

ADDO[®]
ALL DAY DEVOPS

OCTOBER 28, 2021

Laura Santamaria
Developer Advocate, Pulumi

Cultural Confusion: Bridging the gap between initiative and implementation





Car Culture

Driving Tail of the Dragon, courtesy of KillBoy Photography.

What is “culture”?

Merriam-Webster. (n.d.). Culture. In Merriam-Webster.com dictionary. Retrieved October 01, 2021, from <https://www.merriam-webster.com/dictionary/culture>

Fuzzy

Bolten, J. (2014). The dune model – or: How to describe cultures. *AFS Intercultural Link*, 5(2), 4-5.
https://issuu.com/afsinterculturalprograms/docs/afs_intercultural_link_news_magazin/4

Hard to pin down

Implementation is hard

Unwritten rules

The forest and the trees

Bolten, J. (2014). The dune model – or: How to describe cultures. *AFS Intercultural Link*, 5(2), 4-5.
https://issuu.com/afsinterculturalprograms/docs/afs_intercultural_link_news_magazin/4

Boundaries and Scale

Define where you are

Make a map

Explore confusion

Know the history...

... and ensure everyone listens

Break it down

Barriers and Oil Slicks

Communication, empathy, and trust

Fixes

Remember

ADDO

ALL DAY DEVOPS

OCTOBER 28, 2021

Thank you!

<https://nimbinatus.com>

<https://pulum.com>

 [@nimbinatus](https://twitter.com/nimbinatus) | [#AllDayDevOps](https://twitter.com/AllDayDevOps)



People problems