



#NDCOSLO

**SHINY OBJECTS ARE  
COOL BUT SO IS  
BUILDING PRODUCTS  
PEOPLE USE**

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@jennapederson

# What is shiny?

# Accidental vs. Essential Complexities

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Fred Brooks, 1986

# Accidental Complexities

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Not essential to the problem being solved

Problems engineers create and can fix

languages, tools, processes, techniques, bells and whistles

# Essential Complexities

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Directly related to the problem being solved

Very little can fix or remove this complexity

deciding what to build, the humans, design and testing, the complexity of hardware/software

# What's the problem with shiny?

## **Doesn't solve the problem**

you know, that one our customer has

## **Has less impact**

a focus only on the shiny is not nearly as impactful to the problem our customer has as focusing on the non-shiny

## **Always starting**

but never finishing

## **And more...**

unknown, unsupported, unmaintained, risky, distracting

# Why do we choose shiny?

## **Starting vs. Finishing**

starting is orders of magnitude easier than finishing

## **New is better**

obviously, if it's new and improved it's better, right? maybe. maybe not.

## **We like to learn**

and maybe it's just for our resume or to scratch an itch

# How do we build products people use?

**Stop focusing on the solution  
and focus on the actual  
problem**

not just the ones we think our  
customers have or the ones we've  
manufactured for ourselves

**Focus on the customer**

get out of the office and talk to them

**Focus on the value**

add value to someone's life



# Code vs No Code

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Why write code when you don't need to?

What if you don't fully know what the problem is and then write a bunch of code?

example 1: a React app vs. a Squarespace site

example 2: a React app vs. a Google form + Zapier to send an email or a text

# Library vs Roll Your Own

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Does the library do what you need to do?

Is it actively maintained?

Would you be the largest user of the library?

Does using the library and having a dependency on it make it more complicated?

example: the Recaptcha gem vs roll your own

example: Circle CI + ClojureScript frontend

# AWS All the Things vs. Heroku

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Can you do All the Things?

Do you have time to learn All the Things?

Can you afford to hire someone to do All the Things and maintain/support it?

Can you think critically about the security, scalability, and reliability of All the Things?

Do you even need All the Things?

example: startup day 1 vs. Big Mega Corp

# How do we innovate?

## **Use it to our advantage**

chase shiny objects but with a goal in mind. have a strategy.

embrace failure without consequences.

let these shiny objects drive us to learn more about our craft, how to solve real world problems with new tech, how to experiment, how to fail, and how to discover what problems we should be solving.



# One Last Bit

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## **AN INSPIRATIONAL BIT**

The good devs won't just be chasing shiny objects. They will have a fine balance of finding, evaluating, and using new or bleeding edge tech vs. using the tried and true tech.

# The End

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Thanks!

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feedback welcome!