

Companion App

Machine Learning

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JADU

Companion App

JADU

Sometime soon, possibly in the new year we're going to break ground on our second mobile app.

Jadu

By Jadu

This app is only available on the App Store for iOS devices.

JADU

This app is designed for both iPhone and iPad

Free

Category: Utilities

Updated: 01 September 2016

Version: 1.1

Size: 16.4 MB

Language: English

Developer: Jadu

© 2016 Jadu

Rated 4+

Compatibility: Requires iOS 7.0 or later. Compatible with iPhone, iPad and iPod touch.

Customer Ratings

This application has not received enough ratings to display a summary.

Description

The Jadu app works with two-step verification for your Jadu Control Center account to provide an additional layer of security when signing in.

[Jadu Web Site](#) [Jadu Support](#)

What's New in Version 1.1

1.1

– Updated branding

– Fixed display issues when moving between pages

Screenshots

Quick and simple set up

Clearly displayed timed codes

Secure m

JADU

Jadu Tools

PEGI 3

You don't have any devices

Add to wishlist

Install

Get started

Scan barcode

or

Manual entry

Codes

669 933

Jadu Control Centre

Codes

472 827

Intranet

872 601

Portal

748 557

Website

The Jadu app works with two-step verification for your Jadu Control Center account to provide an additional layer of security when signing in.

With two-step verification, signing into your account will require both your password and a verification code you can generate with this app. Once configured, you can get verification codes without the need of a network or cellular connection.

READ MORE

REVIEWS

4.1

★ 5

★ 4

★ 3

★ 2

★ 1

0

0

0

0

0

0 total

0

Matt Dolan

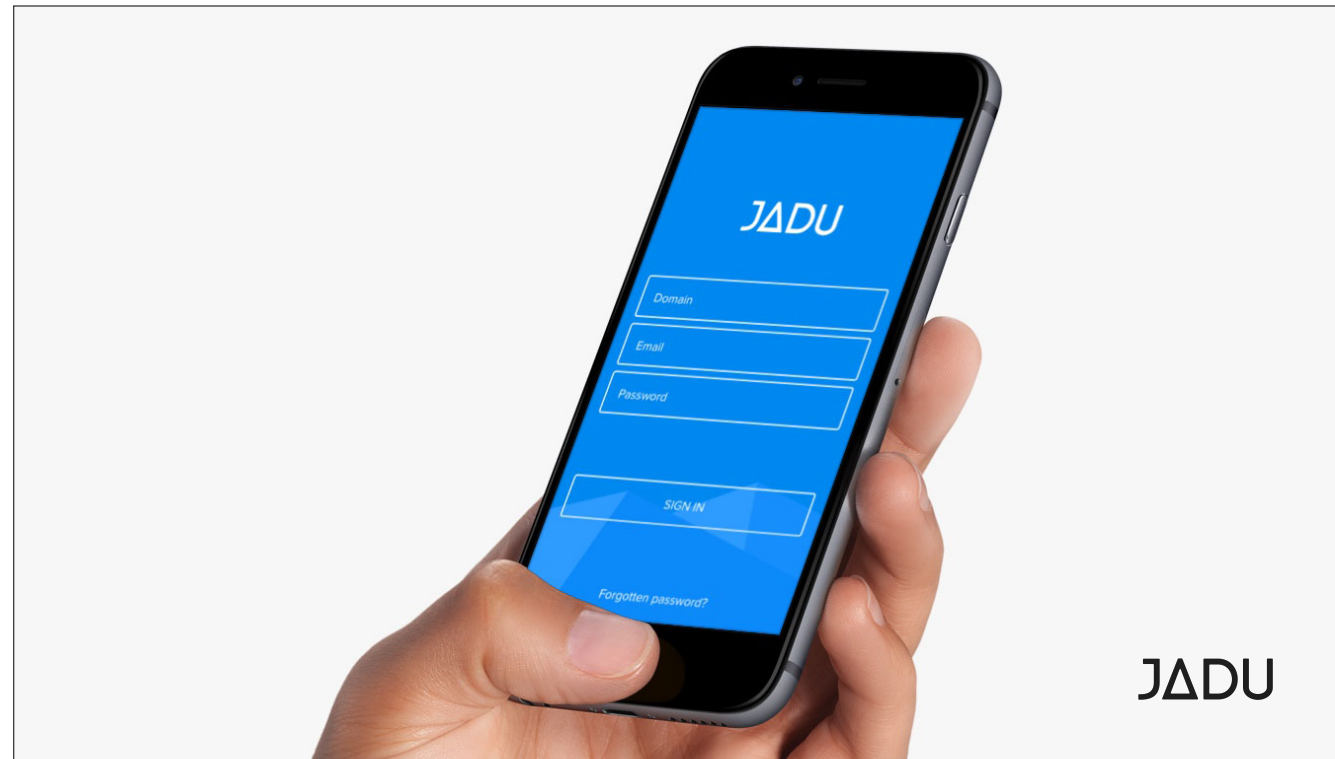
★★★★★

Great experience in these days of regular security breaches hitting the headlines, it's great!

JADU

>

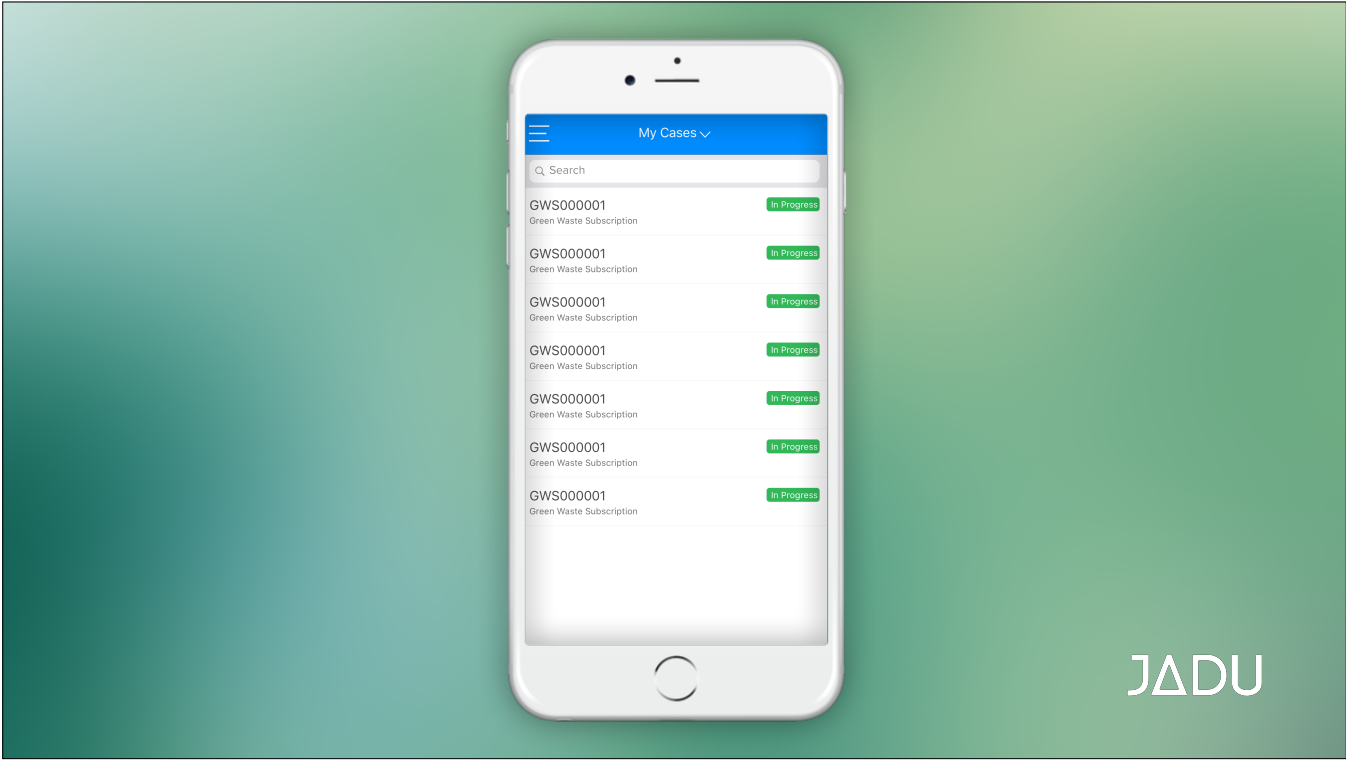
our first, of course, was our app which allowed you to enable secure two-factor authentication on your continuum software so that your users needed to generate and enter a six digit verification code when signing in, either using our mobile app which you can get in the Apple app store or google play store, or any other two-factor desktop or mobile app like Google Authenticator.



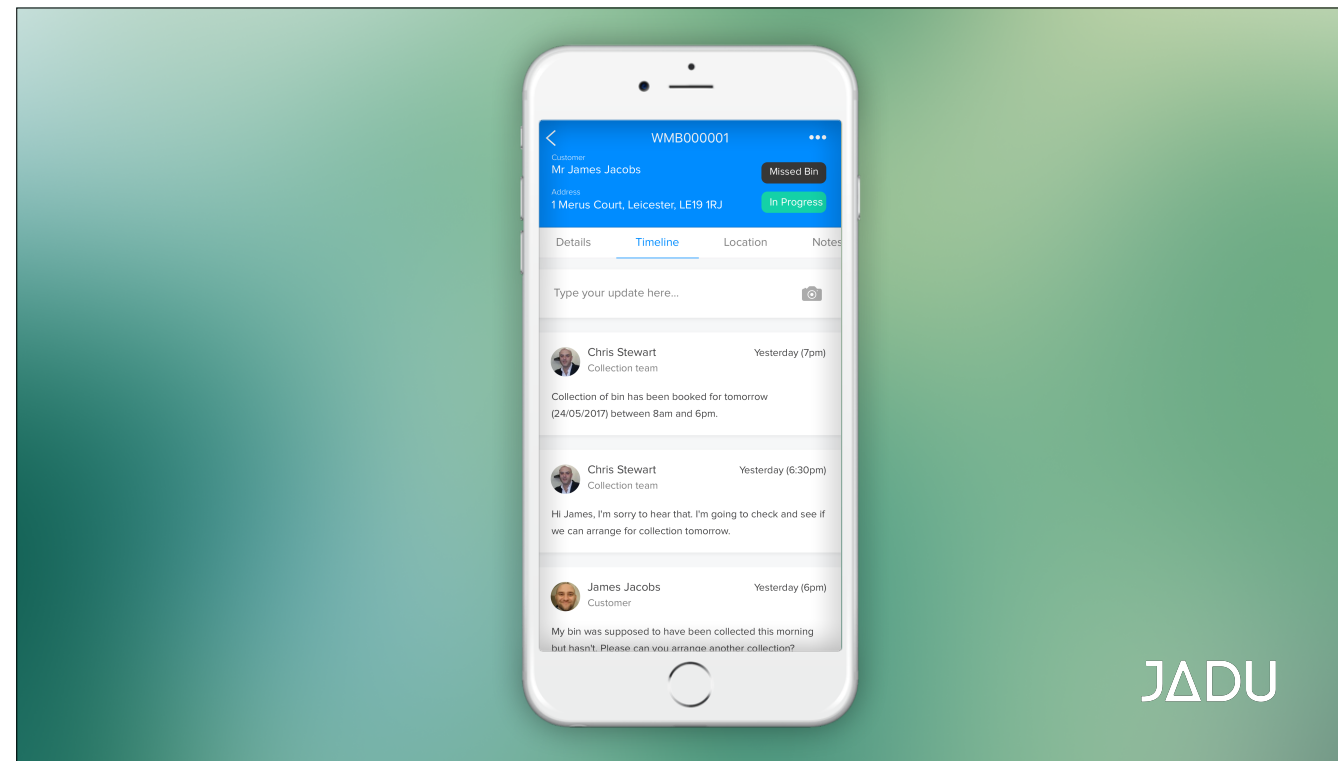
Our next mobile app will harness the power of Continuum CXM in a native mobile experience and provided a steamlined experience when managing cases and triggering workflow actions where a mobile-optimised view would be beneficial.



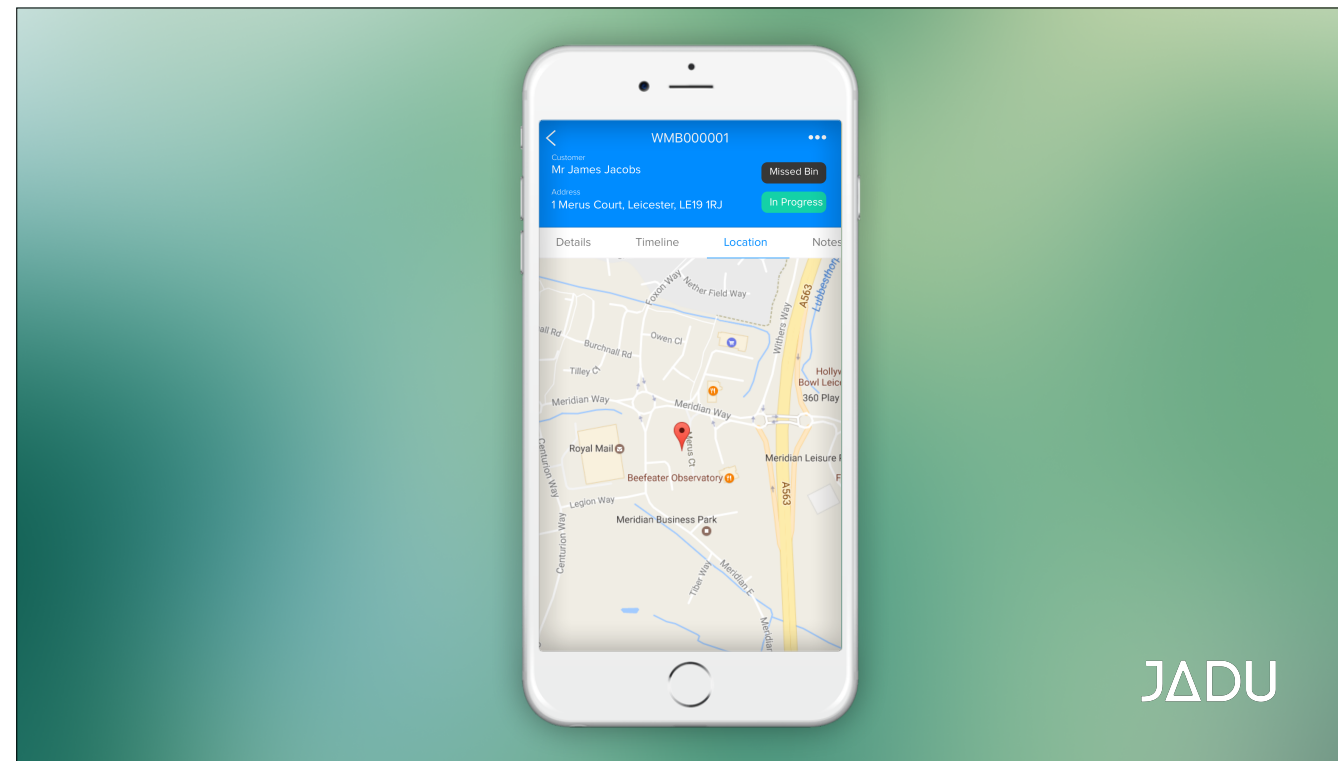
Let me walk you through some of the design work my colleague James has been putting together, you saw a demo of the large screen experience of CXM earlier, the app will give you broadly the same information but in a focused way, we intend that the app is your mobile experience in the truest sense of the word, your staff will be out and about, whether it's property repairs, bulky waste pickups or door to door canvassing, the use cases will mainly be driven by the case types our customers create within CXM.



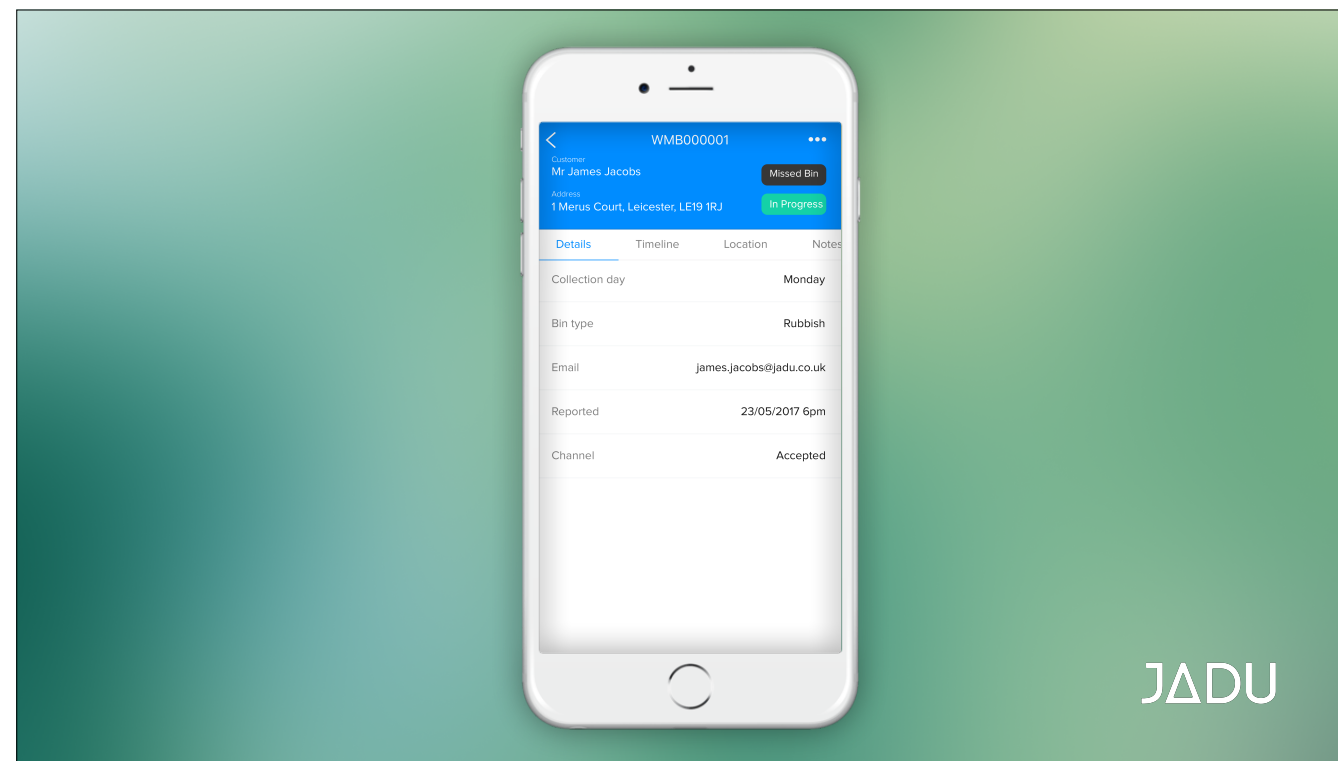
In this example, you have agents in the field who need to act on a missed bin collection, quite likely an external contractor.



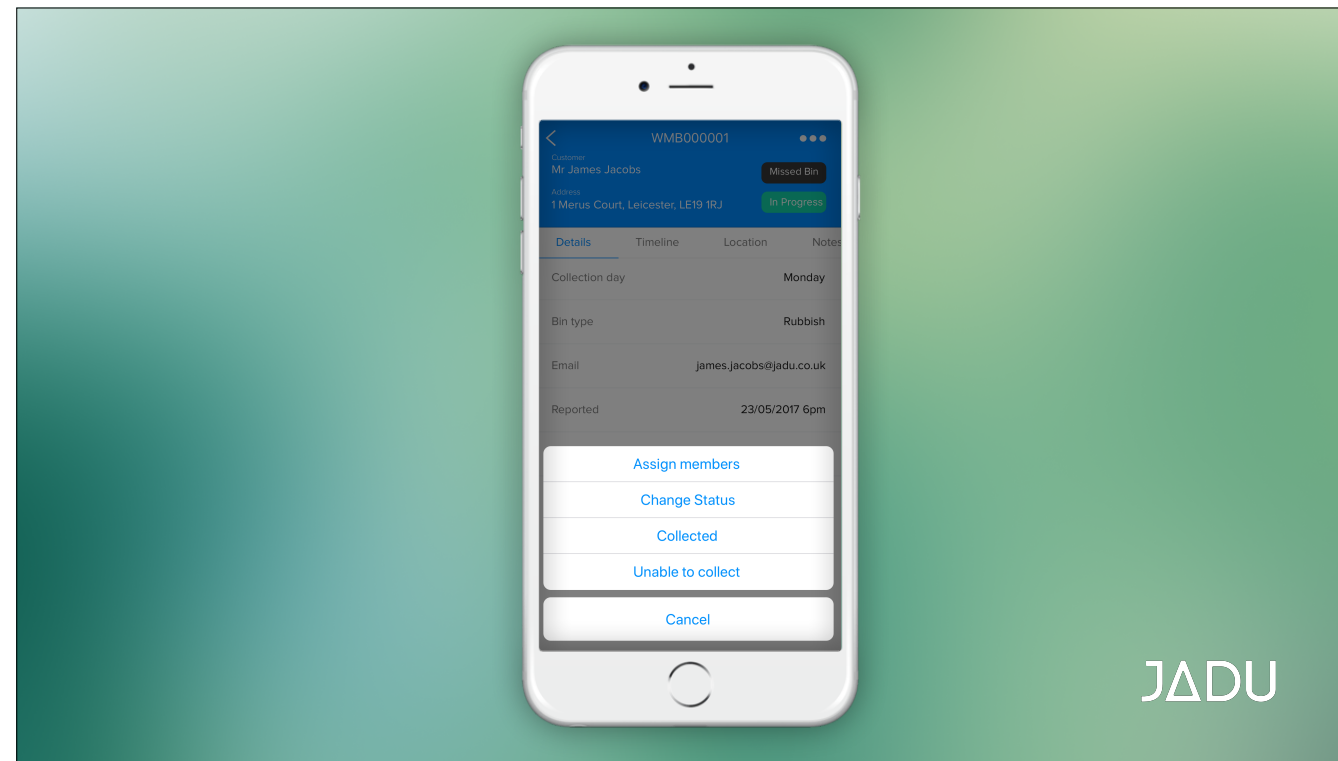
They'll be able to easily access the entire conversation history with our timeline view and talk to the citizen if needs be, they could inform them of any delays, or simply that they're on their way.



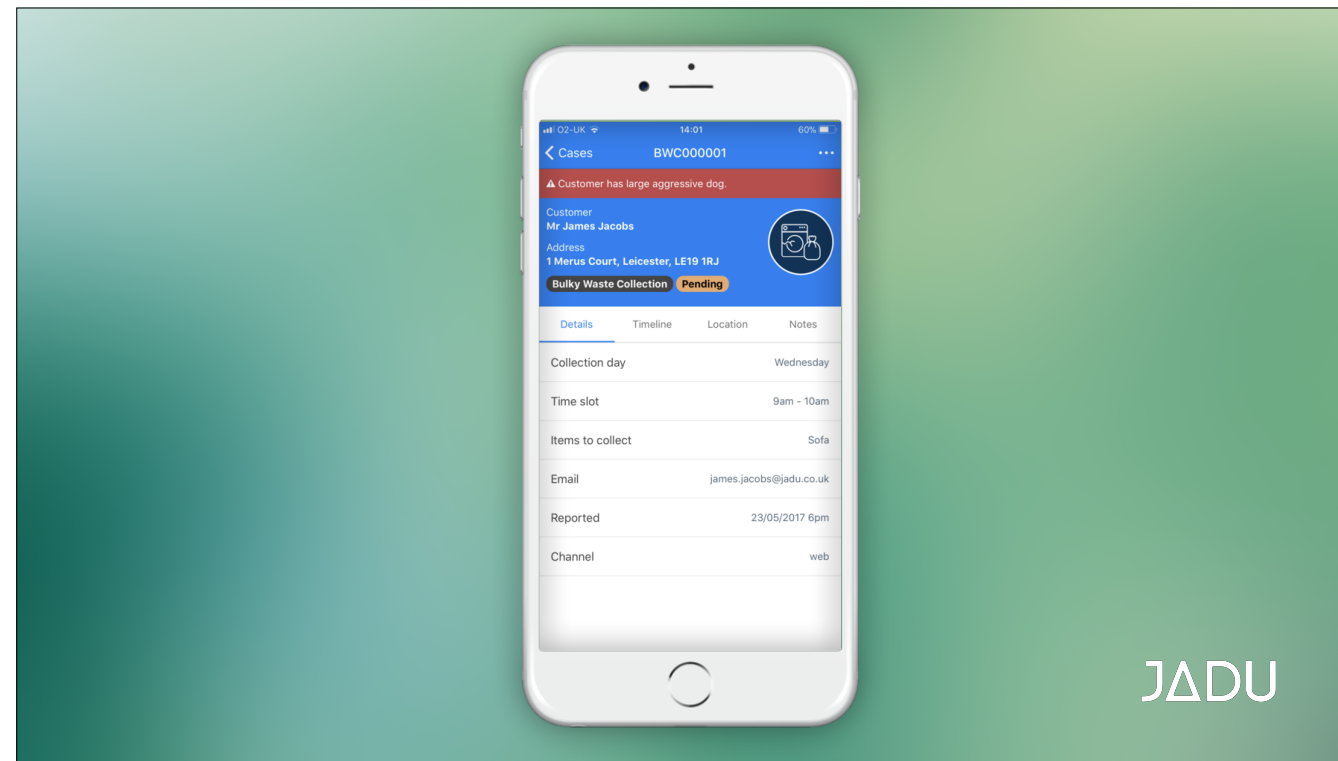
They can access location information using the mobile mapping tools you're familiar with including street view, pinpointing the exact location they need to be.



And of course, the agent can view all the case details you've granted them access to, whenever, and wherever you need them,



they can progress cases through workflow in the field without needing to come back to the office first. It's part of our promise where Continuum CXM allows you to communicate to your customers and serve their needs in near real time.



Here's an example bulky waste case type where the details are tailored to show things like collection dates and times as well as information about the items to collect, you can use case alerts to highlight important information like aggressive dogs, or aggressive citizens, so that your agents can stay safe.



Your service managers can access case type reports and MI wherever they are

Machine Learning

JADU

This morning, Suraj talked about our research and development into Machine Learning, we've been experimenting with technologies such as Tensorflow and cloud machine learning platforms to learn how we can create truly useful features for you, and your users. We're currently exploring two areas, the first



is vision.

I'm going to jump straight into a demo here

demo

JADU



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Additional collection instructions

Help: Please provide any details that may be useful to the collection team

What item(s) would you like collected?

| Category | Item | How many? |
|-------------------|-------------------|-------------------|
| Garden | Decking | 1 |
| General | Sofa | 1 |
| Please select ... | Please select ... | Please select ... |

Add another item

Help: You can choose up to a maximum of 10 items for any one collection

« Previous

Save and continue »

0/100



| | |
|-------------------|-----|
| Refrigerator | 85% |
| Home Appliance | 84% |
| Major Appliance | 80% |
| Kitchen Appliance | 64% |

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That looks like a **fridge/freezer**, is that right?



Yes!



Great, we can collect that, is there anything else to collect at the same time?

JADU

It is an offence for an unauthorised person to remove or interfere with this notice

Penalty Charge Notice

HILLINGDON

Traffic Management Act 2004

PCN Number: **HN5273735A**

Date of Service of this Notice: **03/08/2017**

Vehicle Registration Number: **K70W0W**

Make: **Jaguar**

Location: **OS 4**

Street: **Truesdale Drive, Harefield**

Contravention: **62**

Parked with one or more wheels on or over a footpath or any part of a road other than a carriageway

Date of Contravention: **03/08/2017**

Time: **11:03**

The Civil Enforcement Officer **HN778** observed the vehicle identified above from 11:02 to 11:03 on 03/08/2017 and believes

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SENTIMENT



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Actions

DP

Type your message or drop a file here...

Attach FileChange statusSend

MS

Michael Smart - Pulsar Sent a message
That's great, thanks for letting me know.

PS

Paul Stanton- Support Sent a message
We haven't received an update and this issue is becoming very frustrating to look at this as a matter of urgency.
I've contacted the team who collect your bins and they have informed me that because of a technical issue. They will be sending another truck to collect the Please leave your bins at the roadside until tonight at the latest.
I hope this answers your question and I apologise for the unexpected delay of service, please let us know if you have any other problems.

MS

Michael Smart - Pulsar Sent a message
My bin wasn't collected this morning. Again.

Tuesday 26th September 2017 (15:41)

This is the beginning of your case.

Sentiment Analysis

CXM uses Machine Learning to detect sentiment of messages. This message has been classified as:

Positive

Neutral

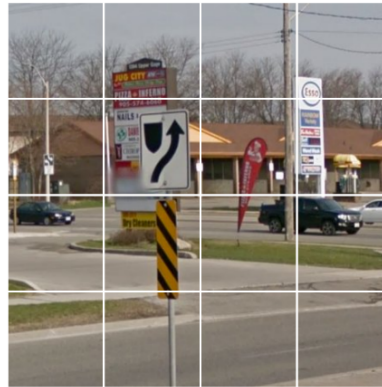
Negative

ChangeCancel



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Select all squares with **street signs**.
If there are none, click skip.




SKIP

JADU


Read the extract below and let Miyagi know what you think the sentiment of the message is. There is no right or wrong answer, if you are unsure we'll send you another one. Be sure to read our [Introduction to Miyagi](#) before you begin.

Hi [REDACTED], I had access to this on the live site but not on UAT. I've enabled now so all is ok. Thanks

 **Positive**

 **Neutral**

 **Negative**

 **Not Sure**

 **Impossible**

☐ This extract contains content that should be redacted