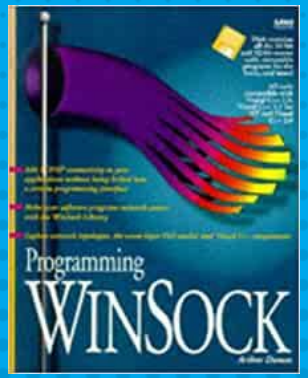
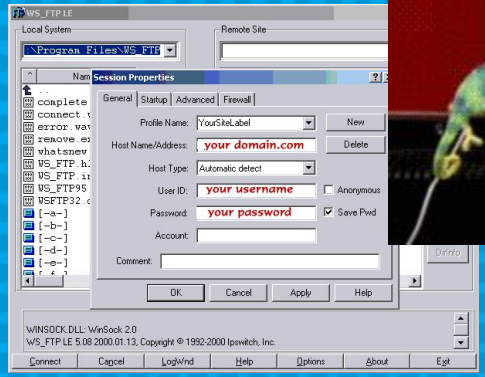
DEVOPS BEFORE THERE WAS "DEVOPS" - 20YR OLD EDITION





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How we ran cable in 1995

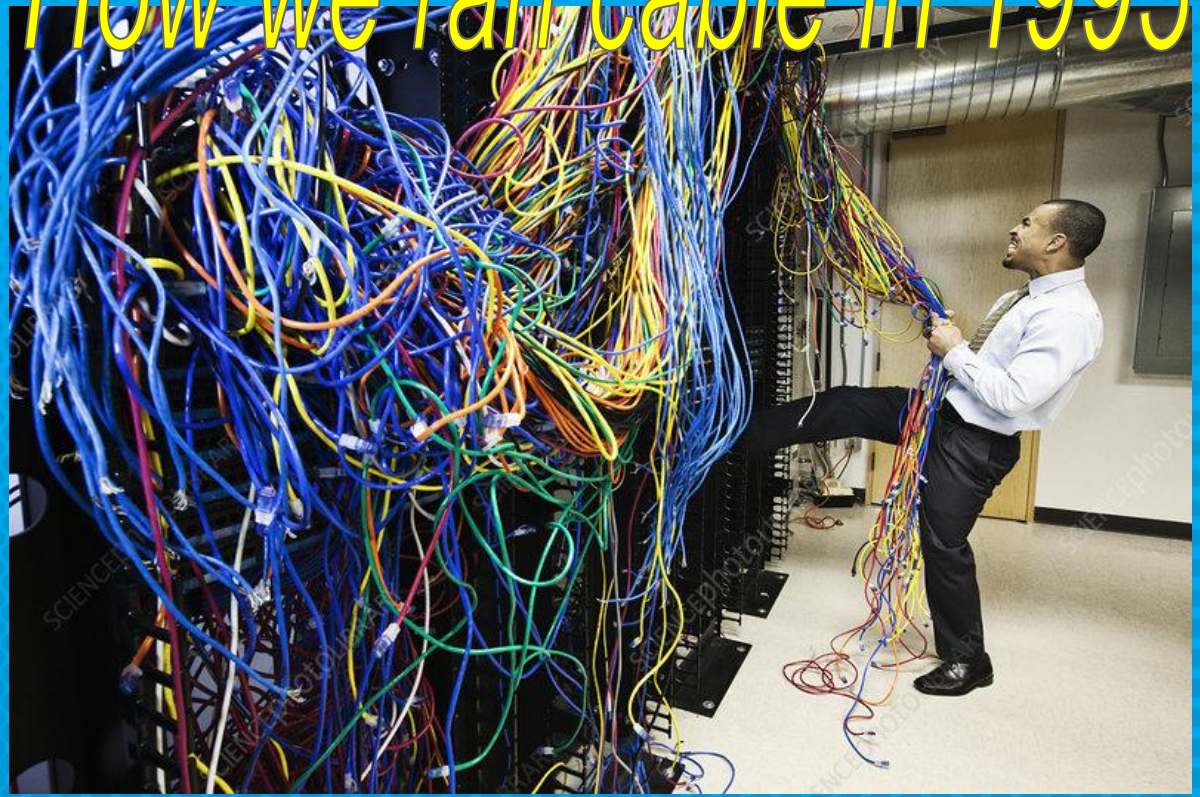

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Image credit: Mint Images / Science Photo Library

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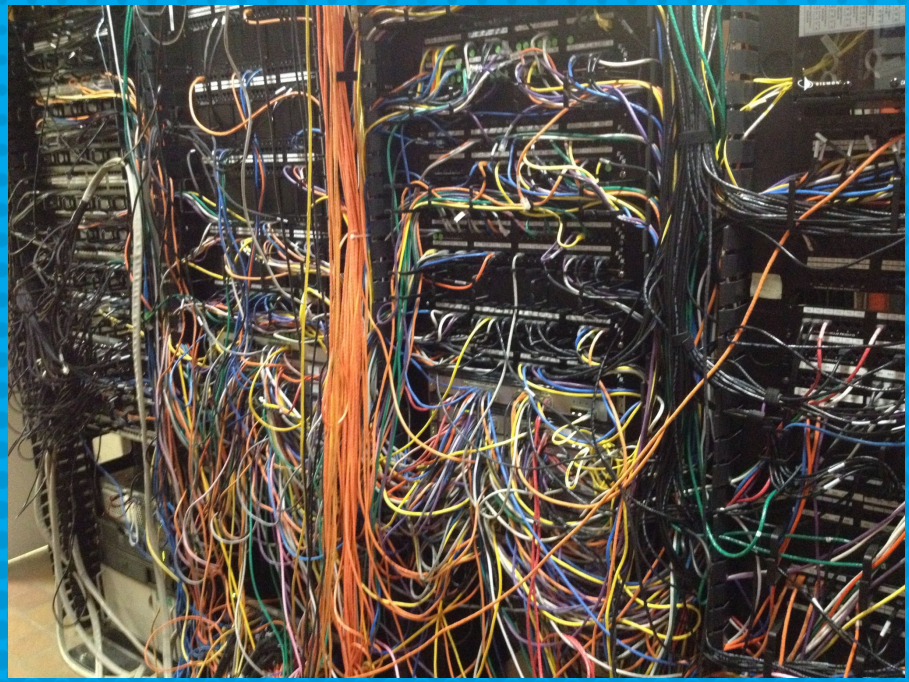

Pro'sKit
TONE GENERATOR
3PK-NT023N
AMPLIFIER
PROBE
3PK-NT023N

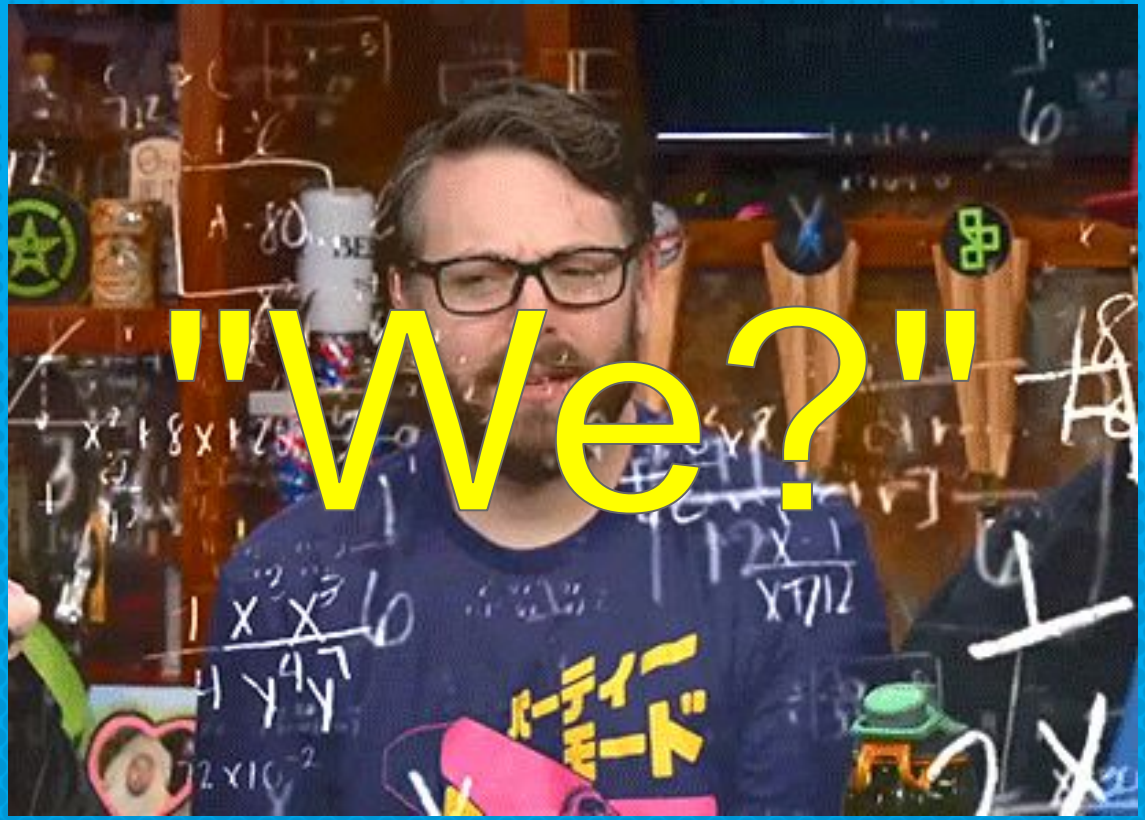
"We?"

Image credit: Premiere Communications

Caller: “Hello, Jeremy? I can’t access my Geocities site, and Eudora Mail says it can’t connect to the 'popcorn' server.”
Me: “Well that’s odd. Let’s take a look. Can you let me know what the label says on the outlet where your ethernet cable is and I’ll see if I can trace where the problem is?” (me tries to avoid snickering)
Caller: “Sure. It’s 2-35.”
Me: “Great. Let me see.” (me writes down on the patch panel “2-35”, and then plugs it back in) “Ok, try now.”
Caller: “Perfect! I just got my ezine on Eudora! Thanks!”

"Intermittent network outages"

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ENCOURAGE TEAMWORK

REDUCE SILOS

PRACTICE SYSTEMS THINKING

Image credit: Cisco Twitter

LEARN FROM FAILURE

Failure is the condiment that gives success its flavor.
–Truman Capote

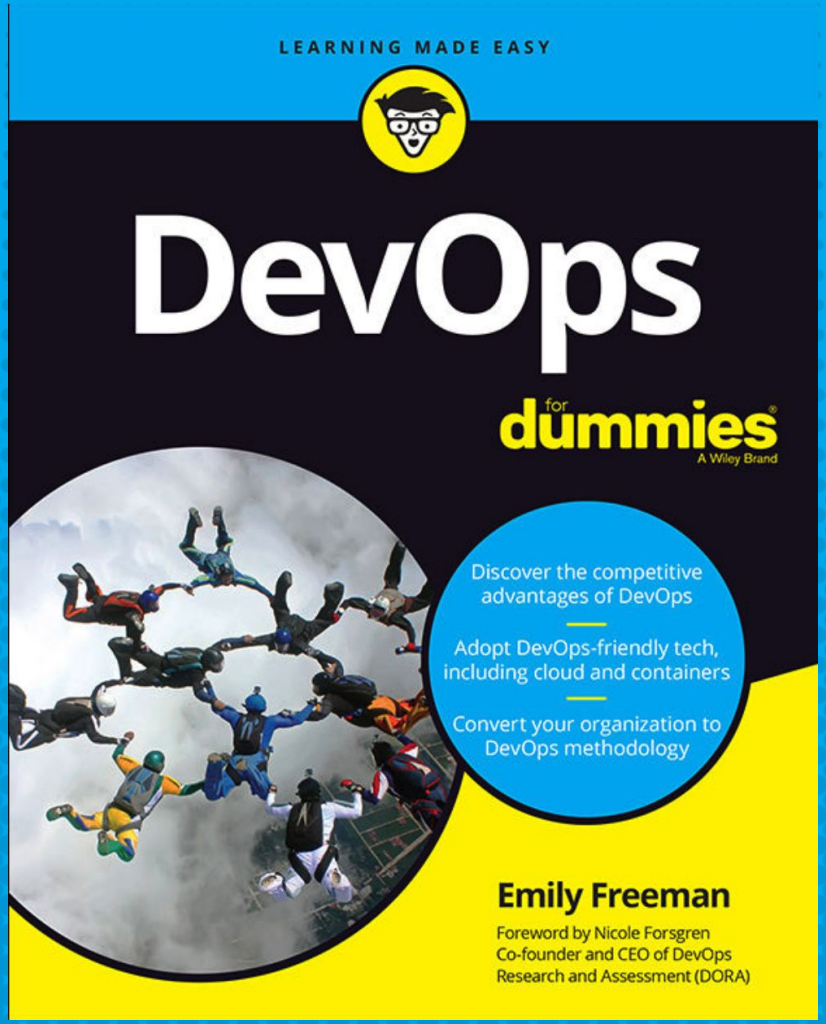
COMMUNICATE

Accept Feedback

ITERATE RAPIDLY

Note: you do ***not*** want Jeremy helping you build a deck

Automate where appropriate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Foreword by Nicole Forsgren
Co-founder and CEO of DevOps Research and Assessment (DORA)