph featuring a paved road in the foreground, a grassy field, and a vast blue sky filled with numerous white, fluffy clouds. The text 'The cloud is real' is overlaid in the center in a large, white, sans-serif font.

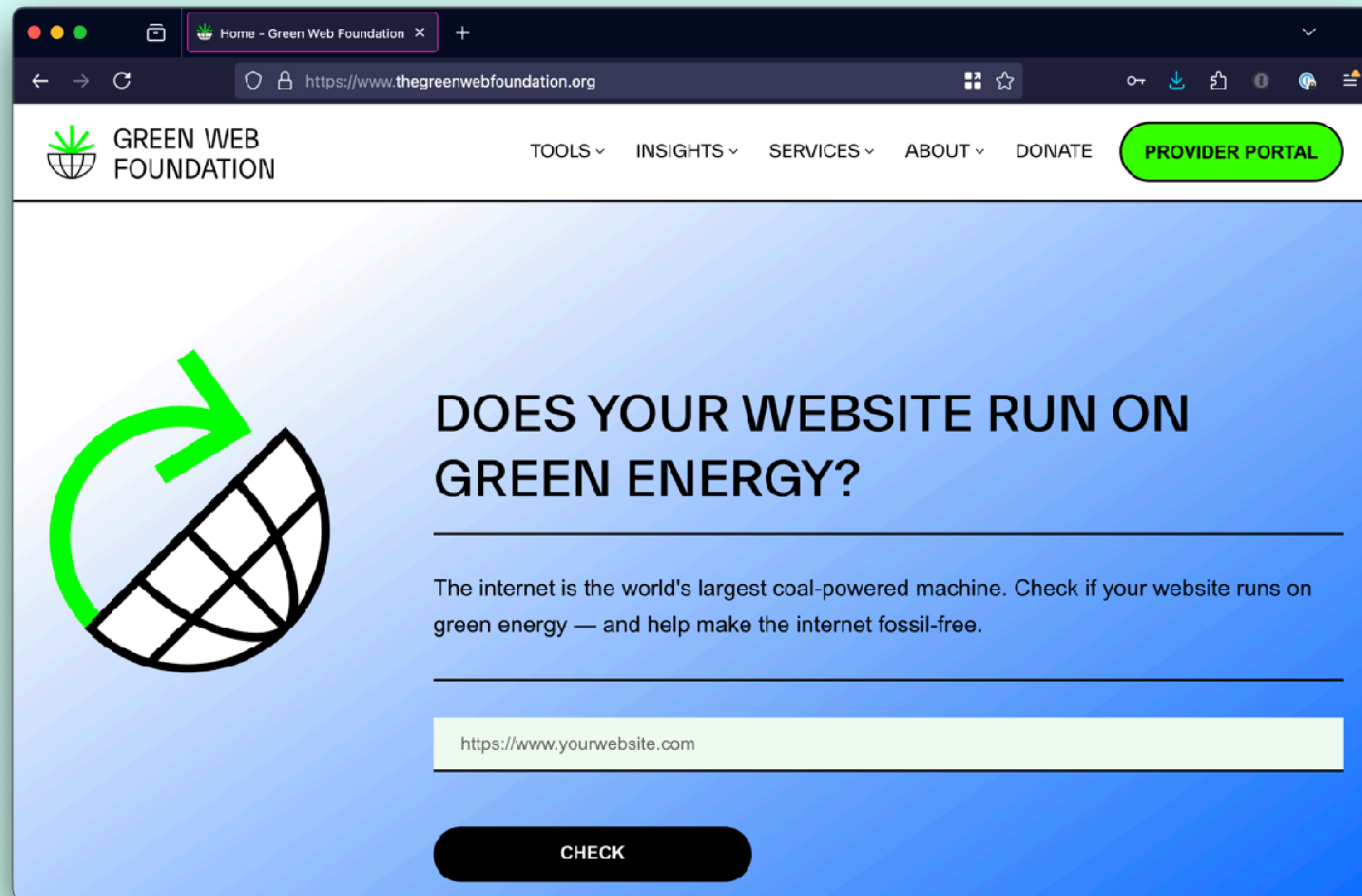
**The
cloud
is
real**



**Use or move to a
green provider**

Find out current state

thegreenwebfoundation.org



The screenshot shows a web browser window with the URL <https://www.thegreenwebfoundation.org>. The page features the Green Web Foundation logo and a navigation menu with links for TOOLS, INSIGHTS, SERVICES, ABOUT, and DONATE, along with a prominent green button for the PROVIDER PORTAL. The main content area has a blue background with a graphic of a globe and a green circular arrow. The headline asks, "DOES YOUR WEBSITE RUN ON GREEN ENERGY?". Below this, a paragraph explains that the internet is the world's largest coal-powered machine and encourages users to check if their website runs on green energy. A text input field contains the placeholder URL <https://www.yourwebsite.com>, and a black button labeled "CHECK" is positioned at the bottom.

GREEN WEB FOUNDATION

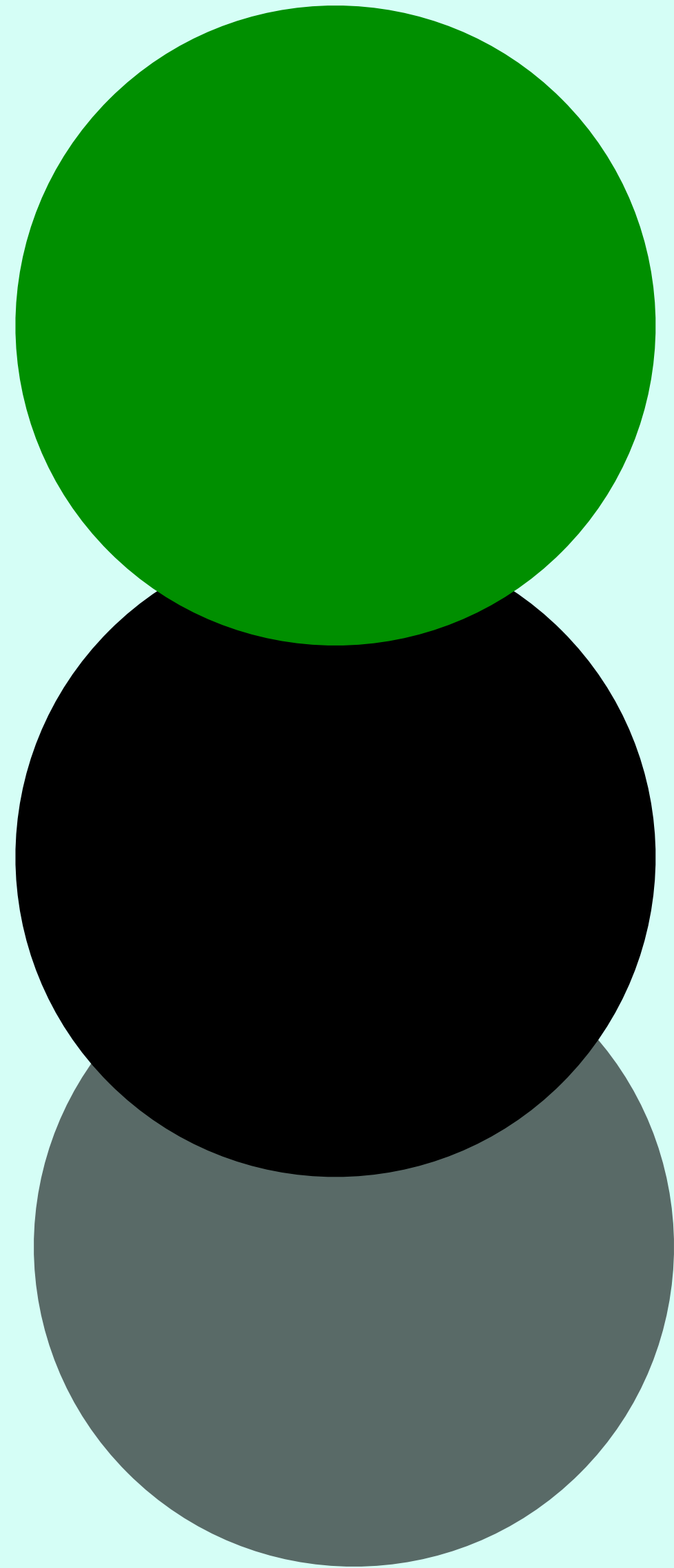
TOOLS ▾ INSIGHTS ▾ SERVICES ▾ ABOUT ▾ DONATE PROVIDER PORTAL

DOES YOUR WEBSITE RUN ON GREEN ENERGY?

The internet is the world's largest coal-powered machine. Check if your website runs on green energy — and help make the internet fossil-free.

<https://www.yourwebsite.com>

CHECK



GWF lists **329** verified
green hosting providers
in **34** countries.

Ask sales reps how
theirs compares.

Progress - Amazon Sustainability X

https://sustainability.aboutamazon.com/progress

amazon Progress Focus Areas People Resources 2023 Report Sustainability

Progress

The science is clear. Significant carbon emission reductions are required to avoid the most severe effects of climate change, restore biodiversity, protect vulnerable communities, and ensure a habitable planet for future generations.

Goal Driving climate solutions

Reach net-zero carbon emissions by 2040—10 years ahead of the Paris Agreement

Azure Sustainability—Sustainab x Emissions Impact Dashboard | x +

https://azure.microsoft.com/en-us/explore/global-infrastructure/sustainability/#Environ...

Microsoft | Azure Explore Products Solutions More

Learn Support Contact Sales Get started with Azure Sign in

Azure sustainability

Help build a clean-energy future and make progress toward your sustainability and business goals.

Track and reduce your organization's carbon emissions

Sustainability Overview Environmental impact Local impact Energy innovations Resources FAQ

Check out the new Azure sustainability guidance for the Well-Architected Framework >

At Azure, we see sustainability and humanity's response to climate change as one of the greatest

AI-powered assistant
Created with Copilot Studio

Sustainability | Google Cloud x +

https://cloud.google.com/sustainability

Google Cloud Overview Solutions Products Pricing Resources

Increase business resilience and sustainability with AI

Google Cloud offers organizations a new way to drive impact. We help businesses improve measurement, increase resilience, use energy and resources more efficiently and unlock new growth opportunities. With smarter use of data and AI you can have a more sustainable impact.



The old way is getting old.

Measure

Organizations can use AI-powered insights to monitor their progress towards sustainability.

Factors include:
renewable energy
equipment longevity
waste recycling

From: WSG, 4.1

**Consider
timing**

Carbon intensity

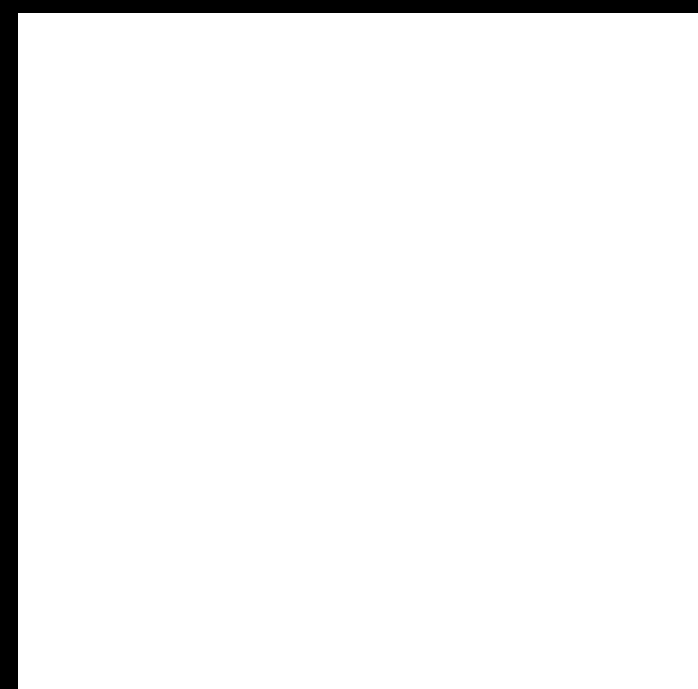
How clean energy is
at a given time

(eg CO²/kWh)

Our team



Our team



Our team

Anna

Mei

Jacob

Ouiam

David

George

[Shop Women](#)[Shop Men](#)[organicbasics](#)[About](#)[Low Impact Website](#)[English/EN](#)

Organic Sweat

[Shop women](#)[Shop men](#)



Shop women
Shop men

4.

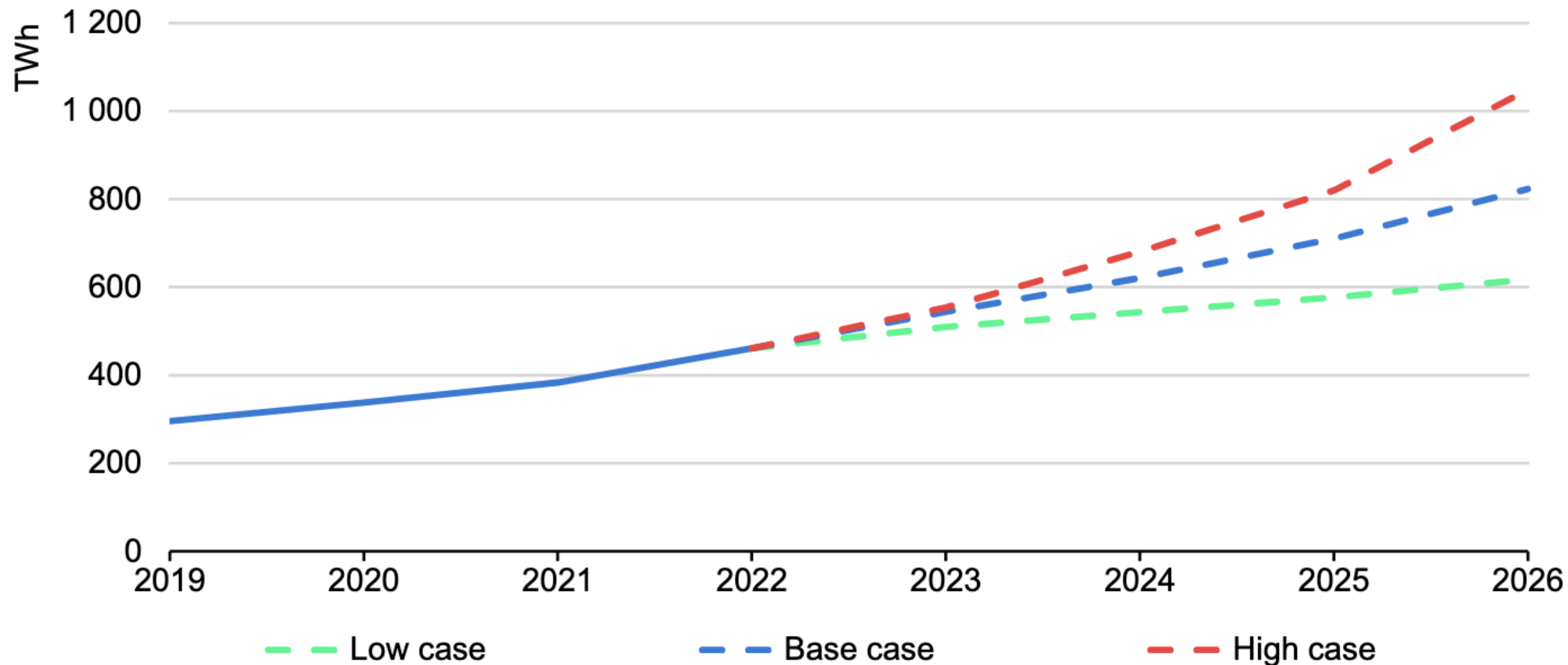
**Only necessary
features**

**Avoid technology
that has relatively
large energy use**



AI

Global electricity demand from data centres, AI, and cryptocurrencies, 2019-2026



IEA. CC BY 4.0.

From Efficiency Gains to Rebound Effects: The Problem of Jevons' Paradox in AI's Polarized Environmental Debate

ALEXANDRA SASHA LUCCIONI, Hugging Face, Canada

EMMA STRUBELL, Carnegie Mellon University, USA

KATE CRAWFORD, Microsoft Research; University of Southern California, USA

As the climate crisis deepens, artificial intelligence (AI) has emerged as a contested force: some champion its potential to advance renewable energy, materials discovery, and large-scale emissions monitoring, while others underscore its growing carbon footprint, water consumption, and material resource demands. Much of this debate has concentrated on direct impacts—energy and water usage in data centers, e-waste from frequent hardware upgrades—without addressing the significant indirect effects. This paper examines how the problem of Jevons' Paradox applies to AI, whereby efficiency gains may paradoxically spur increased consumption. We argue that understanding these second-order impacts requires an interdisciplinary approach, combining lifecycle assessments with socio-economic analyses. Rebound effects undermine the assumption that improved technical efficiency alone will ensure net reductions in environmental harm. Instead, the trajectory of AI's impact also hinges on business incentives and market logics, governance and policymaking, and broader social and cultural norms. We contend that a narrow focus on direct emissions misrepresents AI's true climate footprint, limiting the scope for meaningful interventions. We conclude with recommendations that address rebound effects and challenge the market-driven imperatives fueling uncontrolled AI growth. By broadening the analysis to include both direct and indirect consequences, we aim to inform a more comprehensive, evidence-based dialogue on AI's role in the climate crisis.

Additional Key Words and Phrases: Artificial intelligence, Environmental Impacts, Lifecycle Assessment, Rebound Effects, Sustain-

From Efficiency Gains to Rebound Effects:

The Problem of Jevons' Paradox in AI's Polarized Environmental Debate

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As the climate crisis deepens, artificial intelligence (AI) has emerged as a contested force: some champion its potential to advance

frameworks, AI could serve as a helpful tool in climate adap

ng. Yet we cannot simply hope for the best outcome. The c

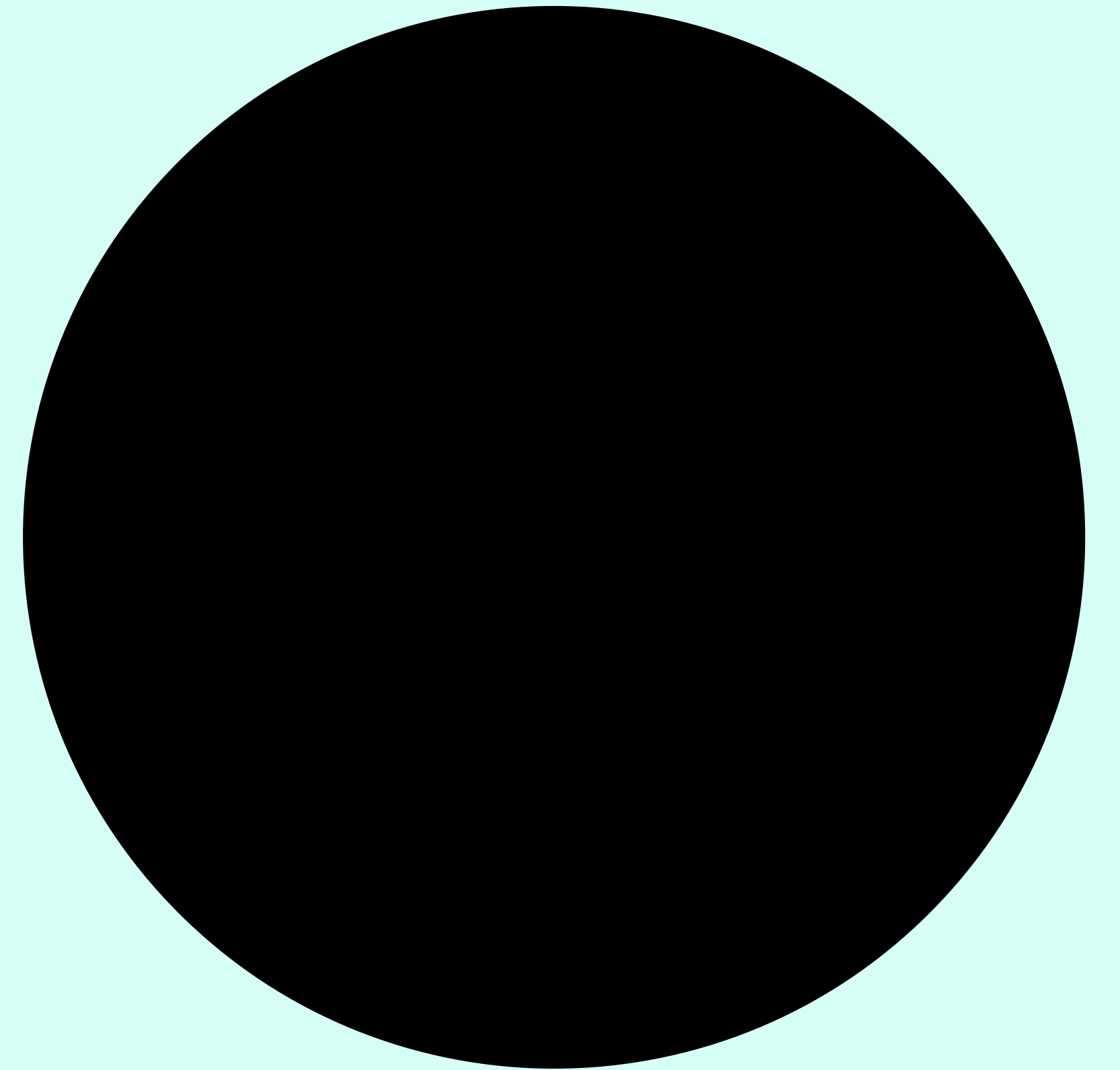
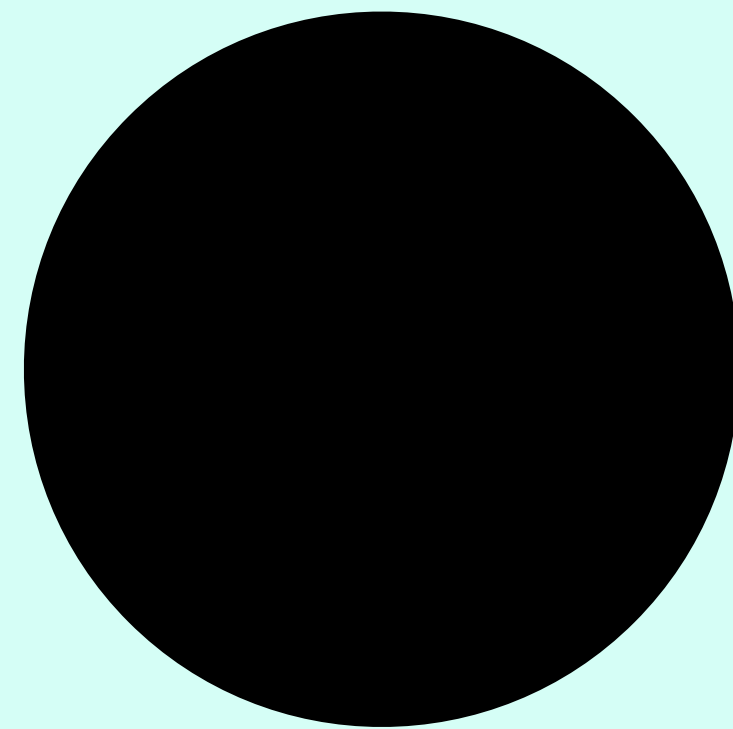
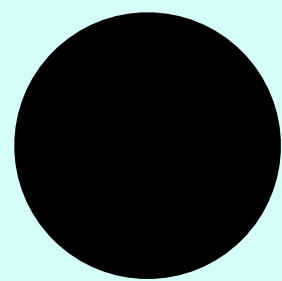
contribute to the problem before producing any future solut

in environmental harm. Instead, the trajectory of AI's impact also hinges on business incentives and market logics, governance and policymaking, and broader social and cultural norms. We contend that a narrow focus on direct emissions misrepresents AI's true climate footprint, limiting the scope for meaningful interventions. We conclude with recommendations that address rebound effects and challenge the market-driven imperatives fueling uncontrolled AI growth. By broadening the analysis to include both direct and indirect consequences, we aim to inform a more comprehensive, evidence-based dialogue on AI's role in the climate crisis.

Additional Key Words and Phrases: Artificial intelligence, Environmental Impacts, Lifecycle Assessment, Rebound Effects, Sustainability

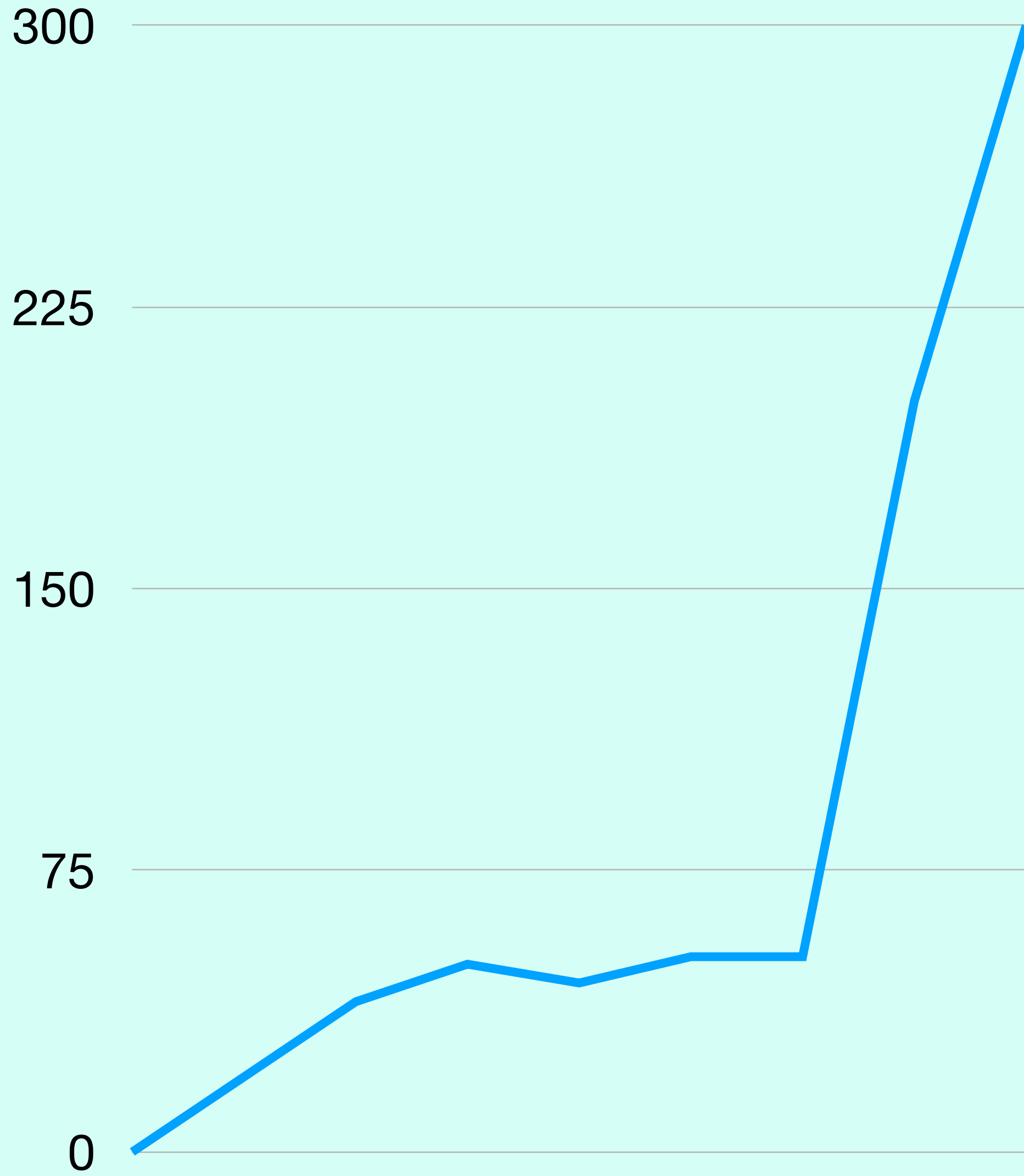
1 Introduction

Adding AI means
adding magnitudes
more emissions



“Emissions would increase by 60× for a GPT-3 style model; for a GPT-4 style model, it could be 200×.”

- Wim Vanderbauwhede



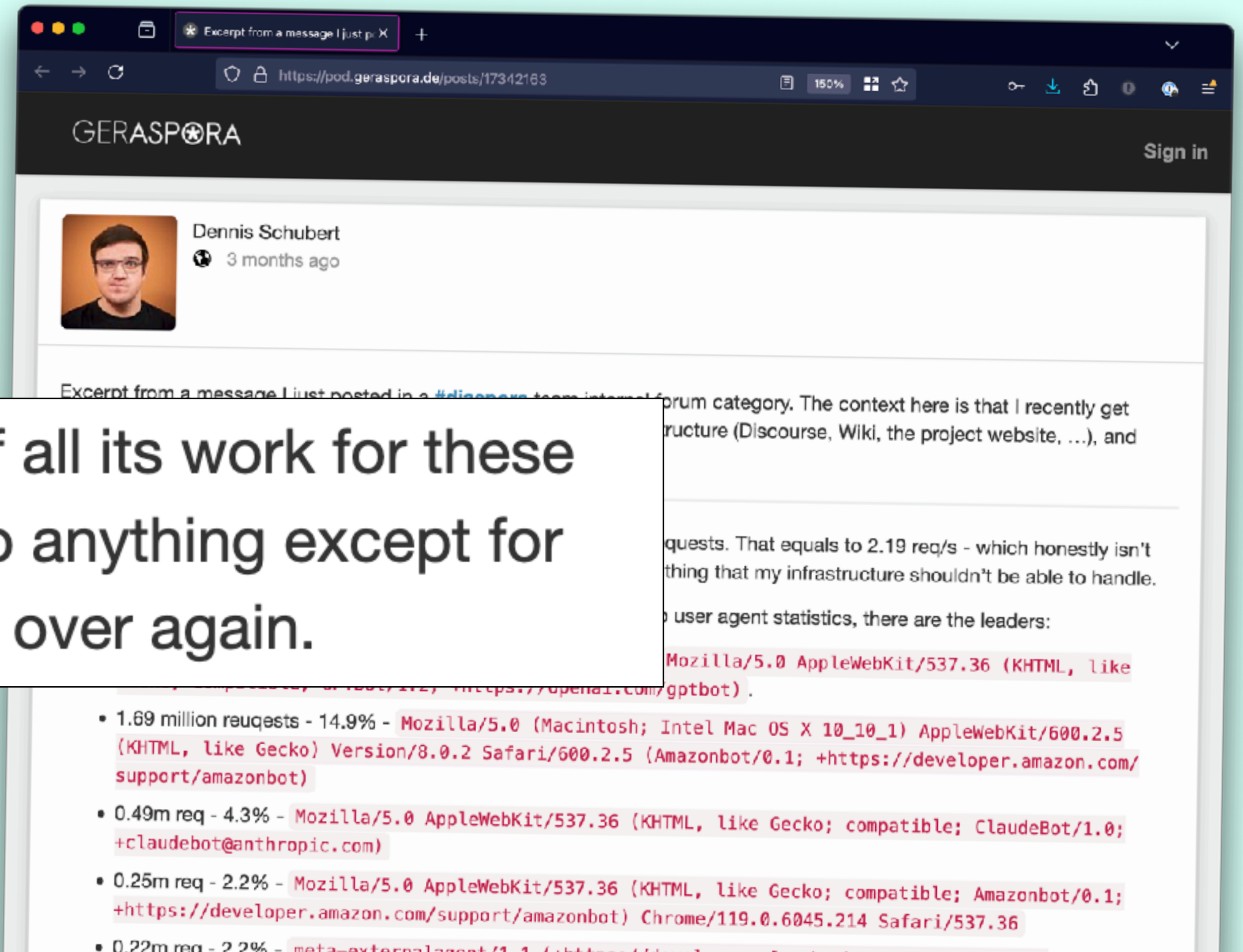
Training LLMs can
involve **unhuman**
strain on websites

AI crawlers vs sysadmins

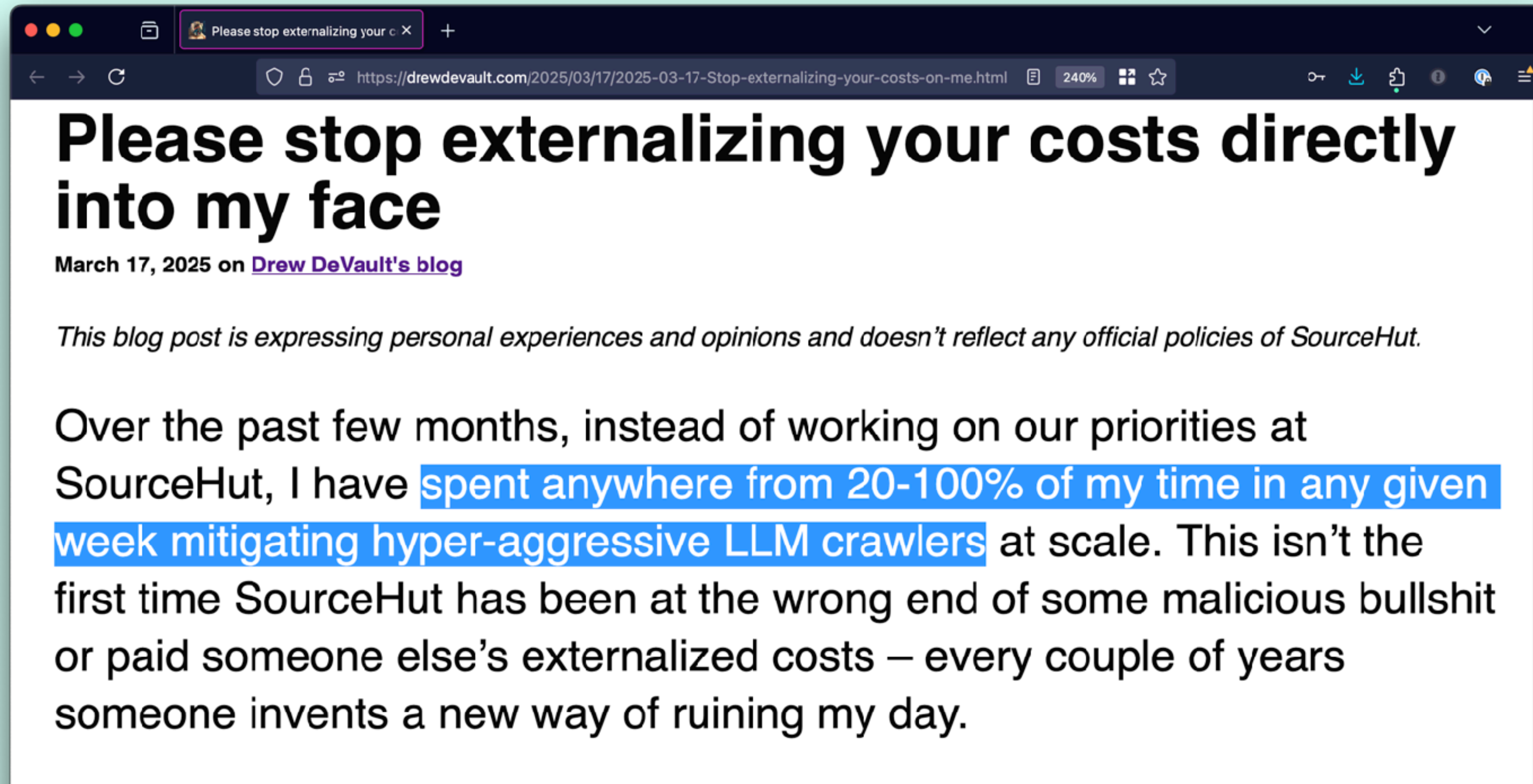


This is not informative. This is a cry for help.

AI crawlers vs sysadmins



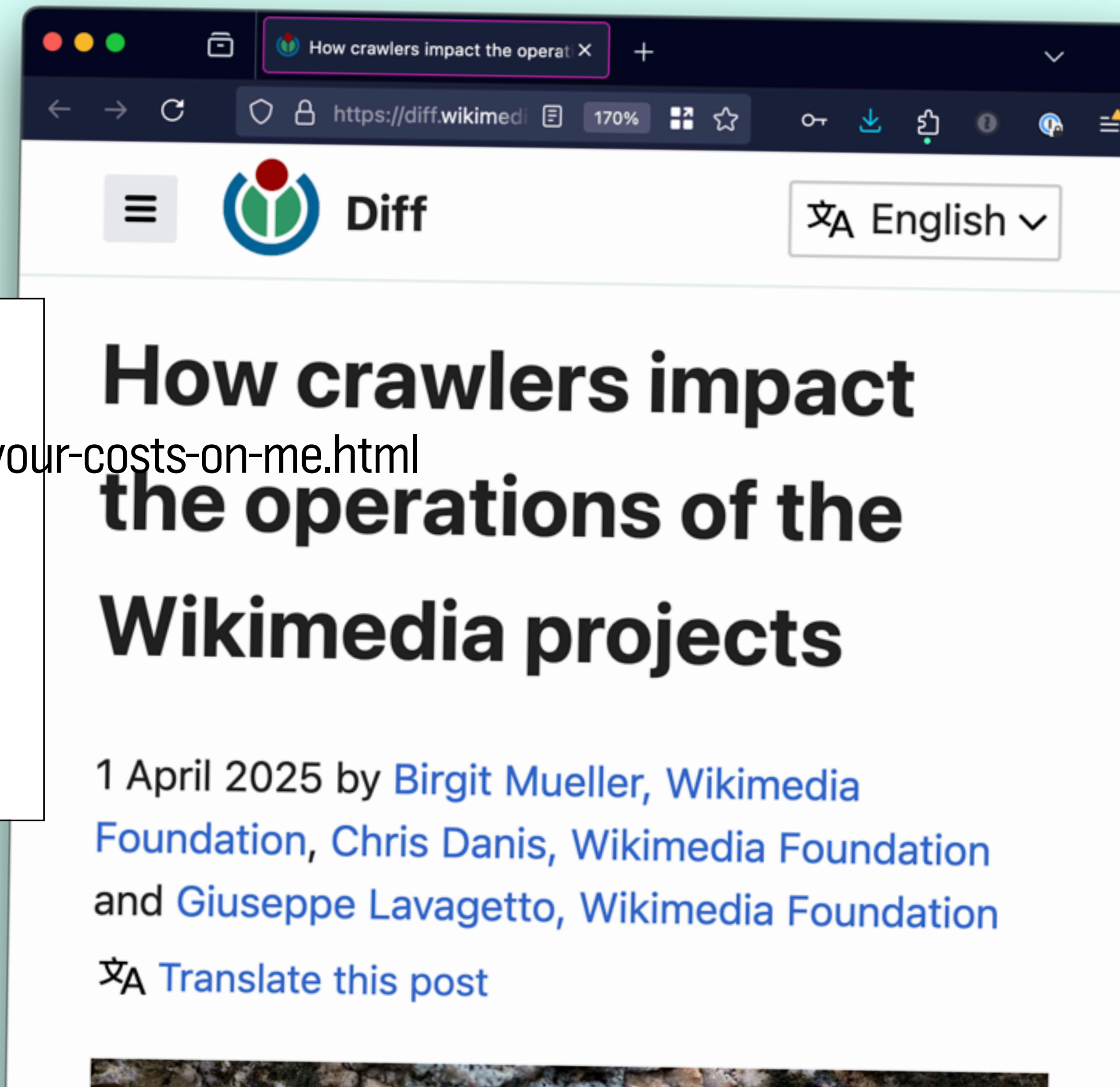
AI crawlers vs sysadmins



`drewdevault.com/2025/03/17/2025-03-17-Stop-externalizing-your-costs-on-me.html`

AI crawlers vs sysadmins

bandwidth used for downloading multimedia content [grew] by 50%. This increase is not coming from human readers, but largely from automated programs that scrape [Wikimedia] to feed images to AI models.

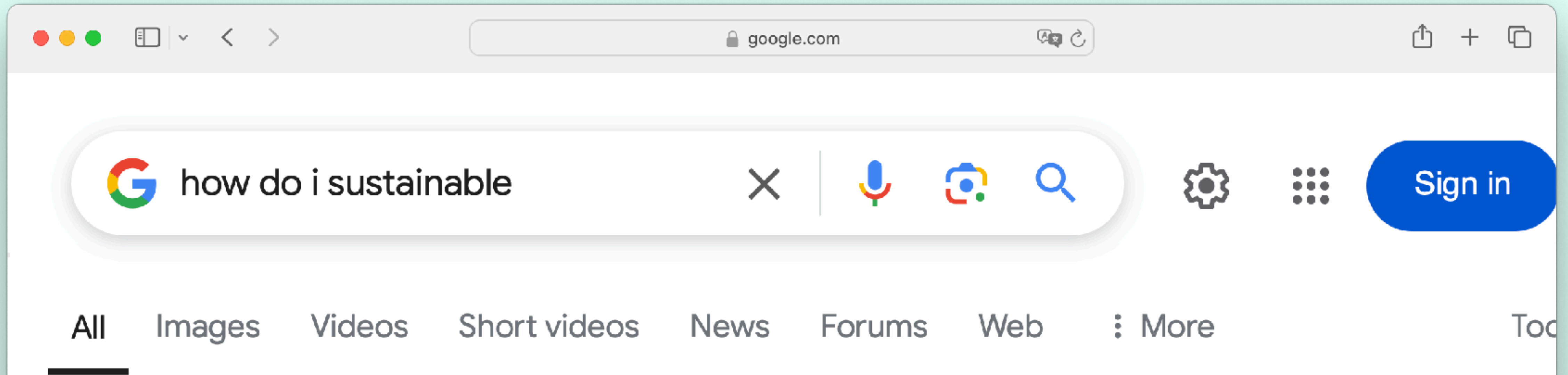


**Maybe let users
opt-out of the
heavy things**

WSG

5.4 Communicate the ecological impact of user choices

You could give users choice



Chat about it with our chatbot

Find out in a conversation how to sustainable, it will be quick and easy.

Browse the search results

Greener option 🌳

Look at different sites that talk about how to sustainable and choose the one you want to read more about.

**Work on removing
rather than adding**

5.

**Weed out all
the things**

**Reduce
requests**

Reduce requests

Browser
cache

Service
Worker

CDN /
Edge

Reduce requests

Show an image first, load video only when user wants it



groovy house mix in a berlin park

Chris Luno

4.1M views • 3 years ago



Reduce requests

Only load the actual map when user clicks it



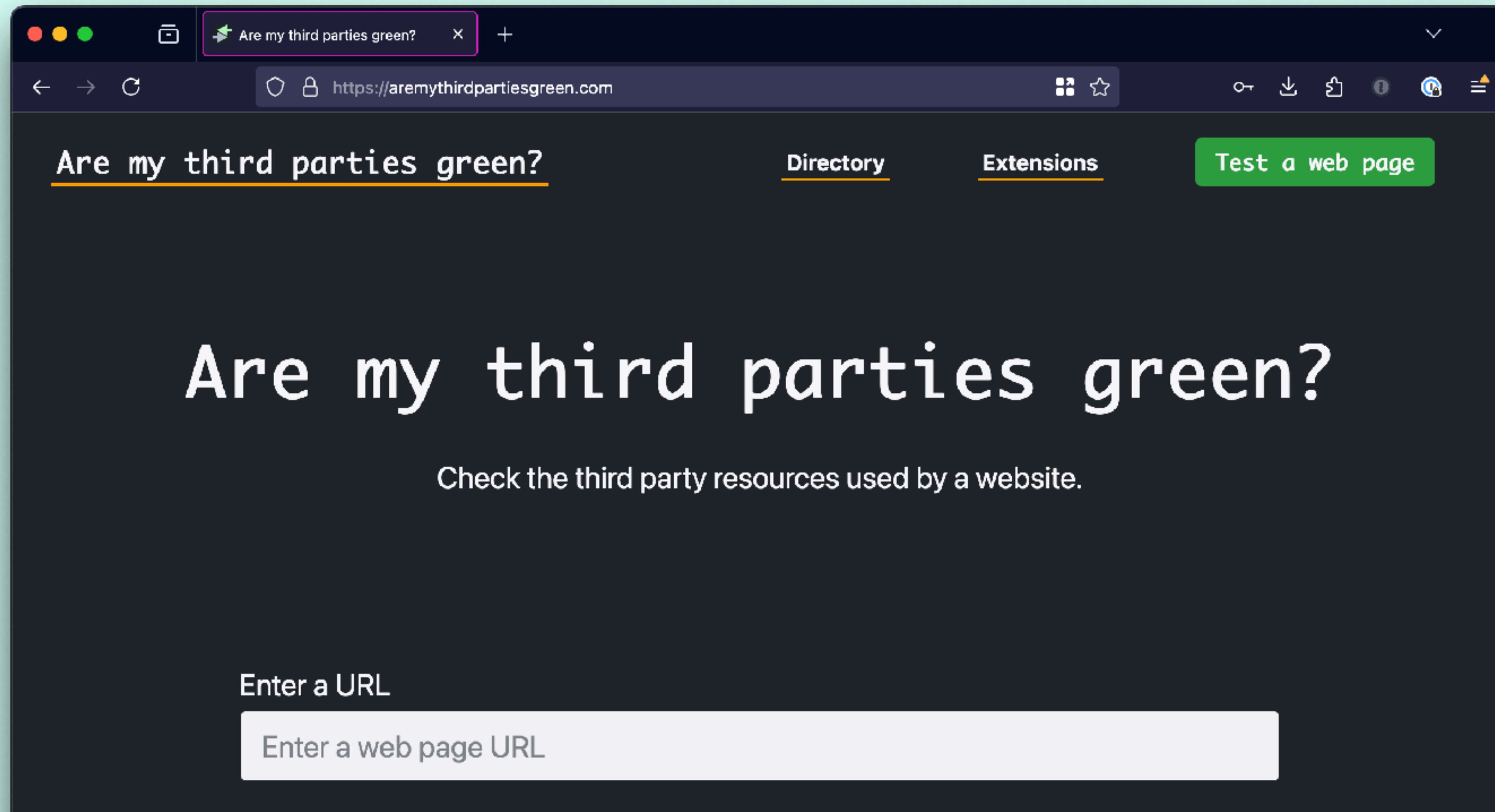
Less duplication

WSG

3.5 Redundancy and duplication
in code should be avoided

**Check third
parties**

Check this tool by Fereshad Irani



aremythirdpartiesgreen.com

Summary

Make smaller web pages

Support older devices

Choose green hosting

Design services that last

Weed all the things

Thank you!

Thanks to: ...

Slides + links are live on

hidde.blog/slides

Links

HTTP Archive Web Almanac 2024, Sustainability. <https://almanac.httparchive.org/en/2024/sustainability>

GOV.UK, Greening Government Commitments ICT annual report 2023 to 2024, <https://www.gov.uk/government/publications/greening-government-ict-annual-report-2023-to-2024/greening-government-commitments-ict-annual-report-2023-to-2024>

Tools

Ecograder, <https://ecograder.com/>.

Books

Gerry McGovern, *World Wide Waste* (2020).

Technical specifications

Software Carbon Intensity (SCI) Specification. <https://sci.greensoftware.foundation/>.

Digital Services Ecodesign ISO standard. <https://www.iso.org/standard/86105.html>

Web Sustainability Guidelines. <https://w3c.github.io/sustainableweb-wsg/>