Don't Create, Re-Use!

How to Repurpose a Common Business Metric for Your Team's Success

Metrics: The Bane of Our Existence



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The Way to Prove our Value.



Marketing Qualified Lead:

"...a lead who has indicated interest in what a brand has to offer based on marketing efforts or is otherwise more likely to become a customer than other leads."

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- → **Recruiting**: Potential new hires
- → Sales: Potential customers

Business Value

Community Value



Community Value

Why "Qualified Leads"?

- → It's an accepted term in the business world.
- → It highlights our unique value.

So What? Who Cares?

Enabled developers are **productive**, less likely to churn, and better suited to champion our products and services inside their teams, organisations, and wider networks.

> -Zan Markan Developer Relations is Developer Enablement bit.ly/2TM4dbf

Our job is to inspire and equip developers to build the next generation of amazing applications.

This means understanding what they are trying to do, pointing them to tools and training, and generally helping them be successful.

-Twilio's Developer Evangelism Team Mission

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- → It's an accepted term in the business world.
- → It highlights our unique value.
- → We need a single metric that can be used across the industry.

One Way to Prove our Value.



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