



DESIGN + DEVELOPMENT

#RELATIONSHIPGOALS

Speakers: Stephanie Sell & Ben Hong



STEPHANIE SELL

Senior UX Designer

at CapitalOne

@stellar_UX



BEN HONG

Lead Frontend Developer

at Politico

@bencodezen

SLIDES WILL BE AVAILABLE ONLINE

So no need to rush to copy down things

GETTING TO KNOW YOU

The image features a dark blue background. In the center, the text "GETTING TO KNOW YOU" is displayed in a bold, sans-serif font. "GETTING TO KNOW" is in white, and "YOU" is in a bright cyan color. In the bottom right corner, there are three overlapping geometric shapes: a large pink triangle pointing towards the top right, a smaller magenta triangle pointing towards the top left, and a blue triangle pointing towards the bottom left.

GETTING TO KNOW YOU




DESIGNERS & DEVELOPERS

DESIGNERS

DEVELOPERS

**WE SHOULD BE ON
THE SAME TEAM.**

The image features a dark blue background. In the bottom right corner, there are several overlapping geometric shapes: a large pink triangle pointing towards the top right, a smaller blue triangle pointing towards the bottom right, and a thin blue horizontal bar at the very bottom.



**WHAT ARE SOME COMPLAINTS
YOU'VE HEARD OR ENCOUNTERED?**



COMMON THEMES

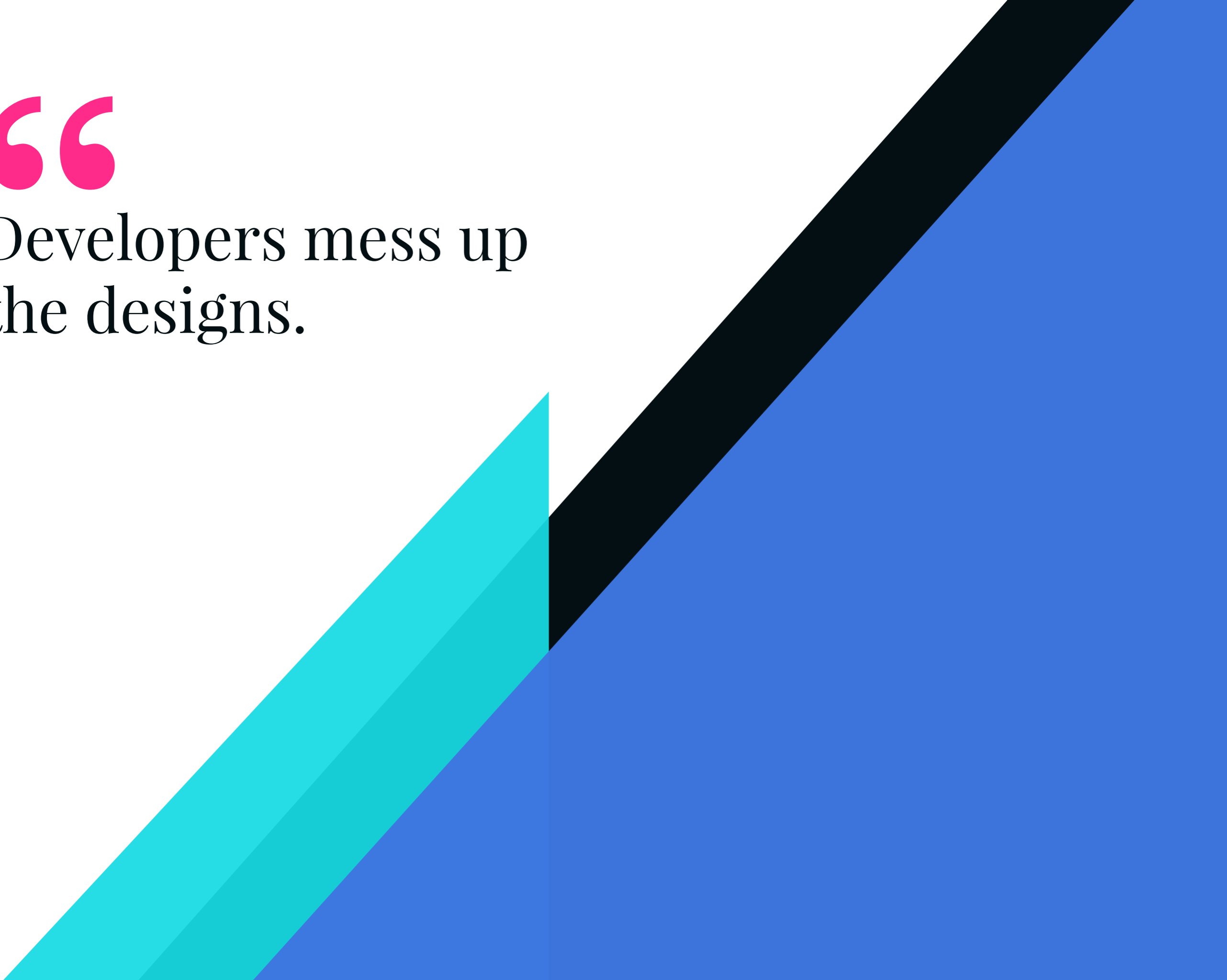


1 / HANDOFF

The bottom right corner of the slide features a decorative graphic consisting of overlapping geometric shapes. There is a large pink triangle pointing towards the top right, and a smaller blue triangle pointing towards the bottom right, partially overlapping the pink one.



Developers mess up
the designs.





Developers mess up
the designs.

Designers forget
things & leave us to
fill the gaps.

2 / BLAME GAME





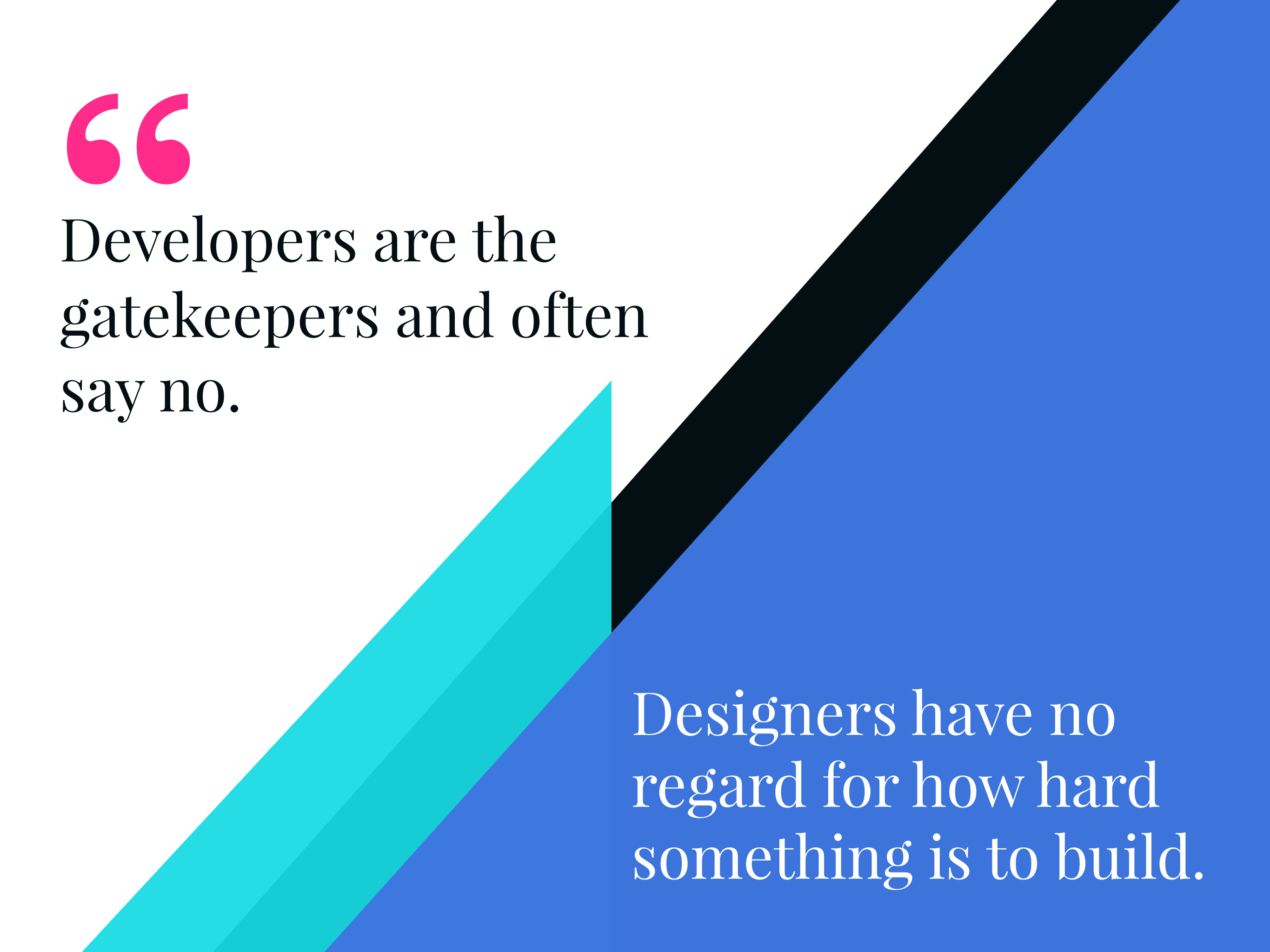
Developers are the
gatekeepers and often
say no.





A large, stylized pink quotation mark icon.

Developers are the
gatekeepers and often
say no.

The background features a diagonal split. The top-left portion is white, the bottom-left is a light teal color, and the right side is a solid blue color. A thick black diagonal line runs from the top right towards the bottom left, separating the white and teal areas from the blue area.

Designers have no
regard for how hard
something is to build.

3 / VALUE





“

Developers are seen as
“more valuable” than
design.

Designers get all the
spotlight and glory and
we are forgotten.



**THE SOLUTION IS
SIMPLE RIGHT?**

The bottom right corner of the image features a decorative graphic consisting of overlapping geometric shapes. There is a large pink triangle pointing towards the top right, and a smaller blue triangle pointing towards the bottom right, partially overlapping the pink one.

DESIGNERS SHOULD LEARN TO CODE



DEVELOPERS SHOULD LEARN TO DESIGN

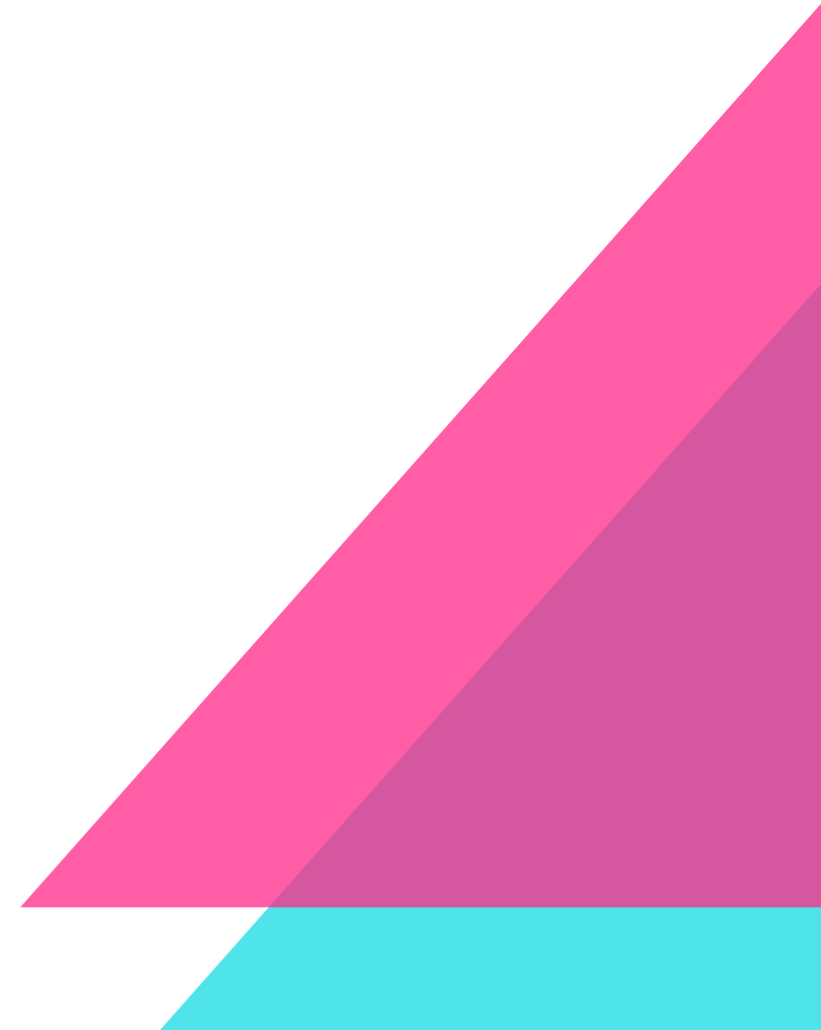
**UNDERSTANDING THE
OTHER SIDE.**

The bottom right corner of the image features a decorative graphic consisting of overlapping geometric shapes. It includes a large pink triangle pointing towards the top right, a smaller blue triangle pointing towards the bottom right, and a thin blue horizontal bar at the very bottom.

DESIGNERS


Goals

- Create beautiful designs
- Create the optimal experience for users



DESIGNERS

Obstacles

- Multiple stakeholders to make happy
 - No guarantee of project viability / investment
 - Everyone thinks that they can do your job
- 



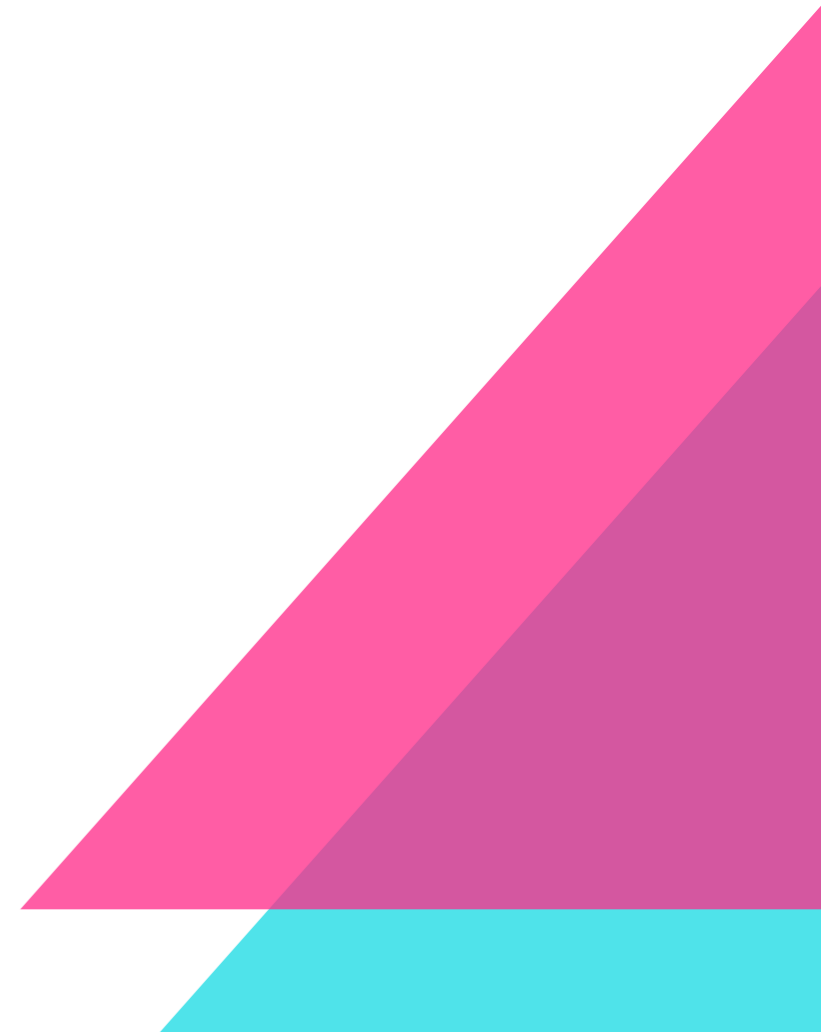


Yes, thank you for your input.

DEVELOPERS

Goals:

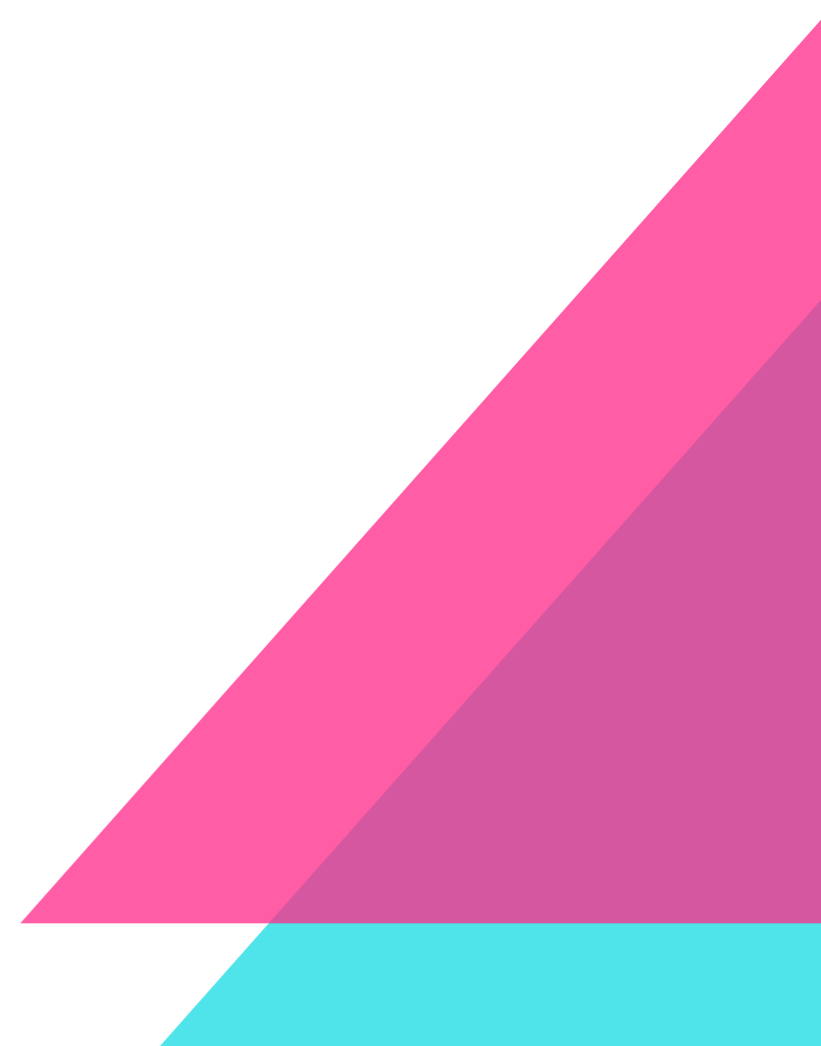
- Build cool stuff
- Write bug-free features
- Build accessible experiences



DEVELOPERS

Obstacles:

- Specifications are inadequate






Mark Dalgleish

@markdalgleish

Follow



 I've made a responsive design, of a car that turns into a plane.

 Neat—how does it work?

 *Draws car*

 Yeah, but how does it turn into a plane?

 *Draws plane*

9:21 PM - 1 Oct 2018

130 Retweets 535 Likes



 18

 130

 535






Mark Dalgleish

@markdalgleish

Follow




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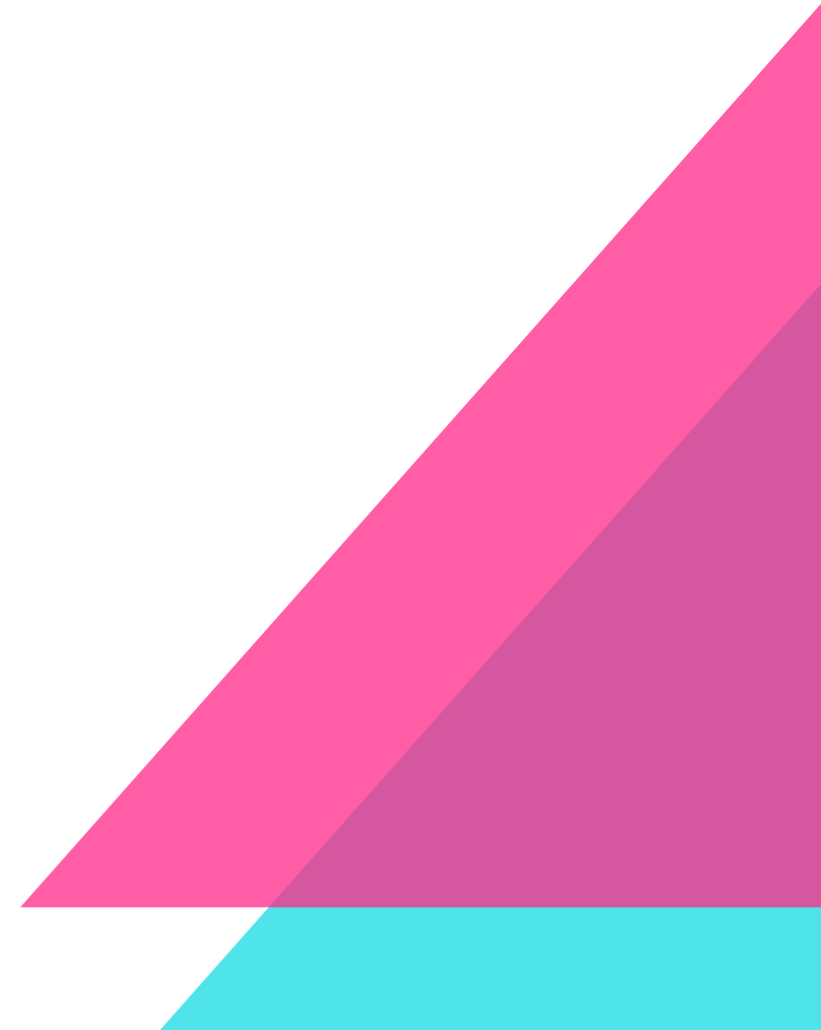
535



DEVELOPERS

Obstacles:

- Specifications are inadequate
- Tight deadlines
- Contractors
- Browser compatibility



CSS Grid Layout - CR

Method of using a grid concept to lay out content, providing a mechanism for authors to divide available space for layout into columns and rows using a set of predictable sizing behaviors. Includes support for all `grid-*` properties and the `fr` unit.

| Usage | % of all users |
|-------------|-------------------------|
| U.S.A. | 87.75% + 2.57% = 90.31% |
| unprefixed: | 87.75% |
| Global | 84.95% + 2.91% = 87.85% |
| unprefixed: | 84.95% |

| IE | Edge * | Firefox | Chrome | Safari | Opera | iOS Safari * | Opera Mini * | Android Browser * | Blackberry Browser | Opera Mobile * | Chrome for Android | Firefox for Android | IE Mobile | UC Browser for Android |
|-----------------|--------------------|--------------------|--------------------|-----------|--------------------|--------------|--------------|-------------------|--------------------|----------------|--------------------|---------------------|-----------------|------------------------|
| | | 2-39 | 4-28 | | | | | | | | | | | |
| | | ³ 40-51 | ¹ 29-56 | | 10-27 | | | | | | | | | |
| 6-9 | ² 12-15 | ⁴ 52-53 | ⁴ 57 | 3.1-10 | ¹ 28-43 | 3.2-10.2 | | | | | | | | |
| ² 10 | 16 | 54-61 | 58-69 | 10.1-11.1 | 44-55 | 10.3-11.2 | | 2.1-4.4.4 | 7 | 12-12.1 | | | ² 10 | |
| ² 11 | 17 | 62 | 70 | 12 | 56 | 11.4 | all | 67 | 10 | 46 | 69 | 62 | ² 11 | 11.8 |
| | 18 | 63-64 | 71-73 | TP | | 12 | | | | | | | | |

- Notes
- Known issues (2)
- Resources (13)
- Feedback

¹ Enabled in Chrome through the "experimental Web Platform features" flag in `chrome://flags`

² Partial support in IE refers to supporting an **older version** of the specification.



WHAT CAN YOU DO?



**SOLUTION:
COUPLES THERAPY**

The bottom right corner of the image features a decorative graphic consisting of overlapping geometric shapes. There is a large pink triangle pointing towards the top right, and a smaller blue triangle pointing towards the bottom right, partially overlapping the pink one.

SOLUTION:
~~COUPLES~~ THERAPY



**SOLUTION:
MORE TOOLS**

The image features a dark blue background. In the bottom right corner, there are several overlapping geometric shapes: a large pink triangle pointing towards the top right, a smaller blue triangle pointing towards the bottom right, and a thin blue horizontal bar at the very bottom.



Andy Ingram

@andrewingram

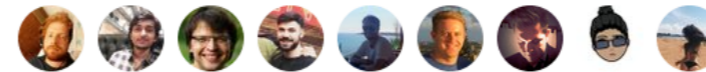
Follow



A lot of energy is put into making tools that let designers communicate ideas with developers better (eg hand-off modes). It feels like there's a belief that the reason designs aren't implemented as intended, is that developers simply didn't understand it properly.

12:39 PM - 23 Sep 2018

75 Retweets 232 Likes



18 75 232

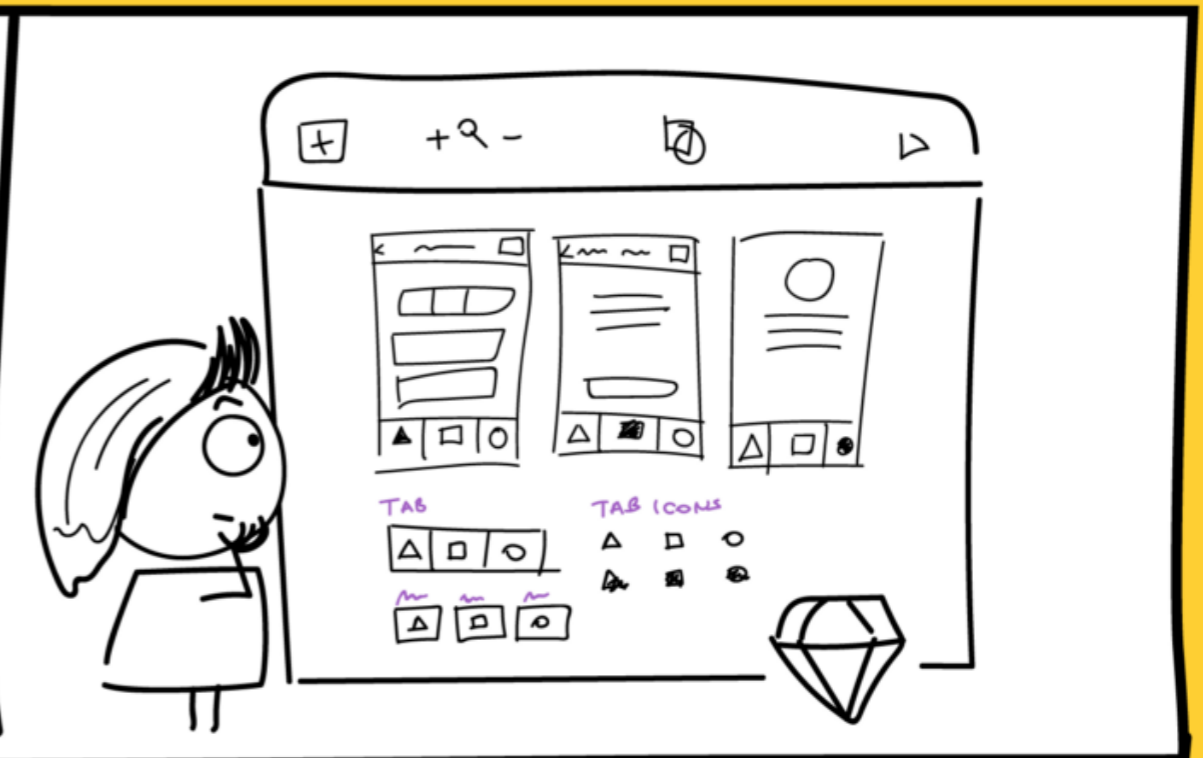
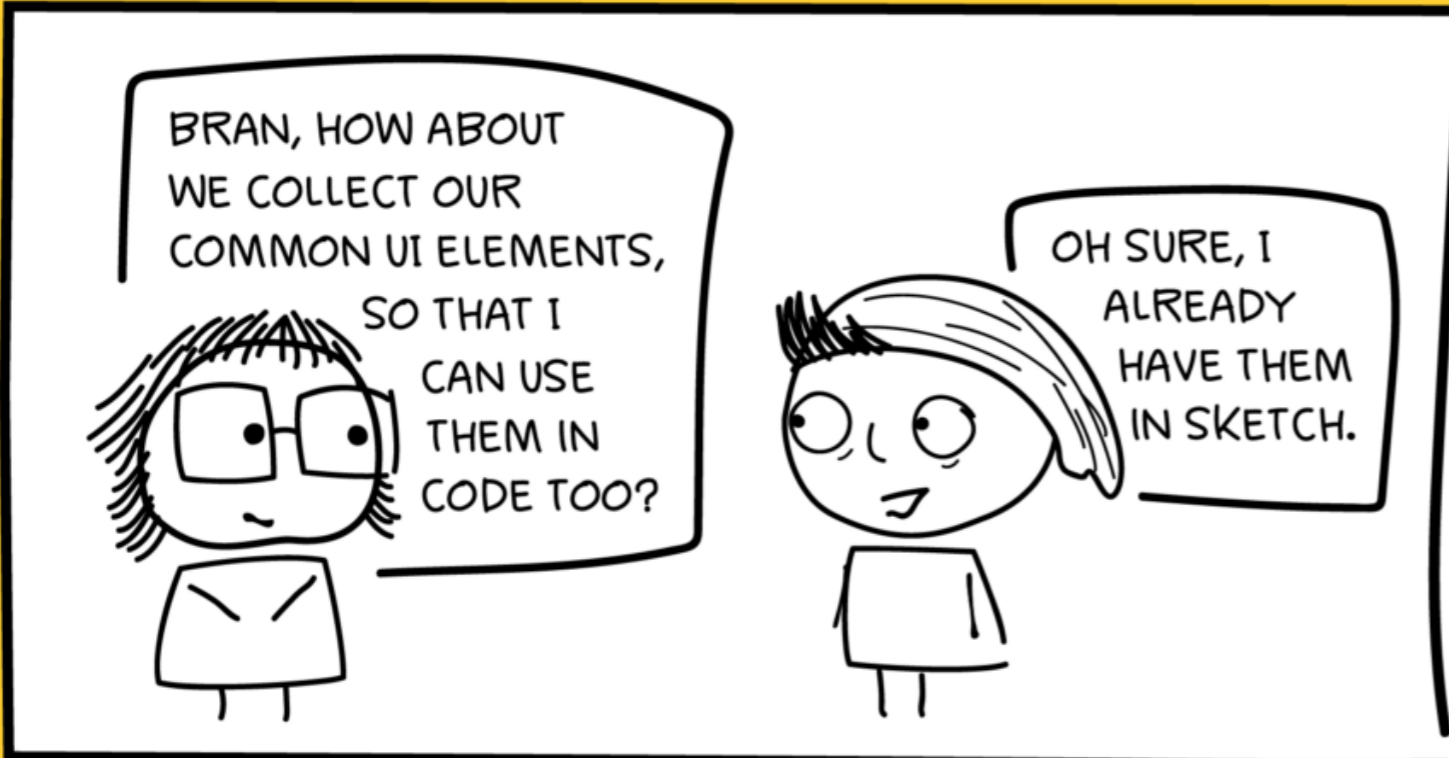


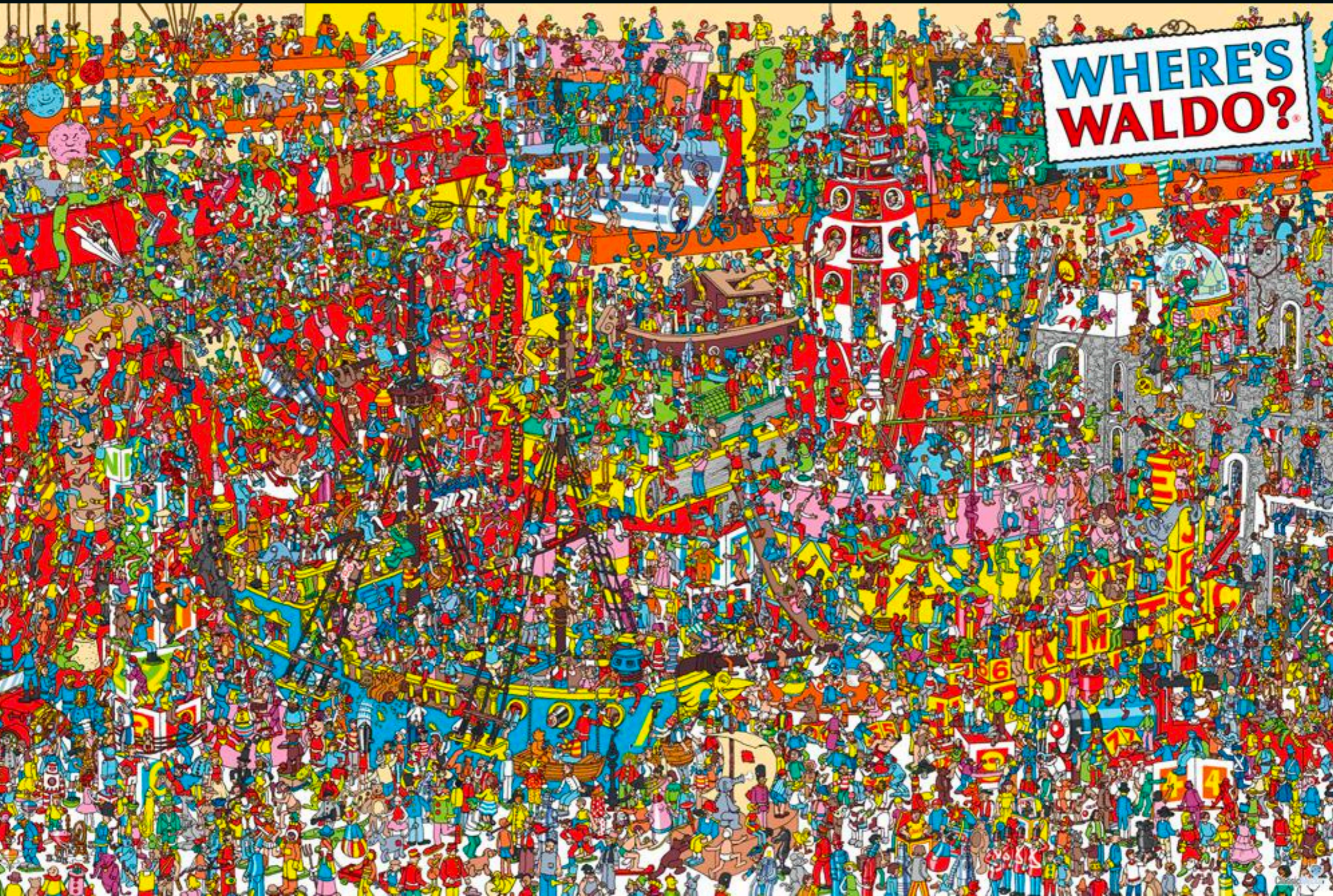
Tweet your reply



Andy Ingram @andrewingram · Sep 23

So it follows that you can solve the problem by making it easier to communicate





**WHERE'S
WALDO?**

SOLUTION: ~~MORE TOOLS~~

(Even though tools are great!)

1 / PROXIMITY





VAN SCHNEIDER ✓

@vanschneider

Follow

At every company I've worked so far, I always asked to sit next to a developer.

If you're concerned about bridging design & dev, this is the single most impactful thing you can do.

7:24 PM - 31 Jul 2018

235 Retweets 1,233 Likes



36

235

1.2K



Tweet your reply



VAN SCHNEIDER ✓ @vanschneider · Jul 31

It's also beautifully selfish, because I learn a lot from developers.

1


7

149



PROXIMITY

How to achieve this

- Get leadership to have the two teams sit within arm's reach of one another
 - Increase amount of “water cooler” time
 - Schedule a routine meeting with one another
- 

2 / COMMUNICATION



COMMUNICATION

How to achieve this

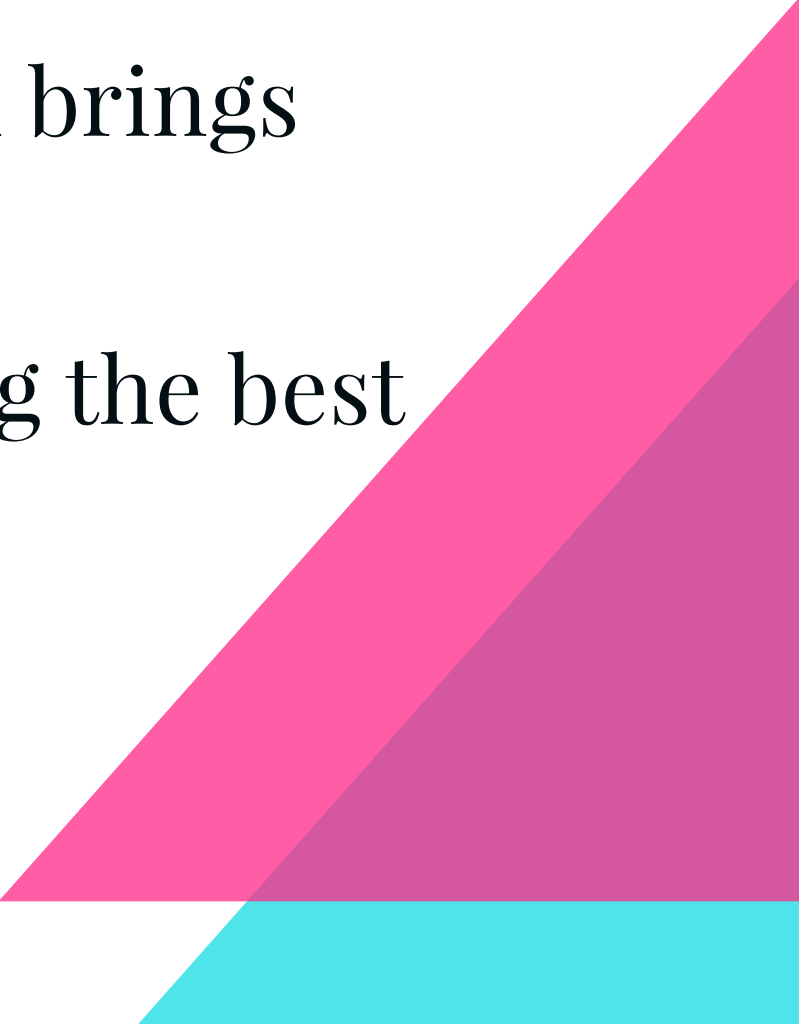
- Start the conversation as early as possible
- Don't just say "no" to a request. Explain.
- Treat one another as a partner in crime
- Never assume

3 / EMPATHY



EMPATHY

How to achieve this

- Leave your ego at the door
 - Respect the expertise that each team brings to the table
 - Always remember that we are making the best with what we have
- 

IN SUMMARY

The image features a solid black background. In the center, the text "IN SUMMARY" is displayed in a bold, sans-serif font. The word "IN" is white, while "SUMMARY" is a bright cyan color. In the bottom right corner, there are abstract geometric shapes: a large pink triangle pointing towards the top right, and a smaller blue triangle pointing towards the bottom right, partially overlapping the pink one.

PROXIMITY

COMMUNICATION

EMPATHY

PCE



AND NOW WE CAN
BE **BEST FRIENDS** RIGHT?



PROBABLY NOT





THANKS!

We'll be around for questions!



@bencodezen



@stellar_UX