

The Art of Problem Solving*

By Ben Everard



THE IDEA BUREAU

Ben, why the f* are you
talking about this?**

Impact:

Opportunity

Enjoyment

Money

Time

Stress

Impact:

Opportunity

Enjoyment

Money

Time

Stress

Browser tabs: Edit Post < Gutenberg — WordPress X +

Address bar: gutenberg.test/wp-admin/post.php?post=1&action=edit

WordPress Admin Bar: Gutenberg 0 + New View Post Howdy, ben

Left Sidebar:

- Dashboard
- Posts**
 - All Posts
 - Add New
 - Categories
 - Tags
 - Media
 - Pages
 - Comments
 - Appearance
 - Plugins
 - Users
 - Tools
 - Settings
 - Collapse menu

Post Editor Header: + ↶ ↷ ⓘ ☰

Post Editor Actions: Switch to Draft Preview Update ⚙️ ⋮


Document Panel:

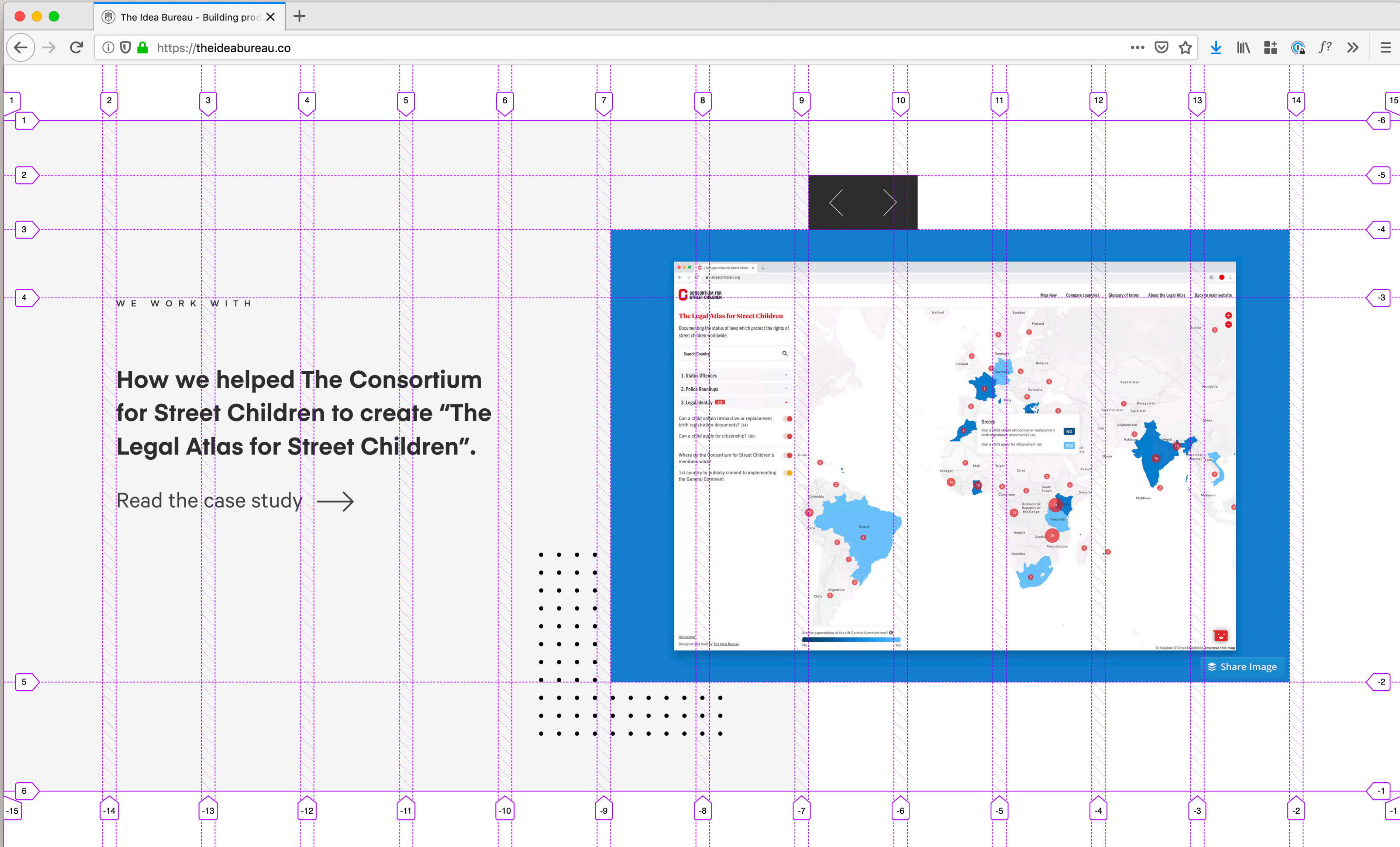
- Document Block X
- Status & Visibility ^
- Visibility [Public](#)
- Publish [May 6, 2019 10:24 am](#)
- Stick to the Front Page
- [Move to trash](#)
- Permalink ▾
- Categories ▾
- Tags ▾
- Featured Image ▾
- Excerpt ▾
- Discussion ▾

Post Content:

Gutenberg

Welcome to WordPress. This is your first post. Edit or delete it, then start writing!

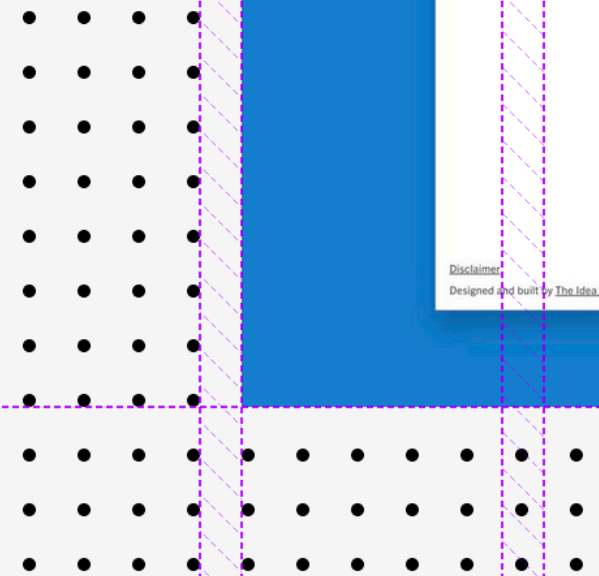
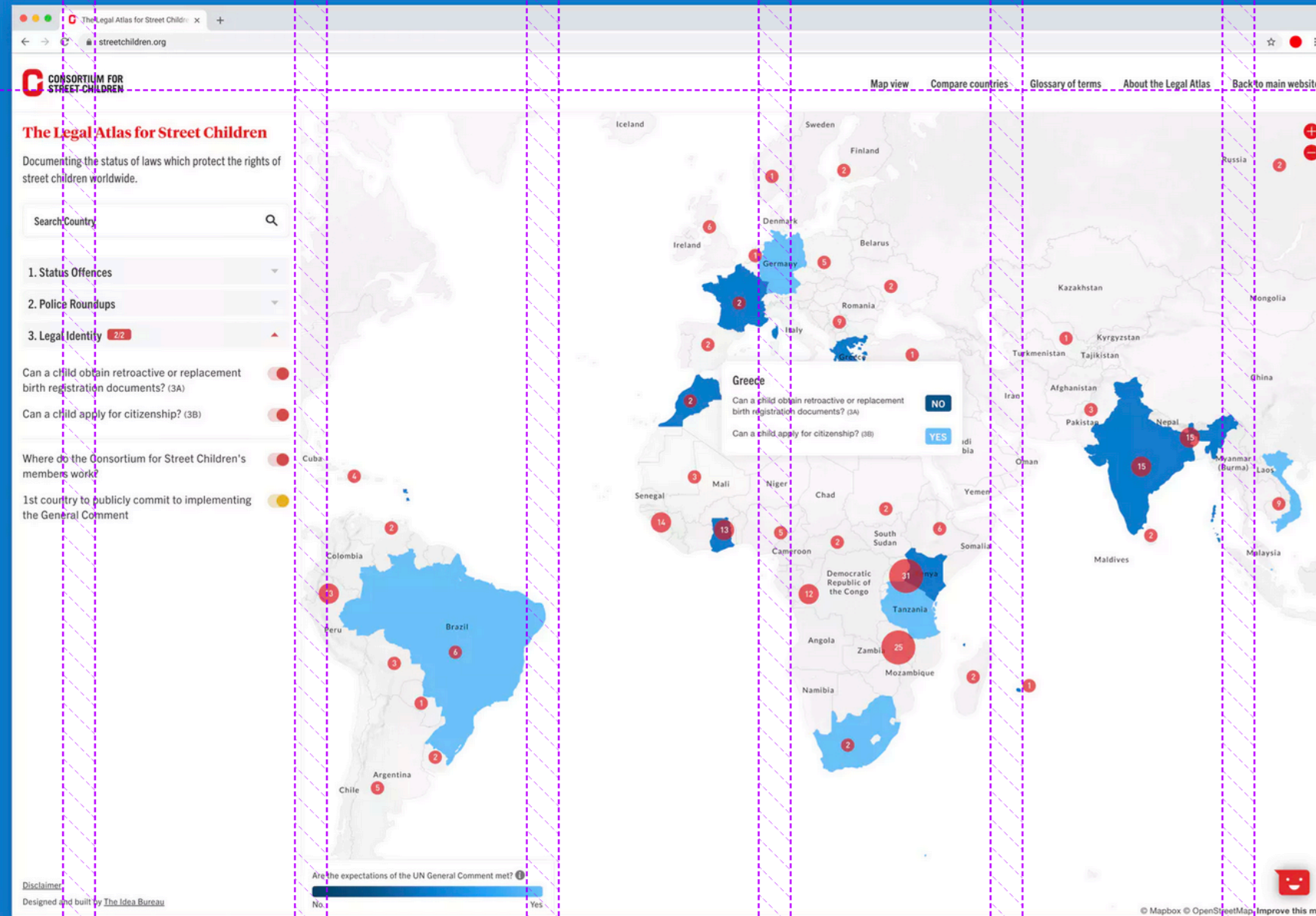




WE WORK WITH

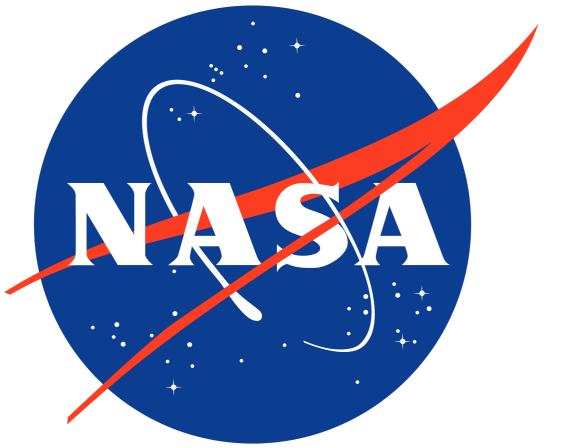
How we helped The Consortium for Street Children to create "The Legal Atlas for Street Children".

Read the case study →

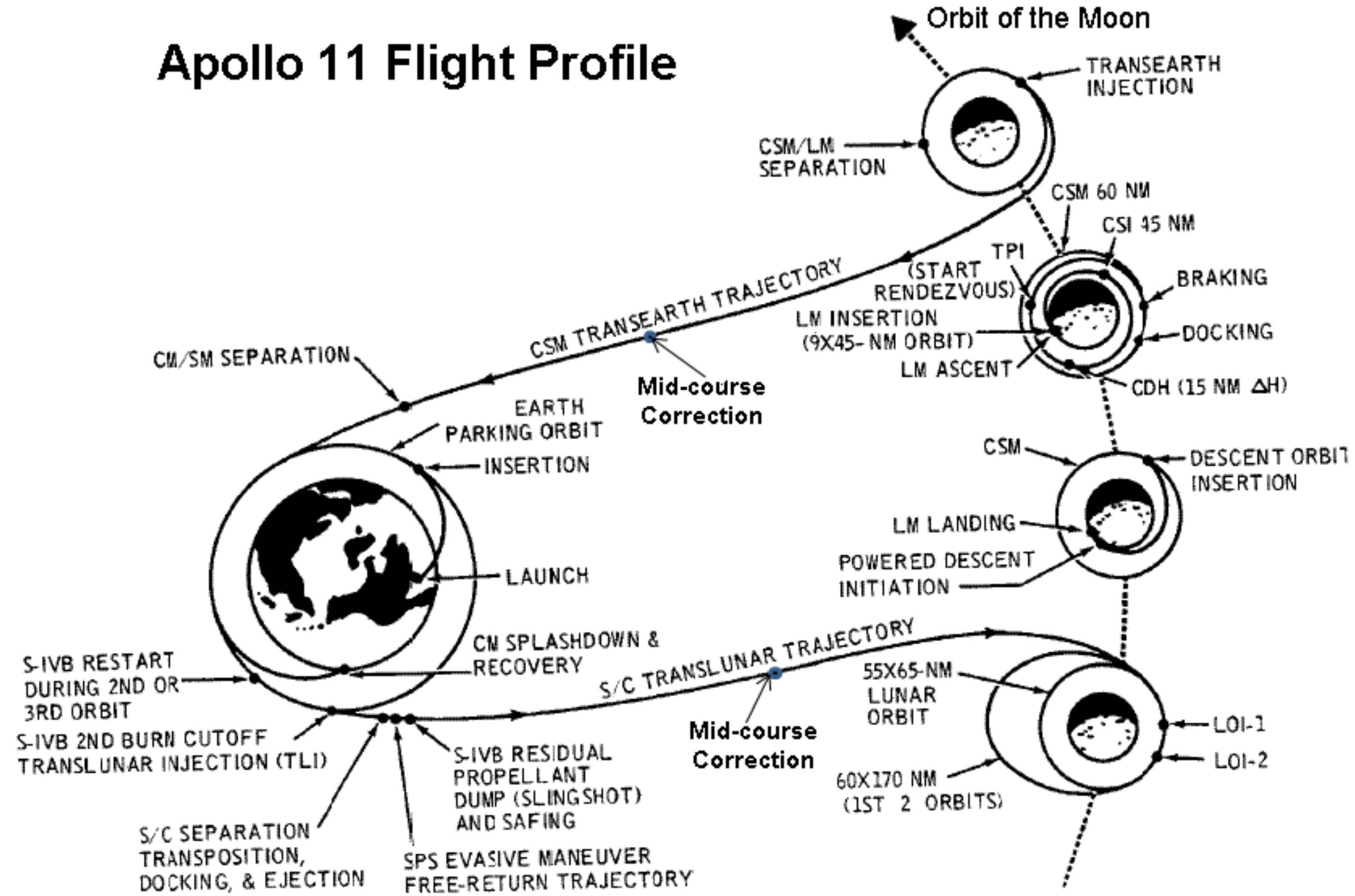


**This isn't just for our
work problems.**





Apollo 11 Flight Profile





BBC WORLD SERVICE



**13
MINUTES
TO
THE
MOON**

Brexit





Discover



Understand



Solve



Report



Share



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Understand



Solve



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Share

1. Discover

**Proactively discover
our problems.**

1. Discover

**Embrace problems while
they're cheap to solve.**

1. Discover

**Think about the future
now, it'll be an investment
you wished you had made.**

1. Discover

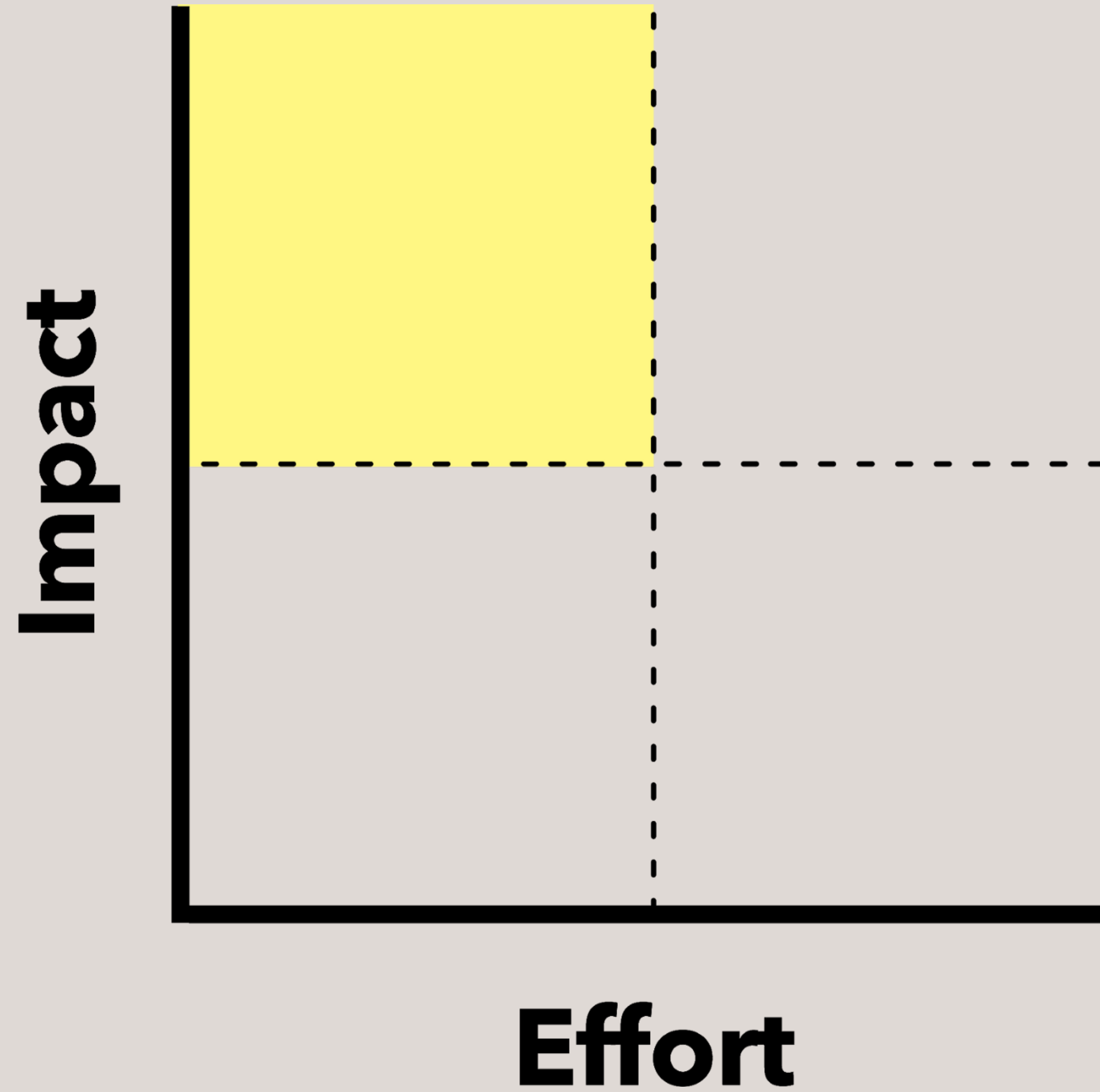
Don't hide from our problems.

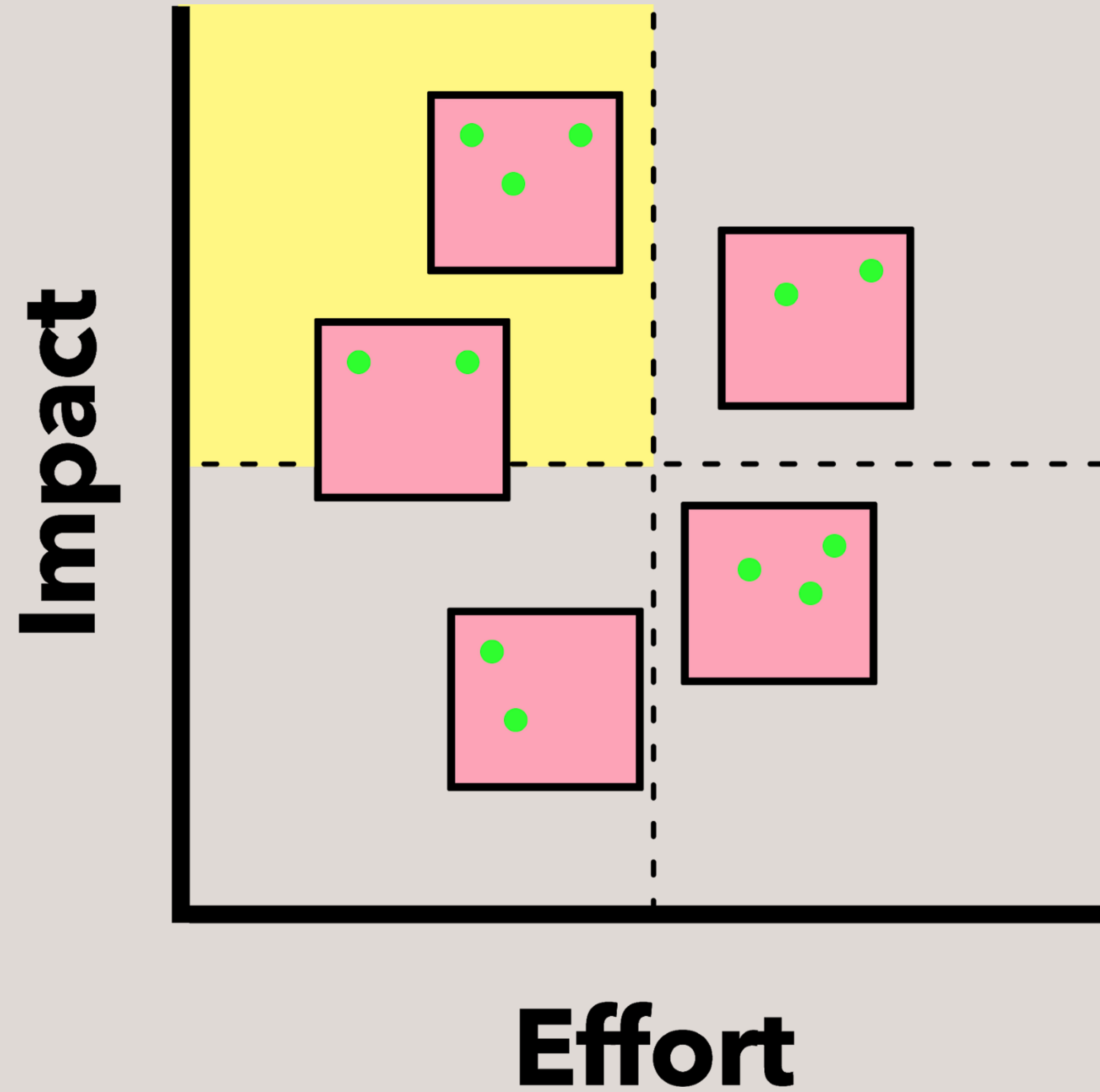
1. Discover

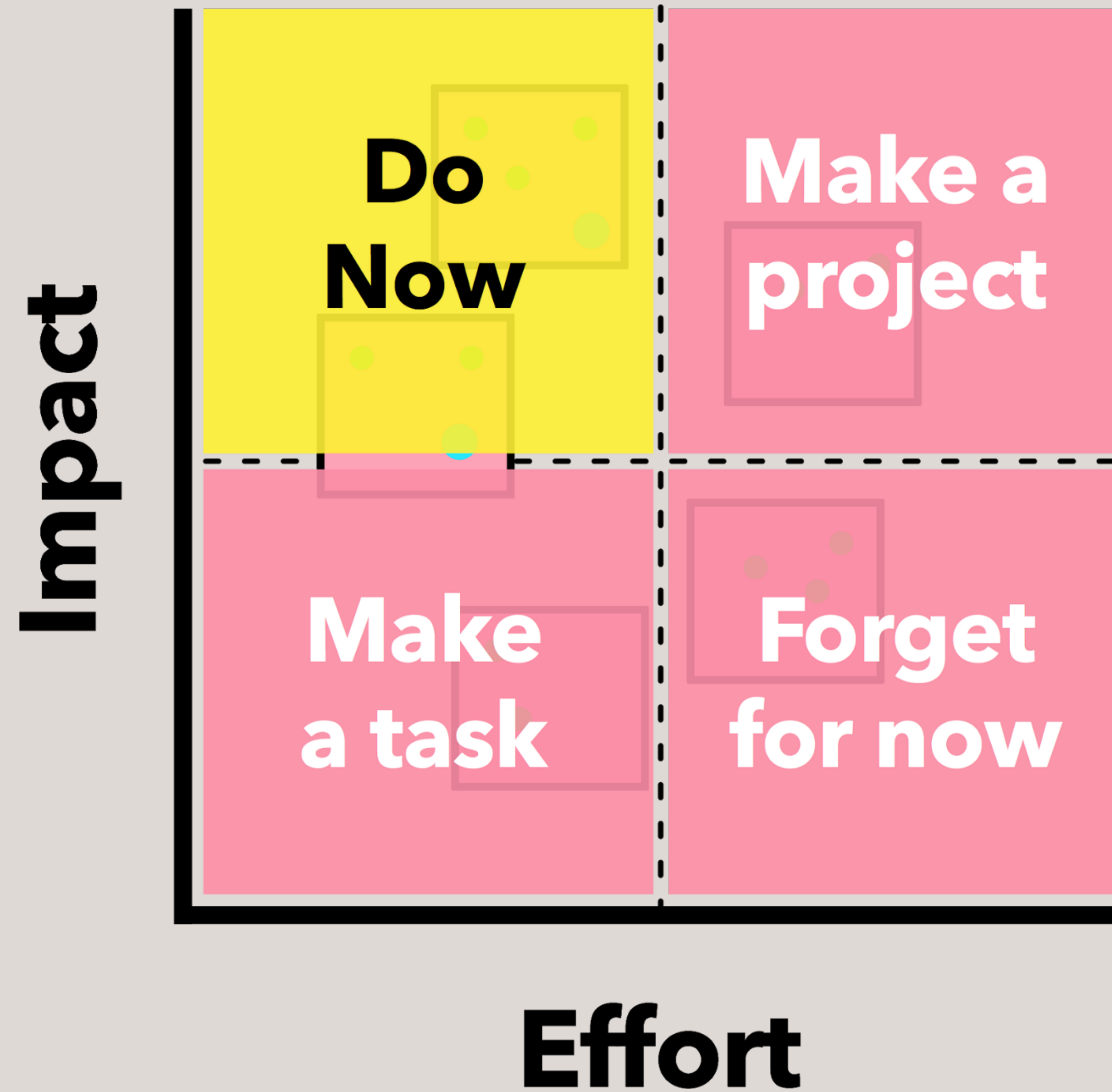
Document our problems.

1. Discover

Prioritise our problems.







I've got 99 problems but prioritising ain't one

☆ | The Idea Bureau BC | Private | Invite

- All my problems**
 - The spare bedroom needs redecorating
Effort: High Impact: Low
Score: Forget for now
 - We could be celebrating our projects more
Effort: Low Impact: High
Score: Do now
 - Our projects are over running
Effort: High Impact: High
Score: Make a project
 - How do I convince to my gran that Brexit was a stupid idea.
Effort: High Impact: Low
Score: Forget for now
 - The headlight in my car is broken
Effort: Low Impact: High
Score: Do now

+ Add another list

Menu

- About This Board**
Add a description to your board
- Change Background**
- Filter Cards**
- Stickers**
- More**

- Power-Ups** 1
Calendar, Google Drive and more...
- Effort / Impact**
- Add Power-Up...
- Add Power-Up...

- Activity**
- Ben Everard** added We could be celebrating our projects more to All my problems
9 hours ago
- Ben Everard** added How do I convince to my gran that Brexit was a stupid idea. to All my problems
9 hours ago
- Ben Everard** enabled the Effort / Impact Power-Up
9 hours ago

I've got 99 problems but priorit...

- All my problems**
 - The spare bedroom needs redecorating
Effort: High Impact: Low
Score: Forget for now
 - We could be celebrating our projects more
Effort: Low Impact: High
Score: Do now
 - Our projects are over running
Effort: High Impact: High
Score: Make a project
 - How do I convince to my gran that Brexit was a stupid idea.
Effort: High Impact: Low
Score: Forget for now
 - The headlight in my car is broken
Effort: Low Impact: High
Score: Do now
 - Our website contact form isn't performing so well
Effort: Low Impact: High
Score: Do now

Our website contact form isn't performing so well

in list [All my problems](#)

EFFORT IMPACT SCORE
Low High Do now

Description
 Add a more detailed description...

Add Comment
 Write a comment...
 Save

Activity Hide Details
 Ben Everard added this card to All my problems
 a few seconds ago

ADD TO CARD

- Members
- Labels
- Checklist
- Due Date
- Attachment

POWER-UPS

Effort / Impact

Effort: Low

Impact: High

Save

Archive

Share

Menu

About This Board
 Add a description to your board

Change Background

Filter Cards

Stickers

More

Power-Ups
 Calendar, Google Drive and more...

Ben Everard added [We could be celebrating our projects more](#) to All my problems
 9 hours ago

Ben Everard added [How do I convince to my gran that Brexit was a stupid idea.](#) to All my problems
 9 hours ago



Boards



Trello

I've got 99 problems but prioritising ain't one



The Idea Bureau

BC

Private



Invite

All my problems

+ Add another list

How do I convince to my gran that Brexit was a stupid idea.

Effort: High Impact: Low

Score: Forget for now

Our projects are over running

Effort: High Impact: High

Score: No longer a project

Our website contact form isn't performing so well

Effort: Low Impact: High

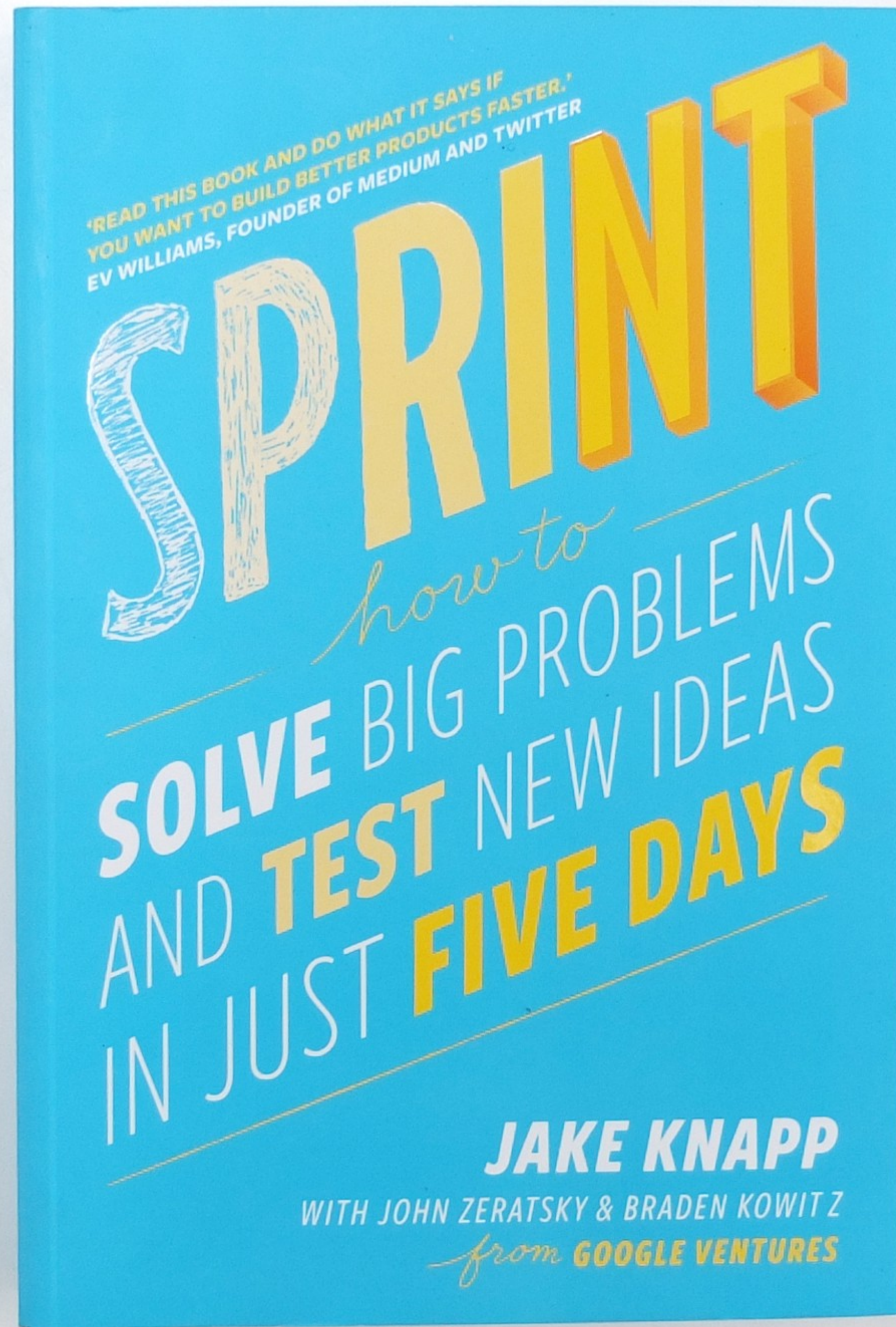
Score: Do now

We could be celebrating our projects more

Effort: Low Impact: High

<https://bit.ly/12SgiTzz>







Discover



Understand



Solve



Report



Share



Discover



Understand



Solve



Report

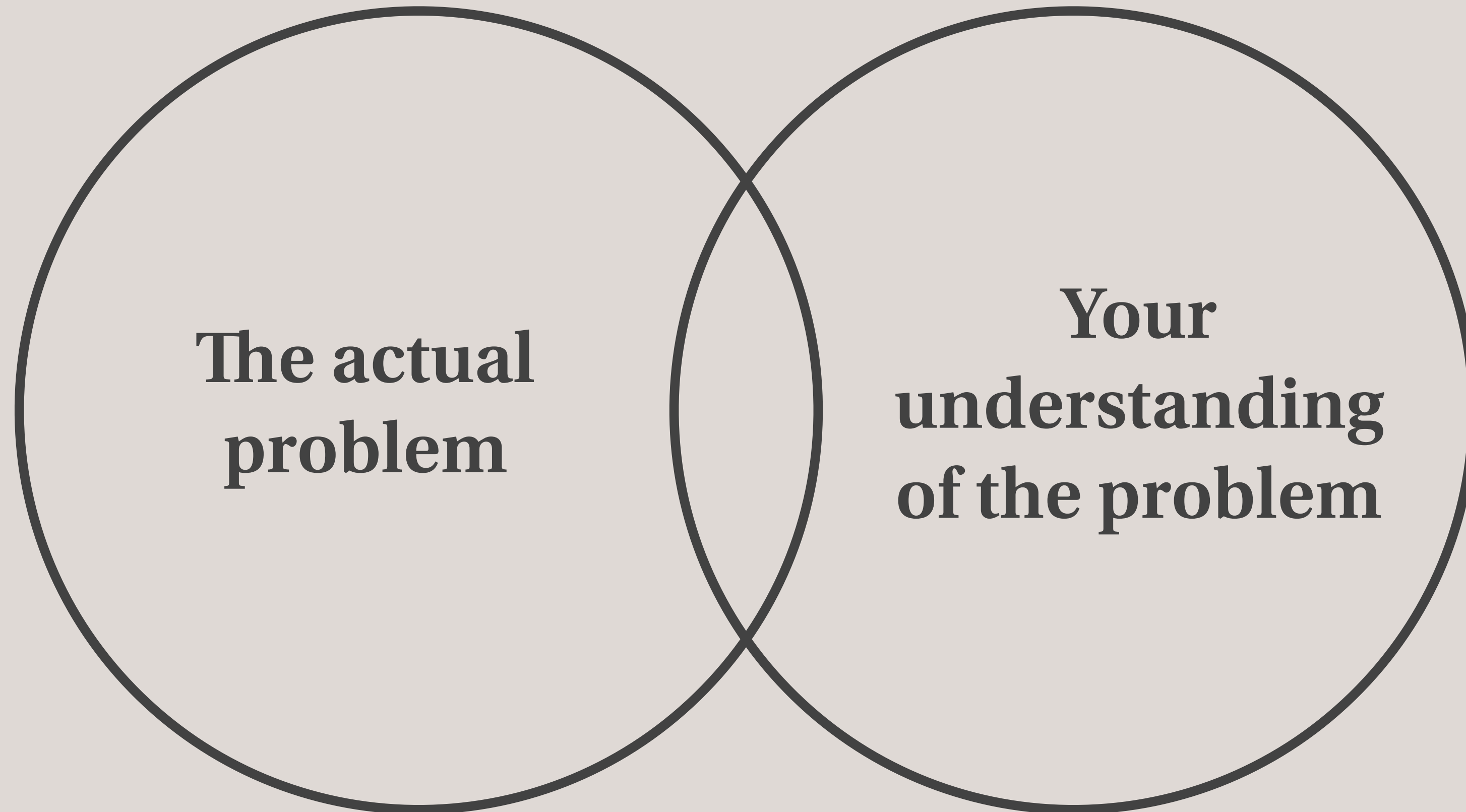


Share

2. Understand

Know the problem.

2. Understand



2. Understand

"Very little will cost you more than having to do something twice"

2. Understand

How do we understand our problem?

We ask questions

We consult experts

We speak to users

We challenge assumptions

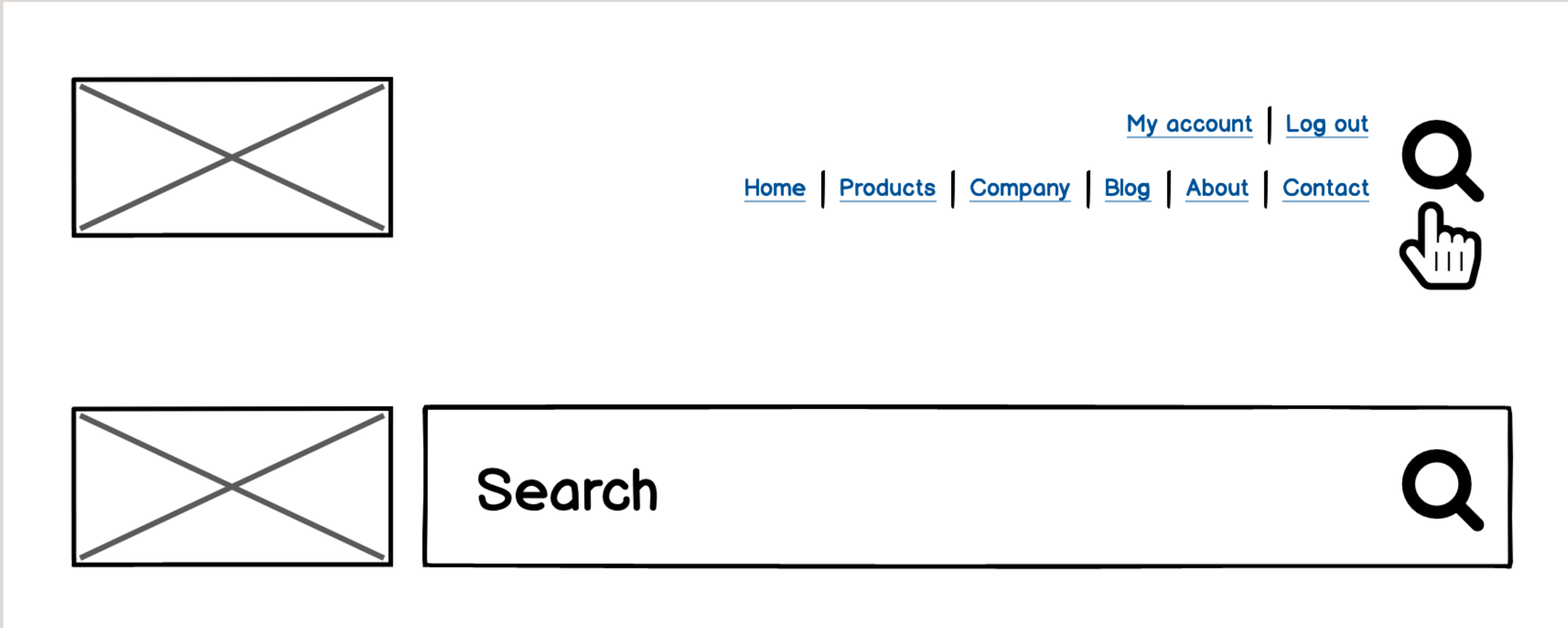
We challenge our bias

We use data

2. Understand

**Is this even a problem
that needs solving?**

2. Understand





Discover



Understand



Solve



Report



Share

**"If I had more time, I would
have written a shorter letter."**



Discover



Understand



Solve



Report



Share

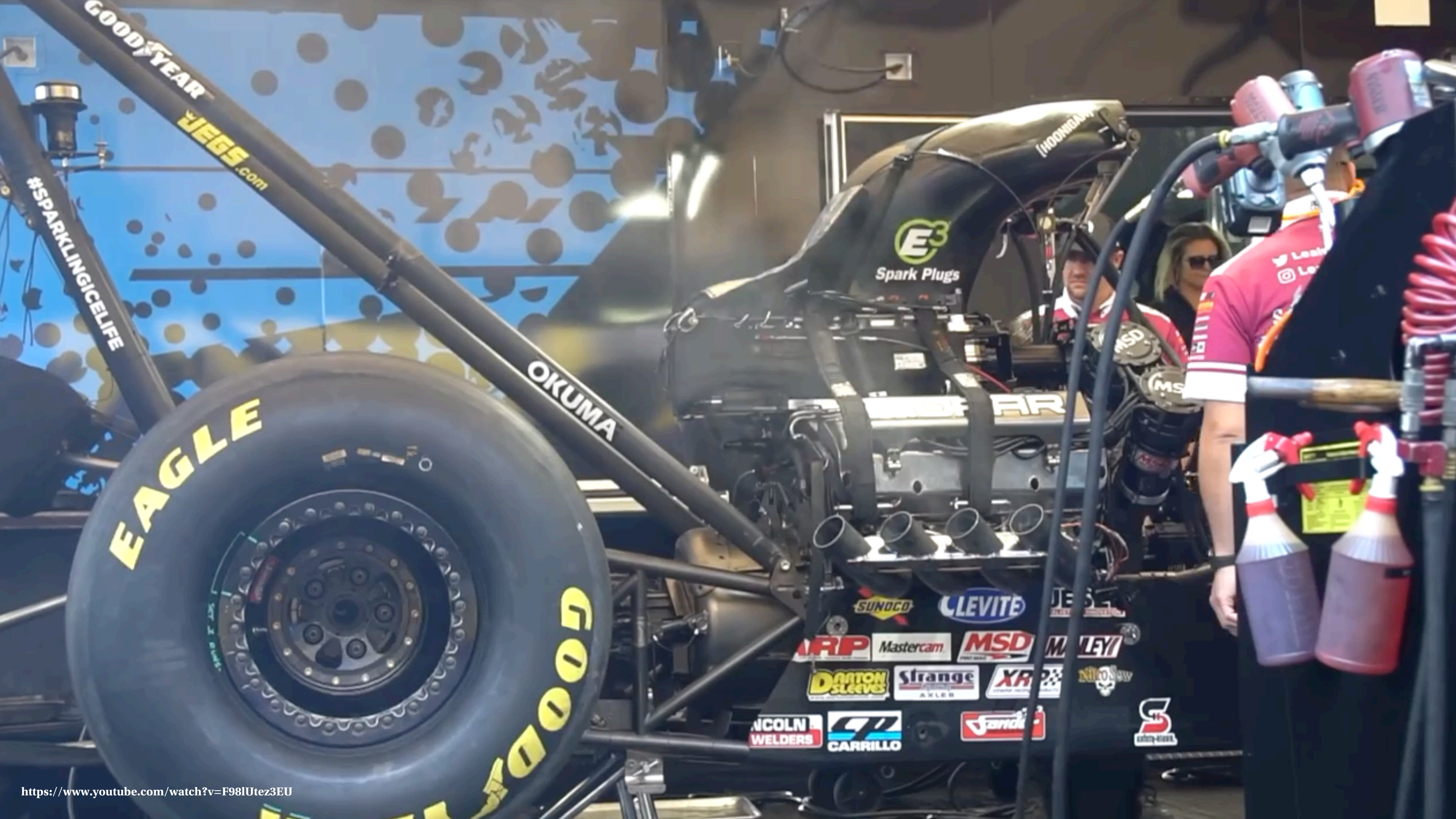
3. Solve

Keep it simple!

3. Solve

**Layering complexity will either
become a resource drain
or a failure, pick one.**





3. Solve

Test. Test. Test.



Discover



Understand



Solve



Report



Share



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Understand



Solve



Report



Share

4. Report

Things go wrong, and it's important to be able report on what happened.

4. Report

It's a strength to report to a stakeholder how a problem occurred, not a weakness.


4. Report



Monzo  @monzo · Jul 12



A good response process can mean the difference between something being resolved in minutes and an issue developing into something worse...

Here's how we do it at Monzo 



How we respond to incidents

A good response process can mean the difference between something being resolved in minutes and an issue developing into something ...

 monzo.com

 2



 3

 36





Discover



Understand



Solve



Report



Share



Discover



Understand



Solve



Report



Share

5. Share

**The problem is solved...
are we done?**

5. Share



Luke Murphy-Wearmouth

@lurkmoophy



London Design Teams! We're wanting to do some design team knowledge swaps at Memrise. The idea is we sit down together in a room and share stuff around process, learnings etc. Anyone keen to chat?

11:33 AM · Jan 31, 2019 · [TweetDeck](#)

4 Retweets **5** Likes



5. Share



Add a number to another number in JavaScript



hallo

0

I have got a number in my JavaScript variable! Now how do I add another number to it? Please

javascript

3 Answers

oldest newest votes



You should definitely use jQuery. It's really great and does all things

link | edit | flag

22

answered 11 minutes ago

i3jQuery
1,234 ● 2 ● 13

I agree, jQuery is really the best, it solves all kinds of browser problems and is good, as well – [|sumc0da](#) 8 mins ago

+1 jquery is best quality code ever, if you don't use your a idiot – [Werry_Togan](#) 4 mins ago

add comment



I think there's a jQuery plugin for that. Google for jQuery basic arithmetic plugin.

link | edit | flag

4

answered 5 minutes ago

Timothy Goatse
4,321 ● 1 ● 12

yeah, jQuery is definately the way to go – [fishnipples](#) 5 mins ago

I used the jQuery diet plugin and lost 10kg in a week – [jfatty](#) 4 mins ago

add comment



To add numbers together you should use the [+ operator](#), for example:

```
var a= 1;  
var b= a+2;  
alert(b); // 3
```

tagged

javascript × 18553

asked

a while ago

viewed

some times

latest activity

just now

Wanted: Yet another ASP.NET developer. See this and other great job listings at [jobs.stackoverflow.com](#).

Related

[What is the best number?](#)

[How can I use JavaScript to parse some HTML using regex?](#)

[JavaScript: why is my text content getting mangled when I clone nodes? Obviously I must be doing something wrong as jQuery is perfect](#)

[Stupid JavaScript floating point numbers are broken](#)

[How can I extract number from HTML using a regex without ZALGO singing the song that ends the world?](#)

[Is there a jQuery plugin for making an HTML page appear in the browser?](#)

[Where are my legs?](#)

5. Share

Hey Cheltenham!





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Solve



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The Art of Problem Solving*



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Thanks, sincerely.

@_beneverard

noti.st/beneverard