

Building resilient websites

How to make web stuff that doesn't suck

resilience

 or re·sil·ien·cy

[ri-zil-yuh ns, -zil-ee-uh ns or ri-zil-yuh n-see, -zil-ee-uh n-see] [SHOW IPA](#) 

[SEE SYNONYMS FOR resilience ON THESAURUS.COM](#)

noun

- 1 the power or ability to return to the original form, position, etc., after being bent, compressed, or stretched; elasticity.
- 2 ability to recover readily from illness, depression, adversity, or the like; buoyancy.

Website resilience

The ability for a site to encounter unexpected conditions, yet not fail the user.

Web development

With great power
comes great responsibility

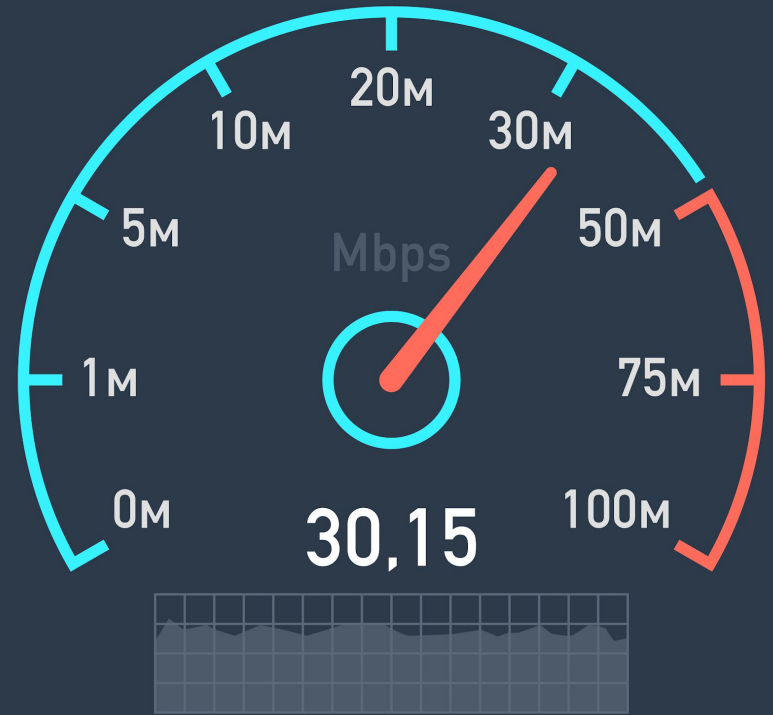


WEBSITES TESTED **5.8M**

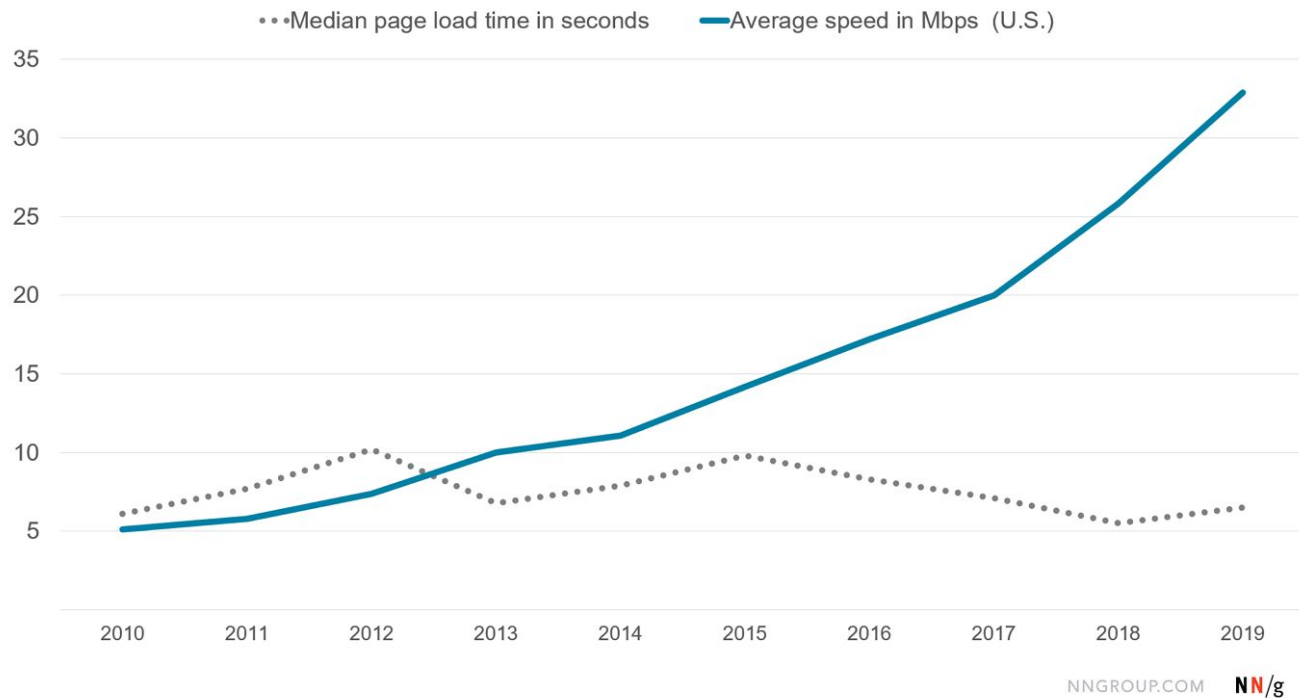
DATA PROCESSED **20.9 TB**

Networks

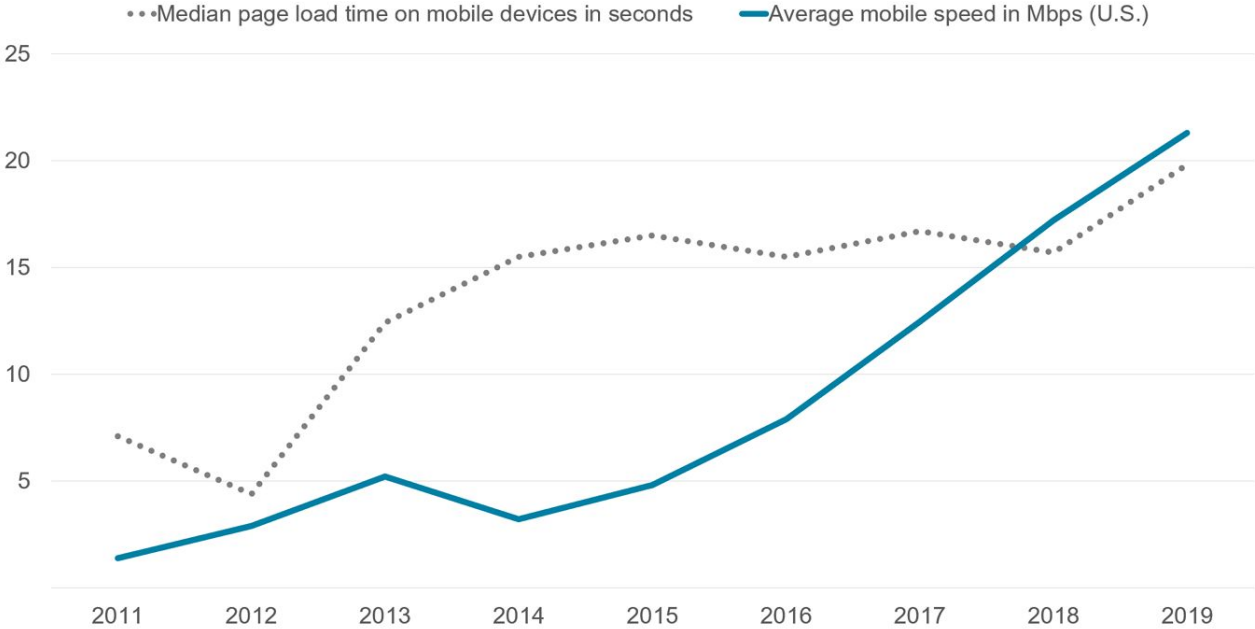
The need for speed



Change in desktop page load time vs. average connection speed

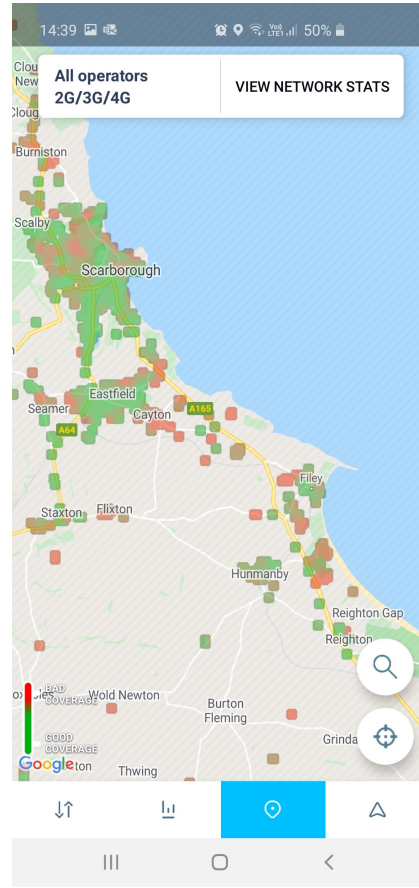
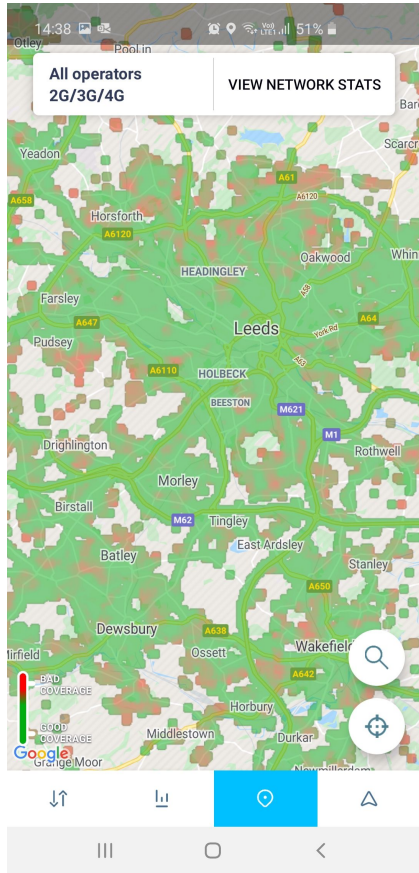


Change in **mobile** page load time vs. average mobile connection speed



This site sucks





Assumptions will naturally be made at some point. But I want to make as few of those assumptions as possible. Because every assumption I make introduces fragility.

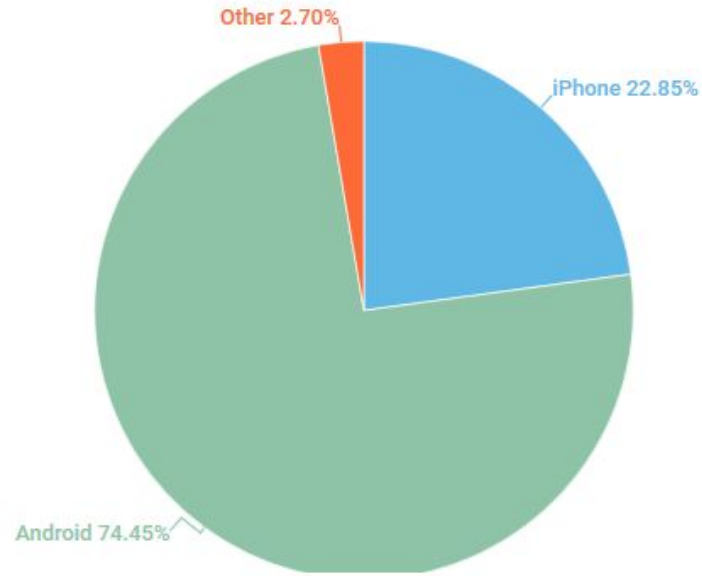
Every assumption introduces another way that my site can break.

Devices

You never know what
you're gonna get



Global Europe North America China



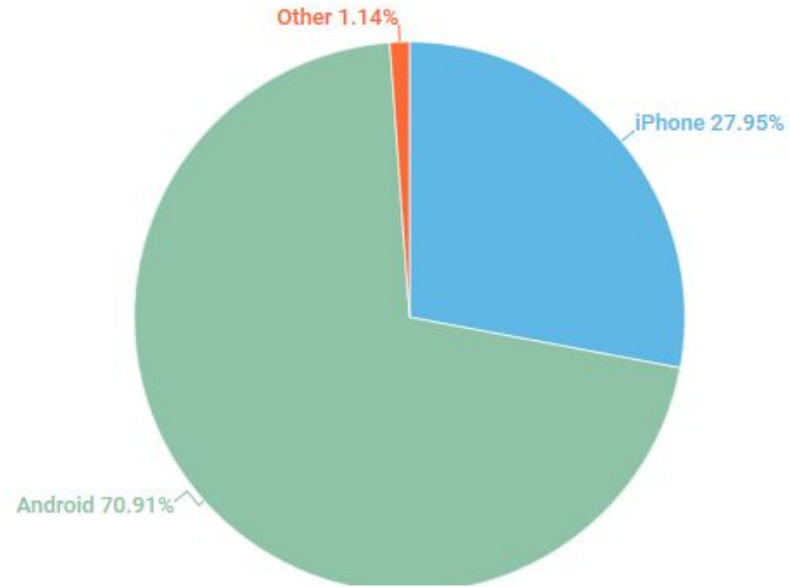
iPhone vs Android market share
Infogram

Global

Europe

North America

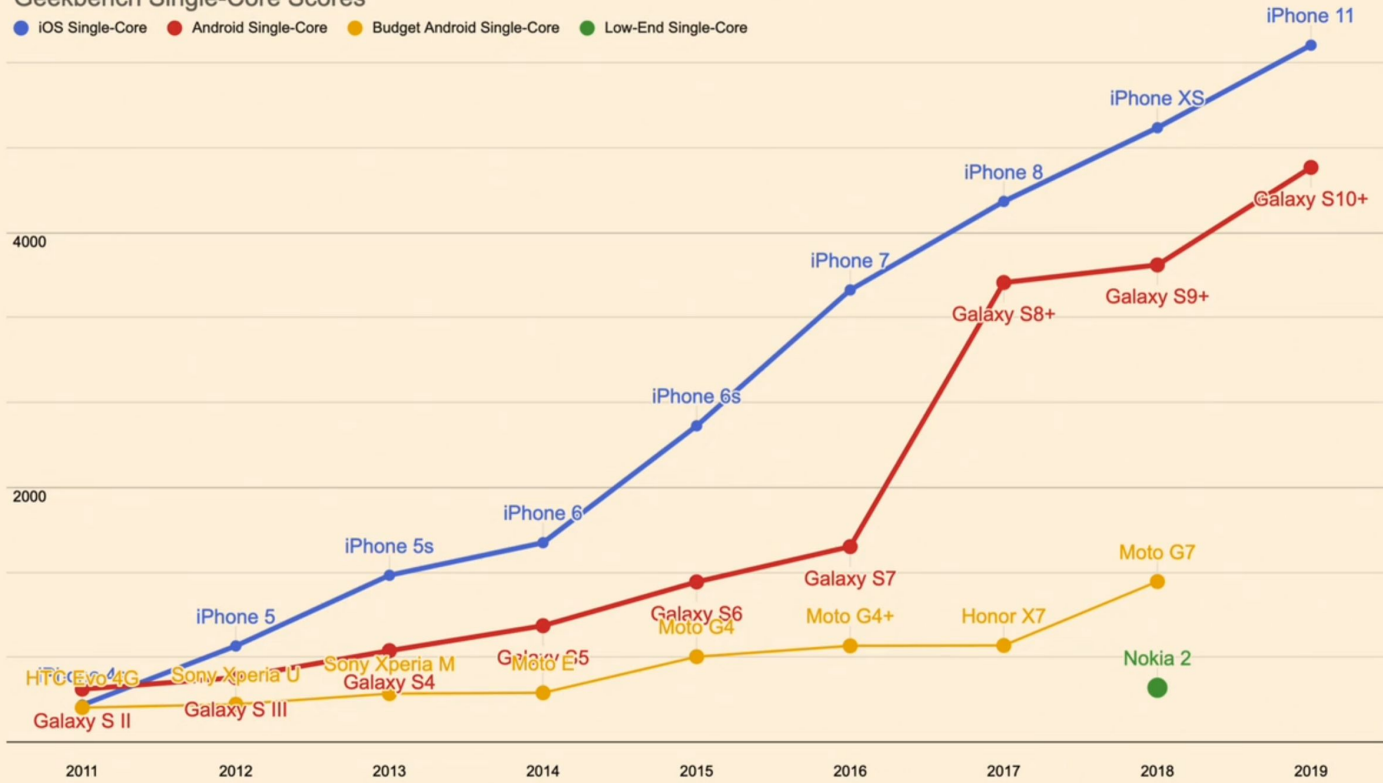
China



iPhone vs Android market share
Infogram

Geekbench Single-Core Scores

● iOS Single-Core ● Android Single-Core ● Budget Android Single-Core ● Low-End Single-Core











1. Samsung Galaxy A50 (£309)
2. Samsung Galaxy A40 (£219)
3. Samsung Galaxy A20e (£169)
4. Redmi Note 7 (£168)
5. Apple iPhone XR (£629)
6. Samsung Galaxy A10 (£139)
7. Samsung Galaxy S10 (£799)
8. Apple iPhone 8 (£479)
9. Samsung Galaxy A70 (£369)
10. Samsung Galaxy S10+ (£899)



Samsung Galaxy A50

Apple iPhone XR

HARDWARE & PERFORMANCE

System chip	Samsung Exynos 7 Octa 9610	Apple A12 Bionic APL1W81
Processor	   Octa-core, 2300 MHz, ARM Cortex-A73 and ARM Cortex-A53, 64-bit, 10 nm	   Hexa-core, 2490 MHz, Vortex and Tempest, 64-bit, 7 nm
GPU	Mali-G72 MP3	Apple 4-core GPU
RAM	   4GB	   3GB
Internal storage	128GB	64GB, not expandable
Storage expansion	microSDXC up to 512 GB	
OS	Android (10, 9.0 Pie), Samsung One UI	iOS (13.x, 12.x)

Samsung Galaxy A50 Benchmarks

Benchmark results for the Samsung Galaxy A50 can be found below. The data on this chart is gathered from user-submitted Geekbench 5 results from the Geekbench Browser.

Geekbench 5 scores are calibrated against a baseline score of 1000 (which is the score of an Intel Core i3-8100). Higher scores are better, with double the score indicating double the performance.

CPU Benchmark Scores

333
Single-Core Score

1177
Multi-Core Score

iPhone XR Benchmarks

Benchmark results for the iPhone XR can be found below. The data on this chart is gathered from user-submitted Geekbench 5 results from the Geekbench Browser.

Geekbench 5 scores are calibrated against a baseline score of 1000 (which is the score of an Intel Core i3-8100). Higher scores are better, with double the score indicating double the performance.

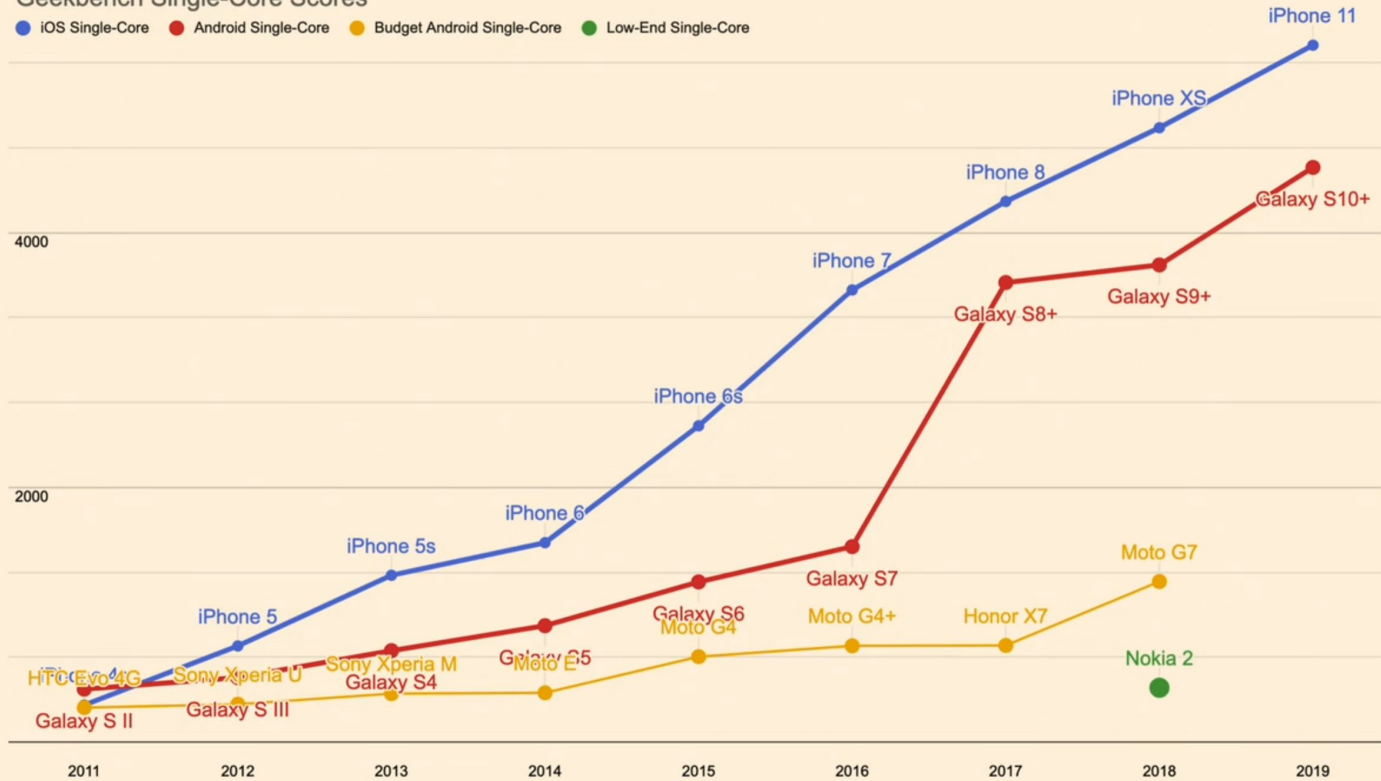
CPU Benchmark Scores

1107
Single-Core Score

2571
Multi-Core Score

Geekbench Single-Core Scores

● iOS Single-Core ● Android Single-Core ● Budget Android Single-Core ● Low-End Single-Core



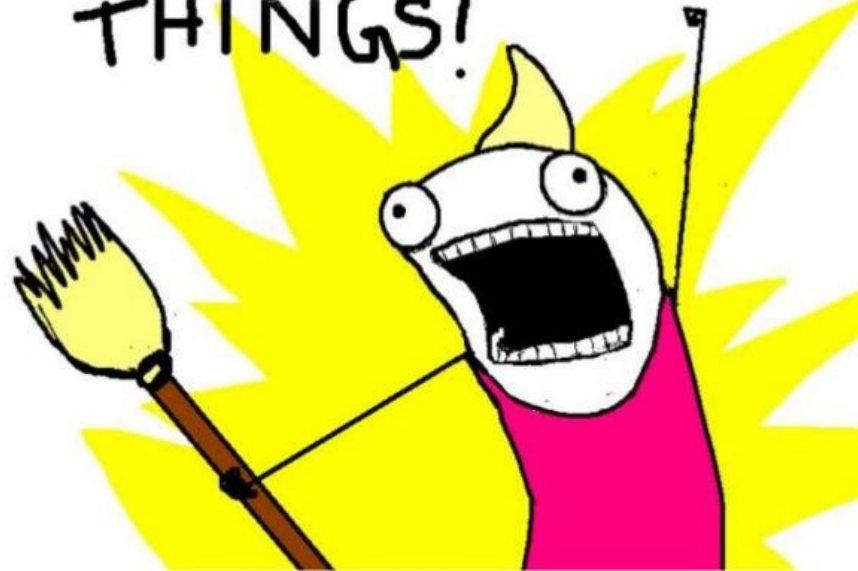


This site sucks



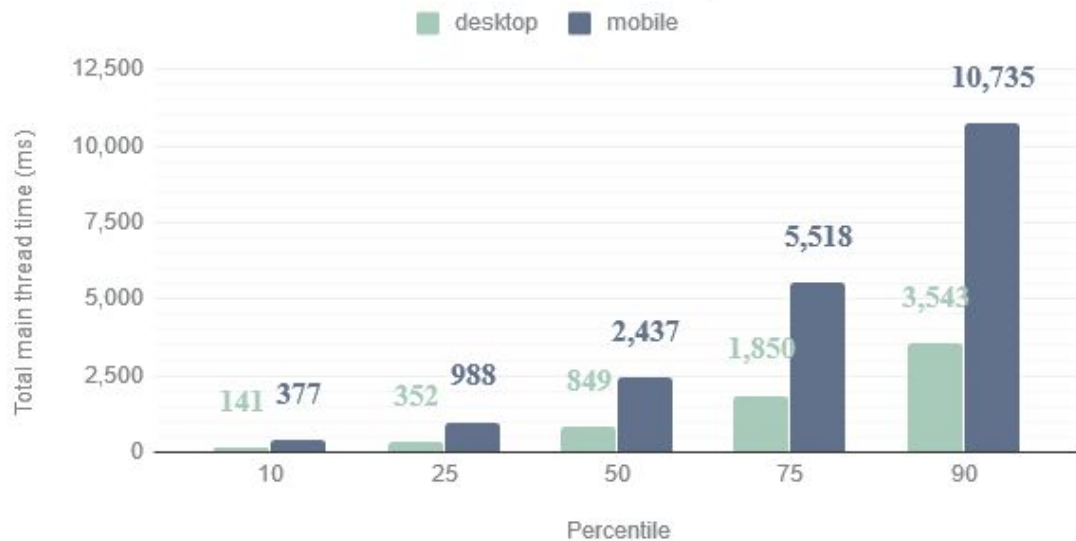
Scripts

JAVASCRIPT ALL THE THINGS!



V8 main thread processing times

Web Almanac 2019: JavaScript

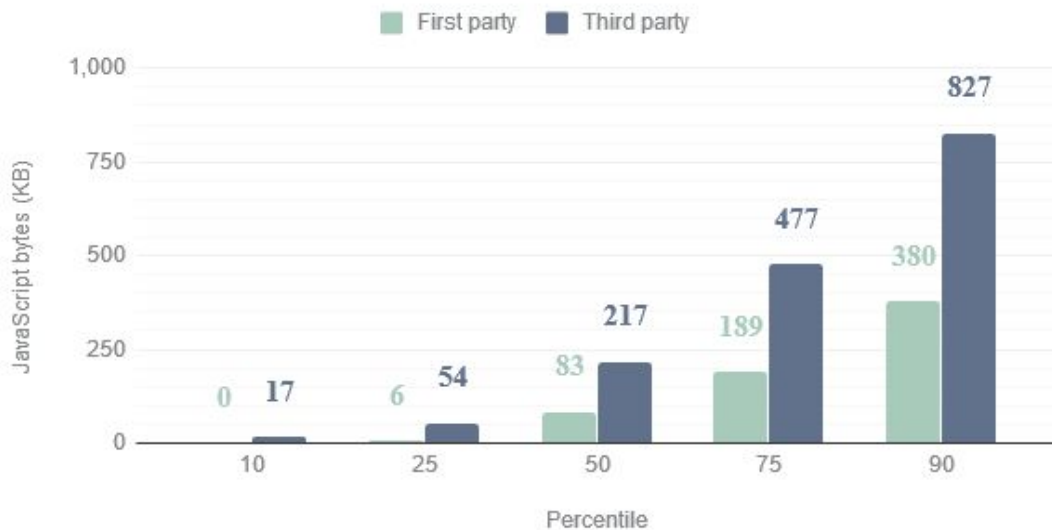


Show description of Figure 3

Figure 3. V8 Main thread processing times by device.

Distribution of JavaScript bytes (Mobile)

Web Almanac 2019: JavaScript



Show description of Figure 9

Figure 9. Distribution of total JavaScript downloaded on mobile.

📌 Pinned Tweet



Jerry Jones

@juryjowns

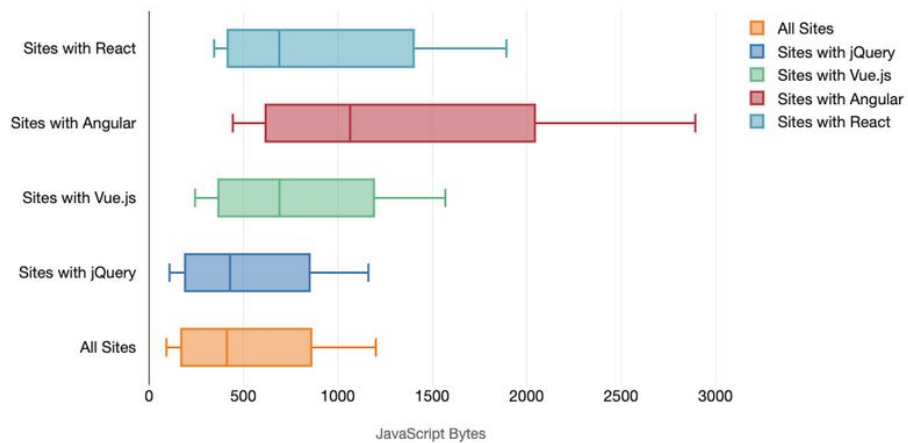


Love like you've never been hurt.
Dance like no one is watching.
Code like JavaScript is going to fail.
[#progressiveEnhancement](#)

4:07 PM · Feb 17, 2016 · [Twitter for Mac](#)

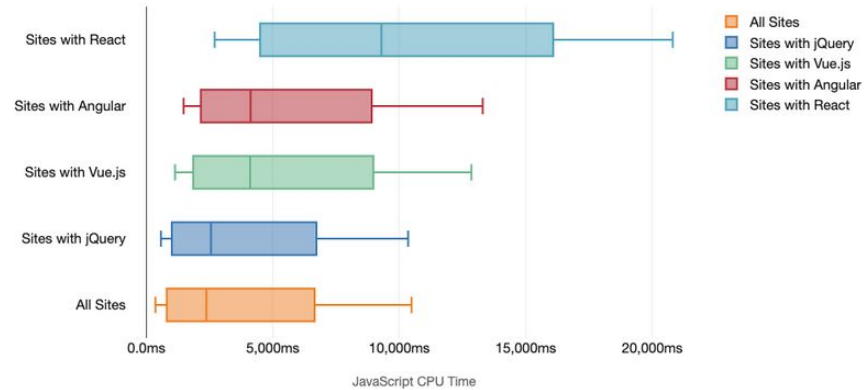
JavaScript Bytes Served to Mobile Devices, by Percentile

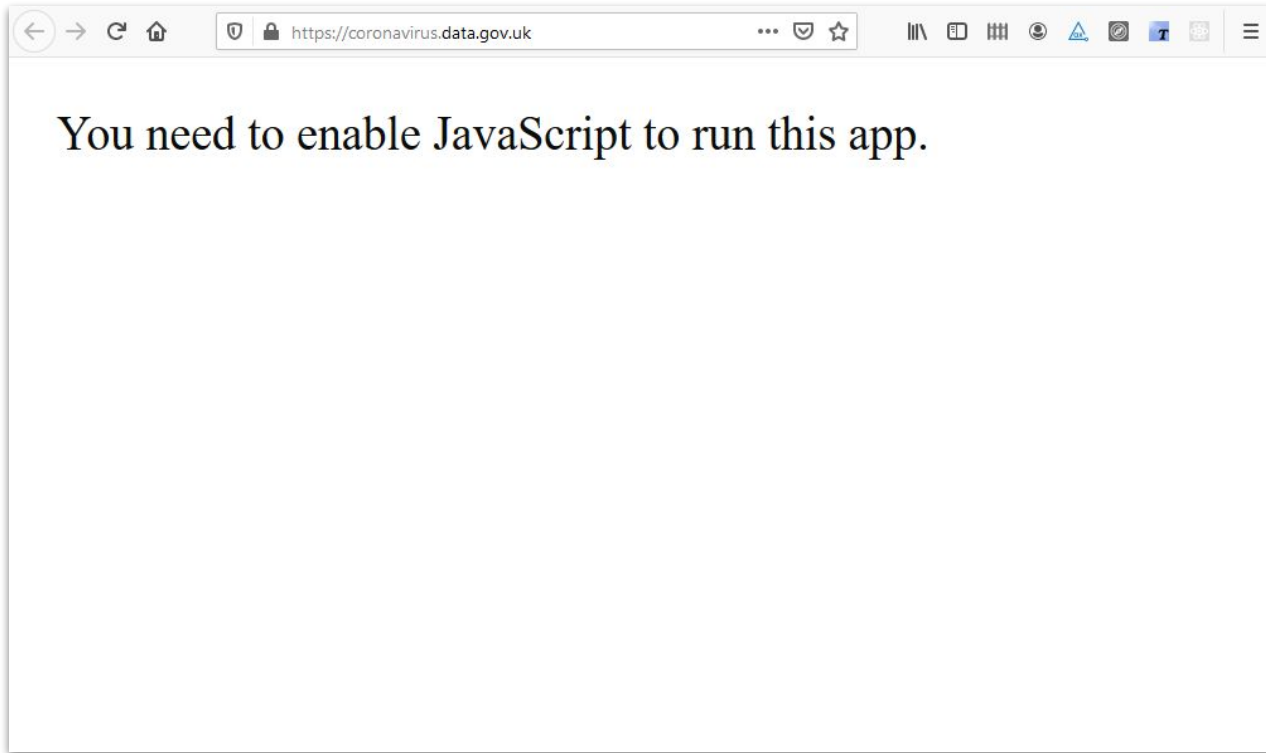
	10TH	25TH	50TH	75TH	90TH
All Sites	93.4kb	196.6kb	413.5kb	746.8kb	1,201.6kb
Sites with jQuery	110.3kb	219.8kb	430.4kb	748.6kb	1,162.3kb
Sites with Vue.js	244.7kb	409.3kb	692.1kb	1,065.5kb	1,570.7kb
Sites with Angular	445.1kb	675.6kb	1,066.4kb	1,761.5kb	2,893.2kb
Sites with React	345.8kb	441.6kb	690.3kb	1,238.5kb	1,893.6kb



Scripting related CPU time (in milliseconds) for mobile devices, in percentiles

	10TH	25TH	50TH	75TH	90TH
All Sites	356.4ms	959.7ms	2,372.1ms	5,367.3ms	10,485.8ms
Sites with jQuery	575.3ms	1,147.4ms	2,555.9ms	5,511.0ms	10,349.4ms
Sites with Vue.js	1,130.0ms	2,087.9ms	4,100.4ms	7,676.1ms	12,849.4ms
Sites with Angular	1,471.3ms	2,380.1ms	4,118.6ms	7,450.8ms	13,296.4ms
Sites with React	2,700.1ms	5,090.3ms	9,287.6ms	14,509.6ms	20,813.3ms







We need JavaScript to show this mostly static content which is updated about once per day.

The screenshot shows a web browser window with the URL `https://www.tripadvisor.co.uk/`. The main content area contains the following text:

This booking is between you and Holiday Lettings Ltd. (a wholly owned subsidiary of TripAdvisor). Holiday Lettings will be solely responsible for the booking and any related support or services with respect to that booking. By clicking below, you agree to the [booking conditions](#) and the [terms and conditions](#).

Below the text is a prominent yellow button with the text "Continue to PayPal".

The browser's developer console is open at the bottom, showing two error messages:

- 7 Uncaught TypeError: Cannot read property 'value' of undefined `vr-payment-c-v2831625913b.js:1`
- 2 Uncaught TypeError: Cannot read property 'value' of undefined `vr-payment-c-v2831625913b.js:1`

This site sucks



Assets

They should be called
“liabilities”



Percentile	Total (KB)	HTML (KB)	JS (KB)	CSS (KB)	Image (KB)	Document (KB)
90	6226	107	1060	234	4746	49
75	3431	56	668	122	2270	25
50	1745	26	360	56	893	13
25	800	11	164	22	266	7
10	318	6	65	5	59	4

Figure 3. Page weight on mobile broken down by resource type.

**25% of web pages
are larger than
the complete works
of Shakespeare**



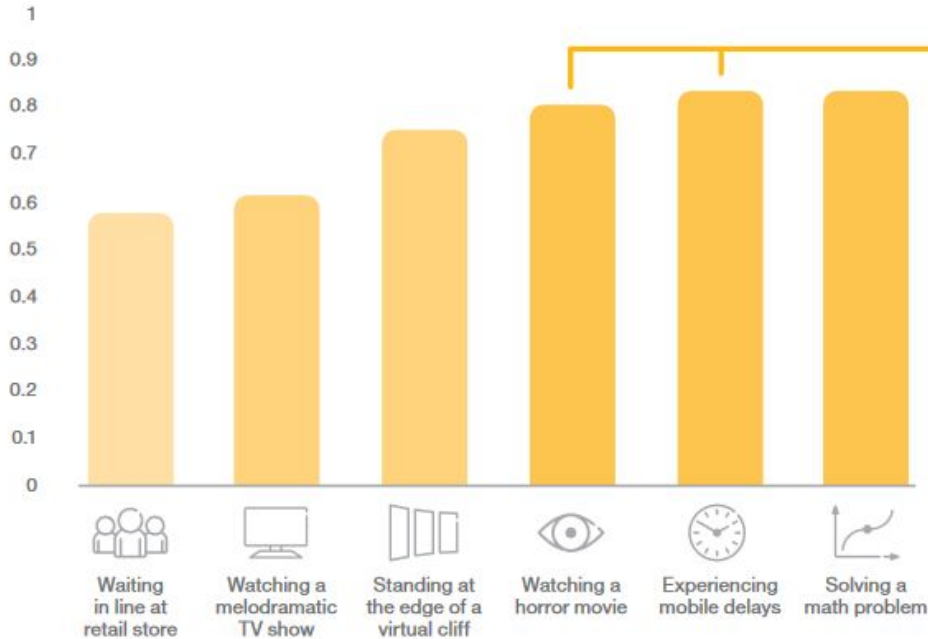
**25% of web pages
are larger than
the complete works
of Shakespeare**



Percentile	Total (KB)	HTML (KB)	JS (KB)	CSS (KB)	Image (KB)	Document (KB)
90	+376	-50	+46	+36	+648	+2
75	+304	-7	+34	+21	+281	0
50	+179	-1	+27	+10	+106	0
25	+110	-1	+16	+5	+36	0
10	+72	0	+13	+2	+20	+1

Figure 5. Change in mobile page weight since 2018.

Cognitive load associated with stressful situations



Source: Ericsson ConsumerLab, Neurons Inc., 2015

What might go wrong?

- The server hosting the file may be offline
- The file may be temporarily unreadable
- The URL for the file may be wrong
- DNS settings may be incorrect, meaning the server can't be found
- The CDN may be down
- The file may be empty, or return an incorrect HTTP status code
- The file contains syntax error(s)
- The code may clash with other 3rd party code
- The file may have been modified in transit
- Concatenation/minification may have altered the file badly
- The browser may not fully understand the file (lacks JavaScript APIs, for example)

This site sucks



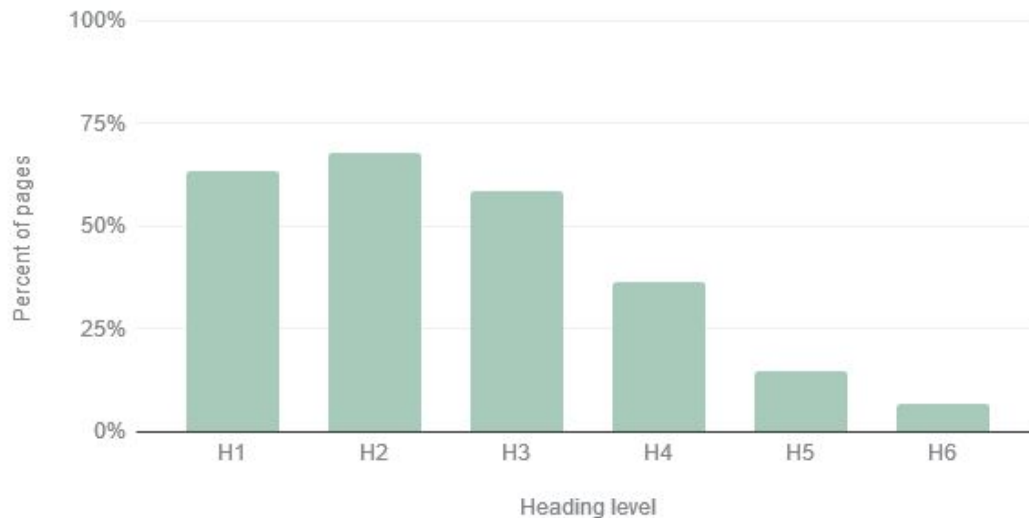
Accessibility

You must be this tall
to use this website



Percentage of pages using each heading level

Web Almanac 2019: Accessibility



Show description of Figure 3

Figure 3. Popularity of heading levels.

**There are 140
HTML elements**

**The average 2
year-old knows
200-300 words**



Even though alt attributes have been around for 25 years,
49.91% of pages still fail to provide alt attributes for some
of their images,

and 8.68% of pages never use them at all.

Only 22.04% of sites gave all of their text
sufficient color contrast.

Or in other words: 4 out of every 5 sites have text which easily
blends into the background, making it unreadable.



Equality Act 2010 (EQA)

The EQA imposes a duty on service providers to make “reasonable adjustments” to enable disabled persons to access their services.

This site sucks



Does it matter?



WPO stats



Case studies and experiments demonstrating the impact of web performance optimization (WPO) on user experience and business metrics.

Ancestry.com saw a 7% increase in conversions after improving render time by 68%, page weight by 46% and load time by 64%.

Fashion retailer Missguided removed
BazaarVoice for Android visitors.

Median page load time improved by 4 seconds,
and revenue increased by 26%.

The Trainline reduced latency by 0.3 seconds across their funnel and customers spent an extra £8 million a year.

DoubleClick by Google found 53% of mobile site visits were abandoned if a page took longer than 3 seconds to load.

Amazon sees a 1% decrease in revenue for every 100ms increase in load time.

There are over 11 million people with a limiting long term illness, impairment or disability [in the UK]

More than two million people are estimated to be living with sight loss in the UK today.

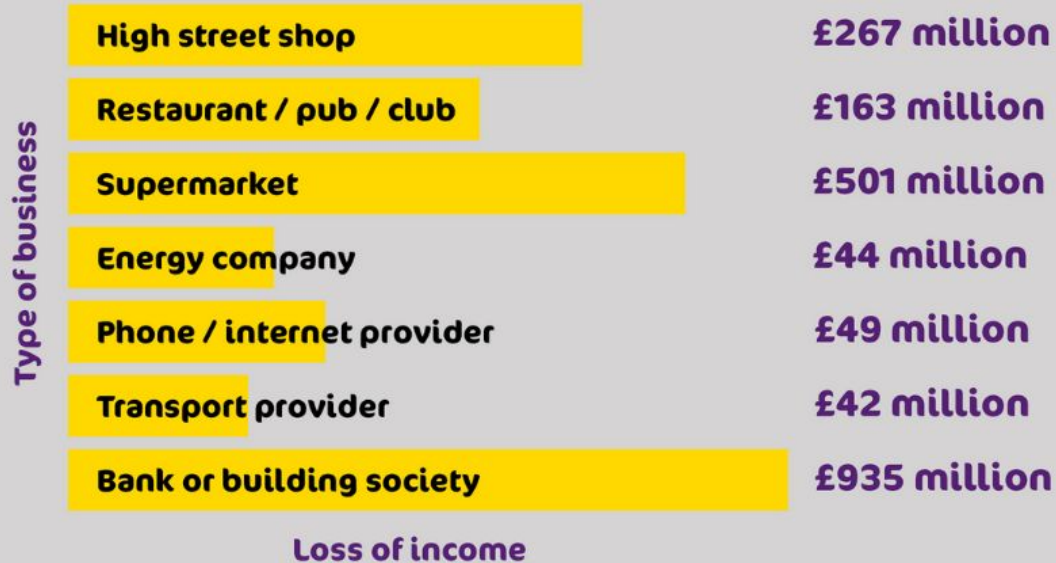
This sight loss is severe enough to have a significant impact on their daily lives.

In each of the three years to 2018/19, mobility was the most prevalent impairment reported,

however it has decreased from 7.1 million to 6.8 million people (from 51 per cent to 48 per cent).



Loss of money for business per month



That's a lot of suck.



Can we fix it?

Yes, we can!



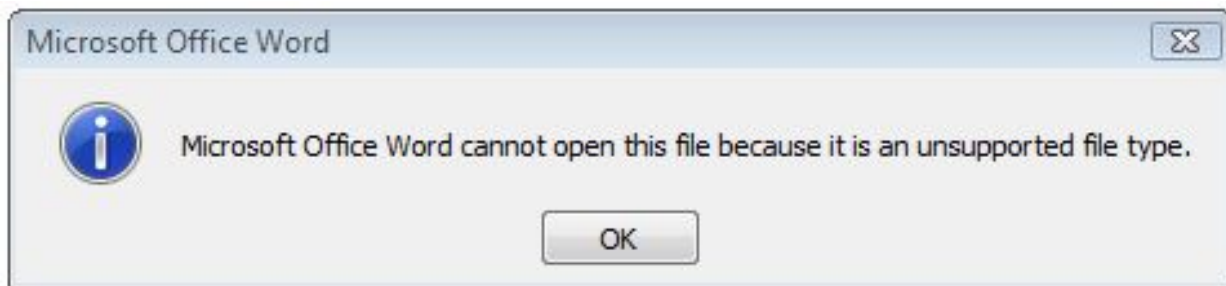


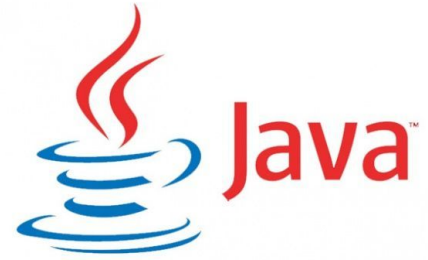
Tip 1:

Learn how browsers work

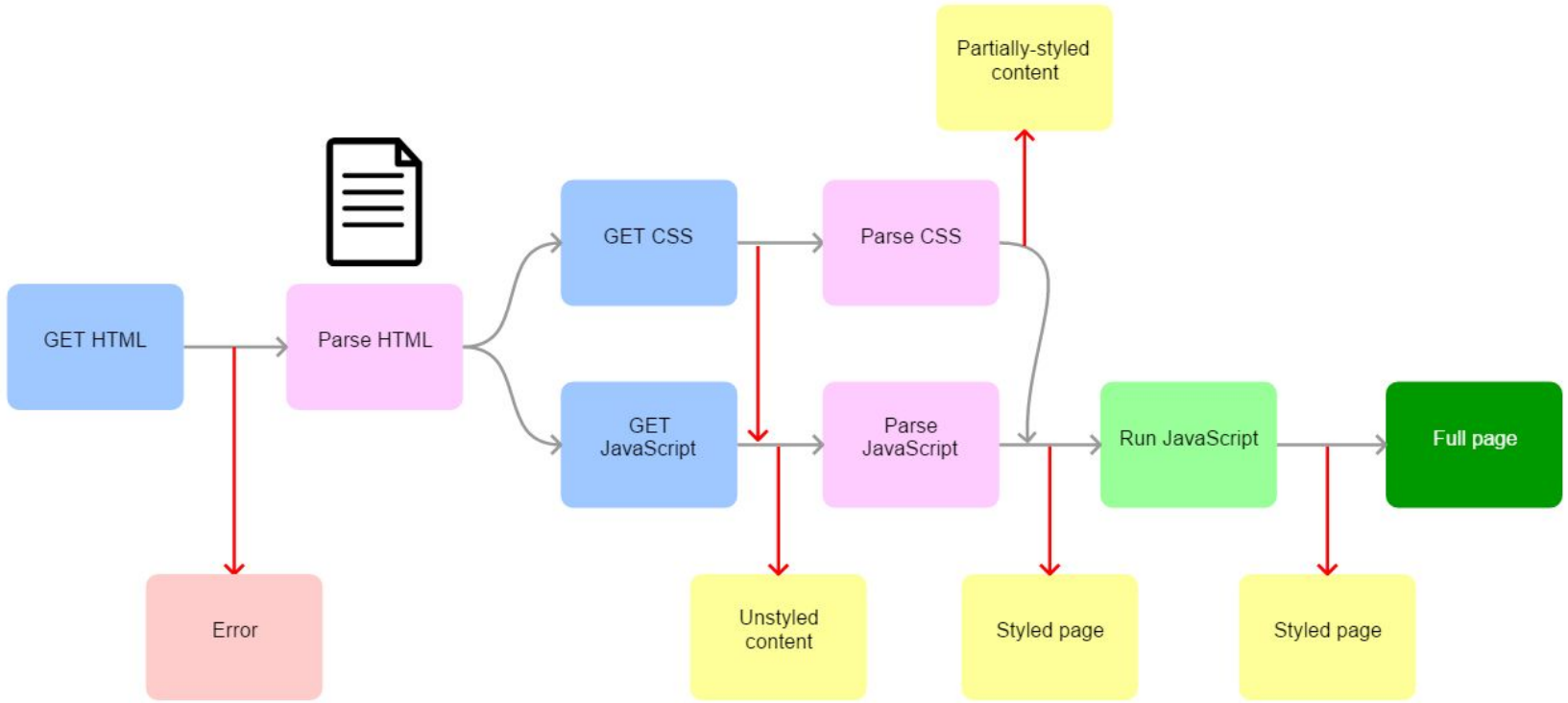
Chickens go in, pies come out

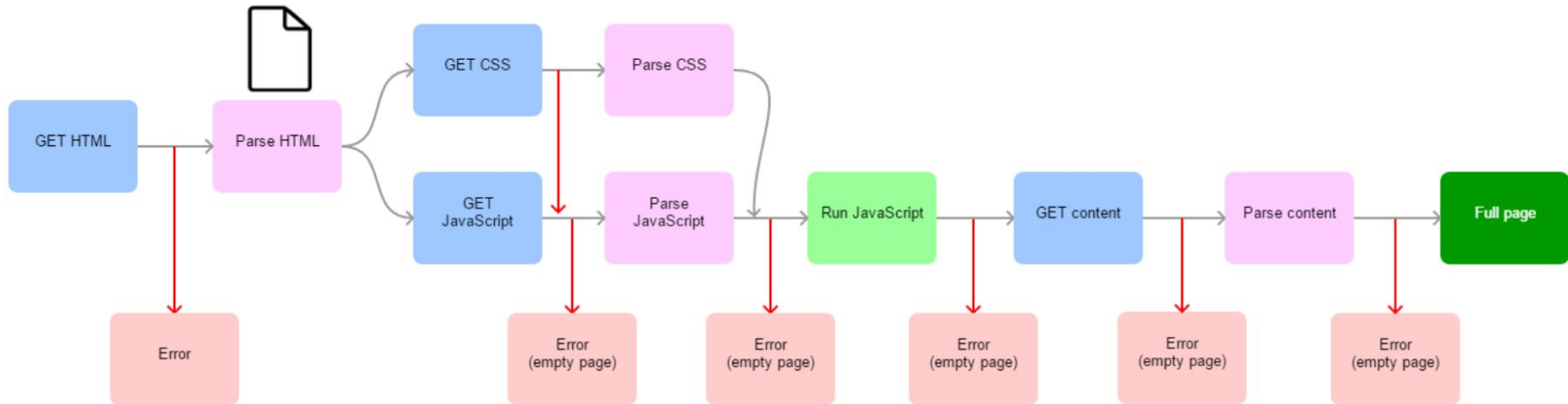


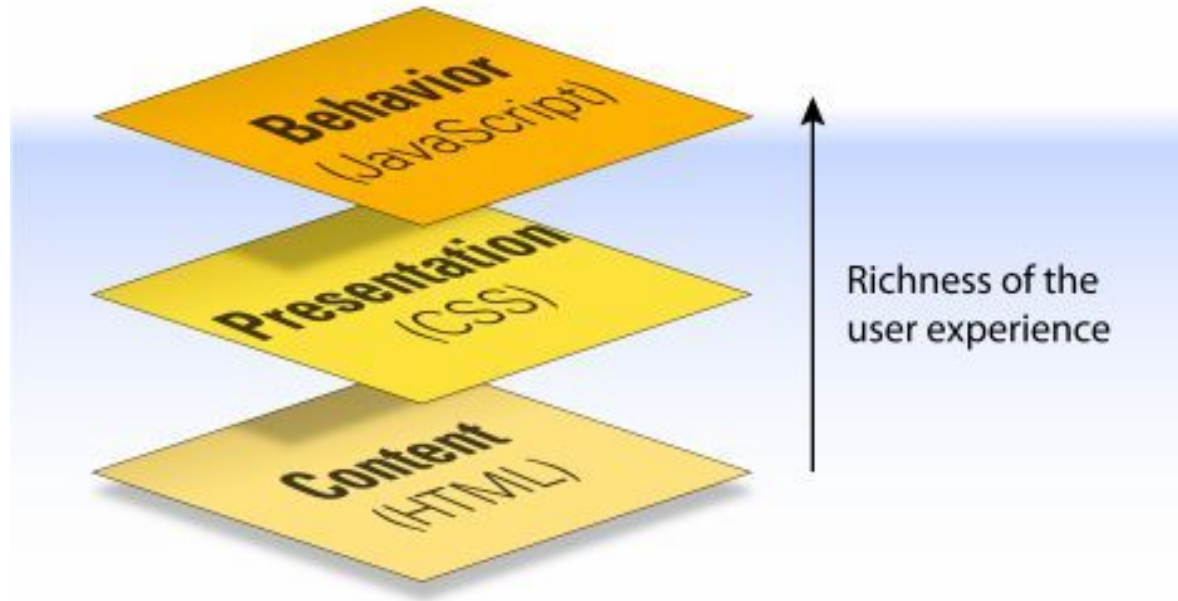












@iAnkurMishra

In traditional software development,
we have some say in the execution environment.

On the Web, we don't.
On the Web ... all bets are off.

Tip 2:

**Learn and use
semantic HTML**





```
<span class="button"
onclick="magic()">I'm a button,
honest!</span>

<div goto="page.html">Yo bro, I'm a
link innit</div>

<div style="font-size:mega;
font-weight:boldiest">I AM THE MAIN
TITLE, BOW BEFORE ME</div>
```



```
<button>I'm actually a
button</button>

<a href="page.html">I'm a link, the
superpower of the web</a>

<h1>I think you'll find I am the
main title of this page</h1>
```

WEB

Developer who wrote vanilla HTML+CSS in Notepad declared a witch



SAM SYDEFFEKT

21 MAY 2020 • 1 MIN READ

Headings



- Groups heading 1
 - The [redacted] discussion group heading 2
 - Unread announcements 4 See All heading 2
 - [redacted] heading 3
 - Comments heading 4
 - New activity heading 2
 - [redacted] heading 3
 - Comments heading 4
 - [redacted] heading 3
 - Comments heading 4
 - [redacted] heading 3
 - Comments heading 4
 - [redacted] shared a link. heading 3
 - Comments heading 4
 - [redacted] shared a link. heading 3
 - Comments heading 4
 - [redacted] heading 3
 - Comments heading 4
 - [redacted] shared a link. heading 3
 - Comments heading 4
 - About heading 2
 - Recent Media heading 2

Avoid an excessive DOM size

May 2, 2019 · Updated Oct 4, 2019

Appears in: [Performance audits](#)

A large DOM tree can slow down your page performance in multiple ways:

- **Network efficiency and load performance**
- **Runtime performance**
- **Memory performance**

Tip 3:

**Make testing tools
your best friends**

Name six animals which live specifically in the Arctic.

Two polar bears
~~Three~~ four seals



Performance



Accessibility



Best Practices



SEO



Progressive Web App

0-49 50-89 90-100



Performance

Metrics



● First Contentful Paint	1.5 s	▲ First Meaningful Paint	5.3 s
▲ Speed Index	7.5 s	■ First CPU Idle	5.3 s
▲ Time to Interactive	18.1 s	▲ Max Potential First Input Delay	340 ms

[View Trace](#)

Values are estimated and may vary. The performance score is based only on these metrics.



Test a website's performance

Advanced Testing

Simple Testing

Visual Comparison

Traceroute

START TEST

Test Location

Moto G (gen 4)

Select from Map

Android Devices - Dulles, VA

Moto G (gen 4)

Moto G (gen 6)

Alcatel 1X (Android Go)

Moto G (gen 1)

Moto E (gen 1)

Browser

Advanced Settings

Test Settings

Advanced

Web Page Performance Test for

<https://yorkshiretwist.com/>

From: Dulles, VA - Moto G4 - Chrome - 3GSlow

08/06/2020, 20:45:32

[Need help improving?](#)



[Summary](#) [Details](#) [Performance Review](#) [Content Breakdown](#) [Domains](#) [Processing Breakdown](#) [Screenshot](#) [Image Analysis](#) [Request Map](#)

Tester: MotoG4_09-192.168.1.109

Test runs: 3

[Re-run the test](#)

[View JSON result](#)

[Raw page data](#) - [Raw object data](#)

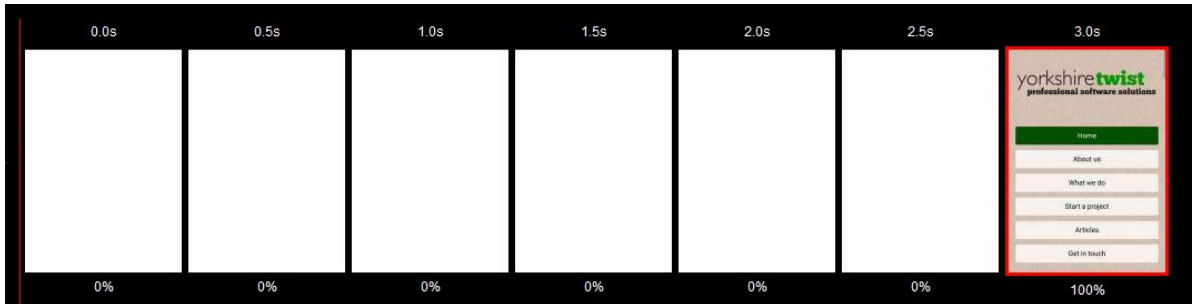
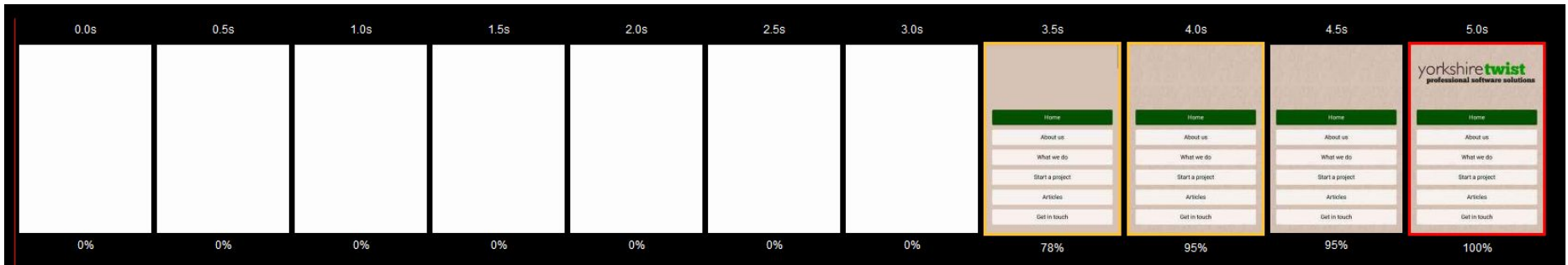
[Export HTTP Archive \(.har\)](#)

[View Test Log](#)

Performance Results (Median Run - SpeedIndex)

						<u>Web Vitals</u>			Document Complete			Fully Loaded			
	First Byte	Start Render	First Contentful Paint	Speed Index	Last Painted Hero	Largest Contentful Paint	Cumulative Layout Shift	Total Blocking Time	Time	Requests	Bytes In	Time	Requests	Bytes In	Cost
First View (Run 3)	2.261s	3.339s	3.331s	3.411s	3.910s	4.399s	0	0.070s	7.551s	9	89 KB	8.093s	10	90 KB	\$---
Repeat View (Run 3)	2.286s	2.616s	2.598s	2.628s	2.764s	2.746s	0	0.086s	4.646s	2	3 KB	4.646s	2	3 KB	

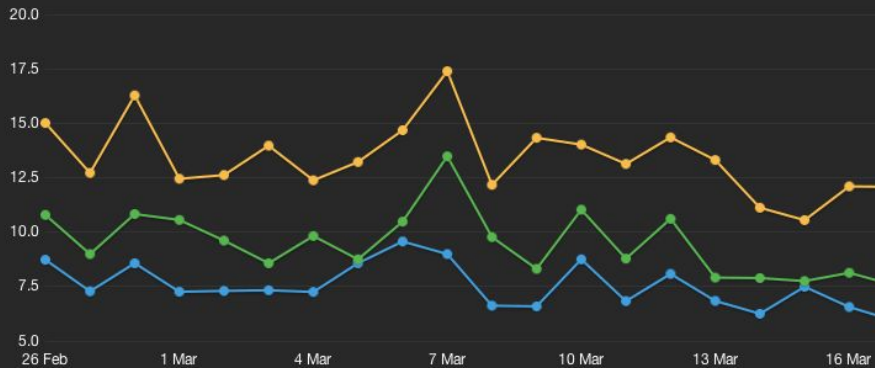
[Plot Full Results](#)



Your site

12.5s

Median over last 30 days. Average was 13.2s



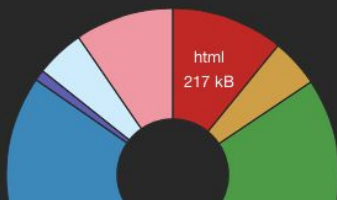
Competitor

6.8s

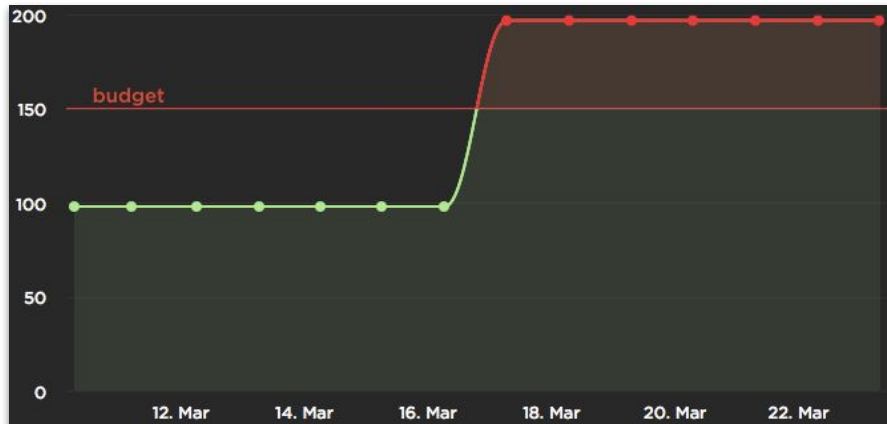
Median over last 30 days. Average was 7.7s

Size

2 MB



HTML	31	217 kB
CSS	9	94 kB
JS	50	670 kB
IMAGE	74	707 kB



PREVIOUS DEPLOY

2015-01-30

#465

SPEEDINDEX

1,268

BACKEND

0.32s

LATEST DEPLOY

2015-02-15

#466

SPEEDINDEX

4,355

BACKEND

0.30s

243%
WORSE

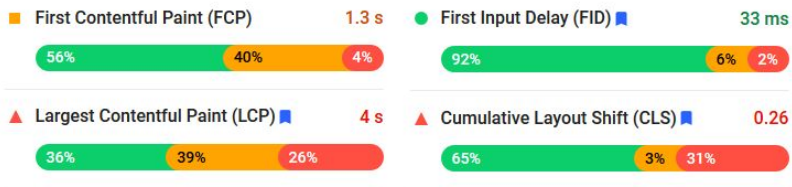
6%
FASTER



https://www.pmtonline.co.uk/

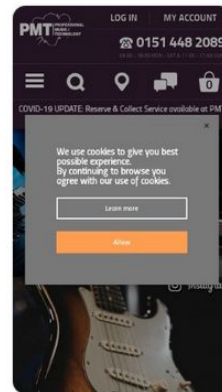
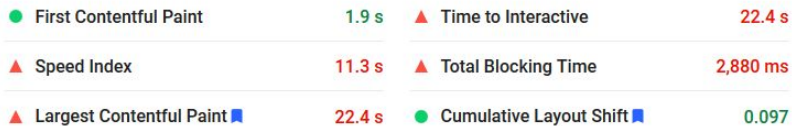


Field Data — Over the last 30 days, **field data** shows that this page **does not pass** the **Core Web Vitals** assessment.



Show Origin Summary

Lab Data





- **Largest Contentful Paint (LCP)**: measures *loading* performance. To provide a good user experience, LCP should occur within **2.5 seconds** of when the page first starts loading.
- **First Input Delay (FID)**: measures *interactivity*. To provide a good user experience, pages should have a FID of less than **100 milliseconds**.
- **Cumulative Layout Shift (CLS)**: measures *visual stability*. To provide a good user experience, pages should maintain a CLS of less than **0.1**.

For each of the above metrics, to ensure you're hitting the recommended target for most of your users, a good threshold to measure is the **75th percentile** of page loads, segmented across mobile and desktop devices.





Welcome to the wonderful world of Web Performance

Sitespeed.io is a [set of Open Source tools](#) that makes it easy to monitor and measure the performance of your web site.

Measuring performance shouldn't be hard: you should be able to have full control of your metrics, own your own data and you should be able to do it without paying top dollars.

That's why we created sitespeed.io.



web accessibility evaluation tool

powered by [WebAIM](#)

Address: <https://www.pmtonline.co.uk/#>

Styles: OFF ON

Summary

- [Summary](#)
- [Details](#)
- [Reference](#)
- [Structure](#)
- [Contrast](#)

4

Errors

18

Contrast Errors

22

Alerts

58

Features

50

Structural Elements

41

ARIA

[View details >](#)

axe
v4.5.2 (axe-core 3.5.4)

All issues found 206

[Run again](#)

ARIA hidden element must not contain focusable elements 41

Elements must have sufficient color contrast 151

id attribute value must be unique 1

Form elements must have labels 3

 and must only directly contain , <script> or <template> elements 1

All page content must be contained by landmarks 6

Links with the same name have a similar purpose 3

Elements must have sufficient color contrast

[Inspect Node](#) [Highlight](#)

1 of 151

Issue description

Ensures the contrast between foreground and background colors meets WCAG 2 AA contrast ratio thresholds

Impact: **serious**

[Learn more](#)

Element location

`.header-site-contact > .cta-sub`

Element source

```
<span class="cta-sub">09:30 - 18:00 MON - SAT &amp; 11:00 - 17:00 SUN</span>
```

To solve this violation, you need to:

Fix the following:

Element has insufficient color contrast of 4.49 (foreground color: #8c898c, background color: #361937, font size: 7.5pt (10px), font weight: normal). Expected contrast ratio of 4.5:1

Related node:

[Inspect](#)

`header`



NV Access

Empowering lives through
non-visual access to technology

WE BELIEVE THAT
every Blind + Vision Impaired person
DESERVES THE RIGHT TO
freely & easily access a computer!

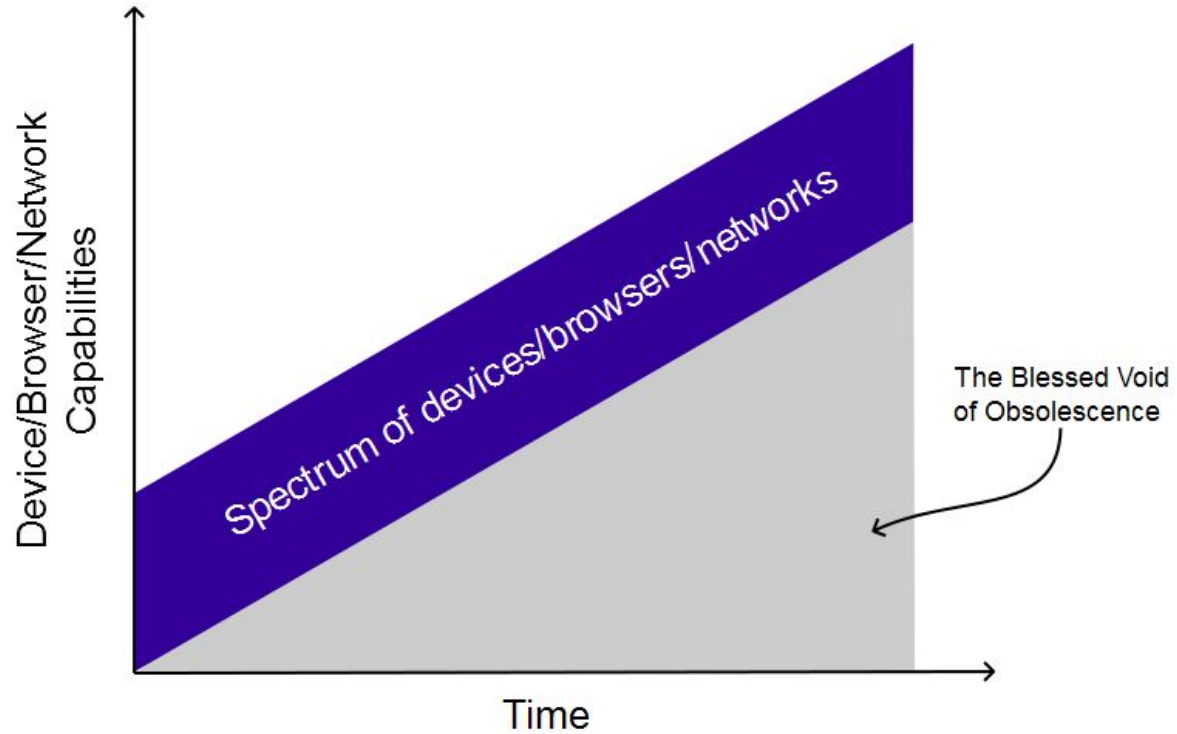
	Color screen (large breakpoint)	Non-color screen / colorblind palette (medium breakpoint)	Magnified screen / zoom (small breakpoint)	Audio / screen reader (Apple VoiceOver)	Braille terminal
Keyboard (desktop)	Works	Red text isn't visible on green background in protanopia check	Text is jamming together in header	Works	Works
Mouse (desktop)	Works	Same as above	Same as above	Not applicable for this page	Not applicable for this page
Voice / dictation (Apple VoiceOver)	Works	Same as above	Same as above	Works	Works
Touchscreen (Android / Google Chrome)	Can't see hover state on link	Can't see hover state on links	Same as above	Works	Not applicable for this page
Braille terminal	Can't get to hover state on link	Can't get to hover state on link	Can't get to hover state on link	Can't get to hover state on link	Can't get to hover state on link

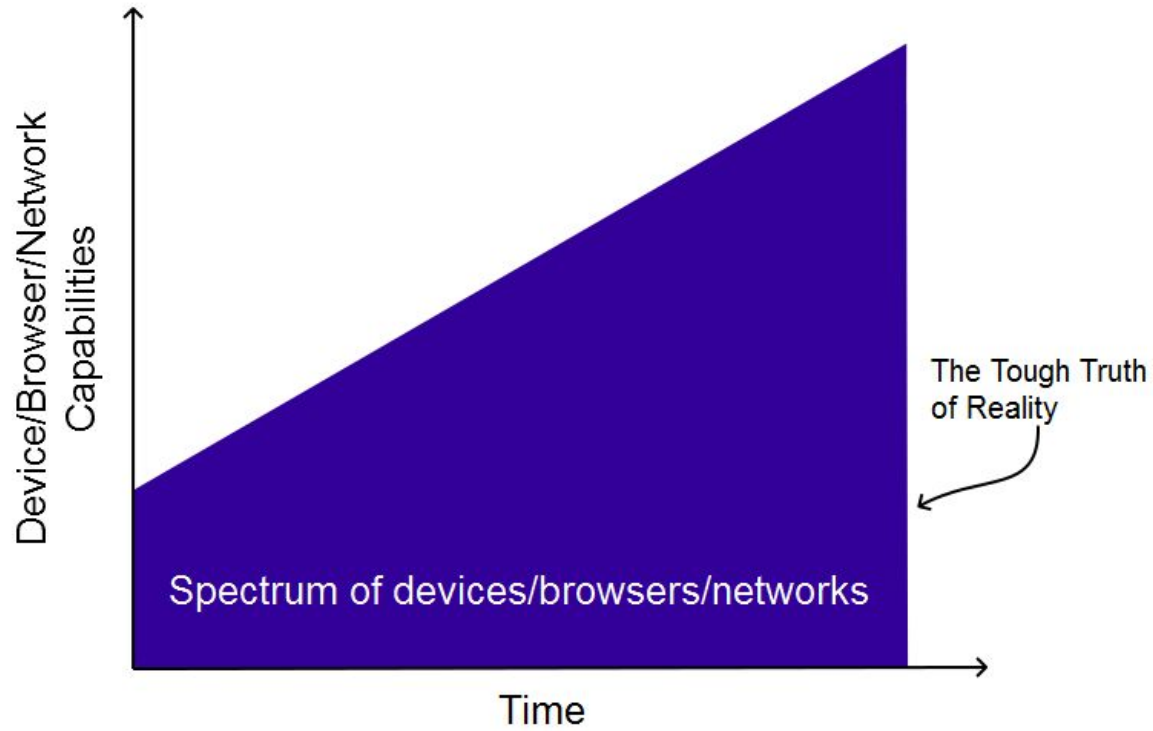
Tip 4:

**Constantly question
your assumptions**

All is not as it seems, Watson









Advanced Testing

Simple Testing



Visual Comparison



Traceroute

Enter a Website URL

Test Location

Moto G (gen 4)

Select from Map

Browser

Moto G4 - Chrome

Advanced Settings ▼

Test Settings

Advanced

Chromium

Auth

Script

Block

SPOF

Custom

Simulate failure of specified domains. This is done by re-routing all requests for the domains to blackhole.webpagetest.org which will silently drop all requests.

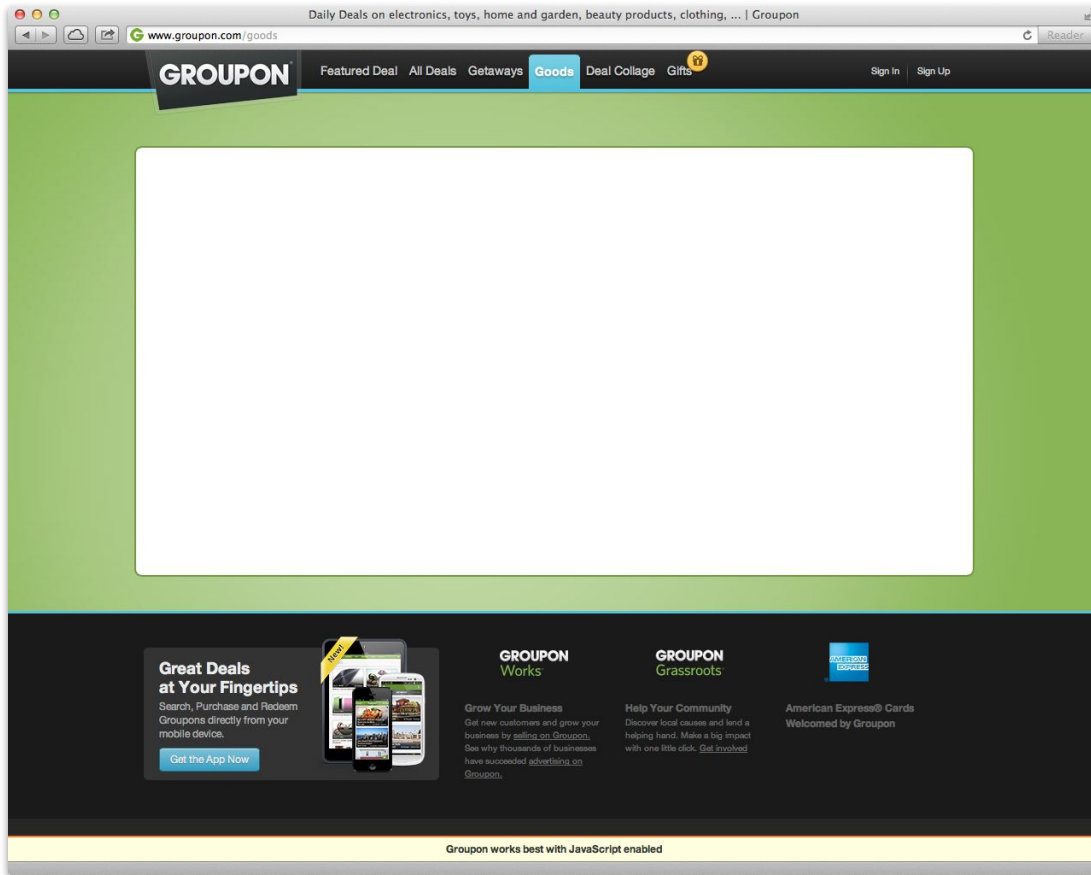
Hosts to fail (one host per line)...

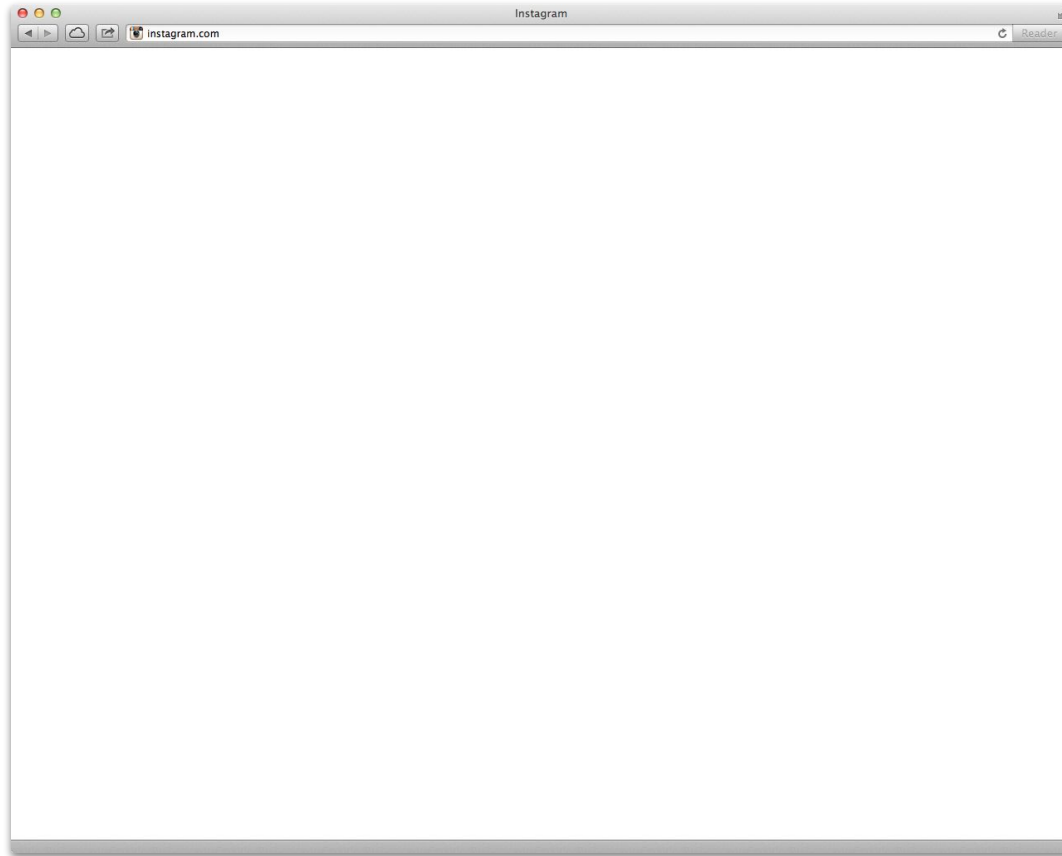
Tip 5:

**Do you really need
all that JavaScript?**

Say when...







Lots of cool features on the Boston Globe
don't work when JS breaks;

“reading the news” is not one of them.



Dan Abramov
@dan_abramov



This hits the nail on the head. And is 100% matching our long term thinking. Client-side-only is not sustainable. We need to move more stuff to the server, but without sacrificing seamless composition of interactive pieces.



Tom MacWright @tmcw · May 10

okay i mulled over this idea in my head for a month and then just sat down and wrote this in one pass without switching tabs so here it is, raw and extra spicy:

"Second guessing the modern web" macwright.org/2020/05/10/spa...

[Show this thread](#)

11:39 PM · May 10, 2020 · [Twitter Web App](#)

Dan Abramov

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Working on [@reactjs](#). Co-author of Redux and Create React App.
Building tools for humans.

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**The majority of
websites aren't,
and don't need to be,
single-page apps.**

**The majority of
websites aren't,
and don't need to be,
single-page apps.**

<https://reactjs.org/docs/add-react-to-a-website.html>

Computers and browsers are stupid. They will fail, and they will fail in ways you didn't expect and you cannot reproduce.

Code as if everything will break.

Pre-rendered sites can be enhanced with JavaScript and the growing capabilities of browsers and services available via APIs.

Jamstack => JavaScript, APIs and Markup

Tip 6:

**Create a
performance culture**



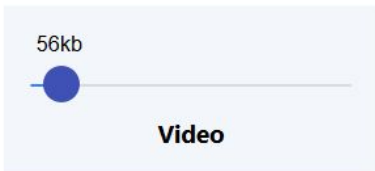
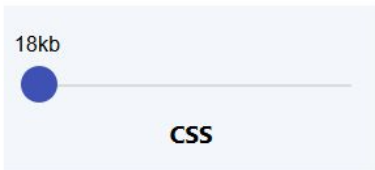
I want my site to load in 6 seconds on a Mobile 3G - Slow (780 Kbps) connection.

CALCULATE

Your budget:

573kb of 576kb used

Customise your budget



Often, the secret of the most successful digital companies in the world is their obsession with their customers.

<https://gerrymcgovern.com/>



This stuff matters

The control which designers know in the print medium, and often desire in the web medium, is simply a function of the limitation of the printed page.

We should embrace the fact that the web doesn't have the same constraints, and design for this flexibility.

The control which *developers* know in the *desktop* medium, and often desire in the web medium, is simply a function of the *delivery mechanism* of *desktop apps*.

We should embrace the fact that the web doesn't have the same *delivery mechanism*, and *develop* for this *reality*.

Progressive enhancement is about
building robust products and
being paranoid about availability.

It is about asking “if” a lot.

expect
the
unexpected

Thank you

Let's go fix it!

