

Code Reviews and How To Improve Them.

Improving the process of improving

Reviewing Code Review.

Improving the process of improving



... **Hi. I'm Lee.**



Organiser of PHPSW

One of a great team to make sure meetups happen



Web Team Lead at Gradwell

Lead a team producing web applications for selling & managing Gradwell services



Theatre Technician

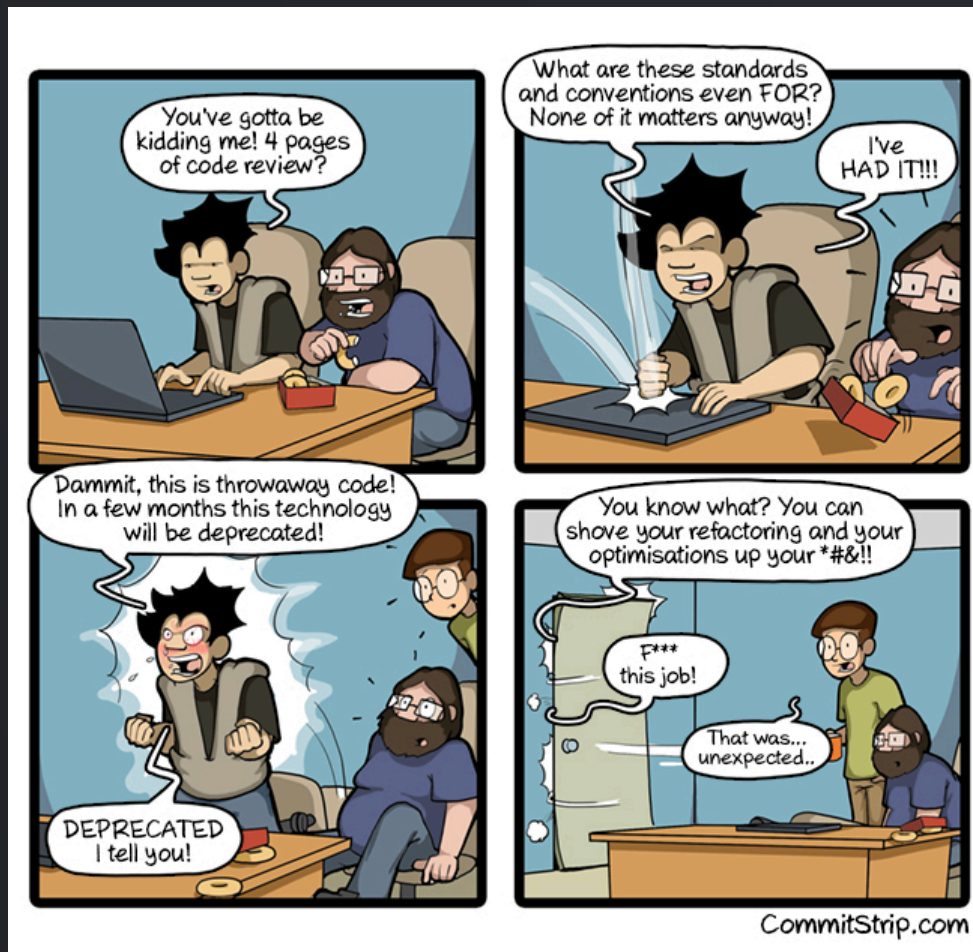
Local Amdram, Glastonbury, edFringe

What is Code Review?

The activity of checking another developer's code for defects and improvement opportunities

Checking code through a dedicated tool
prior to merge upstream

Why Should We Review Code?



Prevent Bugs Reaching Production.



Security



Business Logic



Coding Standards

Knowledge Share



Ideal to mentor new developers



Shared business logic - Remove SPOFs



Discover Technical Approaches





Other Benefits.



Improve Estimates



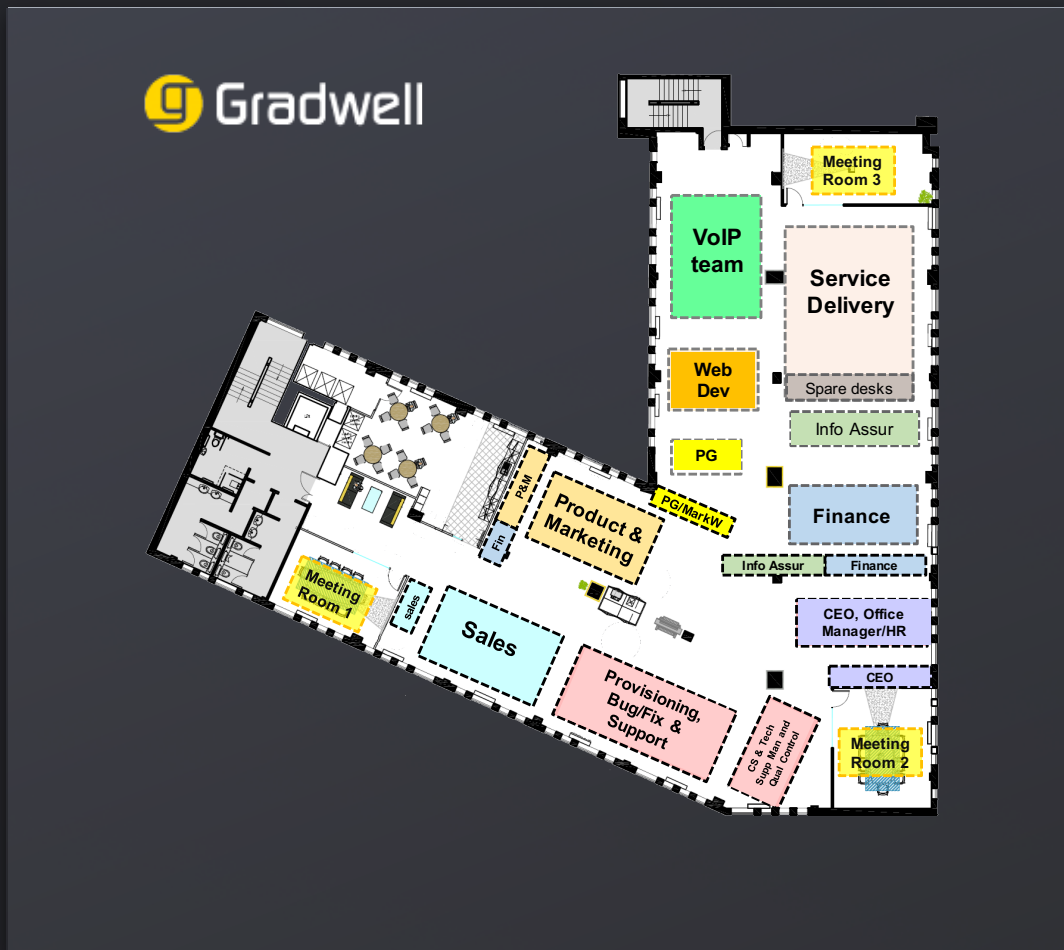
Making Sure Solutions Meet Requirements

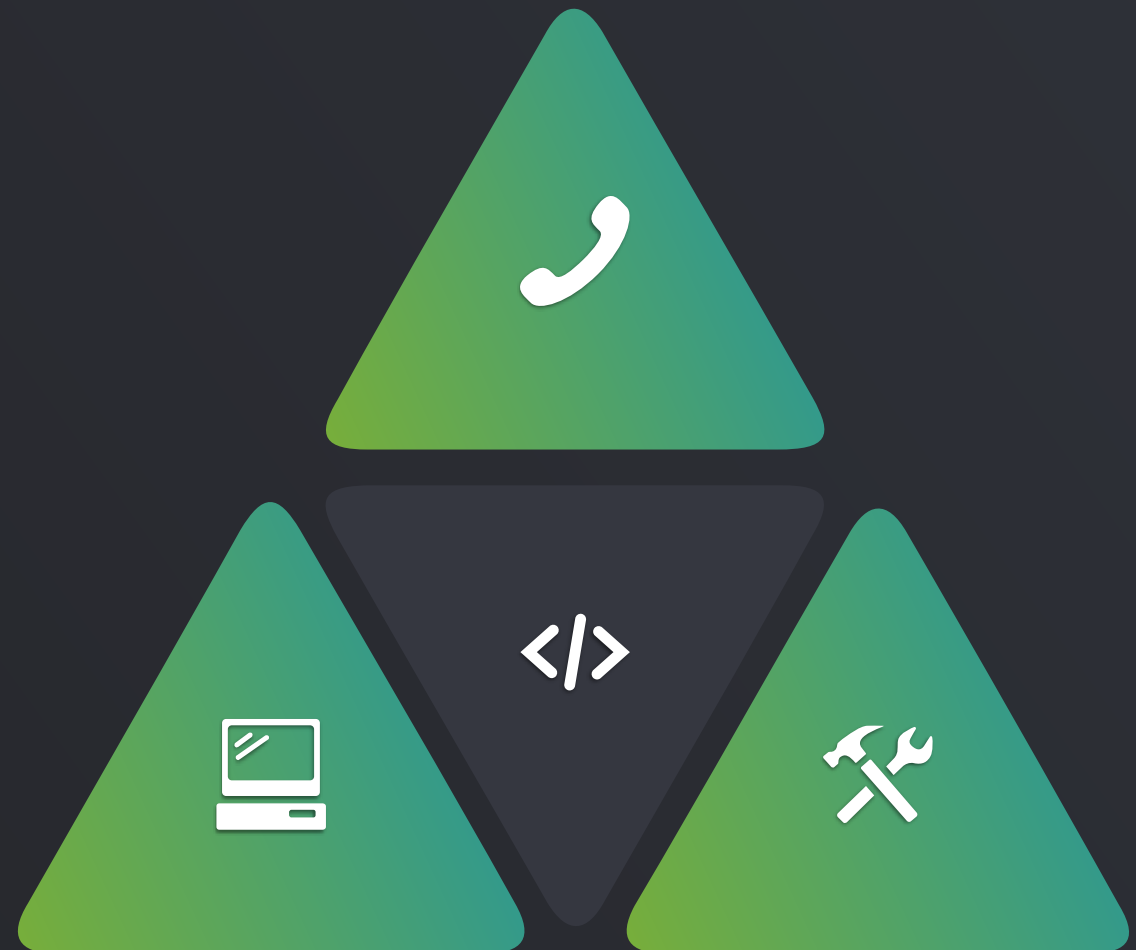
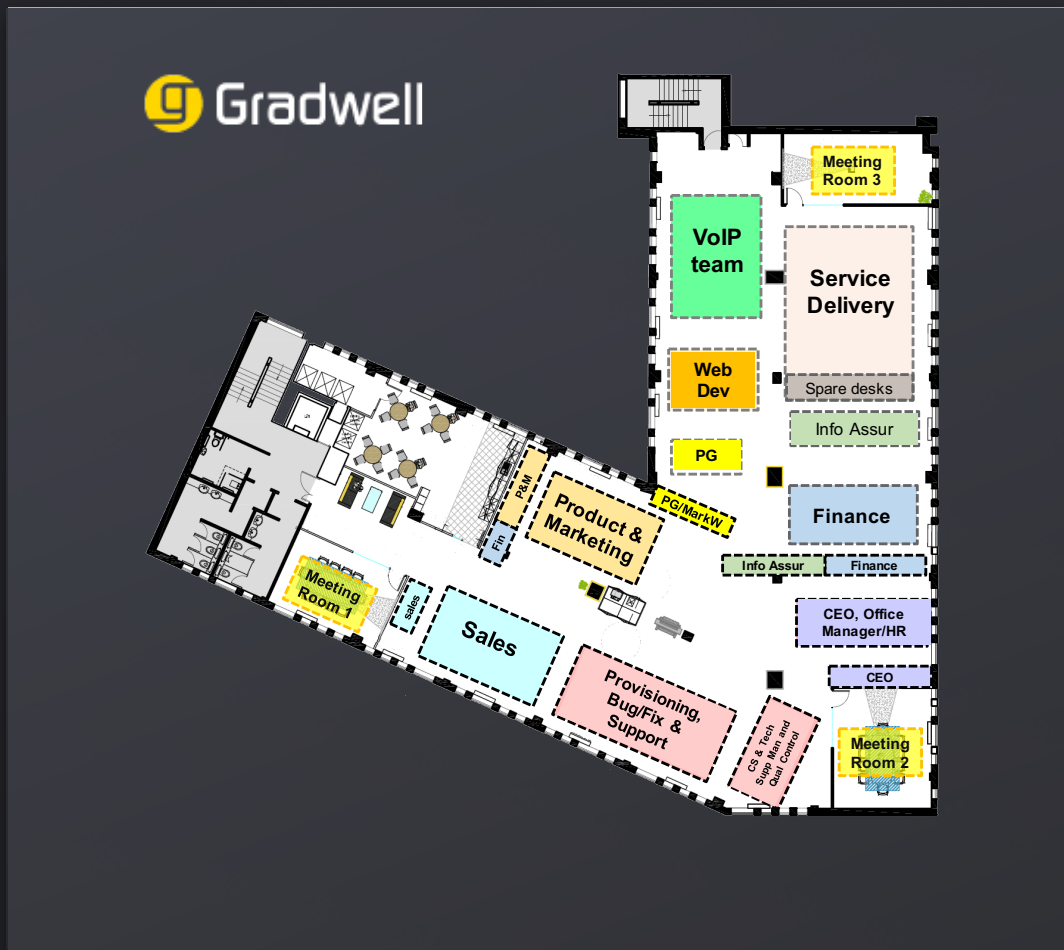
What Code Review Isn't

It does not replace training

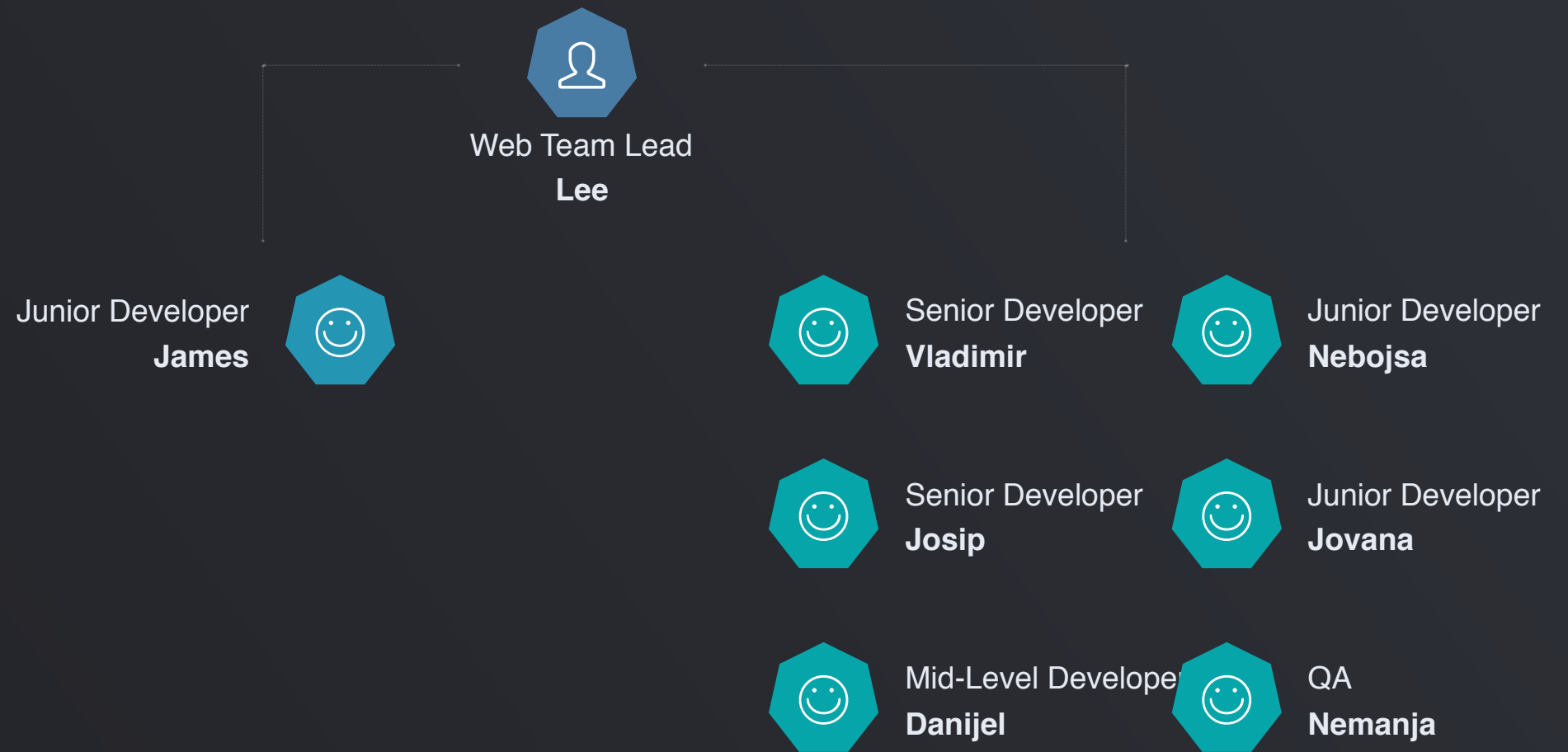
It does not replace demos

My Environment









Our Tech Stack



PHP



Zend / Slim Frameworks



**Split Between Libraries /
Applications**



Mercurial, not Git

How We Complete Code Reviews

Crucible.



Links with Atlassian Suite
See the reviews on Jira tickets
'One Stop Shop' for us



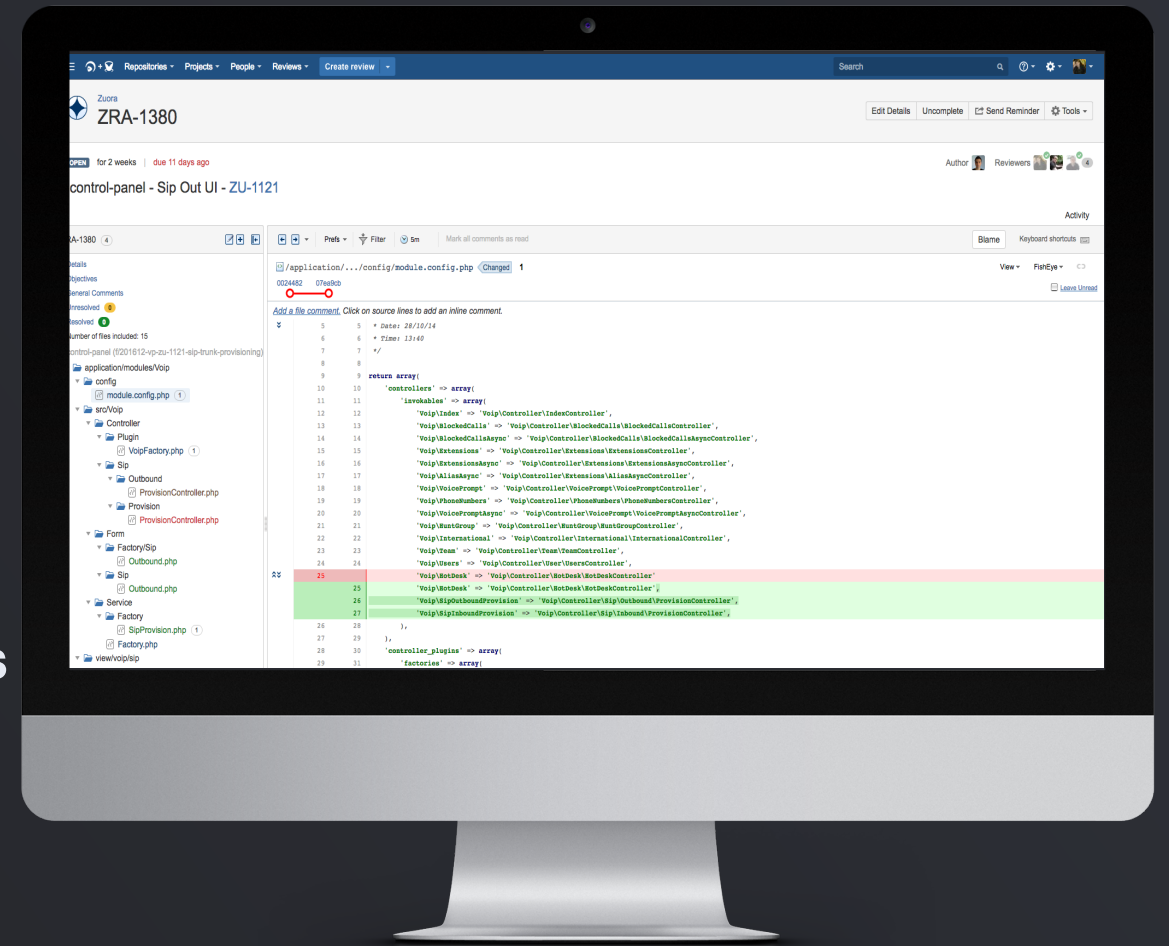
Indicate Defects
On a comment, can mark it is a defect
which is shown separately



Easily See Differences Between Commits
Highlights added/removed lines
Can drag between commits to see history

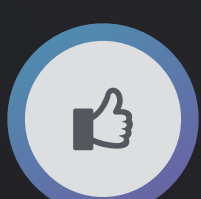


Auto Update for Changes on Branch
Developer doesn't have to update review
on making changes & can't forget



Reviewing Code Review

Cruc



Zuora
ZRA-1380

control-panel - Sip Out UI - ZU-1121

for 2 weeks | due 11 days ago

Author Reviewers

Activity

Blame Keyboard shortcuts

View FishEye

Leave Unread

/application/.../config/module.config.php Changed 1

0024482 07ea9cb

Add a file comment. Click on source lines to add an inline comment.

```
5 5 * Date: 28/10/14
6 6 * Time: 13:40
7 7 */
8 8
9 9 return array(
10 10     'controllers' => array(
11 11         'invokables' => array(
12 12             'Voip\Index' => 'Voip\Controller\IndexController',
13 13             'Voip\BlockedCalls' => 'Voip\Controller\BlockedCalls\BlockedCallsController',
14 14             'Voip\BlockedCallsAsync' => 'Voip\Controller\BlockedCalls\BlockedCallsAsyncController',
15 15             'Voip\Extensions' => 'Voip\Controller\Extensions\ExtensionsController',
16 16             'Voip\ExtensionsAsync' => 'Voip\Controller\Extensions\ExtensionsAsyncController',
17 17             'Voip\AliasAsync' => 'Voip\Controller\Extensions\AliasAsyncController',
18 18             'Voip\VoicePrompt' => 'Voip\Controller\VoicePrompt\VoicePromptController',
19 19             'Voip\PhoneNumbers' => 'Voip\Controller\PhoneNumbers\PhoneNumbersController',
20 20             'Voip\VoicePromptAsync' => 'Voip\Controller\VoicePrompt\VoicePromptAsyncController',
21 21             'Voip\HuntGroup' => 'Voip\Controller\HuntGroup\HuntGroupController',
22 22             'Voip\International' => 'Voip\Controller\International\InternationalController',
23 23             'Voip\Team' => 'Voip\Controller\Team\TeamController',
24 24             'Voip\Users' => 'Voip\Controller\User\UsersController',
25 25             'Voip\HotDesk' => 'Voip\Controller\HotDesk\HotDeskController',
26 26             'Voip\SipOutboundProvision' => 'Voip\Controller\Sip\Outbound\ProvisionController',
27 27             'Voip\SipInboundProvision' => 'Voip\Controller\Sip\Inbound\ProvisionController',
26 28         ),
27 29     ),
28 30     'controller_plugins' => array(
29 31         'factories' => array(
```

on making changes & can't forget

Crucible.



Links with Atlassian Suite

See the reviews on Jira tickets

‘One Stop Shop’ for us



Indicate Defects

On a comment, can mark it is a defect which is shown separately



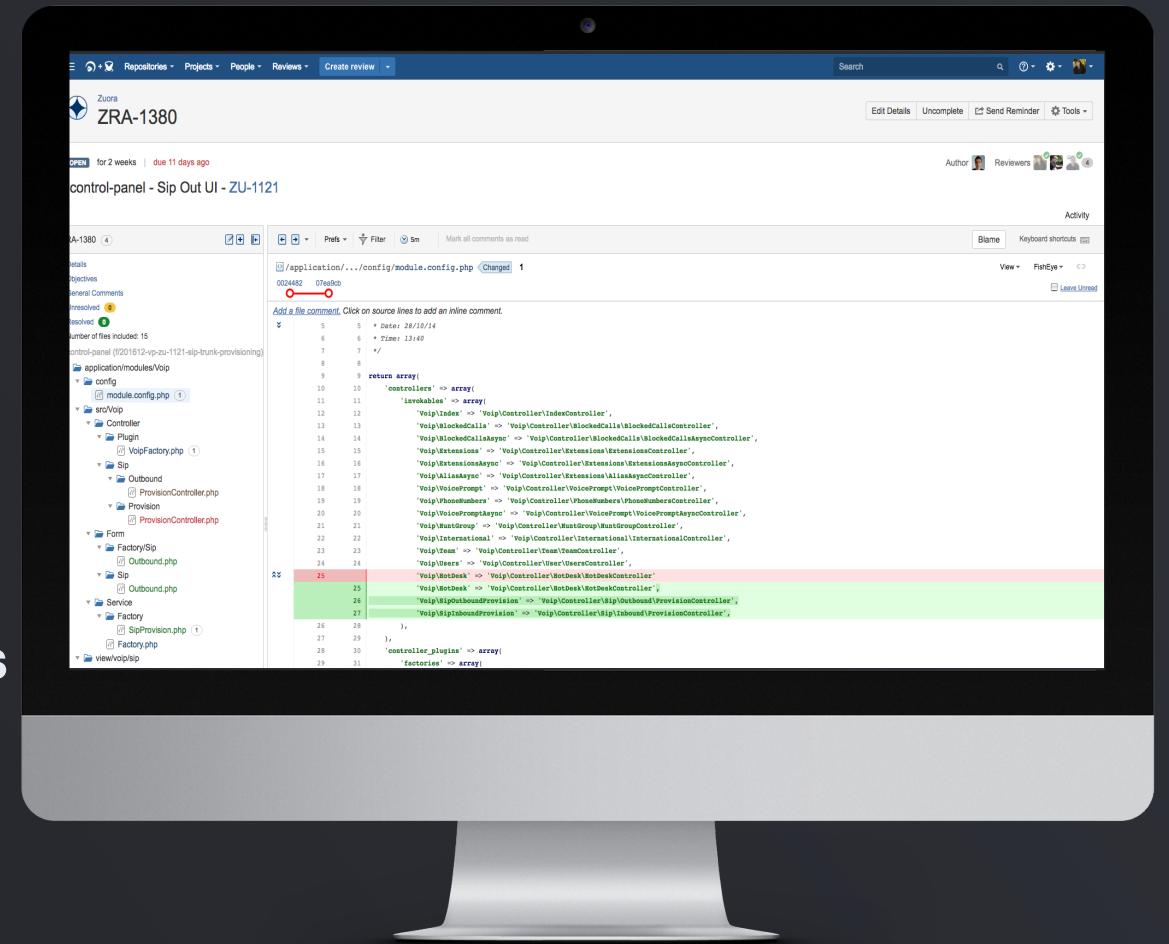
Easily See Differences Between Commits

Highlights added/removed lines
Can drag between commits to see history



Auto Update for Changes on Branch

Developer doesn't have to update review on making changes & can't forget



Crucible.



Links with Atlassian Suite

See the reviews on Jira tickets

‘One Stop Shop’ for us



Indicate Defects

On a comment

which is shown



Easily See Differences

Highlights added/removed lines

Can drag between commits to see history



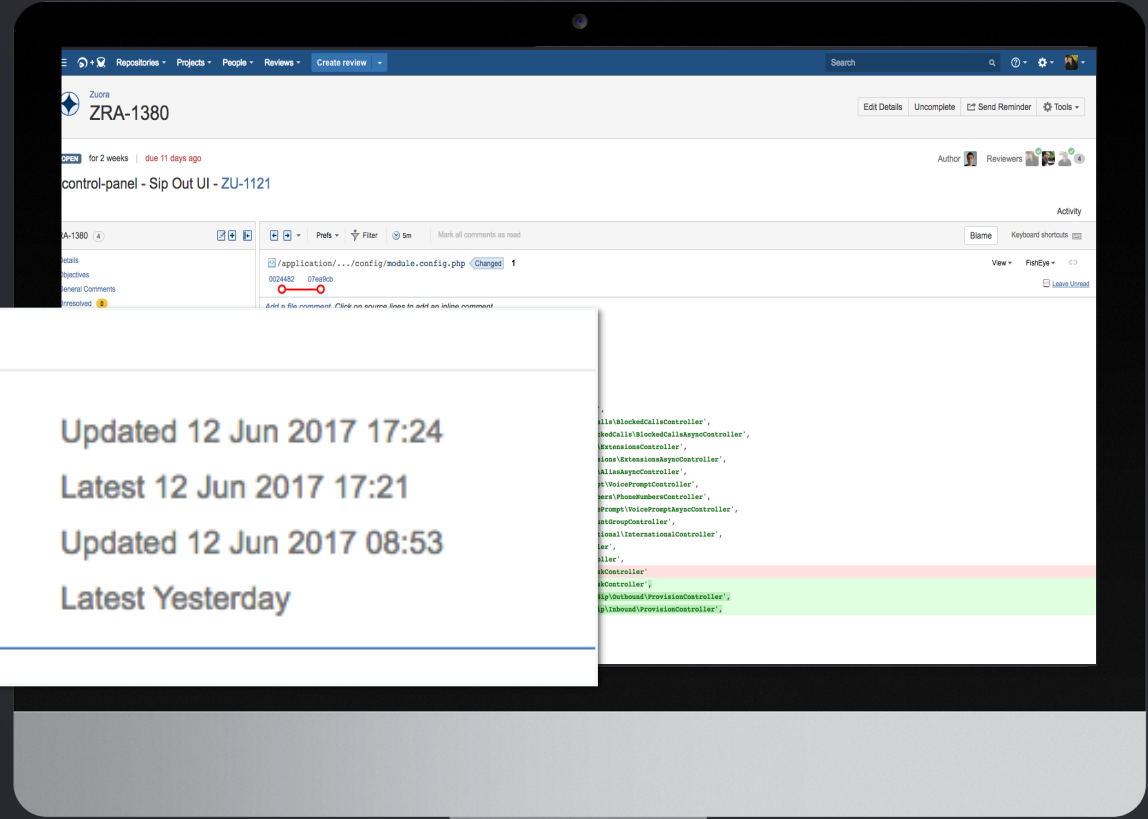
Auto Update for Changes on Branch

Developer doesn't have to update review

on making changes & can't forget

Development

- 2 branches
- 8 commits
- 2 reviews CLOSED
- 1 build failing !



Crucible.



Links with Atlassian Suite
See the reviews on Jira tickets
'One Stop Shop' for us



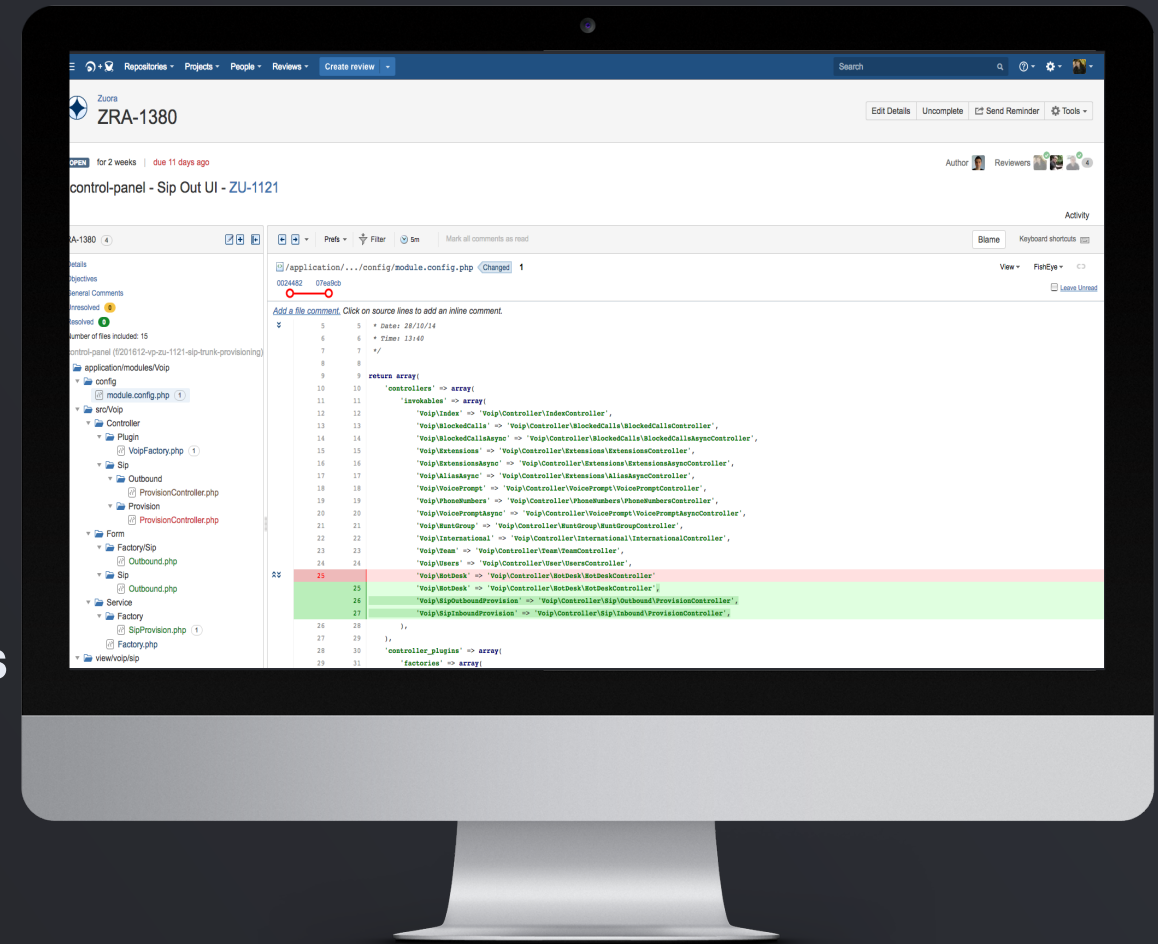
Indicate Defects
On a comment, can mark it is a defect
which is shown separately



Easily See Differences Between Commits
Highlights added/removed lines
Can drag between commits to see history



Auto Update for Changes on Branch
Developer doesn't have to update review
on making changes & can't forget



Everything is Reviewed.

Everything Should be Reviewed
Within 2 Days

Everyone is invited to the review



Everyone is invited to the review



1 x Senior must sign off

Everyone is invited to the review



1 x Senior must sign off



1 x Other must sign off

Everyone is invited to the review



1 x Senior must sign off



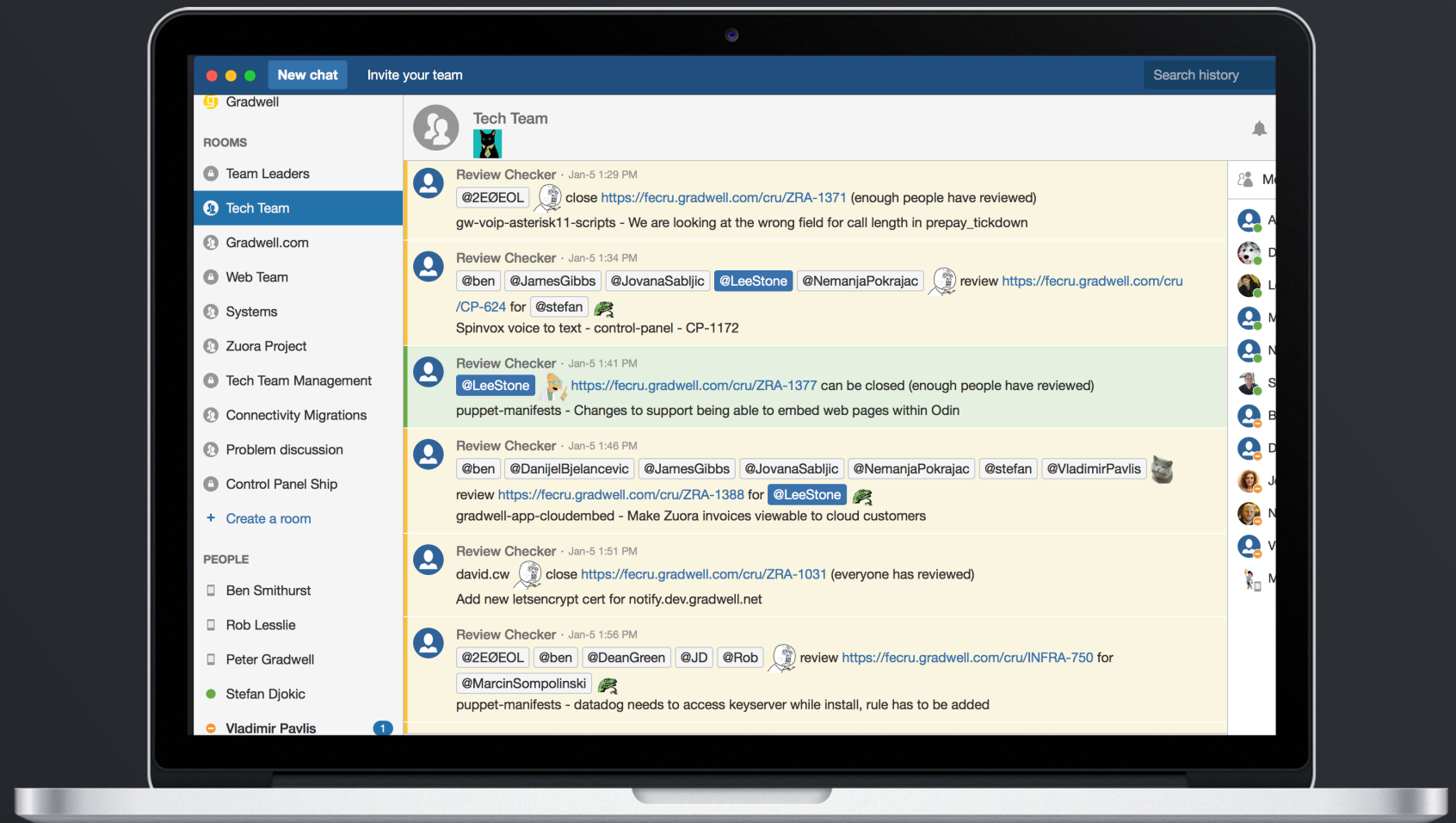
1 x Other must sign off



No defects

HipChat Bot

Because we all forget



Effective Code Reviews

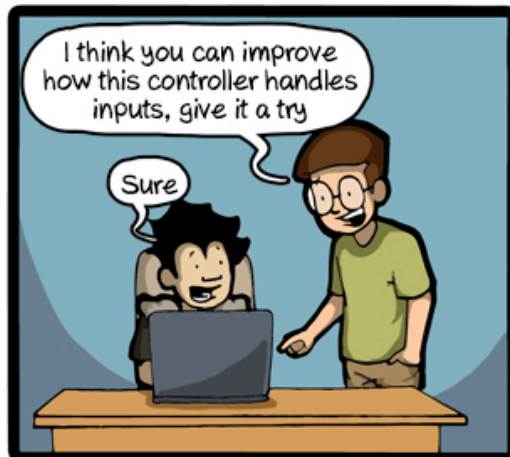
WHAT WE SAY



WHAT WE THINK



WHAT WE SAY

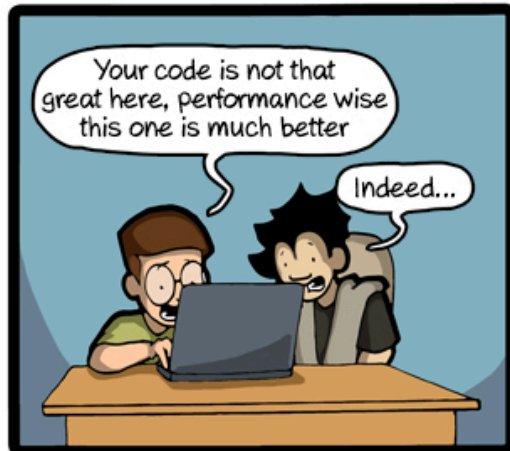


WHAT WE THINK



... Don't Make it Personal.

WHAT WE SAY



WHAT WE THINK



WHAT WE SAY




WHAT WE THINK



... Don't Take it Personally.

I find using “we” rather than “I” or “You” helps

```
15 require_once "hardware_manage.php";  
16 error_reporting(E_ALL & ~E_STRICT & ~E_DEPRECATED);
```

 **Lee Stone**
Seeing this in code is usually a bit of a smell to me. What were we trying to hide / get to be quiet so the tests completed?
[Add to favourites](#) · [Create issue](#) · 07 Dec 16

Provide Solutions

...

Don't just point out the error or problem and move on



Lee Stone

We'll need to add some access control to this page to match the restrictions (not just security through the obscurity of it not showing on the menu).
e.g. add something like

```
if (!is_gradwell()) {  
    die("Access denied");  
}
```

as can be seen on some of the other staff pages

[Reply](#) · [Edit](#) · [Delete](#) · [Mark as needs resolution](#) · [Add to favourites](#) · [Create issue](#) · 23 Nov 16

Put whitespace only changes into separate commits

Put 'library' code and 'application' code into separate reviews





What Has Gone Well For Us?

Increased knowledge of similar work at
sprint planning sessions.

Tended towards standard approaches
in a quicker fashion.

Seen opportunities to refactor and produce more generic libraries earlier.

Caught Security Issues Before Hitting Production

-  **SQL Injection**
-  **Modifying Other Customer's Settings**
-  **Producing a List of Customer Emails**
-  **Partners Seeing Gradwell Only Pages**

Improved In-line Documentation

The Business is Completely on-board

Increased Confidence From the Rest of the Business

Given Individual Developers More Freedom

Where Do I Have To Encourage The Team?

What are the most difficult reviews to get feedback on?

Anything by This Guy



How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.

How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.



Start Small.

Typos and coding styles are still important and are 'less risky' to comment on.

How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.



Start Small.

Typos and coding styles are still important and are 'less risky' to comment on.



Ask Why.

Code reviews don't have to be just for pointing out problems.

Asking why an approach was taken can be a good learning opportunity.

How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.



Start Small.

Typos and coding styles are still important and are 'less risky' to comment on.



Ask Why.

Code reviews don't have to be just for pointing out problems.

Asking why an approach was taken can be a good learning opportunity.



Say If You Don't Understand.

We all have to maintain the code and readability is one of our most important considerations.

If you don't understand what is happening, we have probably done something wrong. Even if the code works.

How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.



Start Small.

Typos and coding styles are still important and are 'less risky' to comment on.



Ask Why.

Code reviews don't have to be just for pointing out problems.

Asking why an approach was taken can be a good learning opportunity.



Say If You Don't Understand.

We all have to maintain the code and readability is one of our most important considerations.

If you don't understand what is happening, we have probably done something wrong. Even if the code works.



Bring Fresh Ideas

Everyone can bring different experiences and suggest new and improved ways of approaching something.

Move Beyond Coding Standards



Move Beyond Coding Standards

```
2221 public function getBounceListService()  
2222 {  
2223     if($this->_bounceListService === null) {
```



Danijel Bjelancevic

I don't want to be PITA, but you should have a space between if and opening parenthesis.

[Add to favourites](#) · [Create issue](#) · 21 Nov 16

```
104  
105     $stmt->bindValue(':email_to', $logEntry->getEmailTo());  
106     $stmt->bindValue(':template', $logEntry->getTemplate());  
107     $stmt->bindValue(':formattedDate', $formattedDate);
```



Vladimir Pavlis

I see a mixture of snake case and camel case.

We prefer camel case.

[Reply](#) · [Leave unread](#) · [Mark as needs resolution](#) · [Add to favourites](#) · [Create issue](#) · 08 Dec 16

```
108
```

Don't stick to giving the same feedback

Especially on a 'minor benefit' point

What Do We Need To Improve?

Introduce Code Coverage Reports



Ben Smithurst

Comparing f/201608-bs-maint-window against develop

File	stmt	bran	cond	sub	pod	time	total
.../LSM/Automation/Puppet.pm	100.0	100.0	n/a	100.0	25.0	0.1 >> 0.0	95.8
...Gradwell/Infra/Misc/HG.pm	100.0	87.5	66.6	100.0	100.0	1.4 >> 1.9	96.4
...Infra/Misc/IssueLogger.pm	100.0	100.0	n/a	100.0	0.0	5.2 >> 3.8	93.9
...adwell/Infra/Misc/Jira.pm	96.7	75.0	n/a	100.0	0.0	0.4 >> 0.5	87.1
...ell/Infra/Misc/Command.pm	94.1	62.5	80.0	100.0	0.0	57.1 >> 42.8	83.9
...ell/Infra/Misc/HipChat.pm	100.0	100.0	n/a	100.0	0.0	6.1 >> 5.2	95.7
...ion/BlockSipAttackerIp.pm	96.5	91.6	100.0	100.0	25.0	5.2 >> 7.3	94.0
...ra/LSM/Automation/Base.pm	95.5 >> 96.6	88.4 >> 90.0	77.7 >> 83.7	100.0	9.0 >> 33.3	7.8 >> 7.9	90.7 >> 92.5
...tion/DeploymentProfile.pm	100.0	90.0	83.3	100.0	16.6	3.3 >> 2.5	93.0
...tation/DebianPackage.pm	100.0	100.0	97.2	100.0	87.5	13.0 >> 27.7	99.3

Old report: <http://docs.dev.gradwell.net/coverage/gw-infra-lsm-automation-develop-a8748a409556-1049/coverage.html>

New report: <http://docs.dev.gradwell.net/coverage/gw-infra-lsm-automation-f-201608-bs-maint-window-4539bf5e95e0-1049/coverage.html>


Reply · Mark as unread · Mark as needs resolution · Add to favourites · Create issue · 23 Aug 16

Get Reviews Completed Quicker

My reviews

Key	Status	Title	Author
ZRA-1214	TO REVIEW	Provision Fax to Email - ZU-1025	 Stefan Djokic Due 45 days ago

Author

 Stefan Djokic

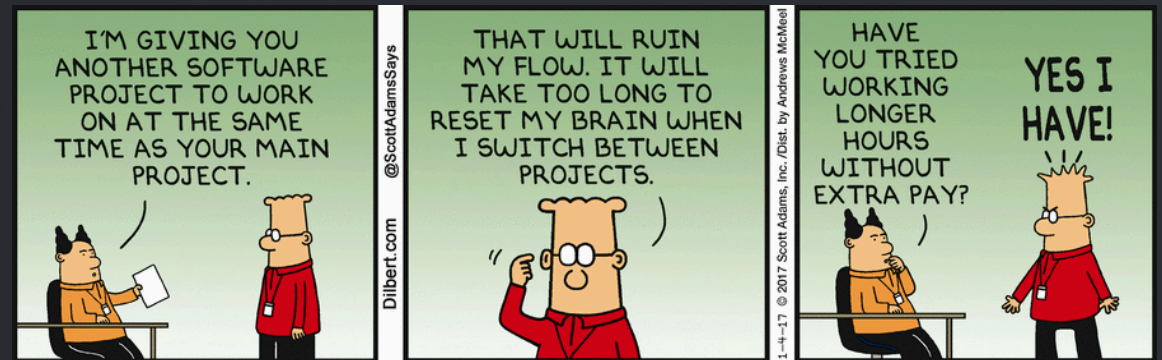
Due 45 days ago

Why so Long?



Reviewers Don't Want to Interrupt Flow

Other developers don't look until they have finished their task, or at an ideal break point



Why so Long?



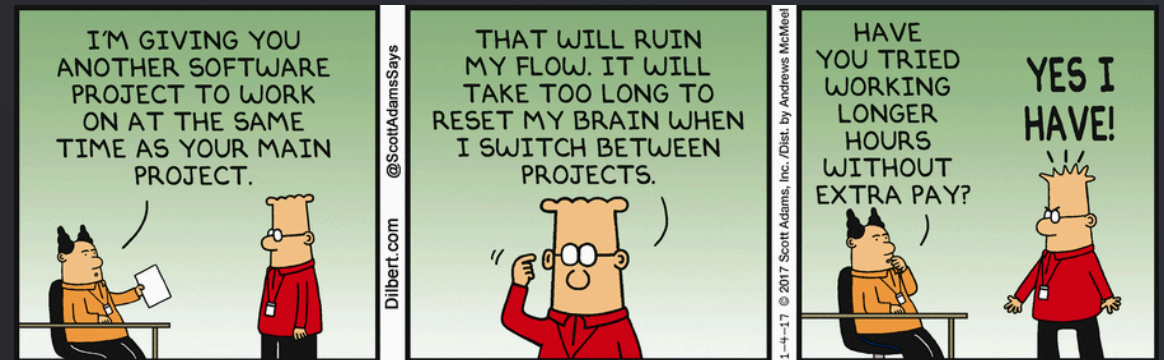
Reviewers Don't Want to Interrupt Flow

Other developers don't look until they have finished their task, or at an ideal break point



Developers Move on to Something New

Resistant to context switch back to make any suggested changes



Why so Long?



Reviewers Don't Want to Interrupt Flow

Other developers don't look until they have finished their task, or at an ideal break point



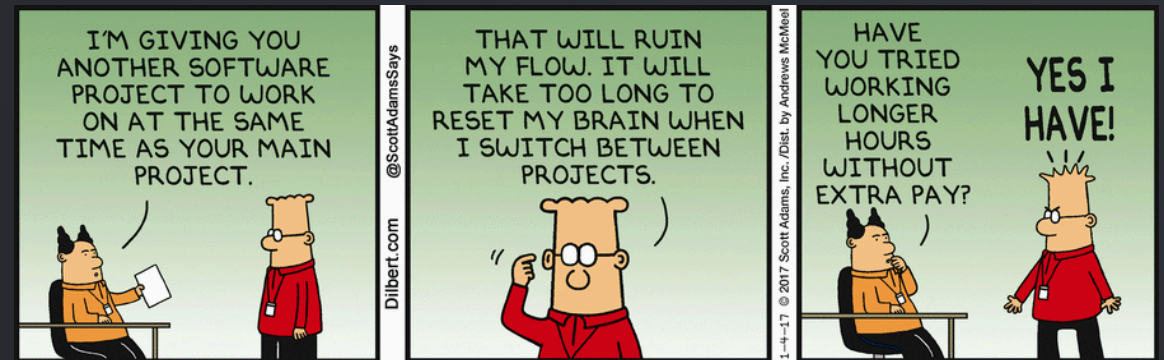
Developers Move on to Something New

Resistant to context switch back to make any suggested changes



Large Reviews are Harder to Start

People see '67 files changed' and delay



Why so Long?



Reviewers Don't Want to Interrupt Flow

Other developers don't look until they have finished their task, or at an ideal break point



Developers Move on to Something New

Resistant to context switch back to make any suggested changes



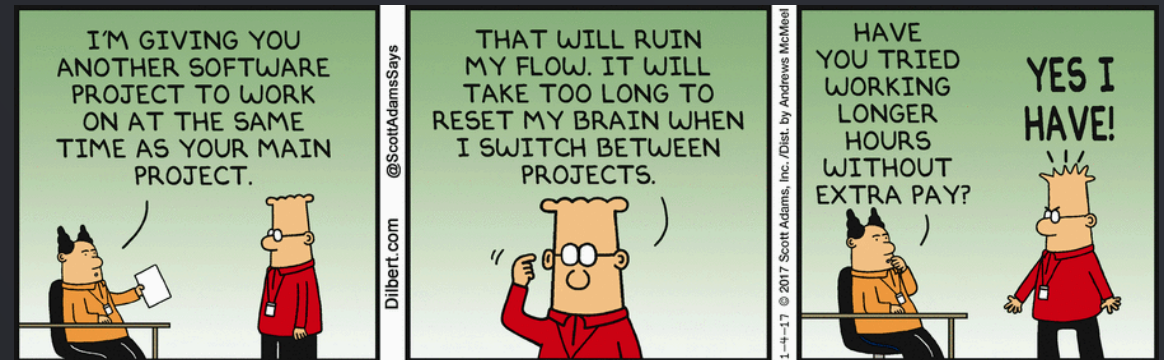
Large Reviews are Harder to Start

People see '67 files changed' and delay



It Gets Worse

The more cycles, the longer since the code was written, the longer it takes to switch



These Delays Hurt Our Release Pace

How to Speed Up?



Encourage Smaller Reviews

- More partial reviews early on
- Fundamentally create smaller stories to work on



How to Speed Up?



Encourage Smaller Reviews

- More partial reviews early on
- Fundamentally create smaller stories to work on



Encourage Use of Small Time Periods

- Before / after meetings
- Before / after lunch.
- End of day



How to Speed Up?



Encourage Smaller Reviews

- More partial reviews early on
- Fundamentally create smaller stories to work on



Encourage Use of Small Time Periods

- Before / after meetings
- Before / after lunch.
- End of day



'Fixed' Review Times

I want to avoid this



◦◦◦ How to Speed Up.... Completion?

Ownership of Work



- Although we work as a team, we need a 'champion'
- Encouraging others to do reviews & acting on feedback

... How to Speed Up.... Completion?

Ownership of Work



- Although we work as a team, we need a 'champion'
- Encouraging others to do reviews & acting on feedback



Increase Recognition of Shipping

- Verbal Recognition
- How to handle for a remote team?

More Business Logic Feedback

Lets Recap

In Summary...

...

Code reviews take time, but bring benefits to teams.
Your approach needs to be customised to suit your team.



In Summary...

...

Code reviews take time, but bring benefits to teams.
Your approach needs to be customised to suit your team.



Think About....

**What Do You Want To
Get Out Of The
Reviews?**

In Summary...

...

Code reviews take time, but bring benefits to teams.
Your approach needs to be customised to suit your team.



Think About....

**What Do You Want To
Get Out Of The
Reviews?**



Think About....

**How Do You Get Buy
In From The Team?**

In Summary...

...

Code reviews take time, but bring benefits to teams.
Your approach needs to be customised to suit your team.



Think About....

**What Do You Want To
Get Out Of The
Reviews?**



Think About....

**How Do You Get Buy
In From The Team?**



Think About....

**What Tooling Can Fit
Into Your Workflow?**

In Summary...

...

Code reviews take time, but bring benefits to teams.
Your approach needs to be customised to suit your team.



Think About....

What Do You Want To
Get Out Of The
Reviews?



Think About....

How Do You Get Buy
In From The Team?



Think About....

What Tooling Can Fit
Into Your Workflow?



Think About....

How Do You Not
Considerably Slow
Your Release Pace?

Thank You.
Any Questions?

<https://joind.in/talk/e62d8>

