

# Derby Developers



XPERTISE RECRUITMENT





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**IT RECRUITMENT SPECIALISTS**

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Business Change & Transformation

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Digital

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# Jonathan Relf

**Devel-Ops - Bringing Development Practices to Operations Tasks**







27th June 2019

Jonathan Relf

**DEVEL-OPS**







## **WE'RE HERE TO MAKE BUSINESS COMMUNICATION BRILLIANT**

Commify is the team behind a global portfolio of business messaging brands. We work with more than 45,000 companies, helping them transform their mobile communications with their customers and staff.





## WHAT WE DO

We provide SMS, voice, web, IP/OTT, email and intelligent multichannel messaging services both on a self-serve basis (through an online platform or API), and as tailored solutions to more complex needs.



[www.commify.com](http://www.commify.com)





BRINGING DEVELOPMENT PRACTICES  
TO OPERATIONS TASKS

DEVEL-OPS



# THIS TALK IS NOT:



## vs



### Devs

### Ops



# THIS TALK IS MORE:









**“THE DEFINITION OF INSANITY  
IS REPEATING THE SAME MISTAKES  
OVER AND OVER AGAIN  
AND EXPECTING DIFFERENT RESULTS”**

**Unknown**

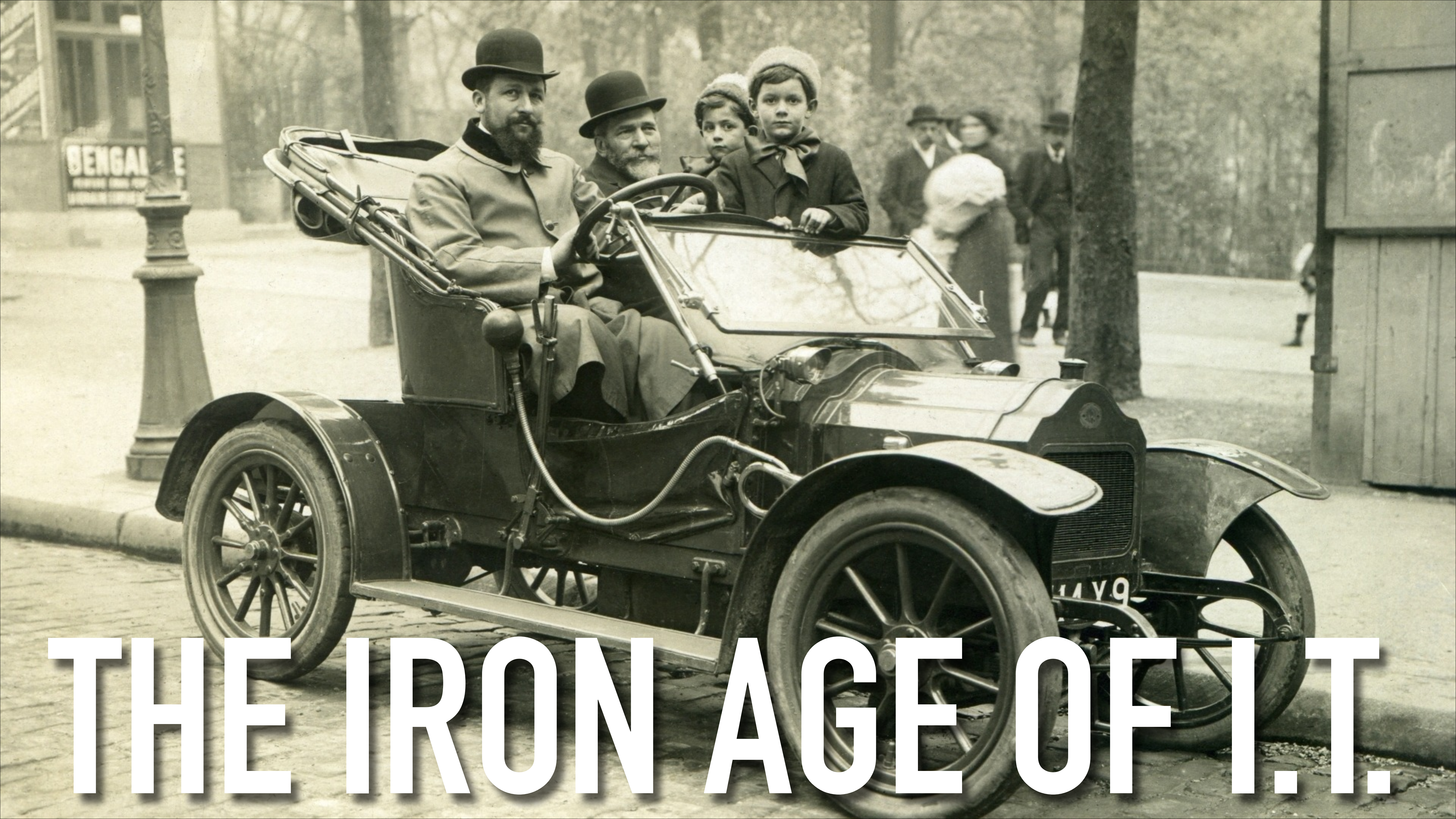
**“THE DEFINITION OF INSANITY IN I.T. OPERATIONS  
IS MANUALLY REPEATING A TASK  
OVER AND OVER AGAIN  
AND EXPECTING THE SAME RESULTS”**

**Jonathan Relf**









THE IRON AGE OF IT.



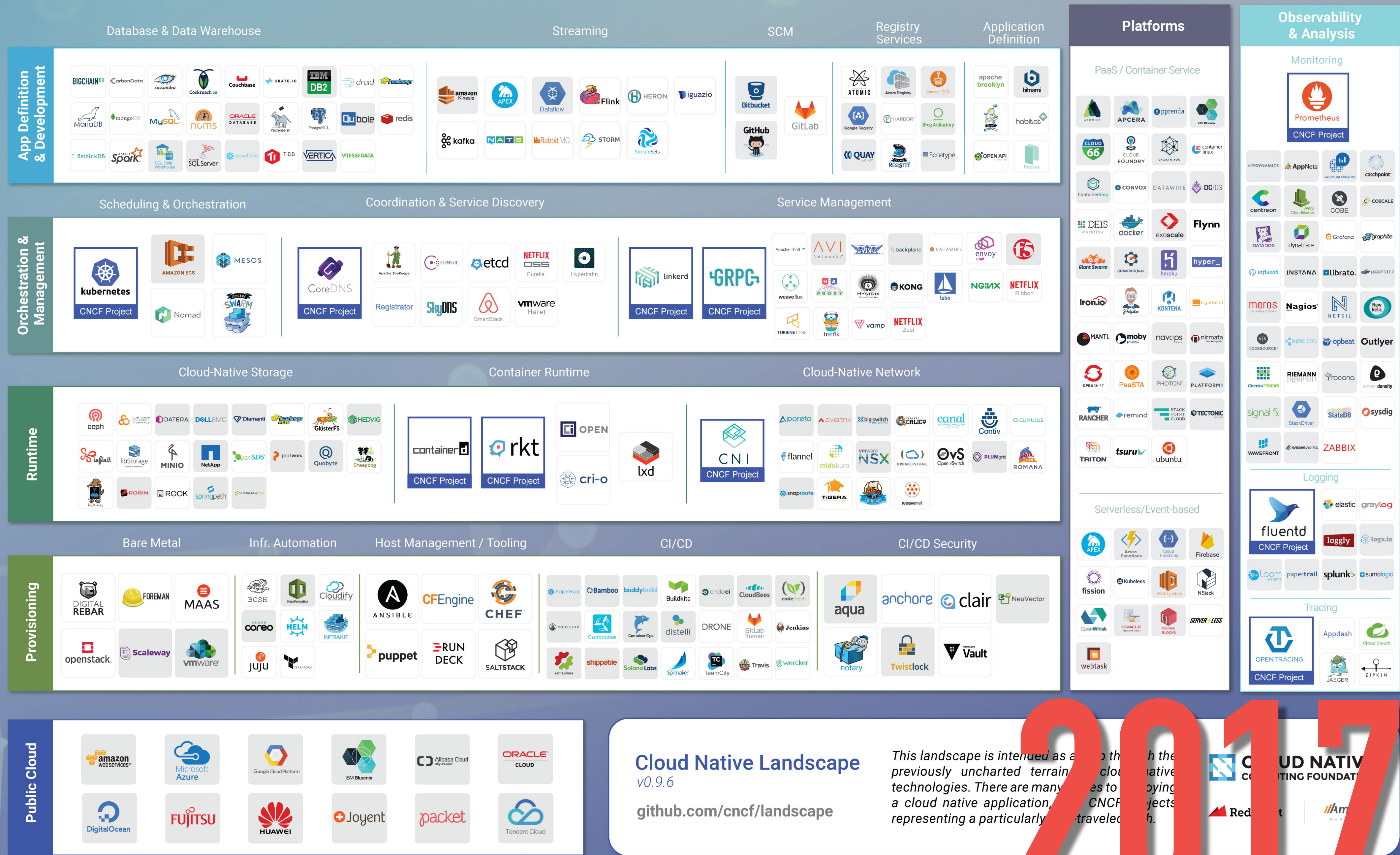
# THE CLOUD AGE OF I.T.



**“UNRELIABLE SOFTWARE  
DEPENDING ON RELIABLE HARDWARE TO  
RELIABLE SOFTWARE  
RUNNING ON UNRELIABLE HARDWARE”**

Infrastructure As Code





Cloud Native Landscape  
v0.9.6

[github.com/cncf/landscape](https://github.com/cncf/landscape)

Greyed logos are not open source

This landscape is intended as a guide to the previously uncharted terrain of cloud native technologies. There are many ways to deploying a cloud native application, and the CNCF projects representing a particularly traveled path.

2017

CLOUD NATIVE  
COMPUTING FOUNDATION

Red Hat | Amazon



App Definition and Development

Database

Streaming & Messaging

Application Definition & Image Build

Continuous Integration & Delivery

Orchestration & Management

Scheduling & Orchestration

Coordination & Service Discovery

Remote Procedure Call

Service Proxy

API Gateway

Service Mesh

Runtime

Cloud-Native Storage

Container Runtime

Cloud-Native Network

Provisioning

Automation & Configuration

Container Registries

Security & Compliance

Key Management

Cloud

Public

Cloud Native Landscape

Cloud Native Computing Foundation

Redpoint

Amplify

Special

Kubernetes Certified Service Providers

Training Partner

Platform

Certified Kubernetes - Distribution

Certified Kubernetes - Hosted

Certified Kubernetes - Installer

Non-Certified Kubernetes

PaaS/Container Service

Observability and Analysis

Monitoring

Logging

Tracing

Chaos Engineering

Serverless



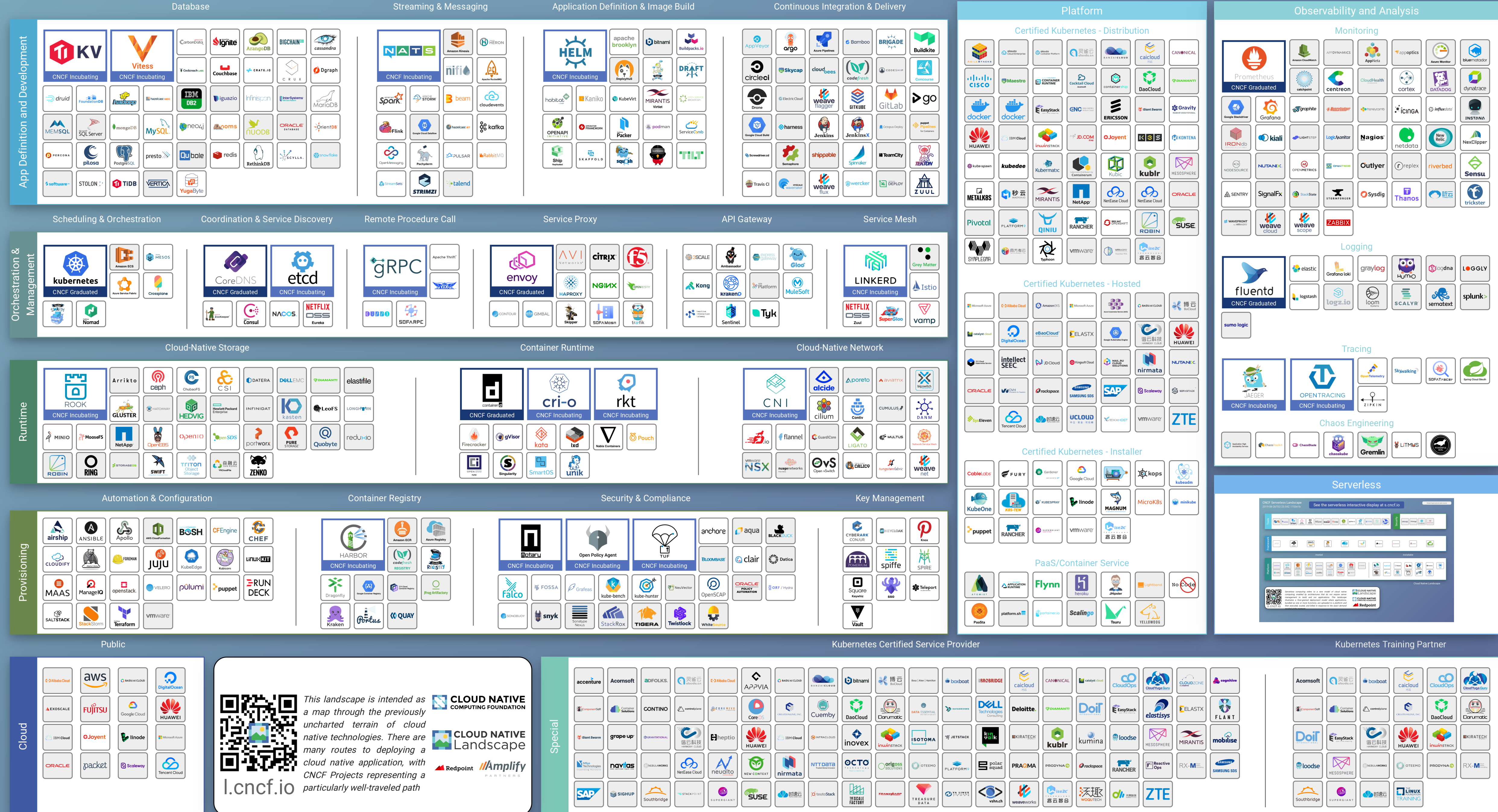
This landscape is intended as a map through the previously uncharted terrain of cloud native technologies. There are many routes to deploying a cloud native application, with CNCF Projects representing a particularly well-traveled path



[l.cncf.io](https://l.cncf.io)

2018

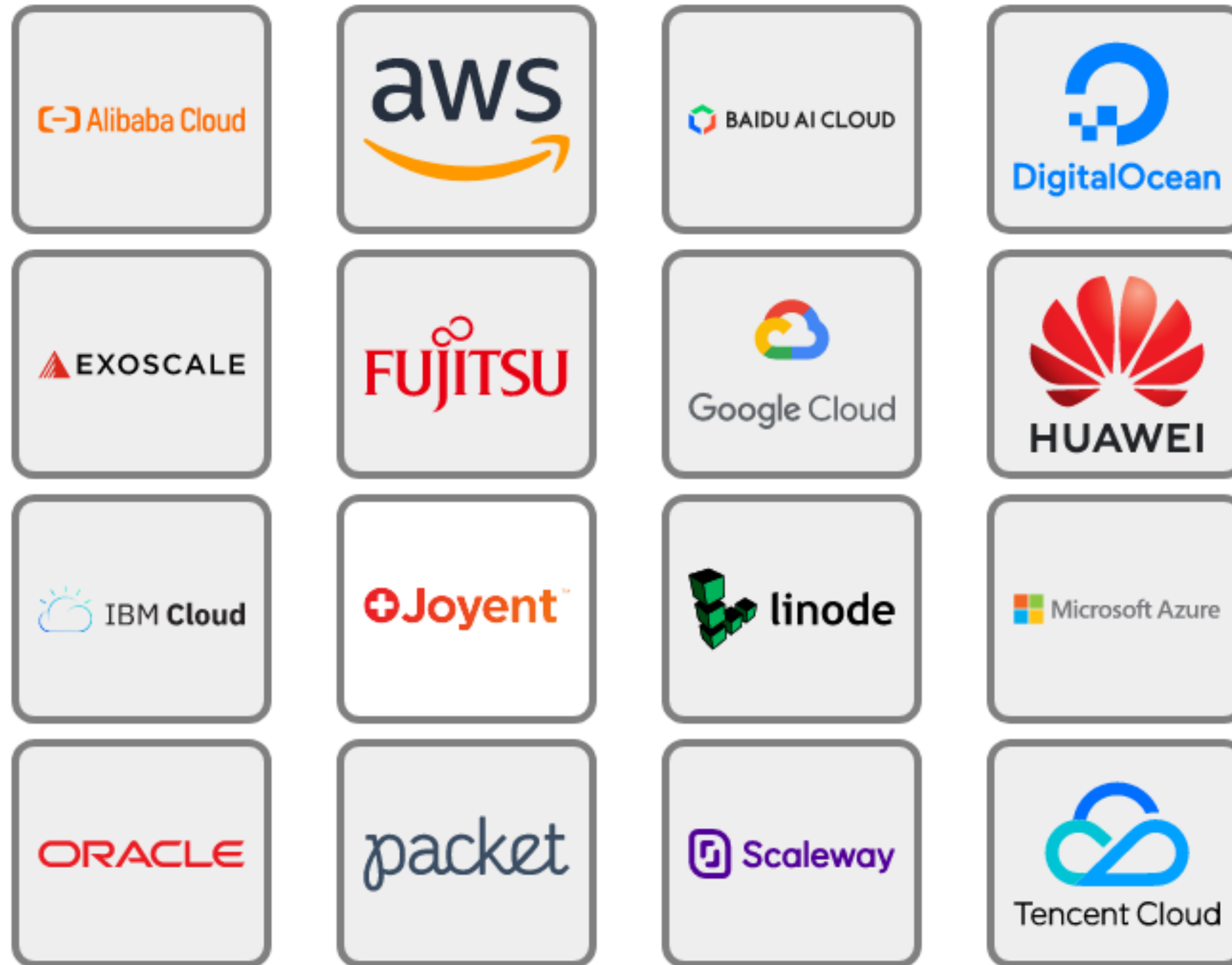






## Public

## Cloud



[l.cncf.io](https://l.cncf.io)

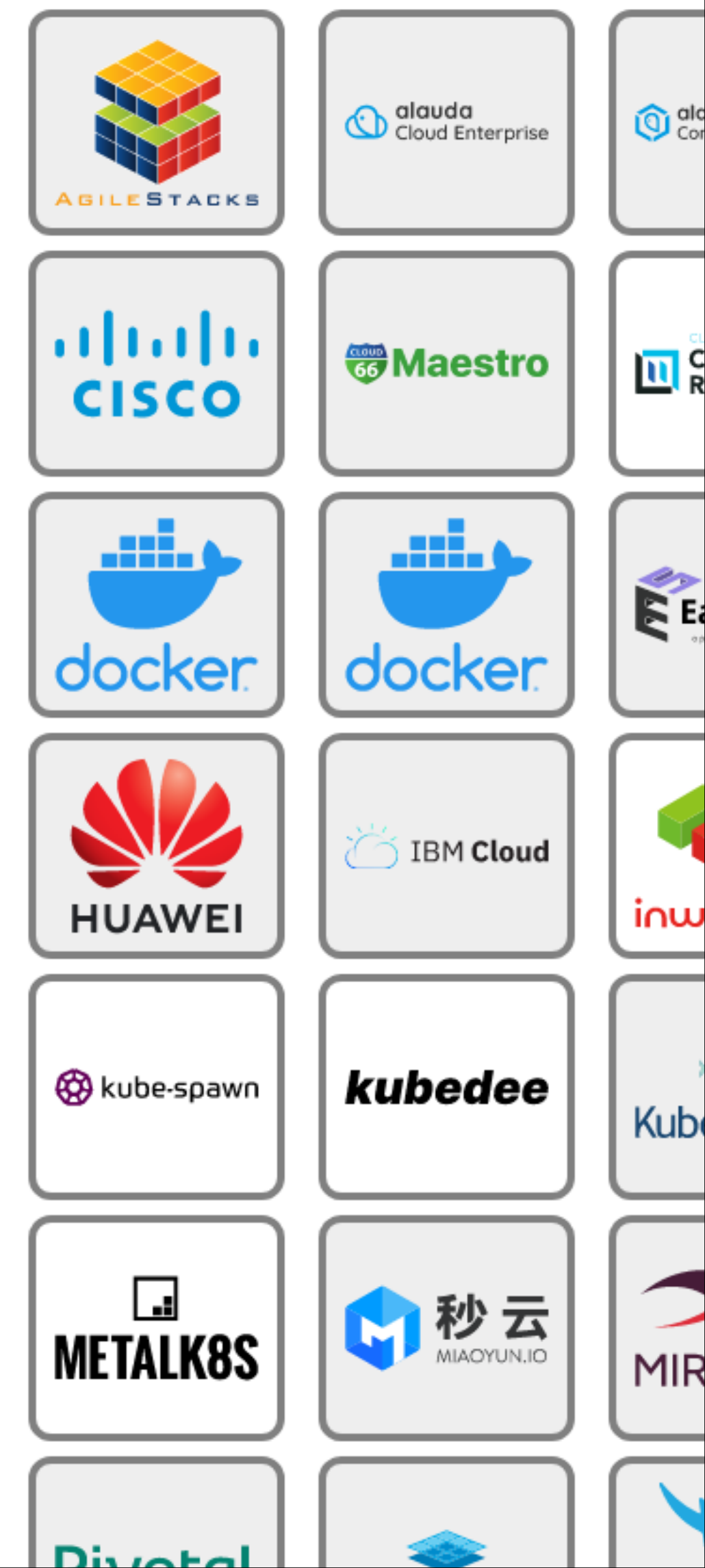
*This landscape is intended to be a map through the previously uncharted terrain of cloud native technologies. There are many routes to deploy cloud native applications. CNCF Projects represent particularly well-traveled*

# n & Image Build

# Continuous Integration & Delivery



## Certified

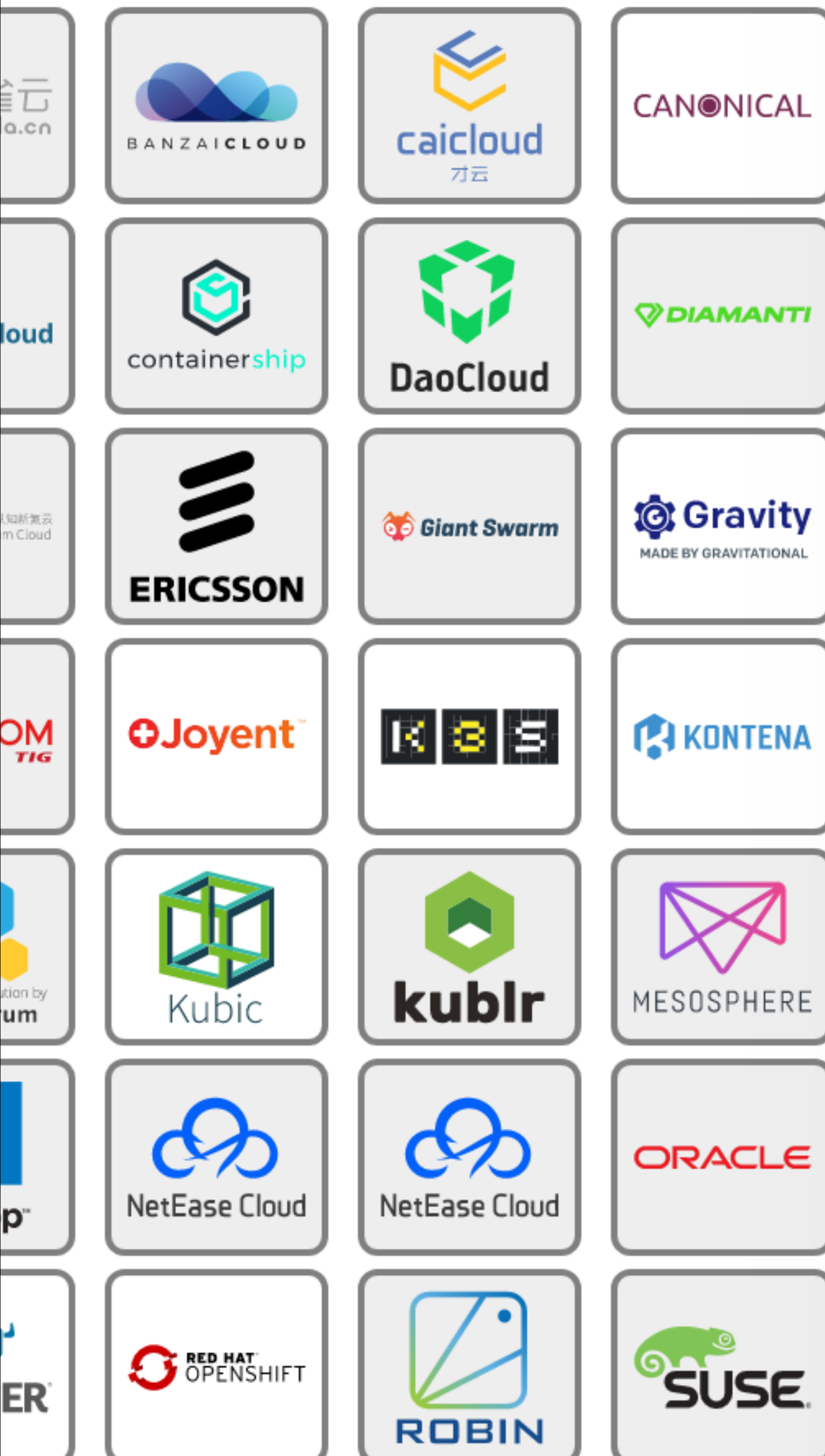


## API Gateway

## Service Mesh



## es - Distribution



## Monitoring





## Automation & Configuration

## Container Re

### Provisioning







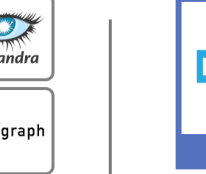

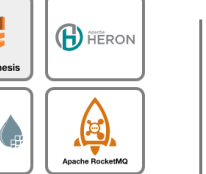


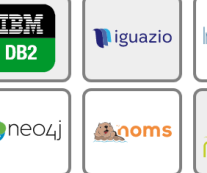


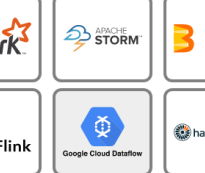






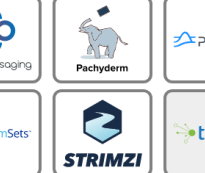
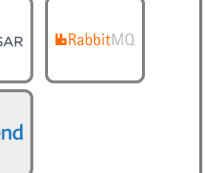
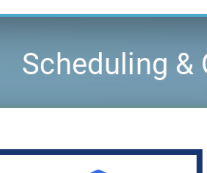
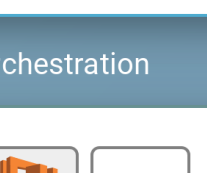
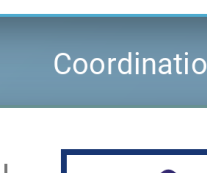
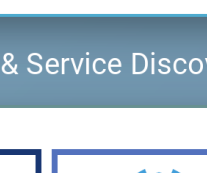
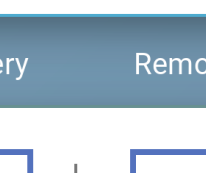
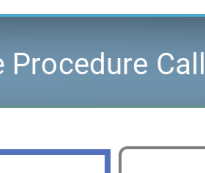
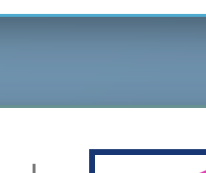

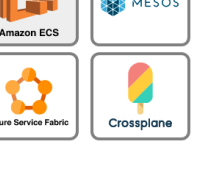



## Public




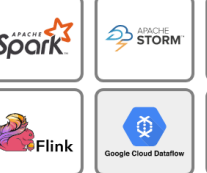


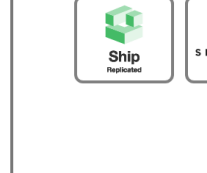
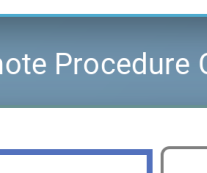
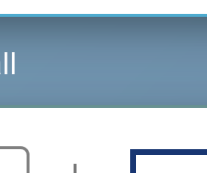
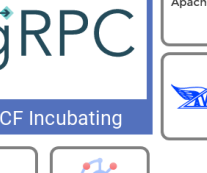




App Definition and Development


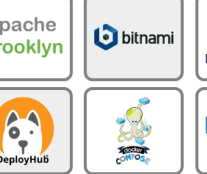
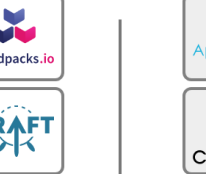
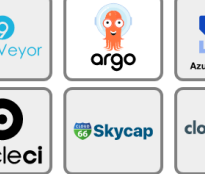



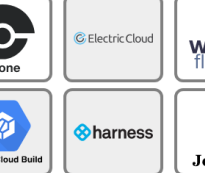
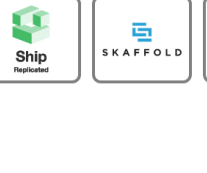
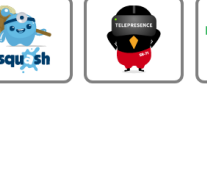

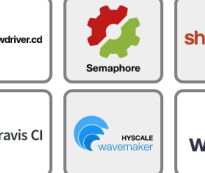
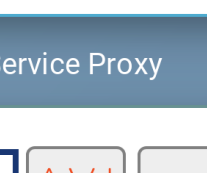
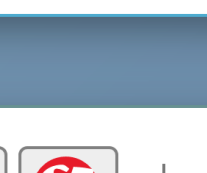
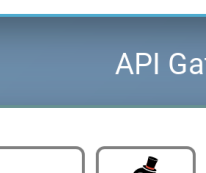
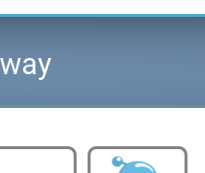
Database

 CNCF Incubating	 CNCF Incubating					
						
						
						
						

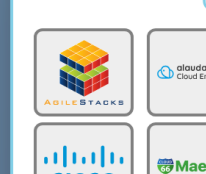
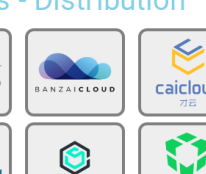



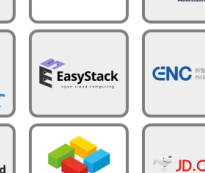
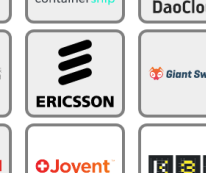
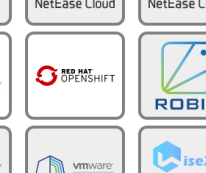

Streaming & Messaging

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Application Definition & Image Build

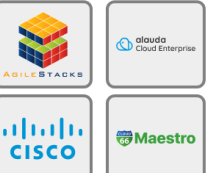

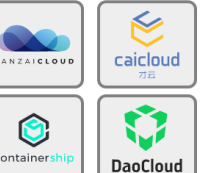


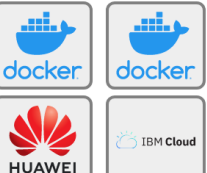


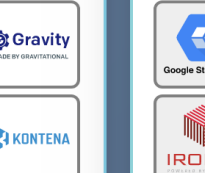
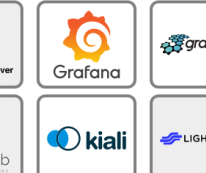
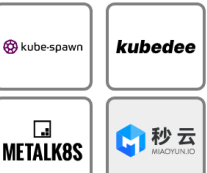



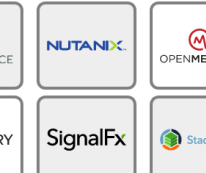



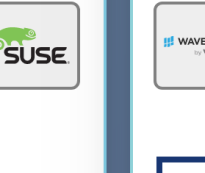
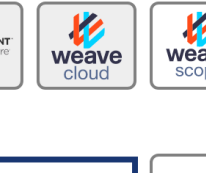
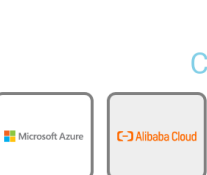





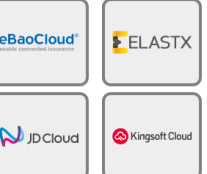



 CNCF Incubating			
			
			
			

Continuous Integration & Delivery

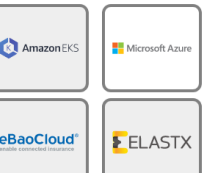


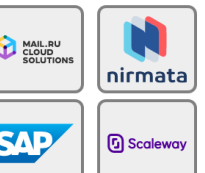

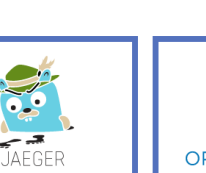

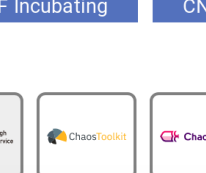
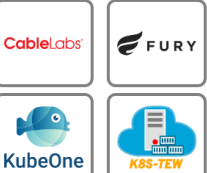
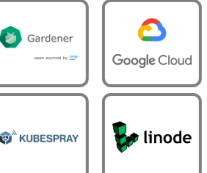
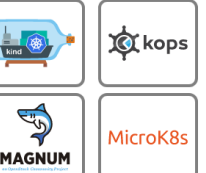

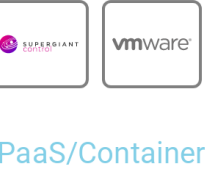
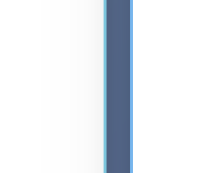
					
					
					
					
					
					

Platform

Certified Kubernetes - Distribution

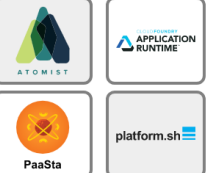
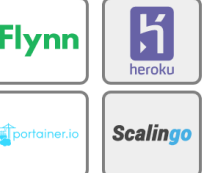
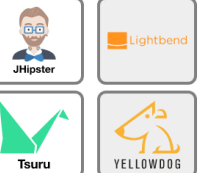

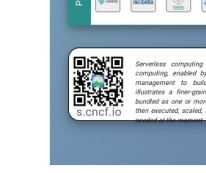

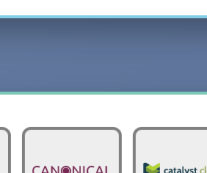
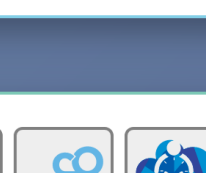
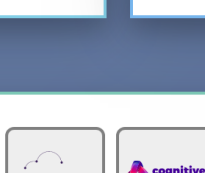
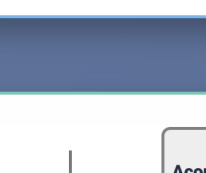
Certified Kubernetes - Hosted

Certified Kubernetes - Installer




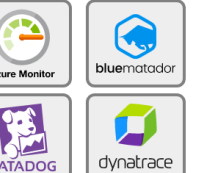


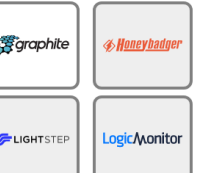





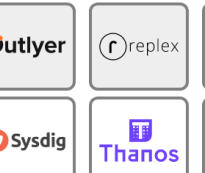




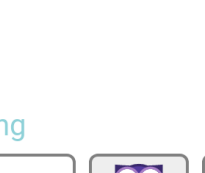




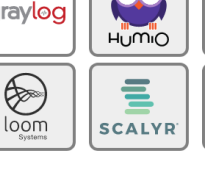




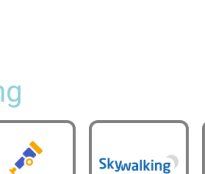

				
				
				

PaaS/Container Service

Observability and Analysis




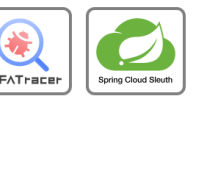

Monitoring

 CNCF Graduated					
					
					
					
					
					

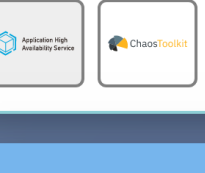
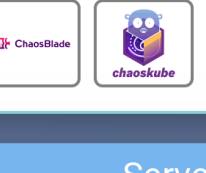
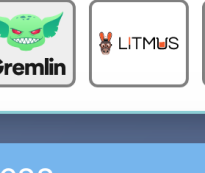
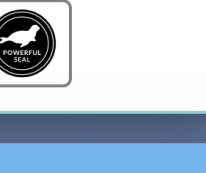

Logging

 CNCF Graduated					
					
					

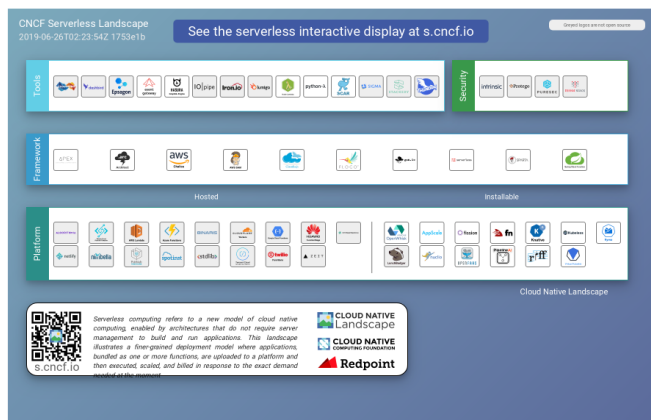
Tracing

 CNCF Incubating	 CNCF Incubating				
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Chaos Engineering

					
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Serverless




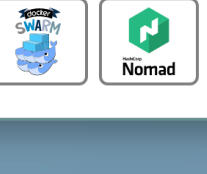



Kubernetes Training Partner



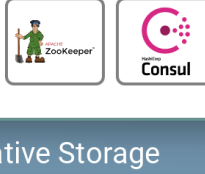
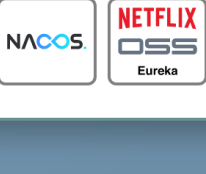
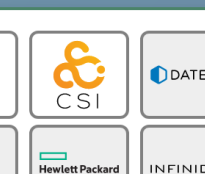
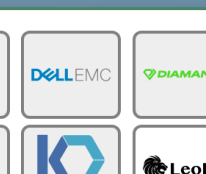
					
					
					

Orchestration & Management





Scheduling & Orchestration

 CNCF Graduated		
		




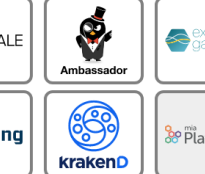

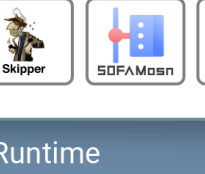



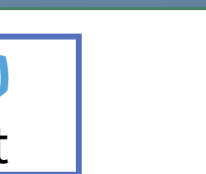


Coordination & Service Discovery

 CNCF Graduated	 CNCF Incubating
	
	

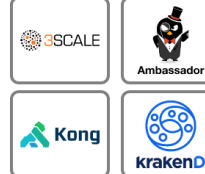



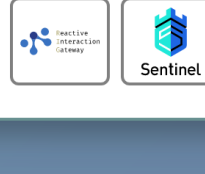
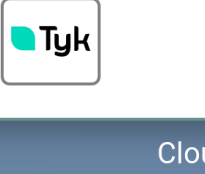


Remote Procedure Call

 CNCF Incubating	
	




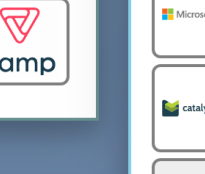
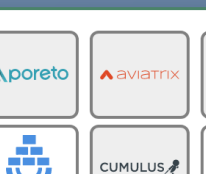

Service Proxy

 CNCF Graduated			
			
			
			

API Gateway


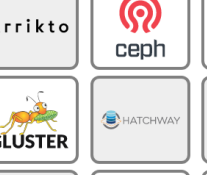


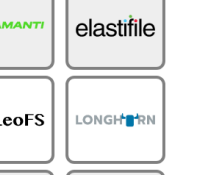
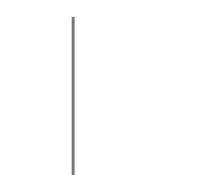


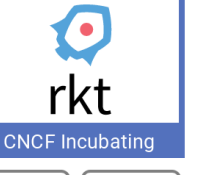

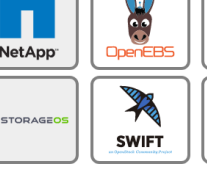


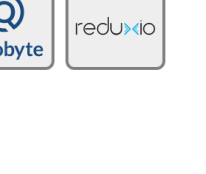


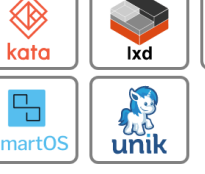

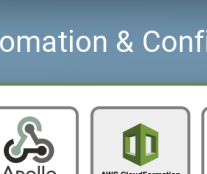
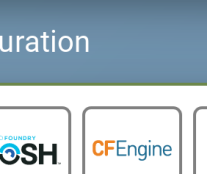






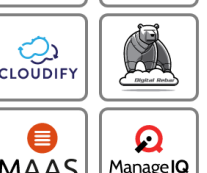
			
			
			

Service Mesh

 CNCF Incubating	
	
	

Runtime

Cloud-Native Storage

 CNCF Incubating								
								
								
								



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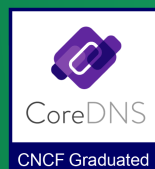
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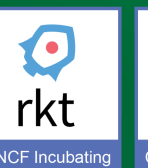
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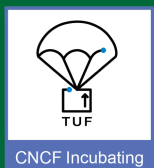
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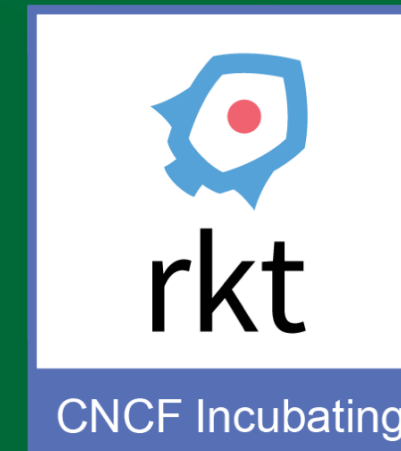


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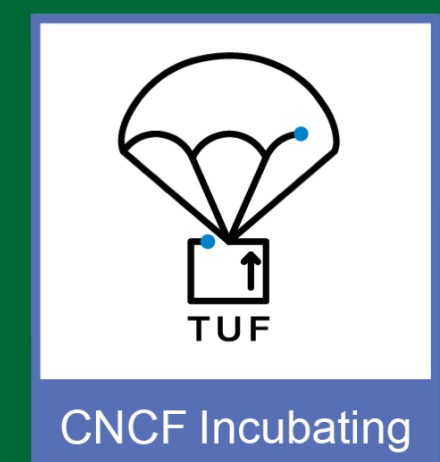
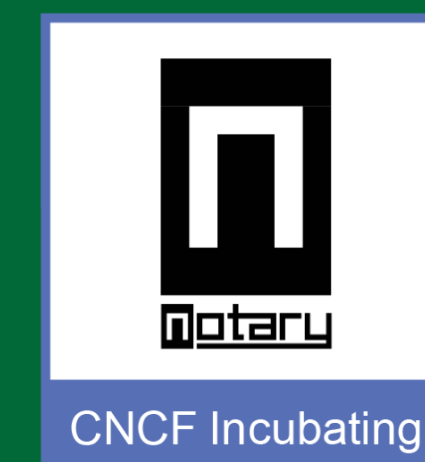
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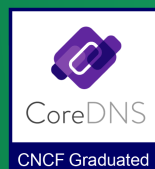
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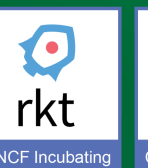
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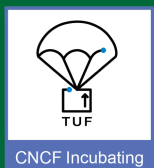
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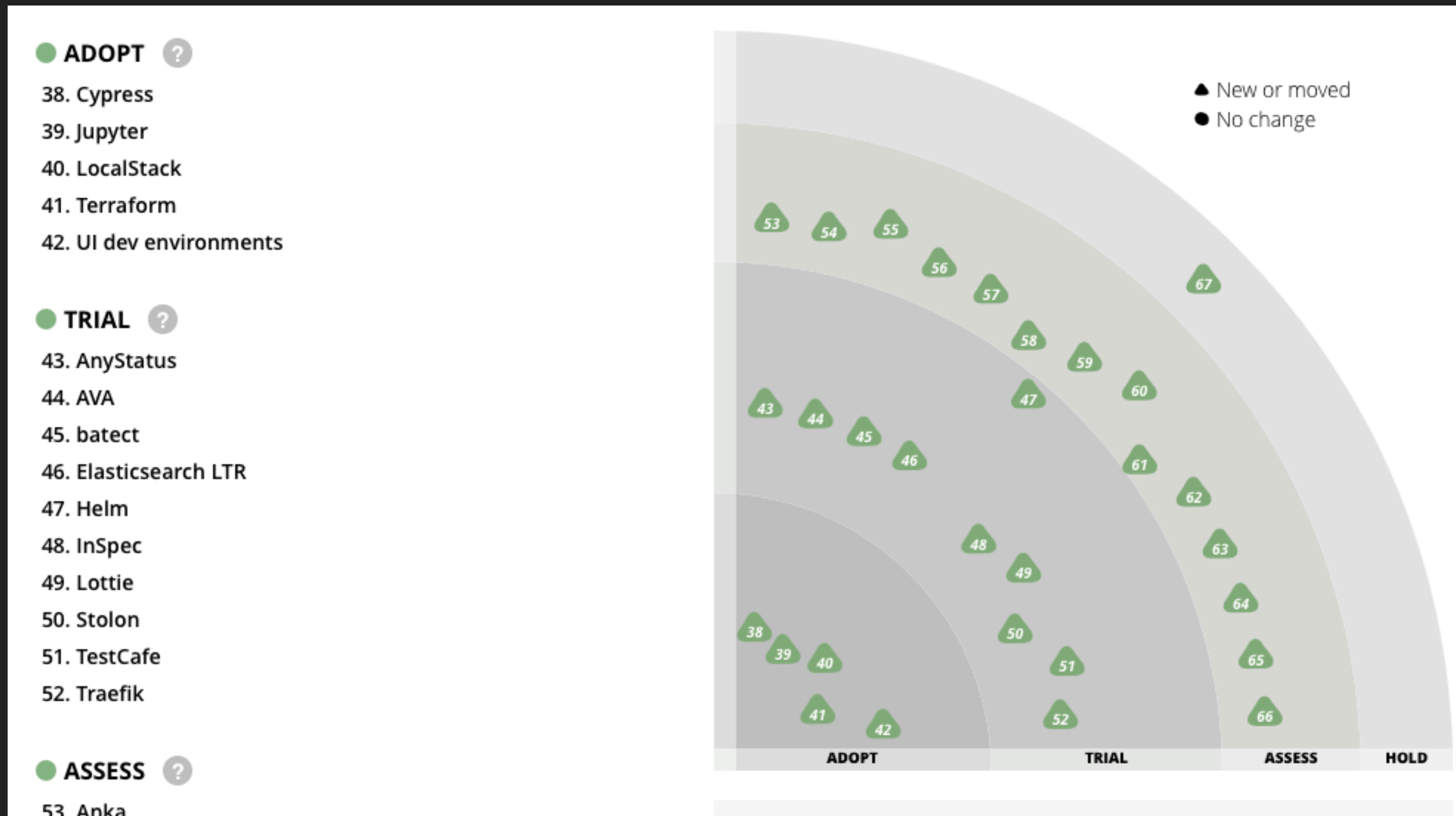
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# THOUGHTWORKS RADAR



<https://www.thoughtworks.com/radar/tools>

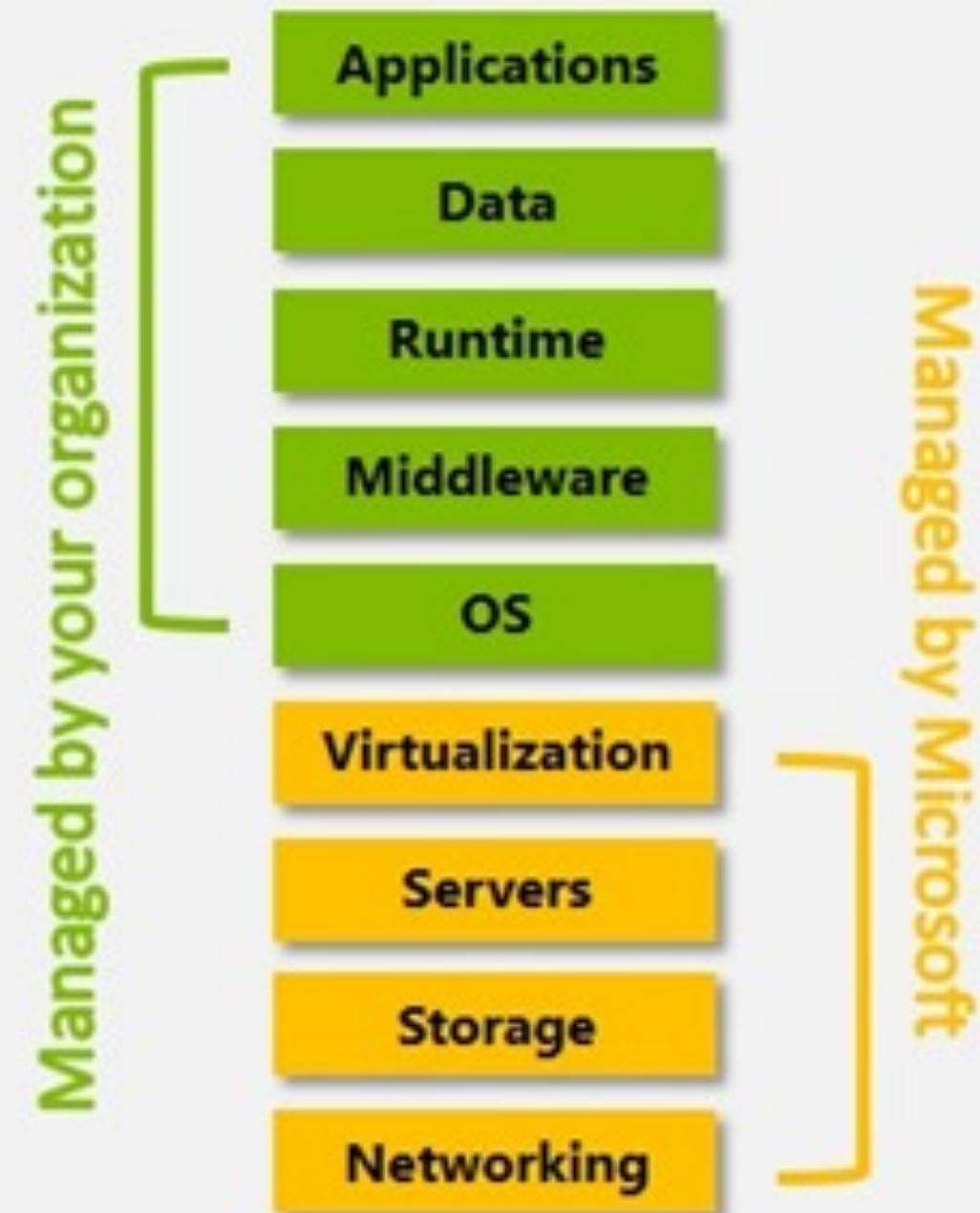


# On Premises



# IaaS

(Infrastructure as a Service)



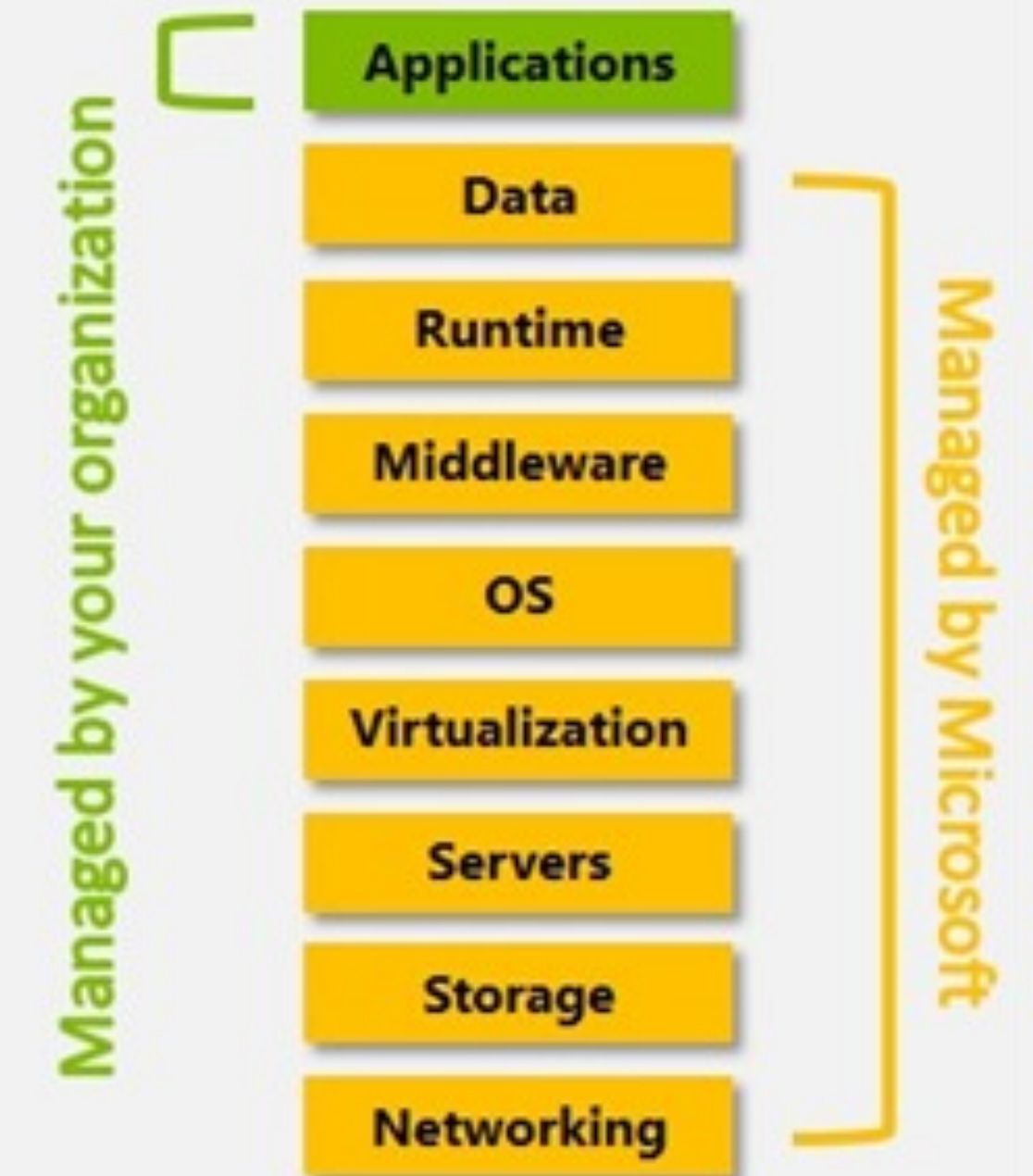
# PaaS

(Platform as a Service)



# SaaS

(Software as a Service)





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# WHY BOTHER DEFINING YOUR OWN INFRASTRUCTURE IN CODE?





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# REGULATORY REQUIREMENTS





---

# 3RD PARTY SOLUTION UNCERTAINTY





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# HARDEN APPLICATION HOSTING





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**AVOID VENDOR  
LOCK-IN**





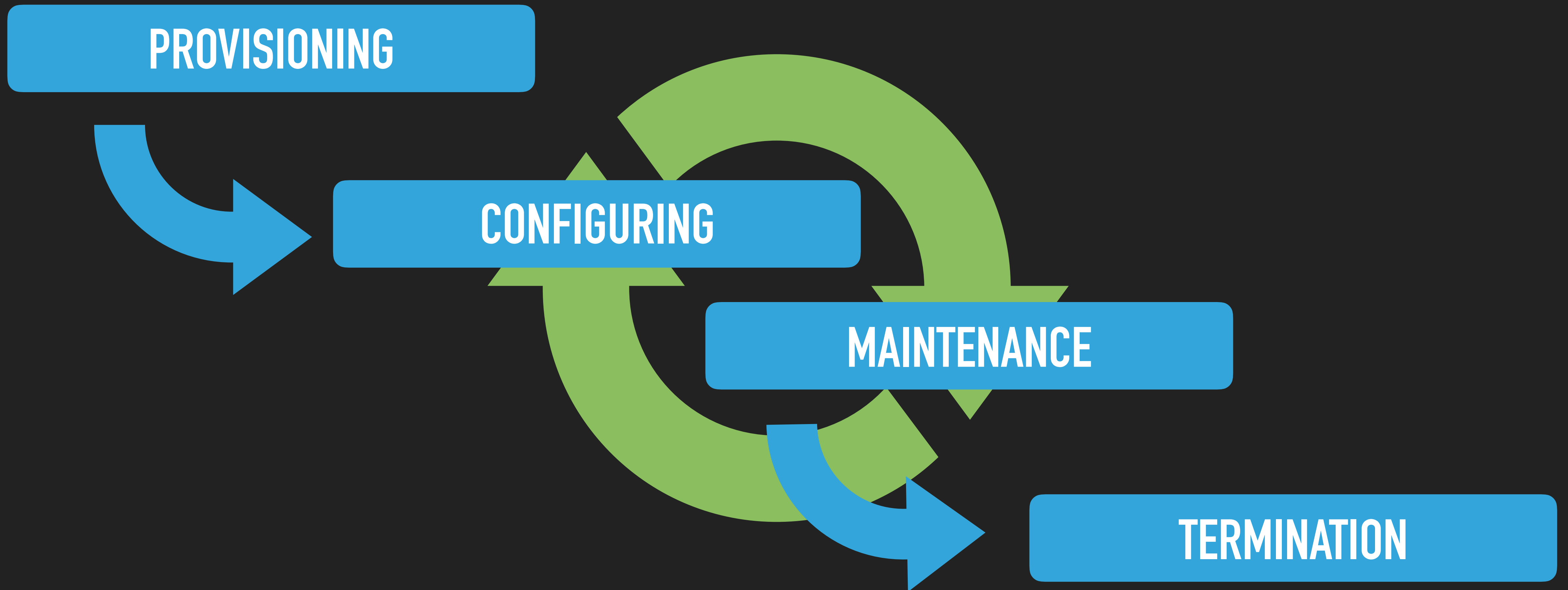


# MAINTAINING SERVERS OVER TIME

OWN SOFTWARE	CONFIGURATION	UPDATES	
3RD PARTY SOFTWARE	CONFIGURATION	UPDATES	
OPERATING SYSTEM	FEATURES	CONFIGURATION	UPDATES
HYPERVISOR	CONFIGURATION	UPDATES	
PHYSICAL SERVER	CONFIGURATION	UPDATES	



# THE FOUR STAGES OF INFRASTRUCTURE





---

# PROVISIONING

- ▶ Since virtualisation, one of the easiest of the phases
- ▶ Traditionally based off ISO images
- ▶ Out of date, unpatched images



---

# CONFIGURATION

- ▶ Can be where most configuration drift is added if not done through automation
- ▶ It may involve 'tinkering' to get a server working
- ▶ Can end up with 'Snowflake servers'
- ▶ Configuration Management software like Puppet & Chef



---

# MAINTENANCE

- ▶ Updates or upgrades of software components
- ▶ From security patches to in-place upgrades of O.S.
- ▶ Ordering of patches may affect outcome
- ▶ Scripting can help ensure consistency



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# TERMINATION

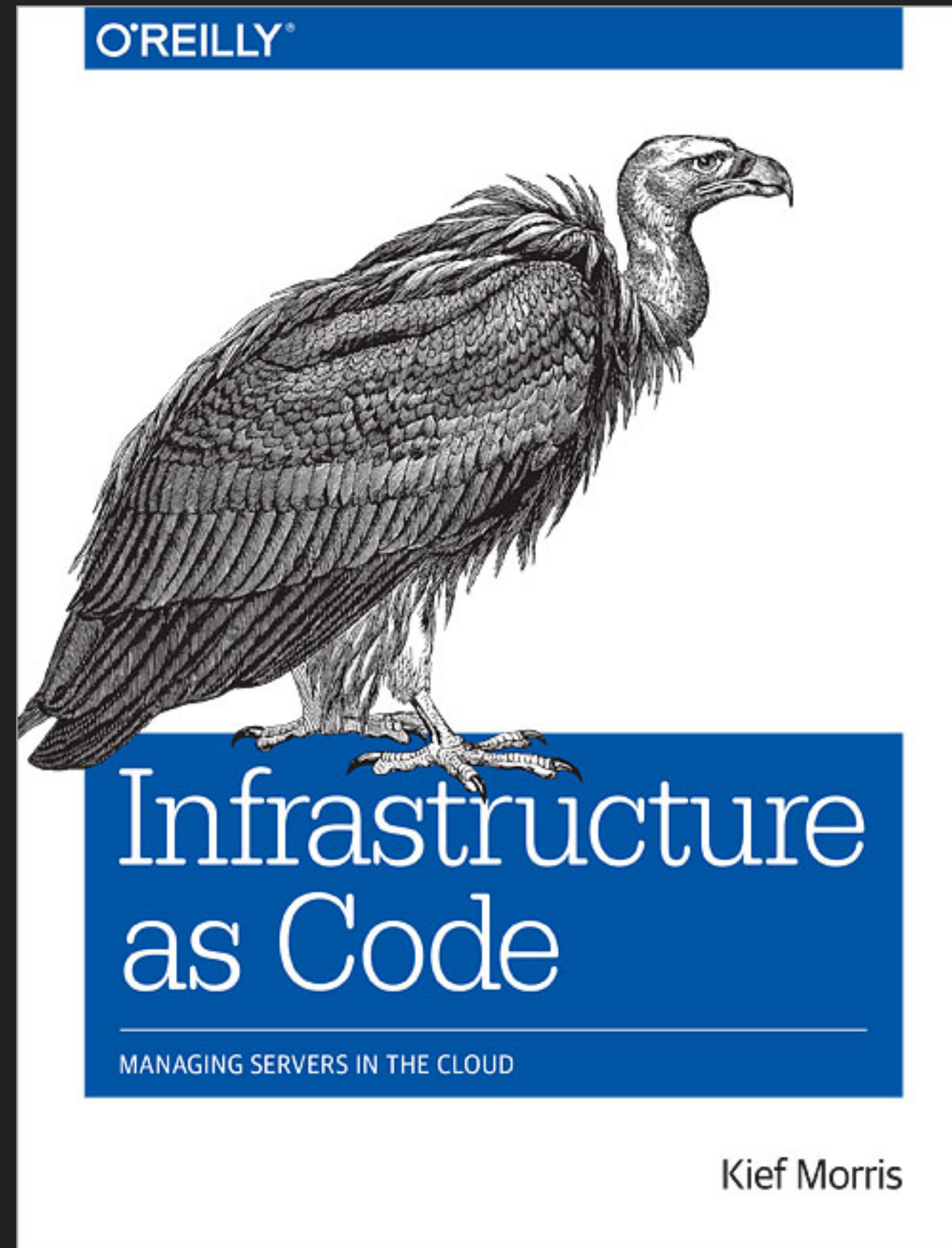
- ▶ Fear of shutting off servers
- ▶ Treating servers like “pets, not cattle”
- ▶ Anti-pattern: Celebrating up-time
- ▶ Plan for the fact an instance could disappear







# GOALS OF INFRASTRUCTURE AS CODE





# IT INFRASTRUCTURE SUPPORTS & ENABLES CHANGE

Kief Morris



**CHANGES TO THE SYSTEM ARE ROUTINE  
WITHOUT DRAMA OR STRESS**

**Kief Morris**



**IT STAFF SPEND THEIR TIME ON  
VALUABLE THINGS....  
NOT REPETITIVE TASKS**

**Kief Morris**



**USERS ARE ABLE TO DEFINE, PROVISION,  
AND MANAGE THE RESOURCES THEY NEED  
WITHOUT I.T. STAFF TO DO IT FOR THEM**

**Kief Morris**



# DEFINITION TOOLS

- ▶ Good Infrastructure As Code tools
  - ▶ have scriptable interfaces
  - ▶ can be run unattended
  - ▶ can be tailored through config
  - ▶ allow tasks to be defined in code
  - ▶ the definition files become 'living documentation'









---

# VERSION CONTROL

- ▶ Natural part of development workflow
  - ▶ branching, rollbacks, ownership
- ▶ Single point of truth
- ▶ Living documentation



---

# CONTINUOUS INTEGRATION

- ▶ Early feedback about potentially breaking changes
- ▶ Changes tested in isolation from production
- ▶ Can apply to infrastructure, server, and configuration changes
  - ▶ *"Does this produce the instance I expect?"*
  - ▶ *"Does this instance have all the features I expect?"*
  - ▶ *"Is this instance configured for its role correctly?"*



---

## BUILD PIPELINES

- ▶ Avoid 'automation fear'
- ▶ Build regularly as well as on changes
- ▶ Pipelines maintaining templates ensures up-to-date images
- ▶ Reduces manual knowledge fading
- ▶ Services used to build can be provisioned temporarily
- ▶ Packer supports building machine images



# AUTOMATED TESTING

- ▶ One of the best practices to borrow from Development
- ▶ Not relying on 'Green builds'
- ▶ Frameworks like ServerSpec (<http://serverspec.org>)



```
describe service('apache2'), :if => os[:family] == 'ubuntu' do
  it { should be_enabled }
  it { should be_running }
end

describe service('org.apache.httpd'), :if => os[:family] == 'darwin' do
  it { should be_enabled }
  it { should be_running }
end

describe port(80) do
  it { should be_listening }
end
```



---

# CONTINUOUS DELIVERY

- ▶ Not 'Continuous Deployment'
- ▶ Being able to update Test / Lab environments regularly
- ▶ Risk increases with 'Time Since Last Success'



# CODE ANALYSIS

- ▶ Emerging area drawing from Dev practices
- ▶ Config management declarative languages have 'lint' tools



## FC045: Metadata does not contain cookbook name

correctness metadata chef12

This warning is shown when your cookbook does not define a name within the cookbook metadata. This causes a breakage if the name of the containing directory changes. Additionally, Chef 12 requires the name attribute.

### Metadata without the name attribute

This example matches the FC045 because it lacks the name property

```
# Don't do this
maintainer 'The Authors'
maintainer_email 'you@example.com'
license 'All Rights Reserved'
description 'Installs/Configures test'
long_description 'Installs/Configures test'
version '0.1.0'
```



**“A NETFLIX TEAM KNEW THAT A PERCENTAGE OF AWS INSTANCES, WHEN PROVISIONED, WILL PERFORM MUCH WORSE THAN THE AVERAGE INSTANCE SO THEY WROTE THEIR PROVISIONING SCRIPTS TO IMMEDIATELY TEST THE PERFORMANCE OF EACH NEW INSTANCE. IF IT DOESN'T MEET THEIR STANDARDS, THE SCRIPT DESTROYS THE INSTANCE AND TRIES AGAIN WITH A NEW INSTANCE.”**

**Kief Morris**



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## WAYS TO START INTRODUCING THIS

- ▶ Start small
- ▶ Script everything
- ▶ Automate the process
- ▶ Run it regularly
- ▶ Test the changes in a safe environment
- ▶ Monitor all the things





แบบหัดอ่าน A B C สำหรับเด็ก					
A a เอ	B b บี	C c ซี	D d ดี	E e อี	F f ฟี
G g จี	H h ฮี	I i ไอ	J j จิ	K k คี	L l ลี
M m มิ	N n นิ	O o โอ	P p ปิ	Q q ควิ	R r รี
S s สี	T t ตี	U u อุ	V v วี	W w วิ	X x ซี
Y y ยี	Z z ซี	Sunday วันอาทิตย์			
Monday วันจันทร์		Tuesday วันอังคาร		Wednesday วันพุธ	
Thursday วันพฤหัสบดี		Friday วันศุกร์		Saturday วันเสาร์	





**QUESTIONS?**



# ABOUT ME

- ▶ **Jonathan Relf**
- ▶ Solutions Architect @ Commify
- ▶ [about.me/jbjon](https://about.me/jbjon)

 **@jbjon**

