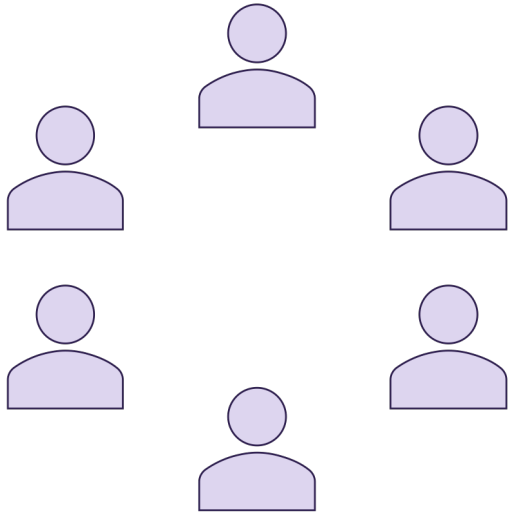
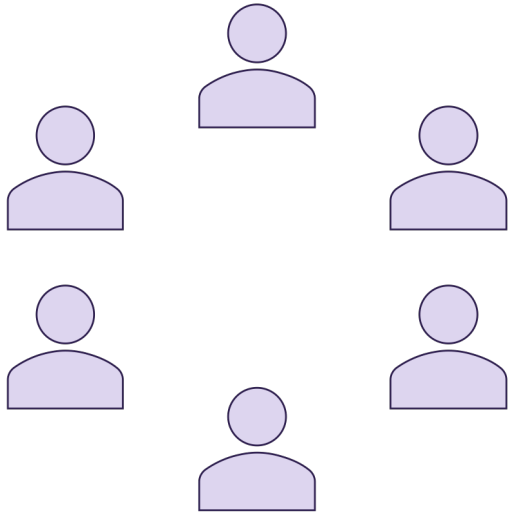
Communication Across Remote and Distributed Teams

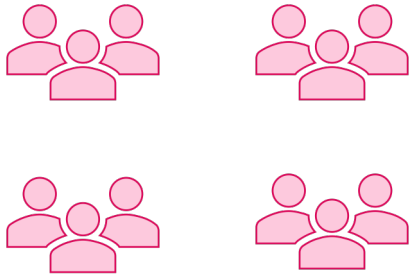
Laura Santamaria, Developer Advocate, logdna

Photo by Daria Shevtsova on Unsplash



3 kinds of distributed teams





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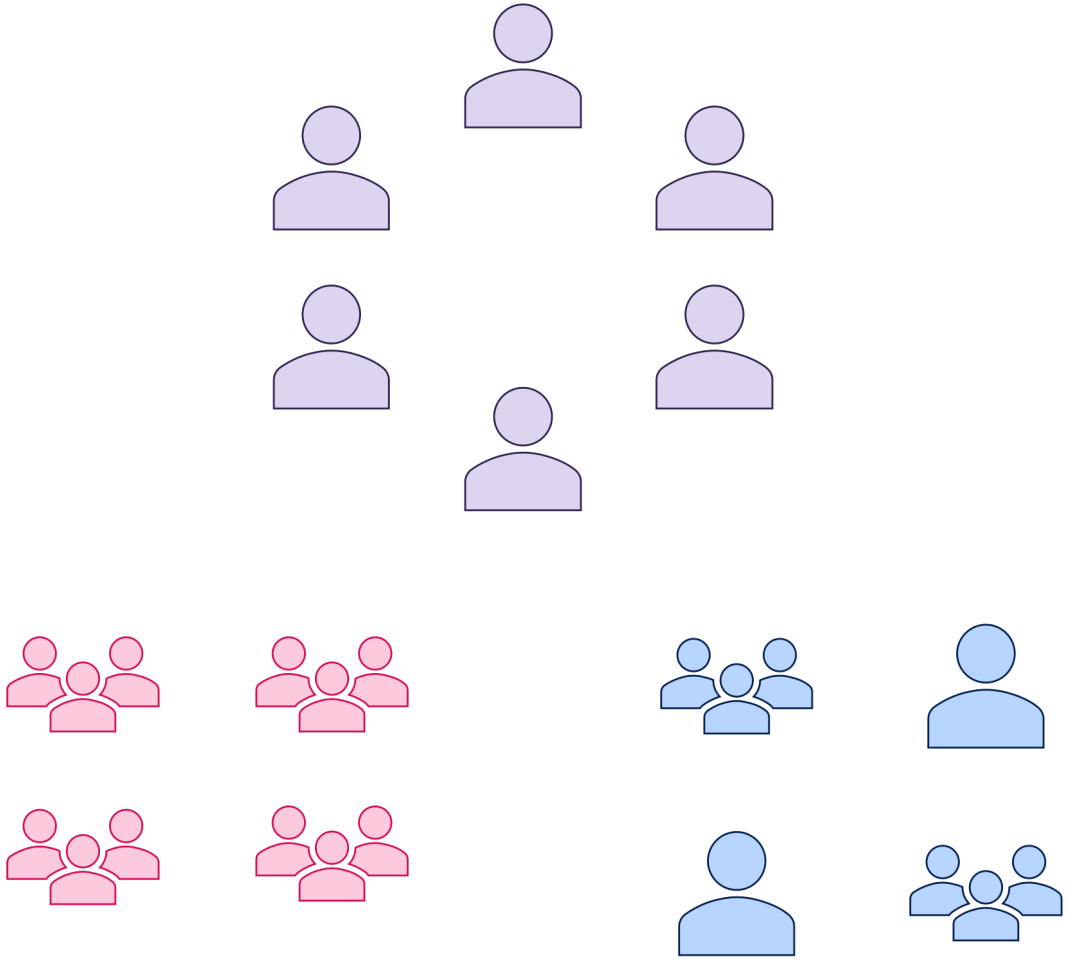


3 kinds of distributed teams

Being remote is different

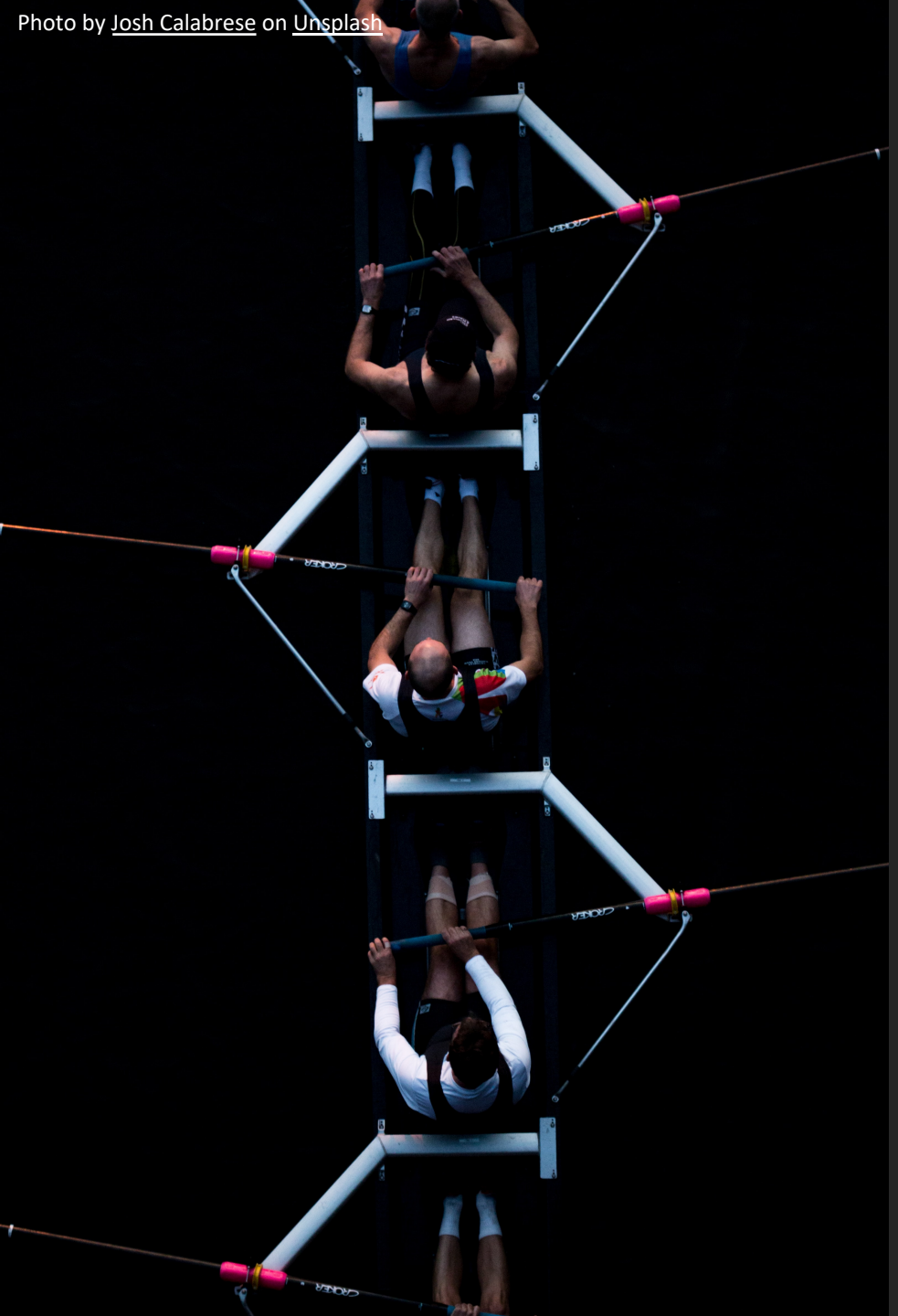
Photo by Pavan Trikutam on Unsplash

Body language

Language barriers

Info overload

Technology hiccups



Great communication is the foundation of teamwork, no matter where you are.

General Notes

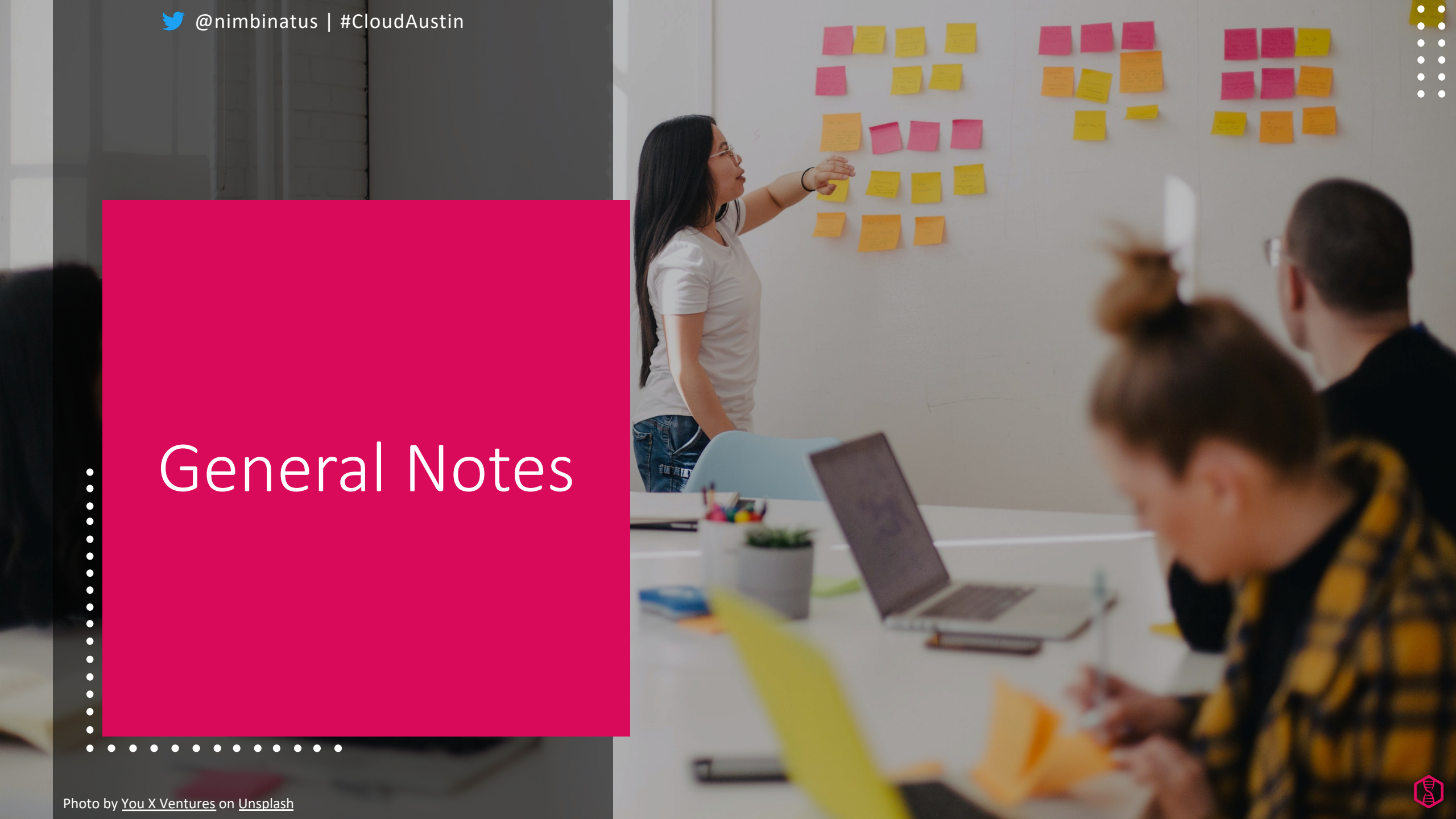


Photo by You X Ventures on Unsplash

Listen as much or more than you talk.

Be transparent

Aim for clear and concise

Ask for clarity as needed

Give and get constructive feedback constantly

Respect everyone's experience and views

Aim for team wins over personal wins in conflict

Special Considerations

Photo by Andrew Neel on Unsplash

Overcommunicate

Be present

Avoid sarcasm in text

Set communication expectations

Set Slack statuses

Use public channels over private comms

Use video conferencing liberally

Run effective meetings, and meet (quickly) often

If you don't remember anything else, remember this…

Photo by AbsolutVision on Unsplash

Listen.
Reframe.
Engage.

Photo by Randy Fath on Unsplash

(Thanks)
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