



# HOW TO GET DELIVERY SERVICE LICENSE IN DUBAI, UAE





Dubai now delivers items to your doorstep, not just through traditional means, but even via flying drones. That is how far delivery services in Dubai have come over the years. With the advent of modern technologies and innovations, the delivery industry has seen unprecedented growth. The internet boom, combined with widespread tech usage, has significantly boosted online orders in Dubai.

The age of convenience calls for things to be delivered right to your doorstep, whether it is food, medicines, or daily essentials. Dubai, known for its fast-paced and highly developed lifestyle, is now demanding even more reliable and high-quality delivery services. That is why obtaining a **delivery service license Dubai** remains one of the most profitable and promising business options today.

This article will be your go-to guide for understanding how to secure a delivery service license in Dubai, what legal requirements are involved, the costs, and more.







## **DELIVERY SERVICE INDUSTRY IN DUBAI - GROWING OPPORTUNITY**

Dubai's logistics and delivery market is growing at a pace that no other country can match. The city has a proactive government, strong infrastructure, a growing e-commerce sector, and instant demand for online products from residents, locals, expats, and tourists alike.

Be it food delivery, online retail, fashion products, medicines, groceries, or other items, people in Dubai love to buy online. First, it brings them convenience. Second, it provides unmatched deals, making the delivery service market a highly promising one.



# WHAT IS A DELIVERY SERVICE LICENSE IN DUBAI

A delivery service license in Dubai is a legal permit issued by the relevant Dubai government authority (DET/freezone) that allows businesses to operate in courier, parcel, logistics, food delivery, and related sectors.

It is an official authorization that confirms your business complies with all safety standards, legal requirements, and regulations. You can apply for this license in both the mainland and free zones in Dubai.

You can conduct various activities under a delivery service business license in Dubai, such as:

- Food delivery services
- Restaurant and café deliveries
- Boutique and online store deliveries
- Medicine deliveries
- Courier and packaging delivery services
- Grocery delivery services





# HOW TO START DELIVERY BUSINESS IN DUBAI

Here are the steps involved in getting a **delivery service license Dubai**:

## Step 1 - Choose your location: mainland or free zone

Decide where you want to open your business, mainland or in a free zone. This decision comes with several considerations, as each zone has its own governing authorities, rules, and benefits.

## Step 2 - Decide the legal structure

Choose the appropriate legal form for your business. It can be an LLC, sole establishment, partnership, civil company, or a branch of an existing business. Your choice will affect ownership, taxation, and profit-sharing structures.

## Step 3 - Register a business name

Select and register a suitable and legal trade name for your business. The name must comply with the UAE naming guidelines. It should not be offensive, already taken, or violate any trademark laws.

## Step 4 - Get the approvals and permits

First, obtain initial approval from the Department of Economy and Tourism (DET) or the relevant free zone authority. If you will be using delivery vehicles, you may also need permits from the Roads and Transport Authority (RTA), especially for vehicle and driver registrations.



### **Step 5 - Set up an office**

Choose an office space based on the nature and scale of your business. Most license types require a registered address, this could be a physical office or shared workspace, depending on the jurisdiction.

### **Step 6 - Apply for the delivery service license**

Submit your delivery service license Dubai application through DET or your selected free zone. You will need to complete the application form and submit all required documents along with the relevant fees.

### **Step 7 - Get the necessary visas**

If you are a foreign entrepreneur, you will need to apply for a residency visa in the UAE. Similarly, if you plan to hire foreign employees, they will also require valid employment visas.

### **Step 8 - Open a business bank account**

To manage business transactions, open a corporate bank account in the UAE. Choose a bank that suits your needs and submit the required documents to open the account.



# COST OF DELIVERY SERVICE LICENSE DUBAI



The **delivery service license cost in Dubai** starts at AED 12,500. Additionally, RTA permit cost for a delivery service business will be around AED 2,000.

However, there are many factors such as your visa requirements, office requirements, and other specific needs that determine the overall cost of delivery service business setup in Dubai.

Our experts at Dubiz Business Setup can guide you better on the costing.



## DOCUMENTATION NEEDED FOR LICENSE APPLICATION

Documents required for obtaining a **delivery service license Dubai** typically include:

- Passport copies
- Passport sized photos
- Initial approval receipt
- Permit from RTA
- Emirates ID copy, if applicable
- Residence visa copy, if applicable
- Business plan
- Additional documents as may be asked by authorities

In case you need detailed assistance, you can contact our experts at Dubiz Business Setup. We can help you with approvals, document clearance, PRO services, attestations, and all other business setup requirements.





## Basic Requirements to START A DELIVERY SERVICE BUSINESS

Here's a list of what you will generally need to start and run a delivery service business in Dubai:

- **Fleet of vehicles:** For your delivery service business in Dubai, you will need to have a fleet of vehicles such as bikes, cars, or vans, depending on the size and scope of your business. Make sure to maintain your vehicles regularly.
- **Order tracking system:** You must have a solid tracking system in place through which you and your customers can monitor the status and location of deliveries in real time.
- **Fully trained drivers:** Your drivers will be the face of your business. Therefore, hire well-trained, professional, and licensed drivers who can handle the packages with care.
- **Delivery management software:** This software helps automate and optimize delivery operations such as route planning, consignment assignment, delivery time estimation, etc.
- **Customer support system:** You must have a responsive customer support system in place to resolve issues if they arise, answer queries, and make sure there is no negative experience for your clients.
- **Warehousing (optional):** Depending on the scale of your business, you may require warehousing facilities to store goods before they are dispatched. Especially, if you offer next-day deliveries.





## Benefits of Starting a **DELIVERY SERVICE LICENSE IN DUBAI**

There are many advantages of starting a delivery service business in Dubai, including:

- **Huge market:** Delivery service and logistics is a multi-billion-dollar market with huge demand and a large client base.
- **Ease of business:** The process to start and run a delivery business in Dubai is easy and requires less paperwork and administrative formalities.
- **Taxation benefits:** Dubai offers a very tax-friendly environment for businesses where they can benefit from low rates and exemptions.
- **Affordable model:** You can start a delivery business on a small scale with minimal investment and then grow over time.
- **Logistics support:** The advanced, reliable, and strong logistics, road network, and facilities make operating a delivery business easy and smooth.
- **Growing e-commerce:** With the growth of online shopping in Dubai, there is a continuous demand for delivery services.





# Dubiz can help you START YOUR DELIVERY BUSINESS IN DUBAI

Getting a delivery license in Dubai involves multiple steps and legal requirements. The endeavor itself is very promising, and to start on the right note, you can consider getting in touch with our experts at Dubiz Business Setup. From initial consultation to license application, registration, bank account setup, and ongoing compliance, we can help you at every step.

Our business setup packages are fully customizable, which makes them perfect for businesses of various needs. You can get:

- Trade license assistance
- Golden visa
- Bank account setup
- Tax and accounting
- Relocation
- Digital marketing, all sorted under a single roof.





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