



Research into DevOps bottlenecks



Who am I
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Developer Advocate @jfrog
@jbaruch

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#DevOpsWorld





Also,
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Why “research”?

We interview people

- 
- VP R&D @ JFrog
 - CTO @ Bugsee
 - CTO @ Top Israeli Finance Firm
 - VP Engineering at CA Technologies
 - CTO @ ScentBird
 - Architect, a top Fortune-Rated Privately-Held Tech Firm
 - Applications Engineering Manager at Fortune 500 SW Company

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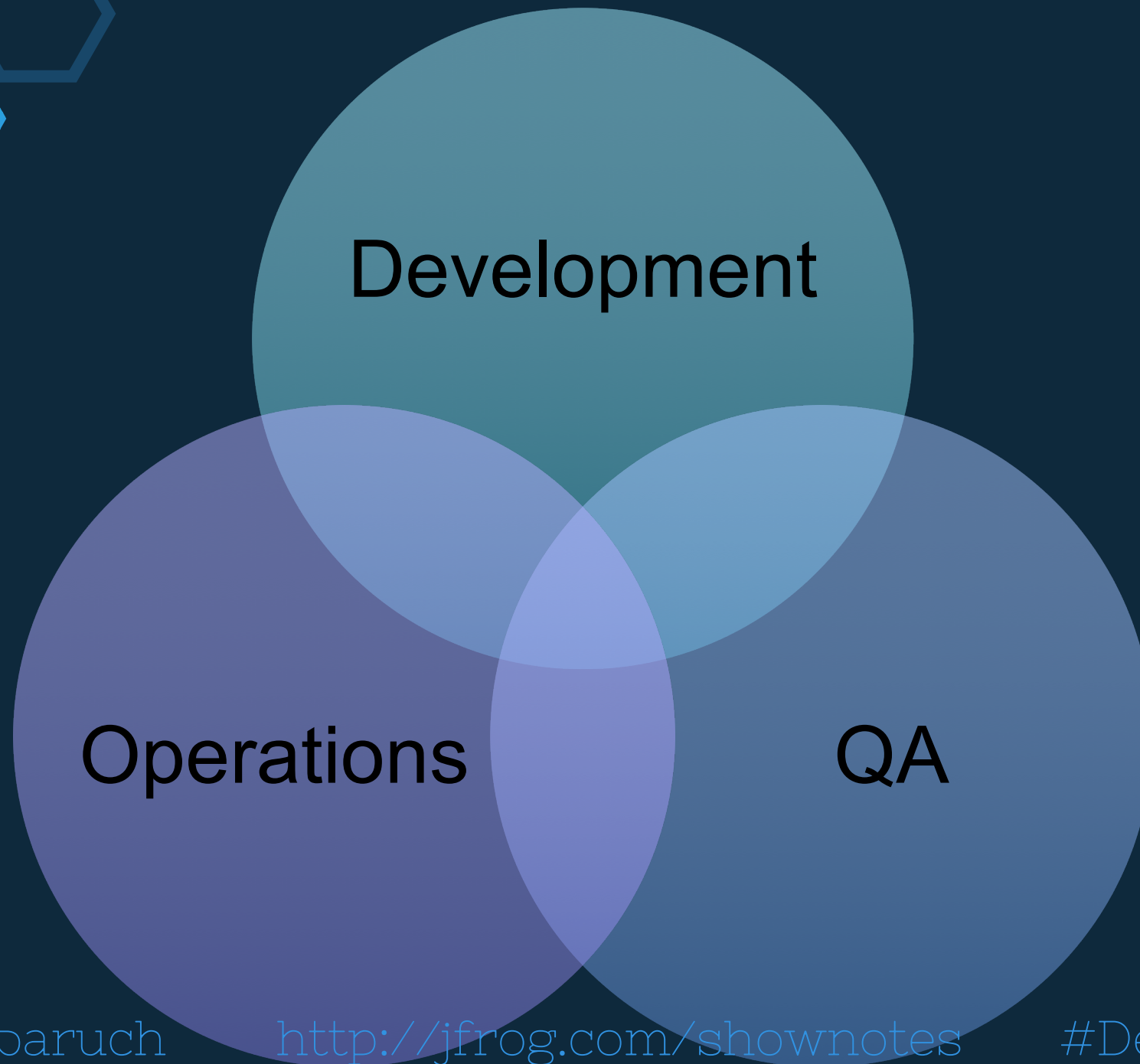
What is DevOps?



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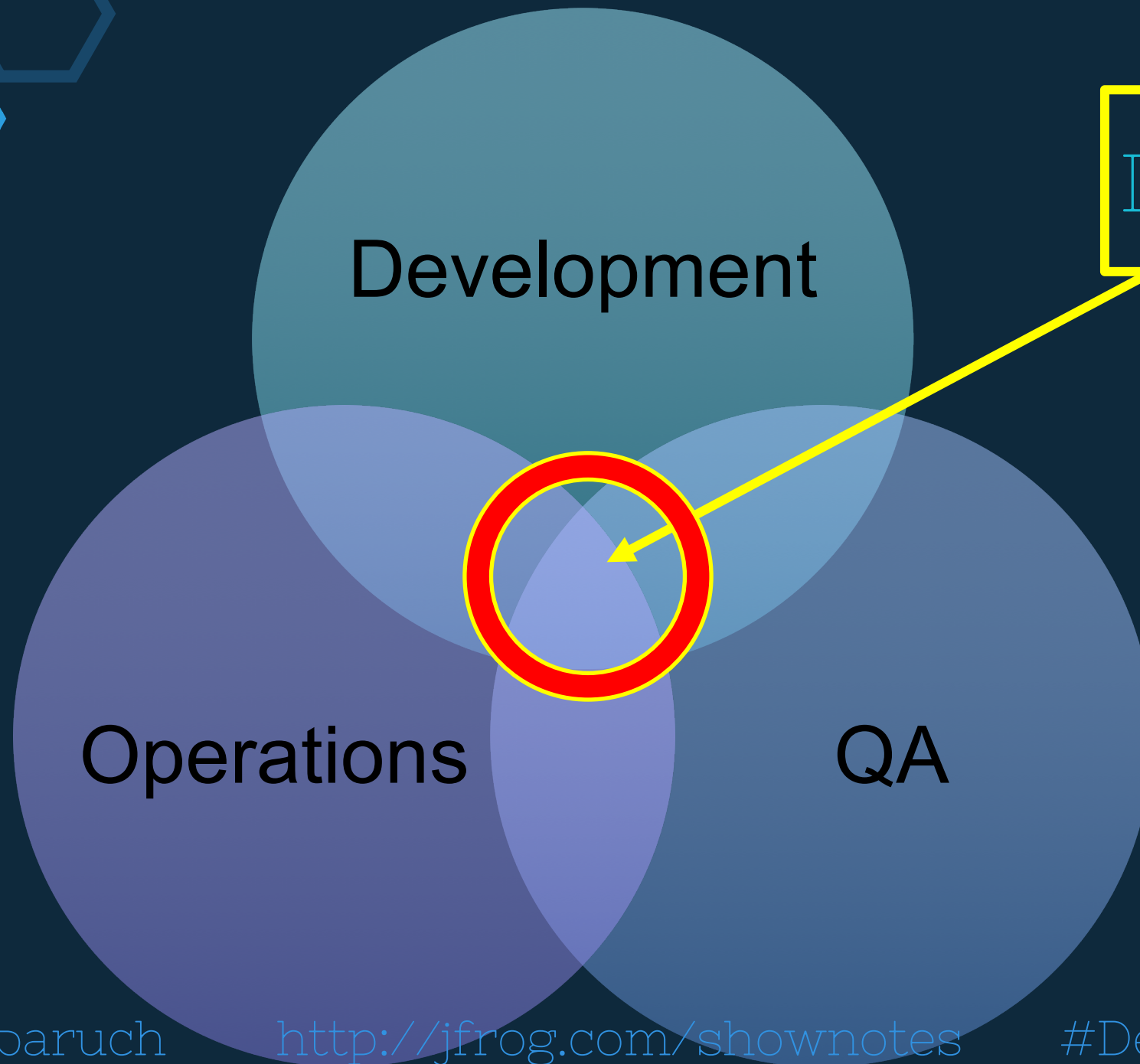


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Devops!





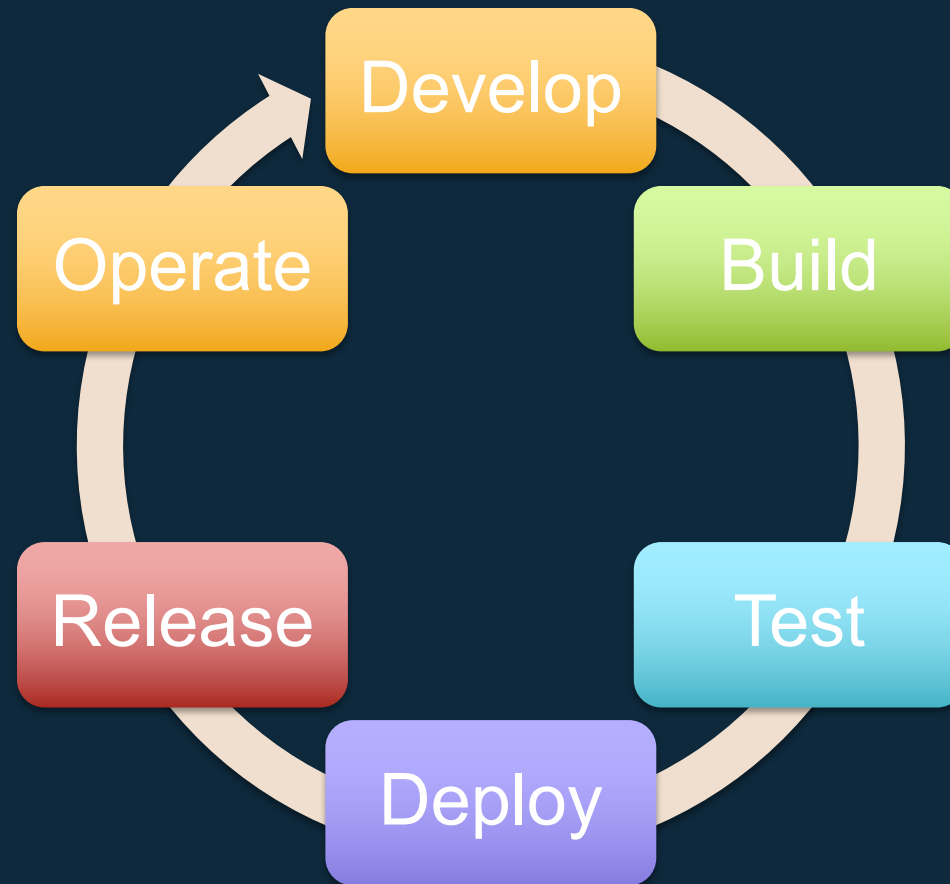
Devops!



What bottlenecks?



DevOps and Delivery



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Release cycles

6 months

1 month

2 weeks

1 day

2 hours



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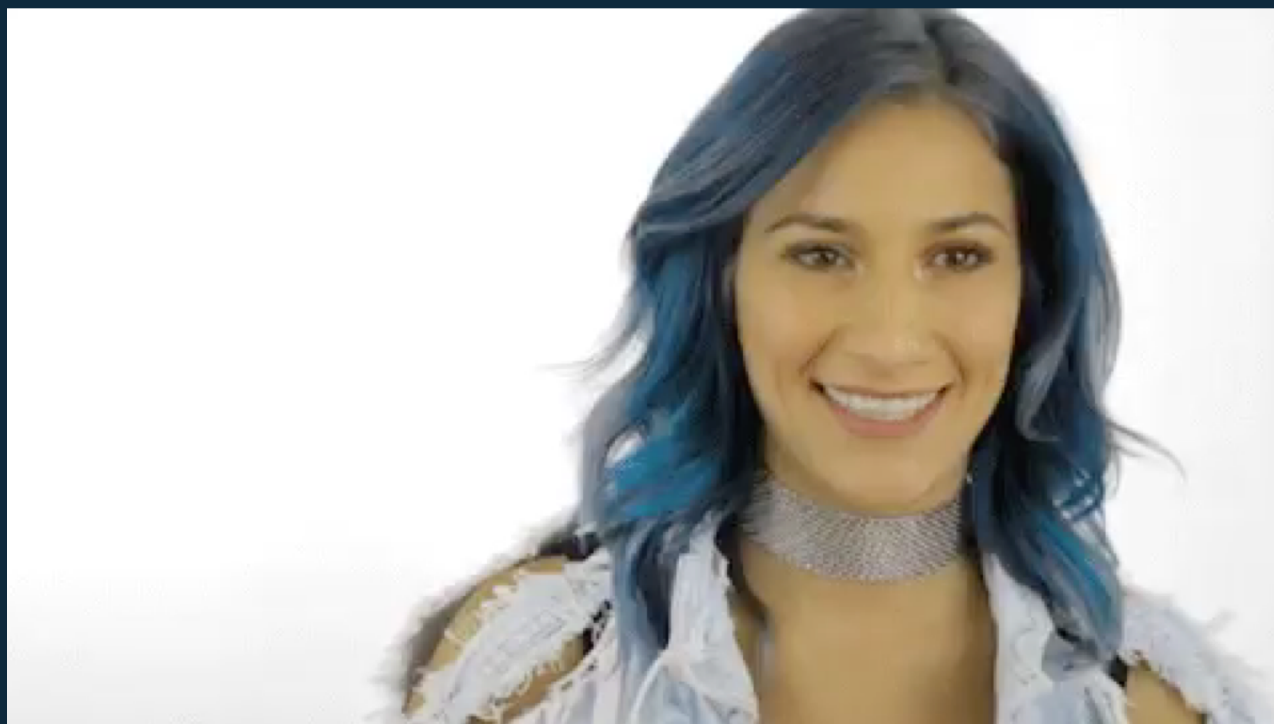
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Are they happy with it?





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How do you know it's good?



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I don't measure it because I've had no complaints



“
When the bug queue is empty we are
good



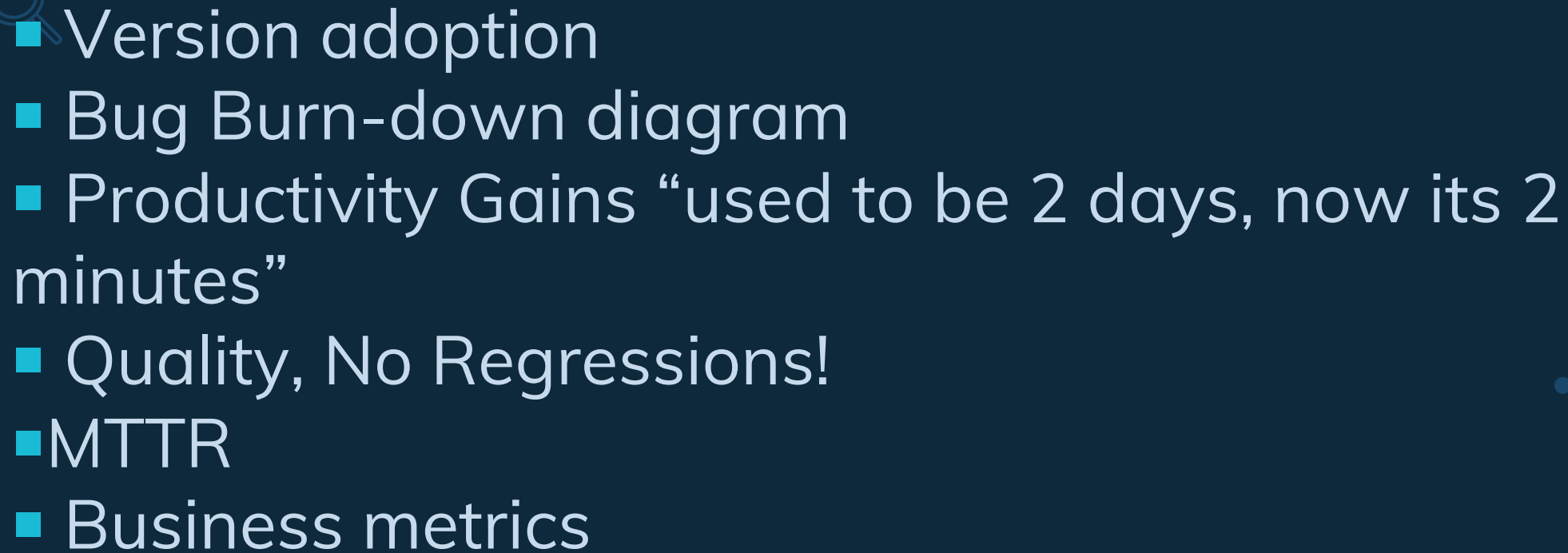
“When I get fewer tickets on the process



“Automation of every single piece



Other measures

- 
- Version adoption
 - Bug Burn-down diagram
 - Productivity Gains “used to be 2 days, now its 2 minutes”
 - Quality, No Regressions!
 - MTTR
 - Business metrics

What's the right release cycle?



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Why not to update



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■ Acceptance tests



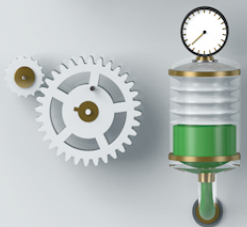
■ “The dreadful updates



■ Impossible dilemma: we need the update, but it will break things



Liquid SOFTWARE



**How to Achieve Trusted
Continuous Updates in
the DevOps World**

Fred Simon, Yoav Landman,
Baruch Sadogursky







You don't offload quality
tests to customers



The customers are always
ready to update



You just lost the last
excuse for not releasing
fast





But what about the quality?...



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2018

Accelerate: **State of DevOps** Strategies for a New Economy

Presented by

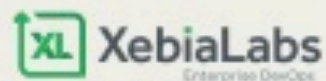


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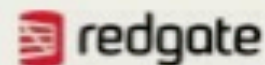


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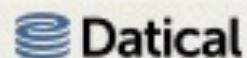
Deloitte.



pagerduty



cloudbees



sumologic

TRICENTIS





No, not really.

Aspect of Software Delivery Performance	Elite ^a	High	Medium	Low
Deployment frequency For the primary application or service you work on, how often does your organization deploy code?	On-demand (multiple deploys per day)	Between once per hour and once per day	Between once per week and once per month	Between once per week and once per month
Lead time for changes For the primary application or service you work on, what is your lead time for changes (i.e., how long does it take to go from code commit to code successfully running in production)?	Less than one hour	Between one day and one week	Between one week and one month ^b	Between one month and six months ^b
Time to restore service For the primary application or service you work on, how long does it generally take to restore service when a service incident occurs (e.g., unplanned outage, service impairment)?	Less than one hour	Less than one day	Less than one day	Between one week and one month
Change failure rate For the primary application or service you work on, what percentage of changes results either in degraded service or subsequently requires remediation (e.g., leads to service impairment, service outage, requires a hotfix, rollback, fix forward, patch)?	0-15%	0-15%	0-15%	46-60%



No, not really.

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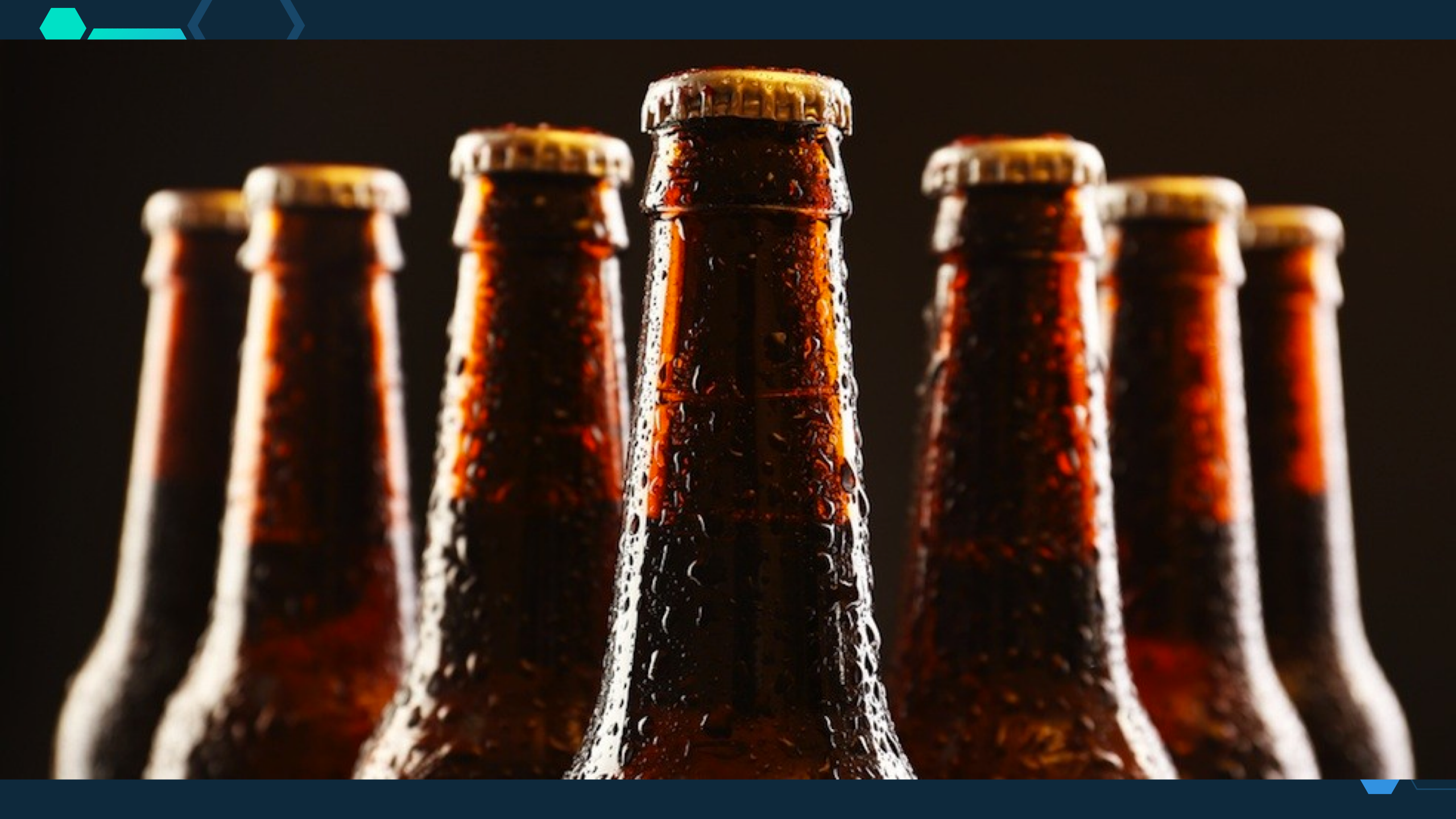
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Education

Automation

Trust

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Pain is instructional

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“

You need to know,
You need to believe,
You need to give a sh*t



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“Activation Energy”



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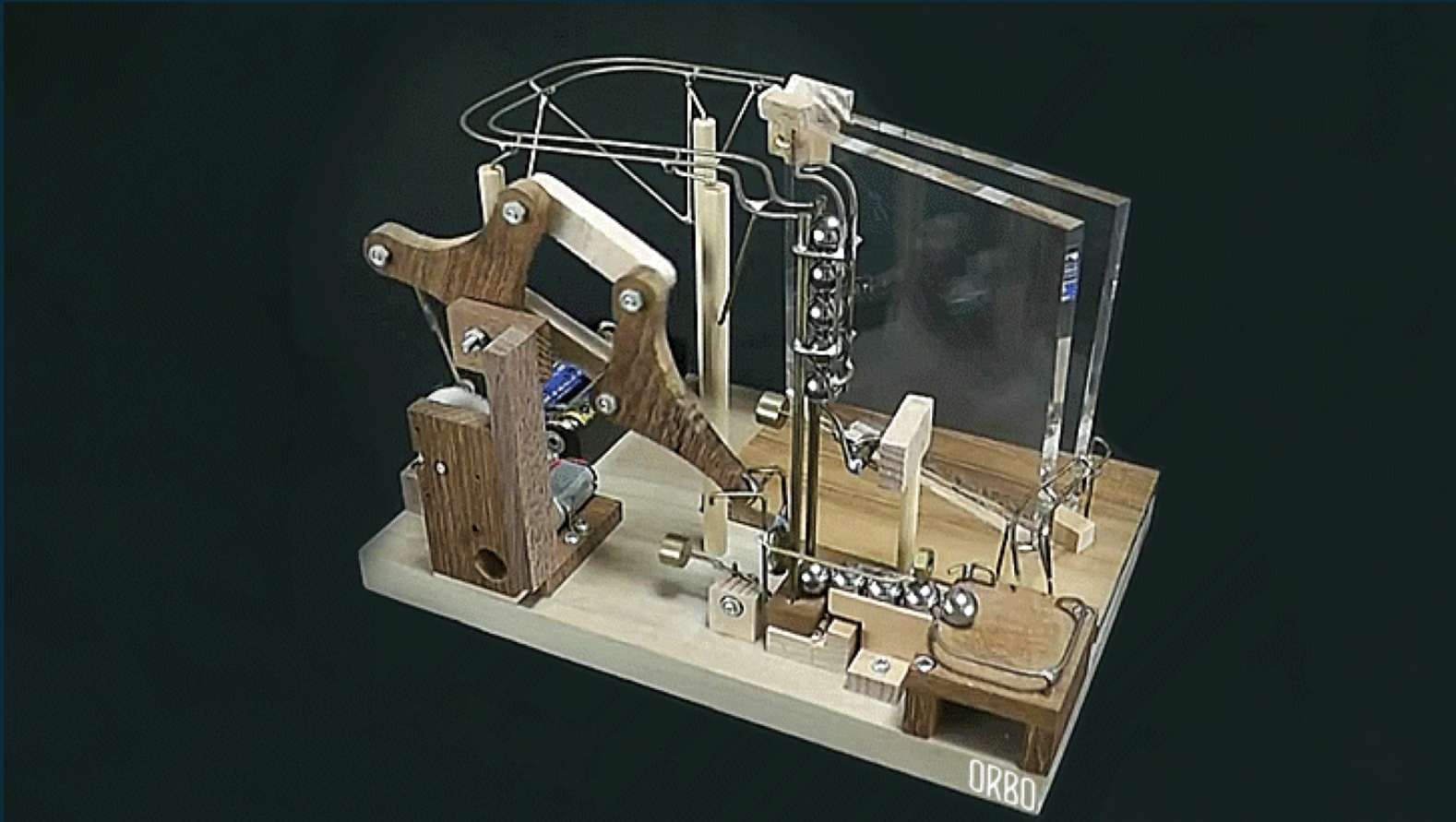
First push is hard

“

Keep your eye on the prize

For an older code base this could take more than a year to achieve, but its still worth it

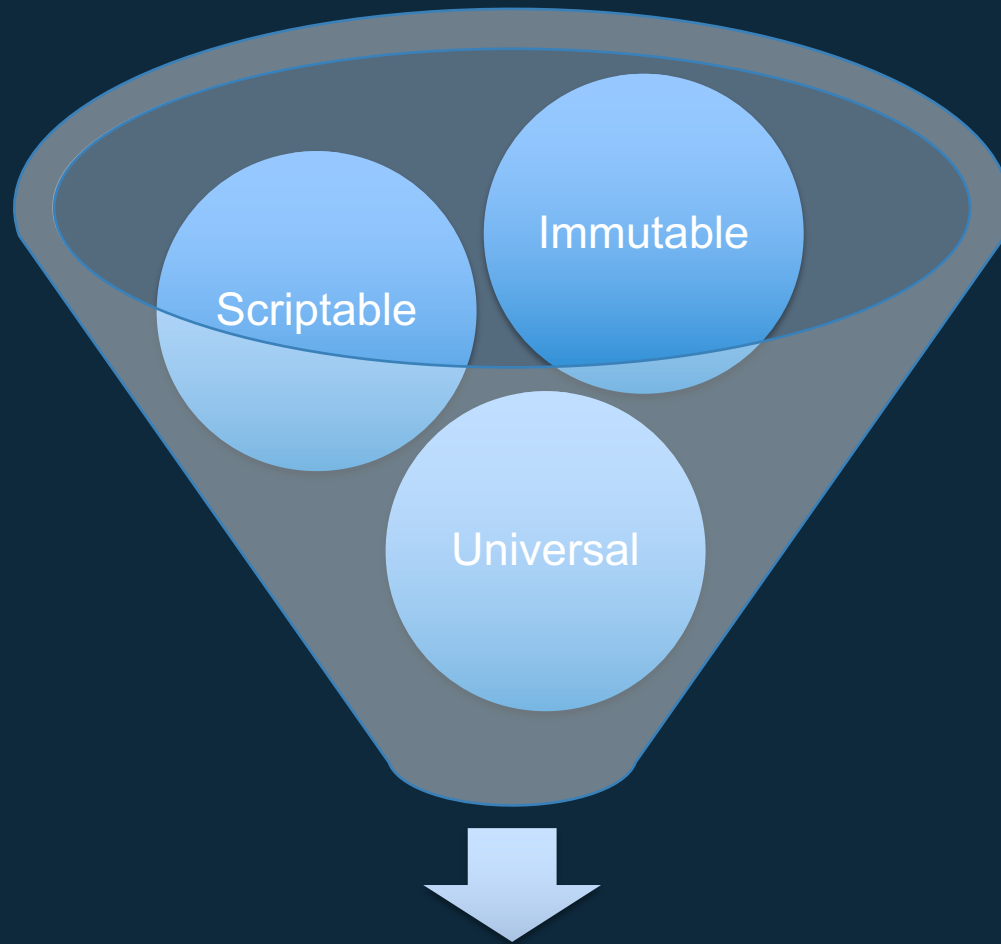
Tools




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Repeatable!



Guide, don't dictate
Aim for the 80%

Tool	Rating
Java	Invest
JFrog Artifactory	Invest
JFrog Xray	Research
Gradle	Invest
Maven	Maintain
Ant	Divest





Let's talk about trust



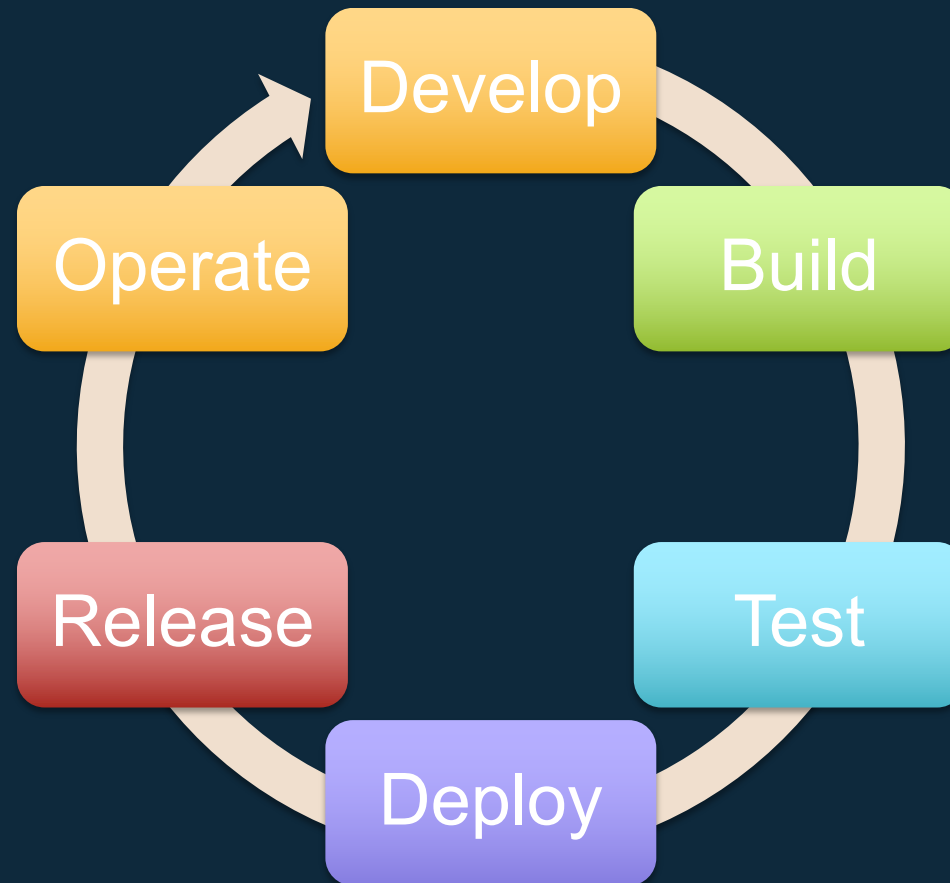
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Remember this?

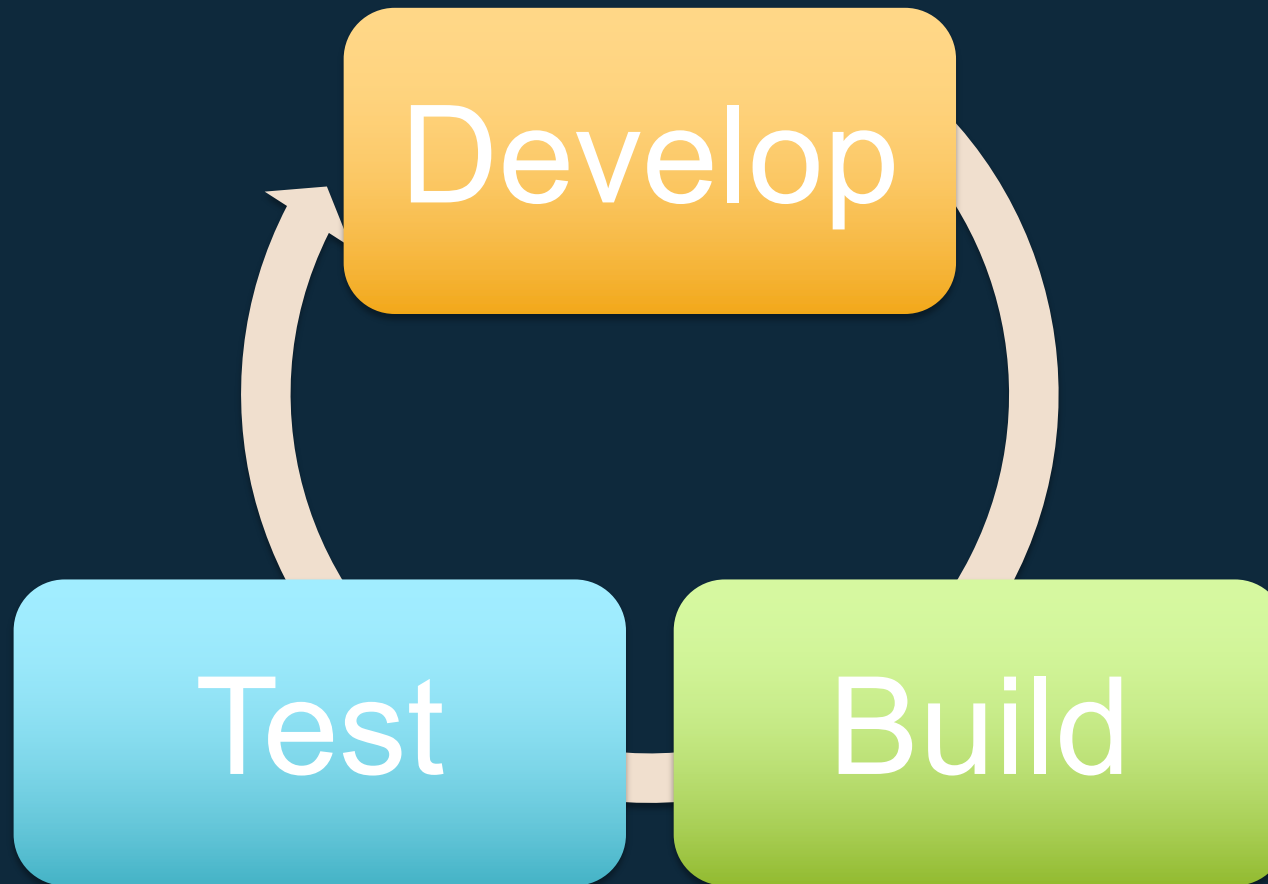


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Some commits should fail!







Quality is the bottleneck

Automatic testing is not enough

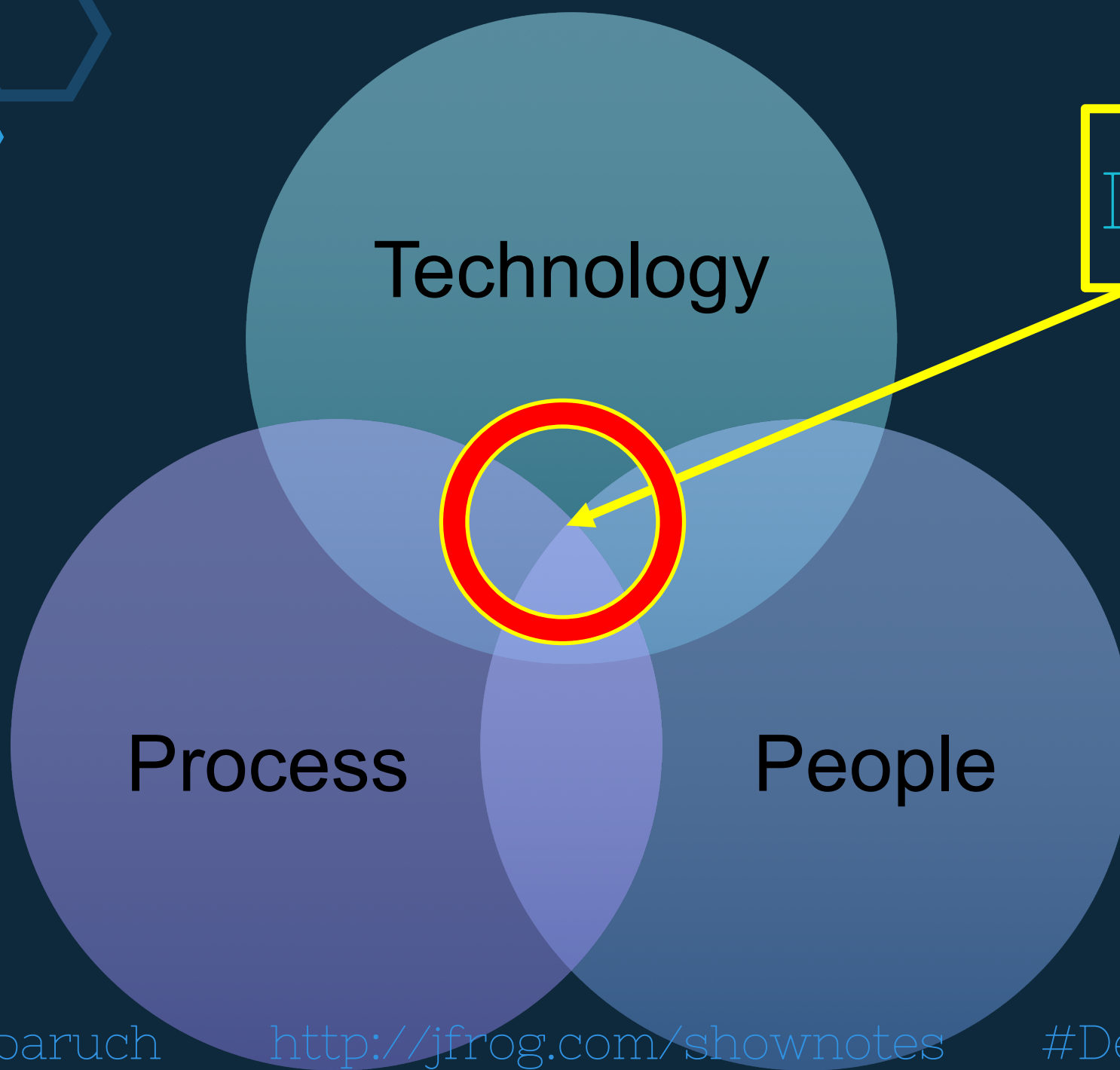
The “big green button” concept is lack of trust in quality



Quality is the bottleneck

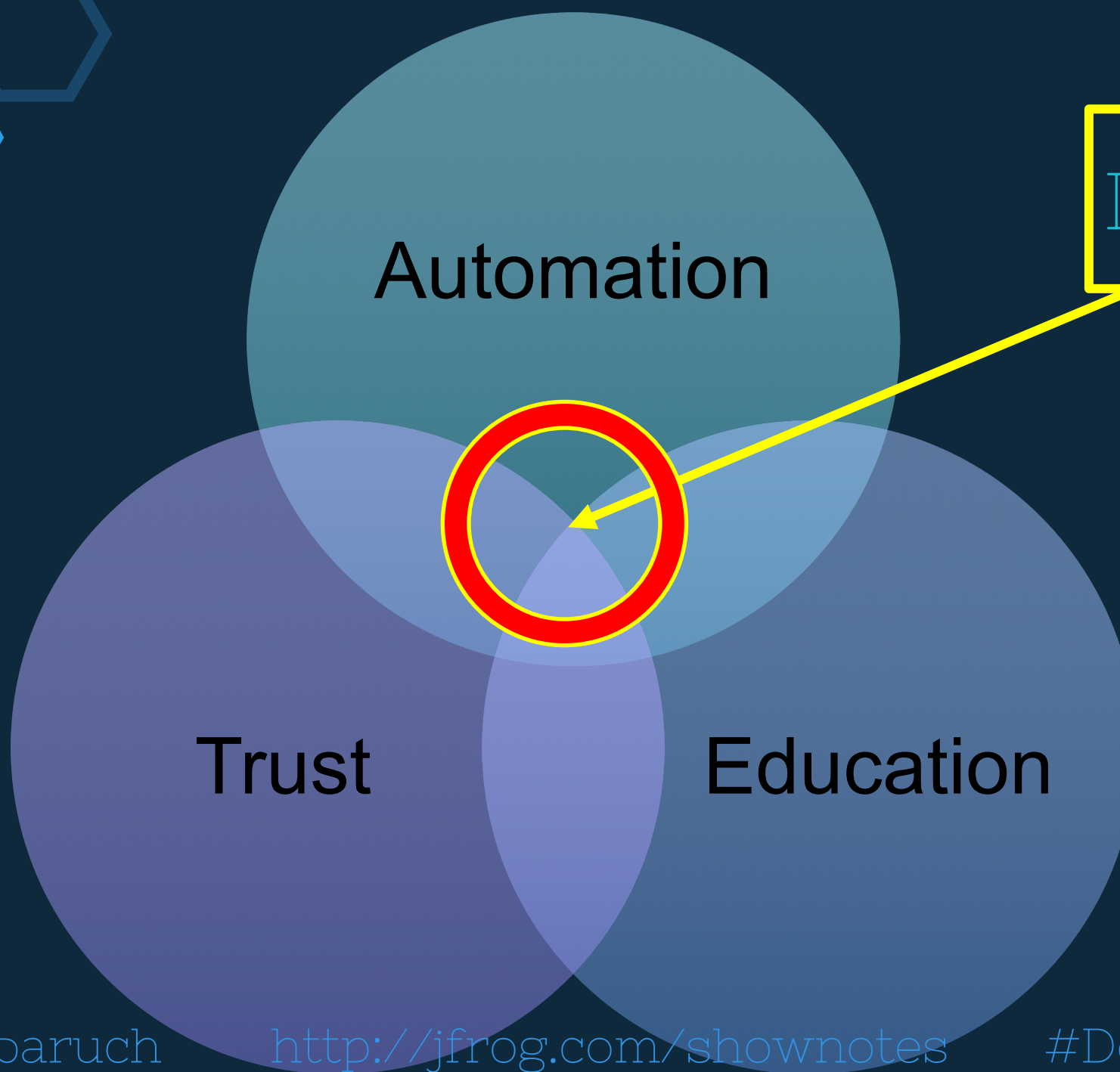
Automatic testing is not enough, but
we can use our customers as testers

Canary releases



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Education
Trust Automation

Devops!



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QA & Show notes

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- ◇ <http://jfrog.com/shownotes>
 - Video
 - Slides
 - Links
 - Feedback
 - Raffle! (come early)

