

JASON ST-CYR Presents

SaaS TO THE FUTURE

A SITECORE USER GROUP Presentation

Where we're going...

We don't need installers.

Jason St-Cyr
Head of Developer Advocacy
Sitecore

 @StCyrThoughts

November 30th



MVP applications



SUGCON CFP



 @StCyrThoughts

A push forward.



Back and forth.




From the past...



... to the future.



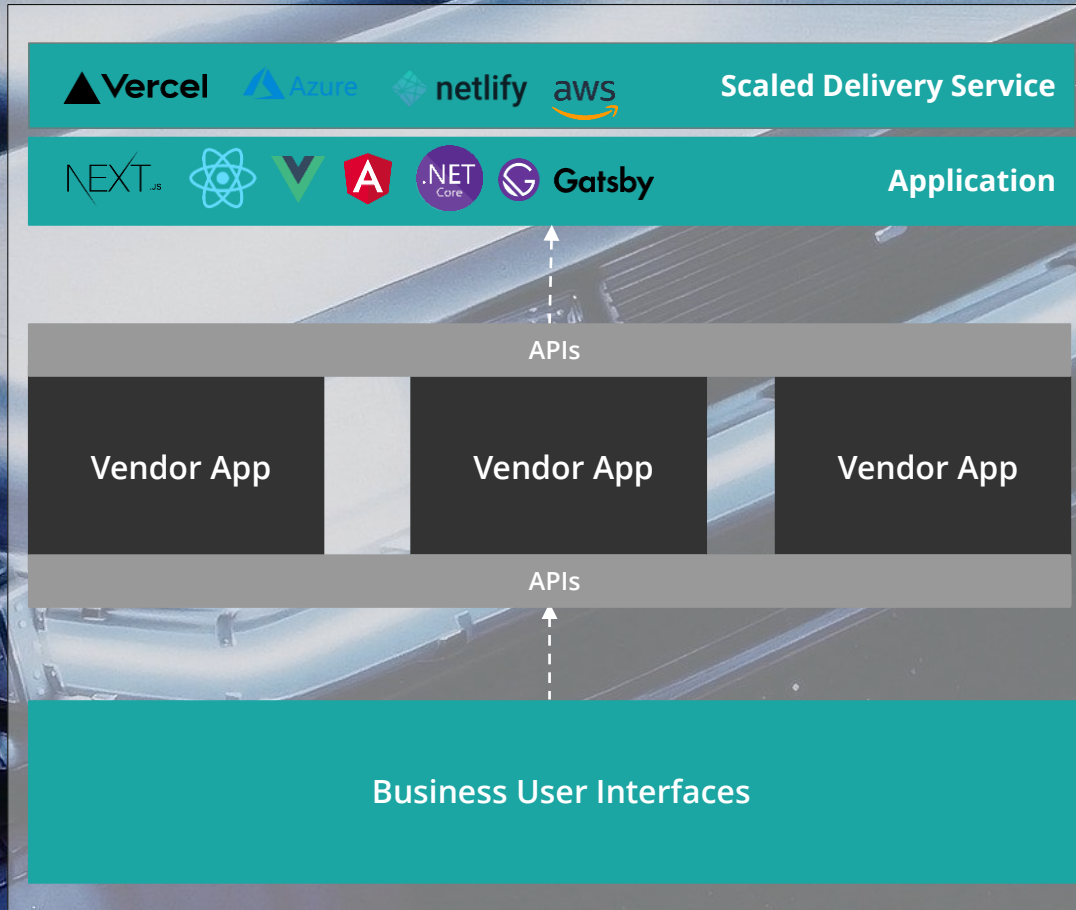
 @StCyrThoughts

Art by tmtgraphic

Omni channel delivery

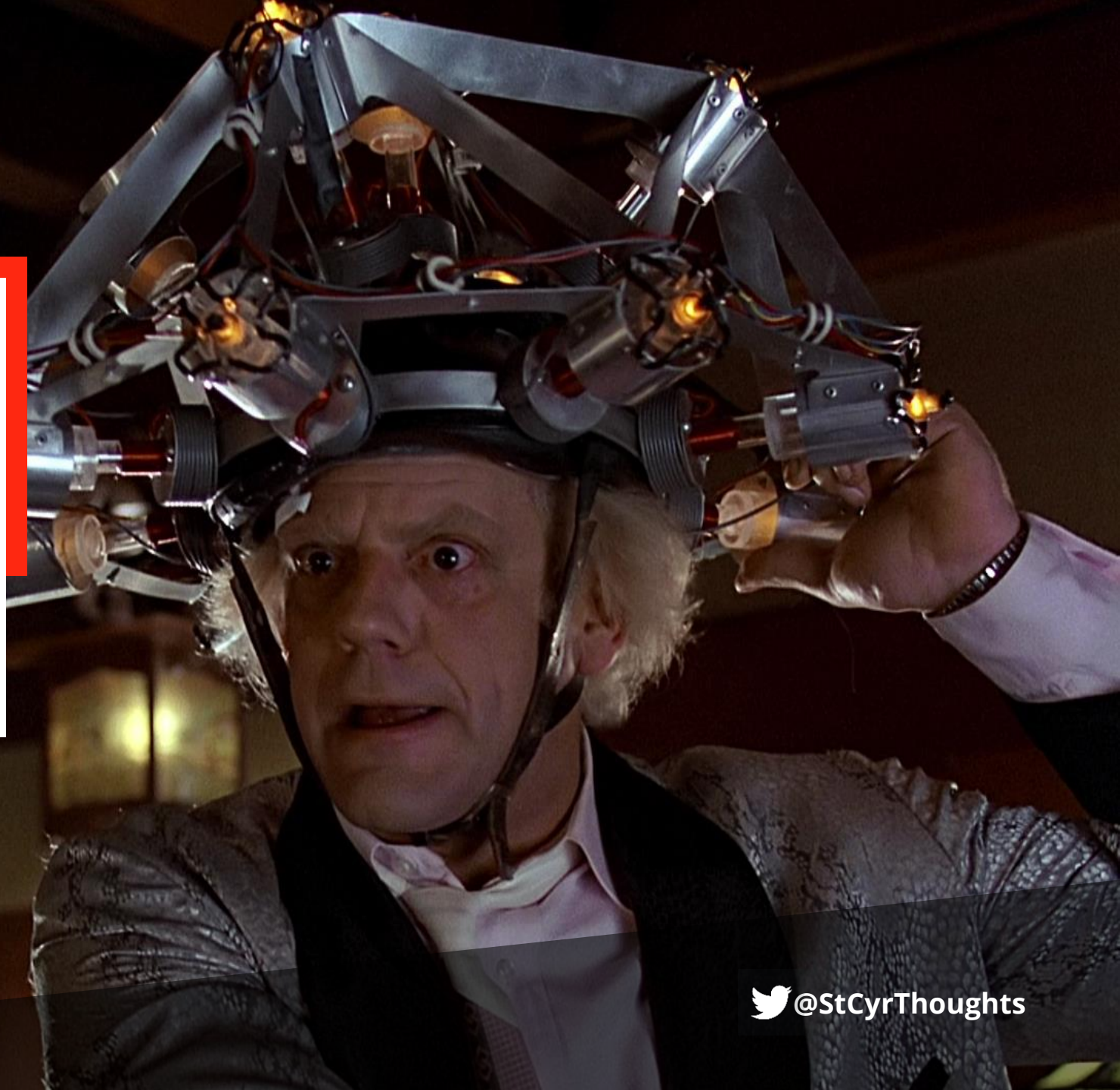
API-First best-of-breed products

Unified orchestration

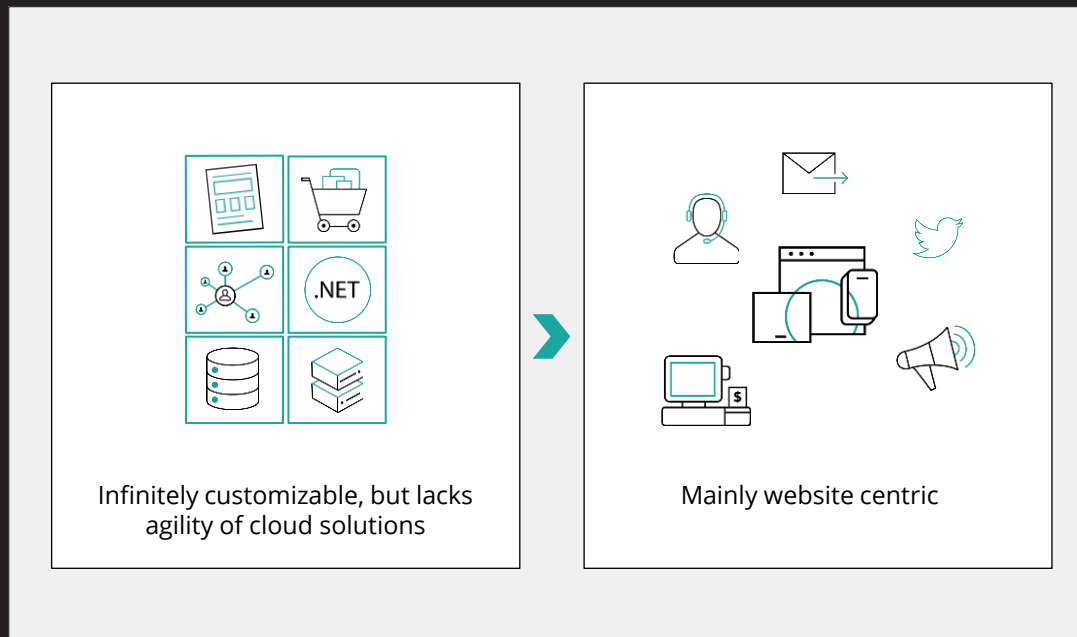


Build/
Deploy/
Preview

Re-imagining the DXP



Platform DXP

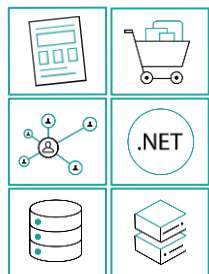


All-in-one solutions

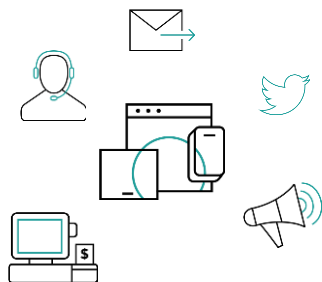
Experience Manager, Platform, Commerce

...and the Composable DXP

Platform DXP



Infinitely customizable, but lacks agility of cloud solutions

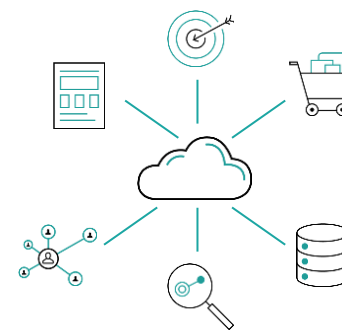


Mainly website centric

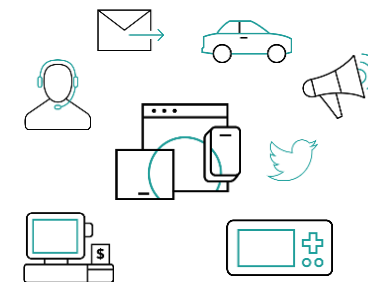
All-in-one solutions

Experience Manager, Platform, Commerce

Composable DXP



Composable solutions for every ecosystem



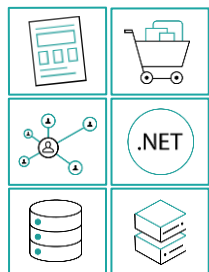
Across channels, devices and platforms.

Composable solutions

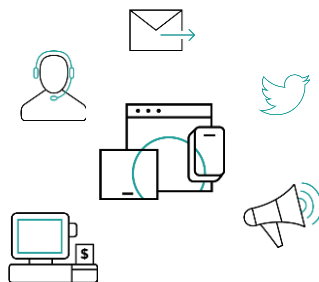
Content Hub, Boxever, Four51, Moosend, Reflektion, future roadmap and existing marketing stack

Providing choice for customers

Platform DXP



Infinitely customizable, but lacks agility of cloud solutions

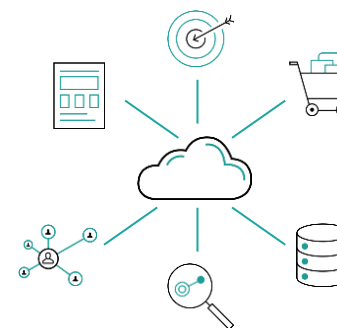


Mainly website centric

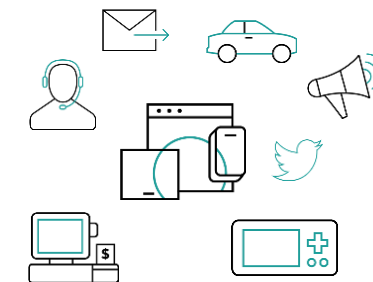
All-in-one solutions

Experience Manager, Platform, Commerce

Composable DXP



Composable solutions for every ecosystem



Across channels, devices and platforms.

Composable solutions

Content Hub, Boxever, Four51, Moosend, Reflektion, future roadmap and existing marketing stack

Both solutions will coexist in the market. Provides choice for customers.

Best for business

Faster time to value

Customers consistently struggle to implement beyond content management with our Platform DXP.

Best of breed approach

Allow our customers and partners to assemble Sitecore solutions that work with a best of breed martech stack.

Lower TCO

Customers struggle with high cost of hosting and annual upgrades. Composable DXP will address both.

Higher ROI

With a composable solution customers will get to ROI faster and unlock further opportunities to accelerate growth.



Best for builders

Flexible development

Build solutions with modern frameworks - Headless, Jamstack, MACH, etc.

Differentiated solutions

Partners can build value add and differentiated solutions and go after a wider total addressable market.

Technical talent pool

Partners and customers can access a wider pool of talent across both .Net and Javascript communities.

Faster development cycles

Modern CI/CD pipelines and Devops reduce innovation cycles leading to far greater agility.

Partner, analyst, customer & prospect feedback signals demand for Composable DXP

Digital asset management

Centralize all your digital assets and deliver them to any customer touchpoint.

Content management

Create, manage and deliver content across unlimited channels and markets.

Content operations

Collaborate effortlessly on content marketing strategy, creation & analytics.

Intelligent content search

Surface content wherever it lives on your site with AI powered content search.

Marketing automation

Engage your audiences with automated email and messaging campaigns.

B2X commerce

Deliver B2B / B2C / Storefronts via a headless and omnichannel platform.

Personalization & testing

Optimize every customer interaction with A/B testing and personalization.

Customer data management

Understand every user and uncover trends with real-time customer and journey insights.

Product discovery

Captivate buyers with search and merchandizing experiences that drive conversion and loyalty.

Getting to 88mph

Content

Commerce

Experience



@StCyrThoughts

Content

Commerce

Experience



@StCyrThoughts

Digital Asset Management

Sitecore Content Hub DAM
Easy to use email marketing, landing
pages and AI recommendations

powered by



Content Hub

Digital Asset Management

Sitecore Content Hub DAM
Easy to use email marketing, landing
pages and AI recommendations

powered by



Content Hub

Content Operations

Sitecore Content Hub CMP
Content marketing strategy, collaboration, and workflow

powered by



Content Hub

Digital Asset Management

Sitecore Content Hub DAM
Easy to use email marketing, landing
pages and AI recommendations

powered by



Content Hub

Content Operations

Sitecore Content Hub CMP
Content marketing strategy, collaboration, and workflow

powered by



Content Hub

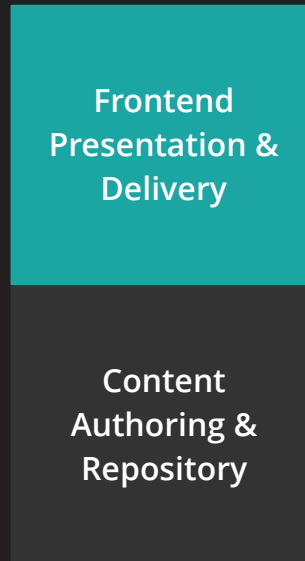
Headless CMS

Sitecore ???
Content authoring, visual builder, and content repository

powered by

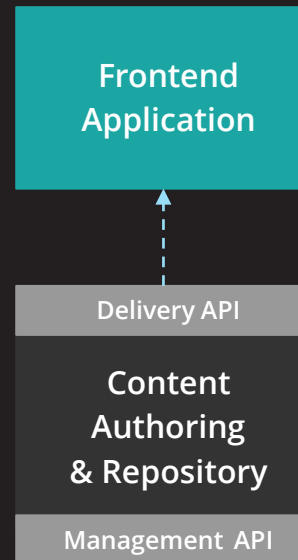
???

Traditional CMS



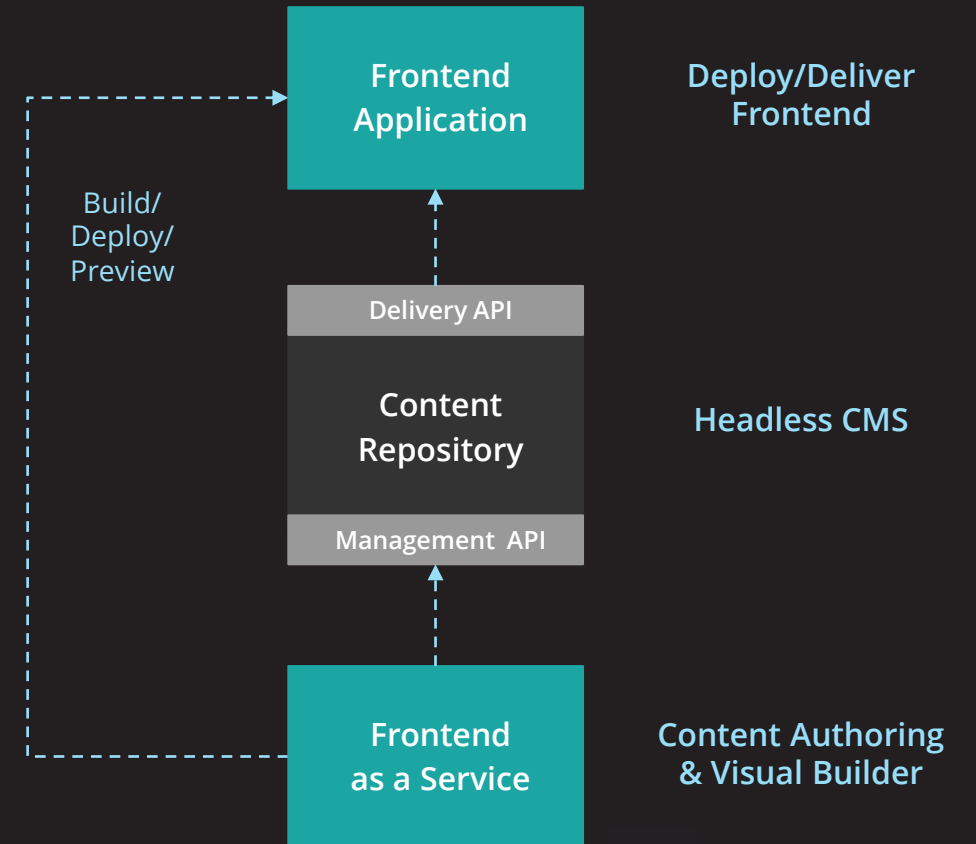
+

Headless CMS



=

No Compromise CMS





Frontend-as-a-Service

Includes Sitecore Symphony - a game changing visual editor that composes experiences from multiple content sources.



Experience Manager Cloud

The no compromise CMS

Experience Manager Cloud

Headless

Our de-facto CMS architecture will be headless. Includes site, layout and page management.

Experience Manager Cloud

Headless

Our de-facto CMS architecture will be headless. Includes site, layout and page management.

Cloud native

Re-architected XM for the cloud. Elastic scale, upgrades and compatibility issues become a thing of the past.

Experience Manager Cloud

Headless

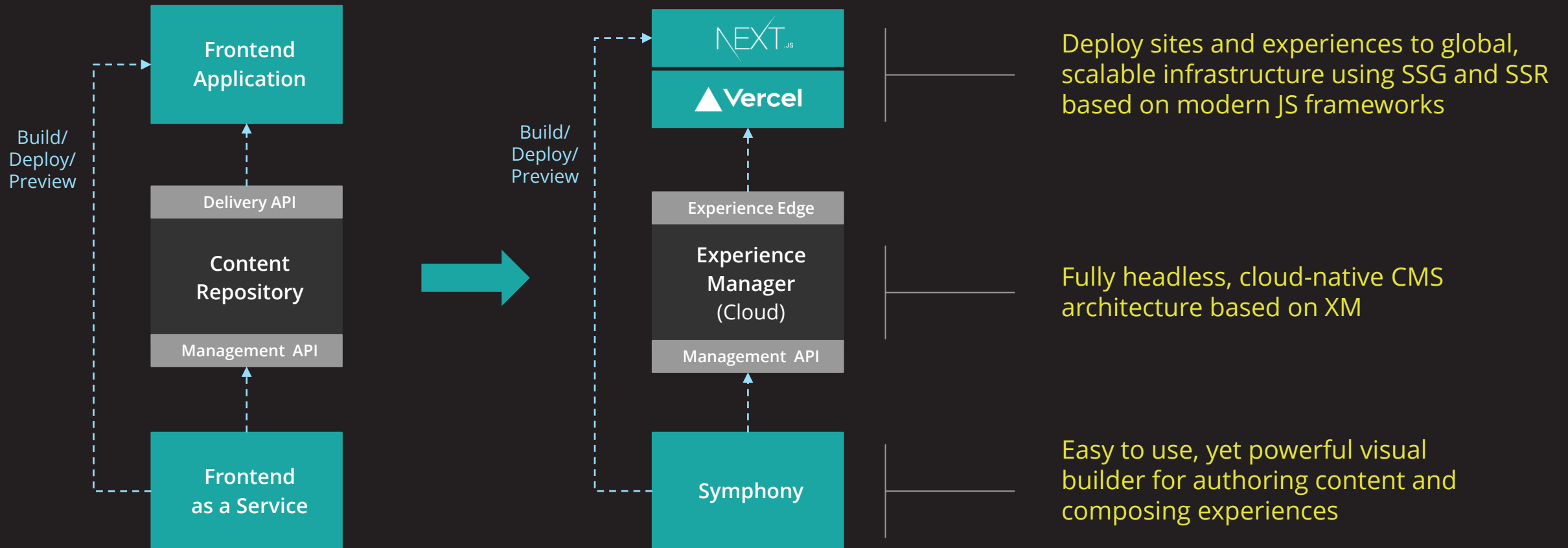
Our de-facto CMS architecture will be headless. Includes site, layout and page management.

Cloud native

Re-architected XM for the cloud. Elastic scale, upgrades and compatibility issues become a thing of the past.

Jamstack ready

Works with modern frontend frameworks and CDNs. Supports all deployment scenarios.



Content

Commerce

Experience



 @StCyrThoughts

Marketing Automation

Sitecore Send

Easy to use email marketing, landing
pages and AI recommendations

powered by



Marketing Automation

Sitecore Send

Easy to use email marketing, landing pages and AI recommendations

powered by



Customer Data Management

Sitecore CDP

Track, identify, segment with privacy by design

powered by



Marketing Automation

Sitecore Send

Easy to use email marketing, landing pages and AI recommendations

powered by



Customer Data Management

Sitecore CDP

Track, identify, segment with privacy by design

powered by



Personalization

Sitecore Personalize

Real-time personalization, experimentation, and Decisioning

powered by



Content

Commerce

Experience



@StCyrThoughts

B2X Commerce

Sitecore OrderCloud
Future-proof headless commerce,
integrate end-to-end

powered by



B2X Commerce

Sitecore OrderCloud
Future-proof headless commerce,
integrate end-to-end

powered by



Product Discovery

Sitecore Discover
Product and content discovery, automated
site experiences, data-driven results

powered by



B2X Commerce

Sitecore OrderCloud
Future-proof headless commerce,
integrate end-to-end

powered by



Product Discovery

Sitecore Discover
Product and content discovery, automated
site experiences, data-driven results

powered by



Intelligent Content Search

Sitecore Search
Preview searches, AI-assisted results,
indexed across XM/Content Hub.

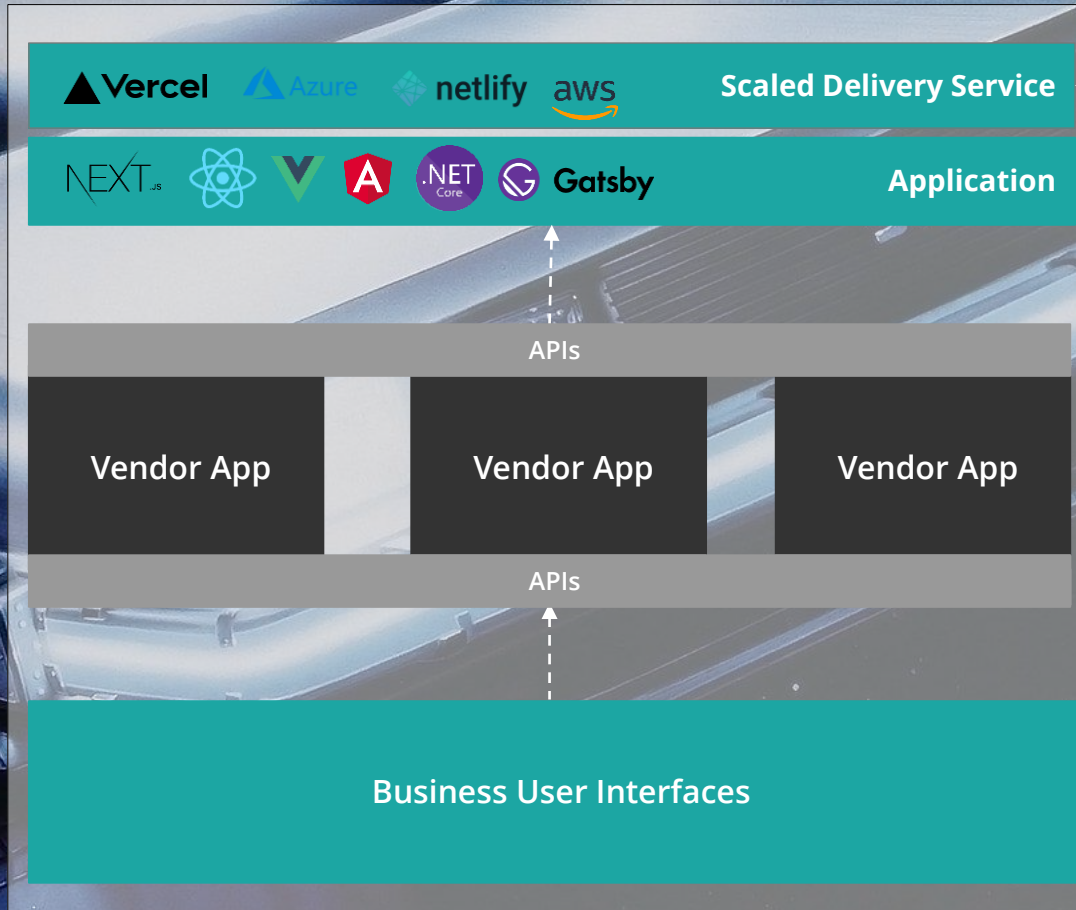
powered by



Omni channel delivery

API-First best-of-breed products

Unified orchestration

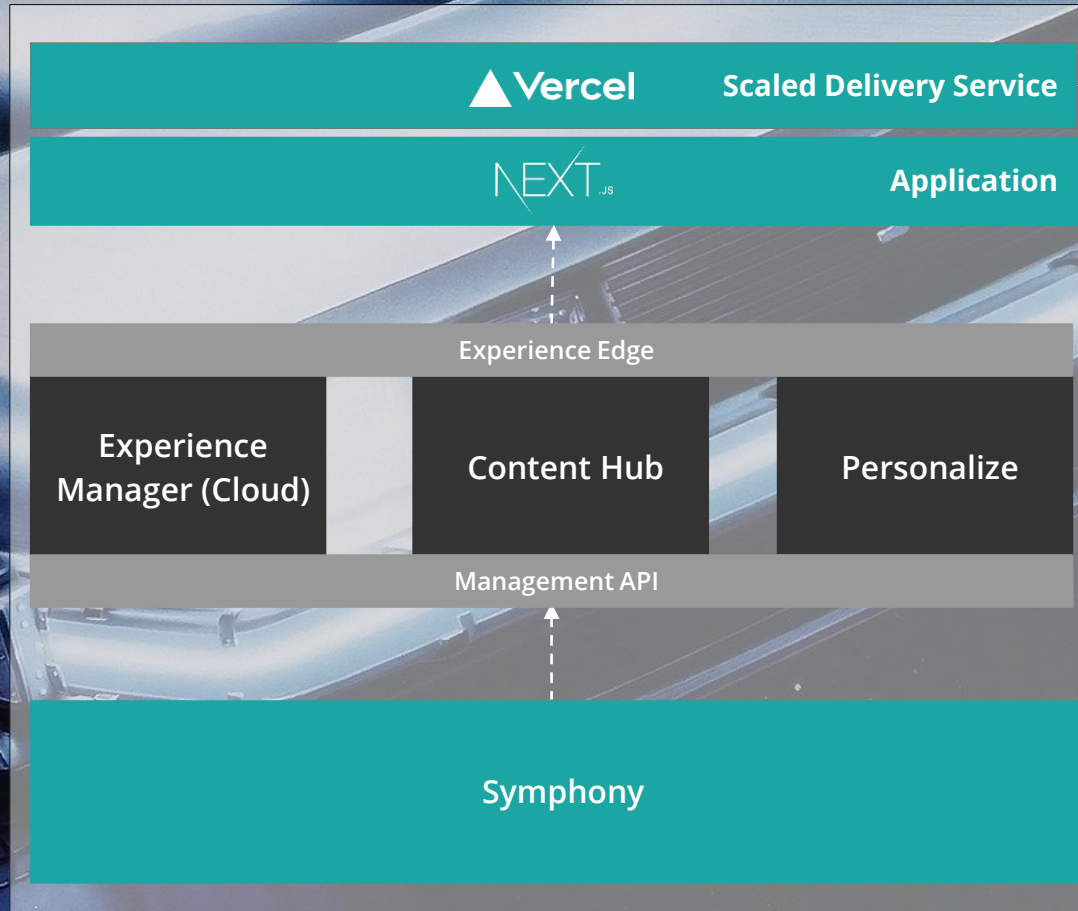


Build/
Deploy/
Preview

**'Last mile' of content delivery
with our Vercel partnership**

**DAM and improved content
workflows together with A/B
Testing and Personalization**

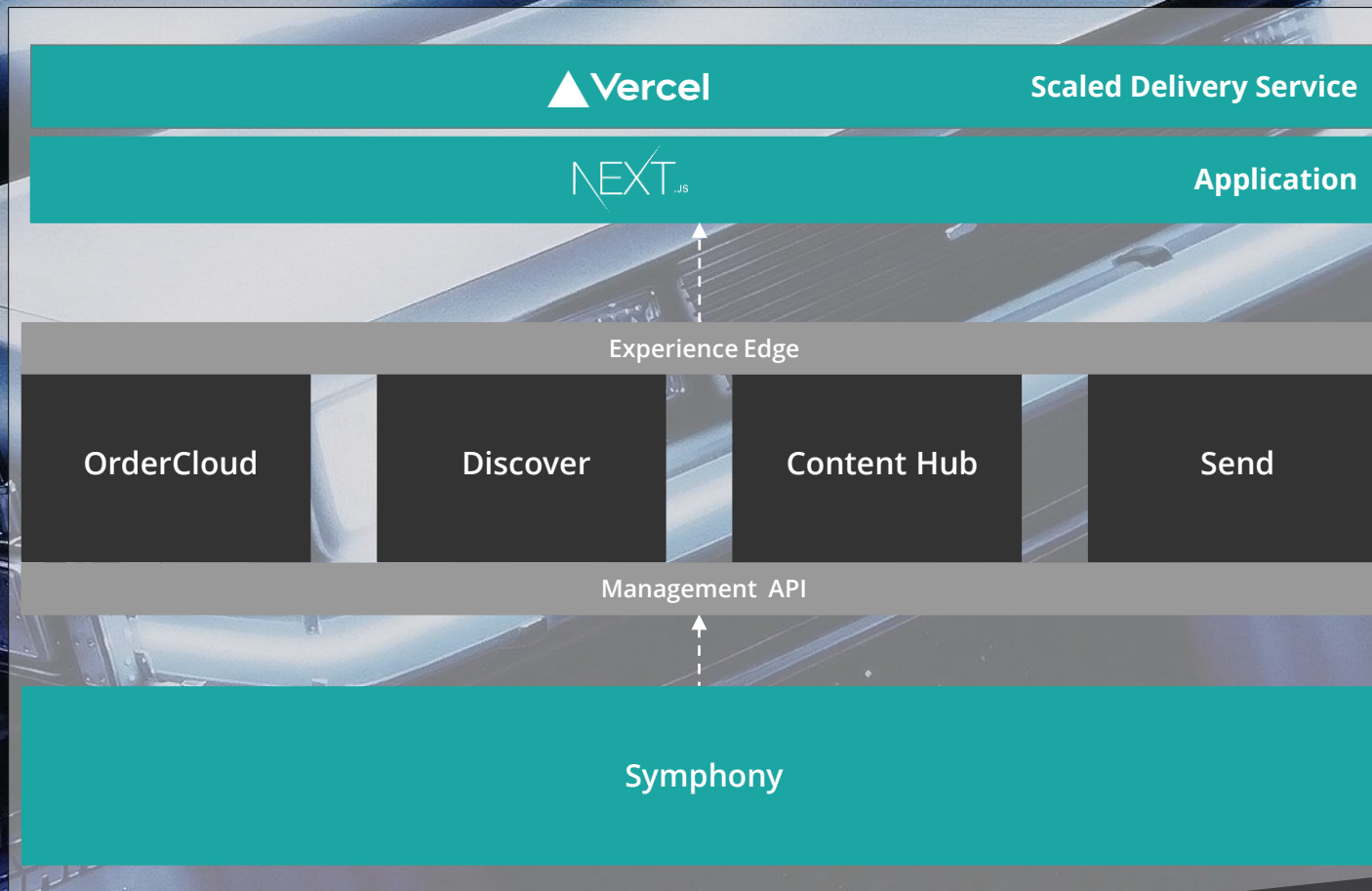
**DAM Assets, content and
personalization all unified in
visual editor**



Build/
Deploy/
Preview

**B2X composable ecommerce
with AI powered product
discovery & merchandizing**

**Compose content and commerce
in an intuitive visual storefront
builder**



Composable DXP

Best of Breed. Better Together.



Introducing Sitecore XP 10.2

Supercharging your
journey to the future!

Focus on Headless

- Improved authoring user experience for headless sites
- Headless rendering hosts can now utilize the Horizon editor

Delivery with Experience Edge for XM

- Publish XM content to a globally distributed delivery platform to power a highly scalable headless solution.

Focus on Solr

- Azure Search is now deprecated, can now focus on Solr-specific features.

Performance and stability

- EXM DDS containers, xConnect performance
- Data purge for interactions



 @StCyrThoughts

Art by Corbyn Bern

GREAT SCOTT

Ready for the future

- Right-sized 10.2 and modernized to prepare for Cloud journey

Lightning-fast performance

- Bundled with Edge, now benefit from increased site and page performance vs. traditionally CD delivered experiences

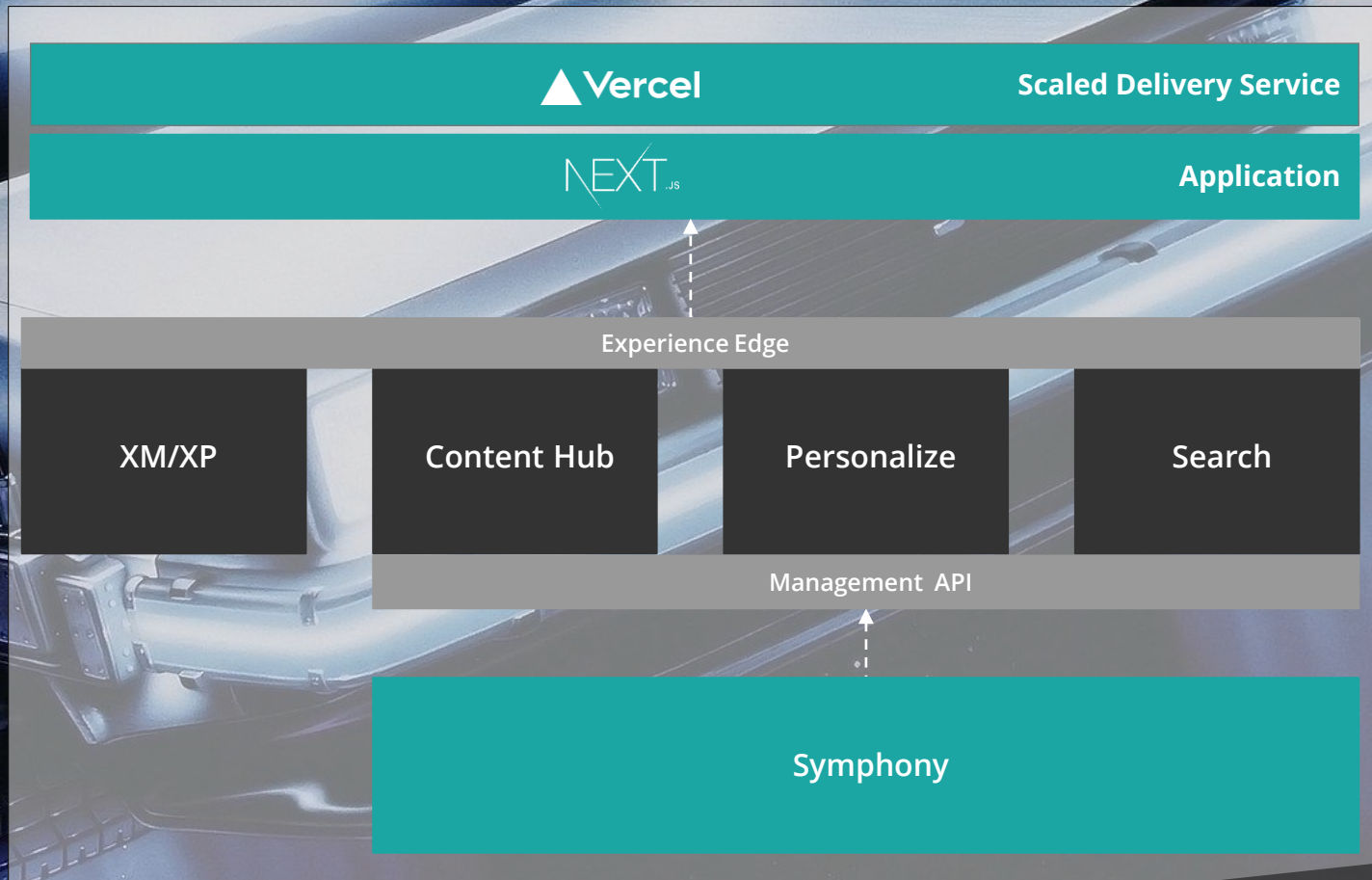
Smaller Investment

- Reduced TCO with elimination of Content Delivery nodes for headless

Bring your MVC Solution to Jamstack

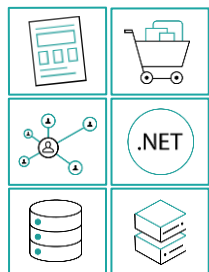
With 10.2 release and Headless Rendering 19.0

Pair PaaS and SaaS to unlock new possibilities...

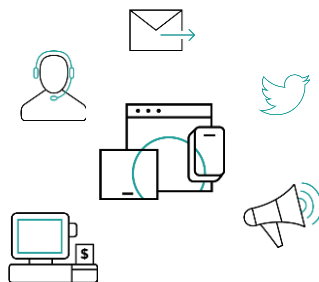


Providing choice for customers

Platform DXP



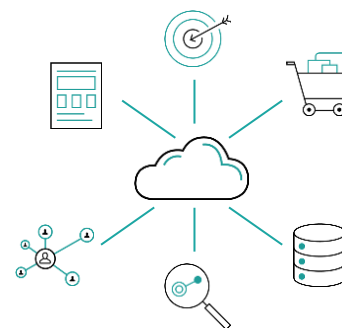
Infinitely customizable, but lacks agility of cloud solutions



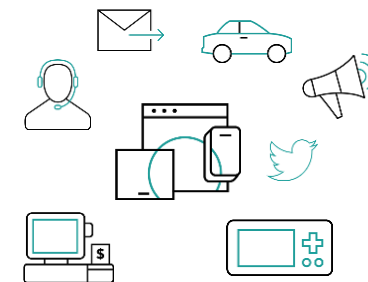
Mainly website centric



Composable DXP



Composable solutions for every ecosystem



Across channels, devices and platforms.

All-in-one solutions

Experience Manager, Platform, Commerce

Composable solutions

Content Hub, Boxever, Four51, Moosend, Reflektion, future roadmap and existing marketing stack

Both solutions will coexist in the market. Provides choice for customers.

Questions?

Any thoughts on what's coming?
Do you see this working for your
teams?

You can also reach me at:

 @StCyrThoughts



THANK YOU!

SAAAS TO THE FUTURE

BE EXCELLENT TO EACH OTHER!

Jason St-Cyr
Head of Developer Advocacy
Sitecore

 @StCyrThoughts