

SNOWCAMP 2019

Monitoring OVH
300k servers, 27 DCs...
and one Metrics platform

Horacio Gonzalez
@LostInBrittany



Sommaire temporaire

- Intro we and OVH (5 minutes)
 - Intro our talk (2 minutes)
- Make Better Decisions By using Numbers (5 minutes)
 - Building OVH Metrics (10 minutes)
 - Conclusion (2 minutes)
 - Bye bye (1 minute)

Who are we?

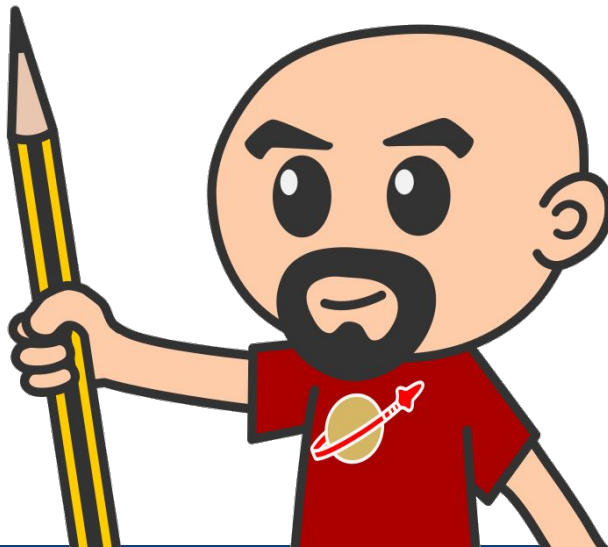
Introducing myself and
introducing OVH

Horacio Gonzalez



@LostInBrittany

Spaniard lost in Brittany,
developer, dreamer and
all-around geek



OVH : Key Figures

1.3M Customers worldwide in 138 Countries
1.5 Billions euros investment over five years
30 Datacenters (growing)
350k Dedicated Servers
200k Private cloud VMs running
650k Public cloud Instances created in a month
15TB bandwidth capacity
35 Points of presence
4TB Anti DDoS capacity
Hosting capacity : 1.3M Physical Servers

+ 2 500 Employees in 19 countries
18 Years of Innovation

OVH: A Global Leader on Cloud



200k Private cloud
VMs running

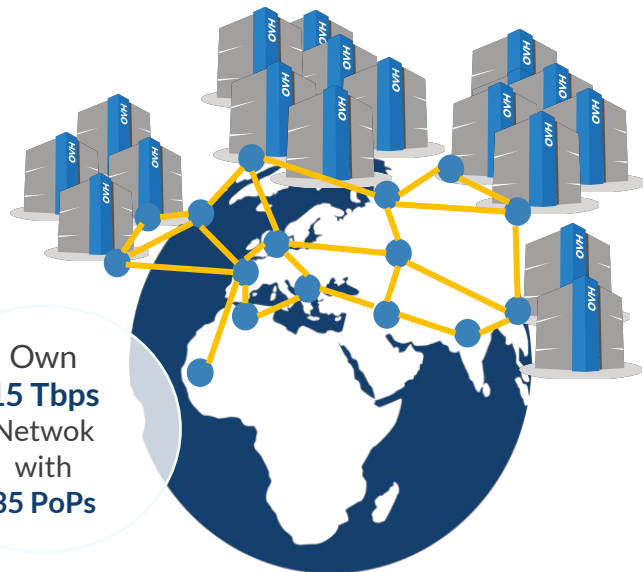


**Dedicated IaaS
Europe**

...
...
...
...
...
...
...
...
...
...

Hosting capacity :
1.3M Physical
Servers

360k
Servers already
deployed



> **1.3M** Customers in **138** Countries

2018
27 Datacenters



2020
50 Datacenters



Ranking & Recognition



1st **European** Cloud Provider*

1st **Hosting** provider in Europe

1st **Provider** Microsoft Exchange

Certified vCloud Datacenter

Certified Kubernetes platform (CNCF)

Vmware **Global Service Provider** 2013-2016

Veeam Best Cloud Partner of the year (2018)

OVH: Our solutions



Cloud

VPS

Public Cloud

Private Cloud

Serveur dédié

Cloud Desktop

Hybrid Cloud



Mobile Hosting

Containers

Compute

Database

Object Storage

Securities

Messaging



Web Hosting

Domain names

Email

CDN

Web hosting

MS Office

MS solutions



Telecom

VoIP

SMS/Fax

Virtual desktop

Cloud HubiC

Over theBox

Once upon a time...

Because I love telling tales



This talk is about a tale...



A true one nevertheless

And as in most tales



It begins with a mission

And a band of heroes



Engulfed into the adventure

They fight against mishaps



And all kind of foes

They build mighty fortresses



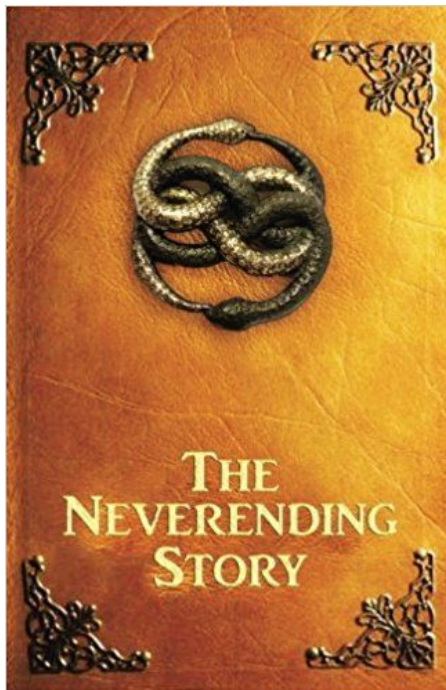
Pushing the limits of possible

And defend them day after day



Against all odds

But we don't know yet the end



Because this tale isn't finished yet

It begins with a mission

Build a metrics platform for OVH

Why do we need metrics?

To make better **decisions**
by using **numbers**

Why do we need metrics?

We want our **code** to add **value**

Why do we need metrics?

We need to make better
decisions about our **code**

Why do we need metrics?

Code adds **value** when it **runs**
not when we write it

Why do we need metrics?

We need to know what our
code **does** when it **runs**

Why do we need metrics?

We can't do this
unless we **measure** it

Why do we need metrics?

We have a **mental model**
of what our code **does**

Why do we need metrics?

This **representation**
can be **wrong**

Why do we need metrics?

We can't **know** until
we **measure** it

Find the bottleneck



“The app is slow.” - User

Find the bottleneck



“The app is slow.” - User

“The page takes 500ms!” - Ops

Find the bottleneck



SQL Query?

Template Rendering?

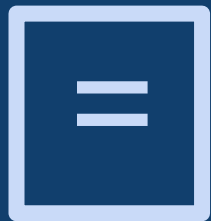
Session Storage?

Find the bottleneck



We don't know

Find the bottleneck



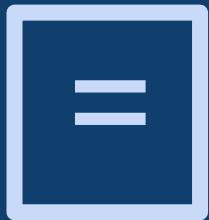
With observability:

SQL Query.....53ms

Template Rendering.....1ms

Session Storage.....315ms

Find the bottleneck



With observability:

SQL Query.....53ms

Template Rendering.....1ms

Session Storage.....315ms

Why do we need metrics?

We improve our mental model by
measuring what our code **does**



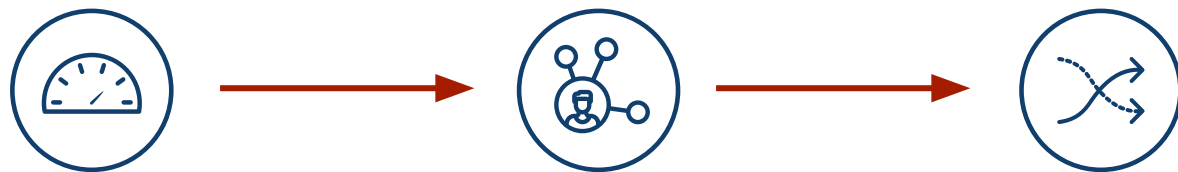
Why do we need metrics?

We use our **mental model**
to **decide** what to do



Why do we need metrics?

A better **mental model** makes us
better at **deciding** what to do



Why do we need metrics?

Better **decisions** makes us
better at generating **value**



Why do we need metrics?

Measuring make your
App **better**



It began with a mission

Build a **metrics** platform for **OVH**

A metrics platform for OVH



For all OVH

Building OVH Metrics

One Platform to unify them all,
One Platform to find them,
One Platform to bring them all
and in the Metrics monitor them



What is OVH Metrics?

Managed Cloud Platform for Time Series

OVH monitoring story

We had lots of partial solutions...



OPENTSDDB



mongoDB®



graphite



influxdb

One Platform to unify them all

What should we build it on?

OVH monitoring story

Including a really big



OPENTSDDB

OpenTSDB RowKey Design

metrics timestamp tagk1 tagv1 tagk2 tagv2



OpenTSDB Rowkey design flaws

- *.regex.* => full table scans
- High cardinality issues (Query latencies)



We needed something able to manage
hundreds of millions time series

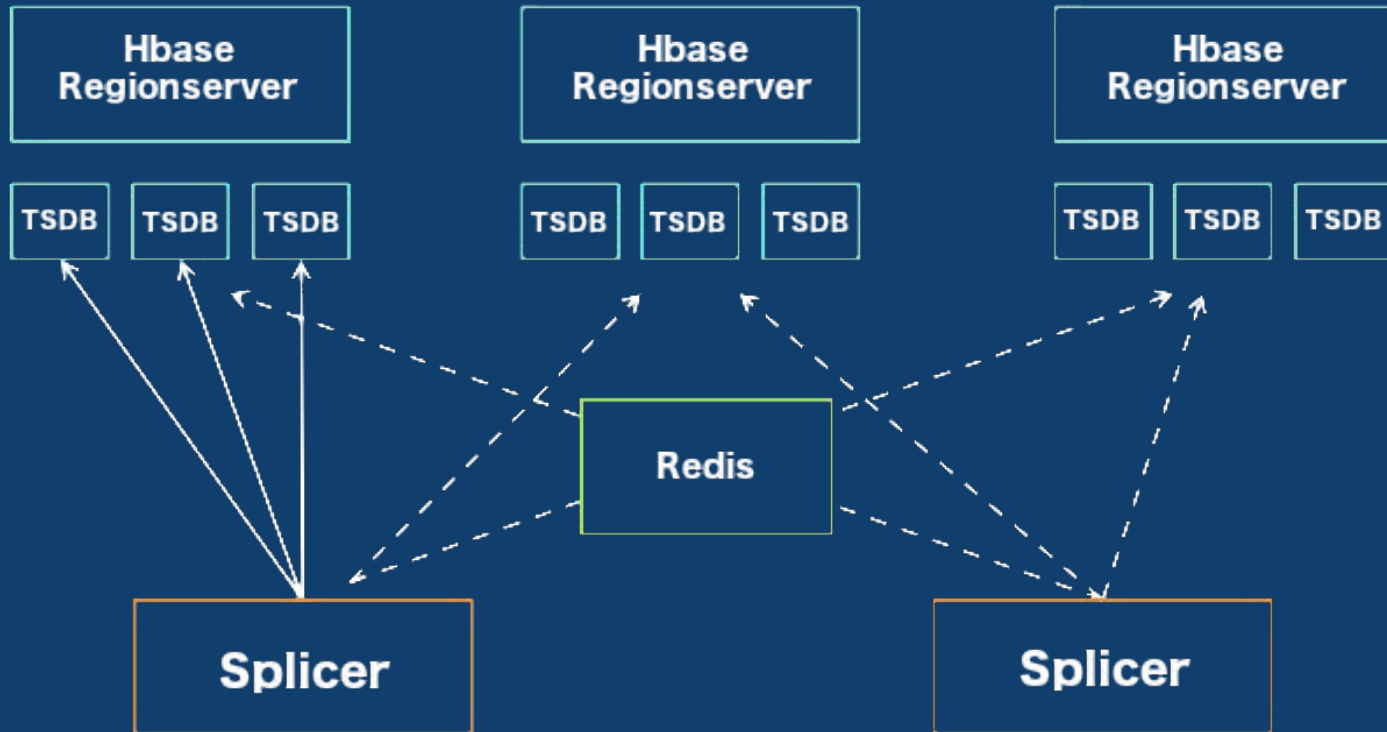


OpenTSDB didn't **scale** for us

OpenTSDB other flaws

- Compaction (or append writes)
- /api/query : 1 endpoint per function?
- Asynchronous
- Unauthenticated
- ...

Scaling OpenTSDB



First **need**:

To be **massively** scalable

Analytics is the key to success



Fetching data is only the tip of the iceberg

Analysing metrics data

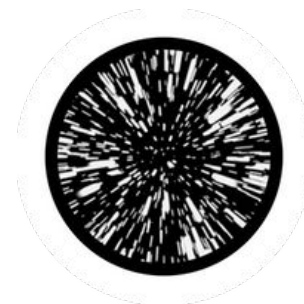


To be scalable, analysis must be done in the database,
not in user's computer

Second **need**:

To have **rich query** capabilities

Enter Warp 10...



WARP10

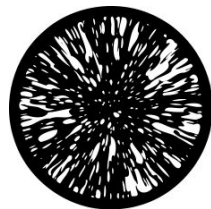
Open-source Time series Database



More than a Time Series DB

Warp 10 is a software platform that

- Ingests and stores time series
- Manipulates and analyzes time series



WARP 10

A true Time Series analysis toolbox

- Hundreds of functions
- Manipulation frameworks
- Analysis workflow

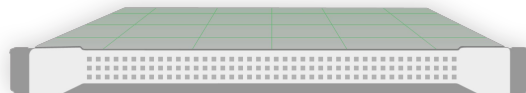
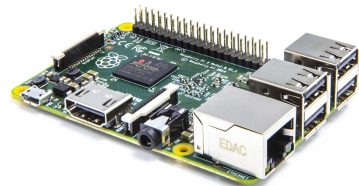


Manipulating Time Series with Warp 10

A Time Series manipulation language



Did you say scalability?

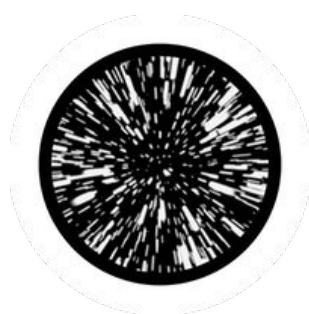


From the smallest to the largest...

More Warp 10 goodness

- Secured & multi tenant
- In memory Index
- No cardinality issues
- Lockfree ingestion
- WarpScript Query Language
- Support more data types
- Synchronous (transactions)
- Better Performance
- Better Scalability
- Versatile
(standalone, distributed)

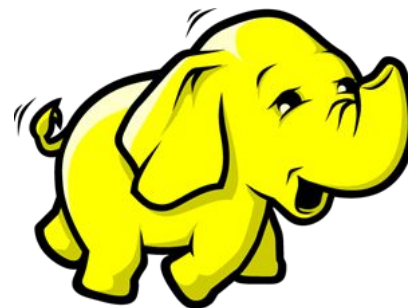
Metrics Data Platform



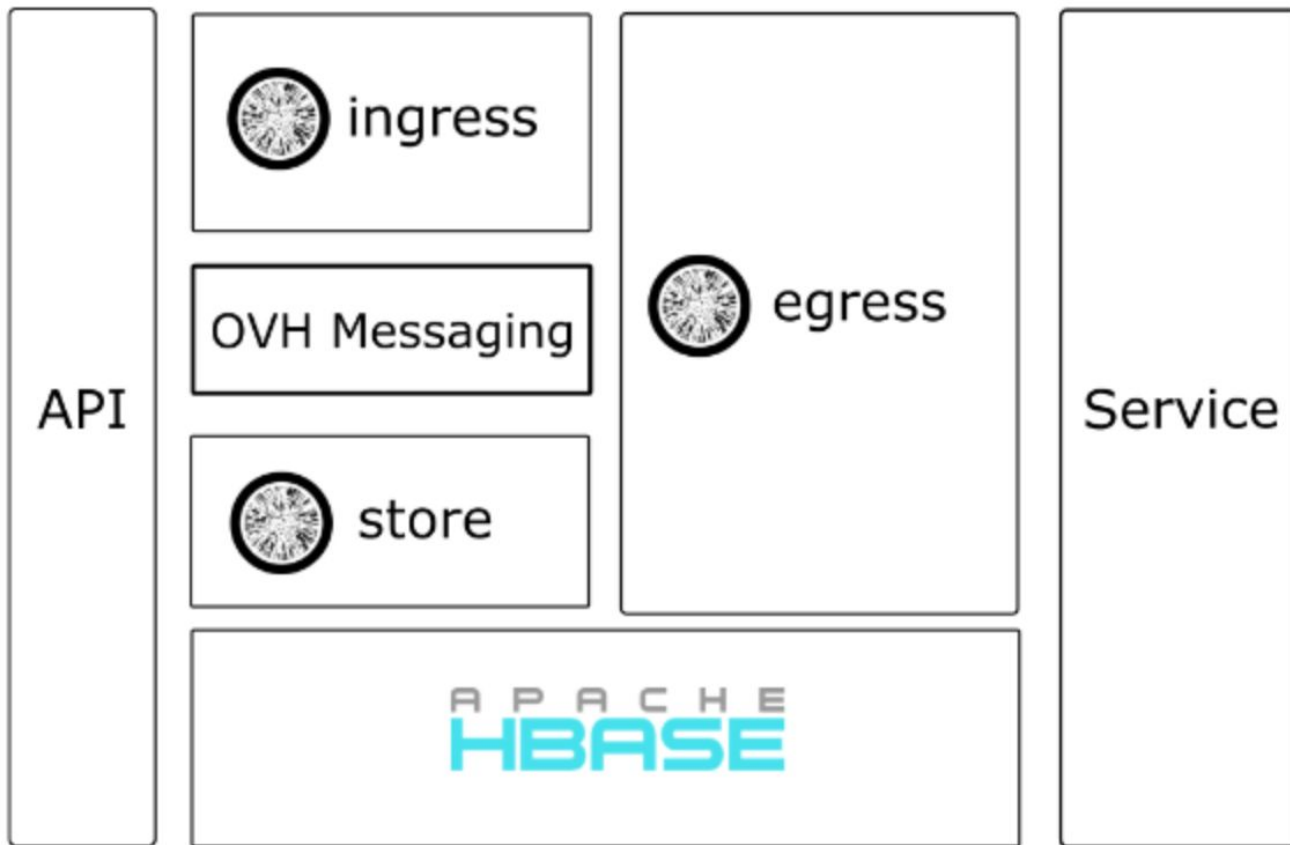
+



+



Metrics Data Platform



Building an ecosystem

From Warp 10 to OVH Metrics

Multi-protocol

Why to choose? We need them all!

Open source monitoring tools



Open source monitoring tools

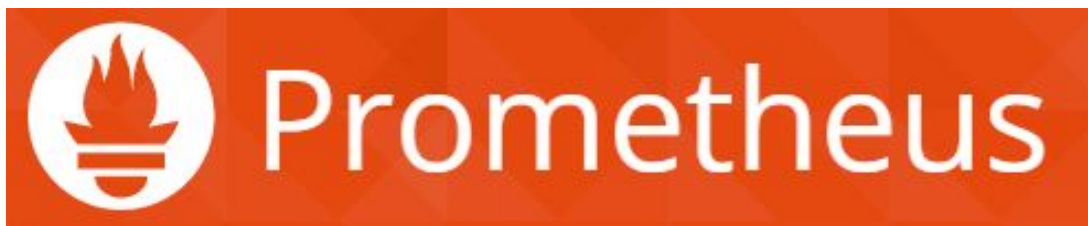


Open source monitoring tools



OPENTSDDB

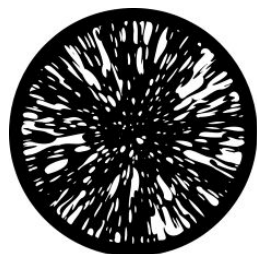
Open source monitoring tools



Open source monitoring tools



Open source monitoring tools



WARP 10

Why choose?
Let's support all of them!

Metrics Platform



Metrics Platform

graphite

influx

https://

opentsdb

.<region>.metrics.ovh.net

prometheus

warp10

...

Metrics Live

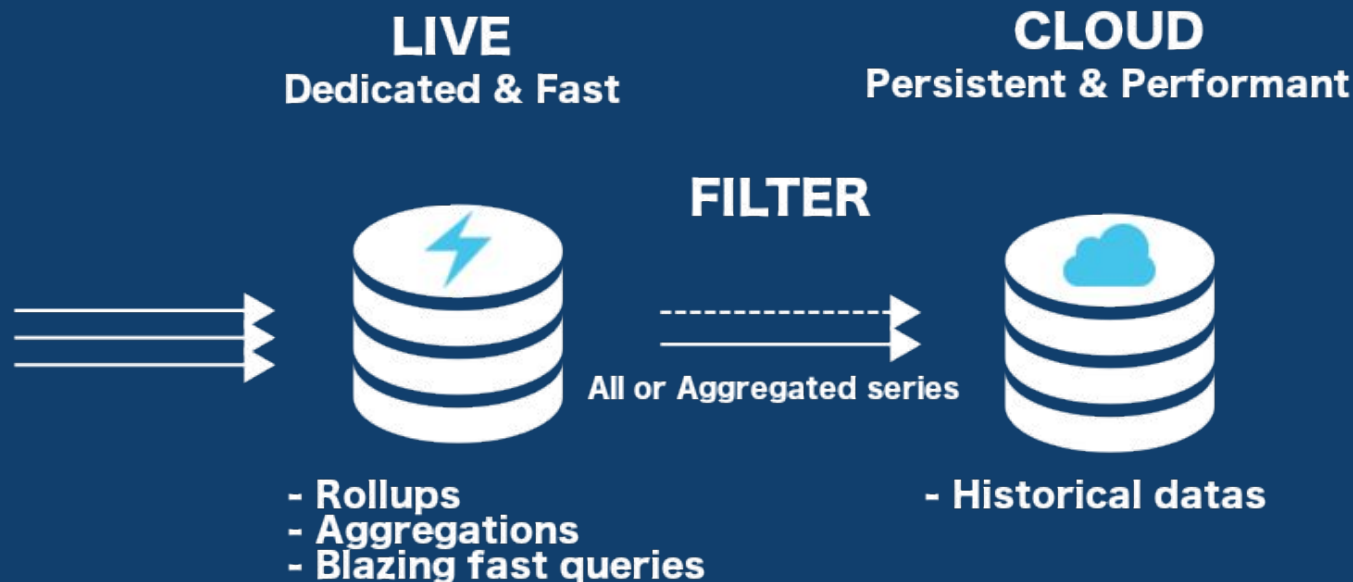
In-memory, high-performance Metrics instances

In-memory: Metrics live



+120 million of writes/s

In-memory: Metrics live



In-memory: Metrics live

STAGE 1

Short retention - hours
Fine grained monitoring
Raw data



STAGE 2

Short retention - days
Consolidated aggregations
Global infra monitoring



STAGE 3

Customer metrics
Historical datas



Monitoring is only the beginning

OVH Metrics answer to many other use cases

Use cases families

- Billing(e.g. bill on monthly max consumption)
- Monitoring(APM, infrastructure, appliances,...)
- IoT(Manage devices, operator integration, ...)
- Geo Location(Manage localized fleets)

Use cases

- DC Temperature/Elec/Cooling map
- Pay as you go billing (PCI/IPLB)
- GSCAN
- Monitoring
- ML Model scoring (Anti-Fraude)
- Pattern Detection for medical applications

SREing Metrics

With a great power
comes a great responsibility

Metrics' own metrics

432 000 000 000
datapoints / day

Metrics' own metrics

10 Tb / day

Metrics' own metrics

5 000 000 dp/s

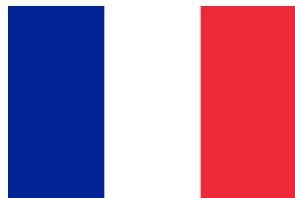
Metrics' own metrics

500 000 000 series

Our clusters size

GRA:

- 150 nodes
- 2 PB
- 1.1 Gbps

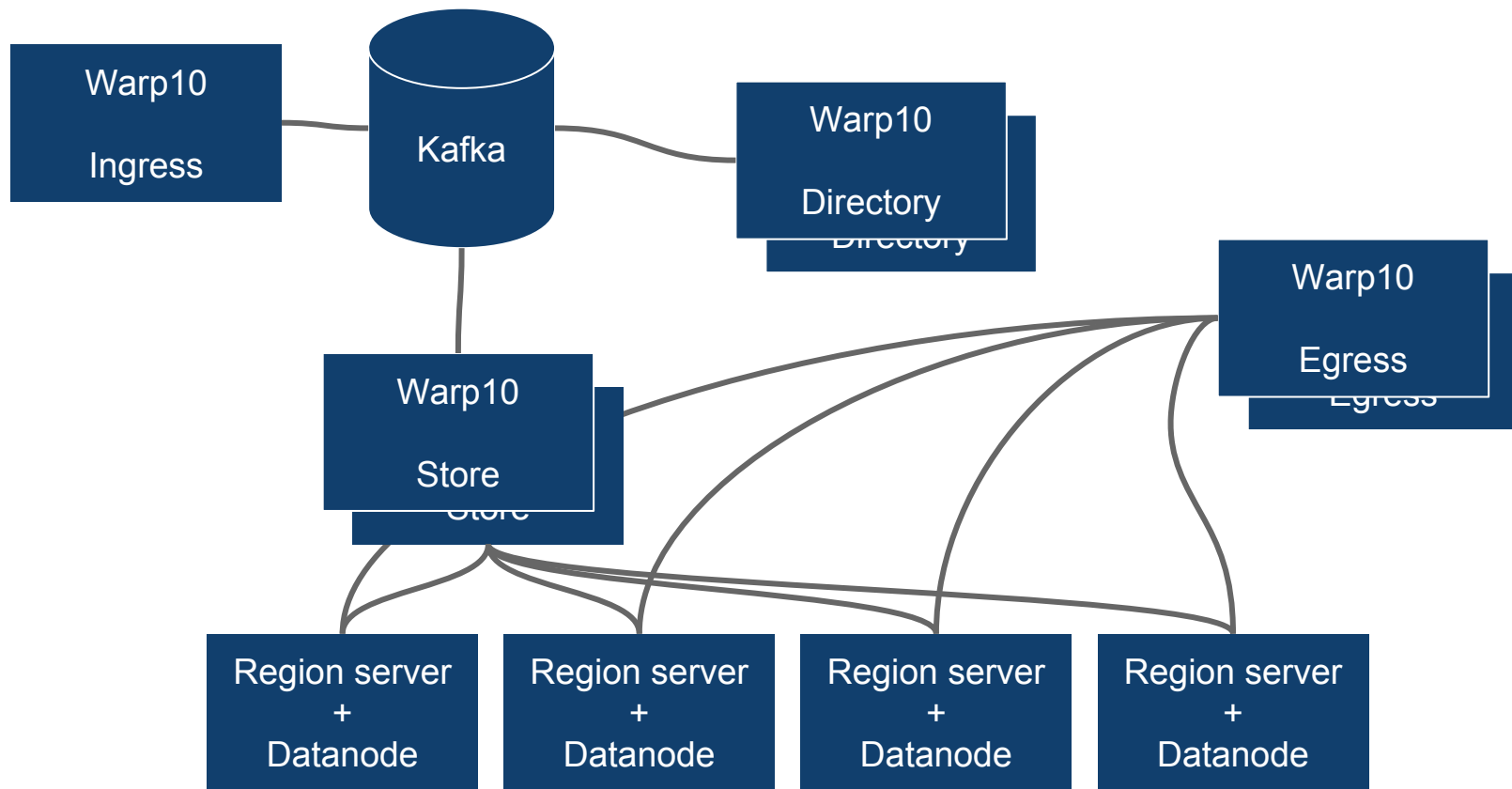


BHS:

- 30 nodes
- 400 TB
- 120 Mbps



Our cluster architecture



Detecting errors

Before it's too late



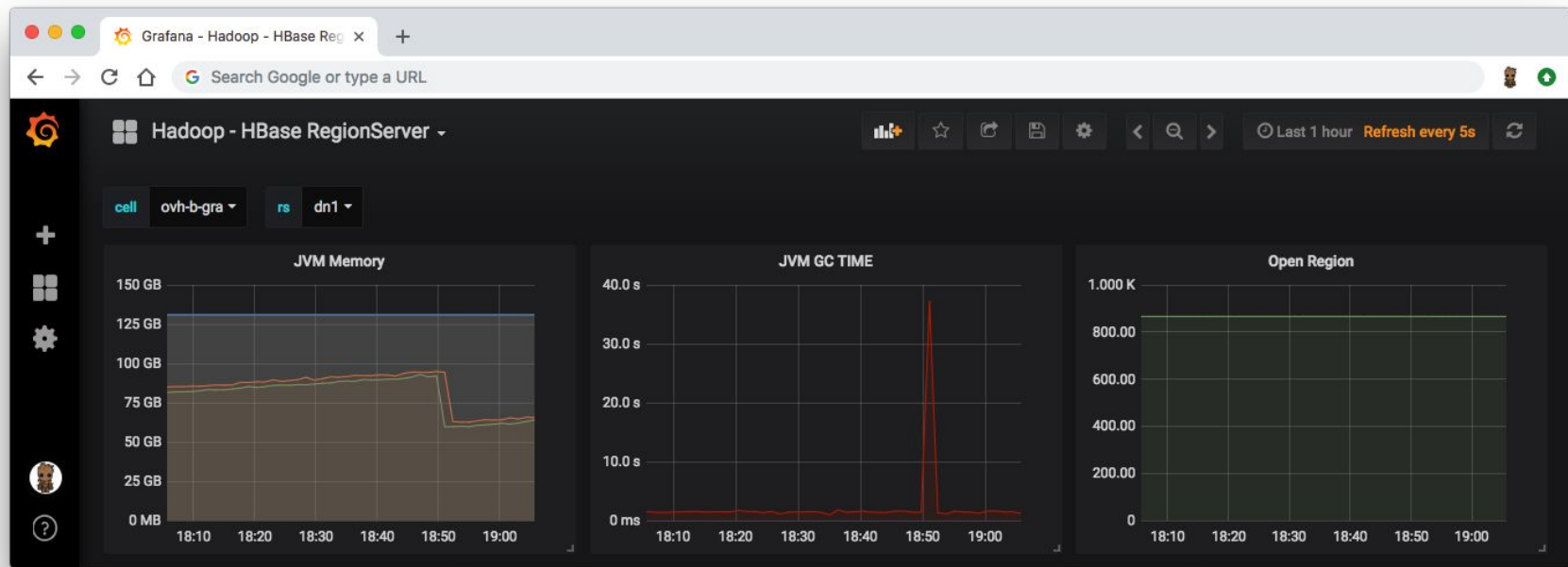
Extract errors from logs

```
1. metrics@GW_B-GRA: ~/ansible/ansible-hadoop (ssh)
root@dn-1.hadoop.B.GRA:~# cat /var/log/hbase/hbase-hbase-regionserver-dn-1.hadoop.B.GRA.infra.metrics
.ovh.net.log.1 | grep FATAL
2018-09-04 00:56:49,604 FATAL [regionserver/dn-1.hadoop.B.GRA.infra.metrics.ovh.net/10.0.0.1:16020.lo
gRoller] regionserver.HRegionServer: ABORTING region server dn-1.hadoop.b.gra.infra.metrics.ovh.net,1
6020,1530281936345: Failed log close in log roller
2018-09-04 00:56:49,604 FATAL [regionserver/dn-1.hadoop.B.GRA.infra.metrics.ovh.net/10.0.0.1:16020.lo
gRoller] regionserver.HRegionServer: RegionServer abort: loaded coprocessors are: [org.apache.hadoop.
hbase.coprocessor.example.BulkDeleteEndpoint]
root@dn-1.hadoop.B.GRA:~# |
```



Forward logs and extract metrics!

Monitoring the JVM



Documentation

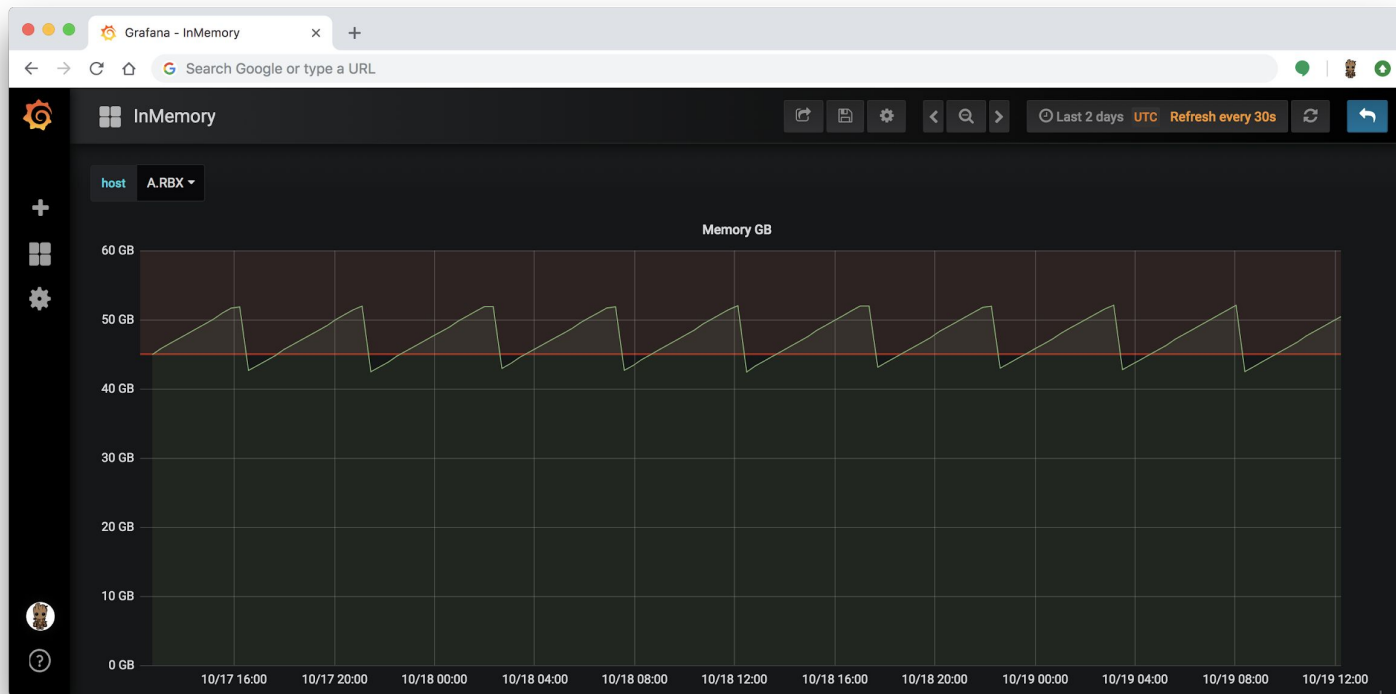


JVM GC

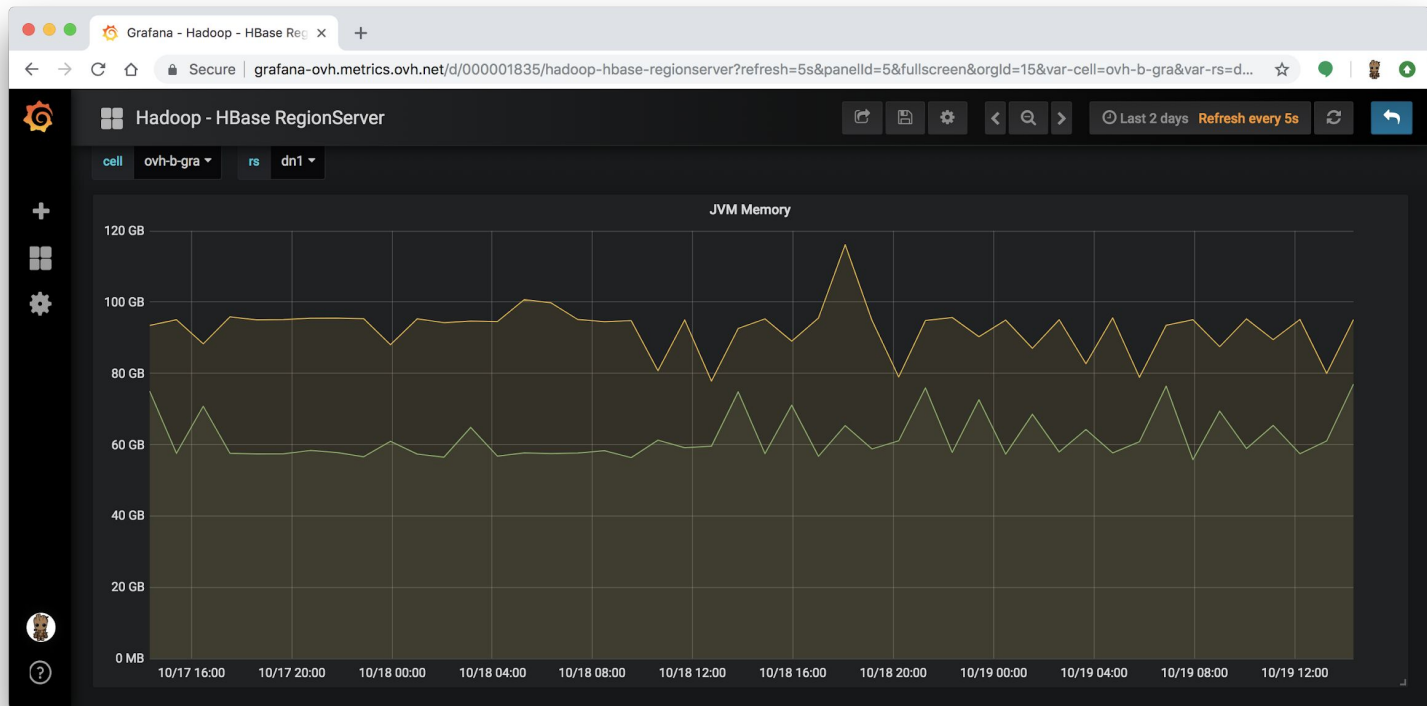
The good, the bad
and the ugly



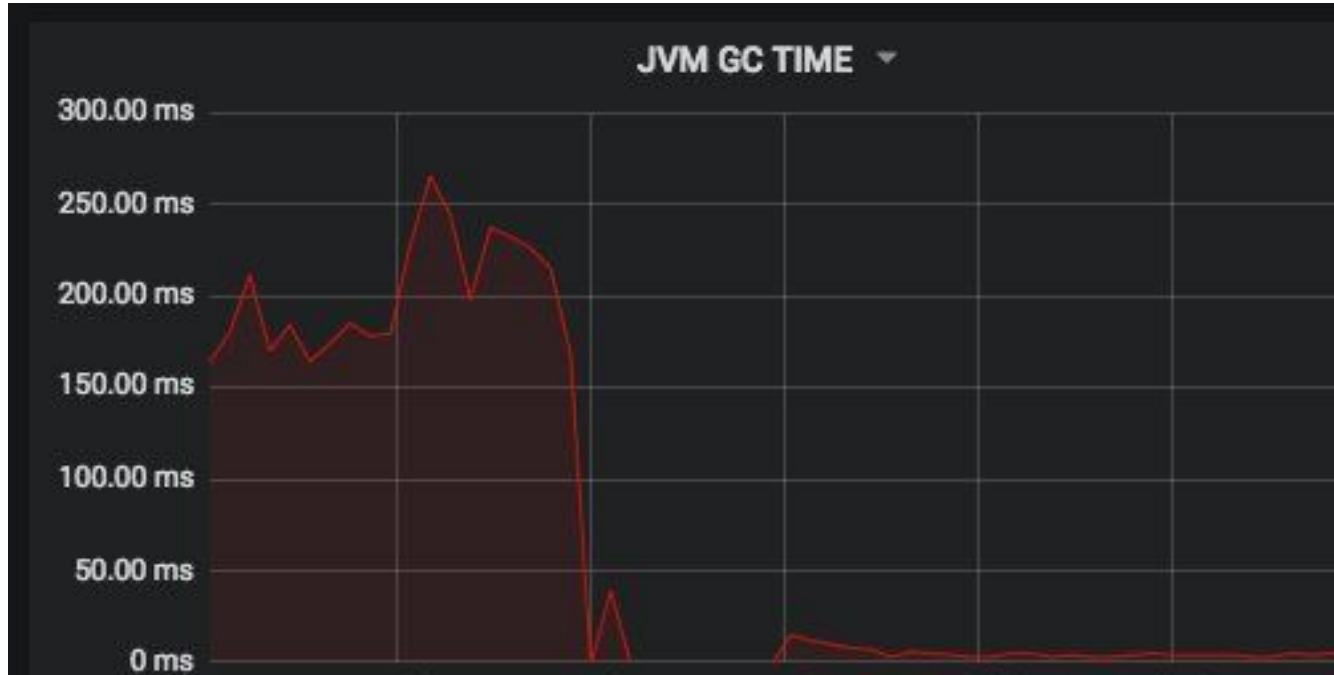
The good



The bad

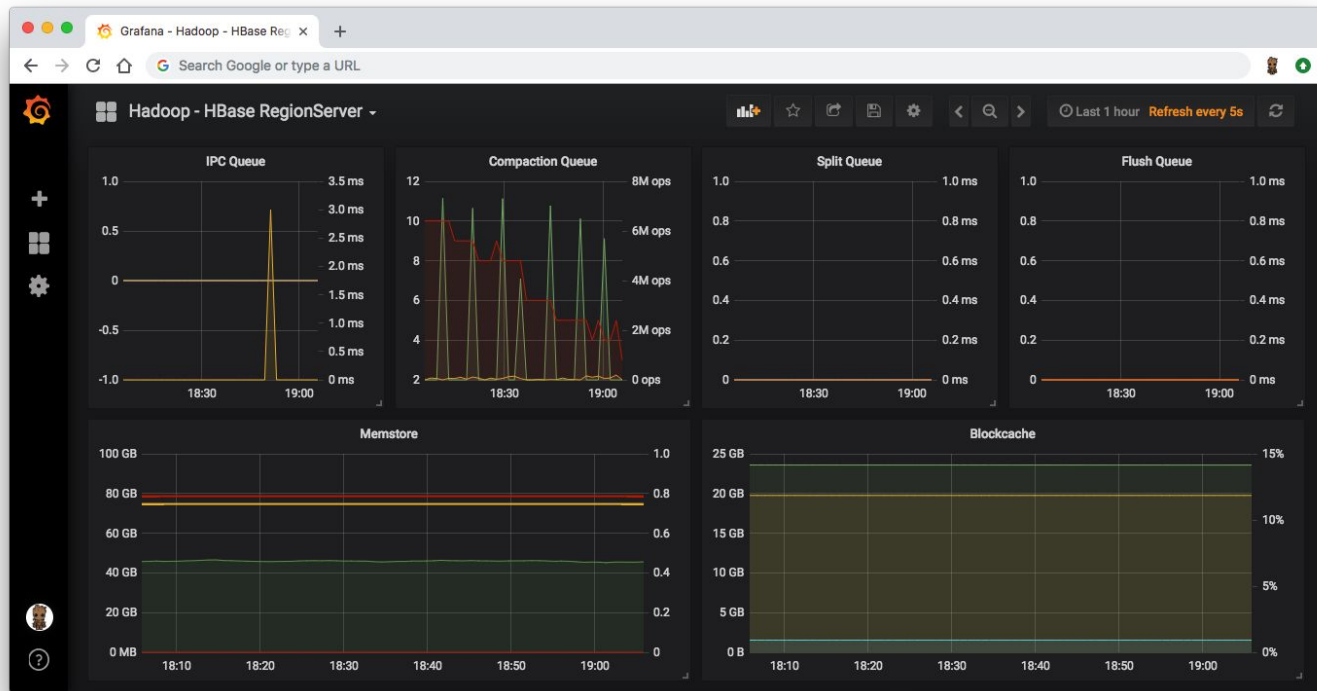


... and the ugly



#java #jdk11 #zgc

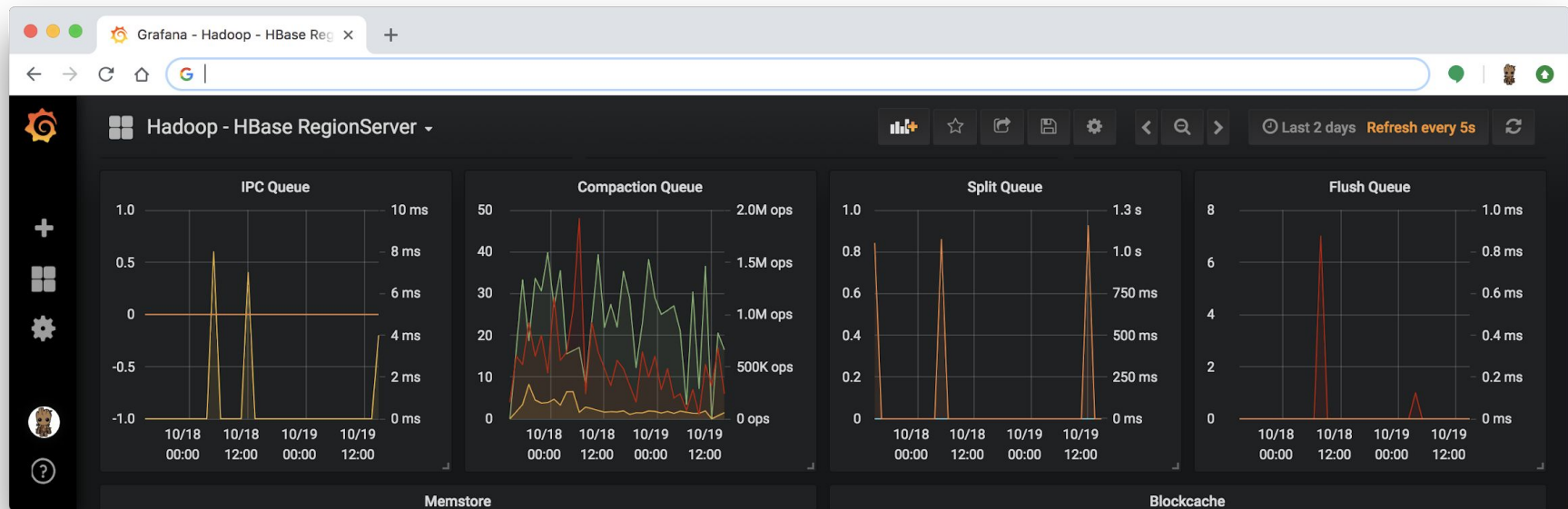
Monitoring HBase



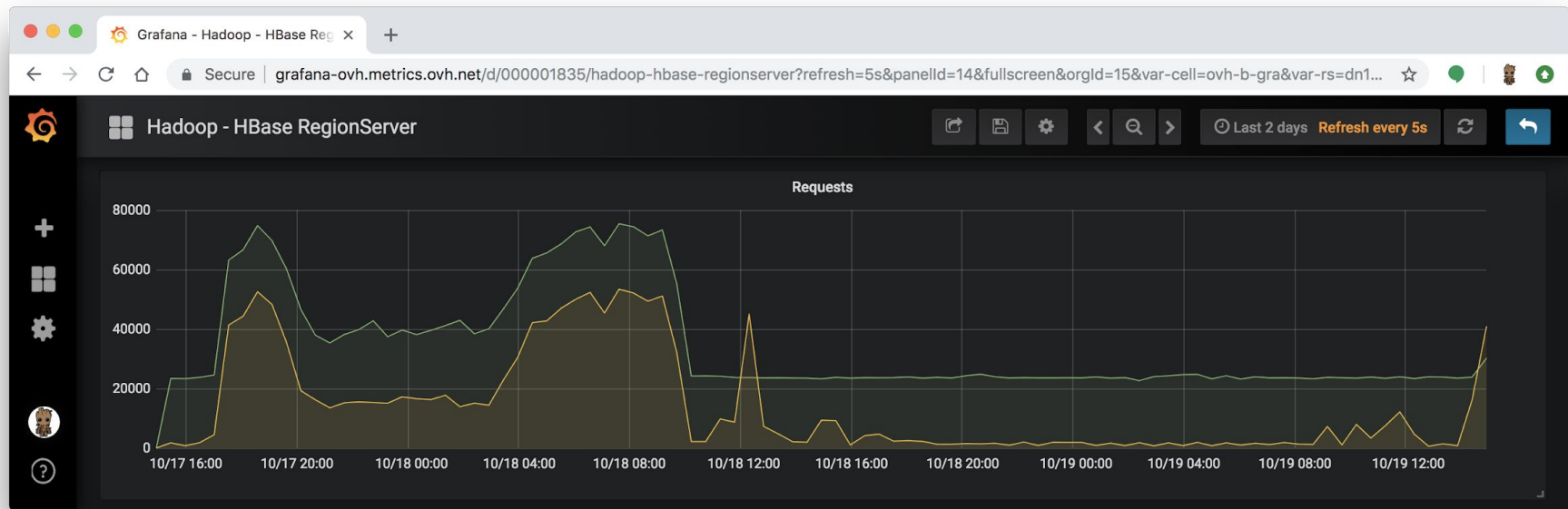
Number of open regions



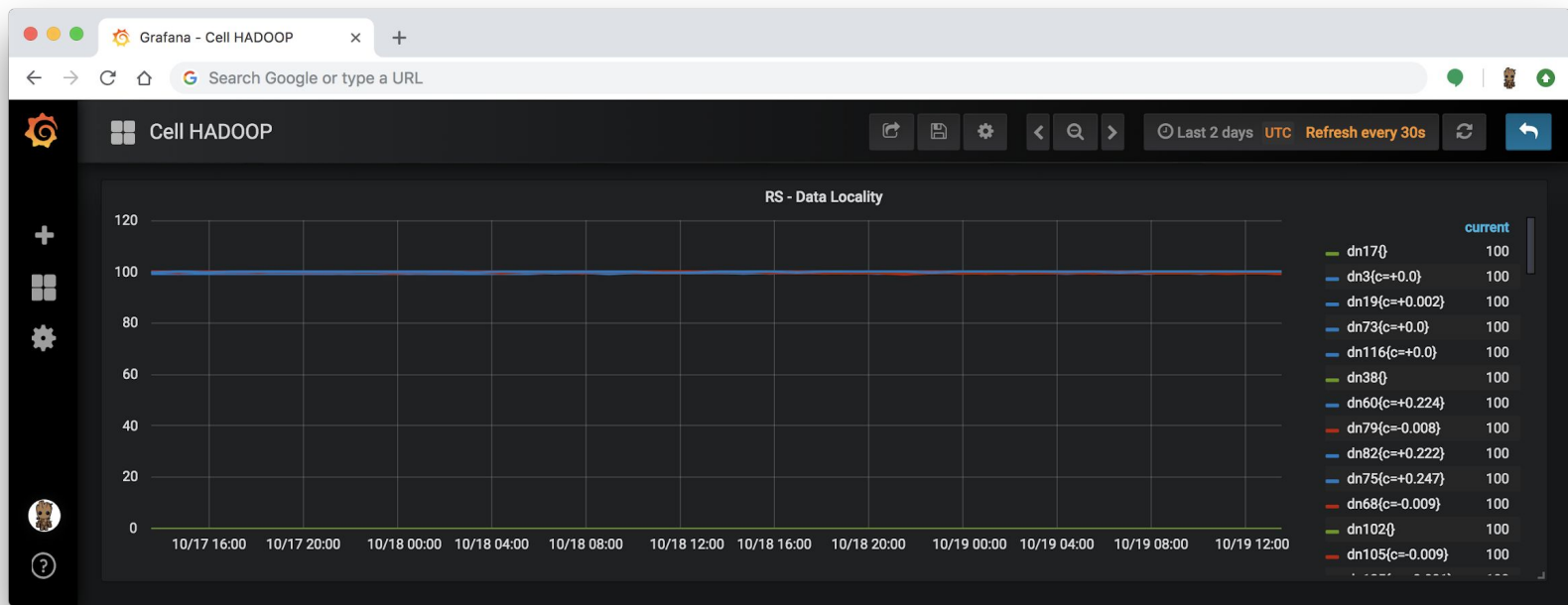
Queues length



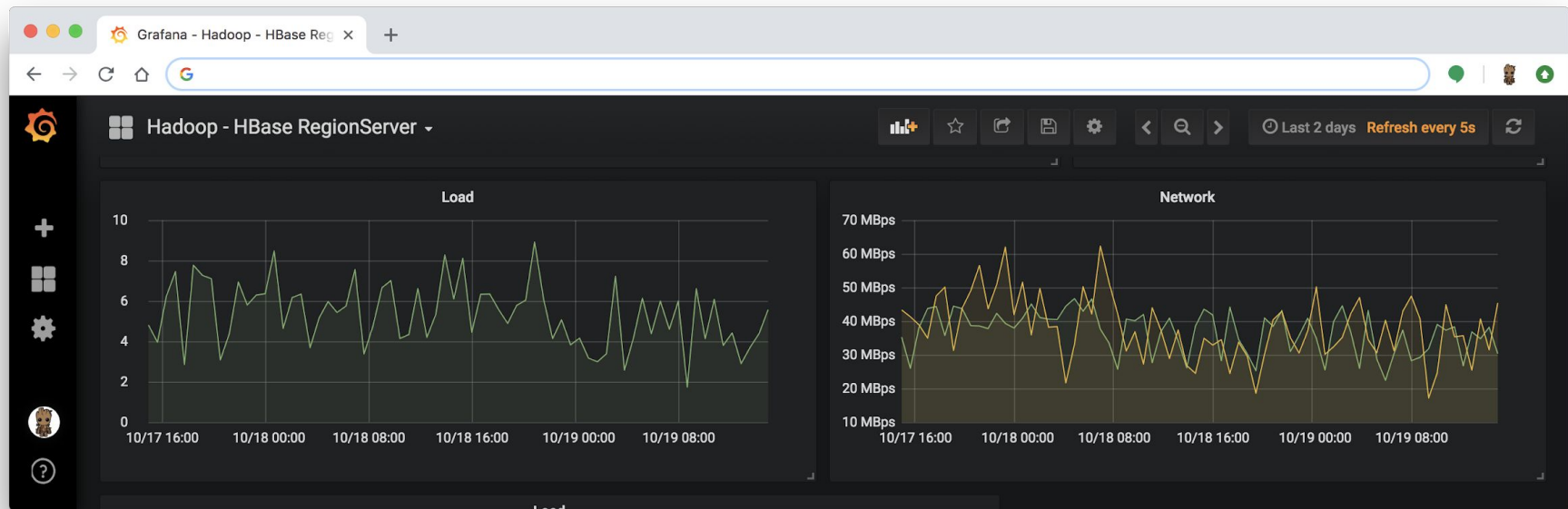
Number of read and write requests



Preserve data locality



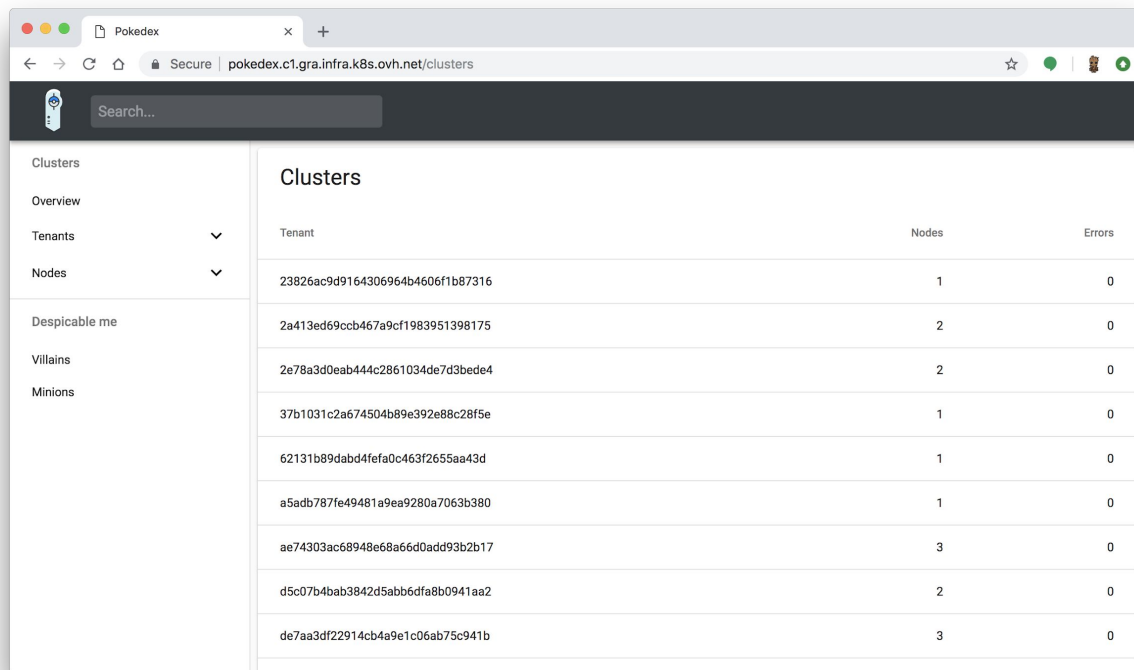
Host health



Pokédex

Inventory all animals.

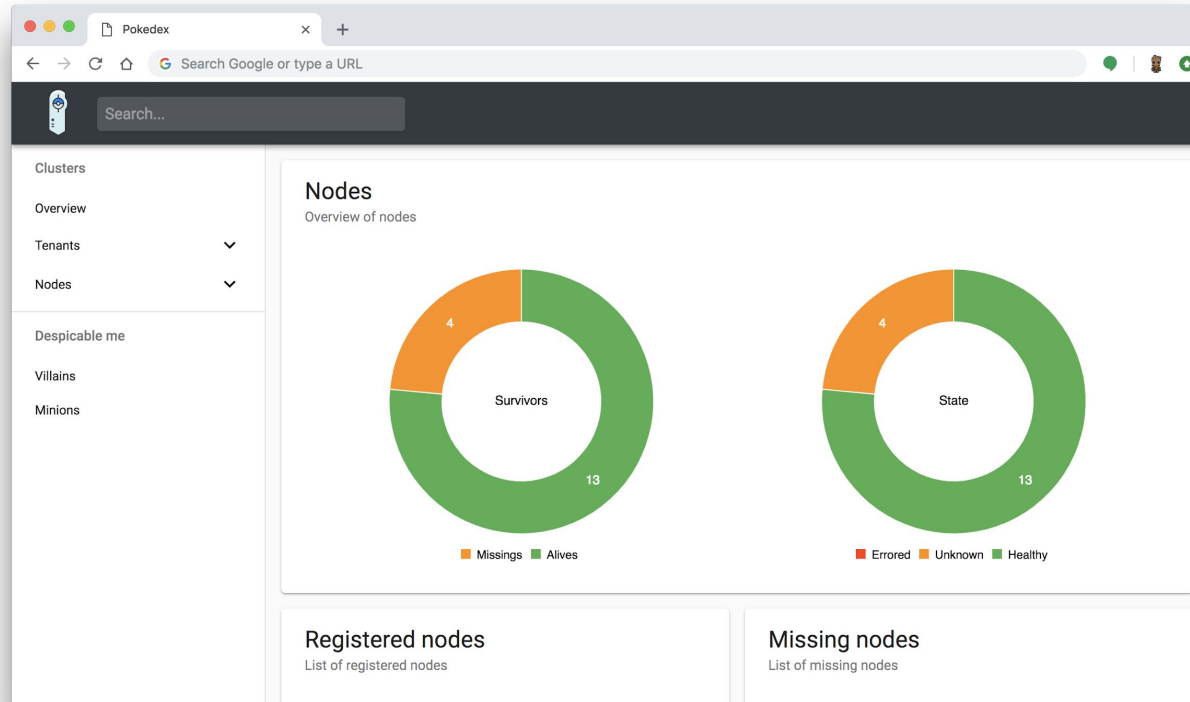
Merging all data sources



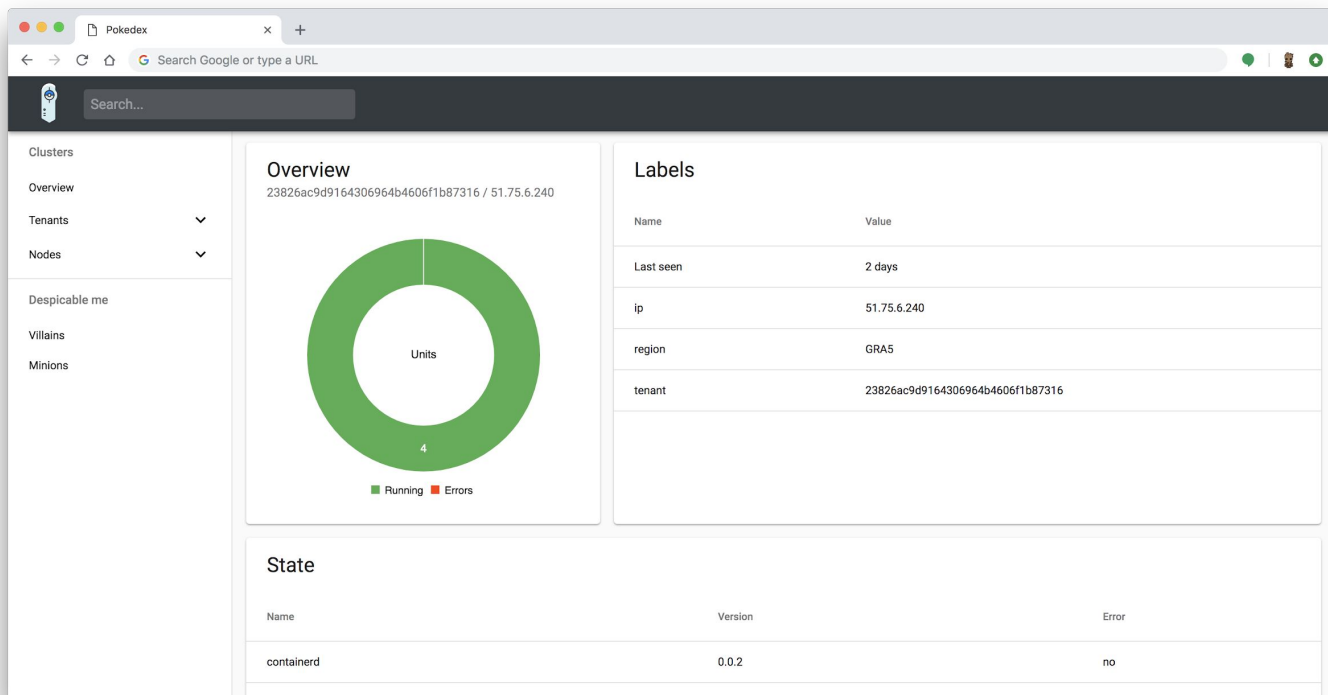
The screenshot shows a web browser window with the address bar displaying "pokedex.c1.gra.infra.k8s.ovh.net/clusters". The page has a dark header with a search bar. On the left, there is a sidebar menu with items: Clusters, Overview, Tenants, Nodes, Despicable me, Villains, and Minions. The main content area is titled "Clusters" and contains a table with three columns: Tenant, Nodes, and Errors. The table lists ten different tenants with their corresponding node counts and error counts.

Tenant	Nodes	Errors
23826ac9d9164306964b4606f1b87316	1	0
2a413ed69ccb467a9cf1983951398175	2	0
2e78a3d0eab444c2861034de7d3bede4	2	0
37b1031c2a674504b89e392e88c28f5e	1	0
62131b89dabd4fef0c463f2655aa43d	1	0
a5adb787fe49481a9ea9280a7063b380	1	0
ae74303ac68948e68a66d0add93b2b17	3	0
d5c07b4bab3842d5abb6dfa8b0941aa2	2	0
de7aa3df22914cb4a9e1c06ab75c941b	3	0

Global visualization



Correlate information



Sacha

The best tamer

An awesome CLI

```
1. metrics@GW_B-GRA: ~/ansible/ansible-hadoop (ssh)
root@nn-1.hadoop.B.GRA:/opt/hbase# ./sacha --help
Sacha - Hadoop management tool

Usage:
  sacha [flags]
  sacha [command]

Available Commands:
  hbase      HBase sub commands
  help       Help about any command

Flags:
  --config string  config file to use
  -h, --help       help for sacha
  -v, --log-level int  Log level (from 1 to 5) (default 4)

Use "sacha [command] --help" for more information about a command.
root@nn-1.hadoop.B.GRA:/opt/hbase# |
```

Retrieving bare informations

```
1. hbase@nn-1: /opt/hbase (ssh)
hbase@nn-1: /opt/hbase$ ./sacha hbase servers
INFO[0005] dn-85 | dn-85.hadoop.B.GRA.infra.metrics.ovh.net,16020,1536630297124
INFO[0005] dn-117 | dn-117.hadoop.b.gra.infra.metrics.ovh.net,16020,1533841829550
INFO[0005] dn-100 | dn-100.hadoop.B.GRA.infra.metrics.ovh.net,16020,1536630307303
INFO[0005] dn-9 | dn-9.hadoop.b.gra.infra.metrics.ovh.net,16020,1526331102574
INFO[0005] dn-70 | dn-70.hadoop.b.gra.infra.metrics.ovh.net,16020,1532638465829
INFO[0005] dn-115 | dn-115.hadoop.b.gra.infra.metrics.ovh.net,16020,1533841825648
INFO[0005] dn-78 | dn-78.hadoop.b.gra.infra.metrics.ovh.net,16020,1530891364037
INFO[0005] dn-10 | dn-10.hadoop.B.GRA.infra.metrics.ovh.net,16020,1536630281903
INFO[0005] dn-119 | dn-119.hadoop.b.gra.infra.metrics.ovh.net,16020,1535986042437
INFO[0005] dn-91 | dn-91.hadoop.b.gra.infra.metrics.ovh.net,16020,1527788063219
INFO[0005] dn-61 | dn-61.hadoop.b.gra.infra.metrics.ovh.net,16020,1533642514028
INFO[0005] dn-16 | dn-16.hadoop.B.GRA.infra.metrics.ovh.net,16020,1537799642390
INFO[0005] dn-83 | dn-83.hadoop.b.gra.infra.metrics.ovh.net,16020,1532707632810
INFO[0005] dn-96 | dn-96.hadoop.b.gra.infra.metrics.ovh.net,16020,1528715633446
INFO[0005] dn-64 | dn-64.hadoop.b.gra.infra.metrics.ovh.net,16020,1533644687916
INFO[0005] dn-93 | dn-93.hadoop.B.GRA.infra.metrics.ovh.net,16020,1537277470529
INFO[0005] dn-113 | dn-113.hadoop.b.gra.infra.metrics.ovh.net,16020,1533834504553
INFO[0005] dn-28 | dn-28.hadoop.b.gra.infra.metrics.ovh.net,16020,1521767880632
INFO[0005] dn-43 | dn-43.hadoop.B.GRA.infra.metrics.ovh.net,16020,1536747014896
INFO[0005] dn-48 | dn-48.hadoop.b.gra.infra.metrics.ovh.net,16020,1526494308594
INFO[0005] dn-12 | dn-12.hadoop.B.GRA.infra.metrics.ovh.net,16020,1539066910343
INFO[0005] dn-95 | dn-95.hadoop.b.gra.infra.metrics.ovh.net,16020,1530315838140
```

Create region map

```
1. hbase@nn-1: /opt/hbase (ssh)
hbase@nn-1:/opt/hbase$ ./sacha hbase regions
INFO[0021] dn-10 | cdde4aebd3e9c150624089fb447708e6 | | M\x09\x9E\x9BbD\x09!* \xC6\x03\x08 | 485
1 | 857968394 | 1.000000
INFO[0021] dn-2 | b46388051bcf3c216711d8e509c3f824 | M\x09\x9E\x9BbD\x09!* \xC6\x03\x08 | M\x1FG\
xAD!\xA8j\xD7\x9B\x16\x92\xA4 | 4395 | 523983078 | 1.000000
INFO[0021] dn-2 | f3529226e9f21322467a67c00a1e1101 | M\x1FG\xAD!\xA8j\xD7\x9B\x16\x92\xA4 | M\x1
FG\xAD!\xA8j\xD7\x9B\xC1|\x08 | 4140 | 50978108 | 1.000000
INFO[0021] dn-128 | 77d08e6ea1a3302d9c83ed6bd8e8cd1f | M\x1FG\xAD!\xA8j\xD7\x9B\xC1|\x08 | M0e\
xA87=\x9D\xB4\x15\x09\x98\xB9 | 7757 | 975843446 | 1.000000
INFO[0021] dn-10 | 5cf97e64c30c53ff7395344ecd8a00fa | M0e\xA87=\x9D\xB4\x15\x09\x98\xB9 | M1\x1E
\x85\xD0\xF6\xDB@ =B | 4723 | 914385324 | 1.000000
INFO[0021] dn-3 | 2eade822f20dee70fbd728deba94ca7b | M1\x1E\x85\xD0\xF6\xDB@ =B | M1\x1E\x85\xD0
\xF6\xDB@ \xE6\x02N | 3231 | 47080095 | 1.000000
INFO[0021] dn-10 | 0bc668153aab5b827db02285c520481e | M1\x1E\x85\xD0\xF6\xDB@ \xE6\x02N | M;\xA
\x05\x0F\x0AJ\x15\x0Ek$? | 5014 | 381914734 | 1.000000
INFO[0021] dn-10 | dc37a88543daa6a80300b971743e08e0 | M;\xA\x05\x0F\x0AJ\x15\x0Ek$? | MAw\xF8\x
DD\xFC\xE0\x9E)\xA\xD8 | 4119 | 300357457 | 1.000000
INFO[0021] dn-2 | 7ba1b7697aefa6282aa462f8f5188dc5 | MAw\xF8\xDD\xFC\xE0\x9E)\xA\xD8 | MQm\xFD | 8
960 | 322459571 | 1.000000
INFO[0021] dn-2 | 4456926a9478ea8aed08921767dba5d7 | MQm\xFD | Mx\xED\xC3\xBC\xA0\xD3-1\xCD\x84\
x11 | 7291 | 741383347 | 1.000000
```

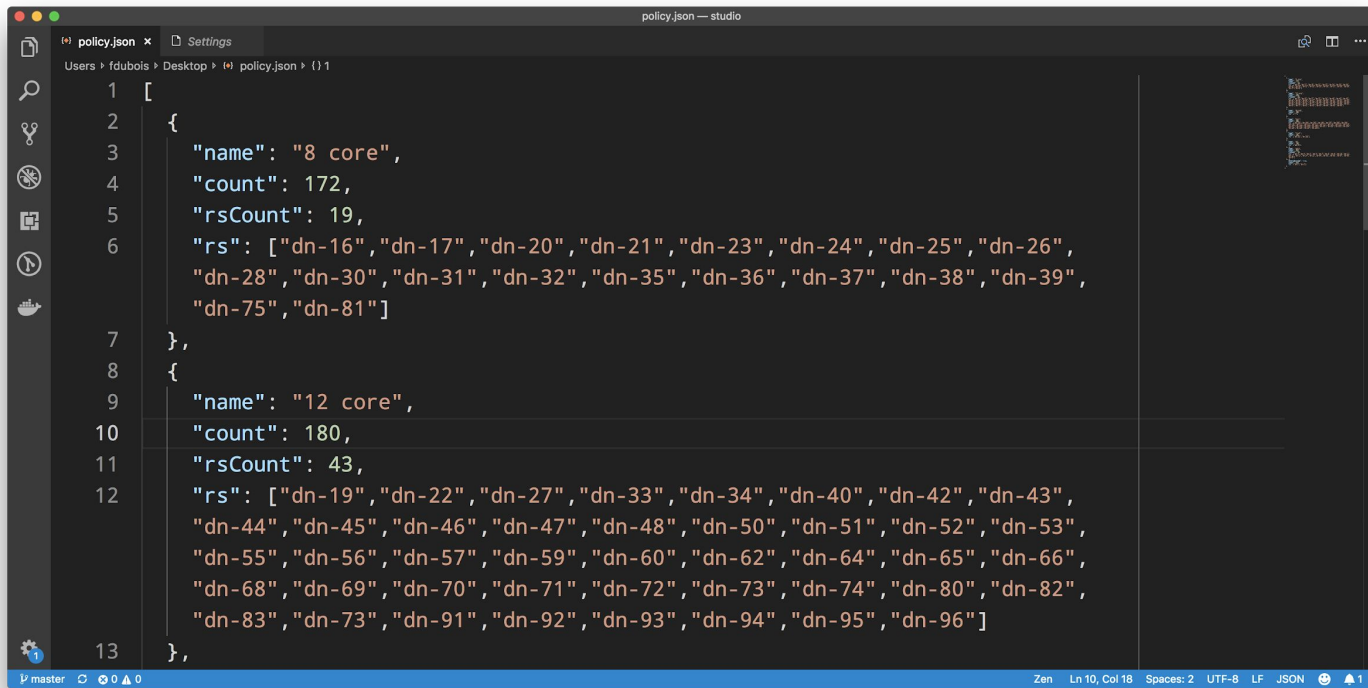

Move region to another region server

```
1. hbase@nn-1: /opt/hbase (ssh)
hbase@nn-1:/opt/hbase$ ./sacha hbase --regions regions.json move dn-103 dn-103
```

Drain regions of the region server

```
1. hbase@nn-1: /opt/hbase (ssh)
hbase@nn-1:/opt/hbase$ ./sacha hbase d|rain --regions regions.json dn-88
```

Managing multiple hardware profiles



```
1  [
2    {
3      "name": "8 core",
4      "count": 172,
5      "rsCount": 19,
6      "rs": ["dn-16", "dn-17", "dn-20", "dn-21", "dn-23", "dn-24", "dn-25", "dn-26",
7            "dn-28", "dn-30", "dn-31", "dn-32", "dn-35", "dn-36", "dn-37", "dn-38", "dn-39",
8            "dn-75", "dn-81"]
9    },
10   {
11     "name": "12 core",
12     "count": 180,
13     "rsCount": 43,
14     "rs": ["dn-19", "dn-22", "dn-27", "dn-33", "dn-34", "dn-40", "dn-42", "dn-43",
15           "dn-44", "dn-45", "dn-46", "dn-47", "dn-48", "dn-50", "dn-51", "dn-52", "dn-53",
16           "dn-55", "dn-56", "dn-57", "dn-59", "dn-60", "dn-62", "dn-64", "dn-65", "dn-66",
17           "dn-68", "dn-69", "dn-70", "dn-71", "dn-72", "dn-73", "dn-74", "dn-80", "dn-82",
18           "dn-83", "dn-73", "dn-91", "dn-92", "dn-93", "dn-94", "dn-95", "dn-96"]
19   },
20 ]
```

Balance the cluster

```
1. hbase@nn-1: /opt/hbase (ssh)
hbase@nn-1:/opt/hbase$ ./sacha hbase b|balance --policy policy.json --regions regions.json
```

Conclusion

That's all folks!

